

Mercury Thermostat Collection 2022 Annual Report



Per the
California Health and Safety Code Article 10.2.2
(Mercury Thermostat Collection Act of 2021)

Submitted to
California Department of Toxic Substances Control

Prepared by
PCA Product Stewardship Inc.
(Product Care)

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Introduction

The following annual report covers the one-year period from January 1, 2022 to December 31, 2022 and includes a detailed account of outreach and educational efforts to support out of service mercury-containing thermostat collection efforts, as well as the safe collection and management of out of service mercury-containing thermostats. This report shall also be posted on the Program's website (www.ThermostatCare.org).

Background

On January 1, 2006, the State of California banned the sale of new mercury-containing thermostats due to public health and safety concerns. California's Mercury Thermostat Collection Act of 2008 required manufacturers to establish a collection, recycling, and disposal program for out-of-service mercury-containing thermostats. The act also required each manufacturer to provide collection bins (hereafter referred to as containers, which is inclusive of large bins and small pails) to Wholesalers for collection of out-of-service mercury-added thermostats (hereafter to be referred to as mercury thermostats).

Assembly Bill No. 707 recast this as the Mercury Thermostat Collection Act of 2021. This required each manufacturer of mercury thermostats or group of manufacturers to on or before March 1, 2022, contract with a qualified third party to develop and implement a convenient, cost-effective, and efficient program for the collection, transportation, recycling, and disposal of mercury thermostats, including public education and outreach. The Mercury Thermostat Collection Act of 2021 placed a significant emphasis on public education and outreach, educating the public about the dangers of mercury and the importance of proper disposal. By requiring partnership with a broad range of stakeholders, the Mercury Thermostat Collection Act of 2021 aims to ensure that everyone who comes into contact with mercury thermostats understands the risks of mercury thermostats, how to dispose of mercury thermostats properly and the availability of a \$30 incentive to recycle mercury thermostats.

Program Purpose and Goals

The Program's purpose is to develop and implement efforts to accomplish the following (as stated in the Program Plan):

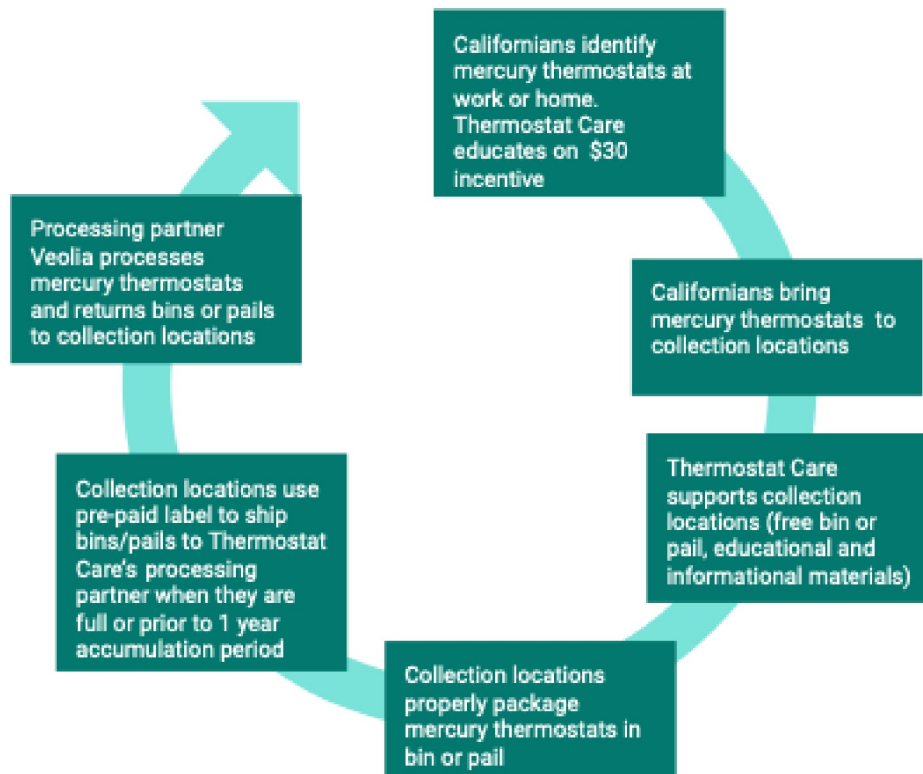
- 1) **Collect Mercury Thermostats:** Collect, handle, and arrange for the appropriate management of mercury thermostats. This includes:
 - Providing collection containers for mercury thermostat collection at no cost to various audiences, including wholesalers, retail stores, local governmental agencies, contractors, etc.
 - Arranging for pickup and delivery of the collection containers to collection sites or licensed contractors.
 - Safely manage collected mercury thermostats by following all applicable regulations and best practices.
- 2) **Ensure Convenient Locations:** Ensure the convenience and accessibility of mercury thermostat collection locations statewide by establishing sufficiently convenient collection methods that are within 15 miles of at least 90% of state residents and ensuring at least one collection location in each county, unless there is no collection location in the county that is required to participate under this act or willing to participate voluntarily.
- 3) **Education and Outreach:** Develop, implement, and update as necessary a statewide educational and outreach campaign to inform appropriate audiences about the importance of safe recycling and disposal of mercury thermostats, where and how to access mercury thermostat collection locations, and how to access available \$30 mercury thermostat collection incentives.
- 4) **Create Informational Materials:** Create and distribute informational materials about the Program, translated into Spanish, Chinese, Tagalog, Vietnamese, and Korean where any of these languages are spoken by a substantial number of the public to which the materials are being distributed.
- 5) **Develop Internet Website:** Establish a publicly-accessible internet website for the Program.
- 6) **Work With Relevant Collection Entities:** Develop strategies to work with appropriate audiences to encourage their participation in the collection and proper management of mercury thermostats.
- 7) **Provide \$30 Incentives:** Provide mercury thermostat collection incentives to consumers, of no less than thirty dollars (\$30) per mercury thermostat collected, and educate Contractors, service technicians, and residents on the availability of the incentives.

2022 Overview

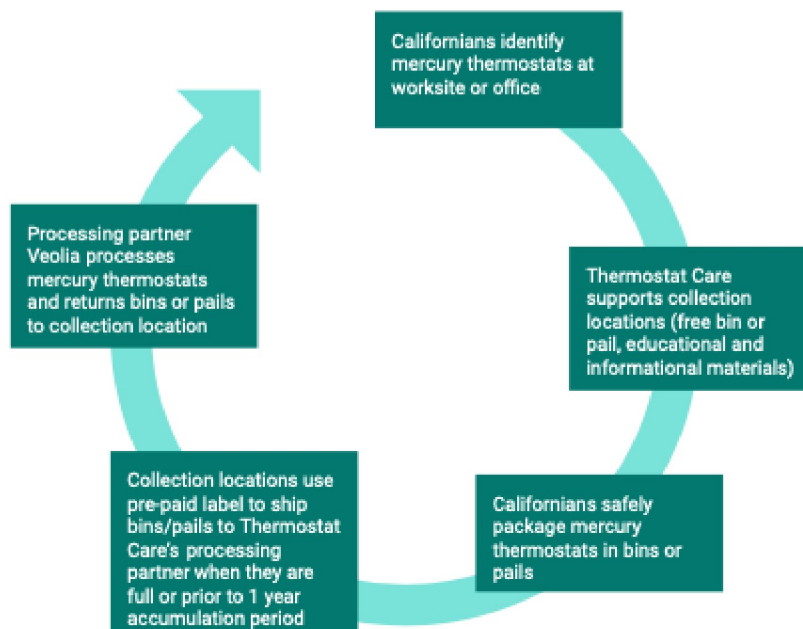
Prior to the Thermostat Care program, the Mercury Thermostat Program was operated by the Thermostat Recycling Corporation (TRC) under a consent order. Beginning January 1, 2022, the program continued with previously approved outreach, educational, and operational activities in alignment with California's Mercury Thermostat Collection Act of 2008. Operational work focused on establishing new collection locations publicly and privately, while educational activities covered materials for both the public and collection location staff. On March 1, 2022, PCA Product Stewardship, Inc. (Product Care), was selected as the "Qualified Third Party." During 2022, the Program's work focused on three main elements - developing the Program Plan and addendums (including seeking approval by the Department of Toxic Substances Control (DTSC), addressing all relevant audiences, and lowering barriers to participation.

ThermostatCare

Diagrams showing the steps in the collection and management of mercury thermostats:
Public Collection Location (e.g. retail stores, wholesalers)



Private Collection Location (e.g. contractors)



Program Plan and Related Requirements

July 1 Requirements

While the Program Plan was being developed, a few elements were required to be completed by July 1, 2022. Requirements and their implementation are detailed below:

- Signage that is prominently displayed and easily visible to consumers and contractors, Materials to be used in direct communications with consumers and contractors at the time of purchase of a thermostat, and written materials, signage, and other advertising and promotional materials that provide information to consumers about how to access the available \$30 mercury thermostat collection incentives.
 - Materials were created for use by Retailers and Wholesalers in their store locations (including shelf talkers and window clings). The materials included the new Program name, logo, branding, and website, as well as pertinent information as stipulated by legislation ([Attachment 29](#), [30](#), [31](#), [32](#), [33](#), [34](#), [35](#)).
 - Created materials and templates of materials were made available on the Thermostat Care website so that any retailers, contractors or California resident can view, download and/or print.
 - Materials were translated into Spanish, Chinese, Tagalog, Vietnamese, and Korean.
 - Outreach was conducted (via phone, email, and in person) to retail and wholesale stores. Out of the stores contacted, 24 retail stores and 50 wholesale stores accepted signage/materials. Materials were mailed by June 30, 2022.
- Advertising or other promotional materials, or both, that include references to mercury thermostat collection opportunities.
 - Promotional materials including educational fliers were developed to promote the new Thermostat Care Program. Materials included information on proper disposal, collection locations, and \$30 collection incentives.
- A public service announcement promoting the proper management of mercury thermostats, and a plan for a public service campaign using the public service announcement:
 - Public service announcement was scripted, translated, and recorded in English, Spanish, Korean, Tagalog, Vietnamese, and Chinese. In addition to requirements, public service announcement also mentioned the \$30 collection incentive.
 - A media plan for the public service campaign was created to track and organize all outreach efforts, including media source and markets.
 - Copies of the public service announcement script ([Attachment 22](#), [23](#), [24](#), [25](#), [26](#), [27](#), [28](#)) and recordings were shared with DTSC for its use and promotion.
 - The PSA was distributed to 48 stations and confirmed to have aired on San Jose-based 100.3, a Spanish-language station, with an estimated 27,000 impressions.

- Convenience requirement: Collection locations must be sufficiently convenient, meaning at least 90% of residents must have a collection location within 15 miles of their residence and at least one collection location is available in each county.
 - Through GIS mapping, the Program determined that more than 96% of State residents had a collection location within 15 miles of a collection site ([Figures 1a-e](#)).
 - The Program determined that prior to this investigation, 5 counties did not have a collection location. Targeted outreach was conducted in order to establish collection locations in those five counties.
 - Due to targeted outreach, collection locations were established in the following locations by July 1, 2022 in order to fill the identified gaps:
 - True Value Hardware in Hollister CA, San Benito County
 - Messick Ace Hardware in Colusa CA, Colusa County
 - Sears Hometown Store in Clearlake CA, Lake County
 - Bear Valley General Store in Bear Valley, Alpine County
 - Recology Yuba-Sutter, Transfer Station and MRF in Marysville, CA, Yuba County

Program Plan and Addendums

On June 1, 2022, Product Care submitted the first draft of the Mercury Thermostat Collection Program Plan (hereafter referred to as Program Plan) to DTSC and branded the program as “Thermostat Care” for review and approval.

Based upon DTSC feedback, Product Care submitted a revised Program Plan July 29, 2022 with feedback addressed. On August 26, 2022, DTSC determined the Program Plan to be complete and the Program Plan was conditionally approved on September 23, 2022. There were a total of five conditions, of which four were required to be addressed before the end of 2022.

Program Plan Addendums

CONDITION #	DEADLINE	SUBMISSION DATE	APPROVAL DATE
2, 4, 5	10/23/22	10/21/22	11/10/22
3	11/22/22	11/22/22	12/9/22
1B	12/31/22	12/28/22	1/27/23
1A	4/1/23	TBD	TBD

Addendum #1

Addendum #1 to the Program Plan was submitted by October 21, 2022, and addressed Conditions 2, 4, and 5 respectively.

The Program conducted a statewide outreach and educational campaign to appropriate entities. This campaign included:

- Creation of three detailed educational flyers ([Attachment 1](#) [translations in [Attachment 2](#), [3](#), [4](#), [5](#), and [6](#)], [7](#), and [9](#)), to inform appropriate entities of the potential harms of mercury, the importance of safe recycling and disposal of mercury-added thermostats, how to prepare your mercury thermostat for recycling, and how to handle a broken thermostat. These materials were created with information directly from the EPA and DTSC websites.
- The flyers were uploaded to the Program website for easy accessibility and download.
- The “Why Recycle Mercury Thermostat” educational flyer ([Attachment 1](#)) was translated into other languages (Spanish, Chinese, Tagalog, Vietnamese, Korean) and all language variations were made available for easy access and download on the Program website.
- During the next scheduled point of contact with Program partners, the Program informed partners of these newly created and available materials.
- A social media calendar was created, including posts educating appropriate entities on the importance of safe recycling and disposal of mercury thermostats, where and how to access mercury thermostat collection locations, and how to access available \$30 mercury thermostat collection incentives. Facebook and Instagram platforms were utilized to reach different audiences.
- A public service announcement informing appropriate entities about safe recycling and disposal of mercury thermostats, and the \$30 mercury thermostat collection incentive, was created and distributed to radio stations across the state of California prior to July 1, 2022. The public service announcement was confirmed to have aired at least twice.
- This public service announcement was also translated into Vietnamese, Chinese, Spanish, Korean and Tagalog ([Attachment 24](#), [25](#), [26](#), [27](#), [28](#)).. Afterwards, the Program continued to conduct outreach to place the public service announcement on additional radio stations.
- A Google Ads campaign was developed to inform appropriate entities about recycling and safe disposal of mercury thermostats. Research about available options and development of content was conducted during the months of October through December 2022, along with applications for social issue advertising to third party. The Program conducted Google Search Ads during December 2022. Pending final social issue ad approval by third party, the Program will conduct further Google Search and Display ad campaigns in 2023. Google Ads implemented enhanced advertising restrictions to automatically decline ads it feels may be involved in a “social issue.” Due to the nature of the Program’s focus, we’ll need to regularly request a re-review where there will be closer review by a third party to validate the advertising content.

Addendum #2

Addendum #2 to the Program Plan was submitted on November 22, 2022, and addressed Condition 3.

In order to ensure that program partners have the knowledge and tools necessary to comply with the Universal Waste Regulations, the Program has begun to develop educational training materials, including Universal Waste Regulation training, in Powerpoint/PDF formatting, and will distribute these materials via email to any collection locations who have provided an email address. The printed version of the training material will be prepared and distributed to collection locations, as well as included in future collection container shipments. These materials will also be uploaded to any relevant collection location landing pages (retailer/wholesaler, HHW, contractors) for easy download.

Addendum #3

Addendum #3 to the Program Plan was submitted on December 31, 2022, and addressed Condition 1B.

The Program developed and is in the process of implementing a plan to be more efficient and convenient in delivering incentives:

- The Program mailed sealable plastic bags and printed carbon-backed incentive forms (with Thermostat Care branding) to all active collection locations.
- As of December 31, 2022, when a new collection partnership was established or a location was sent a replacement container, a sufficient number of sealable plastic bags and carbon-backed printed incentive forms (with Thermostat Care branding) was sent to the collection location along with the container requested.
- At any point during the mercury thermostat safe disposal process, a resident can contact the Thermostat Care Program through Info@ThermostatCare.org to inquire about the status of their incentive claim or update their address for the incentive check. This information was also posted on the Thermostat Care website on the "Consumers" landing page. This email address was checked by a Thermostat Care team member on a regular basis to address and respond to any inquiries.

Education & Outreach

Requirements for 2022 Note: This column is a summary of each requirement	Compliance	Link to Report Section
AB707/AB732: Program as it existed before January 1, 2022, shall remain in effect until the plan is approved by the department and fully implemented by the qualified third party.	Program continued the previously approved activities aligned with California's Mercury Thermostat Collection Act of 2008.	Link
AB707/AB732: Develop a program including the collection, handling, arrangement for the appropriate management of mercury thermostats, an educational and outreach campaign sufficient to inform appropriate entities about the importance of safe recycling and disposal of out-of service mercury-added thermostats, and informational materials about the program. By June 1, 2022, submit a written plan for the program that addresses these program elements.	On June 1, 2022, the updated Program of "Thermostat Care" was established and Product Care submitted the first draft of the Program Plan.	Link
AB707/AB732: Submit revised plan within 30 days based on DTSC feedback.	Revised Program Plan submitted July 29, 2022. Addendums submitted October 21, November 22, and December 28, 2022.	Link
AB707: Make available collection incentives to consumers and service technicians	Incentives of no less than thirty dollars (\$30) per mercury thermostat made available. Program also educated on the availability of the incentives.	Link
AB707: Collect, handle, and arrange for the appropriate management of out-of-service mercury-added thermostats	Program and processing partners Thermostat Recycling Corporation (TRC) and Veolia collected, handled, and managed mercury thermostats	Link
AB707: Ensure locations and collection methods are sufficiently convenient in all parts of the state.	Updated mapping shows collection locations in every California county and within 15 miles of 96% of residents.	Link
AB707: On or before July 1, 2022, Statewide education and outreach campaign on the importance of safe recycling and disposal of mercury thermostats, where and how to access collection locations, and how to access collection incentives.	Program developed and implemented educational and outreach campaign by July 1st	Link
AB707: On or before July 1, 2022, create and distribute informational materials about the program, including signage, materials and templates to be provided to consumers at the time of thermostat purchase and/or delivery, advertising and/or other promotional materials that include references to mercury thermostat collection opportunities, how to access incentives, and a public service announcement (and promotion plan including media and	The section for "Informational Materials" details how requirements were met, including creating materials, a public service announcement, and translating materials into Spanish, Korean, Vietnamese, Chinese, and Tagalog.	Link

markets) promoting the proper management of mercury thermostats. Materials shall be translated into languages where any are spoken by a substantial number of the public to which the materials are being distributed.		
AB707: On or before July 1, 2022, establish a website for the program that is accessible to the public, including templates of educational materials (downloadable), collection location information (by county), and information about accessing incentives.	Program established ThermostatCare.org by July 1, 2022, which included downloadable materials, collection location information by county, zip code, and visually on an interactive map, and how to access collection incentives. Program also took into account ADA recommendations for website accessibility.	Link 1 Link 2
AB707: On or before July 1, 2022, develop strategies to encourage participation from state utilities participating in demand response programs involving the replacement of thermostats, wholesalers of thermostats, retailers and other outlets that sell thermostats directly to consumers in the state, and household hazardous waste collection facilities.	Program developed strategies to work with State utilities participating in demand response programs, wholesalers, retailers and HHW programs to encourage their participation in the collection and proper management of mercury thermostats.	Link
Annual Report requirements: The number of mercury thermostats collected in the State during the previous calendar year, The estimated total amount of mercury contained in the collected mercury thermostats, The number of incentives provided to consumers and the total amount of incentives paid to consumers pursuant to the Program during the previous calendar year.	See link to 2022 collection data	Link
Annual report requirements: A description of education and outreach strategies and elements conducted for each group, date and form of education and outreach conducted, and evaluation of the effectiveness of the Program and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of the Program.	Tactics, effectiveness and proposed modifications have been segmented according to audience and is located at the bottom of each audience's section	Link
Annual Report requirements: An accounting of Program administrative costs, including the most recent copy of Internal Revenue Service Form 990 for the qualified third party, as well as a description of the qualified third party's expenditures incurred in developing and implementing the Program.	See "Accounting" section link for more detailed information	Link
Annual report requirements: Names and locations of all participating mercury thermostat collection locations.	See "Participating Collection Locations" section of appendix	Link
Annual Report requirements: The address for the internet website created by the qualified third party pursuant to subdivision (e) of Section 25214.8.11.5 where the annual report may be viewed online.	Once submitted, report will be available on ThermostatCare.org	

Annual Report requirements: A description of how the collected mercury thermostats were managed.	See “Collection and Management” section for more detailed information	Link
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It is important to note that during the initial part of 2022, the Program focused on maintaining previous program activities while developing and obtaining approval for a new program plan. Program plan approval (conditionally approved on September 23, 2022), allowed the Program to fully implement the requirements of the Mercury Thermostat Collection Act of 2021. As a result, most program activities took place during the latter half of the year. The time spent developing and obtaining approval for the program plan was necessary to ensure the effective implementation of the program requirements.

Collection Locations Strategies

The Program developed strategies to work with state utilities participating in demand response programs, wholesalers, retailers and household hazardous waste (HHW) programs to encourage their participation in the collection and proper management of mercury thermostats. All of the strategies are intended to increase the likelihood that these various organizations participate in the collection and proper management of mercury thermostats, including becoming a collection location, distributing materials, and/or promoting the Program. These strategies are detailed in subsequent audience subsections so that the engagement/participation efforts build on top of the ongoing educational and outreach work.

See the relevant audience subsections below regarding the specific strategies for State utilities participating in demand response programs ([MUD/CPUC/CEC](#)), [Wholesalers](#), [Retailers](#) and [HHW programs](#).

Outreach Audiences

Contractors State License Board

The California Contractors State License Board (CSLB) was established in 1929 and works to protect California consumers by licensing and regulating the State's construction industry. One of the CSLB's primary goals is keeping contract workers and consumers safe through responsible construction practices. This aligns well with the Program's overall goal of collecting mercury from communities and safely managing the toxic mercury. The various licensing boards grant the licensing of Contractors who may come into contact with mercury thermostats, including HVAC Contractors; general Contractors; demolition Contractors, and others. The CSLB can play a role in ensuring that the Contractors they license know how to collect and properly dispose of unused mercury thermostats during the course of the Contractors work.

2022 Results

As this was a newly outlined audience for 2022, efforts focused on establishing the outreach team, spreadsheets, and researching relevant contacts. Outreach and educational activities conducted are as follows:

- Researched and identified relevant contacts within the CSLB in preparation to conduct outreach.

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- The establishment of the outreach team and identification of relevant contacts within the CSLB was successful in preparing for engagement with the audience.
- The development of a spreadsheet to track outreach is a useful tool for monitoring progress and identifying areas for improvement in the future.
- Further outreach is needed to fully evaluate and analyze the effectiveness of this audience and its tactics, but the foundation has been established for future years.

Heating, Ventilation, and Air-Conditioning Contractors

The audience 'HVAC Contractors' refers to the CSLB's licensing classification C-20 "Warm-Air Heating, Ventilation and Air Condition Contractor" under the California Code of Regulations Title 16, Division 8, Article 3. Classifications. HVAC Contractors may encounter mercury thermostats from multiple customers through their work.

2022 Results

As this specific audience was newly established as a Program audience in 2022, efforts focused on establishing the outreach team, research, and conducting initial outreach. Outreach and educational activities conducted are as follows:

- Since the Program began outreach with this audience in 2022, re-engagement calls were conducted with HVAC contractors who had a private collection container through Thermostat Recycling Corporation (TRC)'s program. The purpose of the re-engagement calls was to gain a baseline understanding of the collection container (including an updated accumulation start date), remind the HVAC Contractors of container responsibilities and Universal Waste Regulations, and answer any questions the HVAC contractors might have had.

- 69 check-in or miss you calls were conducted 7 months after an HVAC Contractor received their collection container to check in, receive an updated accumulation start date, remind them about container responsibilities and Universal Waste Regulations, and answer any questions the contractors might have had.
- 4 reminder emails were sent to HVAC contractors that were unresponsive to 3 check-in/miss you calls 9 months after receiving their collection container.
- Informational material for HVAC contractors was created and made available to contractors through the Program's internet website. To ensure that the material was available to and accessible by all State residents, they were translated into Spanish, Chinese, Tagalog, Vietnamese, and Korean. ([Attachment 1](#), [2](#), [3](#), [4](#), [5](#), [6](#))
- Materials, including Shipping and Safety Requirements ([Attachment 7](#)), were distributed to 4 contractors who requested a container.
- For new potential HVAC contractor partners (meaning HVAC contractors that would accept informational/educational materials and/or a collection container), the Program researched and identified HVAC contractors and created an outreach database. The source used to compile these contacts was from the CA Department of Consumer Affairs - Contractors State License Board, which utilized the CSLB License Classification for "[C-20 - Warm-Air Heating, Ventilating and Air-Conditioning Contractor](#)". 2,664 HVAC contractors were added to the outreach database in preparation for conducting outreach during 2023.
 - The Program utilized [this database](#) from the CSLB to identify active C-20 license holders. The Program searched for each zip code in each county of California to compile this database.
- As part of the comprehensive website strategy, the Program created a mobile-friendly landing page for "Contractors" that seeks to motivate contractors across California, including HVAC contractors, to participate in the Program. The landing page includes sections entitled "How to Legally Dispose of a Mercury Thermostat" (including links to request a collection container), "Steps to Collecting Mercury Thermostats", "Find Your Nearest Drop-Off Location" (with a link to the interactive collection location map), and "Resources". The Resources section includes downloadable materials ([Attachment 1](#), [9](#)) as well as a link to the EPA's website on handling a mercury spill. The "Contractors" landing page is hosted on www.ThermostatCare.org. Performance data relevant to HVAC contractors are as follows:
 - There were 53 unique visitors to the "Contractors" landing page.
 - There were 18 clicks to download Contractors materials.

DATE	FORM OF EDUCATION/OUTREACH
10/22-12/22	Re-engagement calls to ensure all information on file is current (e.g. number and type of container, accurate accumulation start date for each container, etc)
10/22-12/22	Miss you/check-In calls to collection locations who have had a container for 7 months
10/22-12/22	Email reminders to locations who have had a container for 8 months and did not respond to three check-In calls
11/22	Researched and created a database of California contractors
12/22	Began development of informational material for contractor partners informing them of disposal reminders and the steps to returning collection container/ordering new collection container
12/22	Drafted a script for potential HVAC contractor partner (meaning someone who would accept informational/educational materials and/or a collection container) outreach to place containers with HVAC contractors

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- During 2022, the Program's outreach efforts to HVAC contractors focused on establishing a baseline and foundation for future efforts. This included conducting outreach with contractors who already had a private collection container and preparing to conduct outreach to contractors who could potentially partner with the program (meaning HVAC contractors who would accept informational/educational materials and/or a private collection container). These efforts were deemed successful in establishing a relationship with current program partners and setting the Program up for success in 2023.
- The "Contractors" landing page on the Program's website proved to be a successful resource to provide useful resources and information to contractors on how to legally dispose of mercury thermostats, request a collection container and a map to find the nearest collection location.
- In 2023, the Program can continue to leverage the successful outreach strategies and tactics from 2022 by further engaging with HVAC contractors through ongoing check-ins. Now that research has been conducted for new potential HVAC partners (meaning someone who would accept informational/educational materials and/or a private collection container), outreach can be started in 2023.

Demolition and Environmental Contractors, and Related Associations

Demolition and environmental contractors remove mercury thermostats before demolition in accordance with all applicable statutes and regulations. They are then expected to take the mercury thermostat to a location that is authorized to collect mercury thermostats.

2022 Results

As this specific audience was newly established as a Program audience in 2022, efforts focused on establishing the outreach team, research, and conducting initial outreach. Outreach and educational activities conducted are as follows:

- Re-engagement calls were conducted to all demolition contractors who currently had a private collection container in order to gain a baseline understanding of the collection container (including an updated accumulation start date), remind these contractors of container responsibilities and Universal Waste Regulations, and answer any questions the contractor might have.
- Check-in outreach was conducted to Demolition and Environmental Contractors who had a collection container, including:
 - 118 miss you calls 7 months after Demolition and Environmental Contractors received their collection container to check in, receive an updated accumulation start date, remind them about container responsibilities and Universal Waste Regulations, and answer any questions the Contractors might have had.
 - 3 reminder emails to Contractors that were unresponsive to 3 check-in/miss you calls 9 months after receiving their collection container.
- For new demolition contractors to potentially accept materials and/or collection containers, 2,396 California Demolition and Environmental Contractors were researched, identified, and added to a newly created database. The source used to compile these contacts was from the CA Department of Consumer Affairs - Contractors State License Board, which utilized the CSLB License Classification for "[C-21 - Building Moving/Demolition Contractor](#)."
 - [A CSLB database](#) was used to identify active C-21 license holders. The Program searched for each zip code in each county of California to compile this database.
- Informational material for demolition and environmental contractors was created and made available to contractors through the Program's internet website. To ensure it was available to and accessible by all State residents, the material ([Attachment 1](#)) was translated into Tagalog, Spanish, Chinese, Korean, and Vietnamese. ([Attachment 2](#), [3](#), [4](#), [5](#), [6](#)).
- Materials, including shipping and safety requirements ([Attachment 7](#)), were distributed to 4 contractors who requested a container.

- As part of the comprehensive website strategy, the Program created a mobile-friendly “Contractors” landing page that seeks to motivate contractors across California, including demolition and environmental contractors, to participate in the Program. The landing page includes sections entitled “How to Legally Dispose of a Mercury Thermostat” (including links to request a collection container), “Steps to Collecting Mercury Thermostats”, “Find Your Nearest Drop-Off Location” (with a link to the interactive collection location map), and “Resources”. The Resources section includes downloadable materials ([Attachment 1, 9](#)) as well as a link to the EPA’s website on handling a mercury spill. The “Contractors” landing page is hosted on www.ThermostatCare.org. Performance data relevant to HVAC Contractors are as follows:
 - There were 53 unique visitors to the “Contractors” landing page.
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10/22-12/22	Re-engagement calls to ensure all information on file is current (e.g.: number and type of container, accurate accumulation start date for each container, etc)
10/22-12/22	Miss you/check-In calls to collection locations who have had a container for 7 months
10/22-12/22	Email reminders to locations who have had a container for 8 months and did not respond to three check-in calls
11/22	Researched and created a database of California contractors
12/22	Began development of informational material for contractor partners informing them of disposal reminders and the steps to returning collection container/ordering new collection container
12/22	Drafted a script for potential partner outreach to place containers with demolition and environmental contractors

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- During 2022, the Program's outreach efforts to demolition and environmental contractors focused on establishing a baseline and foundation for future efforts. This included conducting outreach with contractors who already had a private collection container and preparing to conduct outreach to contractors who could potentially partner with the program (meaning contractors who would accept informational/educational materials

and/or a private collection container). These efforts were deemed successful in establishing a relationship with current program partners and setting the Program up for success in 2023.

- The “Contractors” landing page on the Program's website proved to be a successful resource to provide useful resources and information to Contractors on how to legally dispose of mercury thermostats, request a collection container and a map to find the nearest collection location.
- In 2023, the Program can continue to leverage the successful outreach strategies and tactics from 2022 by further engaging with demolition and environmental contractors through ongoing check-ins. Now that research has been conducted for new potential partners (meaning someone who would accept informational/educational materials and/or a private collection container), outreach can be started in 2023 to both demolition and environmental contractors and related associations.

Municipal Utility Districts

A Municipal Utility District (MUD) is a type of special district. In accordance with the [California Special Districts Association](#) (CSDA), “special districts are local governments created by the people of a community to deliver specialized services essential to their health, safety, economy and well-being.” MUDs have a legislative need to lower energy consumption in the region in which they provide their services. This provides the Program with an opportunity to forge partnerships with MUDs to provide materials, resources, and processes for mercury thermostat replacement to make room for energy and cost-saving alternatives. Also, many of the Program’s efforts augment existing promotions for energy-efficient appliance rebates or incentives provided by MUDs.

2022 Results

During 2022, this audience went through a transition period. In the first half of 2022, outreach was conducted to all utility companies (both public and private), as a part of continuing the previous TRC programmatic activities. Due to updated legislative requirements placing a larger focus on MUDs, this audience was established following Program Plan development and outreach shifted to focus on MUDs. 2022 efforts and results are as follows:

- Materials were created and updated to promote collection incentives, educate customers about the Program and availability of collection locations:
 - Utility bill insert ([Attachment 14](#))
 - Fliers ([Attachment 14](#))
 - Social media toolkit ([Attachment 12](#))
 - Digital newsletter content ([Attachment 14](#))
 - Social media posts ([Attachment 13](#))
 - Content on MUD’s website ([Attachment 14](#))

- The Program renewed partnership with Turlock Irrigation District by replacing the TRC link on their rebate page with a trackable link to www.ThermostatCare.org.
- Research was conducted to locate contact information for all MUDs in California, contact information of public information officers or decision-makers, a link to each MUD website, and information about the MUD's demand response program involving the replacement of thermostats. Information gathered from research was used to expand the existing database of utility companies and MUDs across California.
- The Program conducted outreach to utility companies (including MUDs) not already partnered with the Program through phone and email (77 emails and 110 phone calls) to inquire about their interest in placing informational materials. A focus was placed on partnerships with MUDs in areas with low to median household income, as they were more likely to have older thermostats. Through communications with the Program and any content placements with information, MUD employees were also exposed to the Program, which could increase the likelihood that they discussed this content with their utility customers (residents).
- The Program conducted outreach to utility companies (including MUDs) already partnered with the Program (meaning they agreed to distribute materials, promote the Program, or accept a collection container) through phone and email (38 emails and 47 phone calls) to inform of newly created materials and inquire if the location would like the materials printed and shipped to their location. Through this outreach, 5 materials were shared for use on MUD communication channels ([Attachment 14](#)). Those placements resulted in 179 unique clicks to ThermostatCare.org.

