

Thermostat Care 2024 Annual Report



Per the
California Health and Safety Code Article 10.2.2
(Mercury Thermostat Collection Act of 2021)

Submitted to
California Department of Toxic Substances Control

Prepared by
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(Product Care)

Table of Contents

1. Introduction	2
1.1 Background	2
1.2 Program Purpose and Goals	3
2. 2024 Overview	4
3. Education & Outreach	5
3.1 Summary of Education and Outreach	5
3.2 Audience Strategies	8
3.2.1 Retailers	9
3.2.2 Wholesalers	11
3.2.3 Household Hazardous Waste Collection Programs	15
3.2.4 Heating, Ventilation, and Air-Conditioning Contractors	17
3.2.5 Demolition and Environmental Contractors, and Related Associations	21
3.2.6 Rural Districts	24
3.2.7 Disadvantaged Communities or Low-Income Communities	27
3.2.8 General Public	32
3.2.9 Homeowners	38
3.2.10 Contractors State License Board	40
3.2.11 Municipal Utility Districts	41
3.2.12 Apartment and Property Management Associations and Organizations	43
3.2.13 Public Utilities Commission	45
3.2.14 The State Energy Resources Conservation and Development Commission	48
3.3 Website	50
4. Mercury Thermostat Collection Data	51
4.1 Collection and Management of Collected Thermostats	51
4.2 Collection Data	52
5. Annual Survey & Program Modifications	54
6. Accounting	55
7. Appendix	56
7.1 Participating Public Collection Locations	56
7.2 Participating Private Collection Locations	56
7.3 Figures Showing Convenience Standard Met	56
7.4 Outreach and Educational Materials	64
7.5 Content Placements	103
7.6 Operational Forms and Materials	149

1. Introduction

Thermostat Care is a stewardship program established to safely dispose of mercury-containing thermostats to protect human and environmental health in California. The following annual report covers the one-year period from January 1, 2024, to December 31, 2024.

This report includes a detailed account of outreach and educational efforts to support out-of-service mercury-containing thermostat collection efforts, as well as the safe collection and management of out-of-service mercury-containing thermostats. This annual report shall also be posted on the program's website (www.ThermostatCare.org).

1.1 Background

On January 1, 2006, the State of California banned the sale of new mercury-containing thermostats due to public health and safety concerns. California's Mercury Thermostat Collection Act of 2008 required manufacturers to establish a collection, recycling, and disposal program for out-of-service mercury-containing thermostats. The act also required each manufacturer to provide collection bins (hereafter referred to as "containers," which is inclusive of large bins and small pails) to wholesalers for collection of out-of-service mercury-containing thermostats (hereafter referred to as "mercury thermostats").

Assembly Bill No. 707 (AB707) recast the 2008 act as the Mercury Thermostat Collection Act of 2021. This new bill required each mercury thermostat manufacturer (or group of manufacturers) to contract with a qualified third party on or before March 1, 2022 to develop and implement a convenient, cost-effective, and efficient program for the collection, transportation, recycling, and disposal of mercury thermostats. The law also required the program to include a public education and outreach component. By requiring partnership with a broad range of stakeholders, the Mercury Thermostat Collection Act of 2021 aimed to ensure that everyone who comes into contact with mercury thermostats understands the risks of these devices and how to properly dispose of them. Additionally, this act sought to spread awareness of the availability of a \$30 incentive for the proper disposal of mercury thermostats.

On March 1, 2022, PCA Product Stewardship, Inc. (Product Care) was selected as the aforementioned qualified third party. In 2022, the program was branded as Thermostat Care and work focused on three main elements: developing the Program Plan and addendums (including seeking approval by the Department of Toxic Substances Control [DTSC]); addressing and engaging all relevant audiences; and lowering barriers to participation in the program.

1.2 Program Purpose and Goals

The program's purpose is to develop and implement efforts to accomplish the following (as stated in the Program Plan):

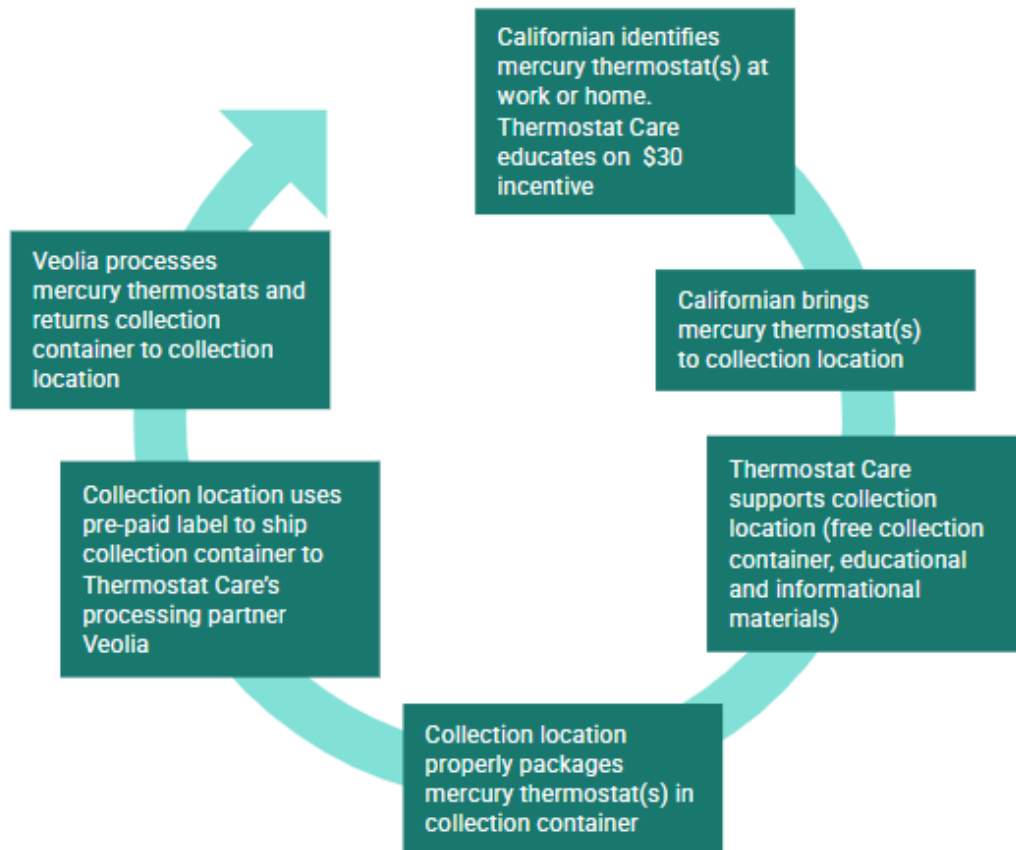
- 1) Collect Mercury Thermostats: Collect, handle, and arrange for the appropriate management of mercury thermostats. This includes:
 - Providing collection containers for mercury thermostat collection at no cost to various audiences, including wholesalers, retail stores, local governmental agencies, contractors, etc.
 - Arranging for pickup and delivery of the collection containers to collection sites or licensed contractors.
 - Safely managing collected mercury thermostats by following all applicable regulations and best practices.
- 2) Ensure Convenient Locations: Ensure the convenience and accessibility of mercury thermostat collection locations statewide by establishing sufficiently-convenient collection methods that are within 15 miles of at least 90% of state residents. In addition, ensure at least one collection location in each county, unless the county does not have any wholesalers required to participate under this act or willing to participate voluntarily.
- 3) Education and Outreach: Develop, implement, and update (as necessary) a statewide educational and outreach campaign to inform appropriate audiences about the importance of safe recycling and disposal of mercury thermostats, where and how to access mercury thermostat collection locations, and how to access the available collection incentives.
- 4) Create Informational Materials: Create and distribute informational materials about the program, translated into Spanish, Chinese, Tagalog, Vietnamese, and Korean where any of these languages are spoken by a substantial proportion of a given region's community.
- 5) Develop Internet Website: Establish a publicly-accessible internet website for the program.
- 6) Work With Relevant Collection Entities: Develop strategies to work with appropriate audiences to encourage their participation in the collection and proper management of mercury thermostats.
- 7) Provide \$30 Incentives: Provide mercury thermostat collection incentives to consumers and eligible service technicians of no less than thirty dollars (\$30) per mercury thermostat collected. Educate contractors, service technicians, and residents on the availability of these incentives.

2. 2024 Overview

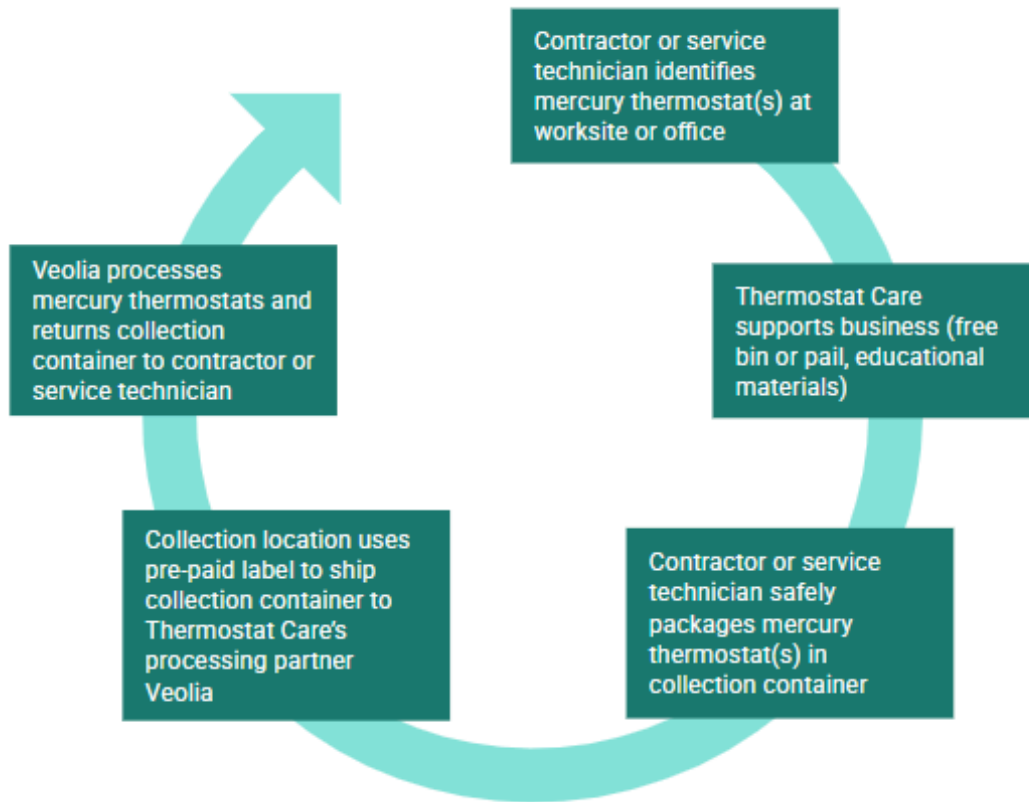
As 2024 was the program's first full year since the submission and approval of the Program Plan and related addendums, Thermostat Care's work throughout the year focused on continuing strategies and tactics that proved effective in previous years but also seeking and testing new strategies, tactics, and optimizations to lower barriers to participation in the program (whether that be safely disposing of a mercury thermostat, becoming a collection location, or promoting Thermostat Care).

Below are two diagrams that illustrate the steps involved with the collection and management of mercury thermostats:

Public Collection Location (e.g., retail stores, wholesalers)



Private Collection Location (e.g., contractors)



3. Education & Outreach

3.1 Summary of Education and Outreach

In 2024, Thermostat Care continued measures to comply with all of the program's legislative requirements. A summary of these requirements and related compliance measures is included in the table below:

A Summary of Requirements for 2024	Compliance Measures in 2024	Link to Report Section
AB707: Make available collection incentives to consumers and service technicians	Incentives of thirty dollars per mercury thermostat were made available. Consumers and service technicians were educated about the incentives through a variety of methods, including PoP materials and the program website.	Incentive Data

A Summary of Requirements for 2024	Compliance Measures in 2024	Link to Report Section
AB707: Collect, handle, and arrange for the appropriate management of out-of-service mercury thermostats	Thermostat Care has a convenient collection network that allows for the return and collection of mercury thermostats and has arrangements in place for the collected mercury thermostats to be appropriately managed.	Handling and Collection Data
AB707: Ensure locations and collection methods are sufficiently convenient in all parts of the state, with sufficiently convenient being defined as: - For at least 90 percent of state residents, a collection location is located within 15 miles of their residence. - At least one collection location in each county in the state, unless there is no collection location in the county that is required to participate under this act or willing to participate voluntarily.	Accessibility analysis shows collection locations in every county and within 15 miles of 97.42% of residents.	Appendix 7.3.2
Annual report requirements: - The number of mercury thermostats collected in the State during the previous calendar year - The estimated total amount of mercury contained in the collected mercury thermostats - The number of incentives provided to consumers and the total amount of incentives paid to consumers pursuant to the program during the previous calendar year.	4,023 mercury thermostats collected 52.5264 estimated lbs. mercury 172 incentives provided to consumers \$10,875 in incentives provided (\$10,740 to consumers)	Collection Data
Annual report requirements: A description of education and outreach strategies and elements conducted for each audience group; date and form of education and outreach conducted; and evaluation of the effectiveness of the program and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of the program.	Tactics included outreach to existing and potential collection locations, developing informational materials, partnering with related entities, and more. A complete summary can be found in subsequent audience sections, organized by type of audience.	CSLB / HVAC Contractors / Demo Contractors / MUDs / HHW / Apt/Prop Assn. / Homeowners / Rural / Retailers / DAC / Gen. Pub / CPUC / CEC
Annual report requirements: Examples of outreach and educational materials used, including scope and medium of online, digital, social, print, broadcast, or other media	A sampling of materials created and platforms used included printed point-of-purchase materials, Google Search Ads, and more. A complete summary and examples can be viewed in each audience section, as well as in the appendix.	Appendix 7.0

A Summary of Requirements for 2024	Compliance Measures in 2024	Link to Report Section
Annual report requirements: An accounting of program administrative costs, including the most recent copy of Internal Revenue Service Form 990 for the qualified third party, as well as a description of the qualified third party's expenditures incurred in developing and implementing the program.	See "Accounting" section link for more detailed information.	Accounting
Annual report requirements: Names and locations of all participating mercury thermostat collection locations.	See "Participating Collection Locations" section of appendix	Appendix 7.1
Annual report requirements: The address for the internet website created by the qualified third party pursuant to subdivision (e) of Section 25214.8.11.5 where the annual report may be viewed online.	Once submitted, report will be available on ThermostatCare.org/Reports	Link
Annual report requirements: A description of how the collected mercury thermostats were managed.	See "Collection and Management" section for more detailed information	Collection/Management

3.2 Audience Strategies

Thermostat Care developed strategies to work with each of the audiences outlined in [Health and Safety Code 20.6.5.10.2.2.25214.8.11.5\(c\)](#), as well as with wholesalers and state utilities participating in demand response programs. These audiences include:

1. The Contractors State License Board
2. Heating, ventilation, and air-conditioning contractors
3. Demolition and environmental contractors, and related associations
4. Municipal utility districts
5. Household hazardous waste collection programs
6. Apartment and property management associations and organizations
7. Homeowners
8. Rural districts
9. Retailers
10. Disadvantaged communities, as identified by the California Environmental Protection Agency pursuant to Section 39711, or low-income communities, as defined in paragraph (2) of subdivision (d) of Section 39713
11. The general public
12. The Public Utilities Commission
13. The State Energy Resources Conservation and Development Commission.

Strategies were intended and tailored to increase awareness of the need to safely dispose of mercury thermostats and to encourage the collection and proper management of mercury thermostats, with much consideration given to each audience's unique needs and challenges toward broad participation. Each of these strategies and results is detailed in the subsequent audience subsections.

3.2.1 Retailers

The term “retailer” refers to a business that sells thermostats or other kinds of merchandise directly to a consumer through a sales or distribution mechanism. This audience includes retailers across the state of California and is largely composed of hardware stores. As retailers are not required to participate in the Thermostat Care program, all promotional and collection partners within this audience category participate voluntarily.

3.2.1.1 Activity & Results

In 2024, the program focused on strengthening the existing collection network of retail stores while also expanding collection location access across the state of California. The activity and results of these activities are detailed below:

- Maintained and updated the “Retail/Wholesaler” [landing page](#) on Thermostat Care’s website, including optimizing verbiage, updating reports and downloadable documents, and improving navigational functionality. It should be noted that this landing page is also relevant to the wholesaler audience and is reflected in that section as well. Website data as it relates to this audience:
 - 272 unique users
 - 386 downloads of program materials
- Updated the Universal Waste Regulation Training relevant to this audience to reflect DTSC’s guidance for handling a mercury spill ([Appendix 7.4.15](#)).
- Translated Universal Waste Regulation Training to Spanish ([Appendix 7.4.16](#)).
- Conducted outreach to existing retail collection locations. Per the Program Plan, this outreach included up to 3 “miss you” calls, followed by a reminder postcard or reminder email if a retailer did not respond to phone calls, and a site visit if that retailer did not respond to all previous communications. Additional phone calls and site visits were conducted to continue to build on the relationships, provide support to the retailers and to help facilitate the return of collected mercury thermostats prior to the six month accumulation period. This additional outreach was not required, but proved helpful in ensuring collection location compliance. In total, outreach included:
 - 532 phone calls
 - 46 emails
 - 53 site visits
- During the course of existing location outreach, the program also asked partners if they would display and/or distribute materials. These materials advertised the program, the

\$30 incentive, and encouraged residents to visit the Thermostat Care website. These included:

- Point of Purchase (PoP) materials to be displayed in-store
 - Shelf talker ([Appendix 7.4.9](#))
 - Window cling ([Appendix 7.4.10](#))
- Point of Delivery (PoD) insert to be included with shipment of any online orders ([Appendix 7.4.8](#))
- The Point of Purchase (PoP) shelf talker material ([Appendix 7.4.9](#)) was updated to improve copy and fit the dimensions of a new physical print model. This new shelf talker model is easier for our program partners to set up and display on their shelves, boosting the visibility and effectiveness of this material.
- Results relating to distributed materials:
 - 62 window clings distributed
 - 86 shelf talkers distributed
 - 190 QR code scans from PoP materials
 - 10 retail locations accepted PoD inserts (including one online-only retailer)
 - 22 QR code scans from PoD inserts
- Conducted outreach in an effort to establish new collection locations and distribute promotional materials. This outreach included both retail locations and alternative collection location options dubbed 'takeback centers.' The program strategically targeted regions with a lower density of public collection locations to ensure every Californian had easy access to a collection location, as well as to avoid oversaturation. A chief concern among retailer partners was that an oversaturation of collection locations in a particular area would reduce the perceived need for new collection locations. As a result of this outreach, 3 new retail collection locations were established in low density collection areas

Dates and forms of education and outreach efforts for the retailer audience are shown below:

DATES	FORM OF RETAILER EDUCATION/OUTREACH
1/24-12/24	Conducted potential location outreach (to place containers with retailers)
1/24-12/24	Conducted outreach to non-retail 'take-back centers' to place containers in areas with few public collection locations
1/24-12/24	Conducted outreach to partnered retail locations regarding the placement of in-store PoP materials and PoD promotional inserts.
1/24-12/24	Conducted outreach to non-partner, online-only retailers operating in the state of California regarding the placement of PoD promotional inserts.
1/24-12/24	Conducted existing location outreach (including up to 3 phone calls, reminder email or postcard, and site visit to existing collection locations)

1/24-12/24	Maintained “Retailer/Wholesaler” web page (to place new/updated materials)
3/24-12/24	Distributed Universal Waste Regulation training manual, collection location guidelines, and collection location toolkits when requested by partnered locations.
11/24-12/24	Revised the design of shelf talkers to improve copy and accommodate a printed material upgrade

3.2.1.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- Website traffic to the retailer landing page increased (+84 unique users from 2023), despite file downloads decreasing (-80 from 2023). This may indicate that retail staff members may have already downloaded materials but are continuing to access the website for other purposes such as verifying collection instructions.
- According to the program’s 2024 Annual Survey, 81% of retail collection locations felt that they understood the health risks associated with mercury exposure, while 69% of locations felt that the majority of their staff were sufficiently informed to process a customer’s mercury thermostat.
 - In response to this feedback, the program added additional outreach, including nonrequired phone calls and site visits. During such outreach, program staff reminded retail staff of the 6 month accumulation timeline, how to help a resident complete an incentive form, and how to package their collection container.
- Point of Purchase materials continued to provide value in generating awareness of the program and provided residents with direct links to the Thermostat Care website. This is evidenced by the number of QR code scans (190 throughout the year).
- Communication with retailers to distribute Point of Delivery inserts was deemed successful as there was an increase in the number of retailers that agreed to distribute (+3 from 2023). The integration of this outreach during regular existing location outreach was also deemed successful as it saved on the number of necessary phone calls. This was also seen as a benefit to retail locations who occasionally note the frequency of program contact.

3.2.2 Wholesalers

A wholesaler is engaged in the distribution and wholesale selling of heating, ventilation, and air-conditioning components to contractors who install heating, ventilation, and air-conditioning components, and whose total wholesale sales account for 80% or more of total sales. Although not a clearly defined audience as listed in the legislation, wholesalers are a key audience in properly disposing of mercury thermostats. Additionally, wholesalers that sell thermostats are required to participate in the Thermostat Care program per the Mercury Thermostat Collection Act of 2008 §25214.8.14: “A wholesaler that has a physical location in the state shall act as a collection location for out-of-service mercury-added thermostats.”

3.2.2.1 Activity & Results

Program efforts in 2024 focused on building direct relationships with wholesaler collection locations and their staff through consistent phone, email, and in-person outreach. These efforts not only ensured wholesalers' current compliance, but also promoted long-term engagement by building rapport with any new staff, communicating proper collection practices and their importance, and sharing educational materials to be distributed among location staff.

The activity and results of these activities are detailed below:

- Note: website and updated training/PoP materials (detailed in [retailers section of this report](#)) are also relevant to this audience.
- Conducted outreach to existing wholesale collection locations. Per the Program Plan, this outreach included up to 3 “miss you” calls, followed by a reminder postcard or reminder email if a retailer did not respond to phone calls, and a site visit if that retailer did not respond to all previous communications. Additional phone calls and site visits were conducted to continue to build on the relationships, provide support to the wholesalers and to help facilitate the return of collected mercury thermostats prior to the six month accumulation period. This additional outreach was not required, but proved helpful in ensuring collection location compliance. In total, outreach included:
 - 1,694 phone calls
 - 215 emails
 - 146 site visits
- During the course of existing location outreach, the program also asked partners if they would display and/or distribute materials. In total, the following were distributed:
 - 100 window clings
 - 267 shelf talkers
 - 55 informational fliers
 - 215 QR code scans from relevant materials
- Conducted outreach to expand the network of California wholesaler collection locations and to ensure all relevant wholesalers are in compliance in terms of operating as a collection location. The program conducted 16 introductory phone calls with potential new wholesaler collection locations not currently required to participate in the program. However, accessibility needs were fulfilled through other participating audiences, including retailers and “Other” (e.g., Alpine County Environmental Health).