DATE	FORM OF EDUCATION/OUTREACH
1/22 - 12/22	Potential partner outreach asking MUDs to share materials on their promotional channels (e.g. website, bill insert, newsletter, social media, etc)
1/22 - 12/22	Existing partner outreach asking partnered MUDs to share additional materials on their promotional channels (e.g. website, bill insert, newsletter, social media, etc)
7/22 - 12/22	Existing partner outreach asking partnered MUDs to replace their current website information with the newly rebranded information (e.g. links, copy, graphics, etc)
11/2022	Miss you/check-in calls to utility collection locations who have had a container for 7 months

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- Email outreach proved the best way to communicate with active partners (meaning MUDs and utility companies that have agreed to promote the program, distribute materials, and/or accept a collection container).
- Among various promotional methods, website placements have proven to be the most effective. Unlike other forms of placements, websites offer a more lasting impact, thus providing a wider reach over a longer period of time. These results can also be easier tracked through the use of a unique QR code.
- Reaching out to potential partners (meaning MUDs who have not already agreed to distribute information) can be a slow and challenging process. Phone calls and emails are essential to outreach but are often easily ignored. It can also be difficult to successfully get transferred to the point of contact. Therefore, the Program suggests the following adjustments to this audience
 - Routinely ask existing partners if they have referrals for other MUDs. In the Program's experience, MUD contacts tend to communicate with each other or have internal contacts that could be shared with the Program.
 - Expand the audience to include both private and public utility companies. By partnering with both private and public utility companies, the Program can prioritize the most effective methods of placing materials and ensuring customers see materials.

Household Hazardous Waste Collection Programs

Household Hazardous Waste (HHW) Collection Programs are run by an individual county or city in California for their residents. California residents may bring mercury thermostats to HHW Collection Programs, in addition to all forms of household hazardous waste.

2022 Results

On January 1, 2022, this audience continued existing activities as defined in the previously approved TRC program. After the current Program Plan approval, outreach and educational activities were expanded. 2022 efforts and results are as follows:

- Outreach was performed to 167 HHW Centers (both those who have and have not co-promoted events, distributed materials, and/or become a permanent collection location) with the intent to promote the Program, co-promote collection events, become

a permanent collection location, and/or distribute information on \$30 collection incentive and updated Program.

- 4 collection containers sent to HHW Centers, including relevant materials such as accumulation date stickers and shipping and safety requirements.
- As a part of providing promotional materials to support collection events, the Program created social media posts and personalized advertising campaigns for interested partners.
- The Program partnered with 3 HHW collection events, including providing co-promotional materials ([Attachment 14](#)) and launching an advertising campaign to support collection events.
- The Program conducted phone outreach to 6 HHWs that served as permanent collection locations for miss you calls, ensuring updated information (e.g. number and type of container, accurate accumulation start date, etc).
- Began development of informational material that will outline the following for all HHW program employees to reference and share with their community:
 - Proper mercury thermostat disposal information
 - Information on incentives available to residents
- The Program monitored and posted in the HHWIE (Household Hazardous Waste Information Exchange) Google Group to promote the Program and updated collection incentive amount amongst a trusted group and resource for HHW programs.
- The Program attended the HHWIE in-person meeting in San Francisco on October 27th to meet representatives from HHW programs across the state.
- The Program researched EPR (Extended Producer Responsibility) programs to support working with HHW programs in promoting other collection options, including conducting special event days alongside HHW and EPR programs.
- A landing page was created on the Program's internet website specifically for HHW programs. This landing page includes information encouraging HHW programs employees to partner with the Program, contact information for the Program, links to container order forms (and instructions on how to complete and submit the forms), information detailing the steps of how to collect mercury thermostats as a program partner, and a Resource section including downloadable educational materials ([Attachment 16](#)). Website data as it relates to this audience:
 - 88 unique visitors to the Program's "HHW" landing page
 - 35 unique clicks on links on HHW downloadable materials

DATE	FORM OF EDUCATION/OUTREACH (HHW)
8/22-12/22	Continued research to build out the potential partner database.
5/22-12/22	Conducted outreach to HHW programs to co-promote collection events, place educational and promotional materials, encourage promotion of the Program, and request to become a collection location.
9/22-12/22	Check-in calls to active collection locations to update information on collection containers (e.g.: accurate accumulation start date, contact person, etc)
10/22	Coordinated Google Ads Campaign with Amador County to promote their HHW collection events as safe mercury thermostat disposal options.
10/22	Attended the HHWIE group meeting in San Francisco
11/22	Drafted and designed 4 social media posts to share with active partners encouraging them to post to their social media platforms to encourage residents to bring mercury thermostats to their facilities
11/22-12/22	Began development of informational material to be distributed to HHW employees reminding them of best practices when collecting mercury thermostats and how to go about ordering another collection container
12/22	Translated the informational material into 5 languages: Spanish, Tagalog, Vietnamese, Korean, and Chinese

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- It should be noted that while not all Household Hazardous Waste Centers participate in the Program as a collection location, many still collect mercury thermostats and manage them as hazardous waste. Some HHW centers state that it is a more simple, efficient, and space-saving method than using a separate container for the program. The Program suggests co-promoting not only Thermostat Care collection events, but collection events to support other mercury programs.
- Given this audience's past experience with Thermostat Recycling Corporation, this audience and group of tactics has been considered successful. By December 31, 2022, outreach was attempted for each existing collection location to ensure they were aware of container return requirements and to offer additional support in promoting collection events, in addition to obtaining new HHW collection location partners.

- Attending the HHWIE Group meeting in San Francisco was a great way to facilitate face-to-face conversations, show HHW programs that we are committed to them, answer questions about the Program, recruit more collection locations, and gain insight on barriers this audience may face. This knowledge is critical to future outreach efforts.

Apartment and Property Management Associations and Organizations

Apartment and Property Managers have been an especially difficult audience in previous years, due to those individuals and companies proving difficult to get in touch with directly. This updated audience of apartment and property management associations and organizations planned to reach property managers indirectly by aligning with trusted resources they already engage with.

2022 Efforts

During the calendar year 2022, the audience of apartment and property management associations and organizations was established with the creation of the Program Plan. In accordance with the Program Plan, the following activities were conducted beginning October 2022:

- Created a database in order to track research, outreach, and partnerships with apartment and property management associations, organizations, and companies.
- Researched and identified 49 apartment and property management associations, organizations, and companies. Research was conducted by searching for apartment associations in major California counties and cities. Once the Program found the first batch of apartment associations, the Program was able to find other associations they partnered with and larger associations they belonged to. National apartment associations were also used in order to find smaller regional branches throughout California.

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- Ultimately, this audience and group of tactics has been considered successful, considering that by December 31, 2022, research had been conducted and initial interest forms had been sent to 49 identified associations and organizations.
- The Program foresees multiple partnerships in upcoming years due to the research and relationship establishment that occurred in 2022. The Program anticipates that these

partnerships will lead to opportunities to place educational blog posts, newsletter inserts, video training, and/or ad placements in multiple markets reaching many apartment and property managers and management companies.

- This audience is best reached through partnerships with associations and organizations that cater to both owners and property managers. These groups already offer resources for training and information, and are generally very receptive to collaborating with the Program.
- It is proposed that the order of activities for this tactic is shifted to first establishing relationships with an association/organization and then determining opportunities for partnership before designing and creating additional materials. After discussions on partnership opportunities, then unique tailored materials will be designed and distributed according to best practices within the organization or association.

Homeowners

This audience comprises homeowners, who can play a crucial role in supporting the collection of mercury thermostats by accurately identifying and safely removing and disposing of them within their homes. By being knowledgeable about proper disposal methods, homeowners can ensure that they or their hired Contractors can remove the mercury thermostats without posing a risk to themselves or the environment.

2022 Results

As this audience was newly established as a part of the Program Plan, outreach and educational efforts focused on establishing procedures, developing new tactics, and conducting research for outreach tactics. Outreach and educational efforts for 2022 are as follows:

- As part of the comprehensive website strategy, the Program created a mobile-friendly “Consumers” landing page (also for Homeowners) to motivate residents across California to participate directly in the Program. The landing page promotes the \$30 incentive and includes sections on how to safely remove a mercury thermostat, how to find a nearby collection location (including a link to the Program’s interactive collection location map), a link to the incentive paperwork, how to receive the incentive check, how to identify mercury thermostats, a “Resources” section including downloadable materials ([Attachment 10](#)), and a “Commonly Asked Questions” section ([Attachment 17](#)). Website data as it relates to this audience:
 - 146 unique visitors to the Program’s “Consumers” landing page.
 - 402 event counts (meaning clicks on links to download, scrolling, clicking to another landing page) on the “Consumers” materials.
- Created a database of homeowners associations across various counties in California and added 4,487 contacts to the database.

- Conducted online research to identify 26 homeowner magazines and publications with a large California homeowner audience.
- Conducted outreach to 23 homeowner magazines and publications to understand the costs and requirements for developing content for their magazine.

DATE	FORM OF EDUCATION/OUTREACH
08/2022	Homeowner magazine database created
09/2022	Homeowners association (HOA) database created
11/2022	Round 1 of outreach to California homeowner magazines
12/2022	Round 2 of outreach to California homeowner magazines

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- The mobile-friendly “Consumers” landing page was an effective tool in motivating residents across California to participate directly in the Program and centralizing consumer or general questions.
- Overall, while the outreach efforts targeting homeowners were still in their infancy in 2022, the initial results were promising, with significant progress made in terms of establishing databases, relationships, advertising, and educational materials. With continued efforts, it is expected that this audience will play an important role in the safe removal and disposal of mercury thermostats within homes.

Rural Districts

Rural districts are defined by the Census Bureau as “any population, housing, or territory NOT in an urban area,” with urban areas defined as geographies that have a population of 50,000 or more (referred to as “Urbanized Areas”) or areas that have a population of at least 2,500 and less than 50,000 (referred to as “Urban Clusters”).

2022 Results

In accordance with the Program Plan, educational and outreach efforts were conducted towards the newly established audience of residents in rural districts with a focus on increasing awareness and proper disposal practices. These efforts were aimed at engaging potential collection locations and residents and expanding the number of collection locations in rural districts. Strategies included outreach to existing and potential collection locations, distribution of informational materials, and promotion of the Program and its services to residents. The Program will continue to work towards building partnerships with rural districts and exploring opportunities to increase collection locations and improve outreach efforts:

- During Program Plan development, the Program identified gaps in collection location coverage. Due to increased outreach efforts, as of July 1, 2022, the Program had successfully placed a collection location in every county and within 15 miles of 96% of state residents. This increase in collection locations benefitted those in rural districts, as 4 of the identified previous gaps were in rural districts.
- During the first two quarters of 2022, the Program focused on ensuring *all* counties, including rural districts, had at least one collection container. 5 counties were identified as not having a collection location, and concerted outreach was conducted to place collection containers in each of the 5 counties. By July 1, 2022, all counties across the state of California had a collection location.
- Continued research and outreach to expand the number of collection locations so that residents in rural districts have easily accessible collection locations.
- Community based organizations (CBOs) throughout California, with specific attention paid to CBOs that serve rural districts, were researched with the intent to conduct outreach in the following year.
- Started creating a database of extended producer responsibility (EPR) programs that serve Rural Districts, which involved conducting online research and populating the database with contact information. These programs have shared goals and tactics as the Program and already have an established presence in rural districts.
- Conducted outreach to existing public collection locations in Rural Districts in order to update records (e.g: accurate accumulation start date, number and type of containers at collection location, contact name, etc).

DATE	FORM OF EDUCATION/OUTREACH
01/2022-07/2022	Conducted outreach across multiple audiences (retailer, wholesaler, utility, and HHW) to establish a public collection location in every county across California (including counties including rural districts)
07/2022-12/2022	Conducted outreach to place additional containers in rural districts

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- In 2022, the Program successfully engaged rural districts in the proper disposal of mercury thermostats by establishing baseline data and expanding collection locations.
- Database development began for future outreach with EPR programs and CBOs. In future years, these relationships may help increase the number of collection locations available to those in rural districts. Additionally, these relationships can be leveraged in future years to distribute additional materials and promote the Program further.
- The Program proposes a collaboration between audiences to create social media and digital marketing materials to increase awareness of the Program's goals and initiatives among rural residents. For example, this could look like partnering with the HHW audience to target a co-promoted event in a rural district.

Retailers

A “Retailer” means a person who sells thermostats of any kind directly to a consumer through a selling or distribution mechanism, including, but not limited to, a sale using catalogs or the internet. This audience includes retailers across the State of California and typically focuses on hardware stores. However, for smaller counties with fewer stores, the definition is expanded to include other types of stores.

2022 Results

Although education and outreach in this audience began prior to the Program Plan, the Program expanded educational and outreach efforts. Outreach and education conducted during 2022 were as follows:

- In Q1, the Program focused heavily on retailers who were previously either indecisive about the Program or had resulted in unsuccessful contact attempts during past quarters. Retailers were prioritized in counties with below-average container density, below-average median household income, and/or can be identified as having disadvantaged communities, with the goal of creating more access to the Program's services throughout those areas of California.

- The Program also increased its focus on reconnecting with older, existing retailer partners (meaning retail stores who have previously agreed to promote the Program and/or distribute materials) to inform them about the change in the Program name, updated materials, and the increased collection incentive. With this update, retailers were asked if new rebranded materials ([Attachment 21](#), [29](#), [30](#)) could be sent to them and also asked again if they would be interested in becoming a collection location.
- Throughout the year, the Program conducted 255 phone calls to existing retailer collection locations to arrange for delivery of updated in-store materials, check on the status of their collection container, share created Program materials ([Attachment 21](#), [29](#), [30](#)), remind the location of container responsibilities and Universal Waste Regulations, and update location and container information (number of type of containers, accurate accumulation start date, contact name, etc). 8 reminder emails were sent to collection locations who were unresponsive to phone calls and had a collection container longer than 8 months.
- Throughout the year, the Program also conducted research to expand the database of California retailers. The Program conducted outreach (471 phone calls and 40 emails) to these retailers with the intention of forming partnerships, placing materials, and/or becoming a collection location. Of those contacted, 79 agreed to distribute materials and 14 agreed to be a collection location.
- Planned and developed upcoming educational materials for retailer employees, including employee tip cards and employee training materials.
- Developed multilingual educational materials ([Attachment 29](#), [30](#), [31](#), [32](#), [33](#), [34](#), [35](#)), including shelf-talkers to be placed on aisles containing thermostats for purchase, window clings directed at consumers visiting the store to inform them of the collection opportunities, and point of delivery insert ([Attachment 21](#)) directed at consumers who have received new thermostats by mail.
 - To ensure that the informational materials were available to and accessible by all State residents, they were translated into Chinese, Korean, Spanish, Tagalog and Vietnamese ([Attachment 31](#), [32](#), [33](#), [34](#), [35](#)).
- The Program researched methods for identifying retailer take-back centers, and began to compile a list of retail/wholesale take-back centers across the state of California.
- The Program created a mobile-friendly online “Retailer/Wholesaler” landing page that is applicable to retail stores. This landing page includes steps for mercury thermostat recycling processes (including instructions on ordering a free collection container and links to request forms (small pail ([Attachment 18](#)) and/or large bin ([Attachment 19](#)), a link to educational materials (also available in multiple languages), a link to the Thermostat Care Collection Incentive Form ([Attachment 20](#)), instructions for scheduling a pickup of a collection container, and a resources section including additional materials ([Attachment 1](#), [9](#), [36](#)). These downloadable materials, as well as some requested printed materials, are available to retailers free of charge and shipped free of charge. Retailers can also link the interactive locations map on their website or other communication mediums to notify their customers about being a collection location. Website data as it relates to this audience:

- o 60 unique visitors to the Program's "Retailer/Wholesaler" landing page
- o 8 unique QR code scans from created retailer materials

DATE	FORM OF EDUCATION/OUTREACH
3/22-12/22	Conducted outreach to retailers through email and phone to ask them to accept the educational materials and/or become collection locations
06/2022	Created a mobile-friendly internet website landing page with resources for retailers
07/22	Developed multilingual educational materials directed at consumers visiting the store to inform them of the collection container
10/22-12/22	Conducted outreach with retailers to request that they place a collection container for mercury thermostat recycling in-store to become a collection location.
10/22-12/22	Re-engagement calls to ensure all information on file is current (ex: number and type of container, the accumulation start date for each container, etc)
11/22-12/22	Researched methods for identifying retailer take-back centers of multiple products and began compiling a list of retail take-back centers
11/22-12/22	Developed delivery insert directed at consumers who received new thermostats by mail to inform them of the collection container
11/22-12/22	Miss you/check-in calls to collection locations who have had a container for 7 months

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- The "Retailer/Wholesaler" landing page resulted in increased trust from retail stores (including collection locations, those that distribute materials, and prospective collection locations/distributors of materials), as evidenced by an increase in the number of retailer partnerships, containers requested by retailers, and successful placements of new materials with existing partners.

- Continuing to develop website materials can continue to help the Program establish and maintain strong relationships with retail stores through offering new and updated materials to both new and potential retailer collection locations.
- Through previous work with retailers, the Program recognized the challenge of high staff turnover in the retail sector. 2022 efforts took this into account and incorporated more frequent check-ins, which proved successful in increasing staff awareness and facilitating successful collection at retail stores.

Disadvantaged Communities or Low-Income Communities

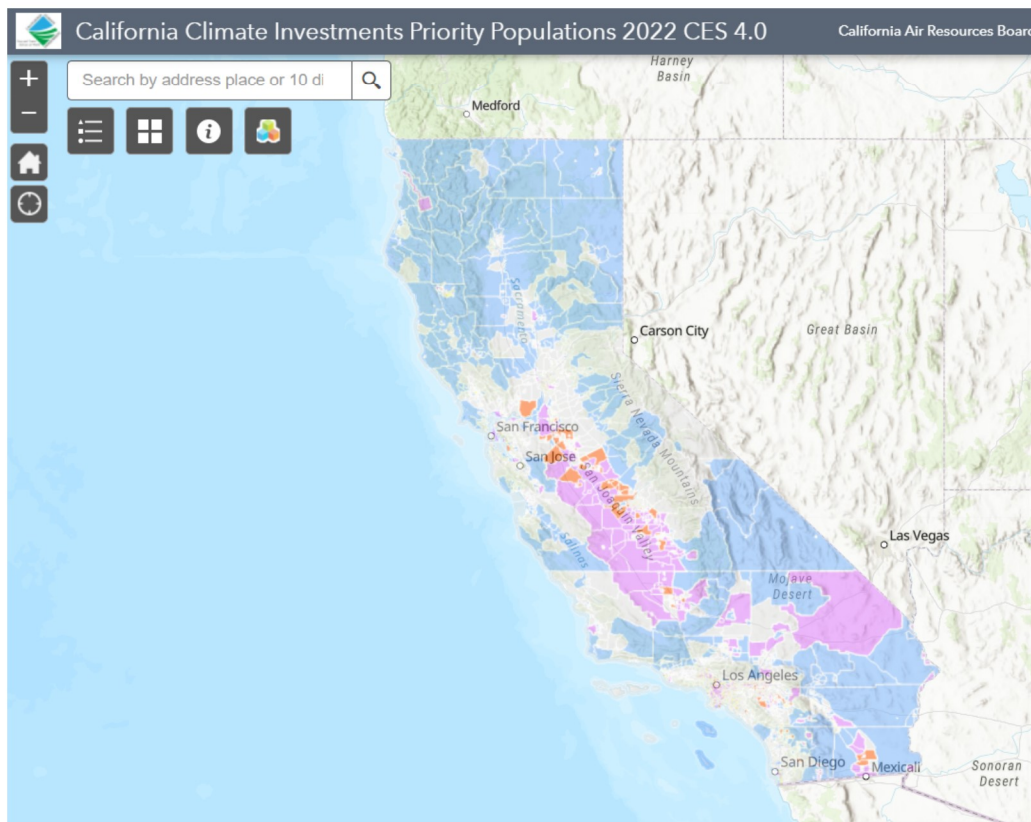
Disadvantaged communities as identified by the CalEPA are depicted on the [SB 535 Disadvantaged Communities Map](#) (oehha.ca.gov). These disadvantaged communities represent the 25% highest scoring census tracts in CalEnviroScreen. CalEnviroScreen is a screening tool used to help identify communities disproportionately burdened by multiple sources of pollution and with population characteristics that make them more sensitive to pollution.

SB 535 Disadvantaged Communities Map (2022)



Low-income communities are census tracts with median household incomes at or below 80 percent of the statewide median income or with median household incomes at or below the threshold designated as low income by the Department of Housing and Community Development's list of State income limits. This [California Climate Investments Priority Populations Map](#) (below) was created by the California Air Resources Board and depicts low-income communities in the State in 2022.

California Climate Investments Priority Populations Map (2022)



Disadvantaged or low-income communities are more likely to have older, mercury thermostats in their buildings and homes. Additionally, they may have historically received less information about proper mercury thermostat disposal and the related health concerns due to factors such as language barriers or lack of resources.

2022 Results

As this audience was newly established in 2022, much of the 2022 educational and outreach efforts focused on establishing operating systems and gathering baseline information to ensure residents in disadvantaged and low-income communities had convenient access to information and collection locations. Specific outreach and education conducted in 2022 are as follows:

- The Program focused heavily on outreach to potential collection locations and potential distributors of informational/educational materials that would reach California counties with a below-average median household income, disadvantaged communities, and below average collection location density. Outreach spanned multiple audiences, including retail and wholesale stores, HHW Centers, utility companies and community-based organizations. These locations and/or organizations were offered the opportunity to participate in a collection campaign, with the goal to not only reach them but their local residents who may be a part of a low-income or disadvantaged community. 107 new relationships formed due to this outreach, resulting in collection locations and/or distributors of materials located in California counties with below-average median household income or disadvantaged communities.
- The Program conducted outreach efforts, including re-engagement calls, to existing collection locations in disadvantaged and low-income communities to remind them of their container responsibilities and Universal Waste Regulations, and to ensure accurate and updated records. The focus of the outreach was to prevent the collection locations from keeping collected thermostats for more than a year after the accumulation start date. 21 collection locations (across audiences) were contacted in these efforts.
- The Program conducted research on non-English language channels of communication that serve California or disadvantaged or low-income communities within California. The Program's use of GIS mapping and census data to identify areas with high percentages of non-English speakers allowed for targeted outreach efforts and the development of relevant non-English content and promotional materials. The Program researched and developed a non-English locations database with the following methodology:
 - Collection Location Coverage: All public collection locations added to GIS and buffered to indicate a coverage radius of 15 miles. 2020 Census Population Data was overlaid onto the coverage area.
 - Statewide Languages: Utilized the US Census Bureau - American Community Survey's [Languages Spoken at Home Map](#) and incorporated into map

	CA Population	Coverage Area Population	% Covered
<i>Speak Spanish at Home</i>	10,462,968	10,220,145	97.7%
<i>Speak Other IE (IndoEuropean) Languages at Home</i>	1,679,265	1,475,596	87.9%
<i>Speak API (Asian Pacific Islander) Languages at Home</i>	3,677,164	3,659,559	99.5%
<i>Speak Other Languages at Home</i>	391,689	387,085	98.8%

- Identified Areas of Interest: Extracted portions of the Languages Spoken at Home Map that do not overlap with collection location coverage area. Resulting map layer enriched to include population metrics, and information exported to spreadsheet. Data cross-referenced with California's Department of Health Care Access and Information's (HCAI) Preferred Languages Spoken in California Facilities [database](#), as this database includes specific languages (Arabic, Armenian, Farsi/Persian, Punjabi, Russian, etc). Then, Program identified regions with both a high percentage of non-English speaker residents (from Census data) and high frequency of non-English encounters at California facilities (HCAI data).
- The Program developed the following non-English content and promotional materials:
 - Window clings ([Attachment 31](#), [32](#), [33](#), [34](#), [35](#))
 - Public service announcement ([Attachment 24](#), [25](#), [26](#), [27](#), [28](#))
 - Shelf-talkers ([Attachment 31](#), [32](#), [33](#), [34](#), [35](#))
- 30 non-English materials were placed, including 14 Spanish shelf talkers, 14 Spanish window clings, and 2 Spanish public service announcements (including 378,000 impressions)
- Research was conducted to identify community based organizations (CBOs) serving disadvantaged and low-income communities. In future years, outreach will be conducted to these groups with the intention of distributing informational and educational materials and/or other types of promotion of the Program.

DATE	FORM OF EDUCATION/OUTREACH
06/2022 - 12/2022	Development of public service announcement in 5 non-English languages and outreach to non-English radio stations for PSA placement
12/2022	Non-English language locations database created
11/2022 - 12/2022	Updated mapping including cross reference of non-English speaking communities to improve targeted outreach efforts

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- The Program's heavy concentration on outreach towards California counties with below-average median household income, disadvantaged communities, and below-average collection location density was successful in establishing 40 new collection locations in these communities.
- The development of a non-English locations database was an effective tactic to improve outreach to non-English speaking communities, as evidenced by the placement of 30 materials to non-English language channels. This foundational work will be especially effective in outreach during future years.
- The Program's 2022 outreach efforts successfully built a solid foundation for more targeted and robust outreach in 2023, including establishing new partnerships in communities with below-average median household income and disadvantaged communities, improving outreach to non-English speaking communities, and forming partnerships with community-based organizations serving disadvantaged and low-income communities.

General Public

This audience is the Program's widest-reaching audience and will overlap with many other audiences listed in this report. This audience includes California residents, homeowners, customers of retail stores, residents with access to HHW facilities, consumers, and small business owners who may have a mercury thermostat that needs to be properly disposed of. Communications with this audience were tailored generally instead of to specific individuals, industries, or areas.

2022 Results

Prior to the Program Plan, the Program primarily focused on increasing collection locations and distributing materials to the general public through in-store materials (e.g.: window clings and shelf talkers where new thermostats were sold). This audience's expansion due to the Program Plan included more tactics directly communicating with the general public. In 2022, this audience's efforts focused on establishing accounts, procedures, and beginning to grow the Program's communication channels. Primary goals of this audience included enhancing awareness and educational levels on the new Program, information for consumers to locate their nearest collection location for proper disposal of their mercury thermostats, the \$30 mercury thermostat collection incentive, risks associated with mercury thermostats, and how to

identify and recycle a mercury thermostat. Detailed educational and outreach efforts in 2022 were as follows:

- The Program established social media accounts for Thermostat Care on Facebook and Instagram, and gained 6 Facebook followers and 80 impressions on Instagram (inclusive of likes, comments, and shares). The accounts were utilized to publish content related to the program and were closely monitored for audience engagement.
- The Program developed a media campaign to distribute a public service announcement (including writing 2 scripts in 6 languages, developing a media plan, and distributing public service announcements to California radio stations). This PSA increased general knowledge about the Program, proper disposal of mercury thermostats, and how to locate a nearby collection location. Radio was selected as the medium to distribute the PSA due to its ability to reach many California residents (in multiple languages), including those in rural districts, disadvantaged and low-income communities. The PSA was distributed to 33 radio stations and confirmed to have aired twice, resulting in 378,000 impressions.
- The Program developed and distributed informational and educational materials to the general public on the availability of mercury thermostat collection incentives through retail, wholesale, HHW, and utility partners, as well as through the Program's website, including a public service announcement, educational fliers and in-store materials ([Attachment 1](#), [22](#), [23](#), [29](#), [30](#), [36](#)).
- Materials were translated into Spanish, Chinese, Tagalog, Vietnamese, and Korean.
- In order to further reach the General Public, digital marketing tactics were implemented, including development and planning of a Google Ads campaign and SEO strategy to direct more people to the Program's internet website.
- As part of the comprehensive website strategy, the Program created a mobile-friendly "Consumers" landing page (also applicable to the general public) to motivate residents across California to participate directly in the Program. The landing page promotes the \$30 mercury thermostat collection incentive and includes sections on how to safely remove a mercury thermostat, how to find a nearby collection location (including a link to the Program's interactive collection location map), a link to the incentive paperwork, how to receive the incentive check, how to identify mercury thermostats ([Attachment 10](#)), and a Resources section including downloadable materials ([Attachment 1](#), [8](#), [9](#), [36](#)). The website also includes an interactive map of active public collection locations, searchable by area. Location information is posted and updated in a manner that allows members of the general public to easily identify the most convenient collection location for them. Website data as it relates to this audience:

- 1,107 total visits to the Program's internet website
- 3,274 event counts/triggers on the Program's internet website (inclusive of all website activities such as page views, file downloads, clicks to landing pages, and scrolling through a landing page)
- 14 unique visitors to the Program's "Consumers" landing page
- 50 files downloaded from "Consumers" landing page

DATE	FORM OF EDUCATION/OUTREACH
01/2022 - 12/2022	Informational and educational materials developed for the general public
06/2022 - 12/2022	Outreach to radio stations for PSA placement
06/2022 - 12/2022	SEO strategy established and monitored
10/2022 - 12/2022	Social media accounts created and content created/published

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- In 2022, the Program established a solid foundation for future outreach efforts to the general public, including a comprehensive website strategy, social media presence, and translated materials, and can use data collected in 2022 to modify and improve its outreach in the future.
- The educational and outreach campaign launched in 2022 was effective in generating awareness of the Program and its offerings. The developed materials and advertising effectively informed consumers about the \$30 mercury thermostat collection incentive for each mercury thermostat collected, as well as how to locate nearby collection locations. The website saw a total of 1,107 visits, with 3,274 total event counts/triggers. The data suggests that the tactic has shown some success.
- During the previous year, the Program launched Facebook and Instagram accounts, but the initial results showed low engagement and follower numbers. Nonetheless, these efforts established a foundation for more robust activity in 2023, and the 2022 content provided a baseline for future content creation. The Program aims to improve its social media presence by developing more targeted content to increase engagement and awareness among the general public in the upcoming years.
- Despite airing only twice, the public service announcement (PSA) developed for the media campaign was successful in generating a significant amount of estimated impressions (378,000).
- The implementation of SEO strategy proved successful in directing traffic to the Program's website, as evidenced by 1,107 total visits and 3,274 event counts/triggers.

However, to increase engagement with the "Consumers" landing page, more targeted efforts may be necessary. The Program recognizes the need for optimization and is committed to exploring new ways to enhance targeting and increase engagement with specific sections of the website, such as developing targeted messaging and utilizing social media channels to reach a broader audience.

Public Utilities Commission

The California Public Utilities Commission (CPUC) regulates privately owned electric, natural gas, telecommunications, water, railroad, rail transit, and passenger transportation companies, in addition to authorizing video franchises. The CPUC has a wide-reaching impact and authority in their oversight of private utilities throughout California. It also plays a role in caring for consumers, including decisions made by the CPUC impacting clean energy and air quality.

2022 Results

As this was a newly established audience outlined by the Program Plan, outreach and educational efforts during this time period focused on establishing processes and strategies, and conducting research. Educational and outreach efforts for 2022 were as follows:

- Conducted outreach to the CPUC to inquire about placing information and materials about the Program on their communication channels. This outreach also involved inquiring if the CPUC could request that private utilities it regulated place content on the utility's communication channels. In preparation for this outreach, the Program began developing the content and materials. On its own, the CPUC has incentives for energy efficient home products, including energy efficient thermostats. The Program inquired to partner with the CPUC in order to combine outreach and incentive efforts with these programs.
- The Program conducted research on alternative strategies to reach decision makers at the CPUC, including social media channels and utilities regulated by the CPUC.
- Conducted outreach to the CPUC through phone and email to inquire about their interest in placing promotional content and materials about the Program on their communication channel(s).
 - Phone calls were the initial method of contact to try to reach the CPUC, including multiple attempts to reach decision makers.
 - An initial email was sent if no successful contact was made via phone. After not receiving a response to the initial email, a follow-up email was sent.
- Discussed the Program, shared goals, benefits to partnership for private utilities, and benefits to partnership for their customers (California residents) from receiving information via their communication channels.

- Provided examples of co-promotional materials ([Attachment 14](#)), a social media toolkit ([Attachment 12](#)), and social media posts for utilities ([Attachment 13](#)). Intention for content was to educate customers about the Program, direct the CPUC representatives to the collection location interactive map, and provide information on the availability of the \$30 mercury thermostat collection incentives.

DATE	FORM OF EDUCATION/OUTREACH
10/2022 - 12/2022	Phone Call and Email Outreach to propose partnership

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- As this was a new audience during 2022, pilot outreach methods were tested and ultimately deemed ineffective. The Program proposes to attempt new methods of reaching this audience, including utilizing existing thermostat rebate programs offered by the CPUC, connecting with influential community members and/or elected officials.
- Prior to the Program's implementation, partnerships were established with private utilities regulated by the CPUC. The Program proposes continuing to conduct outreach to the utilities regulated by the CPUC to ensure that the Program provides updated materials to both our existing partners and potential new partners that may distribute informational/educational materials.

The State Energy Resources Conservation and Development Commission

The California Energy Commission (CEC), formally the State Energy Resources Conservation and Development Commission, is the primary energy policy and planning agency for California. Relevant to the Program, the CEC sets standards for existing and new building efficiencies. Per the CEC 2019 Energy Code, Chapter 4, when a central energy management control system is not included in the design of the HVAC system in a new or existing building, a thermostat with setback capabilities and direct digital controls (DDC) must be installed. In other words, thermostats must be digital. This provides an opportunity for partnership when Californians are installing new smart thermostats and potentially disposing of mercury thermostats.

2022 Results

As this was a newly established audience outlined by the Program Plan, outreach and educational efforts during this time period focused on establishing processes and strategies, and conducting research. Educational and outreach efforts for 2022 were as follows:

- The Program researched and conducted phone and email outreach to decision makers within the CEC with the intent to partner and ask the CEC to distribute information about proper mercury thermostat disposal.
 - Phone calls were the initial method of contact to try to reach the CEC.
 - An email was sent because no successful contact was made via phone. CEC staff responded to the email informing that they were not interested in partnering. After receiving this response, the Program reevaluated outreach strategies and prepared additional pitch documents to further show our shared missions and alignment.

DATE	FORM OF EDUCATION/OUTREACH
10/2022 - 12/2022	Phone and email outreach conducted to CEC

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- As this was a new audience during 2022, pilot outreach methods were tested and ultimately deemed ineffective. The Program proposes to utilize influential community partners and elected officials in order to get in touch with decision makers and make the case that CEC and the Program's missions are aligned.

Wholesalers

A wholesaler is “engaged in the distribution and wholesale selling of heating, ventilation, and air-conditioning components to contractors who install heating, ventilation, and air-conditioning components, and whose total wholesale sales account for 80 percent or more of total sales.” Although not a clearly defined audience as listed in the legislation, wholesalers are a key element to properly disposing of mercury thermostats.

2022 Results

Prior to 2022, TRC managed the audience of wholesalers. TRC’s program had a longstanding relationship established with these locations, as contractors (their customers) come in contact with mercury thermostats. 2022 educational and outreach efforts were as follows:

- Revamped existing audience database, including existing collection locations, distributors of material and prospective partners (meaning collection locations and/or those who agree to distribute materials) and expanded upon previous research, adding more than 500 wholesalers across the state. As detailed below, these identified wholesalers were contacted in an effort to place informational and educational materials and become a collection location, per legislative requirements.
- Created materials to educate wholesaler staff and consumers, as well as materials to be used in communications with consumers, including flyers, point of delivery inserts, shelf talkers, and window clings ([Attachment 1, 21, 29, 30, 31](#)) in order to communicate the nearest collection location to properly dispose of their mercury thermostat. Materials were branded with the new Program name and the \$30 mercury thermostat collection incentive. Materials were translated into Spanish, Chinese, Tagalog, Vietnamese, and Korean ([Attachment 2, 3, 4, 5, 6, 31, 32, 33, 34, 35](#)). Materials included information on the prohibition of improper disposal and requirements for the proper management of mercury thermostats, the availability of collection locations for mercury thermostats, and information related to the \$30 mercury thermostat collection incentive.
- Conducted phone and email outreach to Wholesalers in efforts to place informational and educational materials and become a collection location, per legislative requirements. Through these efforts, 603 shelftalkers were placed (including 14 in Spanish) 615 window clings were placed (including 14 in Spanish), 470 other educational/informational materials shared, and 3 agreed to actively participate as a collection location.
- To comply with AB732, on and after July 1, 2022, collection containers were provided to Wholesalers for out-of-service mercury-added thermostats. Per AB732, these were sent to locations without a request.
- Researched methods to partner with local take-back centers, and began to compile a list of take-back centers.
- Conducted outreach to existing wholesaler collection locations who have had their container for 7 months to remind them of Universal Waste Regulations, obtain an

updated accumulation start date, and to answer any questions that may have had about the Program (including 573 phone calls and 83 emails).

- Conducted in-person site visits to 10 collection locations to ensure proper container maintenance and check in with location.
- The Program created a mobile-friendly online “Retailer/Wholesaler” landing page that is applicable to wholesaler stores (both prospective and current partners). This landing page includes steps for mercury thermostat recycling processes (including instructions on ordering a free collection container and links to request forms ([Attachment 18](#), [19](#)), a link to educational materials (also available in multiple languages), a link to the California Consumer \$30 Incentive Form ([Attachment 20](#)), instructions for scheduling a pickup of a collection container, and a Resources section including additional materials ([Attachment 1](#), [9](#), [36](#)). All downloadable and printed/shipped materials were provided to wholesalers at no cost. Website data as it relates to this audience:
 - 60 unique visitors to the “Retailer/Wholesaler” landing page.
 - 18 unique QR code scans from customer-facing wholesaler materials

DATE	FORM OF EDUCATION/OUTREACH
6/2022	Initial outreach to prospective and existing partners to offer rebranded materials (includes phone call and in-person site visits)
7/2022	Shipped rebranded materials, along with letter to inform of rebranding, to all Wholesaler partners
9/22 - 10/22	Conducted phone call outreach to place containers with prospective partners
10/22-12/22	Re-engagement calls to ensure all information on file is current (ex: number and type of container, the accumulation start date for each container, etc)
11/22-12/22	Check-in/miss you calls to collection locations who have had a container for 7 months

2022 Effectiveness

An evaluation of the effectiveness of the Program (within this audience) and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this Program is detailed below:

- The miss you calls proved to be a successful method for both maintaining compliance and building connections with wholesale collection locations. By reaching out, we were able to address a range of issues including returning overdue containers, providing missing shipping labels, addressing material shortages, and answering general questions about the collection process.

Website

The Program established a website for the Program that was accessible to the public on or before July 1, 2022. The website included the following information:

- Educational materials in a format that can be easily downloaded free of charge.
- This mobile-friendly website included landing pages for Consumers, Contractors, HHW Centers, Retailers/Wholesalers, and Program contact information. Each of the landing pages has tailored content relevant to targeted audiences.
- Location information organized by county of all established mercury thermostat collection locations in California. The location information was regularly updated so that members of the public will be able to easily identify the most convenient location.
- Information about \$30 mercury thermostat collection incentives.
- This annual report, along with future annual reports and surveys, will be published on the website once they are produced. The website will also allow for public comment.
- Google Translate plug-in to allow for the site to be translated via a drop-down list of languages.
- Links to the Program's social media accounts (Facebook and Instagram) have been uploaded to the Program's internet website.
- When creating the Program's website, responsive design was utilized to ensure a pleasant user experience. A domain and branding aligned with the newly rebranded Program "Thermostat Care". Wordpress was utilized as the content management system which provides a user-friendly interface to make future updates and content modifications. To measure and track website performance metrics, a Google Analytics account was created. Website security measures were taken by obtaining an SSL certificate, implementing spam filtering, and running automatic website backups.
- To reach the largest number of people in each respective audience type, the website contains features that optimize the discoverability and increase page ranking in organic search results.
 - Keyword targeting (per audience) - specified diction of ideas and topics that describe the content of the website

- Metadata - website configurations written into the codebase that state the website's title, description, and associated keywords
- Backlinks - links on other websites that direct to this website
 - Best HTML practices - utilization of headers, links, and other page elements to indicate website structure and elucidate keywords
- Accessibility features were also incorporated into the website. These updates included utilizing an accessibility checker to ensure site readers for visually impaired viewers could easily navigate and narrate the Program's website, updating contrast of website colors and features so that colorblind and visually impaired viewers can easily navigate the Program's website, and generally ensuring the Program's website aligned with ADA recommendations so that everyone can easily navigate and access the Program's website.

2022 Website Data Collected

- 1,107 total visits to the Program's internet website
- 3,274 event counts/triggers on the Program's internet website (meaning any action taken on the website, including scrolling, downloading a material, clicking to another landing page, etc)
- 146 unique visitors to the Program's "Consumers" landing page
- 402 event counts (meaning any action taken, including scrolling, clicking to download a material, etc) on the "Consumers" materials
- 53 unique visitors to the "Contractors" landing page
- 18 clicks to download Contractors materials
- 179 unique clicks on the trackable link from MUD digital placements
- 88 unique visitors to the Program's "HHW" landing page
- 35 unique clicks on links HHW downloadable materials
- 60 unique visitors to the Program's "Retailer/Wholesaler" landing page
- 8 unique QR code scans from created Retailer materials

Previous Consent Order Audiences & TRC Programmatic Efforts

The following audiences were included in the previous Consent Order and TRC program. In order to fulfill the requirement to continue the existing program, outreach and educational activities were conducted during the first portion of 2022. Due to updated legislative requirements, these audiences are no longer required for outreach and education beyond 2022.

Building Departments

2022 Efforts

In the first two quarters, email and phone outreach was conducted to building department employees across the state to remind them about the TRC program and pass along information they can communicate to their visitors. After multiple attempts at outreach and communication with this audience proving unsuccessful, the Program agrees with legislative requirements to no longer conduct outreach to this audience. The Program has found through research and communication with other relevant parties that employees of Building Departments have little contact with thermostats.

Hotels and Motels

2022 Efforts

In the first half of the year, outreach was conducted with hotels, motels, inns, and bed & breakfasts to inquire about mercury thermostats in their facilities. As many hotels and motels renovate frequently, those facilities did not have many mercury thermostats. Based on outreach efforts, hotels, motels, inns, and bed & breakfasts of lower revenue had a greater likelihood of having mercury thermostats. Attempts were made to connect with these businesses through partnering with lodging associations (meaning associations that lodging business managers and decision makers belong to) and working to place an article about the previous TRC program in their communication platforms. Ultimately, outreach efforts to place articles on lodging association platforms were unsuccessful. Due to this audience proving unsuccessful and legislative requirements not including this audience, the Program agrees with legislative requirements to no longer conduct outreach to this specific audience.

School Districts and Libraries

2022 Efforts

In the first half of 2022, the Program pursued the new tactic of asking libraries to display flyers and a table tent for library visitors to see due to libraries being an educational and community-oriented space. Outreach was conducted to libraries, 17 of which agreed to display TRC materials.

The Program researched and identified new contacts within 58 County Offices of Education and conducted outreach requesting their help distributing surveys and flyers to school districts. Lastly, the Program designed an e-newsletter to send to daycares, preschools, and afterschool programs that have mercury thermostats to inform them of the new \$30 rebate.

Collection Locations

An important element to the Program's strategy in 2022 and beyond was increasing accessibility of collection locations. In order for California residents to participate in the collection of mercury thermostats, the Program intended to lower potential barriers wherever possible. Although the base requirement was to have 1 collection location in each county and 90% of residents under 15 miles from a collection location, the Program conducted outreach that resulted in over 96% of residents having a collection location 15 miles from their location, and additional efforts were made towards increasing the number of collection locations per county.

To assist in efforts of Californians to locate collection locations, the Program established the interactive collection location map on ThermostatCare.org. This website can also be translated into other languages as chosen by individual users.

Customer-facing materials were translated into multiple languages in order to encourage interaction at collection locations. This way, when a customer arrives at a collection location, there are educational materials that are in the more commonly used languages to help educate them.

Finally, in order for the collection locations to be most effective, the Program's strategy also included lowering barriers on the collection location side. The Program conducted outreach re-engagement calls to all active collection locations, providing information, answering questions and updating records for all private containers and public collection locations. Additionally, the Program prepared and sent plastic bags and carbon-backed incentive forms to all active collection locations to assist in the collection of mercury thermostats. This effort not only assists the collection location in properly handling and packaging mercury thermostats, but also makes it easier for California residents to drop off a mercury thermostat.

Mercury Thermostat Collection Data

Collection and Management of Collected Thermostats

The Program partners with TRC and Veolia to handle logistics and processing of collected mercury thermostats. Mercury thermostats are collected and maintained in a way to ensure safe, simple and timely retrieval, efficient collection, and proper management. The Program automatically sends a mercury thermostat collection container to each new location that requests one with instructions on how to participate. Any business or facility that would like to participate, whether it be retail, contractor, HHW or any other organization, can request a free container by completing the participation form found online on Thermostat Care's website. Container requests are fulfilled from Veolia's processing facility in Port Washington, WI and delivered within three weeks. Each container includes a prepaid FedEx shipping label to return the container for processing, a large plastic bag liner for lining the collection container, an envelope that contains three tie wraps to seal the liner and container, one Accumulation Start Date Label, and instructions/shipping and safety requirements.

Collection locations are advised to collect mercury thermostats, package according to Universal Waste Regulations, and use the prepaid shipping label (which is in compliance with Universal Waste Regulations) to send to the program's processing partner Veolia. After the mercury thermostats have been processed, the container is cleaned and automatically returned to the collection location to continue in the Program with a new prepaid address label within 3 weeks of receipt. The mercury thermostats are stored and staged in a plastic-lined carton in a storage area for final processing. The containers are dated and processed in the order received. The mercury thermostats collected from the containers are consolidated into a special 55-gallon drum which is labeled and dated in accordance with regulations. The drum is sealed with a band and is only opened when contents are being added to it. Special negative pressure-venting assures any fumes are captured and vented when the drum is opened.

The 55 gallon drums of mercury-containing ampules are shipped to and retorted at Veolia's Port Washington Mineral Springs facility. The mercury is removed during the retort process. The mercury bulbs are safely removed from the plastic housing and placed into a processing vessel at the workstation. Once the processing vessel is full, the vessel is loaded into the mercury recovery retort oven. If a bulb breaks and the mercury spills, the work area is designed to contain the spillage, and trained operators will clean-up and dispose of the mercury. The inventory and processing areas are equipped with special mercury vacuum cleaners that clean up any spillage at the end of each work day.

The post retort debris consists of broken glass ampules. The debris is tested for residual mercury to document the removal of the mercury to levels below the US EPA Land Disposal

Restriction (LDR) levels. The debris is then disposed of as a non-hazardous solid waste at Advanced Disposal Glacier Ridge Landfill, LLC in Horicon, Wisconsin.

To encourage the return of mercury thermostats and to reduce the barrier of the delayed collection incentive timeframe, Thermostat Care worked with TRC and Veolia to reduce processing timelines and the processing of incentive claims. Planning and development also began to take place to shorten Thermostat Care processes (including checking ContainerRequests@ThermostatCare.org and Info@ThermostatCare.org more frequently).

Collection Data

2022 Total Collection Volumes

Total number of mercury thermostats collected	Total number of mercury switches collected	Estimated total pounds of mercury collected	Number of incentives provided to consumers*	Number of other incentives paid**	Total incentive \$ paid
6,473	11,332	70.2	56	2	\$2,050.15

* Note that this is the number of incentives received, processed and provided to consumers during 2022, and does not include mercury thermostats and incentive claims that have been collected at collection locations but yet to be sent to Veolia for processing.

** Other incentives include \$305.15 for a contractor recycle, scratch, earn redemption (a previous TRC program in which contractors could earn points, eventually redeemable for prizes, for returning mercury thermostats at a wholesaler) and \$65 for a property manager incentive (submitted by property managers in 2021 and paid by TRC in 2022).

The following table compares 2022 and 2021 information:

Total incentives paid		Total number of mercury thermostats collected	
2021	2022	2021	2022
\$11,364.59	\$2,050.15	9,333	6,473

Much of 2022 was spent in preparing the new Program Plan, related addendums, seeking DTSC approval of Program Plan, and implementing required AB707 elements that were required in addition to Program Plan, while continuing the previous TRC programmatic work and establishing the rebranded Program of Thermostat Care. Once the Program Plan was conditionally approved by DTSC on September 23, 2022, emphasis shifted to implementing the Plan implementing outreach to the audiences outlined in the regulations.

Annual Survey

In accordance with Section 25214.8.13.5 (a-b), the Program will conduct an annual survey of the groups listed in Section 25214.8.11.5 (c) to evaluate the effectiveness of the educational and outreach campaign and to obtain collection data engaged in the collection of mercury thermostats by July 1, 2023. The full survey results and report will be included in the 2023 Annual Report.

Accounting

Expenditures

Below is a table and description of the qualified third party's expenditures incurred in developing and implementing the Program, as well as accounting of Program administrative costs:

Program Component	Year 1 - 2022
Public Education and Outreach	\$650,000
Program Administration	\$135,000
Program Support	\$0
Survey	\$0
6 month program continuation	\$266,238
Develop new AB 707 program	\$42,500
Reporting	\$0
Total	\$1,093,738

Public education and outreach includes activities across audiences to engage with and educate relevant entities. Program administration includes administrative costs) incurred by the Qualified Third Party in managing the Program. As this was the first year of the new Program, Program Support, Reporting and Survey were not conducted in 2022. The 6 month program continuation line includes the continued implementation of TRC's Consent Order program. The Develop new AB 707 program line includes costs relating to planning, consultation (meeting with relevant community members), writing, and revising the Program, as well as related activities such as meetings with DTSC.

IRS Tax Form 990

As required by AB 707, the most recent copy of Internal Revenue Service Form 990 for Product Care is available at the following link: [Qualified Third Party IRS Form 990](#).

Appendix

Participating Collection Locations (by audience)

Retail Collection Locations

Location	Address	City	County	Zip
Ace Hardware	155 S Main St	Angels Camp	Calaveras	95221
Ace Hardware	10405 Main Street	Lamont	Kern	93241
Ace Hardware	663 W Channel Islands Blvd	Port Hueneme	Ventura	93041
Ace Hardware	66550 Pierson Blvd	Desert Hot Springs	Riverside	92240
Ace Hardware	663 W Channel Islands Blvd	Port Hueneme	Ventura	93041
Alsco Geyer Ace Hardware	255 N Tehama St	Willows	Glenn	95988
Anawalt Malibu Hardware & Supply	3730 Cross Creek Rd	Malibu	Los Angeles	90265
Anawalt True Value Lumber	1001 N. Highland Ave	Hollywood	Los Angeles	91601
Antioch ACE Hardware	501 Sunset Dr	Antioch	Contra Costa	94509
Arnold Ace Home Center	981 Blagen Rd	Arnold	Calaveras	95223
Bassett Station	100 Gold Lake Rd	Sierra City	Sierra	96125
Bay Hardware	215 Main St	Seal Beach	Orange	90740
Bear Valley General Store	3 Bear Valley Rd.	Bear Valley	Alpine	95422
Bidwell Appliance	327 Walnut St.	Red Bluff	Tehama	96080
Blossom True Value Hardware	1297 W El Camino Real	Mountain View	Santa Clara	94040
Boulder Bay Station	39212 Big Bear Blvd	Big Bear Lake	San Bernardino	92315
Brisbane Hardware and Supply Inc	1 Visitacion	Brisbane	San Mateo	94005
Brisco's True Value Hardware	1005 El Camino Real	Arroyo Grande	San Luis Obispo	93420
Brownies Ace Hardware	1563 Polk St	San Francisco	San Mateo	94109
Bruce Bauer Lumber & Supply	134 San Antonio Cir	Mountain View	Santa Clara	94040
Canyon Fork Ace	29181 Auberry Rd	Prather	Fresno	93651

Hardware				
Carl Johnson True Value Hardware	3950 Jacobs Ave	Eureka	Humboldt	95501
Carmel Valley Ace	401 Mid Valley Ctr	Carmel	Monterey	93923
Cedar Glen Trading Post	28946 Hook Creek Rd.	Cedar Glen	San Bernardino	92321
Clovis True Value	1890 Shaw Avenue	Clovis	Fresno	93611
Coalinga Hardware	109 N 5Th St	Coalinga	Fresno	93210
Coast Hardware Do It Best	5028 Hwy 140	Mariposa	Mariposa	95338
Cole Hardware	5533 College Ave	Oakland	Alameda	94618
Cole Hardware	956 Cole St.	San Francisco	San Francisco	94117
Cole Hardware Downtown	70 Fourth St.	San Francisco	San Francisco	94103
Cole Hardware North Beach	627 Vallejo St.	San Francisco	San Francisco	94133
Cole Hardware Rockridge	5533 College Ave	Oakland	Alameda	94618
Cole Hardware Russian Hill	2254 Polk St.	San Francisco	San Francisco	94109
Cole Hardware Soma	345 Ninth St.	San Francisco	San Francisco	94103
Corcoran True Value Hardware	1140 Chittenden Ave	Corcoran	Kings	93212
Lemoore True Value Hardware	217 W D St	Lemoore	Kings	93245
Corner Store	600 Main St PO: 130 Cedarville Modoc CA 96104	Cedarville	Modoc	96104
Countrywide Building Materials	19 Fresno St	Fresno	Fresno	93706
De Anza True Value Hardware	8616 Limonite Ave	Riverside	Riverside	92509
Desert Paints	623 Main Street	El Centro	Imperial	92243
Discount Builders Supply	1695 Mission St	San Francisco	San Francisco	94103
Do-It-Best Hardware	2514 Cameo Drive	Cameron Park	El Dorado	95682
Dollar General	15 Telco Way	Etna	Siskiyou	96027
Dollar General	16669 Willow Glen Rd	Brownsville	Yuba	95919
Dunsmuir True Value Hardware	5836 Dunsmuir Ave	Dunsmuir	Siskiyou	96025
Eno's Hardware	1001 N Lake St	Madera	Madera	93638
Ervins True Value Hardware	735 Skyline Blvd	Avenal	Kings	93204

ThermostatCare

Ewing Irrigation & Landscape Supply	2321 S K St	Tulare	Tulare	93274
Floyd's General Store	2020 S. Chester Ave	Bakersfield	Kern	93304
Fowler Ace Hardware	113 E. Main St.	Fowler	Fresno	93625
Fredericksen Hardware & Paint	3029 Fillmore St	San Francisco	San Francisco	94123
Fresno Ag Hardware	4590 N First St	Fresno	Fresno	93726
Gate Depot	17526 CA-12	Sonoma	Sonoma	95476
Golden Valley Ace Hardware	975 E. Manning Ave.	Reedley	Fresno	93654
Grand Lake Ace Hardware	1221 Grand Ave.	Piedmont	Alameda	94610
Grocery Outlet	1320 N Main St.	Bridgeport	Mono	93514
Hassett Ace Hardware	875 Alma St	Palo Alto	Santa Clara	94301
Hassett Ace Hardware	282 Woodside Plaza	Redwood City	San Mateo	94061
Hensel's Ace Hardware	884 9th St	Arcata	Humboldt	95521
Heritage Ranch CSD PHHWCF	870 Osos Street	San Luis Obispo	San Luis Obispo	93401
Hewitt Hardware	428 S Main St.	Templeton	San Luis Obispo	93465
Holtville Ace Hardware	123 E 5th St	Holtville	Imperial	92250
J&B Materials	350 W Olive Ave	El Centro	Imperial	92243
Jackson Ace Hardware and Garden	520 Sutter Street, Hwy 49	Jackson	Amador	95642
K & L Hardware	26091 East Baseline	San Bernardino	San Bernardino	92410
Keenan Supply	49 2nd St	Eureka	Humboldt	96021
Ken's Ace Hardware	303 S Diamond Bar Blvd	Diamond Bar	Los Angeles	91765
Kirkwood General Store	1501 Kirkwood Meadows Dr	Markleeville	Alpine	96120
L B Johnson Ace Hardware	3600 Slauson Ave	Maywood	Los Angeles	90270
Lake Drive Hardware	23895 Lake Drive	Crestline	San Bernardino	92325
Lake Tulloch True Value Hardware	3505 Spangler Ln Suite 111	Copperopolis	Calaveras	95228
Lassen True Value Hardware & Lumber	318 Ash St Mailing Address: PO box 879, Westwood, Lassen 96137	Westwood	Lassen	96137
LAUREL ACE HARDWARE	4024 MACARTHUR BLVD	OAKLAND	Alameda	94619
LB Johnson Ace Hardware	3600 Slauson Ave	Maywood	Los Angeles	90270

ThermostatCare

Livingston True Value Hardware	321 2nd Street	Livingston	Merced	95334
Lockeford Ace Hardware	18960 N Highway 88	Lockeford	San Joaquin	95237
Loma Rica Store	11400 Loma Rica Rd	Loma Rica	Yuba	95901
Los Molinos Ace Hardware	7930 State Highway 99e	Los Molinos	Tehama	96055
Lowe's	875 Shaw Ave	Clovis	Fresno	93612
Lowes	7651 N Blackstone Ave	Fresno	Fresno	93720
Lowes	2445 Golden Hills Rd.	Paso Robles	San Luis Obispo	93446
Marin Ace	180 Merrydale Road	San Rafael	Marin	94903
McKinleyville Ace Hardware	2725 Central Ave	McKinleyville	Humboldt	95519
Meek's Lumber & Hardware - Jackson	10422 CA-49	Jackson	Amador	95642
Meek's Lumber & Hardware - South Lake Tahoe	2763 Lake Tahoe Blvd	South Lake Tahoe	El Dorado	96150
Meek's Lumber and Hardware	1414 Colusa Hwy,	Yuba City	Sutter	95993
Merrit's Hardware	1302 N Hacienda Blvd	La Puente	Los Angeles	91744
Messick Ace Hardware	729 Market St,	Colusa	Colusa	95932
Miner's Ace Hardware	510 Atascadero Rd.	Morro Bay	San Luis Obispo	93442
Miner's Ace Hardware	1056 W. Grand Ave.	Grover Beach	San Luis Obispo	93433
Miner's Ace Hardware	1080 Los Osos Valley Rd.	Los Osos	San Luis Obispo	93402
Miner's Ace Hardware	2034 Santa Barbara Ave.	San Luis Obispo	San Luis Obispo	93401
Miner's Ace Hardware	553 W. Tefft St.	Nipomo	San Luis Obispo	93444
Miner's Ace Hardware	9370 El Camino Real	Atascadero	San Luis Obispo	93422
Miner's Ace Hardware (AG)	186 Station Way	Arroyo Grande	San Luis Obispo	93420
Mountain Building Supply	1947 Lee Rd.	Quincy	Plumas	95971
Mountain Hardware and Sports	282 Bonta St.	Blairsden-Graeagle	Plumas	96103

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Mountain Marketplace	508 Main St	Weaverville	Trinity	96093
Mt. Aukum Store	11261 Prospect Dr	Jackson	El Dorado	95642
National Hardware Supply, LLC	7173 N Blackstone Ave	Fresno	Fresno	93650
Nels Tahoe Hardware	1050 Fremont St	South Lake Tahoe	El Dorado	96150
Nelson's Ace Hardware	2230 W Walnut Ave	Visalia	Tulare	93277
Oakdale Ace Hardware	1010 E F St	Oakdale	Stanislaus	95361
Oakley Ace Hardware (owned by Jerry - 3 containers sent here)	3100 Main Street, Suite 266	Oakley	Contra Costa	94561
Orinda Hardware	56 Moraga Way	Orinda	Contra Costa	94563
Orland Ace Hardware	820 5th St	Orland	Glenn	95963
Orland Tires	707 South St	Orland	Glenn	95963
Pacific Heights True Value Hardware	2828 California St	San Francisco	San Francisco	94115
Pagano's Hardware Mart	640 Central Ave	Alameda	Alameda	94501
Palm Desert Ace Hardware	74058 Highway 111	Palm Desert	Riverside	92260
Pastime Hardware	10057 San Pablo Ave.	El Cerrito	Contra Costa	94530
Carl's Hardware	20901 South St	Tehachapi	Kern	93561
Pittsburg Ace Hardware	125 E. Leland Road	Pittsburg	Contra Costa	94565
Plotzke Ace Hardware	Highway 299 West	Weaverville		96093
Plumas Ace Hardware	184 W Sierra Ave.	Portola	Plumas	96122
Progress Hardware	724 Irving St.	San Francisco	San Francisco	94122
Ramshaw Ace Hardware	328 Mt Shasta Blvd	Mt Shasta	Siskiyou	96067
Rancho Tehama Mercantile	PO Box: 5828 Corning California	Corning	Tehama	96021
Red Bluff Ace Hardware	22690 Antelope Blvd	Red Bluff	Tehama	96080
Richland Ace Hardware	2531 E Whitmore Ave Suite Z	Ceres	Stanislaus	95307
S&R Farm Supplies	944 Skyline Blvd #1819	Avenal	Kings	93204
San Dimas Ace Hardware	201 W Bonita Ave	San Dimas	Los Angeles	91773
Seventh and Union Hardware Inc.	1622 W 7th St	Los Angeles	Los Angeles	90017
Sierra Hardware	305 Main St	Downieville	Sierra	95936
Standard 5 & 10 Ace	3545 California St	San Francisco	San Francisco	94118
Sunny Brae Ace Hardware	86 Sunnybrae Ctr.	Arcata	Humboldt	95521

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Tractor Supply Co	15930 Dam Rd, Unit C	Clearlake	Lake	95422
Tractor Supply Co. - Red Bluff Distribution Center	249 S Main St	Red Bluff	Tehama	96080
Truitt & White Lumbar	642 Hearst Ave	Berkeley	Alameda	94710
Twain Harte Lumber & Hdwe	22956 Twain Harte Dr	Twain	Plumas	95383
Universal Electric Supply Co	68 Converse St	San Francisco	San Francisco	94103
Wattenbarger Do-It Center	1616 N Chester Ave	Bakersfield	Kern	93308

Wholesaler Collection Locations

Location	Address	City	County	Zip
Us Air Conditioning Distributors (USACD)	1 North Cesar Chavez St. 13	Santa Barbara	Santa Barbara	93103
AC Pro	9409 Charles Smith Ave.	Rancho Cucamonga	San Bernardino	91730
Johnstone Supply	1000 El Sobrante Rd.	CORONA	Riverside	92879
Gensco	1001 OATES COURT	MODESTO	Stanislaus	95358
Us Air Conditioning Distributors (USACD)	1002 Industry Way	El Centro	Imperial	92243
W.W. Grainger, Inc.	101 S. Rice Ave	Oxnard	Ventura	93030
Lennox	1010 Winding Creek Road, Ste 100	Roseville	Placer	95678
Hirsch Pipe & Supply Co., Inc.	1011 N. Gower St.	Hollywood	Los Angeles	90038
W.W. Grainger, Inc.	10137 S. Norwalk Blvd	Santa Fe Springs	Los Angeles	90670
Refrigeration Supplies Distributor (RSD)	10170 Croydon Way Suite 1	Sacramento	Sacramento	95827
Refrigeration Supplies Distributor (RSD)	10170 Croydon Way Suite 1	San Jose	Santa Clara	95112
Lennox	1021 Striker Avenue	Sacramento	Sacramento	95834
Sigler's	1037 N. MARKET BLVD #1	SACRAMENTO	Sacramento	95834
R. E. Michel Co.	1039 E. Lacy Ave.	Anaheim	Orange	92805
Refrigeration Supplies Distributor (RSD)	1050 Commercial Street, Suite 105	San Jose	Santa Clara	95112
W.W. Grainger, Inc.	1050 W. Walnut St	Compton	Los Angeles	90220
JM's Refrigeration	1061 F St	Wasco	Trinity	93280
Daikin Comfort	1070 COMMERCIAL STREET STE 103	SAN JOSE	Santa Clara	95112

Johnstone Supply	1070 Commercial Street Suite 104	San Jose	Santa Clara	95112
W.W. Grainger, Inc.	10804 S. La Cienega Blvd	Inglewood	Los Angeles	90304
Gianelli's Appliances & Supplies	10855 Folsom Blvd	Rancho Cordova	Sacramento	95670
American Refrigeration Supplies	1086 Kraemer Place	Anaheim	Orange	92806
Western Nevada Supply	10990 INDUSTRIAL WAY	TRUCKEE	Nevada	96161
Refrigeration Supplies Distributor (RSD)	110 EAST MAIN STREET	EL CENTRO	Imperial	92243
Us Air Conditioning Distributors (USACD)	1100 Chestnut St.	Burbank	Los Angeles	91506
Daikin Comfort	1101 OATES COURT, STE 100	MODESTO	Stanislaus	95358
Refrigeration Supplies Distributor (RSD)	1121 Lone Palm Avenue Suite A	Modesto	Stanislaus	95351
United Refrigeration	1123 LONE PALM AVENUE	MODESTO	Stanislaus	95351
Ferguson	11244 Playa Court	Culver City	Los Angeles	90230
United Refrigeration	1134 E. Dominguez Street	Carson	Los Angeles	90746
Ferguson	1144 West Avenue L12	Lancaster	Los Angeles	93534
W.W. Grainger, Inc.	1151 E. Columbia Ave	Riverside	Riverside	92507
Lennox	1155 E. North Ave. Suite 102	Fresno	Fresno	93725
Geary Pacific	1161 W. Bradley Avenue	El Cajon	San Diego	92020
Baker Distribution	11636 Tuxford Street	Sun Valley	Los Angeles	91352
Heating & Cooling LLC	11661 RIVERSIDE DRIVE STE. 185	LAKESIDE	San Diego	92040
Refrigeration Supplies Distributor (RSD)	117 Via Trevizio	Corona	Riverside	92879

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Johnstone Supply	11725 Inglewood Ave.	Hawthorne	Los Angeles	90250
Gensco	1190 WESTERN STREET	FAIRFIELD	Solano	94533
<i>Lennox</i>	<i>1200 Billy Mitchell Drive Suite A</i>	<i>El Cajon</i>	San Diego	92020
Geary Pacific	1200 E. Cerritos Avenue	Anaheim	Orange	92805
Gensco	1200 INDUSTRIAL STREET	REDDING	Shasta	96002
Refrigeration Supplies Distributor (RSD)	1201 Monterey Pass Road	Monterey Park	Los Angeles	91754
Hirsch Pipe & Supply Co., Inc.	12024 Sherman Way	North Hollywood	Los Angeles	91605
<i>Allied Refrigeration</i>	<i>1211 E. Edinger Avenue</i>	<i>Tustin</i>	Orange	92780
<i>Heating & Cooling LLC</i>	<i>12140 Magnolia Ave Unit 71</i>	<i>Riverside</i>	Riverside	92503
Ferguson	1224 NORTH MARSHALL	EL CAJON	San Diego	92020
Daikin Comfort	1225 N. KRAEMER BLVD	ANAHEIM	Orange	92806
Gensco	12277 LOMA RICA DRIVE SUITE E	GRASS VALLEY	Nevada	95945
Us Air Conditioning Distributors (USACD)	1233 N. 5th Street	San Jose	Santa Clara	95112
Hajoca Corporation	12334 Denholm Drive	El Monte	Los Angeles	91732
AC Pro	12365 Central Ave. Unit A	Chino	San Bernardino	91710
Us Air Conditioning Distributors (USACD)	1238-A Simpson Way	Escondido	San Diego	92029
Us Air Conditioning Distributors (USACD)	1250 N. Marshall Avenue	El Cajon	San Diego	92020
Daikin Comfort	12520 Business Center Drive Unit B	Victorville	San Bernardino	92395
Allied Refrigeration	1256 Price Avenue	Pomona	Los Angeles	91767