Dates and forms of education and outreach efforts for the wholesaler audience are shown below:

DATE	FORM OF WHOLESALER EDUCATION/OUTREACH
1/24-12/24	Conducted existing location outreach to ensure wholesaler compliance (including check-in phone calls, follow-up emails, and site visits as needed)

9/24-12/24	Conducted potential location outreach
1/24-12/24	Conducted existing location outreach to place in-store PoP materials that educate customers about the safe, on-site mercury thermostat disposal option available to them
1/24-12/24	Distributed Universal Waste Regulation training manual, collection location guidelines, and shipping and storage requirements sheet for staff education
1/23-12/23	Maintained “Retailer/Wholesaler” web page to ensure its functionality and partners’ continued accessibility of program materials
9/24	Developed and distributed a compliance reminders letter to wholesalers, including a refresher on how to properly process the \$30 incentive form
8/24 - 12/24	Conducted existing location outreach to place PoD promotional inserts with wholesalers that fulfill online orders

3.2.2.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- When allowed, many wholesalers prefer to conduct check-ins over email. Check-in emails and phone calls proved to be a successful method for both maintaining compliance and building connections with wholesale collection locations. By performing outreach, Thermostat Care was able to address a range of issues including returning overdue containers, providing replacement shipping labels, addressing material requests, and answering general questions about the collection process.
- Implementing additional site visits was highly effective in reaching unresponsive collection locations that had overdue containers. Of the 146 wholesalers visited:
 - 52 shipped their containers out
 - 96 received materials (Universal Waste Regulation manuals, PoP materials, incentive forms and other educational materials)
 - 70 wholesalers provided valuable feedback
 - 48 wholesalers found promotional materials to be useful, as these materials reduced the number of customer questions (29 of which specifically referred to shelf talkers as helpful).
 - 6 wholesalers reported the guidance provided during the site visits to be very helpful.
- Significantly fewer PoP materials were distributed during regular existing location outreach as compared to 2023. This may be because 2023 included mass sendouts of these materials, and many locations still had the materials displayed.

3.2.3 Household Hazardous Waste Collection Programs

Household Hazardous Waste (HHW) Collection Programs are run by individual counties and cities for their residents. California residents may bring mercury thermostats to HHW Collection Programs, along with all other forms of household hazardous waste. Many HHW Collection Programs collect mercury and mercury thermostats, whether they participate in Thermostat Care or not. From gathered feedback, the program has learned that some HHW representatives don't see the need to participate in Thermostat Care, since they believe it is more efficient for them to include the few mercury thermostats they come across with other mercury waste that they already collect. For example, an HHW may place any collected mercury thermostats with mercury thermometers and process them as hazardous waste with a waste hauler.

3.2.3.1 Activity & Results

Program efforts in 2024 focused on co-promoting collection events as well as strengthening relationships with HHW Collection Programs across California. The activity and results of these activities are detailed below:

- Maintained and updated the dedicated HHW [landing page](#) on Thermostat Care's website, including uploading all new and updated materials (such as the FAQ document and updated incentive form) over the course of the year and making improvements in an effort to increase co-promoted HHW collection events. Website data as it relates to this audience:
 - 171 unique users
 - 76 downloads of program materials
- Developed the "HHW FAQ," an informational material specifically for HHWs regarding Thermostat Care and program logistics ([Appendix 7.4.21](#)).
- Updated the Universal Waste Regulation Training relevant to this audience to reflect DTSC's guidance for handling a mercury spill ([Appendix 7.4.17](#)).
- Translated the HHW Universal Waste Regulation Training to Spanish ([Appendix 7.4.18](#))
- Conducted outreach in an effort to establish new collection locations at HHWs, resulting in three new collection locations.
- Co-hosted three HHW collection events or periods during which mercury thermostats were accepted. Promoting these events or periods included developing tailored outreach materials and advertisements, such as a social media toolkit, Google Responsive Display Ads and Meta Ads. Specific collection event or period efforts and results:
 - Fresno County Dept of Public Works, promoted via Google Responsive Display Ads ([Appendix 7.5.17](#))
 - 19,335 impressions
 - 121 clicks to the event landing page
 - Imperial Valley Resource Management Agency, promoted via Google Responsive Display Ads ([Appendix 7.5.19](#)) and illustrated social media content:
 - 265,018 impressions

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- 3,331 clicks to the Imperial Valley Resource Management Agency's household hazardous waste facility webpage.
 - Del Norte County Solid Waste Management Authority and PaintCare (EPR), promoted via Meta Ads ([Appendix 7.5.18](#)):
 - 73,456 impressions
 - 651 clicks to the Del Norte Solid Waste Authority's website
- In addition to the HHW-specific events, the program also partnered with EPR organizations PaintCare and the Mattress Recycling Council for a collection event at South Tahoe Middle School on 9/14/24.
 - Developed and displayed a Thermostat Care-branded A-frame sign and 1-gallon collection pail ([Appendix 7.5.39](#)) to educate residents about the program and available \$30 incentive; and
 - Approximately 160 participants in the collection event across all types of waste (0 mercury thermostats collected).
- Throughout the year, the program monitored and participated in the HHWIE Google Group. This group, which is widely used by HHW facilities in the state of California to communicate with each other, holds semiannual meetings and frequently exchanges information through their online forum. In order to maintain the program's connection with its HHW partners, Thermostat Care actively monitored and participated in the forum, attended meetings, and occasionally promoted current program initiatives. In 2024, Thermostat Care:
 - Sent 3 messages to the HHWIE group
 - Clarifying confusion regarding DTSC inspections and program requirements in relation to Universal Waste Regulations;
 - Promoting the program's annual survey; and
 - Promoting program offerings such as co-hosted collection events.
 - Attended regional HHWIE Meetings in which program representatives provided relevant materials and built relationships with both partnered and non-partnered HHW Collection Programs. This also provided an in-person opportunity for current partners who had questions about the program. Followup correspondence was conducted with meeting attendees.
 - September 26, 2024 in Pasadena ([Appendix 7.5.21](#)).
 - November 12, 2024 in San Mateo ([Appendix 7.5.22](#)).

Dates and forms of education and outreach efforts for the HHW audience are shown below:

DATE	FORM OF HHW EDUCATION/OUTREACH
1/24 - 12/24	Developed and distributed informational materials (to inform both HHW staff and their community regarding the program and mercury thermostats)

1/24 - 12/24	Conducted potential location outreach
1/24 - 12/24	Developed promotional materials for events (to provide HHW facilities with customized materials co-promoting specific collection events or generic collection periods in which mercury thermostats can be collected)
1/24 - 12/24	Participated in HHWIE Google group
3/24 - 12/24	Coordinated with EPR programs and events (to have mercury thermostat collection be integrated into their events with HHW facilities in rural, DAC, or low-income areas)
9/24 - 11/24	Participated in regional HHWIE in-person meetings

3.2.3.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- Partners appreciated the option between a specific day/collection event or a promotional period (promoting their status as a collection location for a particular time period). Collection periods seemed to be preferred by HHWs this year in order to offer their residents greater flexibility.
- Many HHWs in the HHWIE Google Group suggested that the previous uptick in residential participation from 2020 to 2022 (across different types of nontraditional waste) may have been due to Covid-19 lockdowns. Many HHWs have noticed participation rates beginning to decrease or level out to pre-2020 participation rates.
- Attending meetings for HHW professionals continued to be an effective tactic for engagement with this audience. The program met new points of contact for existing collection locations, continued to build relationships with important program stakeholders, and met with contacts at potential collection locations
- The number of unique users who visited the “HHW” web page grew to 157 (+14 from 2023), while the number of unique file downloads decreased (-29 from 2023). This could indicate an increase in awareness of Thermostat Care among the HHW community through our outreach strategies, as well as current partners’ growing understanding of program logistics and possession of program materials—that is, existing HHW partners may have already downloaded all the files they need, negating the need for further downloads.
- Collaborating with EPR programs was an effective way to bolster Thermostat Care’s visibility among community members, as the program was able to partner with other, more common types of waste disposal. The program was able to reach people who were familiar with the concepts of paint and mattress recycling who may not have considered attending an event solely focused on mercury thermostat disposal, thus expanding the program’s reach. Having multiple types of waste at one event also decreases barriers to participation, making it easier and more likely for mercury thermostats to be brought to the collection event.

3.2.4 Heating, Ventilation, and Air-Conditioning Contractors

This audience refers to the CSLB's licensing classification C-20 "Warm-Air Heating, Ventilation and Air Condition Contractor" under the California Code of Regulations Title 16, Division 8, Article 3. Classifications. HVAC contractors may encounter mercury thermostats from multiple customers through their work. Some HVAC contractors choose to hold private collection containers, while others opt to visit their preferred wholesaler collection locations.

3.2.4.1 Activity & Results

In 2024, program efforts focused on material development and distribution, expanding the partner network, and strengthening existing relationships. The activity and results of these activities are detailed below:

- Note: Updated and translated Universal Waste Regulation training (detailed in [retailers section of this report](#)) are also relevant to this audience.
- As part of the comprehensive website strategy, Thermostat Care maintained and updated a mobile-friendly contractors landing page, including updating materials such as the revised Universal Waste Training. Of note is that the "Contractors" landing page is relevant to both this audience and the "demolition and environmental contractors and related associations" audience. Related data to this audience:
 - 684 unique visitors (+523 from 2023)
 - 126 clicks to download materials (+37 from 2023)
- Conducted outreach to existing HVAC contractor locations who held private collection containers. This outreach focused on checking container details (e.g., number of containers, accumulation start date, contact information), sharing educational materials, reminding contractors of container responsibilities (returning container on time, Universal Waste Regulations), and answering any questions the contractors might have. Outreach included:
 - 269 phone calls
 - 84 emails
- Conducted outreach to partnered HVAC service technicians. Although HVAC service technicians are unlicensed, they may encounter mercury thermostats from their customers through their work, and therefore, they continue to be an important subgroup to this audience to ensure safe collection and disposal of any mercury thermostats they may encounter in their line of work.
- Updated the incentive form to clarify service technicians' eligibility ([Appendix 7.6.2](#)).
- Developed a new factsheet ([Appendix 7.4.22](#)) to inform contractors about compliance and responsibility, their vital role in protecting public health, and how to participate in the program. This material was made available to contractors through ThermostatCare.org.
- Conducted outreach to expand the network of California HVAC contractor private collection locations and promotional partners. Outreach included 171 calls and 17

emails. One new private collection location was established (located in a disadvantaged community).

- Conducted outreach to 20 relevant trade associations in an attempt to place ads/editorial content and other types of partnerships. To support these relationships, website banner ads and editorial content were developed. Multiple relationships were established with such trade associations:
 - Air Conditioning Trade Association (ACTA), whose audience includes a reported 63 member contractors, as well as many other non-member contractors and service technicians with whom they work with on a regular basis. Results for this trade association partnership:
 - A clickable logo directing to ThermostatCare.org was added to the ACTA website and was on display April to December 2024.
 - Thermostat Care was promoted in ACTA's quarterly newsletter beginning April 2024, initially with a small logo and website mention but also including a half-page content placement. ([Appendix 7.5.32](#)). There were 50 clicks on the newsletter to the program website.
 - Attended annual event on May 18, 2024 (approximately 80 total attendees). In advance of this event, the program developed a special promotional postcard with a link to the annual survey ([Appendix 7.5.29](#)), and printed 50 copies to distribute to event attendees. ACTA also placed the program's logo on a special display during the event ([Appendix 7.5.30](#)).
 - Attended a member networking event on October 18, 2024 (approximately 20 attendees), educating on the program and its offerings. In advance of this event, the program developed a special promotional handout with program information and relevant benefits of participating ([Appendix 7.5.31](#)), and printed 50 copies to distribute to event attendees. Program representatives also brought a Thermostat Care-branded pail to show an example of a collection container.
 - Beginning in November and lasting through the end of the year, ACTA published a website banner ad ([Appendix 7.5.33](#)) promoting the program (with 2,283 pageviews and 7 clicks).
 - American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE) Southern California chapter, which includes an audience of approximately 600+ members. Results for this trade association partnership:
 - A half-page advertisement (which linked to ThermostatCare.org) was shared on ASHRAE's website ([Appendix 7.5.34](#)). This provided background information about the threat mercury thermostats can pose to public health, how contractors can participate in the program, and a

special note about service technicians' incentive eligibility. ASHRAE reported that they receive approximately 200 website visitors per month.

- Developed content for future ASHRAE newsletters.

Dates and forms of education and outreach efforts for the HVAC contractor audience are shown below:

DATE	FORM OF HVAC CONTRACTOR EDUCATION/OUTREACH
1/24-12/24	Conducted existing location outreach (including up to 3 phone calls and reminder email)
3/24 - 12/24	Conducted outreach to contractor trade associations (to place ads/editorial content in media platforms that reach a significant number of contractors in the state)
4/24 - 12/24	Designed, developed, and placed ads/editorial content and materials in partner trade association media platforms and distributed materials at in-person events
8/24 - 10/24	Conducted potential location outreach (with a focus on increasing accessibility)
10/24 -11/24	Developed a new factsheet with best practices and key program information for contractors to co-promote with CSLB and published it on ThermostatCare.org.

3.2.4.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- A key takeaway from 2024 engagement with this audience is that many contractors prefer to bring mercury thermostats to a wholesaler versus holding their own private collection container. This type of feedback allows the program to make necessary adjustments as needed.
- A large effort was made to establish and grow fruitful trade association relationships in 2024, which resulted in two very successful partnerships that will continue to grow beyond 2024. In total, approximately 680+ contractors were reached through these partnerships. As this audience is more likely to come in contact with mercury thermostats (either using a private collection container or a nearby wholesaler collection location), nurturing relationships in which the program can have one on one interactions with these high collectors is increasingly important.
 - In particular, the program directly engaged with contractors at two in-person events with approximately 100 total attendees. These interactions included, but were not limited to:

- Providing associations and association members with a better understanding of the program, proper management of mercury thermostats, and service technicians' eligibility for the incentive
- Uncovering contractors who were holding onto a stockpile of mercury thermostats, under the incorrect assumption that they would need to bring these items directly to an HHW facility themselves, rather than take part in Thermostat Care's collection and shipping services.
- The "Contractors" landing page on the Thermostat Care website continued to be a successful resource providing useful information to contractors on how to legally dispose of mercury thermostats and request collection containers, as well as a map to find their nearest public collection locations.
 - The volume of unique visitors to the "Contractors" web page significantly increased (+523 from 2023). This increase appears to be related to the successful trade association media placements that took place in 2024.
 - There were 126 clicks to download materials in 2024.

3.2.5 Demolition and Environmental Contractors, and Related Associations

Demolition contractors are C-21 licensees through CSLB who raise, lower, crib, underpin, demolish and move or remove structures, including their foundations. Environmental contractors perform various types of environmental construction and remediation tasks for the private and public sectors. Although there is not an exact CSLB license type for environmental contractors, there are licenses, special courses and certifications in a variety of areas that contractors can take in this specialty (such as a hazardous substance removal certification or a C-22 license to conduct asbestos abatement). "Related associations" include trade associations or groups that contractors may be a part of and view as trusted sources of information.

3.2.5.1 Activity & Results

In 2024, the program's efforts focused on content placement, expanding outreach to new locations and promotional partners, and strengthening existing location relationships. The activity and results of these activities are detailed below:

- Note: website, updated/translated Universal Waste Regulation training, updated incentive form, and trade association partnerships (detailed in [HVAC contractors section of this report](#)) are also relevant to this audience.
- Conducted research to better understand pre-demolition experts and mitigation specialists and how to best engage this sub-audience. The program's research revealed that pre-demolition surveys conducted by pre-demolition experts assess building structure and condition, identify environmental issues and hazardous materials (like mercury thermostats), and determine the most suitable demolition method and plans. Although the research did not provide any meaningful insights into mitigation

specialists, the program discovered several methods for finding pre-demolition experts, including:

- Searching online directories for environmental consulting firms or local demolition contractors that specialize in pre-demolition assessments;
- Contacting local building departments; and
- Researching the National Demolition Association's (NDA) membership directory for qualified pre-demolition experts in California.
- Conducted outreach to existing demolition and environmental contractor locations who have private collection containers to check collection container details (e.g., number of containers, accumulation start date, contact information, etc.), share educational materials, remind the location of container responsibilities (returning containers on time, Universal Waste Regulations), and answer any questions the contractors might have.

Outreach included:

- 41 phone calls
- 10 emails
- Conducted outreach to service technicians in the demolition and environmental space, five of which operate as a collection location. Although these unlicensed individuals don't officially fall under the current definition of this audience, they are an integral stakeholder as they may come across mercury thermostats through their work.
- Conducted outreach to expand the network of California demolition and environmental contractor collection locations and promotional partners. Outreach included 47 calls and 8 emails, and resulted in 4 new collection locations (all located within a disadvantaged community).

Dates and forms of education and outreach efforts for the demolition and environmental contractor and related associations audience are shown below:

DATE	FORM OF DEMOLITION AND ENVIRONMENTAL CONTRACTOR AND RELATED ASSOCIATIONS EDUCATION/OUTREACH
1/24-12/24	Conducted existing location outreach (including up to 3 phone calls and reminder email)
3/24 - 12/24	Conducted outreach to contractor trade associations (to place ads/editorial content in media platforms)
5/24 - 12/24	Designed and developed new ads/editorial content and materials (for placement in trade association media platforms and distribution at in-person events)
8/24 - 10/24	Conducted potential location outreach (with a focus on increasing accessibility)
10/24 -11/24	Developed a new factsheet with best practices and key program information for contractors to co-promote with CSLB and published it on ThermostatCare.org.

3.2.5.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- Outreach proved successful in building on existing collection location relationships. The program was able to successfully reach all active locations.
- Four new private collection locations were established through incoming inquiries to the info@thermostatcare.org inbox, indicating that the program's varied and broad outreach tactics were successful.
- The "Contractors" landing page on the Thermostat Care website continued to be a successful resource providing useful information to contractors on how to legally dispose of mercury thermostats and request collection containers, as well as a map to find their nearest public collection locations. The page featured the newly developed best practices factsheet for contractors ([Appendix 7.4.22](#)). The volume of unique visitors to the "Contractors" web page significantly increased (+523 from 2023), and there were 126 clicks to download materials in 2024. This increase in website traffic may be related to the successful trade association partnerships and/or CSLB newsletter placement in 2024 (as those partnerships led to a significant amount of reach and impressions).

3.2.6 Rural Districts

Rural districts are defined by the Census Bureau as "any population, housing, or territory not in an urban area," with urban areas defined as "geographies that have a population of 50,000 or more (referred to as 'Urbanized Area') or areas that have a population of at least 2,500 and less than 50,000 (referred to as 'Urban Clusters')." Residents in rural districts may need to properly dispose of mercury thermostats as they make home updates, demonstrating the need to have access to collection locations.

3.2.6.1 Activity & Results

In 2024, this audience focused on making it easier for rural district residents to engage in safe disposal. To this goal, audience efforts included strengthening rural collection locations, establishing new collection locations in rural districts, and promoting the program to rural district residents via trusted outlets. The activity and results of these activities are detailed below:

- Thermostat Care maintained rural accessibility throughout 2024 by the following metrics:
 - As of the end of 2024, 97.4% of all California residents live within 15 miles of a public collection location.
 - Each county (including rural districts) had at least one public collection location, unless there was no collection location in the county required to participate.

- During regular checks to ensure accessibility, a district or county was occasionally identified as having a low density of public collection locations. Then, targeted outreach was conducted in an effort to establish collection locations in those regions. As a result of that outreach, 4 new public-facing collection locations were established in rural districts:
 - 2 in Modoc County
 - 1 in Del Norte County
 - 1 in Alpine County
- Hosted a promotional period to announce a new collection location, Alpine County Environmental Health, established during 2024. Located in a government office, this location serves a rural district that does not have a physical HHW Collection Program. (Prior to this new partnership, Alpine County directed its residents to resources in neighboring counties.) Tactics for the promotional period included:
 - Google Responsive Display Ads ([Appendix 7.5.20](#)):
 - 131,638 impressions
 - 530 clicks to the Alpine County Health and Human Services' hazardous materials facility webpage
 - Toolkit with social media content and a website blurb for the location's use ([Appendix 7.5.37](#)).
 - Tabletop flyer about the program, importance of proper disposal, and the available incentive to be placed at the main desk during and beyond the promotional period ([Appendix 7.5.38](#)).
- Grew partnerships with two EPR programs serving rural districts (PaintCare and the Mattress Recycling Council). These partnerships and related collection events are reported on in detail in the [HHW section of this report](#).
- Conducted outreach to 36 CBOs serving rural districts to inform them of Thermostat Care's mission, services, resources and to explore possible partnership opportunities (e.g., distributing information to residents through CBO communication channels, gathering insight on the community it serves, etc.).
 - Building Carbonization Coalition listed information about the Thermostat Care program on their "The Switch Is On" incentive finder ([Appendix 7.5.46](#)), which is a resource for homeowners and contractors making the switch from gas appliances to cleaner, more efficient electric appliances.
 - The Building Decarbonization Coalition works throughout the nation, and in California, to engage diverse audiences to remove barriers and set standards for an equitable and sustainable transition from fossil fuels.
- Operated a booth at the Annual EPA Region 9 Tribal Conference in San Jose to share information about the program's mission, services, and opportunities to collaborate with CBOs, tribal entities, and other relevant attendees.
 - Engaged in conversations with multiple EPA coordinators specializing in solid waste and HHW disposal for California tribes.

- Shared program information with a member of the CalEPA Tribal Advisory Committee, who expressed interest in sharing such information amongst other Advisory Committee members.
- Spoke with representatives of CBOs who specialized in advising California tribes on best practices for waste disposal.
- Conducted outreach to existing collection locations in rural districts to update records (e.g., accurate accumulation start date, number and type of containers at collection location, contact name, etc.), provide educational materials, offer public-facing promotional materials, and continue to build relationships with collection location personnel to maintain convenient access for the residents they serve. Outreach included up to 3 phone calls, a reminder email (if unresponsive to phone calls), and a site visit (if unresponsive to phone calls and email/postcard).