United Refrigeration, Inc.	1265 W. McCoy Lane, Suite C	Santa Maria	Santa Barbara	93455
W.W. Grainger, Inc.	12871 Western Ave Suite A	Garden Grove	Orange	92841
Baker Distributing / Watsco	1295 N. Emerald Avenue, Suite D	Modesto	Stanislaus	95351
Us Air Conditioning Distributors (USACD)	1304 S. Claudina Street	Anaheim	Orange	92805
Lennox	1320 South Allec Street	Anaheim	Orange	92805
AC Pro	13230 Evening Creek Dr. South, Suite 202	San Diego	San Diego	92128
Hirsch Pipe & Supply Co., Inc.	1330 S. Atlantic Blvd.	Los Angeles	Los Angeles	90022
W.W. Grainger, Inc.	1334 Dayton St.	Salinas	Monterey	93901
W.W. Grainger, Inc.	1335 Tuolumne St	Fresno	Fresno	93706
American Refrigeration Supplies	1337 Walker Ln	Corona	Riverside	92879
United Refrigeration	134 NOPALITOS WAY	SANTA BARBARA	Santa Barbara	93103
AC Pro	13409 Garvey Ave. Unit 4	Baldwin Park	Los Angeles	91706
Air Cold Supply - A Ferguson Enterprise	1346 S. Claudina Street	Anaheim	Orange	92805
Ferguson	13500 Saticoy Street	Van Nuys	Los Angeles	91402
R.E. Michel Company, Inc.	1359 Oakland Road	San Jose	Santa Clara	95112
W.W. Grainger, Inc.	1360 Rollins Rd.	Burlingame	San Mateo	94010
Lennox	13668 Valley Blvd A	City of Industry	Los Angeles	91746
Refrigeration Supplies Distributor (RSD)	1376 STEALTH STREET	LIVERMORE	Alameda	94551
Johnstone Supply	1384 14th Street	Oakland	Alameda	94607
Heating & Cooling LLC	139 N. Sunset	CITY OF INDUSTRY	Los Angeles	91744
Gensco	1400 SOUTH HIGHWAY 49	JACKSON	Amador	95642

AC Pro	1402 N. Magnolia Ave	El Cajon	San Diego	92020
Coast Appliance Parts	1404 29th Street	Bakersfield	Kern	93301
American Refrigeration Supplies	1405-2 Granite Lane	Modesto	Stanislaus	95351
Johnstone Supply	1433 Venice Blvd.	Los Angeles	Los Angeles	90006
R. E. Michel Co.	1437 Fayette Street	El Cajon	San Diego	92020
Johnstone Supply	1445 San Mateo Avenue	South San Francisco	San Mateo	94080
American Refrigeration Supplies	145 11th Street	San Francisco	San Francisco	94103
Heating & Cooling Supply, LLC	14742 Raymer Street	Van Nuys	Los Angeles	91405
Sigler's	14751 MERIDIAN PARKWAY	RIVERSIDE	Riverside	92518
Gensco	1480 Nicora Avenue	San Jose	Santa Clara	95133
Watsco	149 UNION AVENUE	Bakersfield	Kern	93307
AC Pro	149 Village Court	San Dimas	Los Angeles	91773
Refrigeration Supplies Distributor (RSD)	14901 RAYMER ST	VAN NUYS	Los Angeles	91405
Gow Supply Company	1492 Egbert Avenue	San Francisco	San Francisco	94124
Hirsch Pipe & Supply Co., Inc.	14949 Oxnard St.	Van Nuys	Los Angeles	91411
<i>Totaline</i>	<i>15041 Bake Pkwy Suite L</i>	<i>Irvine</i>	<i>Orange</i>	<i>92618</i>
Ferguson	15220 Anacapa Road	Victorville	San Bernardino	92392
Johnstone Supply	1528 Moffett Street	SALINAS	Monterey	93905
Facsco	1528 N Thesta St.	Fresno	Fresno	93703
Hassler Heating And Air Conditioning	1537 South 56th Street	El Cerrito	Contra Costa	94530
<i>R. E. Michel Co.</i>	<i>155 W. Victoria Street</i>	<i>Long Beach</i>	<i>Los Angeles</i>	<i>90805</i>
W.W. Grainger, Inc.	1554 Brookhollow Dr. Suite A	Santa Ana	Orange	92705

Trane	15551 Red Hill Avenue Suite C	TUSTIN	Orange	92780
Allied Refrigeration	15558 Cabrito Road	Van Nuys	Los Angeles	91406
Sigler's	15612 East FIRST ST	IRWINDALE	Los Angeles	91706
Coast Appliance Parts	15700 S. Broadway	Gardena	Los Angeles	90248
Geary Pacific	16037 Foothill Blvd	Irwindale	Los Angeles	91702
Johnstone Supply	16147 Avenida Patilla	Irwindale	Los Angeles	91702
Daikin Comfort	16150 STAGG STREET	VAN NUYS	Los Angeles	91406
AC Pro	1622 Illinois Ave. Unit 18 & 19	Perris	Riverside	92570
Watsco	16253 Ornelas Street	Irwindale	Los Angeles	91706
CFM Equipment Distributors, Inc.	1644 Main Avenue Suite 1	Sacramento	Sacramento	95838
United Refrigeration	16606 Schoenborn St	North Hills	Los Angeles	91343
Geary Pacific	16665 Arminta Street	Van Nuys	Los Angeles	91406
Us Air Conditioning Distributors (USACD)	16900 Chestnut Street	City of Industry	Los Angeles	91748
AC Pro	170 N. Daisy Ave.	Pasadena	Los Angeles	91107
Refrigeration Supplies Distributor (RSD)	1705 E Francis Street	ONTARIO	San Bernardino	91761
Toro Aire, Inc.	1708 Mahalo Place	Rancho Dominguez	Los Angeles	90220
Smardan-Hatcher Co.	1708 N. Tyler Ave	South El Monte	Los Angeles	91733
Hirsch Pipe & Supply Co., Inc.	1717 19th St.	Santa Monica	Los Angeles	90404
Smardan-Hatcher Co.	17273 Mt. Hermann St.	Fountain Valley	Orange	92708
United Refrigeration	1736 Janelli Court	Visalia	Tulare	93292
CFM Equipment Distributors, Inc.	1744 South Pearl Ave.	Fresno	Fresno	93721
Ac Pro	1751 Marlborough Avenue	Riverside	Riverside	92507

Johnstone Supply	1755 GROGAN AVE	MERCED	Merced	95341
Us Air Conditioning Distributors (USACD)	17615 CATALPA STREET	HESPERIA	San Bernardino	92345
Lennox	1787 East 28th Street	Signal Hill	Los Angeles	90755
Lennox	1790 Iowa Avenue	Riverside	Riverside	92507
Watsco	180 Hegenberger Loop	Oakland	Alameda	94621
Daikin Comfort	18085 EUCLID STREET	FOUNTAIN VALLEY	Orange	92708
United Refrigeration	1848 E. Griffith Way	Fresno	Fresno	93726
Specialty A/C Products	185 mason circle suite A	concord	Contra Costa	94520
Daikin Comfort	1890 N. Marshall Ave. Suite 109	El Cajon	San Diego	92020
<i>Johnstone Supply</i>	<i>1900 Blue Gum Avenue</i>	<i>Modesto</i>	Stanislaus	95358
Daikin Comfort	1900 Compton Ave Suite 102	Corona	Riverside	92881
Johnstone Supply	19005 Parthenia Road	Northridge	Los Angeles	91324
Johnstone Supply	1903 FRIENDSHIP DRIVE	EL CAJON	San Diego	92020
United Refrigeration	1920 E. McFadden Avenue	Santa Ana	Orange	92705
Sigler's	1920 MARK COURT SUITE 100	CONCORD	Contra Costa	94520
Allied Refrigeration	19220 Normandie Ave.	Torrence	Los Angeles	90502
Allied Refrigeration	1928 Don Lee Place	Escondido	San Diego	92029
Gensco / Slakey Brothers	19450 INDUSTRIAL DRIVE	SONORA	Tuolumne	95370
Daikin Comfort	1972 Essex Court	Redlands	San Bernardino	92373
Lennox	19801 Nordhoff Pl 109	Chatsworth	Los Angeles	91311

<i>Johnstone Supply Co</i>	<i>1985 Arnold Industrial Way, Unit B</i>	<i>CONCORD</i>	Contra Costa	94520
Allied Refrigeration	199 S. Marshall Street	El Cajon	San Diego	92020
Us Air Conditioning Distributors (USACD)	1995 Fairway Drive	San Leandro	Alameda	94577
Western Nevada Supply	200 BELLA WAY	SUSANVILLE	Lassen	96130
Johnstone Supply	200 TALMADGE DRIVE	SANTA ROSA	Sonoma	95407
Sigler's	2000 ANCHOR COURT SUITE B	THOUSAND OAKS	Ventura	91320
Daikin Comfort	20035 E. Walnut Drive	City of Industry	Los Angeles	91789
AC Pro	2040 Oceanside Blvd.	Oceanside	San Diego	92054
Trane	20450 E. Walnut Dr. N	Diamond Bar	Los Angeles	91789
Sigler's	205 S. PUENTE ST	BREA	Orange	92821
Ferguson	206 Commercial Street	San Jose	Santa Clara	95112
Us Air Conditioning Distributors (USACD)	2100 Chicago Ave.	Riverside	Riverside	92507
Refrigeration Supplies Distributor (RSD)	2100 E. WILSHIRE AVE	SANTA ANA	Orange	92705
Sigler's	21200 Lassen Street	CHATSWORTH	Los Angeles	91311
Johnstone Supply	2130 "V" STREET	Bakersfield	Kern	93301
Johnstone Supply	2132 Aviation Drive	Upland	San Bernardino	91786
Watsco	2138 ZANKER ROAD	SAN JOSE	Santa Clara	95131
<i>Western Nevada Supply</i>	<i>2141 JAMES AVENUE</i>	<i>South Lake Tahoe</i>	El Dorado	96150
Allied Refrigeration	2170 Commerce Ave Suite U	Concord	Contra Costa	94520
Trane	21720 Wilmington Ave. Suite 308-309	Long Beach	Los Angeles	90810
Refrigeration Supplies Distributor (RSD)	21727 NORDHOFF STREET	CHATSWORTH	Los Angeles	91311

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Allied Refrigeration	2175 Adams Avenue	San Leandro	Alameda	94577
AC Pro	2181 Meyers Ave Suite B	Escondido	San Diego	92029
Refrigeration Supplies Distributor (RSD)	2208 EAST MCKINLEY AVENUE	FRESNO	Fresno	93703
Gensco / Slakey Brothers	2215 KAUSEN STE 1	ELK GROVE	Sacramento	95758
Appliance Parts Center	222 E. 8th Street	National City	San Diego	91950
Lennox	2221 Eastman Avenue	Oxnard	Ventura	93030
Trane	2222 KANSAS AVE. SUITE C	RIVERSIDE	Riverside	92507
United Refrigeration	2225 Auto Park Way	Escondido	San Diego	92029
United Refrigeration	2225 Colby Avenue	Los Angeles	Los Angeles	90064
Pace Supply	224 MEYERS STREET	CHICO	Butte	95928
Lennox	2250 Micro Place Suite 100	Escondido	San Diego	92029
Us Air Conditioning Distributors (USACD)	22572 Shannon Circle	Lake Forest	Orange	92630
W.W. Grainger, Inc.	2261 Ringwood Ave.	San Jose	Santa Clara	95131
Hajoca Corporation	2275 S. Carmelina Ave	Los Angeles	Los Angeles	90064
Karnair HVAC Supply	2279 LA CROSSE AVENUE	COLTON	San Bernardino	92324
W.W. Grainger, Inc.	2288 Pike Ct.	Concord	Contra Costa	94520
Sigler's	229 LITTLEFIELD AVENUE SUITE 1	SOUTH SAN FRANCISCO	San Mateo	94080
Allied Refrigeration	2300 E. 28th Street	Signal Hill	Los Angeles	90755
Gensco	2301 Park Avenue PO Box 1126	Chico	Butte	95927
Daikin Comfort	23021 Normandie Avenue	Torrance	Los Angeles	90501
Hirsch Pipe & Supply Co., Inc.	23023 Normandie Ave.	Torrance	Los Angeles	90501

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Winsupply	2320-C Ramada Dr.	Paso Robles	San Luis Obispo	93446
Hirsch Pipe & Supply Co., Inc.	2343 San Fernando Rd.	Los Angeles	Los Angeles	90065
Sigler's	2345 LOS ANGELES STREET	FRESNO	Fresno	93721
AC Pro	23456 South Pointe Blvd Suite B	Laguna Hills	Orange	92653
Us Air Conditioning Distributors (USACD)	235 E. Avenue K-10	Lancaster	Los Angeles	93535
Refrigeration Supplies Distributor (RSD)	2350 LEXINGTON STREET	SACRAMENTO	Sacramento	95815
<i>R.E. Michel Company</i>	<i>2350 Mulberry St</i>	<i>Riverside</i>	<i>Riverside</i>	<i>92507</i>
Heating & Cooling LLC	2401 E. Brundage Lane Suite A	Bakersfield	Kern	93307
Watsco	241 Market Place	Escondido	San Diego	92029
<i>Slakey Brothers/S. San Francisco</i>	<i>242 Shaw Road</i>	<i>S. SAN FRANCISCO</i>	<i>San Mateo</i>	<i>94080</i>
Daikin Comfort	2425 auto park way Suite 200	Escondido	San Diego	92029
American Refrigeration Supplies	245 Sutton Place	Santa Rosa	Sonoma	95407
US Air Conditioning Distributors (USACD)	2455 Teepee Drive	Stockton	San Joaquin	95205
Hirsch Pipe & Supply Co., Inc.	24583 Redlands Blvd	Lima Linda	San Bernardino	92354
Gensco	2460 BATES AVENUE	CONCORD	Contra Costa	94520
W.W. Grainger, Inc.	2501 Stagecoach Rd.	Stockton	San Joaquin	95215
Johnstone Supply	25027 Anza Drive	Valencia	Los Angeles	91355
Us Air Conditioning Distributors (USACD)	25064 Anza Dr.	Valencia	Los Angeles	91355
Lennox	25217 Rye Canyon Road	Valencia	Los Angeles	91355
Us Air Conditioning Distributors (USACD)	2531 S. Alameda St.	Vernon	Los Angeles	90058

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Lennox	2539 Mercantile Drive Suite 2	Rancho Cordova	Sacramento	95742
Us Air Conditioning Distributors (USACD)	2539 Teller Road	Newbury Park	Ventura	91320
Gensco / Slakey Brothers	2540 TEEPEE DRIVE	STOCKTON	San Joaquin	95208
American Refrigeration Supplies	255 Harbor Way	South San Francisco	San Mateo	94080
Ferguson	255 Parkside Drive	San Fernando	Los Angeles	91340
Refrigeration Supplies Distributor (RSD)	2551 Stanwell Drive Suite A	Concord	Contra Costa	94520
Ferguson	2570 Conejo Spectrum st.	Thousand Oaks	Ventura	91320
Us Air Conditioning Distributors (USACD)	258 Sutton Place Suite 104	Santa Rosa	Sonoma	95407
Watsco	26008 Business Center Drive	Redlands	San Bernardino	92374
<i>Daikin Comfort</i>	<i>2601 Teepee Drive</i>	<i>Stockton</i>	San Joaquin	<i>95205</i>
Refrigeration Supplies Distributor (RSD)	26021 ATLANTIC OCEAN DRIVE	LAKE FOREST	Orange	92630
Coast Appliance Parts	2606 Lee Avenue	South El Monte	Los Angeles	91733
<i>Gensco</i>	<i>2608 Chanticleer Avenue</i>	<i>Santa Cruz</i>	Santa Cruz	<i>95065</i>
Daikin Comfort	2620 East Byrd Avenue	Fresno	Fresno	93706
United Refrigeration	2626 SOUTHPORT WAY, STE. G	NATIONAL CITY	San Diego	91950
Sigler Wholesale Distributors	2641 LINDSAY PRIVADO DRIVE	ONTARIO	San Bernardino	91761
Ferguson	26470 Summit Circle	Santa Clarita	Los Angeles	91350
Us Air Conditioning Distributors (USACD)	2670 E. BYRD AVE	FRESNO	Fresno	93706
Ferguson	26999 Industrial Blvd.	Hayward	Alameda	94545
American Refrigeration Supplies	2703 5th Street Suite 7	Sacramento	Sacramento	95818

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AC Pro	27230 Madison Ave. Suite C1	Temecula	Riverside	92590
Refrigeration Supplies Distributor (RSD)	2745 Temple Avenue	Signal Hill	Los Angeles	90755
Us Air Conditioning Distributors (USACD)	27470 Colt Court	Temecula	Riverside	92590
Johnstone Supply	2750 La Mirada Drive	Vista	San Diego	92081
<i>Air Cold Supply - A Ferguson Enterprise</i>	<i>2750 S. Towne Avenue</i>	<i>Pomona</i>	Los Angeles	<i>91320</i>
Ferguson	2751 Durahart Street	Riverside	Riverside	92507
Us Air Conditioning Distributors (USACD)	2751 Temple Avenue	Signal Hill	Los Angeles	90755
Johnstone Supply	2790 E. Cherokee Road	Stockton	San Joaquin	95205
<i>Rubenstein Supply Company</i>	<i>2800 San Pablo Avenue</i>	<i>Oakland</i>	Alameda	<i>94608</i>
Johnstone Supply	2810 TEMPLE AVE.	LONG BEACH	Los Angeles	90806
Daikin Comfort	2823 Gibson Street	Bakersfield	Kern	93308
<i>Hirsch Pipe & Supply Co., Inc.</i>	<i>28323 Kelly Johnson Pkwy</i>	<i>Valencia</i>	Los Angeles	<i>91411</i>
Slakey Brothers	2845 DUKE COURT	SANTA ROSA	Sonoma	95407
Refrigeration Supplies Distributor (RSD)	285 LAWRENCE AVENUE	SOUTH SAN FRANCISCO	San Mateo	94080
AC Pro	2875 Cherry Avenue	Signal Hill	Los Angeles	90755
Refrigeration Supplies Distributor (RSD)	2882 TEEPEE DRIVE	STOCKTON	San Joaquin	95205
Refrigeration Supplies Distributor (RSD)	2890 E CORONADO ST	ANAHEIM	Orange	92806
Us Air Conditioning Distributors (USACD)	291 Harbor Way	S San Francisco	San Mateo	94080
Hirsch Pipe & Supply Co., Inc.	2920 E. Miraloma Ave.	Anaheim	Los Angeles	92806
<i>R. E. Michel Co.</i>	<i>2921 Whipple Road</i>	<i>Union City</i>	Alameda	<i>94587</i>

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Lennox	299 Goddard Street Suite 100	Irvine	Orange	92618
Refrigeration Supplies Distributor (RSD)	30-571 Front Street	Thousand Palms	Riverside	92276
CFM Equipment Distributors, Inc.	301 9th St. Unit E	Modesto	Stanislaus	95351
Us Air Conditioning Distributors (USACD)	301 9th Street Building D	Modesto	Stanislaus	95351
Heating & Cooling LLC	301 S. 9TH STREET-BLDG. C	MODESTO	Stanislaus	95351
United Refrigeration	3018 ALVARADO STREET SUITE A	SAN LEANDRO	Alameda	94577
Daikin Comfort	3018 Alvarado Street Suite C	San Leandro	Alameda	94577
Watsco	3020 SOUTH KILSON DRIVE	SANTA ANA	Orange	92707
Trane	3026 N Business Park Ave Suite 105	Fresno	Fresno	93727
Geary Pacific	3026 N. Business Park102	Fresno	Fresno	93727
Us Air Conditioning Distributors (USACD)	3035 Crossroads Drive	Redding	Shasta	96003
Keller Supply	3055 Cross Roads Drive	Redding	Shasta	96003
Lennox	30575 HILL ST.	THOUSAND PALMS	Riverside	92276
Allied Refrigeration	306 S. Ninth Avenue	City of Industry	Los Angeles	91746
AC Pro	3060 E. La Palma Avenue	Anaheim	Orange	92806
Us Air Conditioning Distributors (USACD)	3062 E. Inland Empire Blvd	Ontario	San Bernardino	91764
Heating & Cooling LLC	30715 FRONT ST	Thousand Palms	Riverside	92276
Daikin Comfort	30720 Gunther Street	Thousand Palms	Riverside	92276
W.W. Grainger, Inc.	310 E. Ball Rd	Anaheim	Orange	92805

United Refrigeration	3101 Gilmore Avenue, Suite #300	BAKERSFIELD	Kern	93308
Coast Appliance Parts	312 E. Tulare Street	Visalia	Tulare	93277
United Refrigeration	3120 PASEO MERCADO, STE. 101	OXNARD	Ventura	93036
Johnstone Supply	31240 La Baya Drive	Westlake Village	Los Angeles	91362
R. E. Michel Co.	3130-2 Skyway Drive Suite 201	Santa Maria	Santa Barbara	93455
Daikin Comfort	315 Cloverleaf Drive	Baldwin Park	Los Angeles	91706
Slakey Brothers	3201 Orange Grove Avenue	North Highlands	Sacramento	95660
National Ventilating And Equipment Company	3205 F Street	San Diego	San Diego	92102
Heating & Cooling Supply, LLC	321 Irving Drive	Oxnard	Ventura	93030
Gensco	321 ORANGE AVENUE	SAND CITY	Monterey	93955
Coast Appliance Parts	3260 E. McKinley	Fresno	Fresno	93703
Bacsco	330 East 19th Street	BAKERSFIELD	Kern	93305
Johnstone Supply	3301 Orange Grove Avenue	North Highlands	Sacramento	95660
Hirsch Pipe & Supply Co., Inc.	3317 W. Jefferson Blvd.	Los Angeles	Los Angeles	90018
Us Air Conditioning Distributors (USACD)	3333 ORANGE GROVE	NORTH HIGHLANDS	Sacramento	95660
Daikin Comfort	3334 San Fernando Rd Suite 102	Los Angeles	Los Angeles	90065
<i>Refrigeration Supplies Distributor (RSD)</i>	<i>3355 McMaude Place</i>	<i>Santa Rosa</i>	<i>Sonoma</i>	<i>95407</i>
Gensco	3395 ARDEN ROAD	HAYWARD	Alameda	94545
Lennox	3410 SAN FERNANDO ROAD, UNIT 5	LOS ANGELES	Los Angeles	90065
United Refrigeration	3421 N. San Fernando Road Suite E-F	Los Angeles	Los Angeles	90065

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Sigler's	3424 N San Fernando Rd	Los Angeles	Los Angeles	90065
Allied Refrigeration	34660 Date Palm Drive	Cathedral City	Riverside	92234
Controlco	35 Dorman Avenue Suite 2	San Francisco	San Francisco	94124
Hirsch Pipe & Supply Co., Inc.	3530 E. Anaheim St.	Long Beach	Los Angeles	90804
Ferguson	3550 LA CRUZ WAY BRANCH 1893	PASO ROBLES	San Luis Obispo	93446
Daikin Comfort	3562 Ruffin Road	San Diego	San Diego	92123
Trane Supply	3565 Corporate Court	San Diego	San Diego	92123
Ferguson	36283 Plaza Drive	Cathedral City	Riverside	92234
Trane	3631 SAN FERNANDO ROAD	GLENDALE	Los Angeles	91204
Daikin Comfort	3633 Lenawee Ave. Ste 180	Los Angeles	Los Angeles	90016
Watsco	3645 Standish Ave	SANTA ROSA	Sonoma	95407
Sigler's	3648 E INDUSTRY AVE	LAKEWOOD	Los Angeles	90712
Jefferson Supply Company	365 W Sierra Ave	Portola	Plumas	96122
Allied Refrigeration	3650 Holdrege Avenue	Los Angeles	Los Angeles	90016
Heating & Cooling LLC	3650 N. INDUSTRY Avenue	LAKEWOOD	Los Angeles	90712
Pace Supply	3676 Old Hwy 44 Drive	Redding	Shasta	96003
W.W. Grainger, Inc.	3691 Industrial Blvd	West Sacramento	Yolo	95691
Us Air Conditioning Distributors (USACD)	39-312 Leopard Street Suite 100	Palm Desert	Riverside	92211
W.W. Grainger, Inc.	3900 Easton Dr	Bakersfield	Kern	93309
Heating & Cooling LLC	3970 Home Avenue	San Diego	San Diego	92105
American Refrigeration Supplies	399 S. Arrowhead Avenue	San Bernardino	San Bernardino	92408
Lennox Industries Inc.	4000 Hamner Avenue	Eastvale	Riverside	91752

Refrigeration Supplies Distributor (RSD)	402 W 35th St g	National City	San Diego	91950
Daikin Comfort	4020 Nelson Ave. Suite 100	Concord	Contra Costa	94520
Daikin Comfort	40222-A LaQuinta Lane Suite 101	Palmdale	Los Angeles	93551
Allied Refrigeration	404 S. I Street	San Bernardino	San Bernardino	92410
United Refrigeration	4060 EAST AIRPORT DRIVE	ONTARIO	San Bernardino	91761
Lennox	4090 Pike Lane B	Concord	Contra Costa	94520
Refrigeration Supplies Distributor (RSD)	4131 Latham Street	Riverside	Riverside	92501
United Refrigeration	41573 Cherry Street	Murrieta	Riverside	92562
Daikin Comfort	41670 Reagan Way	Murrieta	Riverside	92562
Johnstone Supply	42033 6th Street West	Lancaster	Los Angeles	93534
Lennox	422 S. Abbott Avenue	Milpitas	Santa Clara	95035
Johnstone Supply	42655 Rio Nedo	Temecula	Riverside	92590
Ferguson	429 MADERA ST.	SAN GABRIEL	Los Angeles	91776
R. E. Michel Co.	43137 Business Park Drive	Temecula	Riverside	92590
Johnstone Supply Co	4320 PACIFIC HWY	SAN DIEGO	San Diego	92110
United Refrigeration	4330 ROSEVILLE ROAD	North Highlands	Sacramento	95660
Refrigeration Supplies Distributor (RSD)	43300 BUSINESS PARK DR. A102	TEMECULA	Riverside	92590
Gensco	4333 NORTH EFFIE STREET	FRESNO	Fresno	93726
Johnstone Supply	435 N. BURKE	VISALIA	Tulare	93292
Refrigeration Supplies Distributor (RSD)	436 HESTER STREET	SAN LEANDRO	Alameda	94577
Geary Pacific	4365 Jetway Court	North Highlands	Sacramento	95660
Trane	4380 Warehouse Court	North Highlands	Sacramento	95660

Coast Appliance Parts	4408 Twain Avenue	San Diego	San Diego	92120
W.W. Grainger, Inc.	444 Doolittle Dr.	San Leandro	Alameda	94577
Indio Cooling & Heating Supply	45-100 Golf Center Pkwy Suite C	Indio	Riverside	92201
Ferguson	4652 E Brickell St	Ontario	San Bernardino	91761
Daikin Comfort	4750 Lang Ave.Bldg 786D	McClellan	Sacramento	95652
Wholesale Outlet, Inc	4920 RALEY BLVD	SACRAMENTO	Sacramento	95838
Us Air Conditioning Distributors (USACD)	495 MARQUITA AVENUE	PASO ROBLES	San Luis Obispo	93446
Kings County Pipe (Empire Supply Co., Inc.)	500 E. Sixth St.	Hanford	Kings	93230
Ferguson	5005 Raley Blvd Suite A	Sacramento	Sacramento	95838
<i>R. E. Michel Co.</i>	<i>501 Riverside Ave</i>	<i>Paso Robles</i>	San Luis Obispo	93446
United Refrigeration	510 E. Rancho Vista Blvd.	Palmdale	Los Angeles	93550
Western Nevada Supply	515 S. Main Street	Bishop	Inyo	93514
Daikin Comfort	5160 RICHTON ST. "A"	MONTCLAIR	San Bernardino	91763
Lennox	5160 Richton Street Suite H	Montclair	San Bernardino	91763
Johnstone Supply	518 E BALL ROAD	ANAHEIM	Orange	92805
Johnstone Supply	520 E. Dyer Road	Santa Ana	Orange	92707
Daikin Comfort	525 PARK AVENUE SUITE A	SAN FERNANDO	Los Angeles	91340
<i>Refrigeration Supplies Distributor (RSD)</i>	<i>527 BRUNKEN AVENUE</i>	<i>SALINAS</i>	Monterey	93901
United Refrigeration	5345 THIRD STREET	IRWINDALE	Los Angeles	91706
Heating & Cooling LLC	5357 E. Home Avenue	Fresno	Fresno	93727
R. E. Michel Co.	5370 Third Street	Irwindale	Los Angeles	91706
R. E. Michel Co.	5405 East Home Avenue Suite 107	Fresno	Fresno	93727

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Watsco	5449 E. Lamona Avenue	Fresno	Fresno	93727
Slakey Brothers	545 BOYD STREET	YUBA CITY	Sutter	95991
Us Air Conditioning Distributors (USACD)	550 Del Norte Blvd	Oxnard	Ventura	93030
CFM Equipment Distributors, Inc.	5650 Imhoff Dr. Unit J	Concord	Contra Costa	94520
Johnstone Supply	5658 E. CLINTON AVE.	FRESNO	Fresno	93727
Hirsch Pipe & Supply Co., Inc.	5680 Kearny Villa Rd.	San Diego	San Diego	92123
W.W. Grainger, Inc.	5760 Commerce Blvd.	Rohnert Park	Sonoma	94928
Johnstone Supply	584 Inland Center Drive	SAN BERNARDINO	San Bernardino	92408
AC Pro	591 S. Walnut St.	La Habra	Orange	90631
RSD	5910 BOWCROFT STREET	LOS ANGELES	Los Angeles	90016
Coast Appliance Parts	5916 Kester Avenue	Van Nuys	Los Angeles	91411
Johnstone Supply	5960 VALENTINE ROAD	VENTURA	Ventura	93003
Gensco / Slakey Brothers	601 WORK STREET	SALINAS	Monterey	93901
Ferguson	605 E. Cerritos Avenue	Anaheim	Orange	92805
United Refrigeration	6150 Valley View Street	Buena Park	Orange	90620
Refrigeration Supplies Distributor (RSD)	621 EAST 21ST STREET	BAKERSFIELD	Kern	93305
United Refrigeration	625 S. LINCOLN AVENUE	SAN BERNARDINO	San Bernardino	92408
Coast Appliance Parts	6250 Cherry Avenue	Long Beach	Los Angeles	90805
Heating & Cooling LLC	629 ALPINE WAY	ESCONDIDO	San Diego	92029
RSD	6391 ORANGETHORPE AVENUE	BUENA PARK	Orange	90620
Ferguson	640 Ayon Avenue	Azusa	Los Angeles	91702

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Refrigeration Supplies Distributor (RSD)	640 COMMERCE DRIVE	ROSEVILLE	Placer	95678
W.W. Grainger, Inc.	6412 Tupelo Dr. G	Citrus Heights	Sacramento	95621
Geary Pacific	6421 Box Springs Blvd	Riverside	Riverside	92507
Heating & Cooling Supply, LLC	6510 Sierra Court	Dublin	Alameda	94568
Ferguson	6780 Sierra Ct. Unit Q	Dublin	Alameda	94568
Ferguson	68 Belvedere St.	San Rafael	Marin	94901
Us Air Conditioning Distributors (USACD)	68-713 Perez Road Building B7	Cathedral City	Riverside	92234
Refrigeration Supplies Distributor (RSD)	680 UNION AVE	POMONA	Los Angeles	91768
Hajoca Corporation	682 Eugene Road	Palm Springs	Riverside	92264
Appliance Parts Distributor	6843 Dublin Blvd	Dublin	Alameda	94568
Heating & Cooling LLC	685 N. Poplar Street	Orange	Orange	92868
Empire Supply Co., Inc.	700 E. Race Ave.	Visalia	Tulare	93292
U.S. Air Conditioning Distributors (USACD)	701 Adell Street	San Bernardino	San Bernardino	92410
Allied Refrigeration	702 E. Gish Road	San Jose	Santa Clara	95112
Refrigeration Supplies Distributor (RSD)	702 W. 190th Street	Gardena	Los Angeles	90248
Sigler's	7021 Schirra Court Suite A	Bakersfield	Kern	93313
<i>Johnstone Supply</i>	<i>7066 Las Positas Rd. Suite D</i>	<i>Livermore</i>	Alameda	94551
Daikin Comfort	7129 Old 215 Frontage Road	Riverside	Riverside	92553
Ferguson	7175 Chestnut St.	Gilroy	Santa Clara	95020
R. E. Michel Co.	72-110 Corporate Way	Thousand Palms	Riverside	92276
Wholesale Solutions	720 Sixth Street	Napa	Napa	94559
Us Air Conditioning Distributors (USACD)	720 Williams Street	Bakersfield	Kern	93305

Refrigeration Supplies Distributor (RSD)	724 S. Flower Street	Burbank	Los Angeles	91502
Lennox	7301 Meany Avenue	Bakersfield	Kern	93312
Heating & Cooling LLC	7321 Roseville Road Suite 10	SACRAMENTO	Sacramento	95842
Refrigeration Supplies Distributor (RSD)	7332 CONVOY COURT, STE A	SAN DIEGO	San Diego	92111
Sigler's	73605 Dinah Shore Drive1200L	Palm Desert	Riverside	92211
Johnstone Supply	740 Cacique Street	SANTA BARBARA	Santa Barbara	93103
American Refrigeration Supplies	740 E. Hazelton Avenue	Stockton	San Joaquin	95203
Johnstone Supply Visalia	751 N Elko St	Visalia	Tulare	93291
Hirsch Pipe & Supply Co., Inc.	7521 Garden Grove Blvd	Garden Grove	Orange	92841
AC Pro	75220 Merle Drive	Palm Desert	Riverside	92211
AC Pro	7606 Garden Grove Blvd	Westminster	Orange	92683
Us Air Conditioning Distributors (USACD)	7628 Sepulveda Blvd.	Van Nuys	Los Angeles	91405
Johnstone Supply	77524 El Duna Court, Suite H	Palm Desert	Riverside	92211
United Refrigeration, Inc.	77670 Springfield Lane, Suite 5A	Palm Desert	Riverside	92211
R.E. Michel Company, Inc.	7800 Haskell Avenue	Van Nuys	Los Angeles	91406
R.E. Michel Company, Inc.	7801 Haskell Avenue	Van Nuys	Los Angeles	91406
Hirsch Pipe & Supply Co., Inc.	7811 Deering Ave.	Canoga Park	Los Angeles	92078
Allied Refrigeration	7865 Ostrow Street	San Diego	San Diego	92111
American Refrigeration Supplies	7874 Ronson Road	San Diego	San Diego	92111
W.W. Grainger, Inc.	8001 Raytheon Rd.	San Diego	San Diego	92111

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Sigler's	804-A RANCHEROS DRIVE	San Marcos	San Diego	92069
Smardan-Hatcher Co.	810 E Mason St.	Santa Barbara	Santa Barbara	93101
Us Air Conditioning Distributors (USACD)	815 Chadbourne Road Suite 110	Fairfield	Solano	94534
Watsco	824 Cherry St.	Chico	Butte	95928
Daikin Comfort	840 N. 10TH ST. SUITE J	SACRAMENTO	Sacramento	95811
Daikin Comfort	846 Verdulera St Unit 102	Camarillo	Ventura	93010
Thrifty Supply	8541 23RD AVE	SACRAMENTO	Sacramento	95826
Johnstone Supply	8639 Tamarack Avenue	Sun Valley	Los Angeles	91352
Daikin Comfort	866 E. Ross Road Unit B	El Centro	Imperial	92243
Geary Pacific	8711 Airport Road	Redding	Shasta	96002
Us Air Conditioning Distributors (USACD)	8717 Complex Drive	San Diego	San Diego	92123
Daikin Comfort	8825 WASHINGTON BLVD. STE 400	ROSEVILLE	Placer	95678
United Refrigeration	8841 Clairemont Mesa Blvd	San Diego	San Diego	92123
Howard Industries	8855 WASHINGTON BLVD	CULVER CITY	Los Angeles	90232
Johnstone Supply	8871 Muraoka Drive	Gilroy	Santa Clara	95020
Fix Air	890 Service Street Suite A	San Jose	Santa Clara	95112
CFM Equipment Distributors, Inc.	890 Service Street Suite G	San Jose	Santa Clara	95112
W.W. Grainger, Inc.	8930 Winnetka Ave	Northridge	Los Angeles	91324
Watsco	899 Industry Way	El Centro	Imperial	92243
Ferguson	900 Spreckels Road	Manteca	San Joaquin	95336
Hirsch Pipe & Supply Co., Inc.	9004 Benson Ave.	Montclair	San Bernardino	91763
United Refrigeration	904 COMMERCIAL STREET	SAN JOSE	Santa Clara	95112

American Refrigeration Supplies	910 Justin Avenue	Glendale	Los Angeles	91201
Johnstone Supply	9143 Perkins Street	Pico Rivera	Los Angeles	90660
Refrigeration Supplies Distributor (RSD)	915 Industrial Avenue Suite 101	Redding	Shasta	96002
Allied Refrigeration	917 Mc Garry St.	Los Angeles	Los Angeles	90021
AC Pro	9214 Artesia Blvd	Bellflower	Los Angeles	90706
AC Pro	9216 Eton Ave	Chatsworth	Los Angeles	91311
W.W. Grainger, Inc.	9220 Hyssop Dr.	Cucamonga	San Bernardino	91730
Us Air Conditioning Distributors (USACD)	9250 OWENSMOUTH AVENUE	CHATSWORTH	Los Angeles	91311
United Refrigeration	933 WASHINGTON STREET	SAN CARLOS	San Mateo	94070
Johnstone Supply	940 Wall Street	Redding	Shasta	96002
Ferguson	9401 Oso Avenue	Chatsworth	Los Angeles	91311
Daikin Comfort	9440 Lurline Ave	Chatsworth	Los Angeles	91311
Coast Appliance Parts	948 Colton Avenue	Colton	San Bernardino	92324
Daikin Comfort	9621 Oates Dr	Sacramento	Sacramento	95827
Heating & Cooling LLC 825	9714 DEERING AVENUE	CHATSWORTH	Los Angeles	91311
Daikin Comfort	9834 Alburtis Avenue	Santa Fe Springs	Los Angeles	90670
Us Air Conditioning Distributors (USACD)	9836 Alburtis Ave.	Santa Fe Spgs	Los Angeles	90670
Refrigeration Supplies Distributor (RSD)	9946 W. Nicholas Avenue	Visalia	Tulare	93291

Utility Collection Locations

Location	Address	City	County	Zip
Anza Electric Cooperative, Inc.	58470 Hwy 371	Anza	Riverside	92539
Sonoma Clean Power	741 4th Street	Santa Rosa	Sonoma	95404

HHW Collection Locations

Location	Address	City	County
Alameda County HHW	5584 La Ribera St.	Livermore	Alameda
Alameda County Household Haz. Waste Program	2091 W Winton Ave	Hayward	Alameda
Alameda County Household Haz. Waste Program	2100 East 7th Street	Oakland	Alameda
Hambro WSG	1700 State Street	Crescent City	Del Norte
Central Contra Costa Sanitary District	4797 Imhoff Place	Antioch	Contra Costa
Lake County Waste Solutions	230 Soda Bay Road	Lakeport	Lake
Mendocino County at Ukiah Waste Solutions	3515 Taylor Drive	Ukiah	Mendocino
Billy Wright Landfill	17173 S Billy Wright Rd	Los Banos	Merced
County Of Sacramento HHW	4450 Roseville Road	North Highlands	Sacramento
City Of San Diego, HHW Transfer Facility	5161 Convoy Street	San Diego	San Diego
San Mateo County HHW Facility	32 Tower Road	San Mateo	San Mateo
City Of Carpinteria	5775 Carpinteria Ave.	Carpinteria	Santa Barbara
City Of Lompoc	1585 N. V St.	Lompoc	Santa Barbara
Vallejo Materials Recovery Facility & Office	2021 Broadway	Vallejo	Solano
Sonoma County HHW - Clean Harbors	500 Mecham Road, Building 5	Petaluma	Sonoma
Yolo County Central Landfill	44090 County Road 28 H	Woodland	Yolo
Recology Yuba-Sutter Transfer Station and MRF	3001 N Levee Rd	Marysville	Yuba
Castro Valley Sanitary District	21040 Marshall Street	Castro Valley	Alameda
City Of Fremont PHHWCF	41149 Boyce Road	Fremont	Alameda
Amador County Waste Management Dept.	810 Court Street	Jackson	Amador
South Tahoe Refuse Transfer Station	2140 Ruth AVE.	SOUTH LAKE TAHOE	El Dorado
County Of Fresno Dept of Public Works	2220 Tulare St., 6th floor	Fresno	Fresno

Department of Public Works and Planning	220 Tulare St. 6th Floor	Fresno	Fresno
Imperial Valley Resource Management Agency	300 S. Imperial Avenue, Suite 11	El Centro	Imperial
Inyo County Recycling and Waste	163 May St.	Bishop	Inyo
Kern County Special Waste Facility	4951 STANDARD ST.	BAKERSFIELD	Kern
C & S Waste Solutions of Lassen County	471-825 Diane Drive	Susanville	Lassen
City of Palmdale	38250 Sierra Hwy	Palmdale	Los Angeles
City of Palmdale	Antelope Valley Environmental Collection Center, 1200 W. City Ranch Road	Palmdale	Los Angeles
HHW Signal Hill	5050 Clark Ave.	Lakewood	Los Angeles
City Of Culver City - HHW	9770 Culver Blvd	Culver City	Los Angeles
Madera County Household Hazardous Waste Collection Facility	21739 ROAD 19	CHOWCHILL	Madera
Marin County Household Hazardous Waste Facility	565 JACOBY STREET	SAN RAFAEL	Marin
County Of Mariposa	4639 Ben Hur Road	MARIPOSA	Mariposa
Mendocino Solid Waste Management Authority	3200 Taylor Drive	Ukiah	Mendocino
Merced County Regional Waste Authority	7040 N. Hwy. 59	Merced	Merced
Benton Crossing Landfill	899 Pit Rd.	Crowley Lake	Mono
Benton Crossing Landfill	899 Pit Rd	Crowley Lake	Mono
Nevada County H.H.W. Facility	14741 WOLF MTN. RD.	GRASS VALLEY	Nevada
Western Placer Waste Management Authority	3033 Fiddymont Rd	ROSEVILLE	Placer
City Of Folsom Hazardous Waste	1300 Leidesdorff St	Folsom	Sacramento
City Of Sacramento PHHWCF	8491 FRUITRIDGE ROAD	Sacramento	Sacramento
Special Waste Collection Center	9255 Disposal Lane	Elk Grove	Sacramento
City Of Fontana	16489 Orange Way	Fontana	San Bernardino
City Of Highland	27215 BASE LINE STREET	HIGHLAND	San Bernardino

San Bernardino County HHW	2824 EAST W STREET, BLDG 302	San Bernardino	San Bernardino
County Of San Diego HHW Collection Facility, Ramona	324 MAPLE STREET	RAMONA	San Diego
San Joaquin County HHW Facility	7850 R.A. BRIDGEMORE STREET	STOCKTON	San Joaquin
Chicago Grade Landfill Household Hazardous Waste Drop-Off	2290 Homestead Road	Templeton	San Luis Obispo
Cold Canyon Landfill Household Hazardous Waste Drop-Off?	HWY 227	SAN LUIS OBISPO	San Luis Obispo
Heritage Ranch CSD PHHWCF	870 OSOS STREET	SAN LUIS OBISPO	San Luis Obispo
Morro Bay-Cayucos Wastewater Plant Household Hazardous Waste Drop-Off	160 Atascadero Road	Morro Bay	San Luis Obispo
Nipomo Household Hazardous Waste Drop-Off	509 Southland Street	Nipomo	San Luis Obispo
City Of Santa Maria HHW Facility	2065 E. MAIN STREET	SANTA MARIA	Santa Barbara
Santa Clara County HHW Program - Not a drop-off location	1555 BERGER DR SUITE 300	SAN JOSE	Santa Clara
City Of Redding Solid Waste	2255 ABERNATHY LANE	REDDING	Shasta
County Of Siskiyou	190 Greenhorn Road	Yreka	Siskiyou
Tehama County Solid Waste Management Agency	20000 Plymire Rd Red Bluff, California 96080	Red Bluff	Tehama
Cal Sierra Transfer Station	19309 Industrial Dr.	Sonora	Tuolumne
Camarillo PHHWCF	880 Verdulera Street	Camarillo	Ventura
Del Norte Recycling Center	111 S. Del Norte Blvd	Oxnard	Ventura
Ventura Household Hazardous Waste Facility	336 SAN JON ROAD	VENTURA	Ventura

Contractors Collection Location (Private)

Location	Address	City	County
A R Heating Air Conditioning	4305 Caterpillar Rd, D9	Redding	Shasta
A Z Air Conditioning & Heating	7640 TOBIAS AVE	VAN NUYS	Los Angeles
A-1 Guaranteed	1768 BROADWAY ST.	VALLEJO	Solano
Advanced Heating And Air Contractors Inc.	3514 Atwater Blvd., Suite A	Atwater	Merced
Air Conditioning Service Of CA	23141 LA Cadena Drive, #P	Laguna Hills	Orange
Air One Air Conditioning Heating & Plumbing	491 Wildrose Ave, Unit C	Colton	San Bernardino
Air-Ex Air Conditioning Inc.	157 Gentry St.	Pomona	Los Angeles
All Air Appliance Masters	4873 ARROW HWY	MONTCLAIR	San Bernardino
Amber Air Conditioning	29885 2Nd Street Unit A & B	Lake Elsinore	Riverside
Anthony's Heating And Air Conditioning Inc	41615 Date St Ste 107	Murrieta	Riverside
Arctic Air Conditioning & Heating	667 E Ross Ave	El Centro	Imperial
Assoc. Heating & Air Conditioning & Sheet Metal	1355 Abbott St, #8	Salinas	Monterey
Associated Air Conditioning & Heating Inc.	155 S. Broadway St.	Orcutt	Santa Barbara
B & B's Heating And Air Conditioning, Inc	2244 E. Weber Ave	Stockton	San Joaquin
Bayside Heating Air Conditioning	720 S Amphlett Blvd	San Mateo	San Mateo
Bill Howe Plumbing	9085 AERO DRIVE B	San Diego	San Diego
Blaine Inc. A/C 1	196 Riggs Avenue	Merced	Merced
Brody Pennell Heating & Air Conditioning	2718 S ROBERTSON BLVD	Los Angeles	Los Angeles
Bryant Heating And Air Conditioning	2075 East Villa	Pasadena	Los Angeles
Buckley Parnell Heat & Air	5990 DEVECCHI AVE	CITRUS HEIGHTS	Sacramento
Burgeson's Heating & Ac	620 TENNESSEE ST	Redlands	San Bernardino
Cal West Construction	1663 N Odonnell Way	Orange	Orange
Cal West Mechanical	13449 Pumice Street	Norwalk	Los Angeles
Gibson Heating And Air	1153 Prestige Way	Redding	Shasta
Giddens Brothers Inc	578 Fairway Dr.	Galt	Sacramento
Gutherie and Sons Heating, Air, Solar	3914 Hicock St.	San Diego	San Diego

Harry Clark Plumbing	3026 Broadway	Oakland	Alameda
Henry Mechanical	7656 Bell Rd	Windsor	Sonoma
Inter-City Energy Systems	1175 N Del Rio Pl	Ontario	Los Angeles
Izmirian Roofing & Sheet Metal	229 S Railroad Ave	San Mateo	San Mateo
J R Putman Inc	11330 SUNRISE PARK DR	Rancho Cordova	Sacramento
JL Franco Construction	4061 East Castro Valley Blvd, Suite 312	Castro Valley	Alameda
John Burger Heating Air	710 Cooper Ave	Yuba City	Sutter
John Harrison Contracting	1143 W. Lincoln Street	Banning	Riverside
Johnson Controls	3451 W. Ashlan Avenue	Fresno	Fresno
Kahn Air Conditioning	19434 Business Center Dr.	Northridge	Los Angeles
Lanes Air Conditioning & Heating, Inc.	648 Montana St.	Monrovia	Los Angeles
Lee's Air Heating and Plumbing	3299 Swetzer Road, Suite A	Loomis	Placer
M & ES Construction Inc	5 Senisa Way	Irvine	Orange
Mad Dash	8192 Miramar Road, Bldg B Unit 143	San Diego	San Diego
Maki Heating & Air Conditioning, Inc.	105 GUM LANE	AUBURN	Placer
Mcclelland Air Conditioning	801 MARAUDER STREET	CHICO	Butte
Mds Recycles	14761 Franklin Ave., Suite F	Tustin	Orange
Mhs Heating And Air Conditioning	912 S. Andreasen Dr, Suite 103	Escondido	San Diego
Nrg Ac And Heating	7008 Owen's Mouth Ave	Canoga Park	Los Angeles
Optima Energy Inc.	17209 S. Figueroa St. D	Gardena	Los Angeles
Palm Desert Air Conditioning Co	42081 Beacon Hill	Palm Desert	Riverside
Paso Robles Heating Air	1142 Railroad St.	Paso Robles	San Luis Obispo
Precise Air Systems	5467 West San Fernando Road	Los Angeles	Los Angeles
Precision Demolition Inc	12125 Cedar Ave	Bloomington	San Bernardino
R K M Heating & Ac	6236 Rivercrest Drive, Suite A	Riverside	Riverside
Randazzo Enterprises, Inc.	13550 Blackie Rd	Castroville	Monterey
Reliable Air Conditioning & Heating	5719 Auckland Ave.	North	Los Angeles

		Hollywood	
Reliable Energy Management Inc.	6829 Walthall Way	Paramount	Los Angeles
Right Away Air Conditioning	74 868 Joni Drive	Palm Desert	Riverside
Seaside Heating & Air Conditioning, Inc.	1359 Rocky Point Dr	Oceanside	San Diego
Select Acr Inc.	1541 Marlborough Ave	Riverside	Riverside
Self Help Home Improvement Project	3777 Meadowview Drive	Redding	Shasta
Service Champions	3150 E Birch St	Brea	Orange
Sierra Recycling & Demolition, Inc.	1620 E Brundage Ln Frnt	Bakersfield	Kern
Smith Heating And Air Conditioning	1150 N Filbert St	Stockton	San Joaquin
Solarcity	1362A N. McDowell Blvd.	Petaluma	Sonoma
Solarcity	1755 Iowa Ave., Unit B	Riverside	Riverside
Solarcity	18499 Phantom Street, Suite 8	Victorville	San Bernardino
Solarcity	187 C Arthur Road	Martinez	Contra Costa
Solarcity	21040 Nordhoff St.	Chatsworth	Los Angeles
Solarcity	2370 Oak Ridge Way, Suite A	Vista	San Diego
Solarcity	2709 Academy Way	Sacramento	Sacramento
Solarcity	5375 West San Fernando Road	Los Angeles	Los Angeles
Stephan's Refrigeration	12812 Knott St.	Garden Grove	Orange
Synergy Companies	2626 West Ln, #100	Stockton	San Joaquin
Synergy Companies	5670 E Clinton Ave	Fresno	Fresno
Synergy Companies	9630 Black Mountain Rd, Suite L	San Diego	San Diego
Temp-Tec Corporation	3769 Old Conejo Road	Newbury Park	Ventura
Tommy's Refrigeration Service	8617 S Norwalk Blvd	Whittier	Los Angeles
Total Environmental Power Systems	2500 Bisso Lane, Suite 500	Concord	Contra Costa
Tropic Comfort	637 west 104 place	Los Angeles	Los Angeles
We Care Heating And A/C	41085 Golden Gate Circle	Murrieta	Riverside
Western Allied Mechanical	1180 O'Brien Drive	Menlo Park	San Mateo
Westside Heating & Ac	2621 Pico Blvd Suite J	Santa Monica	Los Angeles
Your Energy Source	11295 SUNRISE GOLD CIR	Rancho	Sacramento

		Cordova	
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Other Collection Locations (Private)

Location	Address	City	County
Advanced Energy Center	741 4th Street	Santa Rosa	Sonoma
AERC Recycling Solutions	30677 Huntwood Ave	Hayward	Alameda
Environmental Management Technology	1456 S Gage St.	San Bernardino	San Bernardino
Grifols Biologicals, LLC	5555 Valley Blvd	Los Angeles	Los Angeles
Lido Property Management	731 E. Ball Rd #102	Anaheim	Orange County
Management Trust	15661 Red Hill Avenue, Suite 201	Tustin	Orange
Meridian Property Management	611 W. Seventeenth St.	Santa Ana	Orange
Pete Stevens - One time use	5605 Happy Pines Dr	Forest Hill	Placer
Ray Roberts Realty	4662 Katella Ave	Los Alamitos	Orange
Sullivan Property Management	1231 East Dyer Rd	Santa Ana	Orange
Waldman Management Group	855 Marina Bay Pkwy Suite 200	Richmond	Contra Costa County
Westcliff Properties - Property Management & R.E. Sales	211 N Sycamore St	Santa Ana	Orange
Western Management Properties	678 14th St	Oakland	Alameda
Union School District	5175 Union Ave.	San Jose	Santa Clara
Oxnard Union High School District	309 South K Street	Oxnard	Ventura
Santa Maria - Bonita District	708 S. Miller St.	Santa Maria	Santa Barbara
Cal Poly Pomona	3801 W. Temple Ave.	Pomona	Los Angeles
San Bernardino Valley College	701 South Mount Vernon Ave.	San Bernardino	San Bernardino
Biola University	13301 University Drive	La Mirada	Los Angeles
Alliant International University	10455 Pomerado Road	San Diego	San Diego

Out of Service Mercury-Added Thermostats Collected at each collection location

Below is a table showing the number of out of service mercury-added thermostats at each location received by processing partner during 2022. Please note that any locations not listed below did not submit any mercury-added thermostats in 2022.

Location Type	Name	Physical Address - Street 1	Physical Address - Street 2	Physical Address - City	Physical Address - Zip Code	Physical Address - County	Number of Intact Mercury Thermostats
HVAC Contractor	A-1 Guaranteed	1768 BROADWAY ST.		VALLEJO	94589	Solano	13
HVAC Contractor	Air Conditioning Service Of CA	23141 LA Cadena Drive	P	Laguna Hills	92653	Orange	3
Demolition Contractor	Randazzo Enterprises, Inc.	13550 Blackie Rd		Castroville	95012	Monterey	2
HVAC Contractor	ALBER'S AIR INC	14617 Ramona Blvd		Baldwin Park	91706	Los Angeles	22
HVAC Contractor	Forster Heating	9410 Crater Hill Rd.		Auburn	95603	Placer	14
HVAC Contractor	Henry Mechanical	7656 Bell Rd		Windsor	95492	Sonoma	15
HVAC Contractor	Mcclelland Air Conditioning	801 MARAUDER STREET		CHICO	95973	Butte	28
HVAC Contractor	Paso Robles Heating Air	1142 Railroad St.		Paso Robles	93446	San Luis Obispo	7
HVAC Contractor	Smith Heating And Air Conditioning	1150 N Filbert St		Stockton	95205	San Joaquin	11
HVAC Contractor	Synergy Companies	9630 Black Mountain Rd	Suite L	San Diego	92126	San Diego	14
HVAC Contractor	Universal Waste Disposal Company	515 Raleigh Ave		El Cajon	92020	San Diego	29
HVAC Contractor	Westside Heating & Ac	2621 Pico Blvd Suite J		Santa Monica	90405	Los Angeles	9

ThermostatCare

Retailer	Palm Desert Ace Hardware	74058 Highway 111		Palm Desert	92260	Riverside	4
Retailer	San Dimas Ace Hardware	201 W. Bonita Ave.		San Dimas	91773	Los Angeles	8
Retailer	De Anza True Value Hardware	8616 Limonite Ave.		Riverside	92509	Riverside	1
Retailer	Do-It-Best Hardware	2514 Cameo Drive		Cameron Park	95682	El Dorado	1
Retailer	Gate Depot	17526 CA-12		Sonoma	95476	Sonoma	1
Retailer	K & L Hardware	26091 East Baseline		San Bernardino	92410	San Bernardino	1
Retailer	Miner's Ace Hardware	510 Atascadero Rd.		Morro Bay	93442	San Luis Obispo	1
Retailer	Progress Hardware	724 Irving St.		San Francisco	94122	San Francisco	3
Wholesaler	AC Pro	591 S. Walnut St.		La Habra	90631	Orange	71
Wholesaler	Ac Pro	1751 Malborough Avenue		Riverside	92507	Riverside	16
Wholesaler	Ac Pro	2181 Meyers Ave	Suite B	Escondido	92029	San Diego	24
Wholesaler	Ac Pro	23456 South Pointe Blvd	Suite B	Laguna Hills	92653	Orange	83
Wholesaler	Ac Pro	9409 Charles Smith Ave.		Rancho Cucamonga	91730	San Bernardino	13
Wholesaler	Ac Pro	9216 Eton Ave		Chatsworth	91311	Los Angeles	39
Wholesaler	AC Pro	13230 Evening Creek Dr. South		San Diego	92128	San Diego	21
Wholesaler	AC Pro	13409 Garvey Ave.	Unit 4	Baldwin Park	91706	Los Angeles	7
Wholesaler	AC Pro	170 N. Daisy Ave.		Pasadena	91107	Los Angeles	19
Wholesaler	Ac Pro	1402 N. Magnolia Ave		El Cajon	92020	San Diego	31

ThermostatCare

Wholesaler	Ac Pro	3060 E. La Palma Avenue		Anaheim	92806	Orange	28
Wholesaler	AC Pro	27230 Madison Ave.	Suite C 1	Temecula	92590	Riverside	46
Wholesaler	AC Pro	1622 Illinois Ave.	Unit 18 & 19	Perris	92570	Riverside	54
Wholesaler	AC Pro	9214 Artesia Blvd		Bellflower	90706	Los Angeles	7
Wholesaler	Ac Pro	7606 Garden Grove Blvd		Westminster	92683	Orange	25
Wholesaler	AC Pro	2040 Oceanside Blvd.		Oceanside	92054	San Diego	13
Wholesaler	Air Cold Supply - A Ferguson Enterprise	1346 S. Claudina Street		Anaheim	92805	Orange	46
Wholesaler	Ferguson	2750 S. Towne Avenue		Pomona	91766	Los Angeles	32
Wholesaler	Allied Refrigeration	199 S. Marshall Street		El Cajon	92020	San Diego	11
Wholesaler	Allied Refrigeration	15558 Cabrito Road		Van Nuys	91406	Los Angeles	14
Wholesaler	Allied Refrigeration	1928 Don Lee Place		Escondido	92029	San Diego	19
Wholesaler	Allied Refrigeration	2300 E. 28th Street		Signal Hill	90755	Los Angeles	3
Wholesaler	Allied Refrigeration	3650 Holdrege Avenue		Los Angeles	90016	Los Angeles	23
Wholesaler	Allied Refrigeration	404 S. I Street		San Bernardino	92410	San Bernardino	11
Wholesaler	Allied Refrigeration	1211 E. Edinger Avenue		Tustin	92780	Orange	5
Wholesaler	Allied Refrigeration	306 S. Ninth Avenue		City of Industry	91746	Los Angeles	93
Wholesaler	Allied Refrigeration	7865 Ostrow Street		San Diego	92111	San Diego	2
Wholesaler	Allied Refrigeration	34660 Date Palm Drive		Cathedral City	92234	Riverside	11

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Wholesaler	Allied Refrigeration	2175 Adams Avenue		San Leandro	94577	Alameda	4
Wholesaler	Allied Refrigeration	702 E. Gish Road		San Jose	95112	Santa Clara	29
Wholesaler	American Refrigeration Supplies, Inc.	1501 Pomona Road	Suite 102	Corona	92880	Riverside	2
Wholesaler	American Refrigeration Supplies, Inc.	2703 5th Street	Suite 7	Sacramento	95818	Sacramento	5
Wholesaler	American Refrigeration Supplies, Inc.	1405-2 Granite Lane		Modesto	95351	Stanislaus	2
Wholesaler	Appliance Parts Center	222 E. 8th Street		National City	91950	San Diego	7
Wholesaler	Coast Appliance Parts	948 Colton Avenue		Colton	92324	San Bernardino	2
Wholesaler	Coast Appliance Parts	312 E. Tulare Street		Visalia	93277	Tulare	1
Wholesaler	Coast Appliance Parts	4408 Twain Avenue		San Diego	92120	San Diego	2
Wholesaler	Ferguson	26470 Summit Circle		Santa Clarita	91350	Los Angeles	22
Wholesaler	Ferguson Heating Cooling	149 B GRANADA DRIVE		SAN LUIS OBISPO	93401	San Luis Obispo	4
Wholesaler	Ferguson Heating & Cooling	1224 NORTH MARSHALL		EL CAJON	92020	San Diego	109
Wholesaler	Air Cold Supply - A Ferguson Enterprise	4652 E. Brickell Way		Ontario	91761	San Bernardino	25
Wholesaler	Air Cold Supply - A Ferguson Enterprise	1144 West Avenue L12		Lancaster	93534	Los Angeles	3
Wholesaler	Air Cold Supply, A Ferguson Enterprise	26999 Industrial Blvd.		Hayward	94545	Alameda	3

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Wholesaler	Ferguson	4652 E Brickell St		Ontario	91761	San Bernardino	18
Wholesaler	Ferguson Heating & Cooling	640 Ayon Avenue		Azusa	91702	Los Angeles	16
Wholesaler	Ferguson Heating Cooling	9401 Oso Avenue		Chatsworth	91311	Los Angeles	40
Wholesaler	Air Cold Supply - A Ferguson Enterprise	15220 Anacapa Road		Victorville	92392	San Bernardino	85
Wholesaler	Fix Air	890 Service Street	Suite A	San Jose	95112	Santa Clara	2
Wholesaler	Geary Pacific Supply	1161 W. Bradley Avenue		El Cajon	92020	San Diego	27
Wholesaler	Geary Pacific Supply	1200 E. Cerritos Avenue		Anaheim	92805	Orange	32
Wholesaler	Geary Pacific Supply	16665 Arminta Street		Van Nuys	91406	Los Angeles	3
Wholesaler	Geary Pacific Supply	4365 Jetway Court		North Highlands	95660	Sacramento	15
Wholesaler	Geary Pacific Supply	8711 Airport Road		Redding	96002	Shasta	26
Wholesaler	Slakey Brothers	1480 Nicora Avenue		San Jose	95133	Santa Clara	11
Wholesaler	Slakey Brothers	3201 Orange Grove Avenue		North Highlands	95660	Sacramento	2
Wholesaler	Slakey Brothers Salinas	601 WORK STREET		SALINAS	93901	Monterey	3
Wholesaler	Slakey Brothers	2460 BATES AVENUE		CONCORD	94520	Contra Costa	10
Wholesaler	Slakey Brothers Fairfield	1190 WESTERN STREET		FAIRFIELD	94533	Solano	3
Wholesaler	Slakey Brothers	12277 LOMA RICA DRIVE SUITE E		GRASS VALLEY	95945	Nevada	17
Wholesaler	Slakey Brothers	1001 OATES COURT		MODESTO	95358	Stanislaus	1

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Wholesaler	Slakey Brothers	2845 DUKE COURT		SANTA ROSA	95407	Sonoma	13
Wholesaler	Gianelli's Appliances & Supplies	10855 Folsom Blvd		Rancho Cordova	95670	Sacramento	1
Wholesaler	Goodman Distribution, Inc.	40222-A LaQuinta Lane	Suite 101	Palmdale	93551	Los Angeles	11
Wholesaler	Goodman Distribution, Inc.	4020 Nelson Ave.	Suite 100	Concord	94520	Contra Costa	3
Wholesaler	Goodman Distribution	20035 E. Walnut Drive		City of Industry	91789	Los Angeles	19
Wholesaler	Goodman Distribution, Inc.	8825 WASHINGTON BLVD. STE 400		ROSEVILLE	95678	Placer	2
Wholesaler	Goodman Distribution, Inc.	9621 Oates Dr		Sacramento	95827	Sacramento	2
Wholesaler	Goodman Distribution	2425 auto park way	Suite 200	Escondido	92029	San Diego	1
Wholesaler	Goodman Distribution	9440 Lurline Ave		Chatsworth	91311	Los Angeles	38
Wholesaler	Goodman Distribution, Inc.	3334 San Fernando Rd	Suite 102	Los Angeles	90065	Los Angeles	2
Wholesaler	Goodman Dist. 706	5160 RICHTON ST. "A"		MONTCLAIR	91763	San Bernardino	28
Wholesaler	Goodman Distribution, Inc.	2620 East Byrd Avenue		Fresno	93706	Fresno	1
Wholesaler	Goodman Distribution, Inc. 764	18085 EUCLID STREET		FOUNTAIN VALLEY	92708	Orange	5
Wholesaler	Goodman Distribution, Inc.	1972 Essex Court		Redlands	92373	San Bernardino	3
Wholesaler	Goodman Distribution, Inc.	12520 Business Center Drive	Unit B	Victorville	92395	San Bernardino	1
Wholesaler	Goodman Distribution, Inc.	1070 COMMERCIAL STREET STE 103		SAN JOSE	95112	Santa Clara	1

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Wholesaler	Gow Supply Company	1492 Egbert Avenue		San Francisco	94124	San Francisco	45
Wholesaler	Heating & Cooling LLC	629 ALPINE WAY		ESCONDIDO	92029	San Diego	12
Wholesaler	Heating & Cooling Supply, LLC	685 N. Poplar Street		Orange	92868	Orange	14
Wholesaler	Heating & Cooling LLC	3970 Home Avenue		San Diego	92105	San Diego	16
Wholesaler	Heating & Cooling LLC	30715 FRONT ST		Thousand Palms	92276	Riverside	4
Wholesaler	Heating & Cooling LLC 822	139 N. Sunset		CITY OF INDUSTRY	91744	Los Angeles	20
Wholesaler	Heating Cooling LLC	7321 Roseville Road	Suite 10	SACRAMENTO	95842	Sacramento	4
Wholesaler	Heating & Cooling LLC 834	301 S. 9TH STREET-BLDG. C		MODESTO	95351	Stanislaus	1
Wholesaler	Heating & Cooling LLC	12140 Magnolia Ave	Unit 71	Riverside	92503	Riverside	2
Wholesaler	Heating & Cooling Supply, LLC	6510 Sierra Court		Dublin	94568	Alameda	10
Wholesaler	Hirsch Pipe & Supply Co., Inc.	7521 Garden Grove Blvd		Garden Grove	92841	Orange	3
Wholesaler	Hirsch Pipe & Supply Co., Inc.	9004 Benson Ave.		Montclair	91763	San Bernardino	1
Wholesaler	Howard Industries	8855 WASHINGTON BLVD		CULVER CITY	90232	Los Angeles	91
Wholesaler	Johnstone Supply	8639 Tamarack Avenue		Sun Valley	91352	Los Angeles	73
Wholesaler	Johnstone Supply	7066 Las Postitas Rd.	Suite D	Livermore	94551	Alameda	5
Wholesaler	Johnstone Supply	3301 Orange Grove Avenue		North Highlands	95660	Sacramento	27
Wholesaler	Johnstone Supply	2790 E. Cherokee Road		Stockton	95205	San Joaquin	13