Dates and forms of education and outreach efforts for the rural districts audience are shown below:

DATE	FORM OF RURAL DISTRICTS EDUCATION/OUTREACH
1/24-12/24	Conducted potential location outreach in rural districts (to place containers, share program materials, and increase convenience for rural residents on an as-needed basis)
1/24-12/24	Conducted existing collection location outreach in rural districts (to update records, provide staff with educational materials, offer public-facing promotional materials, and maintain convenient access for rural residents)
4/23-10/23	Conducted outreach to CBOs that serve rural district residents (to establish partnerships involving resource sharing and dissemination of program materials)
6/23-9/23	Conducted outreach to EPR programs that serve rural districts (Also noted in HHW and DAC/Low-income Communities audiences report sections)
9/23-11/23	Co-promoted 2 rural district collection events alongside EPR Partners (Also noted in HHW and DAC/Low-income Communities audiences sections)

3.2.6.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

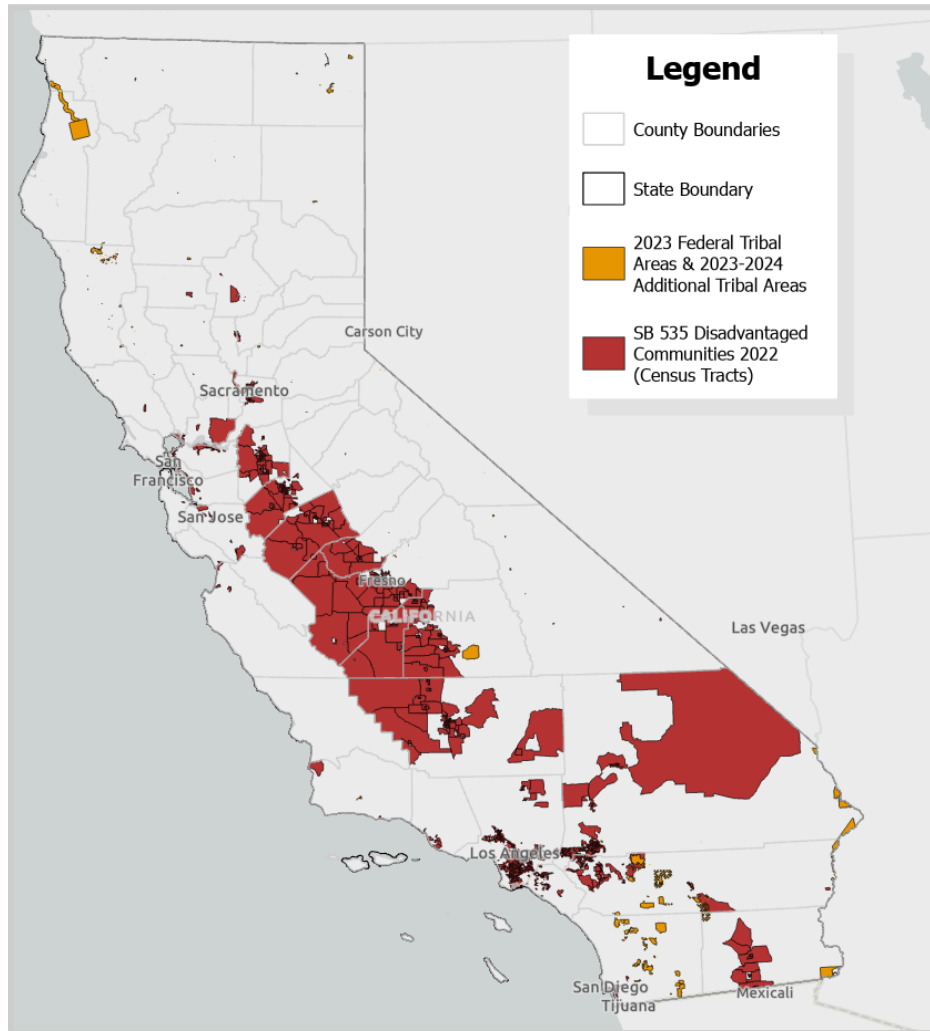
- Successfully expanded collection location availability in rural districts (+4 from 2023) and continued the distribution of educational program materials. A targeted approach to potential location outreach focused on rural districts and low accessibility areas which positively impacted this audience.

- EPR partnerships proved to be a continued effective use of resources to make alternative collection opportunities available to rural district residents and build relationships with important and relevant programs.
- Direct CBO engagement (such as phone calls and emails) were not as effective as attending relevant conferences and events (such as the EPA Region 9 conference). Many CBOs have differing priorities than the program, so it is suggested that the program focus on tribal engagement and partnership as well as CBOs with a direct correlation to home improvement or energy efficiency.

3.2.7 Disadvantaged Communities or Low-Income Communities

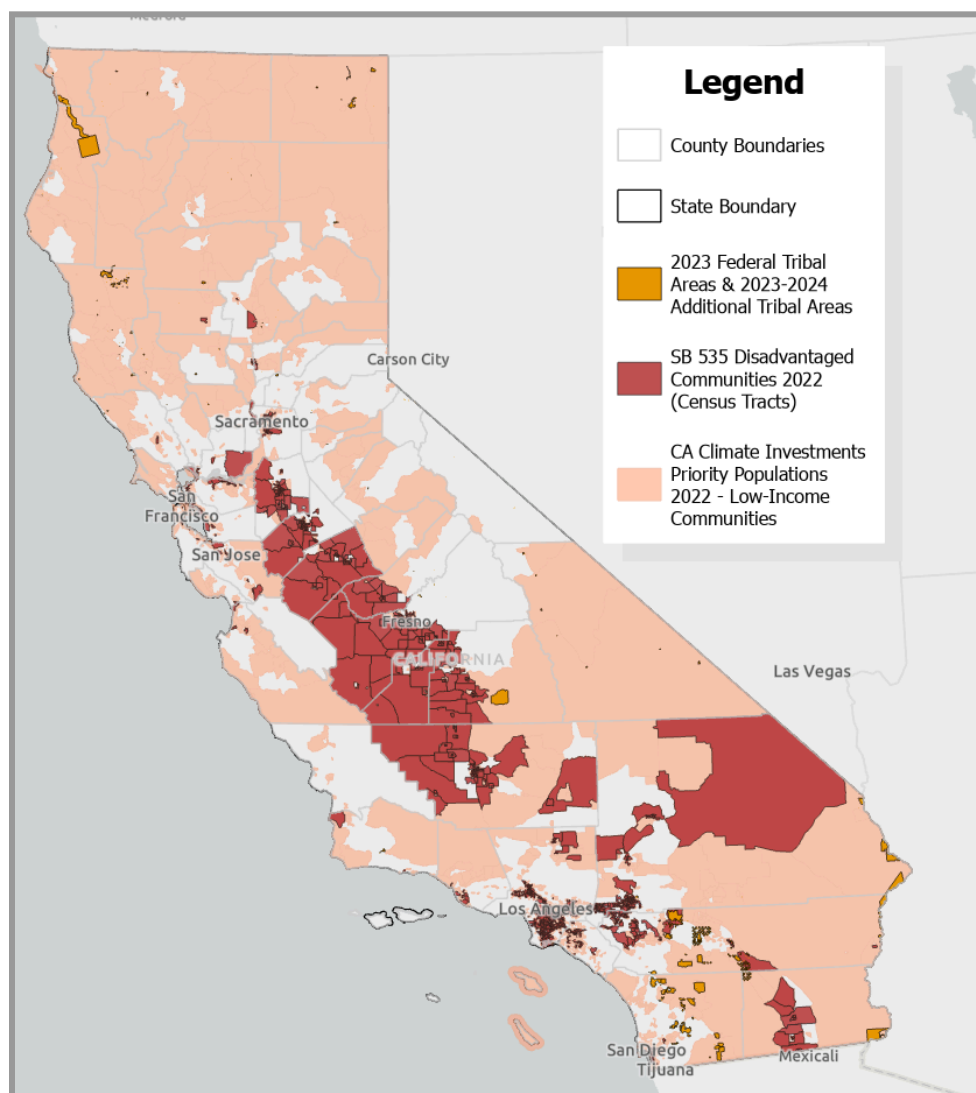
Disadvantaged communities as identified by the CalEPA are depicted on the [SB 535 Disadvantaged Communities Map](#) (oehha.ca.gov). These disadvantaged communities represent the 25% highest-scoring census tracts in CalEnviroScreen. CalEnviroScreen is a screening tool used to help identify communities disproportionately burdened by multiple sources of pollution and with population characteristics that make them more sensitive to that pollution.

SB 535 Disadvantaged Communities Map



Low-income communities are census tracts with median household incomes at or below 80% of the statewide median income or with median household incomes at or below the threshold designated as low income by the Department of Housing and Community Development's list of state income limits. This [California Climate Investments Priority Populations Map 4.0](#) (updated in 2024 to include additional disadvantaged community Tribal land areas) (below) was created by the California Air Resources Board and depicts low-income communities in California in 2022.

California Climate Investments Priority Populations Map



Disadvantaged or low-income communities are more likely to have older, mercury thermostats in their buildings and homes. Additionally, they may have historically received less information about proper mercury thermostat disposal and related health concerns due to factors such as language barriers or a lack of resources.

3.2.7.1 Activity & Results

In 2024, this audience focused on making it easier for residents of disadvantaged or low-income communities to engage in safe disposal. Audience efforts included strengthening collection locations in disadvantaged or low-income communities, establishing new collection locations in disadvantaged or low-income communities, and promoting the program to disadvantaged or low-income community residents via trusted outlets. It should be noted that many, if not all, of

the following outreach and educational activities apply to and are reported in this audience as well as others. The activity and results of these activities are detailed below:

- Note: tabling at EPA Region 9 Tribal Conference (detailed in [rural districts section of this report](#)) is also relevant to this audience. Fresno County, Del Norte County, and Imperial Valley Resource Management Agency collection events/periods (detailed in [HHW section of this report](#)) are also relevant to this audience.
- Researched and conducted outreach to establish new public collection locations in disadvantaged or low-income communities, resulting in 7 new locations:
 - 3 Retailers;
 - Four Seasons Supply Center in Modoc County
 - Adin Supply Store in Modoc County
 - Gasquet Market in Del Norte County
 - 3 Imperial Valley Resource Management Agency (IVRMA) locations (El Centro, Brawley, and Calexico HHW facilities); and
 - Alpine County Environmental Health.
- Conducted outreach to 54 CBOs serving disadvantaged or low-income communities (note that there is some overlap between these CBOs and those reported in the rural districts section of this report, meaning the CBO serves both rural and disadvantaged/low-income communities). Specifically, Building Carbonization Coalition and the “Switch Is On” incentive finder has been previously reported in the [rural districts section](#) of this report and is also relevant to this audience.
- Conducted outreach to existing collection locations in disadvantaged or low-income communities to update records (e.g., accurate accumulation start date, number and type of containers at collection location, contact name, etc.) and remind them of their container responsibilities and Universal Waste Regulations. The focus of the outreach was to encourage more frequent shipments of collected mercury thermostats, allowing residents to receive their incentive quicker.
- Outreach was conducted to place non-English materials, resulting in:
 - 16 collection locations receiving non-English PoP materials
 - 10 Spanish shelf talkers
 - 6 Spanish window clings
 - Google responsive display ads in Tagalog, Spanish, Korean, Vietnamese, and Chinese
 - 409,055 impressions
 - 8,508 clicks to program website
 - Spanish Google search ads ([Appendix 7.5.25](#)).
 - 2 non-English public service announcements (PSAs), both traditional and non-traditional
 - Spanish Spotify (Non-traditional PSA)
 - 188,050 impressions

- Spanish Cumulus Media Gigantes Radio Network (traditional PSA)
 - 441,219 impressions

Dates and forms of education and outreach efforts for the disadvantaged or low-income communities audience are shown below:

DATE	FORM OF DISADVANTAGED OR LOW-INCOME COMMUNITIES EDUCATION/OUTREACH
1/24-12/24	Conducted potential collection location outreach in disadvantaged or low-income communities (to increase convenience)
1/24-12/24	Conducted outreach to existing collection locations in disadvantaged or low-income communities
1/24-12/24	Conducted outreach to CBOs that serve disadvantaged or low-income communities

3.2.7.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- Thermostat Care’s focus on researching and conducting outreach to counties with below-average median household income and disadvantaged communities was successful in establishing 7 new collection locations in these communities.
- The distribution of non-English materials was an effective tactic to improve engagement with non-English speaking communities, as evidenced by over 1 million impressions from multilingual promotional materials.
- Thermostat Care shifted tactics for outreach to CBOs serving disadvantaged communities, as efforts in 2023 uncovered a misalignment between Thermostat Care’s objectives and many of the CBOs’ missions. As such, the program took a more focused approach in 2024, identifying and conducting outreach only to CBOs that work in areas such as energy efficiency, affordable housing and home improvement, as well as organizations involved with California Tribes, and State or multi-county level education-focused conservation groups. Particularly successful were established partnerships with Building Decarbonization Coalition and making inroads with Tribal communities at the EPA conference. While relationships with such entities take time due to their operational scale and associated internal complexities, continued efforts to grow these relationships in the new direction of CBO outreach may provide new, stronger pathways for sharing program information among disadvantaged and low-income communities.

3.2.8 General Public

This is Thermostat Care's widest-reaching audience and will overlap with many other audiences listed in this report. The general public includes California residents, homeowners, retail store customers, residents with access to HHW collection programs, consumers, and others who may have a mercury thermostat that needs to be properly disposed of. Communications with this audience were general instead of to specific individuals, industries, or geographic areas.

3.2.8.1 Activity & Results

In 2024, the primary objectives for this audience encompassed heightening awareness and knowledge regarding the program, nearby collection locations, the \$30 incentive, and how to identify and safely dispose of mercury thermostats. The activity and results of these activities are detailed below:

- Note: non-English Google responsive displays ads, Spanish Google search ads, and non-English PSAs (detailed in [disadvantaged and low-income communities section of this report](#)) are also relevant to this audience. Collection events/periods detailed in [HHW section of this report](#) are also relevant to this audience. Alpine County promotion (detailed in [rural districts section of this report](#)) is also relevant to this audience.
- The "Residents" landing page of the Thermostat Care website continues to provide information on how to properly dispose of mercury thermostats, the harm of mercury, and incentive information. Results were as follows:
 - 4,301 unique users
 - 263 downloads of materials
- Thermostat Care launched a cross-platform education and awareness campaign (to inform appropriate entities about the importance of safe disposal along with how and where to properly dispose of mercury thermostats) utilizing engaging, original animations and images. Elements of the campaign included:
 - Co-promoted content with a partner incentive program, Golden State Rebates. ([Appendix 7.5.35](#))
 - A 15-second educational video ([Appendix 7.5.26](#)), uploaded to YouTube and promoted as an advertisement for the program.
 - Impressions: 78,828
 - Clicks: 3,505
 - Three targeted social media campaigns on Meta platforms. They focused on clicks to the Thermostat Care website, page likes to the Thermostat Care Facebook page, and engagement with Thermostat Care content. These ads ([Appendix 7.5.27](#)) utilized the aforementioned 15-second promotional video.
 - Impressions: 244,262
 - Clicks to the program website: 1,764
 - Facebook Page Likes: 684
 - Facebook Post Reactions: 577

- Facebook Engagements (including follows, page likes, post reactions, and link clicks): 76,760
- Throughout 2024, Google search ads ([Appendix 7.5.24](#)) were operated, resulting in:
 - 866 impressions
 - 130 clicks to the Thermostat Care website
- Social media content was developed and published on Thermostat Care's Facebook and Instagram accounts, including engaging with partners such as California Public Utilities Commission, California Energy Commission, and Golden State Rebates program ([Appendix 7.5.35](#)). Results include:
 - 1,148 Facebook followers
 - 831 Facebook engagements
 - 213,600 Facebook views
 - 32 Instagram followers
 - 96 Instagram engagements
 - 1,400 Instagram views
 - 99 Facebook posts
 - 99 Instagram posts
- Two particularly successful boosted posts on Facebook ([Appendix 7.5.23](#)) generated 19,941 impressions and 468 clicks to the program website.
- Developed a media campaign to distribute a public service announcement (PSA) ([Appendix 7.5.41](#), [Appendix 7.5.42](#)). This PSA increased general knowledge about the program, proper disposal of mercury thermostats, and how to locate a nearby collection location. Radio was selected as the primary medium to distribute the PSA due to its ability to reach many California residents (in multiple languages), including those in rural districts and disadvantaged and low-income communities. As a pilot effort, the PSA was also distributed on the Spotify streaming platform because it allows the program to reach a different audience with personalized ads based on their listening habits.
 - Aired on Cumulus Media station in San Francisco 32 times
 - Languages: English and Spanish
 - Impressions: 441,219
 - Aired on Audacy KCBS station in San Francisco 40 times
 - Language: English
 - Impressions: 691,200
 - Streamed on Spotify for a duration of 1 week
 - Language: English and Spanish
 - Impressions: 403,344
 - Total impressions: 1,535,763

Dates and forms of education and outreach efforts for the general public audience are shown below:

DATE	FORM OF GENERAL PUBLIC EDUCATION/OUTREACH
1/24-12/24	Developed and published social media content (across Facebook and Instagram, including engagement with relevant accounts)
1/24-12/24	Launched and monitored Google search ad campaign
6/24-8/24	Developed public service announcement media plan and conducted outreach to place public service announcement
8/23	Published advertisement in Lake California HOA's newsletter (4,000 household reach)
9/24	Cumulus radio station aired English and Spanish PSA Audacy - KCBS aired English PSA
11/24	Co-promoted a social media post with CPUC-sponsored incentive program Golden State Rebates
11/24	Launched an educational awareness campaign (to target the California general public across various platforms, including Meta and YouTube)
11/24	Launched Google responsive display ad campaign in Tagalog, Vietnamese, Spanish, Korean, and Chinese
12/24	Spotify streaming platform aired English and Spanish PSA

3.2.8.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- The 2024 digital campaign demonstrated notable performance across multiple platforms. The Meta platform campaigns more than doubled the previous year's impression count while achieving modest growth in click-through rates.
- Facebook engagement showed particularly strong growth, with follower count more than doubling from 2023. Additionally, the program's Facebook engagements showed a substantial increase. This growth in engagement metrics suggests the program's digital strategy (including partnered posts) effectively connected with California residents through targeted content and messaging.
- PSAs (both traditional and nontraditional platforms) achieved over 1.5 million impressions through strategic placements. The addition of Spotify streaming represents an innovative approach to reaching different audiences, while maintaining a strong traditional radio presence. Additionally, those who opt for the ad-supported version of Spotify may be more likely to have an older, unrenovated house since 2006 when mercury thermostats were banned.

- The program's multilingual outreach efforts through Google responsive display campaigns targeting Tagalog, Vietnamese, Spanish, Korean, and Chinese speakers proved highly effective, generating over 400k impressions and 8k website clicks. This demonstrates the program's success in reaching California's diverse communities with targeted, culturally relevant messaging.
- The "Residents" landing page continued to serve as a vital information hub. Downloads of informational materials and QR code scans indicate active engagement with program resources, suggesting effective content delivery and user-friendly access to critical information.
- Due to the small number of searches for mercury thermostats, thermostat disposal, and related topics, results from the Google search ads were somewhat muted.

3.2.9 Homeowners

This audience comprises homeowners, who can play a role in supporting the collection of mercury thermostats by accurately identifying, safely removing, and disposing of them from their homes. By being knowledgeable about proper disposal methods, homeowners can ensure that they or their hired contractors safely dispose of mercury thermostats.

3.2.9.1 Activity & Results

Efforts for this audience focused on conducting outreach to reach homeowners in a variety of methods. The activity and results of these activities are detailed below:

- Note: website (detailed in [general public section of this report](#)) is also relevant to this audience.
- Outreach was conducted to establish relationships with homeowners associations (HOAs), including 59 phone calls and 79 emails, resulting in 4 HOAs sharing program information with their residents:
 - Heritage Oaks Homeowners Association: content placed in newsletter (approximate reach: 195 homeowners) ([Appendix 7.5.16, image 1](#))
 - Sycamore Homes Association: content placed in newsletter (approximate reach: 500 homeowners) ([Appendix 7.5.9](#))
 - Heritage Park Homeowners Association: content placed in newsletter (approximate reach: 1,700 homeowners) ([Appendix 7.5.16, image 2](#))
 - Educational Community for HOA Homeowners (ECHO): Banner ad placed in e-newsletter (approximate reach: 14,000 HOA board members and homeowners across the state) ([Appendix 7.5.15](#))
- 3 advertisements ([Appendix 7.5.7](#)) published in *The Home Improvement Guide*, a homeowner magazine that is distributed to more than 300,000 households across California.
- 1 advertisement in *Westways/AAA*, an auto, travel and lifestyle magazine that has a reach of over 12,000,00 engaged readers (much of whom are homeowners).

Dates and forms of education and outreach efforts for the homeowners audience are shown below:

DATE	FORM OF HOMEOWNERS EDUCATION/OUTREACH
1/24-9/24	Conducted outreach to HOAs and Homeowner Magazines (to place informational materials)
10/24	Published 1 business-card sized informational ad in the Heritage Oaks Homeowners Association newsletter
10/24-11/24	Published 1 half-page sized informational ad in the Sycamore Homes Association newsletter
11/24	Published 3 print ads in <i>The Home Improvement Guide</i> magazine Published 1 print ad in <i>Westways</i> (AAA magazine)
11/24-12/24	Published 1 business-card sized informational ad in the Heritage Park Homeowners Association newsletter Published 1 banner informational ad in ECHO's e-newsletter

3.2.9.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- The “Residents” landing page yielded substantial engagement, evidenced by an increase in unique visitors (+3,951 from 2023) and downloads of materials (+147 from 2023). Most likely, homeowners contributed to these increases in website engagement. This increase, specifically in visitors as compared to downloads, may also be an indication that when homeowners are ready to dispose of mercury thermostats they are relying on the website for educational information and nearby collection location identification.
- Targeted outreach and paid partnerships with homeowners associations (HOAs) proved to be more effective and successful than in previous years, reaching more than 16k households.

3.2.10 Contractors State License Board

The California Contractors State License Board (CSLB) was established in 1929 and works to protect California consumers by licensing and regulating the state's construction industry. They serve as the primary entity to license contractors. The CSLB has the potential to ensure that contractors licensed under them know how to collect and properly dispose of unused mercury thermostats during the course of their work.

3.2.10.1 Activity & Results

In 2024, efforts focused on growing the partnership previously established with CSLB's Chief of Public Affairs. This entailed continued outreach with CSLB's Chief of Public Affairs to explore new opportunities to place informational materials relevant to contractors on their communication channels. The activity and results of these activities are detailed below:

- In January 2024, the program placed a 1-page insert ([Appendix 7.5.49](#)) in CSLB's winter newsletter that served to educate and inform contractors about Thermostat Care. The newsletter was distributed to an estimated 125,000 CSLB licensees across the state.
- The program's relationship with the CSLB's Chief of Public Affairs grew significantly in 2024. Input collected during the annual survey in June prompted the program to explore the development of a new factsheet in collaboration with CSLB, as well as discussing other opportunities for future co-promotion of best practices.
- Mentioned in the [HVAC contractors section](#) of this report, a new factsheet was developed ([Appendix 7.4.22](#)) with input from a CSLB representative to inform contractors about compliance and responsibility, their vital role in protecting public health, and how to participate in the program. The program and CSLB plan to feature this factsheet in a joint social media campaign in early 2025.
- Planned a joint social media campaign scheduled for early 2025. The campaign will include several carousel posts shared on CSLB's X account (3.1K followers), CSLB's Facebook account (6.7K followers), and Thermostat Care's Facebook account (1.1K followers).