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Wholesaler	Johnstone-Ventura	5960 VALENTINE ROAD 3		VENTURA	93003	Ventura	56
Wholesaler	Johnstone Supply	2132 Aviation Drive		Upland	91786	San Bernardino	38
Wholesaler	Johnstone Supply	518 E BALL ROAD		ANAHEIM	92805	Orange	50
Wholesaler	Johnstone Supply Co	23211 DEL LAGO DRIVE		LAGUNA HILLS	92653	Orange	131
Wholesaler	Johnstone Supply Co	1985 Arnold Industrial Way	Unit B	CONCORD	94520	Contra Costa	26
Wholesaler	Johnstone Supply	520 E. Dyer Road		Santa Ana	92707	Orange	55
Wholesaler	Johnstone Supply Co	16147 Avenida Patilla		Irwindale	91702	Los Angeles	38
Wholesaler	Johnstone Supply Co	5658 E. CLINTON AVE.		FRESNO	93727	Fresno	12
Wholesaler	Johnstone Supply	1445 San Mateo Avenue		South San Francisco	94080	San Mateo	85
Wholesaler	Johnstone Supply	2130 "V" STREET		Bakersfield	93301	Kern	28
Wholesaler	Johnstone Supply Co	4320 PACIFIC HWY		SAN DIEGO	92110	San Diego	7
Wholesaler	Johnstone Supply	1903 FRIENDSHIP DRIVE		EL CAJON	92020	San Diego	217
Wholesaler	Johnstone Supply	2750 La Mirada Drive		Vista	92081	San Diego	31
Wholesaler	Johnstone Supply	19005 Parthenia Road		Northridge	91324	Los Angeles	49
Wholesaler	Johnstone Supply	25027 Anza Drive		Valencia	91355	Los Angeles	41
Wholesaler	Johnstone Supply 140	1528 Moffett Street		SALINAS	93905	Monterey	24
Wholesaler	Johnstone Supply	42655 Rio Nedo		Temecula	92590	Riverside	13
Wholesaler	Johnstone Supply	1000 El Sobrante Rd.		CORONA	92879	Riverside	12

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Wholesaler	Johnstone Supply	31240 La Baya Drive		Westlake Village	91362	Los Angeles	47
Wholesaler	Johnstone Supply	1070 Commercial Street	Suite 104	San Jose	95112	Santa Clara	38
Wholesaler	Johnstone Supply	940 Wall Street		Redding	96002	Shasta	17
Wholesaler	Johnstone Supply	1900 Blue Gum Avenue		Modesto	95358	Stanislaus	4
Wholesaler	Johnstone Supply 328	1755 GROGAN AVE		MERCED	95341	Merced	30
Wholesaler	Johnstone Supply	77524 El Duna Court		Palm Desert	92211	Riverside	23
Wholesaler	Keller Air	3055 Cross Roads Drive		Redding	96003	Shasta	9
Wholesaler	Lennox Stores	422 S. Abbott Avenue		Milpitas	95035	Santa Clara	7
Wholesaler	Lennox Stores	2750 Cherokee Road		Stockton	95205	San Joaquin	7
Wholesaler	Lennox Stores	5160 Richton Street	Suite H	Montclair	91763	San Bernardino	9
Wholesaler	Lennox	2539 Mercantile Drive	Suite 2	Rancho Cordova	95742	Sacramento	9
Wholesaler	Lennox Stores	19801 Nordhoff Pl 109		Chatsworth	91311	Los Angeles	28
Wholesaler	Lennox Stores	25217 Rye Canyon Road		Valencia	91355	Los Angeles	7
Wholesaler	National Ventilating And Equipment Company	3205 F Street		San Diego	92102	San Diego	19
Wholesaler	R.E. Michel Company, Inc.	5370 Third Street		Irwindale	91706	Los Angeles	50
Wholesaler	R.E. Michel Company, Inc.	1437 Fayette Street		El Cajon	92020	San Diego	4
Wholesaler	R.E. Michel Co.	501 Riverside Ave		Paso Robles	93446	San Luis Obispo	4

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Wholesaler	R.E. Michel Company, Inc.	3130-2 Skyway Drive	Suite 201	Santa Maria	93455	Santa Barbara	18
Wholesaler	R.E. Michel Company Inc.	155 W. Victoria Street		Long Beach	90805	Los Angeles	6
Wholesaler	R.E. Michel Company, Inc.	5405 East Home Avenue	Suite 107	Fresno	93727	Fresno	4
Wholesaler	R. E. Michel Co	1039 E. Lacy Ave.		Anaheim	92805	Orange	51
Wholesaler	R.E. Michel Company	2350 Mulberry St		Riverside	92501	Riverside	33
Wholesaler	R.E. Michel Company, Inc.	2921 Whipple Road		Union City	94587	Alameda	1
Wholesaler	R.E. Michel Co.	501 Riverside Ave		Paso Robles	93446	San Luis Obispo	2
Wholesaler	R.E. Michel Co, Inc	72-110 Corporate Way		Thousand Palms	92276	Riverside	8
Wholesaler	R.E. Michel Company, Inc.	1437-1445 Fayette St		EL CAJON	92020	San Diego	11
Wholesaler	RSD	14901 RAYMER ST		VAN NUYS	91405	Los Angeles	6
Wholesaler	RSD	6391 ORANGETHORPE AVENUE		BUENA PARK	90620	Orange	10
Wholesaler	RSD	1376 STEALTH STREET		LIVERMORE	94551	Alameda	97
Wholesaler	Refrigeration Supplies Distributor (RSD)	4131 Latham Street		Riverside	92501	Riverside	1
Wholesaler	RSD	621 EAST 21ST STREET		BAKERSFIELD	93305	Kern	1
Wholesaler	RSD	402 WEST 35TH		National City	91950	San Diego	35
Wholesaler	RSD Santa Ana	2100 E. WILSHIRE AVE		SANTA ANA	92705	Orange	17
Wholesaler	RSD	1705 E Francis Street		ONTARIO	91761	San Bernardino	6
Wholesaler	RSD	110 EAST MAIN STREET		EL CENTRO	92243	Imperial	3
Wholesaler	RSD	7332 CONVOY COURT, STE A		SAN DIEGO	92111	San Diego	11

Wholesaler	RSD	527 BRUNKEN AVENUE		SALINAS	93901	Monterey	3
Wholesaler	Refrigeration Supplies Distributor (RSD)	1050 Commercial Street	Suite 105	San Jose	95112	Santa Clara	30
Wholesaler	Refrigeration Supplies Distributor (RSD)	10170 Croydon Way	Suite 1	Sacramento	95827	Sacramento	52
Wholesaler	Refrigeration Supplies Distributor (RSD)	1201 Monterey Pass Road		Monterey Park	91754	Los Angeles	19
Wholesaler	Refrigeration Supplies Distributor (RSD)	724 S. Flower Street		Burbank	91502	Los Angeles	14
Wholesaler	Refrigeration Supplies Distributor (RSD)	702 W. 190th Street		Gardena	90248	Los Angeles	62
Wholesaler	Refrigeration Supplies Distributor (RSD)	2551 Stanwell Drive	Suite A	Concord	94520	Contra Costa	64
Wholesaler	Refrigeration Supplies Distributor (RSD)	915 Industrial Avenue	Suite 101	Redding	96002	Shasta	7
Wholesaler	RSD	2890 E CORONADO ST		ANAHEIM	92806	Orange	18
Wholesaler	RSD	21727 NORDHOFF STREET		CHATSWORTH	91311	Los Angeles	44
Wholesaler	Refrigeration Supplies Distributor (RSD)	43300 BUSINESS PARK DR. A102		TEMECULA	92590	Riverside	9
Wholesaler	Refrigeration Supplies Distributor (RSD)	702 W. 190th Street		Gardena	90248	Los Angeles	152
Wholesaler	RSD	285 LAWRENCE AVENUE		SOUTH SAN FRANCISCO	94080	San Mateo	5

Wholesaler	Refrigeration Supplies Distributor (RSD)	3355 McMaude Place		Santa Rosa	95407	Sonoma	55
Wholesaler	Refrigeration Supplies Distributor (RSD)	640 COMMERCE DRIVE		ROSEVILLE	95678	Placer	47
Wholesaler	RSD	2350 LEXINGTON STREET		SACRAMENTO	95815	Sacramento	37
Wholesaler	RSD	436 HESTER STREET		SAN LEANDRO	94577	Alameda	32
Wholesaler	RSD	117 Via Trevizio		Corona	92879	Riverside	16
Wholesaler	Sigler Wholesale Distributors	21200 Lassen Street		CHATSWORTH	91311	Los Angeles	52
Wholesaler	Sigler	7021 Schirra Court	Suite A	Bakersfield	93313	Kern	5
Wholesaler	Russell Sigler Inc.	804-A RANCHEROS DRIVE		San Marcos	92069	San Diego	7
Wholesaler	Russell Sigler Inc.	3648 E INDUSTRY AVE		LAKEWOOD	90712	Los Angeles	45
Wholesaler	Sigler	15612 FIRST ST		IRWINDALE	91706	Los Angeles	26
Wholesaler	Sigler Wholesale Distributors	2641 LINDSAY PRIVADO DRIVE		ONTARIO	91761	San Bernardino	4
Wholesaler	Sigler Wholesale Distributors	1920 MARK COURT	SUITE 100	CONCORD	94520	Contra Costa	22
Wholesaler	Sigler Inc	73605 Dinah Shore Drive	1200L	Palm Desert	92211	Riverside	6
Wholesaler	Sigler Wholesale Distributors	14751 MERIDIAN PARKWAY		RIVERSIDE	92518	Riverside	3
Wholesaler	Sigler Wholesale Distributors	2000 ANCHOR COURT	SUITE B	THOUSAND OAKS	91320	Ventura	43
Wholesaler	Smardan-Hatcher Co.	17273 Mt. Hermann St.		Fountain Valley	92708	Orange	3
Wholesaler	Thrifty Supply	8541 23RD AVE		SACRAMENTO	95826	Sacramento	1

ThermostatCare

Wholesaler	Totaline	15041 Bake Pkwy	Suite L	Irvine	92618	Orange	6
Wholesaler	Trane Supply	3565 Corporate Court		San Diego	92123	San Diego	17
Wholesaler	Trane Company	15551 Red Hill Avenue	Suite C	TUSTIN	92780	Orange	2
Wholesaler	Trane Parts Center	4380 Warehouse Court		North Highlands	95660	Sacramento	16
Wholesaler	Trane Company Glendale	3631 SAN FERNANDO ROAD		GLENDALE	91204	Los Angeles	1
Wholesaler	United Refrigeration, Inc.	6150 Valley View Street		Buena Park	90620	Orange	36
Wholesaler	United Refrigeration	4060 EAST AIRPORT DRIVE		ONTARIO	91761	San Bernardino	12
Wholesaler	United Refrigeration, Inc.	1265 W. McCoy Lane	Suite C	Santa Maria	93455	Santa Barbara	7
Wholesaler	United Refrigeration, Inc.	510 E. Rancho Vista Blvd.		Palmdale	93550	Los Angeles	1
Wholesaler	United Refrigeration	3101 Gilmore Ave	Ste 300	BAKERSFIELD	93308-6342	Kern	4
Wholesaler	United Refrigeration, Inc.	1920 E. McFadden Avenue		Santa Ana	92705	Orange	14
Wholesaler	United Refrigeration, Inc.	1736 Janelli Court		Visalia	93292	Tulare	1
Wholesaler	United Refrigeration	5345 THIRD STREET		IRWINDALE	91706	Los Angeles	105
Wholesaler	United Refrigeration, Inc.	8841 Clairemont Mesa Blvd		San Diego	92123	San Diego	78
Wholesaler	United Refrigeration, Inc.	77670 Springfield Lane	Suite 5A	Palm Desert	92211	Riverside	5
Wholesaler	United Refrigeration	933 WASHINGTON STREET		SAN CARLOS	94070	San Mateo	21

ThermostatCare

Wholesaler	United Refrigeration C4	16606 Schoenborn St		North Hills	91343	Los Angeles	7
Wholesaler	United Refrigeration D5	3421 N. San Fernando Road	Suite E-F	Los Angeles	90065	Los Angeles	19
Wholesaler	U.S. Air Conditioning Distributors (USACD)	9836 Alburtis Ave.		Santa Fe Spgs	90670	Los Angeles	114
Wholesaler	Us Air Conditioning Distributors (USACD)	2539 Teller Road		Newbury Park	91320	Ventura	42
Wholesaler	Us Air Conditioning Distributors (USACD)	2100 Chicago Ave.		Riverside	92507	Riverside	59
Wholesaler	Us Air Conditioning	8717 COMPLEX DR.		San Diego	92123	San Diego	18
Wholesaler	USACD	16950 Chestnut St.		City of Industry	91748	Los Angeles	148
Wholesaler	Us Air Conditioning Distributors (USACD)	2531 S. Alameda St.		Vernon	90058	Los Angeles	41
Wholesaler	U.S. Air Conditioning Distributors (USACD)	1233 N. 5th Street		San Jose	95112	Santa Clara	30
Wholesaler	U.S. Air Conditioning Distributors (USACD)	291 Harbor Way		S San Francisco	94080	San Mateo	4
Wholesaler	U.S. Air Conditioning Distributors (USACD)	815 Chadbourne Road	Suite 110	Fairfield	94534	Solano	28
Wholesaler	U.S. Air Conditioning Distributors (USACD)	22572 Shannon Circle		Lake Forest	92630	Orange	16

Wholesaler	U.S. Air Conditioning Distributors (USACD)	301 9th Street	Building D	Modesto	95351	Stanislaus	8
Wholesaler	U.S. Air Conditioning Distributors (USACD)	3062 E. Inland Empire Blvd		Ontario	91764	San Bernardino	23
Wholesaler	U.S. Air Conditioning Distributors (USACD)	39-312 Leopard Street,	Suite 100	Palm Desert	92211	Riverside	18
Wholesaler	U.S. Air Conditioning Distributors (USACD)	701 Adell Street		San Bernardino	92410	San Bernardino	8
Wholesaler	Us Air Conditioning Distributors (USACD)	9250 OWENSMOUTH AVENUE		CHATSWORTH	91311	Los Angeles	88
Wholesaler	USACD	495 MARQUITA AVENUE		PASO ROBLES	93446	San Luis Obispo	8
Wholesaler	Us Air Conditioning Distributors, Inc. (USACD)	1250 N. Marshall Avenue		El Cajon	92020	San Diego	78
Wholesaler	Us Air Conditioning Distributors (USACD)	2751 Temple Avenue		Signal Hill	90755	Los Angeles	80
Wholesaler	Us Air Conditioning Distributors (USACD)	27470 Colt Court		Temecula	92590	Riverside	10
Wholesaler	Us Air Conditioning Distributors (USACD)	1995 Fairway Drive		San Leandro	94577	Alameda	15
Wholesaler	Us Air Conditioning	1238-A Simpson Way		Escondido	92029	San Diego	35

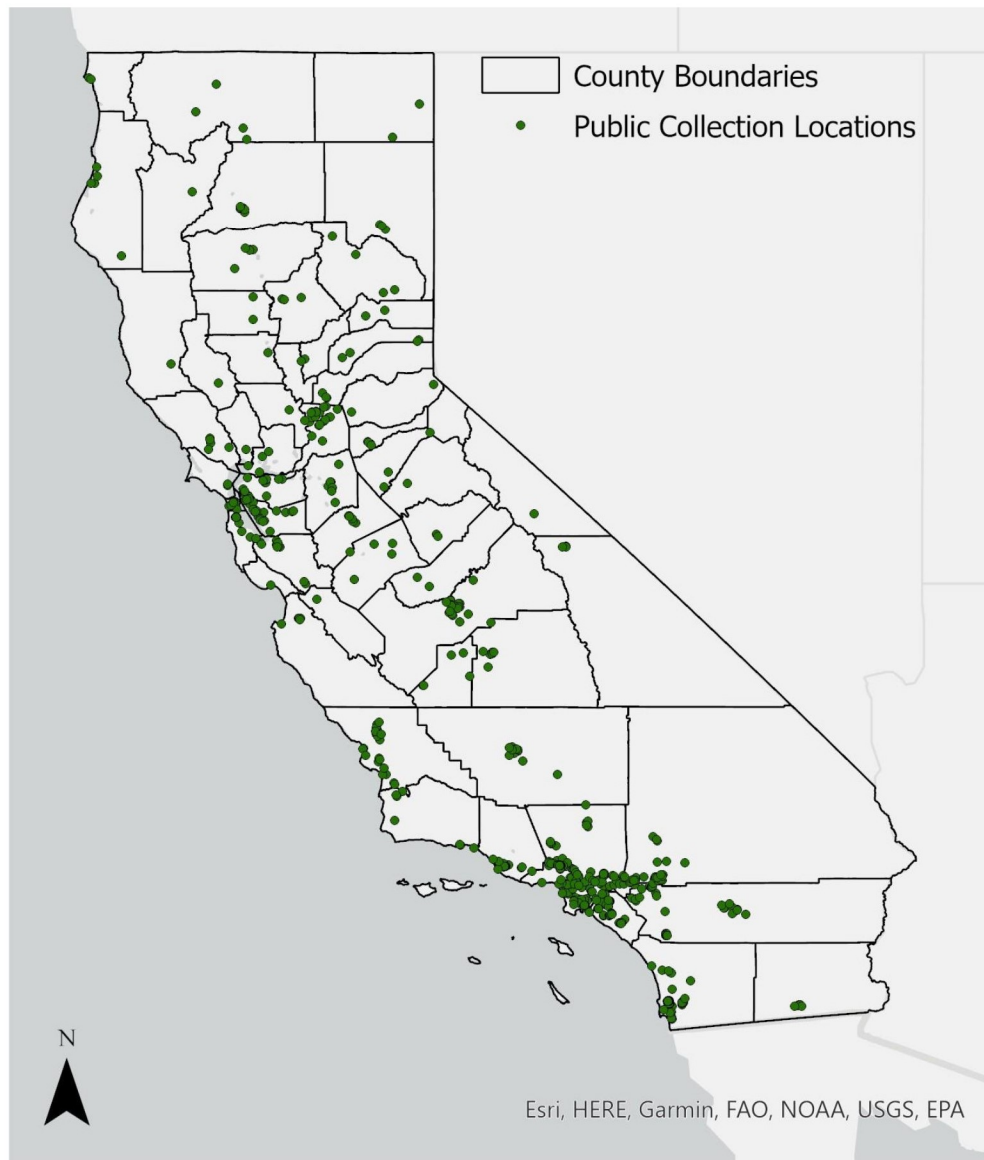
	Distributors (USACD)						
Wholesaler	Us Air Conditioning Distributors (USACD)	16900 Chestnut Street		City of Industry	91748	Los Angeles	52
Wholesaler	Us Air Conditioning Distributors (USACD)	3333 ORANGE GROVE		NORTH HIGHLAND S	95660	Sacramento	44
Wholesaler	Us Air Conditioning Distributors, Inc. (USACD)	1304 S. Claudina Street		Anaheim	92805	Orange	40
Wholesaler	Us Air Conditioning Distributors, Inc. (USACD)	3035 Crossroads Drive		Redding	96003	Shasta	11
Wholesaler	Us Air Conditioning Distributors (USACD)	68-713 Perez Road	Building B7	Cathedral City	92234	Riverside	3
Wholesaler	USACD	2670 E. BYRD AVE		FRESNO	93706	Fresno	1
Wholesaler	Us Air Conditioning Distributors (USACD)	2455 Teepee Drive		Stockton	95205	San Joaquin	11
Wholesaler	USACD	17615 CATALPA STREET		HESPERIA	92345	San Bernardino	11
Wholesaler	W.W. Grainger, Inc.	2261 Ringwood Ave.		San Jose	95131	Santa Clara	7
Wholesaler	W.W. Grainger, Inc.	1334 Dayton St.		Salinas	93901	Monterey	1
Wholesaler	Baker Distributing Company	11636 Tuxford Street		Sun Valley	91352	Los Angeles	10
Wholesaler	Baker Distributing Company	1261 West 9th Street		Upland	91786	San Bernardino	23

Wholesaler	Baker Distributing Company	899 Industry Way		El Centro	92243	Imperial	4
Wholesaler	Baker Distributing Co.	3020 SOUTH KILSON DRIVE		SANTA ANA	92707	Orange	31
Wholesaler	Baker Distributing	241 Market Place		Escondido	92029	San Diego	2
Wholesaler	Baker Distributing Co.	2138 ZANKER ROAD		SAN JOSE	95131	Santa Clara	10
Wholesaler	Baker Distributing Company	149 UNION AVENUE		Bakersfield	93307	Kern	1
Wholesaler	Baker Distributing Company	26008 Business Center Drive		Redlands	92374	San Bernardino	11
Wholesaler	Western Nevada Supply	515 S. Main Street		Bishop	93514	Inyo	2
Wholesaler	Western Nevada Supply	10990 INDUSTRIAL WAY		TRUCKEE	96161	Nevada	17
Wholesaler	Western Nevada Supply	200 BELLA WAY		SUSANVILLE	96130	Lassen	3
Wholesaler	Wholesale Solutions	720 Sixth Street		Napa	94559	Napa	8
HHW	Alameda County HHW	5584 La Ribera St.		Livermore	94550	Alameda	14
HHW	Alameda County Household Haz. Waste Program	2100 East 7th Street		OAKLAND	94606	Alameda	82
HHW	Bay Counties Waste Services	301 CARL ROAD		SUNNYVALE	94089	Santa Clara	11
HHW	C & S Waste Solutions of Lassen County	471-825 Diane Drive		Susanville	96127	Lassen	9
HHW	Central Contra Costa Sanitary District	4797 Imhoff Place		Martinez	94553	Contra Costa	31
HHW	Special Waste Collection Center	9255 Disposal Lane		Elk Grove	95624	Sacramento	5

HHW	City Of Folsom Hazardous Waste	1300 Leidesdorff St		Folsom	95630	Sacramento	4
HHW	City Of Fremont Phhwcf	41149 BOYCE ROAD		FREMONT	94538	Alameda	20
HHW	City Of Redding Solid Waste	2255 ABERNATHY LANE		REDDING	96003	Shasta	4
HHW	City Of Sacramento Phhwcf	8491 FRUITRIDGE ROAD		SACRAMENTO	95826	Sacramento	14
HHW	City Of San Diego, HHW Transfer Facility	5161 CONVOY STREET		SAN DIEGO	92111	San Diego	25
HHW	County Of Sacramento	4450 Roseville Road		North Highlands	95660	Sacramento	24
HHW	Hambro Wsg	1700 STATE STREET		CRESCENT CITY	95531	Del Norte	14
HHW	Kern County Special Waste Facility	4951 STANDARD ST.		BAKERSFIELD	93308	Kern	34
HHW	Marin County Household Hazardous Waste Facility	565 JACOBY STREET		SAN RAFAEL	94901	Marin	62
HHW	San Bernadino County HHW	2824 EAST W STREET, BLDG 302		SAN BERNADINO	92408	San Bernardino	52
HHW	Sonoma County HHW - Clean Harbors	500 Meham Road	Building 5	Petaluma	94952	Sonoma	110
HHW	Yolo County Central Landfill	44090 COUNTY RD 28 H		WOODLAND	95776	Yolo	18
University/College	Cal State Sacramento	6000 J St.		Sacramento	95819	Sacramento	4
Other (Private)	Pete Stevens - One time use	5605 Happy Pines Dr		Forest Hill	95631	Placer	1
Other (Private)	SGA Marketing	100 W Broadway	Unit 290	Long Beach	90802	Los Angeles	16

Figures Showing Convenience Standard Met
AB707 SEC. 7. Section 25214.8.11.5

Figure 1a. Map of public collection locations¹



¹ Publicly-accessible collection locations are any location that the public is free to access and drop off their mercury thermostats, such as HHW facilities, Wholesalers and Retailers. Private collection locations are managed by audiences (such as Contractor, property managers, utility energy upgrade staff/Contractors, school districts, etc.) that take in mercury thermostats from their work where they encounter mercury thermostats either in their internal operations or during services provided to external audiences (i.e., residents, commercial businesses or other organizations).

Figure 1b. Map of public collection locations with 15 mile radius

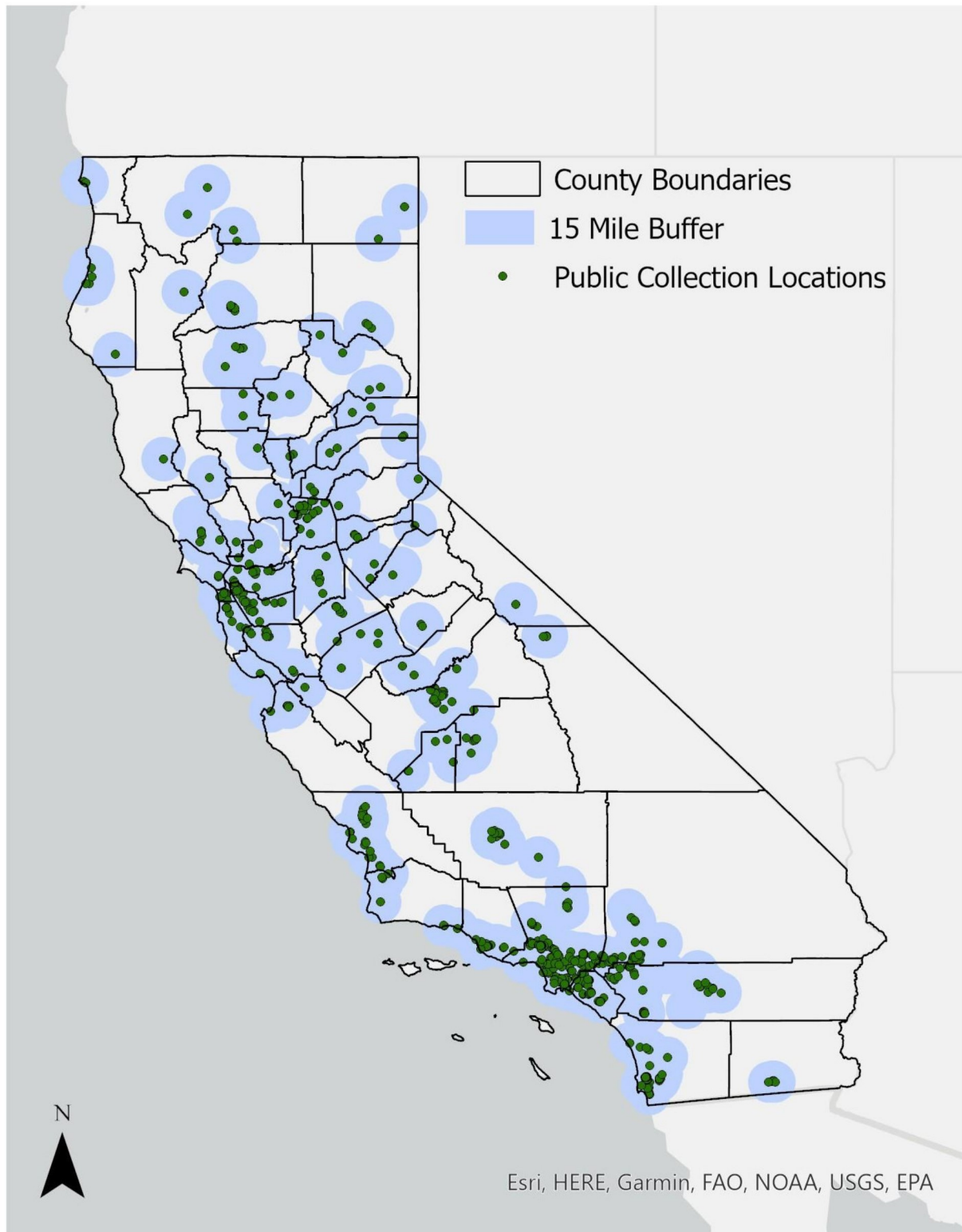


Figure 1c. Map of all collection locations (public and private)

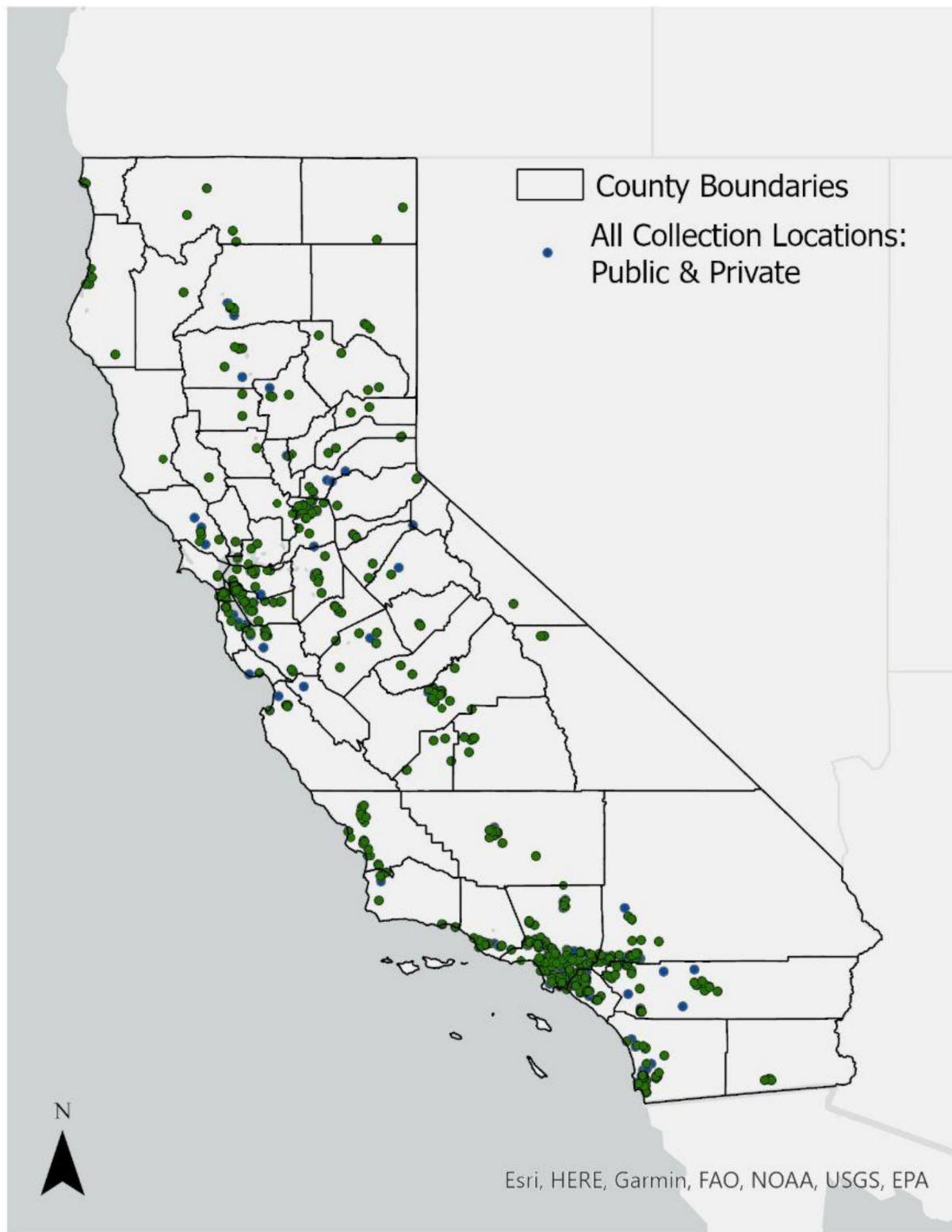


Figure 1d. Map of all collection locations (public and private) with 15 mile radius

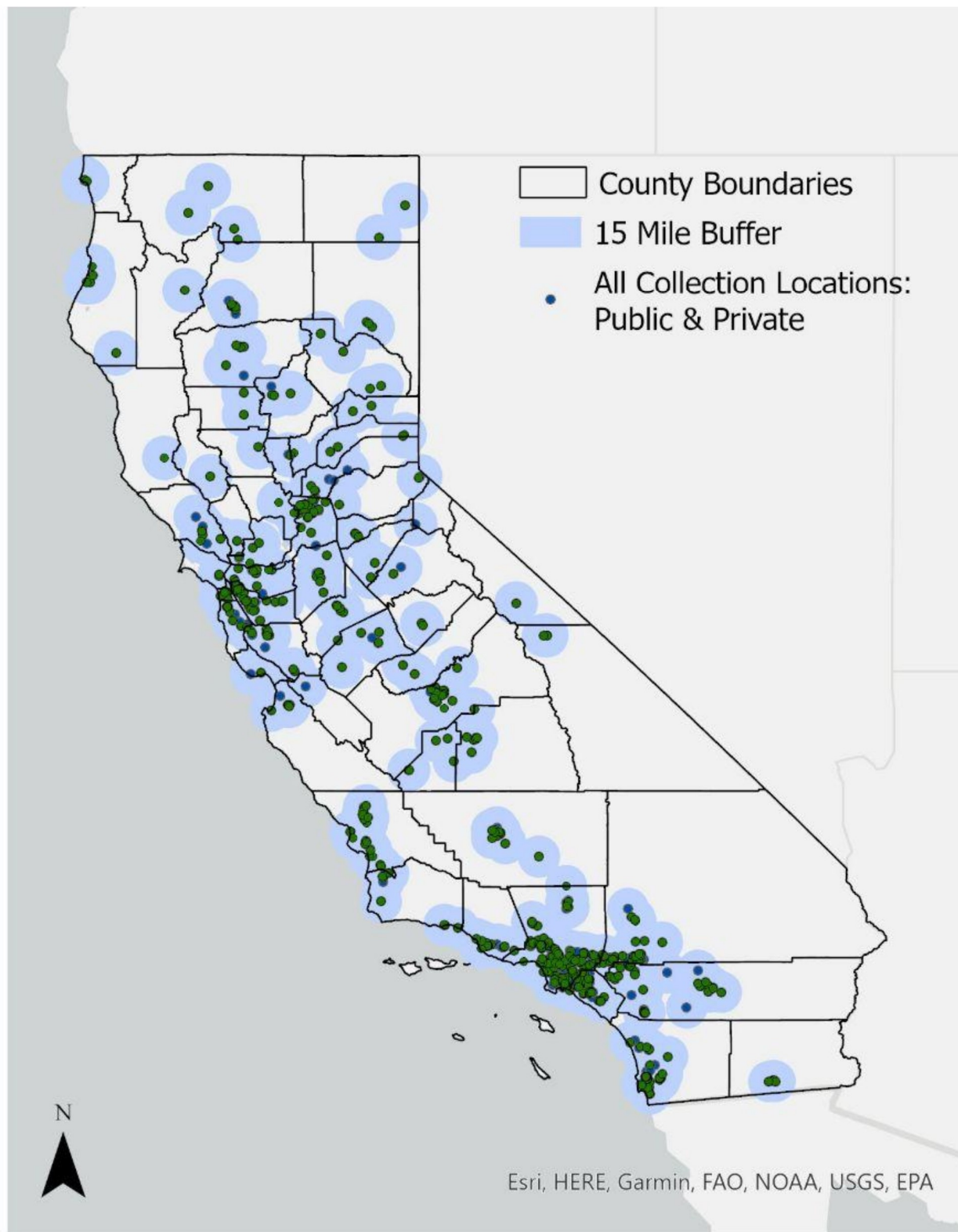
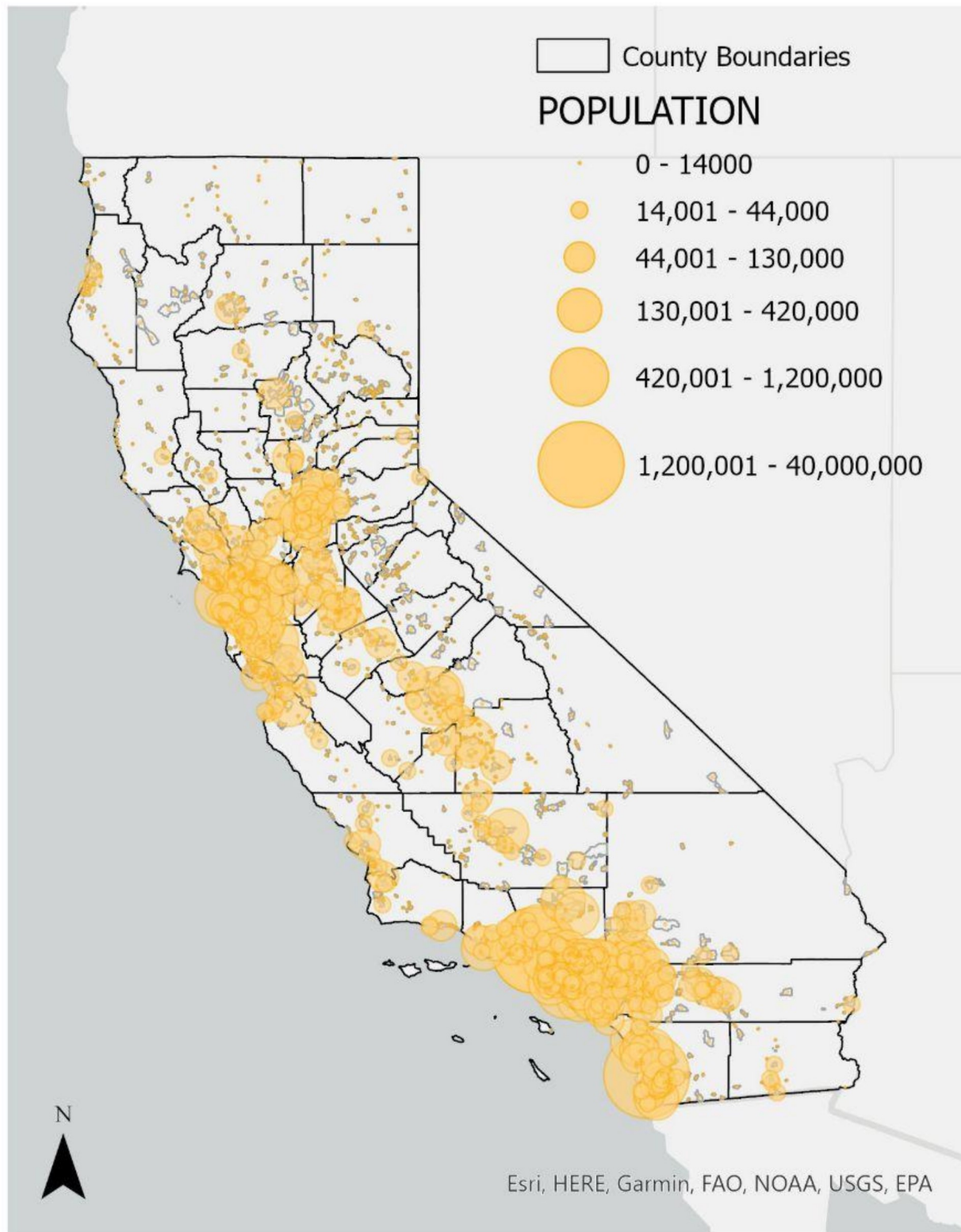


Figure 1e. Map of more densely populated areas



Outreach and Educational Materials

Attachment 1

WHY RECYCLE MERCURY THERMOSTATS



-  Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.
-  Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.
-  Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.
-  Mercury can bioaccumulate in the tissues of fish, which are then consumed by people.
-  A single gram of mercury can contaminate a 20-acre lake. Mercury thermostats contain approximately 3 grams each.

Find your FREE local drop-off location!

[Find Location](#)



THERMOSTAT FAQ

Q: How do I know if I have a mercury thermostat? A: Mercury thermostats use a lever or dial to control the temperature, while digital thermostats will have buttons and/or a screen.	Q: Why do mercury thermostats need to go to a special collection site? A: If tossed in the trash, mercury can leak into the environment and contaminate water, soil, and harm wildlife.	Q: My older thermostat works fine. Why should I switch? A: While fully intact mercury thermostats are safe, serious health risks can occur if they become broken or damaged.
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BAKIT IRERESIKLO ANG MGA MAY MERKURYO NA TERMOSTAT





Ang merkuryo ay isang malakas na neurotoxin na maaaring makapinsala sa utak at sa sistema ng nerbiyo kahit na sa napakababang antas.



Ang merkuryo ay maaaring makaapekto sa nabubuong sanggol sa sinapupunan sa pamamagitan ng pagpigil sa pagbuo ng utak at sistema ng nerbiyo.



Ang merkuryo ay maaaring sanhi ng kakulangan sa katalinuhan, malabong pandinig at mahinang koordinasyon sa mga bata.



Ang merkuryo at maaaring maipon sa mga tisyu ng isda na kinakain ng mga tao.



Ang isang gramo ng merkuryo ay maaaring maka-kontamina ng 20 ektarya na lawa. Ang mga may merkuryo na termostat ay naglalaman ng halos 3 gramo bawat isa.

Hanapin ang LIBRENG lokal na bagsakan nito!

[Find Location](#)



FAQ SA TERMOSTAT

T: Paano ko malalaman kung ako ay mayroong termostat na may merkuryo?

S: Ang mga may merkuryo na termostat ay gumagamit ng isang lever o dial upang ma-kontrol ang temperatura, samantalang ang mga digital na termostat ay mayroong mga pindutan at/o-ekrin.

T: Bakit kailangang dalhin sa isang espesyal na lugar ng koleksyon ang mga termostat na may merkuryo?

S: Kapag ito ay itinapon sa basurahan, ang merkuryo ay maaaring kumalat sa paligid at kumalat sa tubig, lupa, at makapinsala sa hayop.

T: Gumagana naman ng maayos ang luma kong termostat. Bakit ko kailangang magpalit?

S: Ligtas pa ang may maayos na termostat, ngunit kapag ito ay nasira, maaari itong magdulot ng malubhang panganib sa kalusugan.

POR QUÉ RECICLAR TERMOSTATOS DE MERCURIO



-  El mercurio es una neurotoxina potente que puede dañar el cerebro y el sistema nervioso incluso en niveles muy bajos.
-  El mercurio puede afectar el desarrollo del feto al impedir que el cerebro y el sistema nervioso funcionen correctamente.
-  El mercurio puede provocar disminución de la inteligencia, problemas de audición y falta de coordinación en los niños.
-  El mercurio puede bioacumularse en los tejidos de los peces, y luego éstos son consumidos por las personas.
-  Un solo gramo de mercurio puede contaminar un lago de 20 acres. Un termostato de mercurio contiene aproximadamente 3 gramos.

Encuentra un punto de entrega GRATUITO

[Encontrar ubicación](#)



TERMOSTATO: PREGUNTAS FRECUENTES

P: ¿Cómo puedo saber si tengo un termostato de mercurio? R: Los termostatos de mercurio utilizan una palanca o una perilla para controlar la temperatura, mientras que los termostatos digitales tienen botones y/o una pantalla.	P: ¿Por qué los termostatos de mercurio deben ir a un punto de recolección especial? R: Si se tiran a la basura, el mercurio puede filtrarse al medio ambiente, contaminando el agua, el suelo y dañando la vida silvestre.	P: Mi termostato antiguo funciona bien. ¿Por qué debería cambiarlo? R: Aunque los termostatos de mercurio completamente intactos son seguros, pueden suponer graves riesgos para la salud si se rompen o dañan.
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为什么要回收水银温度计





汞是一种剧烈的神经毒素，少量即可重创大脑和神经系统。



汞中毒会扰乱大脑和神经系统运作，从而影响发育中的胎儿。



汞中毒可能损害儿童智力、听力和肢体协调。



海洋中的汞可能会在鱼类体内累积，接着为人类所食用。



只需一克汞，便可以污染20英亩的湖泊。每个水银温度计内共含有大约3克的汞。

寻找附近的免费回收据点！

寻找据点



温度计相关的常见问题

Q: 我怎么知道我的温度计是否含有汞？

A: 水银温度计通常使用杠杆或转盘来调控温度，而电子温度计则使用按钮或屏幕。

Q: 为什么我需要把水银温度计送到专门的回收据点？

A: 如果将水银温度计直接扔进垃圾桶，极有可能造成汞金属外流，进而污染水质、土壤，并危及野生动物安全。

Q: 我原来的水银温度计好好的，有必要换吗？

A: 您可以放心使用完好无缺的水银温度计，但一旦出现裂痕或损坏，请立即置换，否则将有重大安全隐患。



수은 온도조절기

왜 재활용



수은은 매우 낮은 수준에서도 뇌와 신경계를 손상시킬 수 있는 강한 신경독입니다.



수은은 뇌와 신경계가 제대로 기능하지 못하게 함으로써 성장하는 태아에 영향을 미칠 수 있습니다.



수은은 어린이의 지능저하, 청각장애, 움직임의 조정 부족을 유발합니다.



수은은 물고기의 조직 내에 축적되어서 사람은 섭취할 수 있습니다.



1g의 수은이라도 20 에이커 이상의 호수를 오염시킬 수 있습니다.
수은 온도 조절 장치에는 각각 약 3g이 들어 있습니다..




버릴 수 있는 무료 지역 위치를 찾으세요!

위치 검색

온도조절장치 FAQ

Q: 수은 온도 조절기가 있는지 어떻게 알 수 있습니까?

A: 온도를 조절하기 위해 수은 온도 조절기는 레버 또는 다이얼을 사용하는 반면 디지털 온도 조절기는 버튼 및/또는 화면이 있습니다.

Q: 수은 온도조절기는 왜 특수한 수거 장소로 가져가야 됩니까 ?

A: 쓰레기통에 버리면 수은이 환경으로 누출되어 수질 및 토양을 오염시키고 야생 동물에게 해를 끼칠 수 있습니다.

Q: 기존 온도 조절기가 잘 작동하고 있습니다. 바꿔야 하는 이유?

A: 온전한 수은 온도 조절기는 안전해도 깨지거나 손상되면 심각한 건강 위험이 발생할 수 있습니다.

TẠI SAO PHẢI TÁI CHẾ BỘ ĐIỀU NHIỆT THỦY NGÂN



-  Thủy ngân là một chất độc thần kinh mạnh có thể gây hại cho não và hệ thần kinh ở mức rất thấp.
-  Thủy ngân có thể ảnh hưởng đến thai nhi đang phát triển bằng cách cản trở não và hệ thần kinh hoạt động bình thường.
-  Thủy ngân có thể gây nên suy giảm trí thông minh, thính giác và khả năng phối hợp kém ở trẻ.
-  Thủy ngân có thể tích lũy sinh học trong các mô của cá, sau đó được con người tiêu thụ.
-  Một gam thủy ngân có thể làm ô nhiễm một hồ nước rộng 8 héc-ta. Bộ điều nhiệt thủy ngân chứa khoảng 3 gam mỗi cái.

Tìm điểm thu gom Miễn phí tại địa phương!

Tìm địa điểm



CÂU HỎI THƯỜNG GẶP VỀ BỘ ĐIỀU NHIỆT

H: Làm thế nào tôi biết được mình có bộ điều nhiệt thủy ngân hay không? D: Bộ điều nhiệt thủy ngân dùng cần gạt hoặc nút xoay để kiểm soát nhiệt độ, trong khi bộ điều nhiệt điện tử sẽ có các nút bấm và/hoặc màn hình.	H: Tại sao các bộ điều nhiệt thủy ngân lại cần phải mang đến một điểm thu gom đặc biệt? D: Nếu vứt vào thùng rác, thủy ngân có thể rò rỉ ra môi trường và làm ô nhiễm nước, đất và gây hại cho động vật hoang dã.	H: Bộ điều nhiệt cũ của tôi vẫn hoạt động tốt. Tại sao tôi phải thay đổi? A: Mặc dù các bộ điều nhiệt thủy ngân khi còn nguyên vẹn hoàn toàn an toàn nhưng vẫn có thể xảy ra rủi ro sức khỏe nghiêm trọng nếu chúng bị vỡ hoặc hư hỏng.
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ThermostatCare

Mercury Thermostat Recycling Storage and Shipping Requirements

Safety Requirements

The storage and transport of waste mercury thermostats is regulated by state and federal authorities. Personnel who manage waste thermostats at your facility should be familiar with proper universal waste management procedures. Certain precautions **MUST BE** taken to protect waste mercury thermostats during storage and transport and to comply with state and federal regulations.

- Do not accept mercury bulbs, liquid mercury, leaking thermostats or any other product that contains mercury. **NOTHING GOES IN THE BIN OTHER THAN WALL-MOUNT MERCURY- SWITCH THERMOSTATS!**
- Strongly encourage your customers to recycle the whole thermostat with the cover attached. However, the cover is not required.
- Mark the bin with the accumulation start date on the provided label.

**FAILURE TO COMPLY WITH TRC POLICIES MAY RESULT IN THE TERMINATION OF
YOUR LOCATION'S PARTICIPATION IN THE PROGRAM**

- At minimum ship the bin within six months of the accumulation start date.

Containers

Check your mercury thermostat recycling collection/shipping container. **Inside you should find the following items:**

- One plastic bag liner for lining the collection box.
- In an envelope attached to the inside are three tie wraps to seal the liner and bin, one Authorized Return Service (ARS) shipping label, and one Accumulation Start Date Label.
- Sealable plastic bags to provide to customers for placement of their mercury thermostats.
- Carbon-backed rebate forms for customers to complete while dropping off their mercury thermostat. Please assist them in completing this form if needed, and provide a completed copy to the customer as a receipt.

To use the recycling container, follow these steps:

1. Unfold the plastic bag liner and use it to line the recycling/shipping container.
2. Monitor collections closely to ensure compliance with state and federal regulations.
3. To prepare to ship, fold the plastic bag liner closed and use the bag tie to seal the bag.
4. Flip the container lid closed, taking care to overlap the "jaws" properly. Secure by placing tie wraps through the holes on each end of the container.
5. Fill in your company name and address on the top of the ARS shipping label.
6. Place the red and white FedEx label inside of the pouch and zip it shut. Apply the sticky side of the pouch directly to your recycling container. Include the collection container with your next outgoing shipment or call the carrier for pickup. Retain the tracking numbers in the event you need to confirm receipt by TRC.
7. The container will be returned empty in approximately 3 weeks.

This document was developed for informational purposes only, and does not represent legal advice. Thermostat Care and TRC expressly disclaim any liability, including but not limited to, consequential or other damages arising out of the use of information contained herein.

Attachment 8

Follow These 5 Steps

If you are looking to upgrade your old mercury thermostat, make sure to properly dispose of it at a drop-off location and earn a \$30 rebate in the process.



STEP 1:

Remove

Wearing protective gloves, carefully remove the thermostat from the wall and place it inside a sealed clear bag. Do NOT disassemble or attempt to remove the mercury-containing glass tube inside the thermostat.

STEP 2:

Find Your Drop-off Location

Enter your zip code to find your drop-off location here.

Find Your Location



STEP 3:

Fill Out Rebate Form

Download, print, and fill out the rebate form to receive a \$30 rebate. Place this form in the same plastic bag as the thermostat.

Download Form

STEP 4:

Drop Off

Take your thermostat and rebate form to your drop-off location and place it in the labeled mercury thermostat drop-off container.



STEP 5:

Receive Rebate

You will receive your rebate in the form of a check when the thermostat has been verified as a mercury thermostat and processed at the safe disposal center. This process may take up to one year. If you have questions on the status of your check or would like to update your mailing address, please email info@ThermostatCare.org.

HOW TO PREPARE YOUR MERCURY THERMOSTAT FOR RECYCLING



- 1** Ensure your mercury thermostat is not broken or leaking as our drop-off locations cannot accept compromised thermostats.
- 2** While not mandatory, we strongly encourage you to recycle the whole thermostat with the cover attached.
- 3** Using gloves, safely place your unbroken wall-mount mercury thermostat in a sealable bag and seal tightly.
- 4** Complete your \$30 rebate form and staple to your sealable bag. Plastic bags and forms may be available at the collection location for your convenience.

HOW TO HANDLE A BROKEN THERMOSTAT



Do not attempt to dispose of your broken thermostat without first contacting your local health department, municipal waste authority, or your local fire department.



Keep children and pets away from the area during and after cleanup.



Follow your local health department's, municipal waste authority's or local fire department's instructions for proper disposal of any spilled mercury and broken glass.

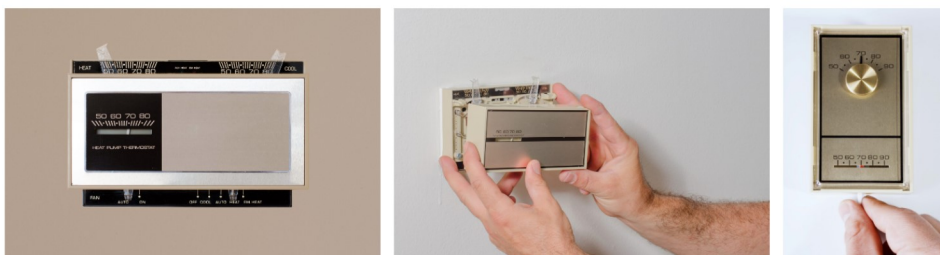


After cleanup, keep the area well ventilated to the outside by keeping windows open for at least 24 hours.

[Click Here for More Information](#)

Helpful Tips to Identify a Mercury Thermostat

- Mercury thermostats use a mercury switch/bulb inside the device to control room temperature. Through circuits, the mercury communicates with your furnace or air conditioner to keep a desired room temperature.
- Was your thermostat purchased 2006 or later? Most likely, it is not a mercury-containing thermostat.
- Digital thermostats do not use mercury.
- If your thermostat was purchased prior to 2006 and is not digital, there is a chance it could contain mercury.
- Note: Fully intact mercury-containing thermostats are safe. As long as the mercury remains sealed in the glass bulb, and the glass is protected by the thermostat cover, you are unlikely to be exposed to mercury. It is important to handle mercury thermostats with care and dispose of them properly so that the sturdy casing, and the sealed glass bulb inside, remains intact.
- Below are some example photos of mercury thermostats:



Resources

The following downloadable materials are available to help you learn more about thermostat recycling and share information with fellow neighbors, friends, and family members:

- ThermostatCare [program overview](#) (PDF)
- [Why it's important](#) to recycle a mercury thermostat (PDF) ([additional languages](#))
- [5 steps](#) of proper mercury thermostat disposal (PDF)
- How to [prepare your thermostat](#) for recycling or deal with a broken thermostat (PDF)
- If your mercury thermostat breaks, you could be in danger of a mercury spill. Contact your local health authority and/or visit the [EPA website](#) to learn how to handle a mercury spill.

RECYCLE THIS.



*Receive a \$30 rebate for each mercury
thermostat dropped off at a local
collection site!*

HHW Transfer Facility
5161 Convoy St.
San Diego, CA 92111

RSD
7332 Convoy Ct. Ste. A
San Diego, CA 92111

Hirsch Pipe & Supply Co
5680 Kearny Villa Rd.
San Diego, CA 92123

United Refrigeration
8841 Clairemont Mesa Blvd.
San Diego, CA 92123

Allied Refrigeration
7865 Ostrow St.
San Diego, CA 92111

Goodman Distribution
3562 Ruffin Rd.
San Diego, CA 92123

Coast Appliance Parts
4408 Twain Ave.
San Diego, CA 92120

Johnstone Supply Co
4320 Pacific Hwy.
San Diego, CA 92110

Heating & Cooling LLC
3970 Home Ave.
San Diego, CA 92105

AC Pro
13230 Evening Creek Dr. S
San Diego, CA 92128

Download the rebate at bit.ly/tc-rebates

COMMUNICATIONS CONTENT
FOR CALIFORNIA MUNICIPAL
UTILITY DISTRICTS

Mercury Thermostat Disposal

Thermostat Care (TC) is a program that helps individuals and businesses in California align with expectations from the California Department Toxic Substances Control (DTSC) to facilitate with the collection and proper disposal of mercury thermostats in California.

TC's offerings to its partners includes a free collection container with pre-paid shipping and a consumer rebate of \$30 for each mercury thermostat collected.

How to use this document:

Copy and paste the text provided and download the images on page 3.



ThermostatCare

Ready-to-use Website & Newsletter Content

Website Blurb

- 1 Want \$30 for each mercury thermostat you have? When you bring a mercury thermostat in with a completed rebate form, Thermostat Care will send you a rebate for \$30 per thermostat. It's that simple! Help us keep our communities and the environment safe, click here to learn more: sga.qrd.by/mud-locations
- 2 Old mercury thermostats are hazardous to people and the environment, so we've partnered with Thermostat Care to bring you \$30 for each mercury thermostat you drop off at our collection center. Simply print a rebate form, place it in a clear plastic bag with your thermostats, and drop them off. Click here to learn more: sga.qrd.by/mud-locations
- 3 Most manually operated thermostats contain mercury and need to be disposed of carefully and properly. Locate a safe and free collection site near you, and learn about the \$30 consumer rebate per mercury thermostat. Find out more at <http://sga.qrd.by/mud-locations>

Newsletter Blurb



DOWNLOAD ALL IMAGES

ThermostatCare

Ready-to-use Social Media Content

Facebook/Instagram Posts

1 Do you have any old mercury-containing thermostats in your home or place of business? Check out Thermostat Care's zip code tracker to find a thermostat collection location near you: sga.qrd.by/mud-locations #thermostatcare

2 Unlimited \$30 rebates? That's right! Bring old thermostats and a completed rebate form to a drop-off location near you and Thermostat Care will send you a check for \$30 per mercury thermostat. Click here to find your nearest collection site: sga.qrd.by/mud-locations #thermostatcare

3 We've partnered with Thermostat Care to offer \$30 rebates to any resident who brings us mercury thermostats. Just print and complete a rebate application, place it in a bag with your mercury thermostats and bring them by! Click here to learn more about this free offer: sga.qrd.by/mud #thermostatcare

4 With cold weather upon us you might be looking for solutions to stay warm. If you're upgrading your central air system and replacing old thermostats, make sure to recycle them properly -- it's the law! To find local drop-off locations for mercury thermostats and earn cashback in the process, click here: sga.qrd.by/mud-locations #thermostatcare

5 With hot weather upon us you might be looking for solutions to stay cool. If you're upgrading your central air system and replacing old thermostats, make sure to recycle them properly -- it's the law! To find local recycling locations for mercury thermostats and earn cashback in the process, click here: sga.qrd.by/mud-locations #thermostatcare



Sample Facebook post



Sample Instagram post

Twitter Posts

1 Properly recycling mercury thermostats is the law! Find local recycling locations & earn cashback here: sga.qrd.by/mud-locations

2 Do you come in contact with mercury thermostats? You can get a \$30 rebate for each one you collect! Learn more: bit.ly/TRCcontractors

3 There are 350+ mercury thermostat collection sites in CA. Find the nearest one and claim rebates here: sga.qrd.by/mud-locations

4 Unlimited \$30 rebates in exchange for mercury thermostats? That's right! Click here to learn more: sga.qrd.by/mud

ThermostatCare

About Us & Contact Information

We hope this media kit serves as a complement to your existing communication efforts. If you would like to sign up for a free collection container, click [here](#).

Should you have a question about this media kit, or a special request, please do not hesitate to reach out to your Thermostat Care contact.



Attachment 13

Post 1



Post 2



Post 3



Post 4



RECYCLE YOUR MERCURY THERMOSTAT



HOW TO CLAIM YOUR REBATE:

- 1** Carefully remove your mercury thermostat and place it in a clear plastic bag
- 2** Find your drop-off location
- 3** Print and fill out the rebate form
- 4** Take your thermostat and rebate form to your drop-off location

**City of Long Beach Energy Resources** ✓
July 22 at 9:02 AM · 🌐

Old thermostats are hazardous to people and the environment, so we've partnered with Thermostat Care to bring you \$30 for each mercury thermostat you drop off at collection centers throughout Long Beach. Simply print a rebate form, place it in a clear plastic bag with your thermostats, and drop them off. Click here to learn more about Thermostat Care's program: bit.ly/tc-dropoffs



**DO YOU HAVE A
MERCURY
THERMOSTAT IN
YOUR HOME?**

Therm@statCare

We Energize Long Beach  **LONG BEACH**
ENERGY RESOURCES

 Like  Comment  Share

MUD Material Placement #1 - Long Beach Energy Resources - Social Media Post

STILL HAVE A MERCURY THERMOSTAT?



Recycle yours for a \$30 rebate!

LOCAL RECYCLING LOCATIONS

Johnstone
2810 Temple Avenue
Long Beach, CA 90806

Hirsch Pipe & Supply Co.
3530 E. Anaheim St.
Long Beach, CA 90804

Allied Refrigeration
2300 E. 28th Street
Signal Hill, CA 90755

Ac Pro
1198 E. Willow St.
Signal Hill, CA 90755

RSD
2745 Temple Ave.
Signal Hill, CA 90755

HHW Signal Hill
5050 Clark Ave.
Lakewood, CA 90712

R.E. Michel Company Inc.
155 W. Victoria St.
Long Beach, CA 90805

Trane
21720 Wilmington Ave. Ste 308
Long Beach, CA 90810

Heating & Cooling LLC 823
3650 N. Industry Ave.
Lakewood, CA 90712

Visit bit.ly/TC-LongBeach to print out your rebate form.



ThermostatCare

MUD Material Placement #2 - Long Beach Energy Resources - Flyer (front)

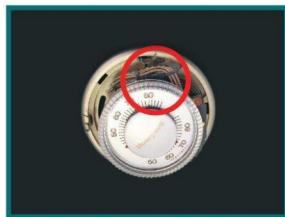
FOLLOW THESE STEPS TO RECEIVE \$30 FOR YOUR MERCURY THERMOSTAT!

In California, improper disposal can result in fines of up to \$70,000. Old thermostats contain mercury that is dangerous to humans and the environment.

Step One: Identify potential mercury thermostats.



Step Two: Look for the mercury bulb inside.



Step Three: Send in thermostat and get \$30!

Place your mercury thermostat in a plastic bag with the rebate form and drop it off at any of the locations listed on the front of this flier.



MUD Material Placement #3 - Long Beach Energy Resources - Flyer (back)

Therm@statCare



SF Water, Power, Sewer (SFPUC) ✓

6d · 🌐

Do you have a mercury thermostat in your home? Recycle it at a drop-off location and receive a \$30 rebate! #P2Week
sga.qrd.by/mud



1 Share

👍 Like

💬 Comment

➦ Share

MUD Material Placement #4 - San Francisco Water Power Sewer - Social Media Post

The screenshot displays the City of Azusa website. At the top, the header includes the City of Azusa logo, the text "AZUSA The Canyon City", a search bar, and a "Select Language" dropdown. Below the header is a navigation bar with links for "ONLINE SERVICES", "CUSTOMER SERVICE", "ELECTRIC SERVICES", "WATER SERVICES", and "TRASH SERVICE". A large banner image shows a dam and a reservoir. On the left side, a "POPULAR LINKS" sidebar lists various services: Household Hazardous Waste Roundups, Sharps Disposal, Thermostat Recycling, Universal Wastes, Used Oil Recycling, Unused Prescription Drugs, Waste Tire Recycling, and Electronic Waste. Below these links are three circular icons for "L & W HOME", "ONE TIME PAYMENT", and "CREATE/MANAGE MY ACCOUNT". The main content area is titled "THERMOSTAT RECYCLING" and includes a breadcrumb trail: "Home > Departments > Light & Water > Trash Service > Hazardous Waste Programs > Thermostat Recycling". The text explains that the program has changed its title to "MERCURY THERMOSTAT DISPOSAL" and describes the Thermostat Care (TC) program, which helps individuals and businesses in California align with expectations from the California Department Toxic Substances Control (DTSC) for the collection and proper disposal of mercury thermostats. It also mentions that TC's offerings include a free collection container with pre-paid shipping and a consumer rebate of \$30 for each mercury thermostat collected. A link is provided to find a collection location near the user. A large green banner at the bottom of the main content area reads "CLAIM YOUR \$30 MERCURY THERMOSTAT REBATE" and includes a numbered list starting with "1. Remove your mercury thermostat and place it in a clear plastic bag", accompanied by an illustration of a hand holding a thermostat and a smartphone.

Home > Departments > Light & Water > Trash Service > Hazardous Waste Programs > Thermostat Recycling

THERMOSTAT RECYCLING

THERMOSTAT RECYCLING change title to: MERCURY THERMOSTAT DISPOSAL

Thermostat Care (TC) is a program that helps individuals and businesses in California align with expectations from the California Department Toxic Substances Control (DTSC) to facilitate with the collection and proper disposal of mercury thermostats in California.

TC's offerings to its partners includes a free collection container with pre-paid shipping and a consumer rebate of \$30 for each mercury thermostat collected.

Click [here](#) to find a thermostat collection location near you!

CLAIM YOUR \$30 MERCURY THERMOSTAT REBATE

1. Remove your mercury thermostat and place it in a clear plastic bag

MUD Material Placement #5 - Azusa - Website Link and Post (Page 1)

ThermostatCare

CONSERVATION
RESOURCES

REBATES

UTILITY PAYMENT
ASSISTANCE

3. Print and fill out the rebate form



4. Take your thermostat and rebate form to your drop-off location



ThermostatCare.org

ThermostatCare

RECYCLE RIGHT!

California residents all
qualify for a rebate of up to
\$30 per mercury
thermostat. Find your
nearest drop-off location
and learn more here:
sga.qrd.by/mud



ThermostatCare

MUD Material Placement #6 - Azusa - Website Link and Post (page 2)

PROPERLY DISPOSE OF MERCURY THERMOSTATS

California residents all
qualify for a rebate of up to
\$30 per mercury
thermostat. Find your
nearest HHW Center and
learn more here:
sga.qrd.by/HHW



RECYCLE YOUR MERCURY THERMOSTAT AT A PARTICIPATING HHW FACILITY!



+ get a
\$30 rebate!

Visit
sga.qrd.by/hhw

ThermostatCare

MERCURY THERMOSTATS



NEED TO BE RECYCLED

Therm@statCare

Find the nearest
participating HHW Center



sga.qrd.by/hhw

Safe Mercury Thermostat Disposal for HHW Centers

Are you a California HHW Center?

Partner with us to become a mercury thermostat safe recycling partner!

Join over **50 California HHW centers** that are helping to prevent mercury contamination by acting as collection partners for out of use mercury-containing thermostats. Here's how:

STEP 1:

Order a Container



Order a mercury thermostat collection bin or pail from us. Collection pails can hold up to 6 thermostats, while bins are larger and meant for higher volume collection sites. Submit a bin or pail request form to Thermostat Care team by completing a form and emailing it to ContainerRequests@ThermostatCare.org.

[Small Pail Order Form](#)

[Large Bin Order Form](#)

What Happens Next?

1. Thermostat Care team processes request and prepares to ship your bin or pail to your location.
2. The requested bin or pail, along with related materials (like guidelines on how to properly package mercury thermostats and care for the bin or pail) will be sent to your location. Please note that the actual bin or pail will have TRC (Thermostat Recycling Corporation) branding, but this is still a part of the Thermostat Care program. If you do not receive your container within 1 month, please contact ContainerRequests@ThermostatCare.org to inquire about the status of your container. Please only accept intact, unbroken thermostats.
3. The Thermostat Care team will check in to make sure your bin or pail arrived. If you have any questions during the accumulation period, please contact info@thermostatcare.org.

STEP 2:

Collect Thermostats

Start using the container to collect thermostats!

As Californians bring in mercury thermostats, you will assist them in completing their incentive form, packaging the thermostat, and directing them to the ThermostatCare team with any additional questions.



STEP 3

Spread the Word



Start letting residents know that they can safely dispose of old mercury thermostats at your location! You can also let them know that they can receive a \$30 rebate for recycling their mercury thermostat with you. We will soon have developed educational materials that you can display at your location - stay tuned!