Dates and forms of education and outreach efforts for the Contractors State License Board audience are shown below:

DATE	FORM OF CONTRACTORS STATE LICENSING BOARD EDUCATION/OUTREACH
1/24	Placed a 1-page newsletter insert in CSLB's winter 2024 newsletter
1/24 - 12/24	Conducted outreach to CSLB's Chief of Public Affairs
10/24 - 11/24	Developed a new factsheet with best practices and key program information for contractors to co-promote with CSLB and published it on ThermostatCare.org.
11/24 - 12/24	Began planning and developing a joint social media campaign with CSLB

3.2.10.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- The newsletter insert featuring the program in CSLB's January 2024 newsletter was highly successful in that it distributed information about the program to approximately 125,000 CSLB-licensed contractors across the state. This activity resulted in one new contractor location joining the program as a private collection location in 2024.
- The relationship between the program and CSLB greatly improved in 2024. Outreach conducted to CSLB's Chief of Public Affairs was successful in that it led to new opportunities to collaborate with CSLB to reach more contractors throughout the state – primarily through the development of a new factsheet with best practices and key program information for contractors that has been published on the program's website (ThermostatCare.org) and will be shared with thousands of contractors via the program's and CSLB's social media platforms in early 2025.

3.2.11 Municipal Utility Districts

A Municipal Utility District (MUD) is a type of special district. In accordance with the [California Special Districts Association](#) (CSDA), "special districts are local governments created by the people of a community to deliver specialized services essential to their health, safety, economy and well-being." MUDs have a legislative need to lower energy consumption in the region in which they provide their services. This provides Thermostat Care with an opportunity to forge partnerships with MUDs to provide materials, resources, and processes for mercury thermostat replacement to accommodate for energy and cost-saving alternatives. Additionally, many of the program's efforts augment existing promotions for energy-efficient appliance incentives provided by MUDs. This section also includes outreach and efforts related to private utility companies, which function in a very similar manner in relation to partnership with the program.

3.2.11.1 Activity & Results

In 2024, efforts focused on relationship building and outreach to MUDs, as well as placing materials on MUD platforms in order to boost the program's messaging. The activity and results of these activities are detailed below:

- Conducted outreach to prospective and existing MUD partners, aiming to share materials to educate utility customers about the incentive and program, resulting in eight MUD partners promoting the program to their customers:
 - City of Sunnyvale: Promoted ThermostatCare.org link and program materials on their website ([Appendix 7.5.1](#)).
 - City of Colton: Promoted ThermostatCare.org link and program materials on their website ([Appendix 7.5.2](#)).
 - Lassen Municipal Utility District: Promoted ThermostatCare.org link and program materials on their website ([Appendix 7.5.3](#)).
 - City of Burbank: Promoted ThermostatCare.org link on their website resource list ([Appendix 7.5.4](#)).

- City of Corona (two material placements): Program printed and shipped two different informational fliers for placement in their lobby for distribution. Fliers has customized, trackable QR codes ([Appendix 7.4.5](#)).
- Turlock Irrigation District: Program printed and shipped informational fliers to Turlock Irrigation District to place in their lobby for distribution ([Appendix 7.4.6](#)).
- City of Moreno Valley: Promote ThermostatCare.org link on their website resource list ([Appendix 7.5.5](#)).
- Valley Clean Energy: Published a promotional graphic, ThermostatCare.org link, and informational/editorial content promoting Thermostat Care on their website ([Appendix 7.5.6](#))
- In total, material placements generated 55 unique clicks to ThermostatCare.org.
- Expanded the program's list of MUDs in California, which included conducting online research to locate contact information and information on any MUD's demand response program.

Dates and forms of education and outreach efforts for the municipal utility districts audience are shown below:

DATE	FORM OF MUNICIPAL UTILITY DISTRICTS EDUCATION/OUTREACH
01/24 - 12/24	Conducted MUD outreach
02/24-12/24	Shared program materials with cities and MUDs

3.2.11.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- Phone and email outreach to MUDs has remained an effective strategy for engaging both new and existing partners, leading to 8 material placements in 2024. Phone calls proved especially valuable for establishing initial connections, while emails played a key role in fostering ongoing collaboration and follow-ups. This approach allowed Thermostat Care to engage directly with utility contacts, ensuring clear communication and optimizing promotional efforts across the most effective channels.
- In terms of effectiveness, encouraging MUDs to promote the program via their website or digital platforms was the most successful form of partnership. For busy representatives, this was a low-effort way to partner and promote the program to MUD customers.

3.2.12 Apartment and Property Management Associations and Organizations

Apartment and property managers have been an especially difficult audience to reach in previous years, as individual property managers were difficult to contact directly. AB707 Legislation added this audience of apartment and property management associations and organizations in the hopes that the program could reach individual property managers indirectly by aligning with resources they actively engage with and trust.

3.2.12.1 Activity & Results

Efforts for reaching this audience focused on developing materials and conducting outreach for material placement. The activity and results of these activities are detailed below:

- Established/continued partnerships with the following associations and organizations:
 - California Rental Housing Association (CalRHA), estimated reach of 36,000 members managing 733,000+ units
 - 1 blog article ([Appendix 7.5.11](#)) educating on the program and how to properly dispose of mercury thermostats;
 - 1 blog piece on the Apartment News Publication, Inc. website ([Appendix 7.5.13](#));
 - 1 website banner ad placed on CalRHA main web page ([Appendix 7.5.14, Image 1](#));
 - 2 e-newsletter inserts placed in semi-annual member newsletter ([Appendix 7.5.14, Image 2](#)); and
 - 1 ad in the “Industry Partner Directory” page of CalRHA’s website ([Appendix 7.5.12, Image 3](#)).
 - Berkeley Property Owners Association (BPOA), estimated reach of 722 members managing 7,000 units
 - 1 editorial piece in BPOA’s newsletter ([Appendix 7.5.10](#)); and
 - 1 ad in the “Industry Partner Directory” page of BPOA’s website ([Appendix 7.5.12, Image 1](#)).
 - East Bay Rental Housing Association (EBRHA), estimated reach of 1,400 members managing 47,000+ units
 - 1 ad in the “Industry Partner Directory” page of EBRHA’s website ([Appendix 7.5.12, Image 2](#)).

Dates and forms of education and outreach efforts for the apartment and property management associations and organizations audience are shown below:

DATE	FORM OF APARTMENT AND PROPERTY MANAGEMENT ASSOCIATIONS AND ORGANIZATIONS EDUCATION/OUTREACH
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1/24-5/24	Conducted outreach to apartment and property management associations and organizations
2/24-3/24	Developed 2 editorial pieces (1 blog and 1 longer article) and 1 website banner; BPOA's "Industry Partner Directory" updated with program information
4/24-5/24	EBRHA and CalRHA's separate "Industry Partner Directory" updated with program information
6/24-8/24	Placed 1 website banner on CalRHA's main web page Placed 1 banner ad in Apartment News Publication, Inc
9/24-10/24	Placed 2 editorial pieces with CalRHA (blog, magazine content) Placed 1 banner ad in CalRHA's e-newsletter
11/24-12/24	Placed 1 editorial piece in BPOA's print newsletter

3.2.12.2 Effectiveness

An evaluation of the effectiveness of the program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- Focusing on a smaller number of partnerships that were established or researched in previous years allowed the program to focus on how to best utilize these partnerships to promote the program and its offerings.
- Partnerships with 3 key organizations (CalRHA, BPOA and EBRHA) were instrumental in facilitating access to a combined estimated audience of 38,100 members managing over 787,000 units. This collaboration underscores the effectiveness of engaging with well-established associations to leverage their communication channels for program promotion.
 - Through these partnerships, the Thermostat Care program managed to disseminate critical information across various media channels, including websites, newsletters, and magazines.
- Scheduling meetings with organizations proved to be helpful in obtaining more cost-effective package deals and discounts for paid content placements.

3.2.13 Public Utilities Commission

The California Public Utilities Commission (CPUC) is a regulatory agency that oversees privately owned public utilities in the state of California. Its jurisdiction extends to electric power, telecommunications, natural gas, and water companies. The CPUC has a wide-reaching impact and authority in their oversight of private utilities throughout California, including making decisions that directly impact clean energy and energy efficiency initiatives.

3.2.13.1 Activity & Results

In 2024, efforts focused on outreach and relationship building with the CPUC and the incentive programs it operates in an effort to boost Thermostat Care's messaging. The activity and results of these activities are detailed below:

- Conducted outreach to CPUC contacts to inform them of Thermostat Care's mission, services and resources, and to explore possible engagement opportunities. Efforts included:
 - 24 emails
 - 2 meetings
 - 4 calls
- Scheduled and attended separate meetings with two CPUC Energy Efficiency Program Managers to discuss partnerships and share program materials.
- Developed and posted social media content ([Appendix 7.5.43](#)) promoting the incentive and tagged CPUC in the posts.
- Established partnerships with the following CPUC/CEC-affiliated programs:
 - OhmConnect: published a link to the program's website and informational/editorial content promoting the program on their website ([Appendix 7.5.44](#))
 - Golden State Rebates:
 - Published a link to the program's website and informational/editorial content promoting the program on two pages of their website ([Appendix 7.5.45](#)).
 - Developed and published partnered social media posts, also published to GSR Instagram (also relevant to and previously reported in the [general public section of this report](#)).
 - Clean Energy Connection: Attended two meetings to explore potential collaboration, specifically on featuring Thermostat Care in their newsletter.
 - Building Decarbonization Coalition's The Switch is On: Featured a link to the Thermostat Care program on their website's incentive finder ([Appendix 7.5.46](#), also relevant to and previously reported in the [disadvantaged/low-income communities section of this report](#)).
 - Across content placements, incentive programs generated 742 unique clicks to ThermostatCare.org in 2024
- Established partnerships with the following utilities overseen by CPUC:
 - Anza Electric: published link to program website and informational/editorial content promoting the program on their website ([Appendix 7.5.47](#)).
 - Southern California Edison: published link to program website and informational/editorial content promoting the program on their website ([Appendix 7.5.48](#)).

- Across website placements, utilities overseen by CPUC generated 5,577 unique clicks to ThermostatCare.org in 2024
- Attended and made a public comment at the CPUC/CEC DAC Advisory Group Meeting promoting the Thermostat Care program and partnership opportunities.
- Attended the Stanford CEC Energy Innovation Summit, including developing a postcard-sized handout ([Appendix 7.5.36](#)) to provide to attendees. Results included:
 - Engaged with key stakeholders at CPUC, CEC, and community organizations
 - Distributed 23 handouts

Dates and forms of education and outreach efforts for the public utilities commission audience are shown below:

DATE	FORM OF PUBLIC UTILITIES COMMISSION EDUCATION/OUTREACH
01/24 - 7/24	Conducted outreach to CPUC contacts
01/24	Attended meetings with CPUC energy efficiency Program Managers to explore partnership opportunities
2/24	Attended CPUC/CEC Stanford Energy Innovation Summit to engage with CPUC
02/24 - 8/24	Conducted outreach to incentive programs funded by CPUC
03/24	Shared the ThermostatCare.org link and informational/editorial content promoting Thermostat Care with OhmConnect (CPUC-funded)
03/24, 9/24	Developed and published social media posts promoting the incentive and tagged CPUC
04/24-5/24	Developed and shared social media posts with the Golden State Rebates program (CPUC-funded), who then published the posts on Instagram. GSR also featured ThermostatCare.org and informational/editorial content promoting Thermostat Care on two web pages
05/24	Shared the ThermostatCare.org link and informational/editorial content promoting Thermostat Care with Southern California Edison (a utility overseen by CPUC)
06/24	Shared the ThermostatCare.org link and informational/editorial content promoting Thermostat Care with Anza Electric (a utility overseen by CPUC)
10/24	Attended and published a public comment at the CPUC/CEC DAC Advisory Group Meeting promoting the Thermostat Care program and partnership opportunities
11/24	Shared the ThermostatCare.org link and informational/editorial content promoting Thermostat Care with Building Decarbonization Coalition's The Switch is On (a CPUC/CEC-funded program)

11/24 - 12/24	Attended two meetings with Clean Energy Connection (a CPUC/CEC-funded program) to explore potential collaboration, specifically on featuring Thermostat Care in their newsletter.
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3.2.13.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- Outreach attempts made directly to the California Public Utilities Commission (CPUC) through phone and email continue to be met with limited success, receiving minimal responses and indicating a lack of interest in partnership opportunities.
- The program's strategic pivot toward collaboration with energy efficiency-focused incentive programs funded by CPUC and energy efficiency-focused messaging proved more successful. This realignment demonstrated the value of adapting outreach approaches to align with CPUC priorities and stakeholder interests.
- Thermostat Care's participation in digital meetings organized by CPUC proved to be an effective tactic to interact with, and increase awareness of, the program amongst CPUC staff.
- Above and beyond legislative requirements, Thermostat Care conducted successful outreach to utilities that CPUC regulates, generating widespread awareness and strong engagement, as reflected in results of 5,577 unique website clicks. Building on this momentum, the program will continue its focus on direct outreach to the utilities regulated by CPUC.

3.2.14 The State Energy Resources Conservation and Development Commission

The California Energy Commission (CEC), formally the State Energy Resources Conservation and Development Commission, is the primary energy policy and planning agency for California. The CEC sets standards for existing and new building efficiencies. Per the CEC 2019 Energy Code, Chapter 4, when a central energy management control system is not included in the design of the HVAC system in a new or existing building, a thermostat with setback capabilities and direct digital controls (DDC) must be installed. This code signifies that thermostats must be digital, which provides an opportunity for a partnership when Californians are installing new smart thermostats and potentially disposing of mercury thermostats.

3.2.14.1 Activity & Results

In 2024, efforts focused on outreach and relationship building with the CEC in an effort to collaborate and boost Thermostat Care's messaging and program. It should be noted that CEC and CPUC jointly fund many of the same programs and therefore they may be mentioned in this

section as well as the CPUC section. The activity and results of these activities are detailed below:

- Conducted outreach to CEC contacts to inform them of Thermostat Care’s mission, services, and resources and to explore possible engagement opportunities. This resulted in:
 - 10 emails
 - 5 calls
- Note: partnerships with OhmConnect, Golden State Rebates, Clean Energy Connection and Building Decarbonization Coalition, as well as the CEC Summit and CPUC/CEC DAC Advisory Group are relevant to this audience, but have previously been reported in the [CPUC section of this report](#).
- Conducted a phone survey with the Manager of the Appliance Efficiency Branch, which revealed that direct staff partnerships are not feasible; proposals must go to CEC Commissioners for approval. The CEC recommended outreach to the Building Standards Branch.

Dates and forms of education and outreach efforts for the California energy commission audience are shown below:

DATE	FORM OF CALIFORNIA ENERGY COMMISSION EDUCATION/OUTREACH
01/24 - 6/24	Conducted outreach to CEC contacts
2/24	Attended CPUC/CEC Stanford Energy Innovation Summit to engage with CEC
02/24 - 8/24	Conducted outreach to incentive programs funded by CEC
03/24	Shared the ThermostatCare.org link and informational/editorial content promoting Thermostat Care with OhmConnect (CEC-funded)
03/24, 9/24	Developed and published social media posts promoting the incentive and tagged CEC in the posts
04/24-5/24	Developed and shared a social media post with the Golden State Rebates program (CEC-funded), who published on Instagram. GSR also featured ThermostatCare.org and informational/editorial content promoting Thermostat Care on two web pages
10/24	Attended and published a public comment at the CPUC/CEC DAC Advisory Group Meeting promoting the Thermostat Care program and partnership opportunities
11/24	Shared the ThermostatCare.org link and informational/editorial content promoting Thermostat Care with Building Decarbonization Coalition’s The Switch is On (a CPUC/CEC-funded program)

11/24 - 12/24	Attended two meetings with Clean Energy Connection (a CPUC/CEC-funded program) to explore potential collaboration, specifically on featuring Thermostat Care in their newsletter.
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3.2.14.2 Effectiveness

An evaluation of the effectiveness of the Thermostat Care program within this audience and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of this program is detailed below:

- The Stanford CEC Energy Innovation Summit was a successful learning opportunity to understand the agency's priorities and explore alignment between mercury thermostat collection and California's broader energy efficiency goals.
- While the program struggled with direct outreach efforts to the California Energy Commission through traditional channels, this prompted a successful strategic evolution in the program's approach. The program adapted by broadening its focus to encompass both CEC and CPUC managed programs, recognizing the natural alignment between mercury thermostat collection and California's energy efficiency goals.
- This shift in strategy and communications was deemed successful. Many programs saw the alignment between mercury thermostat safe disposal and energy efficiency and partnered with the program through a variety of methods (social media, updating their program websites, etc). These established and expanded partnerships will continue into future years to benefit the promotion of the program without needing to spend advertising dollars.

3.3 Website

Thermostat Care maintained and updated the program website throughout 2024. The website included the following elements:

- Educational materials in a format that can be easily downloaded free of charge.
- Mobile-friendly interface with landing pages for residents, contractors, HHW centers, retailers, wholesalers, and program contact information. Each of the landing pages has tailored content relevant to the targeted audiences.
- Location information—organized by county—including all public mercury thermostat collection locations in California. This information appears both in the form of an easy-to-read list and as an interactive map that displays the locations closest to the user. The location information was regularly updated to ensure completeness and accuracy.
- Information about \$30 mercury thermostat collection incentives.
- Google Translate plug-in to allow for the site to be translated via a drop-down list of languages.
- Links to the program's social media accounts (Facebook and Instagram)

- To reach the largest number of people in each respective audience type, the website contains features that optimize page ranking in organic search results, including keyword targeting, metadata, backlinks, HTML best practices, and accessibility features.

3.3.1 2024 Website Data Collected

- 34,785 page views
- 112,756 total event counts/triggers (any action taken on the website, including scrolling, downloading a material, clicking to another page, etc.)
- 4,301 unique users on the “Consumers” landing page
- 263 file downloads from the “Consumers” landing page
- 684 unique users on the “Contractors” landing page
- 126 file downloads from the “Contractors” landing page
- 171 unique users on the “HHW” landing page
- 76 file downloads from the “HHW” landing page
- 272 unique users on the “Retailer/Wholesaler” landing page
- 386 file downloads from the “Retailer/Wholesaler” landing page

Key Performance Indicator	2024	Percent Increase from 2023
Total Page Views	34,785 visits	128%
Total Event Count	112,756 events	190%
Visitors to “Consumers” Page	4,301 visitors	1,129%
Visitors to “Contractors” Page	684 visitors	325%
Visitors to “HHW” Page	171 visitors	9%
Visitors to “Retail/Wholesaler” Page	272 visitors	45%

4. Mercury Thermostat Collection Data

4.1 Collection and Management of Collected Thermostats

Thermostat Care partners with Thermostat Recycling Corporation (TRC) and processing partner Veolia to handle logistics and the processing of collected mercury thermostats. Mercury thermostats are collected and maintained in a manner to ensure safe, simple and timely

retrieval, efficient collection, and proper management. Any business or facility that would like to participate, whether it be a retail store, contractor, HHW program or other organization, can request a free container by completing the container request form found on Thermostat Care's website. Container requests are fulfilled from Veolia's processing facility in Port Washington, WI and delivered directly to the requester. Each container includes a prepaid FedEx shipping label to return the container for processing, a large plastic bag liner for lining the collection container, an envelope that contains tie wraps to seal the liner and container, one Accumulation Start Date Label, shipping and safety requirements, Universal Waste Regulation Training manual, and Collection Location Guidelines with advice on how to train staff.

Collection locations are advised to collect mercury thermostats, package them according to Universal Waste Regulations, and use the prepaid shipping label (which is in compliance with Universal Waste Regulations) to send to the program's processing partner, Veolia. After the mercury thermostats have been processed, the container is cleaned and automatically returned to the collection location to continue collecting mercury thermostats. At the Veolia processing center, the mercury thermostats are stored and staged in a plastic-lined carton in a storage area for final processing. The containers are dated and processed in the order that they are received. The mercury thermostats collected from the containers are consolidated into a special 55-gallon drum, which is labeled and dated in accordance with regulations. The drum is sealed and is only opened when contents are being added to it. Special negative pressure-venting assures any fumes are captured and vented when the drum is opened.

The 55 gallon drums of mercury thermostats are shipped to and retorted at Veolia's Port Washington Mineral Springs facility. The mercury bulbs are safely removed from the plastic housing and placed into a processing vessel at the workstation. Once the processing vessel is full, the vessel is loaded into the mercury recovery retort oven. If a bulb breaks and the mercury spills, the work area is designed to contain the spillage, and trained operators will clean up and dispose of the mercury. The inventory and processing areas are equipped with special mercury vacuum cleaners that clean up any spillage at the end of each work day.

The post-retort debris consists of broken glass ampules. The debris is tested for residual mercury to document the removal of the mercury to levels below the US EPA Land Disposal Restriction (LDR) levels. The debris is then disposed of as a non-hazardous solid waste at Advanced Disposal Glacier Ridge Landfill, LLC in Horicon, Wisconsin.

4.2 Collection Data

2024 Total Collection Volumes

Total number of mercury thermostats collected	Total number of mercury switches collected	Estimated total pounds of mercury collected	Number of incentives provided to consumers*	Total incentives paid to consumers*
4,023	8,472	52.52	171	\$10,740

**Note that this is the number of incentives received, processed, and provided to consumers during 2024, and does not include mercury thermostats and incentive claims that have been collected at collection locations but have yet to be sent to Veolia for processing. This is also the number of forms and incentive checks processed, which may include multiple mercury thermostats.*

The following table compares collection data since Thermostat Care's inception:

	2022	2023	2024
Number of incentives provided to consumers	56	72	171
Incentives paid to consumers	\$1,680	\$3,090	\$10,740
Estimated pounds of mercury collected	70.2	91.66	52.52
Total bulbs/switches	11,000	14,784	8,472

As seen in the various audience sections above, outreach and engagement strategies have proven effective in increasing awareness of the program and engagement with program activities.

In light of the success of the activities, the program experienced a decrease in collection volumes. Of note, this trend is also being observed in some other states with mercury thermostat programs (including Minnesota, Pennsylvania, Massachusetts, Connecticut, and Vermont). This might be an indication of less mercury thermostats still in use.

5. Annual Survey & Program Modifications

In accordance with HSC Section 25214.8.13.5 (a-b), Thermostat Care conducted an annual survey of the audience groups listed in Section 25214.8.11.5 (c) to evaluate the effectiveness of the educational and outreach campaign and to obtain collection data related to the collection of mercury thermostats. Surveys were conducted May 1–July 1, 2024, following which analysis and reporting of results were completed July 1–September 1, 2024. Survey analysis and results were posted to ThermostatCare.org and shared with DTSC on August 29, 2024.

The surveys showed general awareness of the risks associated with mercury exposure and the need to safely dispose of mercury thermostats, with certain audiences displaying an increased awareness of these risks. Notable in this year’s survey was the increase in response rates across most audiences as compared to the 2023 survey, as well as an increase in recognition of safe disposal options.

A full copy of the survey analysis and results may be found here: [2024 Annual Survey Report](#)

Changes comparing a sampling of 2024 survey results to 2023 survey results:

	Knew risks of mercury exposure (% change)	Aware some thermostats contain mercury (% change)
General Public	+1%	+8%
Homeowners	same	+2%
Rural Districts	+6%	+9%
DAC/Low-Income	+4%	

Per Health and Safety Code section 25214.8.13.5(c), annual survey responses, public comments, and programmatic work were analyzed. It was determined that a modification plan was not necessary.

6. Accounting

6.1 Expenditures

Below is a table and description of the Qualified Third Party's expenditures incurred in developing and implementing the Thermostat Care program, as well as accounting of program administrative costs:

Program Component	Year 3 - 2024
Public Education and Outreach	\$987,100.99
Program Administration	\$179,539.08
Survey	\$54,195.82
Reporting	\$25,168.68
Total	\$1,246,004.57

Public education and outreach include activities across audiences as described in Section 4 to engage with and educate relevant entities. Program administration includes administrative costs incurred by the Qualified Third Party in managing the Thermostat Care program. Program Support includes administrative and project management costs incurred by the management and operation of the Thermostat Care program.

6.2 IRS Tax Form 990

As required by AB 707, the most recent copy of Internal Revenue Service Form 990 for Product Care is available at the following link: [Qualified Third Party IRS Form 990](#).

7. Appendix

7.1 Participating Public Collection Locations and Out of Service Mercury Thermostats (MT) Collected at Each Location

7.1.1 Retailer Collection Locations

Location	Address	City	County	Zip	# of MT collected
Cole Hardware Rockridge*	5533 College Ave	Oakland	Alameda	94618	0
Grand Lake Ace Hardware	1221 Grand Ave.	Piedmont	Alameda	94610	0
Laurel Ace Hardware	4024 Macarthur Blvd	Oakland	Alameda	94619	0
Bear Valley General Store*	3 Bear Valley Rd.	Bear Valley	Alpine	95422	0
Kirkwood General Store*	1501 Kirkwood Meadows Dr	Markleeville	Alpine	96120	0
Jackson Ace Hardware and Garden	520 Sutter Street, Hwy 49	Jackson	Amador	95642	0
Meek's Lumber & Hardware - Jackson	10422 CA-49	Jackson	Amador	95642	0
Ace Hardware	155 S Main St	Angels Camp	Calaveras	95221	0
Arnold Ace Home Center*	981 Blagen Rd	Arnold	Calaveras	95223	0
Lake Tulloch True Value Hardware	3505 Spangler Ln Suite 111	Copperopolis	Calaveras	95228	0
Sender's Market Inc	8111 Garabaldi St	Mountain Ranch	Calaveras	95246	0
Sender's Market LLC Valley Springs	72 State Route 26	Valley Springs	Calaveras	95252	0
Close Lumber	333 6th St	Williams	Colusa	95987	0
Antioch ACE Hardware	501 Sunset Dr	Antioch	Contra Costa	94509	0
Oakley Ace Hardware	3100 Main Street, Suite 266	Oakley	Contra Costa	94561	0
Orinda Hardware*	56 Moraga Way	Orinda	Contra Costa	94563	0
Pastime Hardware	10057 San Pablo Ave.	El Cerrito	Contra Costa	94530	1
Pittsburg Ace Hardware	125 E. Leland Road	Pittsburg	Contra Costa	94565	0
Do-It-Best Hardware	2514 Cameo Drive	Cameron Park	El Dorado	95682	0

Meek's Lumber & Hardware - South Lake Tahoe	2763 Lake Tahoe Blvd	South Lake Tahoe	El Dorado	96150	0
Mt. Aukum Store*	11261 Prospect Dr	Jackson	El Dorado	95642	0
Canyon Fork Ace Hardware	29181 Auberry Rd	Prather	Fresno	93651	0
Coalinga Hardware*	109 N 5Th St	Coalinga	Fresno	93210	0
Countrywide Building Materials	19 Fresno St	Fresno	Fresno	93706	0
Fowler Ace Hardware	113 E. Main St.	Fowler	Fresno	93625	0
Fresno AG Hardware	4590 N First St	Fresno	Fresno	93726	0
Golden Valley Ace Hardware	975 E. Manning Ave.	Reedley	Fresno	93654	0
Lowe's	875 Shaw Ave	Clovis	Fresno	93612	0
Lowes	7651 N Blackstone Ave	Fresno	Fresno	93720	0
AlSCO Geyer Ace Hardware	255 N Tehama St	Willows	Glenn	95988	0
Orland Ace Hardware	820 5th St	Orland	Glenn	95963	0
Orland Tires	707 South St	Orland	Glenn	95963	0
Carl Johnson True Value Hardware	3950 Jacobs Ave	Eureka	Humboldt	95501	0
Hensel's Ace Hardware	884 9th St	Arcata	Humboldt	95521	0
Keenan Supply	49 2nd St	Eureka	Humboldt	96021	9
Sunny Brae Ace Hardware	86 Sunnybrae Ctr.	Arcata	Humboldt	95521	0
Desert Paints	623 Main Street	El Centro	Imperial	92243	0
Holtville Ace Hardware	123 E 5th St	Holtville	Imperial	92250	0
J&B Materials	350 W Olive Ave	El Centro	Imperial	92243	0
Ace Hardware	10405 Main Street	Lamont	Kern	93241	0
Floyd's General Store	2020 S. Chester Ave	Bakersfield	Kern	93304	0
Wattenbarger Do-It Center	1616 N Chester Ave	Bakersfield	Kern	93308	0
Corcoran True Value Hardware	1140 Chittenden Ave	Corcoran	Kings	93212	0
Lemoore True Value Hardware	217 W D St	Lemoore	Kings	93245	0

Ervins True Value Hardware	735 Skyline Blvd	Avenal	Kings	93204	0
S&R Farm Supplies*	944 Skyline Blvd #1819	Avenal	Kings	93204	0
Tractor Supply Co	15930 Dam Rd, Unit C	Clearlake	Lake	95422	0
Seventh and Union Hardware Inc.*	1622 W 7th St	Los Angeles	Los Angeles	90017	0
Anawalt Malibu Hardware & Supply	3730 Cross Creek Rd	Malibu	Los Angeles	90265	1
Ken's Ace Hardware	303 S Diamond Bar Blvd	Diamond Bar	Los Angeles	91765	0
L B Johnson Ace Hardware	3600 Slauson Ave	Maywood	Los Angeles	90270	0
Merrit's Hardware	1302 N Hacienda Blvd	La Puente	Los Angeles	91744	2
San Dimas Ace Hardware	201 W Bonita Ave	San Dimas	Los Angeles	91773	1
Eno's Hardware	1001 N Lake St	Madera	Madera	93638	0
General Builders Supply*	1808 Howard Rd	Madera	Madera	93637	0
Sierra Supply	5255 CA-49 N	Mariposa	Mariposa	95338	0
Marin Ace	180 Merrydale Road	San Rafael	Marin	94903	0
Livingston True Value Hardware	321 2nd Street	Livingston	Merced	95334	0
Corner Store*	600 Main St	Cedarville	Modoc	96104	0
High Country Lumber	243 Sierra Manor Rd	Mammoth Lakes	Mono	93546	0
Greenfield True Value*	136 El Camino Real	Greenfield	Monterey	93927	0
Platt Electric Supply	2009 Morlan Dr	Napa	Napa	94558	0
Lake Almanor Ace Hardware	417 Main St	Chester	Plumas	96020	0
Mountain Building Supply	1947 Lee Rd.	Quincy	Plumas	95971	0
Mountain Hardware and Sports	282 Bonta St.	Blairsdene	Plumas	96103	0
Plumas Ace Hardware	184 W Sierra Ave.	Portola	Plumas	96122	0
Twain Harte Lumber & Hdwe	22956 Twain Harte Dr	Twain	Plumas	95383	0
Ace Hardware	66550 Pierson Blvd	Desert Hot Springs	Riverside	92240	0

ThermostatCare

Palm Desert Ace Hardware	74058 Highway 111	Palm Desert	Riverside	92260	1
True Value Hardware	1260 4th St	Hollister	San Benito	95023	0
Boulder Bay Station*	39212 Big Bear Blvd	Big Bear Lake	San Bernardino	92315	0
Cedar Glen Trading Post	28946 Hook Creek Rd.	Cedar Glen	San Bernardino	92321	0
K & L Hardware	26091 East Baseline	San Bernardino	San Bernardino	92410	0
Center Hardware & Supply Co	3003 3rd St	San Francisco	San Francisco	94107	0
Cole Hardware	956 Cole St.	San Francisco	San Francisco	94117	7
Cole Hardware Downtown	70 Fourth St.	San Francisco	San Francisco	94103	1
Cole Hardware North Beach	627 Vallejo St.	San Francisco	San Francisco	94133	0
Cole Hardware Russian Hill	2254 Polk St.	San Francisco	San Francisco	94109	0
Discount Builders Supply	1695 Mission St	San Francisco	San Francisco	94103	0
Fredericksen Hardware & Paint	3029 Fillmore St	San Francisco	San Francisco	94123	0
Progress Hardware	724 Irving St.	San Francisco	San Francisco	94122	0
Standard 5 & 10 Ace	3545 California St	San Francisco	San Francisco	94118	0
Universal Electric Supply Co	68 Converse St	San Francisco	San Francisco	94103	0
Lockeford Ace Hardware	18960 N Highway 88	Lockeford	San Joaquin	95237	0
Brisco's True Value Hardware	1005 El Camino Real	Arroyo Grande	San Luis Obispo	93420	0
Hewitt Hardware	428 S Main St.	Templeton	San Luis Obispo	93465	0
Lowes	2445 Golden Hills Rd.	Paso Robles	San Luis Obispo	93446	0
Miner's Ace Hardware	510 Atascadero Rd.	Morro Bay	San Luis Obispo	93442	0
Miner's Ace Hardware	1056 W. Grand Ave.	Grover Beach	San Luis Obispo	93433	0
Miner's Ace Hardware	1080 Los Osos Valley Rd.	Los Osos	San Luis Obispo	93402	0
Miner's Ace Hardware	2034 Santa Barbara Ave.	San Luis Obispo	San Luis Obispo	93401	0
Miner's Ace Hardware	553 W. Tefft St.	Nipomo	San Luis Obispo	93444	0
Miner's Ace Hardware	9370 El Camino Real	Atascadero	San Luis Obispo	93422	0

Miner's Ace Hardware (AG)	186 Station Way	Arroyo Grande	San Luis Obispo	93420	0
Brisbane Hardware and Supply Inc	1 Visitacion	Brisbane	San Mateo	94005	0
Brownies Ace Hardware	1563 Polk St	San Francisco	San Mateo	94109	0
Hassett Ace Hardware	282 Woodside Plaza	Redwood City	San Mateo	94061	0
Blossom True Value Hardware	1297 W El Camino Real	Mountain View	Santa Clara	94040	4
Hassett Ace Hardware	875 Alma St	Palo Alto	Santa Clara	94301	0
Scarborough Lumber and Building Supply	20 El Pueblo Rd	Scotts valley	Santa Cruz	95066	0
Hovis Ace Hardware	37113 Main St.	Burney	Shasta	96013	0
Bassett Station	100 Gold Lake Rd	Sierra City	Sierra	96125	0
Sierra Hardware	305 Main St	Downieville	Sierra	95936	0
Dollar General	15 Telco Way	Etna	Siskiyou	96027	0
Dunsmuir True Value Hardware*	5836 Dunsmuir Ave	Dunsmuir	Siskiyou	96025	0
Ramshaw Ace Hardware	328 Mt Shasta Blvd	Mt Shasta	Siskiyou	96067	0
Gate Depot	17526 CA-12	Sonoma	Sonoma	95476	0
Oakdale Ace Hardware	1010 E F St	Oakdale	Stanislaus	95361	0
Richland Ace Hardware*	2531 E Whitmore Ave Suite Z	Ceres	Stanislaus	95307	0
Meek's Lumber and Hardware*	1414 Colusa Hwy,	Yuba City	Sutter	95993	0
Bidwell Appliance	327 Walnut St.	Red Bluff	Tehama	96080	0
Lake Almanor Ace Hardware	417 Main St	Chester	Tehama	96020	0
Los Molinos Ace Hardware	7930 State Highway 99e	Los Molinos	Tehama	96055	0
McCoy's Ace Hardware & Farm Supply	2060 South Avenue	Corning	Tehama	96021	0
Red Bluff Ace Hardware	22690 Antelope Blvd	Red Bluff	Tehama	96080	0
Tractor Supply Co. - Red Bluff Distribution Center	249 S Main St	Red Bluff	Tehama	96080	0
Valley West Ace Hardware	20639 Gas Point Rd	Cottonwood	Shasta	96022	0

Rancho Tehama Mercantile	17597 Rancho Tehama Rd	Corning	Tehama	96021	0
Ewing Irrigation & Landscape Supply	2321 S K St	Tulare	Tulare	93274	0
Nelson's Ace Hardware	2230 W Walnut Ave	Visalia	Tulare	93277	0
Ace Hardware of Thousand Oaks	1934 E Avenida De Los Arboles	Thousand Oaks	Ventura	91362	0
Ace Hardware	663 W Channel Islands Blvd	Port Hueneme	Ventura	93041	0
Dollar General	16669 Willow Glen Rd	Brownsville	Yuba	95919	0
Foothill Hardware (Ace Hardware)	13860 Willow Glen Rd.	Oregon House	Yuba	95962	0

**This location opted out during 2024.*

7.1.2 Wholesaler Collection Locations

Location	Address	City	County	Zip	# of MT collected
Johnstone Supply	1384 14th Street	Oakland	Alameda	94607	73
RSD	1376 STEALTH STREET	LIVERMORE	Alameda	94551	11
Heating & Cooling Supply, LLC	6510 Sierra Court	Dublin	Alameda	94568	8
Allied Refrigeration	2175 Adams Avenue	San Leandro	Alameda	94577	2
Air Cold Supply, A Ferguson Enterprise	26999 Industrial Blvd.	Hayward	Alameda	94545	2
Johnstone Supply	1497 Zephyr Ave.	Hayward	Alameda	94544	0
Goodman Distribution Livermore 738	1943 Rutan Dr	Livermore	Alameda	94550	0
Us Air Conditioning Distributors (USACD)	1995 Fairway Drive	San Leandro	Alameda	94577	0
Rubenstein Supply Company	2800 San Pablo Avenue	Oakland	Alameda	94608	0
R.E. Michel Company, Inc.	2921 Whipple Road	Union City	Alameda	94587	0
Goodman Distribution, Inc.	3018 Alvarado Street STE C	San Leandro	Alameda	94577	0
United Refrigeration	3018 ALVARADO STREET STE A	SAN LEANDRO	Alameda	94577	0
Slakey Brothers	3395 ARDEN ROAD	HAYWARD	Alameda	94545	0
RSD	436 HESTER STREET	SAN LEANDRO	Alameda	94577	0
W.W. Grainger, Inc.	444 Doolittle Dr.	San Leandro	Alameda	94577	0

Air Cold Supply, A Ferguson Enterprise	6780 Sierra Ct.	Dublin	Alameda	94568	0
Johnstone Supply	7066 Las Postitas Rd.	Livermore	Alameda	94551	0
Slakey Brothers Jackson	1400 SOUTH HIGHWAY 49	JACKSON	Amador	95642	0
Toro Aire, Inc.	3425 E. La Palma Ave	Anaheim	Anaheim	92806	0
Pace Supply	224 MEYERS STREET	CHICO	Butte	95928	0
Slakey Brothers	2301 Park Avenue	Chico	Butte	95927	0
Baker Distributing Company	824 Cherry St.	Chico	Butte	95928	0
Johnstone Supply Co	1985 Arnold Industrial Way	CONCORD	Contra Costa	94520	45
Goodman Distribution, Inc.	4020 Nelson Ave. Suite 100	Concord	Contra Costa	94520	34
Hassler Heating And Air Conditioning	1537 South 56th Street	El Cerrito	Contra Costa	94530	21
Refrigeration Supplies Distributor (RSD)	2551 Stanwell Drive	Concord	Contra Costa	94520	17
Sigler Wholesale Distributors	1920 MARK COURT	CONCORD	Contra Costa	94520	9
Allied Refrigeration	2170 Commerce Avenue	Concord	Contra Costa	94520	0
W.W. Grainger, Inc.	2288 Pike Ct.	Concord	Contra Costa	94520	0
Slakey Brothers	2460 BATES AVENUE	CONCORD	Contra Costa	94520	0
Lennox Stores	4090 Pike Lane B	Concord	Contra Costa	94520	0
Cfm Equipment Distr., Inc.	5650 Imhoff Dr. Unit J	Concord	Contra Costa	94520	0
Western Nevada Supply	2141 JAMES AVENUE	South Lake Tahoe	El Dorado	96150	0
Johnstone Supply Co	5658 E. CLINTON AVE.	FRESNO	Fresno	93727	19
RSD	2208 EAST MCKINLEY AVENUE	FRESNO	Fresno	93703	16
USACD	2670 E. BYRD AVE	FRESNO	Fresno	93706	9
Facsco	1528 N Thesta St.	Fresno	Fresno	93703	8
R.E. Michel Company, Inc.	5405 East Home Avenue, Suite 107	Fresno	Fresno	93727	2
Lennox Stores	1155 E. North Ave.	Fresno	Fresno	93725	1
W.W. Grainger, Inc.	1335 Tuolumne St	Fresno	Fresno	93706	0

Cfm Equipment Distr., Inc.	1744 South Pearl Ave.	Fresno	Fresno	93721	0
United Refrigeration	1848 E. Griffith Way	Fresno	Fresno	93726	0
Sigler Wholesale Distributors	2345 LOS ANGELES STREET	FRESNO	Fresno	93721	0
Goodman Distribution, Inc.	2620 East Byrd Avenue	Fresno	Fresno	93706	0
Trane	3026 N Business Park Ave Suite 105	Fresno	Fresno	93727	0
Geary Pacific Supply	3026 N. Business Park #102	Fresno	Fresno	93727	0
Coast Appliance Parts	3260 E. McKinley	Fresno	Fresno	93703	0
Slakey Brothers	4333 NORTH EFFIE STREET	FRESNO	Fresno	93726	0
Heating and Cooling LLC	5357 E. Home Avenue	Fresno	Fresno	93727	0
Baker Distributing Company	5449 E. Lamona Avenue	Fresno	Fresno	93727	0
Goodman Distribution, Inc.	866 E. Ross Road Unit B	El Centro	Imperial	92243	2
Baker Distributing Company	899 Industry Way	El Centro	Imperial	92243	2
Us Air Conditioning Distributors (USACD)	1002 Industry Way	El Centro	Imperial	92243	0
RSD	110 EAST MAIN STREET	EL CENTRO	Imperial	92243	0
Western Nevada Supply	515 S. Main Street	Bishop	Inyo	93514	0
Coast Appliance Parts	1404 29th Street	Bakersfield	Kern	93301	0
Baker Distributing Company	149 UNION AVENUE	Bakersfield	Kern	93307	0
Johnstone Supply	2130 "V" STREET	Bakersfield	Kern	93301	0
Bacsko	215 SUMNER ST	BAKERSFIELD	Kern	93305	0
Goodman Distribution, Inc.	2295 Gibson Street	Bakersfield	Kern	93308	0
Heating & Cooling LLC	2401 E. Brundage Lane	Bakersfield	Kern	93307	0
United Refrigeration	3101 Gilmore Ave Suite 300	BAKERSFIELD	Kern	93308-6342	0
W.W. Grainger, Inc.	3900 Easton Dr	Bakersfield	Kern	93309	0
RSD	621 EAST 21ST STREET	BAKERSFIELD	Kern	93305	0
Sigler	7021 Schirra Court	Bakersfield	Kern	93313	0

Us Air Conditioning Distributors, Inc. (USACD)	720 Williams Street	Bakersfield	Kern	93305	0
Lennox Stores	7301 Meany Avenue	Bakersfield	Kern	93312	0
Kings County Pipe & Supply	500 E. Sixth St.	Hanford	Kings	93230	0
Western Nevada Supply	200 BELLA WAY	SUSANVILLE	Lassen	96130	0
Air Cold Supply - A Ferguson Enterprise	429 MADERA ST.	SAN GABRIEL	Los Angeles	91776	128
Johnstone Supply	31240 La Baya Drive	Westlake Village	Los Angeles	91362	86
Sigler	15612 FIRST ST	IRWINDALE	Los Angeles	91706	71
Johnstone Supply	11725 Inglewood Ave.	Hawthorne	Los Angeles	90250	64
USACD	16950 Chestnut St.	City of Industry	Los Angeles	91748	52
Ferguson Heating & Cooling	640 Ayon Avenue	Azusa	Los Angeles	91702	46
RSD	14901 RAYMER ST	VAN NUYS	Los Angeles	91405	45
Allied Refrigeration	306 S. Ninth Avenue	City of Industry	Los Angeles	91746	40
Russell Sigler Inc.	3648 E INDUSTRY AVE	LAKEWOOD	Los Angeles	90712	38
Us Air Conditioning Distributors (USACD)	9250 OWENSMOUTH AVENUE	CHATSWORTH	Los Angeles	91311	35
United Refrigeration, Inc.	510 E. Rancho Vista Blvd.	Palmdale	Los Angeles	93550	32
Johnstone Supply	25027 Anza Drive	Valencia	Los Angeles	91355	31
Allied Refrigeration	917 Mc Garry St.	Los Angeles	Los Angeles	90021	31
RSD	21727 NORDHOFF STREET	CHATSWORTH	Los Angeles	91311	30
United Refrigeration D5	3421 N. San Fernando Road Suite E-F	Los Angeles	Los Angeles	90065	28
Daikin Comfort	16150 STAGG STREET	VAN NUYS	Los Angeles	91406	26
Us Air Conditioning Distributors (USACD)	7628 Sepulveda Blvd.	Van Nuys	Los Angeles	91405	25
Refrigeration Supplies Distributor (RSD)	1201 Monterey Pass Road	Monterey Park	Los Angeles	91754	24
Ac Pro	9216 Eton Ave	Chatsworth	Los Angeles	91311	23
Us Air Conditioning Distributors (USACD)	2531 S. Alameda St.	Vernon	Los Angeles	90058	19
Refrigeration Supplies Distributor (RSD)	724 S. Flower Street	Burbank	Los Angeles	91502	19