STEP 4

Schedule a Pickup

Once the container is full, or within 1 year of receiving a thermostat (whichever comes first), schedule a FedEx Ground pickup to return the container to ThermostatCare free of charge.

After the thermostats are processed, you will be sent back the container to collect additional thermostats. If you do not receive another container within two months, please contact Info@ThermostatCare.org or contact ContainerRequests@thermostatcare.org if you'd like an additional container.



Resources

The following downloadable materials are available to help share more information about safe, proper mercury thermostat recycling:

- ThermostatCare [program overview](#) (PDF)
- [Why it's important](#) to recycle a mercury thermostat (PDF) ([additional languages](#))
- For HHW Employees: [Partner Safe Disposal Information](#) (PDF) ([additional languages](#))
- How to [prepare a thermostat](#) for recycling or deal with a broken thermostat (PDF)
- The [EPA website](#) has helpful information on mercury spills in case a thermostat breaks while at your location.
- For additional information, visit the Department of Toxic Substances Control (DTSC)'s [Handling and Disposal of Mercury Waste Fact Sheet](#)

Commonly Asked Questions

What thermostats do we accept?

We accept all brands of wall-mount, mercury-containing thermostats. The thermostat must be whole and not leaking. Having the thermostat cover isn't necessary. We do not collect or process any other mercury-containing products.

How do individuals receive the \$30 rebate?

Individuals bringing in their mercury thermostats should have the thermostats sealed in a sealable, clear plastic bag with their filled-out rebate form in the same plastic bag. If they do not have a rebate form, you may provide them with a rebate form to fill out at the time they bring in their mercury thermostat. Once they fill out the rebate form, seal it in the clear plastic bag along with the thermostat and place it in the collection container.

[Download and print the rebate form](#)

Why do mercury thermostats require special disposal?

In normal use, mercury-containing thermostats are safe and do not expose people to mercury. However, if mercury thermostats are improperly handled or disposed of, the glass tube of liquid mercury may break, causing the mercury to vaporize. This can cause serious health problems - particularly among children and pregnant women. Mercury-containing thermostats that are not disposed of at a hazardous waste collection site can expose sanitation workers, soil and groundwater to toxic mercury contamination. So, improper care and disposal of mercury-containing thermostats are dangerous to both public and environmental health.

What are the health risks of being exposed to mercury?

Mercury is toxic and exposure even in small amounts may cause serious health problems. Breathing mercury vapors can harm the nervous system, lungs and kidneys. Mercury vapors can also pass easily from the lungs to the bloodstream. Children under 14 are more sensitive to mercury than adults because of their developing brains and nervous systems - and may be irreversibly damaged by it. Mothers who are exposed to mercury and breast-feed may also expose their infant children through their milk.

What are the consequences of throwing a mercury thermostat in the trash?

Failure to properly dispose of mercury-containing thermostats can result in a \$70,000 fine.

Any questions? Email Info@ThermostatCare.org

Commonly Asked Questions

How do I know if I come across a mercury thermostat?

To determine if your thermostat contains mercury, inspect the thermostat to see if it contains a lever or dial to control the temperature. Thermostats with this feature typically contain mercury. Homes or buildings whose HVAC systems haven't been updated since the early 2000s. Areas of the state that may be lower income and therefore not updating their HVAC systems regularly or in the past decade.

Why do mercury thermostats require special disposal?

In normal use, mercury-containing thermostats are safe and do not expose people to mercury. However, if mercury thermostats are improperly handled or disposed of, the glass tube of liquid mercury may break, causing the mercury to vaporize. This can cause serious health problems – particularly among children and pregnant women. Mercury-containing thermostats that are not disposed of at a hazardous waste collection site can expose sanitation workers, soil and groundwater to toxic mercury contamination. So, improper care and disposal of mercury-containing thermostats are dangerous to both public and environmental health.

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What are the consequences of throwing a mercury thermostat in the trash?

Failure to properly dispose of mercury-containing thermostats can result in a \$70,000 fine.

Any additional questions? Email Info@ThermostatCare.org

ThermostatCare

MERCURY THERMOSTAT SMALL PAIL PARTICIPATION FORM

Use this form to order a Thermostat Care small pail(s) for waste mercury thermostats. The container(s) are supplied with everything needed to return out-of-service mercury thermostats to Thermostat Care. Each small pail holds a maximum of 6 thermostats. Thermostat Care assumes all recurring costs to ship and process waste mercury thermostats.

DO NOT INCLUDE ANY OTHER PRODUCT OR MERCURY SWITCHES REMOVED FROM THERMOSTATS IN THE CONTAINER(S). SHIPMENT OF ELEMENTAL MERCURY IS STRICTLY PROHIBITED. DOING SO MAY FORFEIT YOUR PARTICIPATION IN THIS PROGRAM.



Contact Information for Order			
Type (must check one): ☐ Wholesaler ☐ Retailer ☐ Contractor ☐ HHW ☐ Other _____			
Location Name:		Website:	
Address:		City:	State: Zip:
Contact Name:	Phone:	Email:	

Total Number of Small Pails: _____

Collection Location Information (One line per location)						
[TC will publish this information on its website directory of collection locations]						
☐ check if same as above						
Bin Bar Code (TC use ONLY)	# of Containers	Location Name	Collection Container Shipping Address/City/State/Zip [No PO Box]	Contact	Phone #	Email

Email completed form to ContainerRequests@ThermostatCare.org
Questions? Email info@ThermostatCare.org

Revised 10/09/2022

Small pail order form

ThermostatCare

MERCURY THERMOSTAT LARGE BIN PARTICIPATION FORM

Use this form to order a Thermostat Care large bin(s) for waste mercury thermostats. The container(s) are supplied with everything needed to return out-of-service mercury thermostats to Thermostat Care. Each large bin holds approximately 100 thermostats. Thermostat Care assumes all recurring costs to ship and process waste mercury thermostats.

DO NOT INCLUDE ANY OTHER PRODUCT OR MERCURY SWITCHES REMOVED FROM THERMOSTATS IN THE CONTAINER(S). SHIPMENT OF ELEMENTAL MERCURY IS STRICTLY PROHIBITED. DOING SO MAY FORFEIT YOUR PARTICIPATION IN THIS PROGRAM.



Contact Information for Order			
Type (must check one): ☐ Wholesaler ☐ Retailer ☐ Contractor ☐ HHW ☐ Other _____			
Location Name:		Website:	
Address:		City:	State: Zip:
Contact Name:	Phone:	Email:	

Total Number of Large Bins: _____

Collection Location Information (One line per location)						
[TC will publish this information on its website directory of collection locations]						
☐ check if same as above						
Bin Bar Code (TC use ONLY)	# of Containers	Location Name (Number if applicable)	Collection Container Shipping Address/City/State/Zip [No PO Box]	Contact Name	Phone #	Email

Email completed form to ContainerRequests@ThermostatCare.org
Questions? Email info@ThermostatCare.org

Revised 10/09/2022

Large bin order form

ADMINISTRATIVE USE ONLY	
Hg T-STAT COUNT	
INELIGIBLE T-STAT COUNT	
OTHER PRODUCT (Y/N)	
BIN OR PAIL NUMBER	



CALIFORNIA CONSUMER \$30 INCENTIVE FORM

Form must be completed clearly and in its entirety.

Only intact mercury thermostats are eligible. Mercury thermostats must be sealed in a plastic bag with completed form and dropped off at a participating collection location. A check will be sent to the consumer after processing the mercury thermostats.

Date: ____/____/____

Collection Location: _____ Street Address: _____

City: _____ State: **CA** Zip: _____ Phone Number: _____

Consumer Name (Payable To): _____

Mailing Address: _____
(For Payment)

City: _____ State: **CA** Zip: _____

Phone: _____ Email: _____

Physical Address: _____
(where mercury thermostat was removed)

Count of Mercury Thermostats Returned: _____ x \$ 30.00 = \$ _____
(5 thermostats maximum per bag, per form. Estimate Due to Consumer
Thermostats will be counted and checked to verify each contains mercury.)

"I certify that the mercury thermostats returned for recycling were removed from the place of residence stated above during the course of maintenance or repair in California."

Signature of Payee

Name (Please Print)

Date

Payment is contingent upon receipt of container from collection location.
By law, collection locations are required to return bin once a year for processing.
Retain COPY of this form for your records.

Learn more about the collection process: ThermostatCare.org/Consumers

To Contact: ThermostatCare.org | Info@ThermostatCare.org

CA Consumer \$30 Incentive Form: Rev.10/25/22

California Consumer Rebate Payment Invoice Form

EARN \$30 BY RECYCLING YOUR MERCURY-CONTAINING THERMOSTAT!



Drop off your mercury-containing manual thermostat at a local collection location and receive a \$30 mail-in rebate.

For more information, how to find your nearest collection location, or to order a contractor collection container, scan this QR code or visit thermostatcare.org.



Disposing of mercury-containing thermostats in regular trash or recycling bins is prohibited and subject to a \$70k fine per thermostat.

ThermostatCare

Point of Delivery (POD) Insert



THERMOSTAT CARE / PRODUCT CARE PSA

PROGRAM NAME: Thermostat Care

NON-PROFIT: PCA Product Stewardship, Inc (dba Product Care)

MARKETING COMPANY PARTNER: SGA Marketing

CONTACT PERSON: Allie Shields, Thermostat Care Co-Project Manager

AShields@SGAMarketing.com

ABOUT PROGRAM

On January 1, 2006, the State of California banned the sale of new mercury-added thermostats due to public health and safety concerns. Recently expanded legislation requires manufacturers to contract with a qualified third party to develop and implement a convenient, cost-effective, and efficient program for the collection, transportation, recycling, and disposal of mercury thermostats. PCA Product Stewardship, Inc. (AKA Product Care) was selected as that "Qualified Third Party" and directed to work on these requirements.

Newly re-branded program Thermostat Care expands upon previous work to increase accessibility, collect more mercury thermostats, and specifically target audiences who have not had their needs addressed previously. We intend to achieve those goals through expanded outreach and education campaigns informing audiences of harms of mercury thermostats, proper disposal techniques, and availability of incentives.

ABOUT PSA

Thermostat Care's PSA script can be currently live read at approximately :30, but can be customized to the format and length that fits your station requirements. We can also provide translated scripts in Spanish, Chinese, Tagalog, Vietnamese, and/or Korean if desired.

Please contact SGA Marketing for more information, AShields@SGAMarketing.com
ACleveland@SGAMarketing.com



Attachment 23

THERMOSTAT CARE RADIO PSA SCRIPT 6/8/21

TRT: :30 slowly read

AUDIO
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!
FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE, VISIT THERMOSTATCARE.ORG.

TRT: :15 slowly read

AUDIO
VO: DO YOU HAVE MERCURY IN YOUR HOME?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A HEALTH RISK IF IMPROPERLY DISPOSED OF.
FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE, VISIT THERMOSTATCARE.ORG.

THERMOSTAT CARE PSA SCRIPT - VIETNAMESE

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22
TRT: :30 slowly read	TRT: :30	TRT: :30 slowly read
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	VO: BẠN CÓ DÙNG THỦY NGÂN Ở NHÀ HAY CƠ QUAN KHÔNG?	VO: DO YOU USE MERCURY AT HOME OR BUSINESS?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	NẾU NHIỆT KẾ BẠN DÙNG ĐƯỢC BÁN TRƯỚC NĂM 2006, NÓ CÓ THỂ CHỨA THỦY NGÂN VÀ GÂY RỦI RO CHO SỨC KHỎE CỦA BẠN VÀ MÔI TRƯỜNG NẾU THẢI BỎ KHÔNG ĐÚNG CÁCH.	IF THE THERMOMETER YOU USE WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	HÃY LẤY NHIỆT KẾ THEO CÁCH AN TOÀN, VÀ MANG NÓ TỚI ĐIỂM THU GOM XỬ LÝ NHIỆT KẾ MIỄN PHÍ Ở KHẮP CALIFORNIA.	SAFELY GRAB THE THERMOMETER, AND BRING IT TO A FREE THERMOMETER CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	CƯ DÂN CALIFORNIA ĐƯỢC NHẬN KHOẢN TIỀN KHÍCH LỆ LÀ \$30!	CALIFORNIA RESIDENTS RECEIVE AN INCENTIVE OF \$30!
FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE,	ĐỂ BIẾT THÊM THÔNG TIN VÀ TÌM ĐIỂM THU GOM GẦN BẠN, HÃY TRUY CẬP	FOR MORE INFORMATION AND TO FIND A COLLECTION SITE NEAR YOU, VISIT

VISIT THERMOSTATCARE.ORG.	THERMOSTATCARE.ORG.	THERMOSTATCARE.ORG.
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THERMOSTAT CARE PSA SCRIPT - CHINESE

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22
TRT: :30 slowly read	TRT: :30	TRT: :30 slowly read
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	VO: 您家中或公司是否存在 汞？	VO: Whether mercury is present in your home or business?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	您在 2006 年前所購買的恆 溫器可能含汞，如果處理不 當，將危害您的健康和環境。	Thermostats you bought before 2006 may contain mercury, which can harm your health and the environment if not handled properly.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	安全拆除後，請將其交到加 州免費的恆溫器回收站。	Once it's safely removed, take it to a free thermostat recycling facility in California.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	加州居民可收到 \$30 獎勵！	California residents could receive a \$30 reward!
FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE,	請在 THERMOSTATCARE.ORG 查找更多資訊以及附近 回收站的地址。	Please find more information and addresses of nearby recycling stations at

VISIT THERMOSTATCARE.ORG.		THERMOSTATCARE.ORG.
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THERMOSTAT CARE PSA SCRIPT - SPANISH

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22
TRT: :30 slowly read	TRT: :30	TRT: :30
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	¿HAY MERCURIO EN SU CASA O EMPRESA?	DO YOU HAVE MERCURY AT HOME OR IN YOUR BUSINESS?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	SI OBTUVO SU THERMOSTATO ANTES DEL 2006, ES POSIBLE QUE CONTENGA MERCURIO. DESECHARLO MAL REPRESENTA UN RIESGO PARA SU SALUD Y EL AMBIENTE.	IF YOUR THERMOSTAT WAS PURCHASED BEFORE 2006, IT MAY CONTAIN MERCURY. IF DISPOSED OF INCORRECTLY, IT MAY POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	DESPUÉS DE QUITARLO CON CUIDADO, LLÉVELO A UNO DE LOS CENTROS DE RECOLECCIÓN GRATUITA QUE HAY EN CALIFORNIA.	AFTER THE THERMOSTAT IS SAFELY REMOVED, BRING IT TO ONE OF THE FREE COLLECTION CENTERS IN CALIFORNIA.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	¡PUEDE RECIBIR UN INCENTIVO DE \$30 SI VIVE EN CALIFORNIA!	YOU MAY BE ELIGIBLE FOR A \$30 INCENTIVE IF YOU LIVE IN CALIFORNIA.

FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE, VISIT THERMOSTATCARE.ORG.	EN THERMOSTATCARE.ORG, ENCONTRARÁ INFORMACIÓN Y LOS CENTROS DE RECOLECCIÓN.	FOR MORE INFORMATION AND TO FIND THE NEAREST COLLECTION CENTER PLEASE VISIT THERMOSTATCARE.ORG.
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THERMOSTAT CARE PSA SCRIPT - KOREAN

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22
TRT: :30 slowly read	TRT: :30	TRT: :30 slowly read
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	가정이나 회사에 수은 있으신가요?	Do you have mercury at home or at work?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	2006년 이전에 판매된 온도계가 있으시다면 안에 수은이 들어 있을 수도 있습니다. 잘못 버리면 사람이 다치거나 환경 오염이 일어날 수도 있습니다.	If you have a thermometer sold before 2006, it may contain mercury. Improper disposal may result in personal injury or environmental pollution.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	온도계를 안전하게 수거한 후에 캘리포니아 곳곳에 위치해 있는 무료 온도계 관리 수거처로 가져오시기 바랍니다.	After you have safely collected your thermometer, please bring it to the free thermometer management collection sites located throughout California.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	캘리포니아 거주자에게는 \$30 인센티브를 드립니다.	California residents receive \$30 incentives.
FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE, VISIT THERMOSTATCARE.ORG.	자세한 내용과 가까운 수거처 확인은 THERMOSTATCARE.ORG 을 참조해 주십시오.	For more information and to find a collection sites near you, please visit THERMOSTATCARE.ORG.

THERMOSTAT CARE PSA SCRIPT - TAGALOG

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/21	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/21	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/21
TRT: :30 slowly read	TRT: :30 slowly read	TRT: :30 slowly read
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	VO: MAY MERCURY KA BA SA BAHAY O NEGOSYO MO?	VO: DO YOU HAVE MERCURY AT YOUR HOME OR BUSINESS?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	KUNG NAIBENTA ANG THERMOSTAT MO BAGO ANG 2006, POSIBLENG MAY MERCURY AT MAPANGANIB ITO SA KALUSUGAN MO AT SA KAPALIGIRAN KUNG ITATAPON SA MALING PARAAN.	IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY HAVE MERCURY AND THIS IS HARMFUL TO YOUR HEALTH AND THE ENVIRONMENT IF DISPOSED IMPROPERLY.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	PAGKATAPOS ALISIN NANG LIGTAS ANG THERMOSTAT, DALHIN ITO SA ANUMANG LIBRENG THERMOSTAT CARE COLLECTION SITE SA CALIFORNIA.	AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE IN CALIFORNIA.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	KWALIPIKADO ANG MGA RESIDENTE NG CALIFORNIA NA MAKATANGGAP NG \$30 NA INCENTIVE!	CALIFORNIA RESIDENTS ARE QUALIFIED TO RECEIVE AN \$30 INCENTIVE!
FOR MORE INFORMATION AND TO FIND YOUR NEARBY	PARA SA DAGDAG NA IMPORMASYON AT PARA MAHANAP ANG	FOR EXTRA INFORMATION AND TO FIND A COLLECTION

COLLECTION SITE, VISIT THERMOSTATCARE.ORG.	COLLECTION SITE NA MALAPIT SA IYO, BUMISITA SA THERMOSTATCARE.ORG.	SITE NEAR YOU, VISIT AT THERMOSTATCARE.ORG.
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Attachment 29

English Shelf Talker W/ Containers

**RECYCLE YOUR MERCURY-CONTAINING THERMOSTAT!**

Drop off your mercury-containing manual thermostat in-store at no cost. Receive a **\$30 mail-in rebate!**

Speak to a sales associate for details.

For more information and how to find your nearest collection location or order your own collection bin if you're a contractor, scan this QR code or visit **thermostatcare.org**



*Disposing of mercury-containing thermostats in regular trash or recycling bins is **prohibited**.*



ThermostatCare

English Shelf Talker W/O Containers

**RECYCLE YOUR MERCURY-CONTAINING THERMOSTAT!**

Drop off your mercury-containing manual thermostat at a nearby collection location for responsible management. Receive a **\$30 mail-in rebate!**

Speak to a sales associate for details.

For more information and how to find your nearest collection location or order your own collection bin if you're a contractor, scan this QR code or visit **thermostatcare.org**



*Disposing of mercury-containing thermostats in regular trash or recycling bins is **prohibited**.*



ThermostatCare

Attachment 30

English Window Cling W/ Containers



Most manual thermostats contain mercury and must go through a proper disposal process. Disposing of them in regular trash or recycling bins is **prohibited**.

A close-up photograph of a hand holding a round, white manual thermostat. The thermostat has a dial with numbers from 50 to 90 and a red needle pointing to 70. The background is a light blue and green patterned surface.

Luckily, you can drop it off in-store today at no cost and receive a **\$30 mail-in rebate!** *Speak to a sales associate for more details.*

A square QR code located in the bottom left corner of the advertisement.

For more information and how to find your nearest collection location or order your own collection bin if you're a contractor, scan this QR code or visit thermostatcare.org

ThermostatCare

ThermostatCare

English Window Cling W/O Containers



Most manual thermostats contain mercury and must go through a proper disposal process. Disposing of them in regular trash or recycling bins is **prohibited**.

A close-up photograph of a hand holding a round, white manual thermostat. The thermostat has a dial with numbers from 50 to 90 and a red needle pointing to 70. The background is a light blue and green patterned surface.

Luckily, you can visit a nearby location to drop off the thermostat at no cost, and receive a **\$30 mail-in rebate!** *Speak to a sales associate for more details.*

A square QR code located in the bottom left corner of the advertisement.

For more information and how to find your nearest collection location or order your own collection bin if you're a contractor, scan this QR code or visit thermostatcare.org

ThermostatCare

Attachment 31

Chinese Shelf Talker w/ Containers

**請回收含水銀的恆溫器！**

商店內免費回收含水銀的手動恆溫器。
您可以收到 **郵寄的30美元回饋金！**

如需更多詳細資訊，請諮詢銷售人員。

如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 thermostatcare.org



含水銀的恆溫器**不得**丟棄在一般垃圾或回收桶中。



ThermostatCare

Chinese Shelf Talker W/O Containers

**請回收含水銀的恆溫器！**

商店內免費回收含水銀的手動恆溫器。
您可以收到 **郵寄的30美元回饋金！**

如需更多詳細資訊，請諮詢銷售人員。

如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 thermostatcare.org



含水銀的恆溫器**不得**丟棄在一般垃圾或回收桶中。



ThermostatCare

Chinese window cling w/ Containers



大多數的手動恆溫器都含有水銀，必須經過妥善的處理程序。這些恆溫器**不得**丟棄在一般垃圾或回收桶中。

A close-up photograph of a person's hand holding a white, round, manual thermostat. The thermostat has a dial with numbers ranging from 50 to 90. The background is a light blue and green patterned surface.

幸好，您現在可以
免費將它們帶來店
裡，並且收到郵寄
的**30美元回饋金**！

如需更多詳細資訊，
請諮詢銷售人員。

A square QR code located in the bottom left corner of the advertisement.

如需更多資訊，和了解如何找到距離
最近的回收地點，或是訂購您自己的
收集桶 (如果您是承包商)，請掃描這個
QR碼，或造訪 thermostatcare.org

ThermostatCare

Chinese window cling w/o Containers



大多數的手動恆溫器都含有水銀，必須經過妥善的處理程序。這些恆溫器**不得**丟棄在一般垃圾或回收桶中。

幸好，您現在可以免費將恆溫器帶到附近的地點，並且收到 **郵寄的30美元回饋金！**

如需更多詳細資訊，請諮詢銷售人員。



如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 thermostatcare.org

ThermostatCare

Attachment 32

Korean Shelf Talkers W/ Containers

 **수은이 포함된 온도 조절 장치를 재활용하세요!**

수은이 포함된 수동 온도 조절 장치를 매장에 무료로 반납하세요. **\$30 메일 인 리베이트**를 받으세요!

자세한 내용은 영업 담당자에게 문의하세요.

더 자세한 정보와 가장 가까운 수거 장소를 찾는 방법 또는 하청업체인 경우 수거함을 주문하는 방법을 알아보려면 이 QR 코드를 스캔하거나 thermostatcare.org를 방문하세요.



수은이 포함된 온도 조절 장치를 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 금지됩니다.



ThermostatCare

Korean Shelf Talkers W/O Containers

 **수은이 포함된 온도 조절 장치를 재활용하세요!**

책임 있는 관리를 위해 수은이 포함된 수동 온도 조절 장치를 가까운 수거 장소에 반납하세요. **\$30 메일 인 리베이트**를 받으세요!

자세한 내용은 영업 담당자에게 문의하세요.

더 자세한 정보와 가장 가까운 수거 장소를 찾는 방법 또는 하청업체인 경우 수거함을 주문하는 방법을 알아보려면 이 QR 코드를 스캔하거나 thermostatcare.org를 방문하세요.



수은이 포함된 온도 조절 장치를 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 금지됩니다.



ThermostatCare

Korean Window Clings W/ Containers



대부분의 수동 온도 조절 장치에는 수은이 포함되어 있으며, 적절한 폐기 절차를 거쳐야 합니다. 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 **금지됩니다**.



오늘 매장을 방문
해 무료로 반납하
고 **\$30 메일 인 리
베이트**를 받을 수
있습니다!

자세한 내용은 영
업 담당자에게 문
의하세요.



더 자세한 정보와 가장 가까운 수거 장소를 찾는
방법 또는 하청업체인 경우 수거함을 주문하는
방법을 알아보려면 이 QR 코드를 스캔하거나
thermostatcare.org를 방문하세요.

ThermostatCare

Korean Window Clings W/O Containers



대부분의 수동 온도 조절 장치에는 수은이 포함되어 있으며, 적절한 폐기 절차를 거쳐야 합니다. 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 **금지됩니다**.



가까운 수거 장소를
방문하여 온도 조절
장치를 무료로 반납
하고 **\$30 메일 인 리
베이트**를 받을 수 있
습니다!

자세한 내용은 영업 담
당자에게 문의하세요.



더 자세한 정보와 가장 가까운 수거 장소를 찾는
방법 또는 하청업체인 경우 수거함을 주문하는
방법을 알아보려면 이 QR 코드를 스캔하거나
thermostatcare.org를 방문하세요.

ThermostatCare

Attachment 33 Spanish Shelf Talkers W/ Containers



¡RECICLE SU TERMOSTATO CON MERCURIO!

Entregue su termostato manual con mercurio en la tienda sin costo. ¡Reciba un **reembolso de \$30 por correo!**

Hable con un asesor de ventas para conocer más detalles.

Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite thermostatcare.org



*Está **prohibido** desechar los termostatos con mercurio en los contenedores de basura o de reciclado regular.*



ThermostatCare

Spanish Shelf Talkers W/O Containers



¡RECICLE SU TERMOSTATO CON MERCURIO!

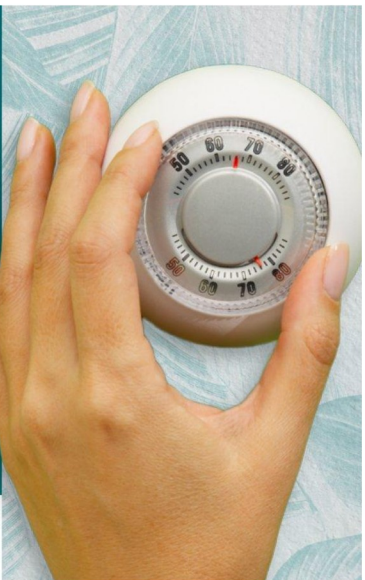
Entregue su termostato manual con mercurio en un centro de recolección cercano para un manejo responsable. ¡Reciba un **reembolso de \$30 por correo!**

Hable con un asesor de ventas para conocer más detalles.

Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite thermostatcare.org



*Está **prohibido** desechar los termostatos con mercurio en los contenedores de basura o de reciclado regular.*



ThermostatCare

Spanish Window Clings W/ Containers



La mayoría de los termostatos manuales contienen mercurio y se deben desechar siguiendo un proceso adecuado. Está **prohibido** desecharlos en los contenedores de basura o de reciclado regular.



A photograph of a hand holding a white, round, manual thermostat against a light blue background with a subtle leaf pattern. The thermostat has a dial with numbers from 50 to 90 and a red needle pointing to 70.

Afortunadamente, puede pasar a dejarlos en el establecimiento hoy mismo sin costo y recibir un **reembolso de \$30 por correo!** Hable con un asesor de ventas para conocer más detalles.



Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite thermostatcare.org

ThermostatCare

Spanish Window Clings W/O Containers



La mayoría de los termostatos manuales contienen mercurio y se deben desechar siguiendo un proceso adecuado. Está **prohibido** desecharlos en los contenedores de basura o de reciclado regular.

A close-up photograph of a hand holding a white, round, analog thermostat. The thermostat has a dial with numbers from 50 to 80 and a red needle pointing to 70. The background is a light blue and green patterned surface.

Afortunadamente,
¡puede visitar una
ubicación cercana
para entregar el
termostato sin costo y
recibir un **reembolso
de \$30 por correo!**
*Hable con un asesor
de ventas para
conocer más detalles.*

A square QR code located in the bottom left corner of the advertisement.

Para recibir más información y encontrar su
centro de recolección más cercano o hacer un
pedido de su propio contenedor de recolección
si es un contratista, escanee este código QR o
visite thermostatcare.org

ThermostatCare

Attachment 34

Tagalog Shelf Talkers W/ Containers

 **I-RECYCLE ANG IYONG THERMOSTAT NA NAGLALAMAN NG MERCURY!**

I-drop off sa store ang iyong manual thermostat na naglalaman ng mercury nang walang gastos. Makatanggap ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.

Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang thermostatcare.org



Ang pagtatapon ng mga thermostat na naglalaman ng mercury sa mga regular na basurahan o recycling bin ay **ipinagbabawal**.





Tagalog Shelf Talkers W/O Containers

 **I-RECYCLE ANG IYONG THERMOSTAT NA NAGLALAMAN NG MERCURY!**

I-drop off ang iyong manual thermostat na naglalaman ng mercury sa isang malapit na lokasyon ng pagkolekta para mapamahalaan ito nang responsable. Makatanggap ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.

Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang thermostatcare.org



Ang pagtatapon ng mga thermostat na naglalaman ng mercury sa mga regular na basurahan o recycling bin ay **ipinagbabawal**.





Tagalog Window Clings W/ Containers



Karamihan ng manual thermostat ay naglalaman ng mercury at kailangang sumailalim sa wastong proseso ng pagtatapon. Ang pagtatapon ng mga ito sa mga regular na basurahan o recycling bin ay **ipinagbabawal**.

A close-up photograph of a person's hand holding a white, round, manual thermostat. The thermostat has a dial with numbers from 50 to 90 and a red needle pointing to 70. The background is a light blue and green patterned surface.

Mabuti na lang, puwede mo itong i-drop off sa store ngayon nang walang gastos at makakatanggap ka ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.

A square QR code located in the bottom left corner of the advertisement.

Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang thermostatcare.org

ThermostatCare

Tagalog Window Clings W/O Containers



Karamihan ng manual thermostat ay naglalaman ng mercury at kailangang sumailalim sa wastong proseso ng pagtatapon. Ang pagtatapon ng mga ito sa mga regular na basurahan o recycling bin ay **ipinagbabawal**.

A close-up photograph of a person's hand holding a white, round, analog thermostat. The thermostat has a dial with numbers from 50 to 80 and a red needle pointing to 70. The background is a light blue and green patterned surface.

Mabuti na lang, puwede kang bumisita sa isang malapit na lokasyon para i-drop off ang thermostat nang walang gastos, at makakatanggap ka ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.

A square QR code located in the bottom left corner of the advertisement.

Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang thermostatacare.org

ThermostatCare

Attachment 35

Vietnamese Shelf Talkers W/ Containers

HÃY TÁI CHẾ BỘ ĐIỀU NHIỆT CHỨA THỦY NGÂN CỦA QUÝ VỊ!

Mang bộ điều nhiệt chứa thủy ngân của quý vị đến cửa hàng mà không mất phí. Nhận **phiếu giảm giá gửi qua đường bưu điện trị giá \$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.

Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang thermostatcare.org



Nghiêm cấm thải bộ điều nhiệt chứa thủy ngân vào thùng rác thông thường hoặc thùng tái chế.

ThermostatCare



Vietnamese Shelf Talkers W/O Containers

HÃY TÁI CHẾ BỘ ĐIỀU NHIỆT CHỨA THỦY NGÂN CỦA QUÝ VỊ!

Mang bộ điều nhiệt chứa thủy ngân của quý vị đến một địa điểm thu gom gần đó để quản lý một cách có trách nhiệm. Nhận **phiếu giảm giá gửi qua đường bưu điện trị giá \$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.

Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang thermostatcare.org



Nghiêm cấm thải bộ điều nhiệt chứa thủy ngân vào thùng rác thông thường hoặc thùng tái chế.

ThermostatCare



Vietnamese Window Clings W/ Containers



Hầu hết bộ điều nhiệt thủ công đều chứa thủy ngân và phải trải qua quy trình thải bỏ đúng cách. **Nghiêm cấm** thải bỏ vào thùng rác thông thường hoặc thùng tái chế.



May mắn thay, quý vị có thể mang chúng đến cửa hàng ngay hôm nay mà không mất phí và nhận **phiếu giảm giá** gửi qua đường bưu điện trị giá \$30! Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.



Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang thermostatcare.org

ThermostatCare

Vietnamese Window Clings W/O Containers



Hầu hết bộ điều nhiệt thủ công đều chứa thủy ngân và phải trải qua quy trình thải bỏ đúng cách. **Nghiêm cấm** thải bỏ vào thùng rác thông thường hoặc thùng tái chế.

A close-up photograph of a person's hand holding a white, round, analog thermostat. The thermostat has a dial with numbers from 50 to 80 and a red needle pointing to 70. The background is a light blue and green patterned surface.

May mắn thay, quý vị có thể mang bộ điều nhiệt đến một địa điểm gần đó mà không mất phí và **phiếu giảm giá** gửi qua đường bưu điện trị giá **\$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.

A square QR code located in the bottom left corner of the advertisement.

Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang thermostatcare.org

ThermostatCare

RECYCLE YOUR MERCURY THERMOSTAT



Keep your friends, family, and community safe by properly disposing of your mercury thermostats.



\$30 REBATE

provided per thermostat when you recycle your thermostat at a designated drop-off location!

**Rebates will be mailed by Thermostat Care upon verification of mercury thermostat and incentive form at processing center.*

HOW IT WORKS



1 Place your mercury thermostat in a sealable bag and seal tightly.

2 Print and fill out our rebate form and staple it to your sealable bag.

[Rebate Form](#)

3 Drop off your mercury thermostat(s) at the nearest location.

[Find Location](#)

*Plastic bags and forms may be available at the collection location for your convenience.

Thermostat Care (TC) is a non-profit (501c6) stewardship organization that facilitates and manages the collection and proper disposal of mercury-containing thermostats.

ThermostatCare