Geary Pacific Supply	16037 Foothill Blvd	Irwindale	Los Angeles	91702	18
Lennox Stores	25217 Rye Canyon Road	Valencia	Los Angeles	91355	18
RSD	680 UNION AVE	POMONA	Los Angeles	91768	18
U.S. Air Conditioning Distributors (USACD)	2225 Colby Avenue	Los Angeles	Los Angeles	90064	17
U.S. Air Conditioning Distributors (USACD)	9836 Alburtis Ave.	Santa Fe Spgs	Los Angeles	90670	17
AC Pro	13409 Garvey Ave.	Baldwin Park	Los Angeles	91706	16
Allied Refrigeration	19220 Normandi Ave.	Torrance	Los Angeles	90502	16
Baker Distributing Company	11636 Tuxford Street	Sun Valley	Los Angeles	91352	15
Goodman Distribution	9440 Lurline Ave	Chatsworth	Los Angeles	91311	15
Goodman Distribution	23021 Normandie Avenue	Torrance	Los Angeles	90501	14
Goodman Distribution, Inc.	525 PARK AVENUE SUITE A	SAN FERNANDO	Los Angeles	91340	14
R.E. Michel Company, Inc.	5370 Third Street	Irwindale	Los Angeles	91706	14
Trane Supply	20450 E. Walnut Dr. N	Diamond Bar	Los Angeles	91789	13
Us Air Conditioning Distributors (USACD)	2751 Temple Avenue	Signal Hill	Los Angeles	90755	13
United Refrigeration C4	16606 Schoenborn St	North Hills	Los Angeles	91343	12
US Air Conditioning Distributors	25064 Anza Dr.	Valencia	Los Angeles	91355	12
Allied Refrigeration	15558 Cabrito Road	Van Nuys	Los Angeles	91406	8
Johnstone Supply	42033 6th Street West	Lancaster	Los Angeles	93534	8
AC Pro	9214 Artesia Blvd	Bellflower	Los Angeles	90706	6
Lennox Stores	19801 Nordhoff Pl 109	Chatsworth	Los Angeles	91311	5
United Refrigeration	5345 THIRD STREET	IRWINDALE	Los Angeles	91706	4
Air Cold Supply - A Ferguson Enterprise	1144 West Avenue L12	Lancaster	Los Angeles	93534	3
Air Cold Supply	2750 S. Towne Avenue	Pomona	Los Angeles	91320	3
Goodman Distribution, Inc.	9834 Alburtis Avenue	Santa Fe Springs	Los Angeles	90670	3
Goodman Distribution	20035 E. Walnut Drive	City of Industry	Los Angeles	91789	2

United Refrigeration, Inc.	1134 E. Dominguez Street	Carson	Los Angeles	90746	1
Coast Appliance Parts	15700 S. Broadway	Gardena	Los Angeles	90248	1
Hirsch Pipe & Supply Co., Inc.	23023 Normandie Ave.	Torrance	Los Angeles	90501	1
Hirsch Pipe & Supply Co., Inc.	2343 San Fernando Rd.	Los Angeles	Los Angeles	90065	1
Coast Appliance Parts	2606 Lee Avenue	South El Monte	Los Angeles	91733	1
Coast Appliance Parts	6250 Cherry Avenue	Long Beach	Los Angeles	90805	1
Hirsch Pipe & Supply Co., Inc.	1011 N. Gower St.	Hollywood	Los Angeles	90038	0
W.W. Grainger, Inc.	10137 S. Norwalk Blvd	Santa Fe Springs	Los Angeles	90670	0
W.W. Grainger, Inc.	1050 W. Walnut St	Compton	Los Angeles	90220	0
W.W. Grainger, Inc.	10804 S. La Cienega Blvd	Inglewood	Los Angeles	90304	0
U.S. Air Conditioning Distributors (USACD)	1100 Chestnut St.	Burbank	Los Angeles	91506	0
Ferguson Heating & Cooling	11244 Playa Court	Culver City	Los Angeles	90230	0
Ac Pro	1198 E. Willow Street	Signal Hill	Los Angeles	90755	0
Hirsch Pipe & Supply Co., Inc.	12024 Sherman Way	North Hollywood	Los Angeles	91605	0
Hajoca - El Monte	12334 Denholm Drive	El Monte	Los Angeles	91732	0
Allied Refrigeration	1256 Price Avenue	Pomona	Los Angeles	91767	0
Hirsch Pipe & Supply Co., Inc.	1330 S. Atlantic Blvd.	Los Angeles	Los Angeles	90022	0
Air Cold Supply - A Ferguson Enterprise	13500 Saticoy Street	Van Nuys	Los Angeles	91402	0
Lennox Stores	13668 Valley Blvd A	City of Industry	Los Angeles	91746	0
AC Pro	1369 West Washington Blvd.	Los Angeles	Los Angeles	90007	0
Heating & Cooling LLC 822	139 N. Sunset	CITY OF INDUSTRY	Los Angeles	91744	0
Johnstone Supply	1433 Venice Blvd.	Los Angeles	Los Angeles	90006	0
R.E. Michel Company, Inc.	14718 Raymer Street	Van Nuys	Los Angeles	91405	0
AC Pro	149 Village Court	San Dimas	Los Angeles	91773	0
Hirsch Pipe & Supply Co., Inc.	14949 Oxnard St.	Van Nuys	Los Angeles	91411	0

AC Pro	15438 Hawthorne Blvd.	Lawndale	Los Angeles	90260	0
R.E. Michel Company Inc.	155 W. Victoria Street	Long Beach	Los Angeles	90805	0
AC Pro - 46	16116 Valerio St.	Van Nuys	Los Angeles	91406	0
Johnstone Supply Co	16147 Avenida Patilla	Irwindale	Los Angeles	91702	0
Baker Distributing	16253 Ornelas Street	Irwindale	Los Angeles	91706	0
Geary Pacific Supply	16665 Arminta Street	Van Nuys	Los Angeles	91406	0
AC Pro Branch 31	170 N. Daisy Ave.	Pasadena	Los Angeles	91107	0
Toro Aire, Inc.	1708 Mahalo Place	Rancho Dominguez	Los Angeles	90220	0
Hirsch Pipe & Supply Co., Inc.	1717 19th St.	Santa Monica	Los Angeles	90404	0
Lennox Parts Plus A553	1787 East 28th Street	Signal Hill	Los Angeles	90755	0
Goodman Distribution, Inc	1854 E. 22nd St	Vernon	Los Angeles	90058	0
Johnstone Supply	19005 Parthenia Road	Northridge	Los Angeles	91324	0
Sigler Wholesale Distributors	21200 Lassen Street	CHATSWORTH	Los Angeles	91311	0
Trane	21720 Wilmington Ave.	Long Beach	Los Angeles	90810	0
Dancool HVAC Supply	220 W Ivy Ave	Inglewood	Los Angeles	90302	0
Goodman Distribution	2268 Foothill Blvd	Pasadena	Los Angeles	91107	0
Hajoca - Los Angeles	2275 S. Carmelina Ave	Los Angeles	Los Angeles	90064	0
Allied Refrigeration	2300 E. 28th Street	Signal Hill	Los Angeles	90755	0
U.S. Air Conditioning Distributors (USACD)	235 E. Avenue K-10	Lancaster	Los Angeles	93535	0
Ferguson	26470 Summit Circle	Santa Clarita	Los Angeles	91350	0
Dancool Hvac Supply	2738 Potrero Ave.	El Monte	Los Angeles	91733	0
RSD	2745 Temple Avenue	Signal Hill	Los Angeles	90755	0
Johnstone Supply	2810 TEMPLE AVE.	LONG BEACH	Los Angeles	90806	0
Hirsch Pipe & Supply Co., Inc.	28323 Kelly Johnson Pkwy	Valencia	Los Angeles	91411	0
Hirsch Pipe & Supply Co., Inc.	2920 E. Miraloma Ave.	Anaheim	Los Angeles	92806	0

Goodman Distribution, Inc.	315 Cloverleaf Drive	Baldwin Park	Los Angeles	91706	0
Toro Aire, Inc.	320 W. Cerritos Avenue	Glendale	Los Angeles	91204	0
Hirsch Pipe & Supply Co., Inc.	3317 W. Jefferson Blvd.	Los Angeles	Los Angeles	90018	0
Goodman Distribution, Inc.	3334 San Fernando Rd Suite 102	Los Angeles	Los Angeles	90065	0
Lennox Industries Inc.	3410 SAN FERNANDO ROAD, UNIT 5	LOS ANGELES	Los Angeles	90065	0
Sigler Wholesale Distributors	3424 N San Fernando Rd	Los Angeles	Los Angeles	90065	0
Hirsch Pipe & Supply Co., Inc.	3530 E. Anaheim St.	Long Beach	Los Angeles	90804	0
Trane Company Glendale	3631 SAN FERNANDO ROAD	GLENDALE	Los Angeles	91204	0
Goodman Distribution, Inc.	3633 Lenawee Ave. Ste 180	Los Angeles	Los Angeles	90016	0
Allied Refrigeration	3650 Holdrege Avenue	Los Angeles	Los Angeles	90016	0
Heating & Cooling LLC 823	3650 N. INDUSTRY Avenue	LAKEWOOD	Los Angeles	90712	0
Goodman Distribution, Inc.	40222-A LaQuinta Lane Suite 101	Palmdale	Los Angeles	93551	0
Dancool Hvac Supply, Inc.	4544 SAN FERNANDO ROAD	GLENDALE	Los Angeles	91204	0
AC Pro - Branch 42	4951 Mason St.	South Gate	Los Angeles	90280	0
RSD	5910 BOWCROFT STREET	LOS ANGELES	Los Angeles	90016	0
Coast Appliance Parts	5916 Kester Avenue	Van Nuys	Los Angeles	91411	0
Coast Appliance Parts	6909 S. Western Avenue	Los Angeles	Los Angeles	90047	0
Baker Distributing Company	695 E Paige Ave	Los Angeles	Los Angeles	93274	0
Refrigeration Supplies Distributor (RSD)	702 W. 190th Street	Gardena	Los Angeles	90248	0
Dancool Hvac Supply	7235 FULTON AVE	N Hollywood	Los Angeles	91605	0
Hirsch Pipe & Supply Co., Inc.	7811 Deering Ave.	Canoga Park	Los Angeles	92078	0
Dancool Hvac Supply	8100 Deering Ave.	Canoga Park	Los Angeles	91304	0
Johnstone Supply	8639 Tamarack Avenue	Sun Valley	Los Angeles	91352	0
Howard Industries	8855 WASHINGTON BLVD	CULVER CITY	Los Angeles	90232	0
W.W. Grainger, Inc.	8930 Winnetka Ave	Northridge	Los Angeles	91324	0

American Refrigeration Supplies, Inc.	910 Justin Avenue	Glendale	Los Angeles	91201	0
Johnstone-Commerce	9143 Perkins Street	Pico Rivera	Los Angeles	90660	0
Ferguson Heating Cooling	9401 Oso Avenue	Chatsworth	Los Angeles	91311	0
Heating & Cooling LLC 825	9714 DEERING AVENUE	CHATSWORTH	Los Angeles	91311	0
Air Cold Supply - A Ferguson Enterprise	68 Belvedere St.	San Rafael	Marin	94901	0
Johnstone Supply 328	1755 GROGAN AVE	MERCED	Merced	95341	3
W.W. Grainger, Inc.	1334 Dayton St.	Salinas	Monterey	93901	0
Johnstone Supply 140	1528 Moffett Street	SALINAS	Monterey	93905	0
Slakey Brothers	321 ORANGE AVENUE	SAND CITY	Monterey	93955	0
RSD	527 BRUNKEN AVENUE	SALINAS	Monterey	93901	0
Slakey Brothers Salinas	601 WORK STREET	SALINAS	Monterey	93901	0
Wholesale Solutions	720 Sixth Street	Napa	Napa	94559	1
Slakey Brothers	12277 LOMA RICA DRIVE SUITE E	GRASS VALLEY	Nevada	95945	1
Western Nevada Supply	10990 INDUSTRIAL WAY	TRUCKEE	Nevada	96161	0
Johnstone Supply Co	23211 DEL LAGO DRIVE	LAGUNA HILLS	Orange	92653	85
Us Air Conditioning Distributors, Inc. (USACD)	1304 S. Claudina Street	Anaheim	Orange	92805	38
Johnstone Supply	518 E BALL ROAD	ANAHEIM	Orange	92805	35
AC Pro	591 S. Walnut St.	La Habra	Orange	90631	35
Totaline	15041 Bake Pkwy	Irvine	Orange	92618	28
Ac Pro	23456 South Pointe Blvd	Laguna Hills	Orange	92653	25
RSD	26021 ATLANTIC OCEAN DRIVE	LAKE FOREST	Orange	92630	25
U.S. Air Conditioning Distributors (USACD)	22572 Shannon Circle	Lake Forest	Orange	92630	20
Watsco	3020 SOUTH KILSON DRIVE	SANTA ANA	Orange	92707	20
Sigler Wholesale Distributors	205 S. PUENTE ST	BREA	Orange	92821	18
Ac Pro	3060 E. La Palma Avenue	Anaheim	Orange	92806	18

United Refrigeration, Inc.	1920 E. McFadden Avenue	Santa Ana	Orange	92705	16
Goodman Distribution, Inc 764	18085 EUCLID STREET	FOUNTAIN VALLEY	Orange	92708	12
RSD Santa Ana	2100 E. WILSHIRE AVE	SANTA ANA	Orange	92705	7
Lennox Stores	299 Goddard Street	Irvine	Orange	92618	7
RSD	2890 E CORONADO ST	ANAHEIM	Orange	92806	5
Johnstone Supply	520 E. Dyer Road	Santa Ana	Orange	92707	3
RSD	6391 ORANGETHORPE AVENUE	BUENA PARK	Orange	90620	2
Hirsch Pipe & Supply Co., Inc.	7521 Garden Grove Blvd	Garden Grove	Orange	92841	1
R. E. Michel Co	1039 E. Lacy Ave.	Anaheim	Orange	92805	0
American Refrigeration Supplies, Inc.	1086 Kraemer Place	Anaheim	Orange	92806	0
Geary Pacific Supply	1200 E. Cerritos Avenue	Anaheim	Orange	92805	0
Allied Refrigeration	1211 E. Edinger Avenue	Tustin	Orange	92780	0
Daikin Comfort	1225 N. KRAEMER BLVD	ANAHEIM	Orange	92806	0
W.W. Grainger, Inc.	12871 Western Ave	Garden Grove	Orange	92841	0
Air Cold Supply - A Ferguson Enterprise	1346 S. Claudina Street	Anaheim	Orange	92805	0
AC Pro	1442 Ritchey Street	Santa Ana	Orange	92705	0
Lennox Stores	151 West Orangethorpe Avenue	Placentia	Orange	92870	0
W.W. Grainger, Inc.	1554 Brookhollow Dr.	Santa Ana	Orange	92705	0
Trane Company	15551 Red Hill Avenue	TUSTIN	Orange	92780	0
Smardan-Hatcher Co.	17273 Mt. Hermann St.	Fountain Valley	Orange	92708	0
W.W. Grainger, Inc.	310 E. Ball Rd	Anaheim	Orange	92805	0
Atwater Supply	518 E. Ball Road	Anaheim	Orange	92805	0
Ferguson Heating Cooling	605 E. Cerritos Avenue	Anaheim	Orange	92805	0
United Refrigeration, Inc.	6150 Valley View Street	Buena Park	Orange	90620	0
Heating & Cooling Supply, LLC	685 N. Poplar Street	Orange	Orange	92868	0

Goodman Distribution	700 N. Valley St.	Anaheim	Orange	92801	0
Ac Pro	7606 Garden Grove Blvd	Westminster	Orange	92683	0
Goodman Distribution, Inc.c.	9750 Irvine Blvd. 103	Irvine	Orange	92618	0
Refrigeration Supplies Distributor (RSD)	640 COMMERCE DRIVE	ROSEVILLE	Placer	95678	15
Lennox Stores	1010 Winding Creek Road, Ste 100	Roseville	Placer	95678	0
Goodman Distribution, Inc.	8825 WASHINGTON BLVD. STE 400	ROSEVILLE	Placer	95678	0
Jefferson Supply Company	365 W Sierra Ave	Portola	Plumas	96122	0
Johnstone Supply	1000 El Sobrante Rd.	CORONA	Riverside	92879	13
Ac Pro	1751 Malborough Avenue	Riverside	Riverside	92507	12
RSD	30-571 Front Street	Thousand Palms	Riverside	92276	5
Goodman Distribution, Inc.	1900 Compton Ave Suite 102	Corona	Riverside	92881	4
Lennox	30575 HILL ST.	THOUSAND PALMS	Riverside	92276	4
Us Air Conditioning Distributors (USACD)	68-713 Perez Road	Cathedral City	Riverside	92234	4
Johnstone Supply	77524 El Duna Court	Palm Desert	Riverside	92211	4
Goodman Distribution	7129 Old 215 Frontage Road	Riverside	Riverside	92553	3
Ferguson Heating & Cooling	36283 Plaza Drive	Cathedral City	Riverside	92234	2
United Refrigeration, Inc.	41573 Cherry Street	Murrieta	Riverside	92562	2
Refrigeration Supplies Distributor (RSD)	43300 BUSINESS PARK DR. A102	TEMECULA	Riverside	92590	2
Lennox Stores	1790 Iowa Avenue	Riverside	Riverside	92507	1
W.W. Grainger, Inc.	1151 E. Columbia Ave	Riverside	Riverside	92507	0
RSD	117 Via Trevizio	Corona	Riverside	92879	0
Heating & Cooling LLC	12140 Magnolia Ave	Riverside	Riverside	92503	0
American Refrigeration Supplies	1337 Walker Ln	Corona	Riverside	92879	0
Sigler Wholesale Distributors	14751 MERIDIAN PARKWAY	RIVERSIDE	Riverside	92518	0
AC Pro	1622 Illinois Ave.	Perris	Riverside	92570	0

Us Air Conditioning Distributors (USACD)	2100 Chicago Ave.	Riverside	Riverside	92507	0
Trane Riverside	2222 KANSAS AVE. SUITE C	RIVERSIDE	Riverside	92507	0
R.E. Michel Company	2350 Mulberry St	Riverside	Riverside	92501	0
AC Pro	27230 Madison Ave.	Temecula	Riverside	92590	0
Us Air Conditioning Distributors (USACD)	27470 Colt Court	Temecula	Riverside	92590	0
Air Cold Supply - A Ferguson Enterprise	2751 Durahart Street	Riverside	Riverside	92507	0
Toro Aire, Inc.	301 S. California Ave	Beaumont	Riverside	92223	0
Heating & Cooling LLC	30715 FRONT ST	Thousand Palms	Riverside	92276	0
Goodman Distribution, Inc.	30720 Gunther Street	Thousand Palms	Riverside	92276	0
Allied Refrigeration	34660 Date Palm Drive	Cathedral City	Riverside	92234	0
U.S. Air Conditioning Distributors (USACD)	39-312 Leopard Street, Suite 100	Palm Desert	Riverside	92211	0
Lennox Industries Inc.	4000 Hamner Avenue	Eastvale	Riverside	91752	0
Refrigeration Supplies Distributor (RSD)	4131 Latham Street	Riverside	Riverside	92501	0
Goodman Distribution, Inc.	41670 Reagan Way	Murrieta	Riverside	92562	0
Johnstone Supply	42655 Rio Nedo	Temecula	Riverside	92590	0
R. E. Michel Co	43137 Business Park Drive	Temecula	Riverside	92590	0
Indio Cooling & Heating Supply	45-100 Golf Center Pkwy, Suite C	Indio	Riverside	92201	0
Geary Pacific Supply	6421 Box Springs Blvd	Riverside	Riverside	92507	0
Hajoca - Palm Springs	682 Eugene Road	Palm Springs	Riverside	92264	0
R.E. Michel Co, Inc	72-110 Corporate Way	Thousand Palms	Riverside	92276	0
Sigler Inc	73605 Dinah Shore Drive	Palm Desert	Riverside	92211	0
Ac Pro	75220 Merle Drive	Palm Desert	Riverside	92211	0
United Refrigeration, Inc.	77670 Springfield Lane Suite 5A	Palm Desert	Riverside	92211	0
Johnstone Supply	3301 Orange Grove Avenue	North Highlands	Sacramento	95660	22
Goodman Distribution, Inc.	9621 Oates Dr	Sacramento	Sacramento	95827	17

Refrigeration Supplies Distributor (RSD)	10170 Croydon Way	Sacramento	Sacramento	95827	15
Trane Parts Center	4380 Warehouse Court	North Highlands	Sacramento	95660	13
Geary Pacific Supply	4365 Jetway Court	North Highlands	Sacramento	95660	12
Wholesale Outlet, Inc	4920 RALEY BLVD	SACRAMENTO	Sacramento	95838	6
Lennox Industries Inc.	1021 Striker Avenue	Sacramento	Sacramento	95834	5
Air Cold Supply - A Ferguson Enterprise	5005 Raley Blvd, Suite A	Sacramento	Sacramento	95838	5
RSD	2350 LEXINGTON STREET	SACRAMENTO	Sacramento	95815	4
American Refrigeration Supplies, Inc.	2703 5th Street	Sacramento	Sacramento	95818	4
United Refrigeration P1	4330 ROSEVILLE ROAD	North Highlands	Sacramento	95660	3
Gianelli's Appliances & Supplies	10855 Folsom Blvd	Rancho Cordova	Sacramento	95670	1
Cfm Equipment Distributors, Inc.	1644 Main Avenue	Sacramento	Sacramento	95838	1
Sigler Wholesale Distributors	1037 N. MARKET BLVD	SACRAMENTO	Sacramento	95834	0
Slakey Brothers	2215 KAUSEN STE 1	ELK GROVE	Sacramento	95758	0
Lennox	2539 Mercantile Drive	Rancho Cordova	Sacramento	95742	0
Slakey Brothers	3201 Orange Grove Avenue	North Highlands	Sacramento	95660	0
Us Air Conditioning Distributors (USACD)	3333 ORANGE GROVE	NORTH HIGHLANDS	Sacramento	95660	0
Goodman Distribution	4750 Lang Ave. Bldg 786D	McClellan	Sacramento	95652	0
W.W. Grainger, Inc.	6412 Tupelo Dr. G	Citrus Heights	Sacramento	95621	0
Heating Cooling LLC	7321 Roseville Road	SACRAMENTO	Sacramento	95842	0
Goodman Distribution, Inc.	840 N. 10TH ST. SUITE J	SACRAMENTO	Sacramento	95811	0
Thrifty Supply	8541 23RD AVE	SACRAMENTO	Sacramento	95826	0
Geary Pacific	8551 23rd Ave	Sacramento	Sacramento	95826	0
U.S. Air Conditioning Distributors (USACD)	3062 E. Inland Empire Blvd	Ontario	San Bernardino	91764	39
AC Pro	12365 Central Ave.	Chino	San Bernardino	91710	34
Johnstone Supply	2132 Aviation Drive	Upland	San Bernardino	91786	33

Air Cold Supply - A Ferguson Enterprise	15220 Anacapa Road	Victorville	San Bernardino	92392	26
Baker Distributing Company	26008 Business Center Drive	Redlands	San Bernardino	92374	21
Ferguson	4652 E Brickell St	Ontario	San Bernardino	91761	12
Sigler Wholesale Distributors	2641 LINDSAY PRIVADO DRIVE	ONTARIO	San Bernardino	91761	11
Allied Refrigeration	404 S. I Street	San Bernardino	San Bernardino	92410	10
U.S. Air Conditioning Distributors (USACD)	701 Adell Street	San Bernardino	San Bernardino	92410	9
Goodman Dist. 706	5160 RICHTON ST. "A"	MONTCLAIR	San Bernardino	91763	5
Lennox Stores	5160 Richton Street, Suite H	Montclair	San Bernardino	91763	5
Goodman Distribution, Inc.	12520 Business Center Drive	Victorville	San Bernardino	92395	4
Goodman Distribution, Inc.	25948 Business Center Dr.	Redlands	San Bernardino	92374	4
USACD	17615 CATALPA STREET	HESPERIA	San Bernardino	92345	2
W.W. Grainger, Inc.	9220 Hyssop Dr.	Rancho Cucamonga	San Bernardino	91730	2
AC Pro	10380 Alder Ave.	Bloomington	San Bernardino	92316	0
Baker Distributing Company	1261 West 9th Street	Upland	San Bernardino	91786	0
RSD	1705 E Francis Street	ONTARIO	San Bernardino	91761	0
Karnair Hvac Supply	2279 LA CROSSE AVENUE	COLTON	San Bernardino	92324	0
Hirsch Pipe & Supply Co., Inc.	24583 Redlands Blvd	Lima Linda	San Bernardino	92354	0
Dancool HVAC Supply	289 N McArthur Way	Upland	San Bernardino	91786	0
American Refrigeration Supplies, Inc.	399 S. Arrowhead Avenue	San Bernardino	San Bernardino	92408	0
United Refrigeration	4060 EAST AIRPORT DRIVE	ONTARIO	San Bernardino	91761	0
Air Cold Supply - A Ferguson Enterprise	4652 E. Brickell Way	Ontario	San Bernardino	91761	0
Johnstone Supply San Bernardino	584 Inland Center Drive	SAN BERNARDINO	San Bernardino	92408	0
United Refrigeration	625 S. LINCOLN AVENUE	SAN BERNADINO	San Bernardino	92408	0
Hirsch Pipe & Supply Co., Inc.	9004 Benson Ave.	Montclair	San Bernardino	91763	0
Ac Pro	9409 Charles Smith Ave.	Rancho Cucamonga	San Bernardino	91730	0

Coast Appliance Parts	948 Colton Avenue	Colton	San Bernardino	92324	0
Johnstone Supply Co	4320 PACIFIC HWY	SAN DIEGO	San Diego	92110	85
Allied Refrigeration	199 S. Marshall Street	El Cajon	San Diego	92020	80
AC Pro	2040 Oceanside Blvd.	Oceanside	San Diego	92054	38
Johnstone Supply	1903 FRIENDSHIP DRIVE	EL CAJON	San Diego	92020	37
Ac Pro	1402 N. Magnolia Ave	El Cajon	San Diego	92020	23
Johnstone Supply	2750 La Mirada Drive	Vista	San Diego	92081	17
United Refrigeration, Inc.	8841 Clairemont Mesa Blvd	San Diego	San Diego	92123	17
Ferguson Heating & Cooling	1224 NORTH MARSHALL	EL CAJON	San Diego	92020	9
Appliance Parts Center	222 E. 8th Street	National City	San Diego	91950	8
Heating & Cooling LLC	11661 RIVERSIDE DRIVE STE. 185	LAKESIDE	San Diego	92040	6
Heating & Cooling LLC	629 ALPINE WAY	ESCONDIDO	San Diego	92029	6
RSD	7332 CONVOY COURT, STE A	SAN DIEGO	San Diego	92111	4
Goodman Distribution	1890 N. Marshall Ave.	El Cajon	San Diego	92020	2
Allied Refrigeration	7865 Ostrow Street	San Diego	San Diego	92111	1
American Refrigeration Supplies, Inc.	7874 Ronson Road	San Diego	San Diego	92111	1
Geary Pacific Supply	1161 W. Bradley Avenue	El Cajon	San Diego	92020	0
Lennox Industries	1200 Billy Mitchell Drive	El Cajon	San Diego	92020	0
Toro Aire, Inc.	12215 Kirkham Rd.	Poway	San Diego	92064	0
Us Air Conditioning Distributors (USACD)	1238-A Simpson Way	Escondido	San Diego	92029	0
Us Air Conditioning Distributors, Inc. (USACD)	1250 N. Marshall Avenue	El Cajon	San Diego	92020	0
W.W. Grainger, Inc.	1321 Linda Vista Dr.	San Marcos	San Diego	92078	0
AC Pro	13230 Evening Creek Dr. South	San Diego	San Diego	92128	0
R.E. Michel Company, Inc.	1437-1445 Fayette St	EL CAJON	San Diego	92020	0
Totaline Of California	1900 Weld Blvd	EL Cajon	San Diego	92020	0

Allied Refrigeration	1928 Don Lee Place	Escondido	San Diego	92029	0
Ac Pro	2181 Meyers Ave	Escondido	San Diego	92029	0
United Refrigeration, Inc.	2225 Auto Park Way	Escondido	San Diego	92029	0
Lennox PartsPlus	2250 Micro Place	Escondido	San Diego	92029	0
Baker Distributing	241 Market Place	Escondido	San Diego	92029	0
Goodman Distribution	2425 auto park way	Escondido	San Diego	92029	0
United Refrigeration	2626 SOUTHPORT WAY, STE. G	NATIONAL CITY	San Diego	91950	0
National Ventilating And Equipment Company	3205 F Street	San Diego	San Diego	92102	0
Goodman Distribution Inc.	3360 Heritage Rd	Chula Vista	San Diego	91911	0
AC Pro - 44	3475 Lemon Grove Ave.	Lemon Grove	San Diego	91945	0
Goodman Distribution, Inc.	3562 Ruffin Road	San Diego	San Diego	92123	0
Trane Supply	3565 Corporate Court	San Diego	San Diego	92123	0
Heating & Cooling LLC	3970 Home Avenue	San Diego	San Diego	92105	0
RSD	402 WEST 35TH	National City	San Diego	91950	0
Coast Appliance Parts	4408 Twain Avenue	San Diego	San Diego	92120	0
Hirsch Pipe & Supply Co., Inc.	5680 Kearny Villa Rd.	San Diego	San Diego	92123	0
AC Pro Branch 43	7832 Armour St.	Kearny Mesa	San Diego	92111	0
W.W. Grainger, Inc.	8001 Raytheon Rd.	San Diego	San Diego	92111	0
Russell Sigler Inc.	804-A RANCHEROS DRIVE	San Marcos	San Diego	92069	0
Us Air Conditioning Distributors (USACD)	8717 Complex Drive	San Diego	San Diego	92123	0
Gow Supply Company	1492 Egbert Avenue	San Francisco	San Francisco	94124	4
American Refrigeration Supplies, Inc.	145 11th Street	San Francisco	San Francisco	94103	0
Controlco	35 Dorman Avenue Suite 2	San Francisco	San Francisco	94124	0
Us Air Conditioning Distributors (USACD)	2455 Teepee Drive	Stockton	San Joaquin	95205	96
Johnstone Supply	2790 E. Cherokee Road	Stockton	San Joaquin	95205	11

American Refrigeration Supplies, Inc.	740 E. Hazelton Avenue	Stockton	San Joaquin	95203	10
RSD	2882 TEEPEE DRIVE	STOCKTON	San Joaquin	95205	2
Standard Appliance Parts	1733 Sanguinetti Ln	Stockton	San Joaquin	95205	0
W.W. Grainger, Inc.	2501 Stagecoach Rd.	Stockton	San Joaquin	95215	0
Slakey Brothers Stockton	2540 TEEPEE DRIVE	STOCKTON	San Joaquin	95208	0
Goodman Distribution, Inc.	2601 Teepee Drive	Stockton	San Joaquin	95205	0
Ferguson Hvac East West Air	900 Spreckels Road	Manteca	San Joaquin	95336	0
Ferguson Heating Cooling	3550 LA CRUZ WAY BRANCH 1893	PASO ROBLES	San Luis Obispo	93446	1
Ferguson Heating Cooling	149 B GRANADA DRIVE	SAN LUIS OBISPO	San Luis Obispo	93401	0
Winsupply Paso Robles CA Co.	2320-C Ramada Dr.	Paso Robles	San Luis Obispo	93446	0
USACD	495 MARQUITA AVENUE	PASO ROBLES	San Luis Obispo	93446	0
R.E. Michel Co.	501 Riverside Ave	Paso Robles	San Luis Obispo	93446	0
Slakey Brothers S. San Francisco	162 WEST HARRIS AVE	S. SAN FRANCISCO	San Mateo	94080	36
United Refrigeration	933 WASHINGTON STREET	SAN CARLOS	San Mateo	94070	14
W.W. Grainger, Inc.	1360 Rollins Rd.	Burlingame	San Mateo	94010	7
Johnstone Supply	1445 San Mateo Avenue	South San Francisco	San Mateo	94080	0
Sigler Wholesale Distributors	229 LITTLEFIELD AVENUE	SOUTH SAN FRANCISCO	San Mateo	94080	0
American Refrigeration Supplies, Inc.	255 Harbor Way	South San Francisco	San Mateo	94080	0
RSD	285 LAWRENCE AVENUE	SOUTH SAN FRANCISCO	San Mateo	94080	0
U.S. Air Conditioning Distributors (USACD)	291 Harbor Way	S San Francisco	San Mateo	94080	0
United Refrigeration, Inc.	1265 W. McCoy Lane	Santa Maria	Santa Barbara	93455	40
United Refrigeration	134 NOPALITAS WAY	SANTA BARBARA	Santa Barbara	93103	32
R.E. Michel Company, Inc.	3130-2 Skyway Drive Suite 201	Santa Maria	Santa Barbara	93455	0
Johnstone-Santa Barbara	740 Cacique Street	SANTA BARBARA	Santa Barbara	93103	0
Smardan-Hatcher Co.	810 E Mason St.	Santa Barbara	Santa Barbara	93101	0

Johnstone Supply	1070 Commercial Street STE 104	San Jose	Santa Clara	95112	48
Refrigeration Supplies Distributor (RSD)	1050 Commercial Street	San Jose	Santa Clara	95112	18
Air Cold Supply - A Ferguson Enterprise	7175 Chestnut St.	Gilroy	Santa Clara	95020	18
Allied Refrigeration	702 E. Gish Road	San Jose	Santa Clara	95112	5
Sigler Wholesale Distributors	1070 COMMERCIAL STREET STE 106	SAN JOSE	Santa Clara	95112	0
Goodman Distribution, Inc.	1070 COMMERCIAL STREET STE 103	SAN JOSE	Santa Clara	95112	0
U.S. Air Conditioning Distributors (USACD)	1233 N. 5th Street	San Jose	Santa Clara	95112	0
R.E. Michel Company, Inc.	1359 Oakland Road	San Jose	Santa Clara	95112	0
Slakey Brothers	1480 Nicora Avenue	San Jose	Santa Clara	95133	0
S. San Jose	178 Barnard Ave	San Jose	Santa Clara	95125	0
Goodman Distribution, Inc.	18120 Sutter Blvd	Morgan Hill	Santa Clara	95037	0
Ferguson	200 E. Trimble Rd.	San Jose	Santa Clara	95131	0
Baker Distributing Co.	2138 ZANKER ROAD	SAN JOSE	Santa Clara	95131	0
W.W. Grainger, Inc.	2261 Ringwood Ave.	San Jose	Santa Clara	95131	0
Lennox Stores	422 S. Abbott Avenue	Milpitas	Santa Clara	95035	0
Johnstone Supply	8871 Muroaka Drive	Gilroy	Santa Clara	95020	0
Cfm Equipment Distr., Inc.	890 Service Street Suite G	San Jose	Santa Clara	95112	0
United Refrigeration	904 COMMERCIAL STREET	SAN JOSE	Santa Clara	95112	0
Slakey Brothers	2608 Chanticleer Avenue	Santa Cruz	Santa Cruz	95065	0
Refrigeration Supplies Distributor (RSD)	915 Industrial Avenue Suite 101	Redding	Shasta	96002	5
Slakey Brothers	1200 INDUSTRIAL STREET	REDDING	Shasta	96002	0
Us Air Conditioning Distributors, Inc. (USACD)	3035 Crossroads Drive	Redding	Shasta	96003	0
Keller Air	3055 Cross Roads Drive	Redding	Shasta	96003	0
J.W. Wood Co., Inc.	3676 Old Hwy 44 Drive	Redding	Shasta	96003	0
Geary Pacific Supply	8711 Airport Road	Redding	Shasta	96002	0

Johnstone Supply	940 Wall Street	Redding	Shasta	96002	0
U.S. Air Conditioning Distributors (USACD)	815 Chadbourne Road Suite 110	Fairfield	Solano	94534	11
Slakey Brothers Fairfield	1190 WESTERN STREET	FAIRFIELD	Solano	94533	3
American Refrigeration Supplies, Inc.	245 Sutton Place	Santa Rosa	Sonoma	95407	28
Refrigeration Supplies Distributor (RSD)	3355 McMaude Place	Santa Rosa	Sonoma	95407	12
W.W. Grainger, Inc.	5760 Commerce Blvd.	Rohnert Park	Sonoma	94928	1
Johnstone Supply 098	200 TALMADGE DRIVE	SANTA ROSA	Sonoma	95407	0
Santa Rosa	201 Business Park Dr, 120	Rohnert Park	Sonoma	94928	0
U.S. Air Conditioning Distributors (USACD)	258 Sutton Place	Santa Rosa	Sonoma	95407	0
Slakey Brothers	2845 DUKE COURT	SANTA ROSA	Sonoma	95407	0
Baker Distributing Co.	3645 Standish Ave	SANTA ROSA	Sonoma	95407	0
U.S. Air Conditioning Distributors (USACD)	301 9th Street	Modesto	Stanislaus	95351	30
American Refrigeration Supplies, Inc.	1405-2 Granite Lane	Modesto	Stanislaus	95351	27
United Refrigeration	1123 LONE PALM AVENUE	MODESTO	Stanislaus	95351	3
Refrigeration Supplies Distributor (RSD)	1121 Lone Palm Avenue	Modesto	Stanislaus	95351	2
Slakey Brothers	1001 OATES COURT	MODESTO	Stanislaus	95358	0
Goodman Distribution, Inc.	1101 OATES COURT, STE 100	MODESTO	Stanislaus	95358	0
Baker Distributing Company	1295 N. Emerald Avenue	Modesto	Stanislaus	95351	0
CFM Equipment Distributors, Inc.	301 9th St.	Modesto	Stanislaus	95351	0
USAirconditioning Distributors	301 9th Street Bldg. D	Modesto	Stanislaus	95354	0
Heating & Cooling LLC 834	301 S. 9TH STREET-BLDG. C	MODESTO	Stanislaus	95351	0
Slakey Brothers Yuba City	545 BOYD STREET	YUBA CITY	Sutter	95991	0
Johnstone Supply 329	751 N. Elko St	VISALIA	Tulare	93291	60
RSD	9946 W. Nicholas Avenue	Visalia	Tulare	93291	18
United Refrigeration, Inc.	1736 Janelli Court	Visalia	Tulare	93292	3

Coast Appliance Parts	312 E. Tulare Street	Visalia	Tulare	93277	2
Empire Supply Co., Inc.	700 E. Race Ave.	Visalia	Tulare	93292	0
Slakey Brothers	19450 INDUSTRIAL DRIVE	SONORA	Tuolumne	95370	0
Us Air Conditioning Distributors (USACD)	2539 Teller Road	Newbury Park	Ventura	91320	51
U.S. Air Conditioning Distributors (USACD)	550 Del Norte Blvd	Oxnard	Ventura	93030	43
Lennox Stores	2221 Eastman Avenue	Oxnard	Ventura	93030	7
United Refrigeration	3120 PASEO MERCADO, STE. 101	OXNARD	Ventura	93036	2
W.W. Grainger, Inc.	101 S. Rice Ave	Oxnard	Ventura	93030	0
Johnstone-Oxnard	1250 Graves Avenue	Oxnard	Ventura	93030	0
Sigler Wholesale Distributors	2000 ANCHOR COURT	THOUSAND OAKS	Ventura	91320	0
Heating & Cooling Supply, LLC	321 Irving Drive	Oxnard	Ventura	93030	0
Goodman Distribution, Inc.	846 Verdulera St Unit 102	Camarillo	Ventura	93010	0
Ferguson Heating & Cooling	887 LAWRENCE DRIVE	NEWBURY PARK	Ventura	91320	0
W.W. Grainger, Inc.	3691 Industrial Blvd	West Sacramento	Yolo	95691	0

7.1.3 Utility Collection Locations

Location	Address	City	County	Zip	# of MT collected
Anza Electric Cooperative, Inc.	58470 Hwy 371	Anza	Riverside	92539	0

7.1.4 HHW Collection Locations

Location	Address	City	County	Zip	# of MT collected
Alameda County Household Haz. Waste Program	5584 La Ribera St.	Livermore	Alameda	94550	6
Alameda County Household Haz. Waste Program	2091 W Winton Ave	Hayward	Alameda	94545	9
Alameda County Household Haz. Waste Program	2100 East 7th Street	Oakland	Alameda	94606	16
City Of Fremont PHHWCF	41149 BOYCE ROAD	FREMONT	Alameda	94538	19
Castro Valley Sanitary District	21040 MARSHALL STREET	CASTRO VALLEY	Alameda	94546	0
Delta Diablo HHW	2500 Pittsburg-Antioch	Antioch	Contra Costa	94509	0
Central Contra Costa Sanitary District	4797 Imhoff Place	Martinez	Contra Costa	94553	30
Hambro Wsg	1700 STATE STREET	CRESCENT CITY	Del Norte	95531	0
South Tahoe Refuse Transfer Station	2140 Ruth AVE.	SOUTH LAKE TAHOE	El Dorado	96150	18
County Of Fresno Dept of Public Works	1327 W Dan Ronquillo Drive	Fresno	Fresno	93706	0
Brawley HHW Facility	180 S Western Ave	Brawley	Imperial	92227	0
Calexico HHW Facility	500 W 5th St	Calexico	Imperial	92231	0
El Centro HHW Facility	702 E Heil Ave	El Centro	Imperial	92243	0
Imperial Valley Resource Management Agency*	300 S. Imperial Avenue, Suite 6	El Centro	Imperial	92243	0
Bishop-Sunland Landfill	100 Sunland Reservation Rd	Bishop	Inyo	93514	0
Independence Landfill	405 Dump Rd.	Independence	Inyo	93526	0
Lone Pine Landfill	Sub Station Rd	Lone Pine	Inyo	93545	0
Kern County Special Waste Facility	4951 STANDARD ST.	BAKERSFIELD	Kern	93308	18
Lake County Waste Solutions	230 Soda Bay Road	Lakeport	Lake	95453	0
C & S Waste Solutions of Lassen County	471-825 Diane Drive	Susanville	Lassen	96127	0
HHW Signal Hill	5050 Clark Ave.	Lakewood	Los Angeles	90712	0

City Of Culver City - HHW	9770 Culver Blvd	Culver City	Los Angeles	90232	0
City of Palmdale	38250 Sierra Hwy	Palmdale	Los Angeles	93551	0
Madera County Household Hazardous Waste Collection Facility	21739 ROAD 19	CHOWCHILLA	Madera	93610	0
Marin County Household Hazardous Waste Facility	565 JACOBY STREET	SAN RAFAEL	Marin	94901	64
County Of Mariposa	4639 Ben Hur Road	MARIPOSA	Mariposa	95338	0
Mendocino County at Ukiah Waste Solutions	3515 Taylor Drive	Ukiah	Mendocino	95482	0
Mendocino Solid Waste Management Authority	3200 Taylor Drive	Ukiah	Mendocino	95482	0
Billy Wright Landfill	17173 S Billy Wright Rd	Los Banos	Merced	93635	0
Merced County Regional Waste Authority	7040 N. Hwy. 59	Merced	Merced	95348	0
Benton Crossing Landfill	899 Pit Rd.	Crowley Lake	Mono	93546	0
Nevada County H.H.W. Facility	14741 WOLF MTN. RD.	GRASS VALLEY	Nevada	95949	0
Western Placer Waste Management Authority	3033 Fiddymment Rd	ROSEVILLE	Placer	95747	0
City Of Folsom Hazardous Waste	1300 Leidesdorff St	Folsom	Sacramento	95630	3
City Of Sacramento Phhwcf	8491 FRUITRIDGE ROAD	SACRAMENTO	Sacramento	95826	12
County Of Sacramento	4450 Roseville Road	North Highlands	Sacramento	95660	4
City of Elk Grove Special Waste Collection Center	9255 Disposal Lane	Elk Grove	Sacramento	95624	4
San Benito Integrated Waste Management	2301 Technology Parkway	Hollister	San Benito	95023	0
John Smith Road Landfill	2650 John Smith Road	Hollister	San Benito	95023	0
City Of Fontana	16489 Orange Way	Fontana	San Bernardino	92335	0
City Of Highland	27215 BASE LINE STREET	HIGHLAND	San Bernardino	92346	0
San Bernardino County HHW	2824 EAST W STREET, BLDG 302	SAN BERNADINO	San Bernardino	92408	42
City Of San Diego, HHW Transfer Facility	5161 CONVOY STREET	SAN DIEGO	San Diego	92111	21
County Of San Diego HHW Collection Facility, Ramona	324 MAPLE STREET	RAMONA	San Diego	92065	0

San Joaquin County HHW Facility	7850 R.A. BRIDGEFORD STREET	STOCKTON	San Joaquin	95206	25
San Mateo County HHW Facility*	32 TOWER ROAD	San Mateo	San Mateo	94402	8
Chicago Grade Landfill Household Hazardous Waste Drop-Off	2290 Homestead Road	TEMPLETON	San Luis Obispo	93465	0
Cold Canyon Landfill Household Hazardous Waste Drop-Off	HWY 227	SAN LUIS OBISPO	San Luis Obispo	93405	0
Heritage Ranch CSD PHHWCF*	870 OSOS STREET	SAN LUIS OBISPO	San Luis Obispo	93401	0
Morro Bay-Cayucos Waste Water Plant Household Hazardous Waste Drop-Off	160 Atascadero Road	Morro Bay	San Luis Obispo	93442	0
Nipomo Household Hazardous Waste Drop-Off	509 Southland Street	Nipomo	San Luis Obispo	93444	0
City Of Carpinteria	5775 CARPINTERIA AVE.	CARPINTERIA	Santa Barbara	93013	0
City Of Lompoc	1585 N. V St.	Lompoc	Santa Barbara	93436	20
City Of Santa Maria HHW Facility	2065 E. MAIN STREET	SANTA MARIA	Santa Barbara	93454	0
Bay Counties Waste Services	301 CARL ROAD	SUNNYVALE	Santa Clara	94089	10
Santa Clara County HHW Program	1555 BERGER DR SUITE 300	SAN JOSE	Santa Clara	95112	0
City Of Redding Solid Waste	2255 ABERNATHY LANE	Redding	Shasta	96003	0
County Of Siskiyou	190 Greenhorn Road	Yreka	Siskiyou	96097	0
Vallejo Materials Recovery Facility & Office	2021 Broadway	Vallejo	Solano	94589	0
Sonoma County HHW - Clean Harbors	500 Mecham Road, Building 5	Petaluma	Sonoma	94952	30
Tehama County Solid Waste Management Agency	20000 Plymire Road	Red Bluff	Tehama	96080	0
Weaverville Transfer Station	173 Tom Bell Rd.	Weaverville	Trinity	96093	0
Hayfork Transfer Station	372 Hayfork Dump Rd.	Hayfork	Trinity	96041	0
Cal Sierra Transfer Station	19309 Industrial Dr.	Sonora	Tuolumne	95370	0
Camarillo PHHWCF	880 Verdulera Street	Camarillo	Ventura	93010	0
Del Norte Recycling Center	111 S. Del Norte Blvd	Oxnard	Ventura	93030	0
Ventura Household Hazardous Waste Facility	336 SAN JON ROAD	VENTURA	Ventura	93001	0

Yolo County Central Landfill	44090 COUNTY RD 28 H	WOODLAND	Yolo	95776	26
Recology Yuba-Sutter Transfer Station and MRF	3001 N LEVEE ROAD	MARYSVILLE	Yuba	95901	0

**This location opted out during 2023 and sent their final container during the beginning of 2024 or opted out in 2024.*

7.2 Participating Private Collection Locations and Out of Service Mercury Thermostats (MT) Collected at Each Location

7.2.1 Contractor Collection Locations

Location	Address	City	County	Zip	# of MT collected
Harry Clark Plumbing	3026 Broadway	Oakland	Alameda	94611	0
Western Allied Mechanical	33210 Central Ave.	Union City	Alameda	94587	13
Bob's Air Repair	132 Meyers St. Suite 100	Chico	Butte	95928	0
Mcclelland Air Conditioning	801 Marauder Street	Chico	Butte	95973	12
Express Heating & Ac	12821A ALCOSTA BLVD	SAN RAMON	Contra Costa	94583	0
Total Environmental Power Systems	2500 Bisso Lane, Suite 500	Concord	Contra Costa	94520	65
Chimney Kraft	700 NORTHCREST DRIVE	CRESCENT CITY	Del Norte	95531	0
Synergy Companies	5670 E Clinton Ave	Fresno	Fresno	93727	0
JM's Refrigeration*	1061 F St	Wasco	Kern	93280	0
Sierra Recycling & Demolition Inc.	1620 E Brundage Ln Front	Bakersfield	Kern	93307	0
Air-Ex Air Conditioning Inc.*	157 Gentry St.	Pomona	Los Angeles	91767	0
Brody Pennell Heating & Air Conditioning	8599 Venice Blvd	Los Angeles	Los Angeles	90034	0
Bryant Heating And Air Conditioning	235 Maple Ave	Monrovia	Los Angeles	91016	0
Circulating Air	7337 Varna Ave	North Hollywood	Los Angeles	91605	4
Inter-City Energy Systems	1175 N Del Rio Pl	Ontario	Los Angeles	91764	35
Lanes Air Conditioning & Heating, Inc.*	648 Montana St.	Monrovia	Los Angeles	91016	0
Precise Air Systems	5467 West San Fernando Road	Los Angeles	Los Angeles	90039	8

Reliable Air Conditioning & Heating	5719 Auckland Ave.	North Hollywood	Los Angeles	91601	0
Reliable Energy Management Inc.	6829 Walthall Way	Paramount	Los Angeles	90723	0
Tommy's Refrigeration Service	8617 S Norwalk Blvd	Whittier	Los Angeles	90606	0
Westside Heating & Ac	2621 Pico Blvd Suite J	Santa Monica	Los Angeles	90405	2
Air and Energy Solutions Inc	558 N Cloverdale Blvd.	Cloverdale	Mendocino	95425	0
Advanced Heating And Air Contractors Inc.	3514 Atwater Blvd., Suite A	Atwater	Merced	95301	0
Blaine Inc. A/C 1	196 Riggs Avenue	Merced	Merced	95341	0
Randazzo Enterprises, Inc.	13550 Blackie Rd	Castroville	Monterey	95012	3
M & ES Construction Inc*	5 Senisa Way	Irvine	Orange	92614	0
Mds Recycles	2630 Walnut Avenue	Tustin	Orange	92780	0
Stephan's Refrigeration	12812 Knott St.	Garden Grove	Orange	92841	0
Forster Heating	9410 Crater Hill Rd.	Auburn	Placer	95603	1
Lee's Air Heating and Plumbing (A & P Heating & Cooling Inc.)	3299 Swetzer Road, Suite A	Loomis	Placer	95650	1
Maki Heating & Air Conditioning, Inc.	105 GUM LANE	Auburn	Placer	95603	24
Anthony's Heating And Air Conditioning Inc	41615 Date St Ste 107	Murrieta	Riverside	92562	1
John Harrison Contracting	1143 W. Lincoln Street	Banning	Riverside	92220	8
Palm Desert Air Conditioning Co	42081 Beacon Hill	Palm Desert	Riverside	92211	5
R K M Heating & Ac	6236 Rivercrest Drive, Suite A	Riverside	Riverside	92507	0
Select Acr Inc.	1541 Marlborough Ave	Riverside	Riverside	92507	0
We Care Heating And A/C	41085 Goldengate Circle	Murrieta	Riverside	92562	12
Buckley Parnell Heat & Air	5990 DEVECCHI AVE	CITRUS HEIGHTS	Sacramento	95621	0
Giddens Brothers Inc	604 N Lincoln Way	Galt	Sacramento	95632	0
J R Putman Inc	11330 SUNRISE PARK DR	Rancho Cordova	Sacramento	95742	0
Air One Air Conditioning Heating & Plumbing	491 Wildrose Ave, Unit C	Colton	San Bernardino	92324	6

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All Air Appliance Masters	34 N. Central Ave	Upland	San Bernardino	91786	0
Burgesons Heating & Ac	620 TENNESSEE ST	Redlands	San Bernardino	92374	10
Precision Demolition Inc	12125 Cedar Ave	Bloomington	San Bernardino	92316	0
Bill Howe Plumbing	9210 Sky Park Court	San Diego	San Diego	92123	5
Excel Air Corporation*	530 Oppen St Suite B	Escondido	San Diego	92029	0
Mhs Heating And Air Conditioning	912 S. Andreasen Dr, Suite 103	Escondido	San Diego	92029	0
Seaside Heating & Air Conditioning, Inc.	1359 Rocky Point Dr	Oceanside	San Diego	92056	4
Universal Waste Disposal Company	515 Raleigh Ave	El Cajon	San Diego	92020	0
Smith Heating And Air Conditioning*	1150 N Filbert St	Stockton	San Joaquin	95202	0
Synergy Companies	2626 West Ln, #100	Stockton	San Joaquin	95205	0
CP Mechanical (formerly: Bayside Heating Air Conditioning)	720 S Amphlett Blvd	San Mateo	San Mateo	94402	1
Izmirian Roofing & Sheet Metal	229 S Railroad Ave	San Mateo	San Mateo	94401	0
Southern California Air Cond	1 North Cesar Chavez St. 13	Santa Barbara	Santa Barbara	93103	0
A R Heating Air Conditioning	20275 Skypark Dr ste C	Redding	Shasta	96002	2
Gibson Heating And Air	1153 Prestige Way	Redding	Shasta	96003	3
A-1 Guaranteed	1768 BROADWAY ST.	VALLEJO	Solano	94589	10
GreenLynx Deconstruction	3220 Santa Rosa Ave.	Santa Rosa	Sonoma	95407	4
John Burger Heating Air	710 Cooper Ave	Yuba City	Sutter	95991	17
Aircooled Heating & Air Conditioning Inc*	11301 Road 248	Porterville	Tulare	93257	0
Dave's Heating & Air Conditioning	16081 Ave 296	Visalia	Tulare	93292	0
Temp-Tec Corporation	3769 Old Conejo Road	Newbury Park	Ventura	91320	0

*This location opted out in 2024.

7.2.2 Other Private Collection Locations

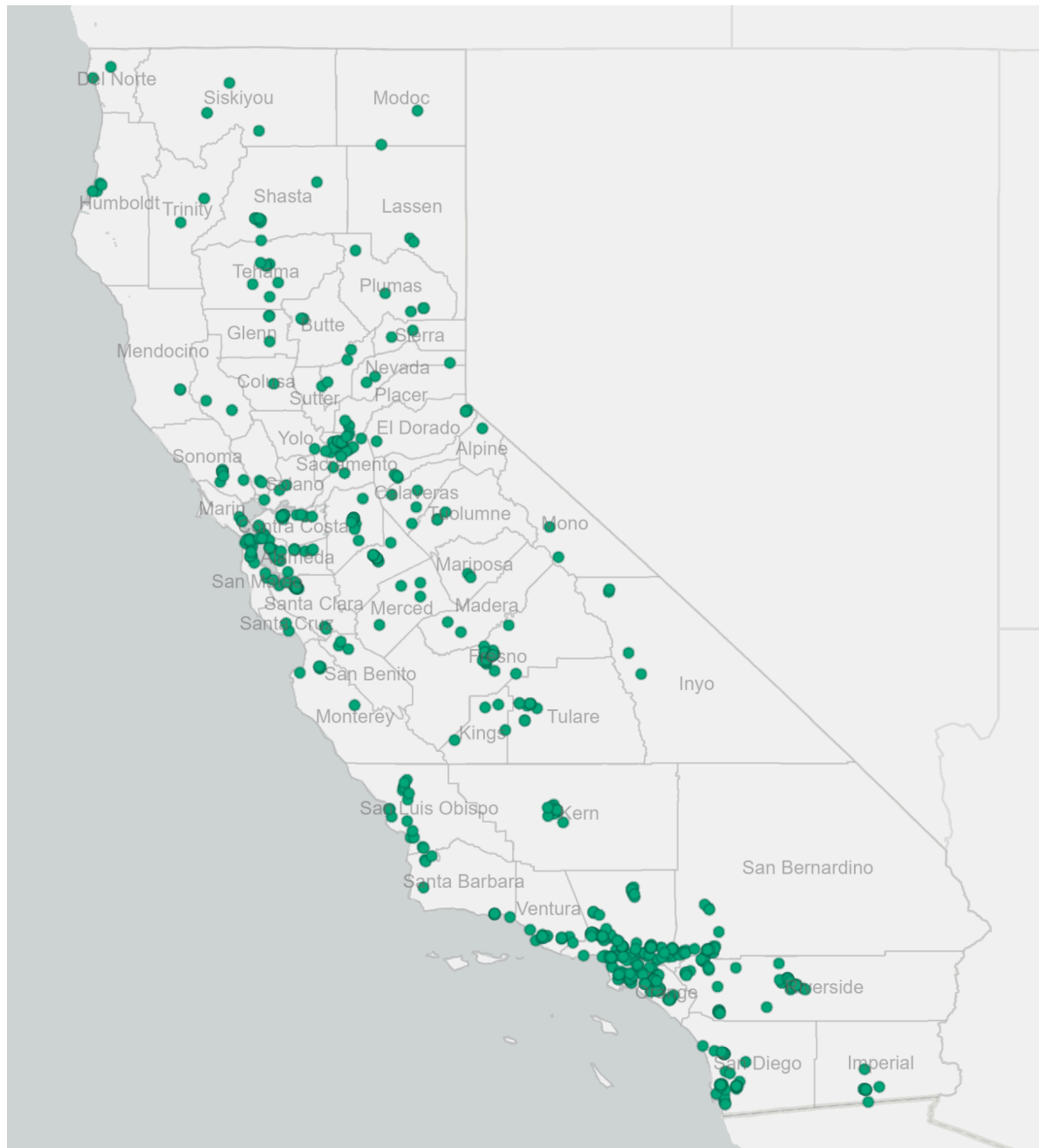
Location	Address	City	County	Zip	# of MT collected
Western Management Properties	678 14th St	Oakland	Alameda	94612	0
Alpine County Environmental Health	75 Diamond Valley Rd	Markleeville	Alpine	96120	0
Biola University*	13301 University Drive	La Mirada	Los Angeles	90639	0
Cal Poly Pomona*	3801 W. Temple Ave.	Pomona	Los Angeles	91768	0
Grifols Biologicals, LLC*	5555 Valley Blvd	Los Angeles	Los Angeles	90032	0
Lido Property Management*	731 E. Ball Rd #102	Anaheim	Orange	92805	0
Management Trust*	15661 Red Hill Avenue, Suite 201	Tustin	Orange	92606	0
Sullivan Property Management (Fairgrove Property Management)*	1231 East Dyer Rd	Santa Ana	Orange	92705	0
Westcliff Properties - Property Management & R.E. Sales*	211 N Sycamore St	Santa Ana	Orange	92701	0
Environmental Management Technology*	1456 S Gage St.	San Bernardino	San Bernardino	92408	0
San Bernardino Valley College*	701 South Mount Vernon Ave.	San Bernardino	San Bernardino	92410	0
Alliant International University*	10455 Pomerado Road	San Diego	San Diego	92131	0
Santa Maria - Bonita District*	708 S. Miller St.	Santa Maria	Santa Barbara	93454	0
Union School District*	5175 Union Ave.	San Jose	Santa Clara	95124	0
Oxnard Union High School District*	1800 Solar Drive	Oxnard	Ventura	93030	0

*This location opted out in 2024.

7.3 Figures Showing Convenience Standard Met

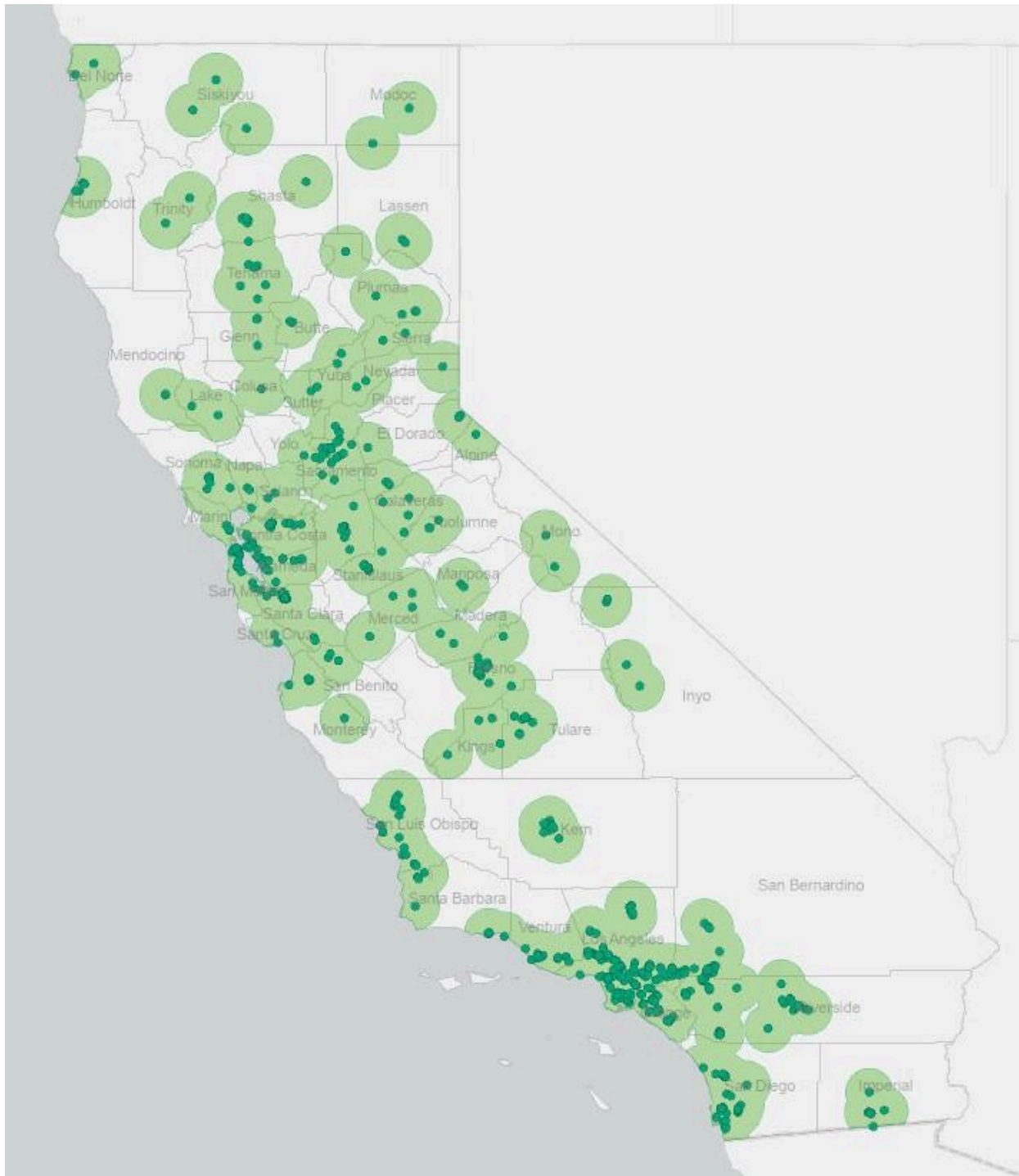
(Convenience standard definition can be found in HSC SEC. 7. Section 25214.8.11.5)

7.3.1 Map of public collection locations¹

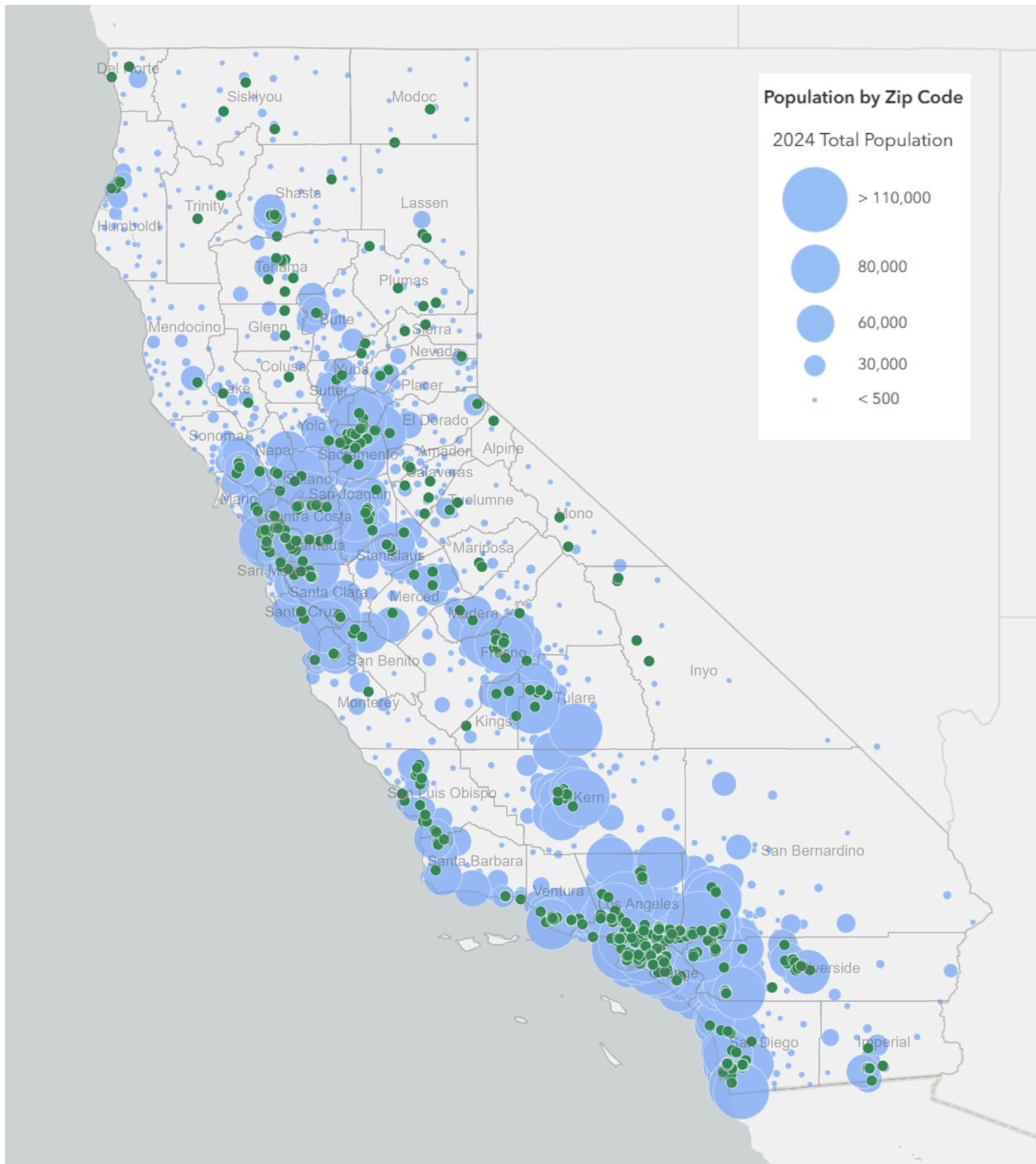


¹ Publicly-accessible collection locations are any location that the public is free to access and drop off their mercury thermostats, such as HHW facilities, wholesalers and retailers. Private collection locations are managed by audiences (such as contractors, property managers, utility energy upgrade staff/contractors, school districts, etc.) that take in mercury thermostats from their work where they encounter mercury thermostats either in their internal operations or during services provided to external audiences (e.g., residents, commercial businesses or other organizations).

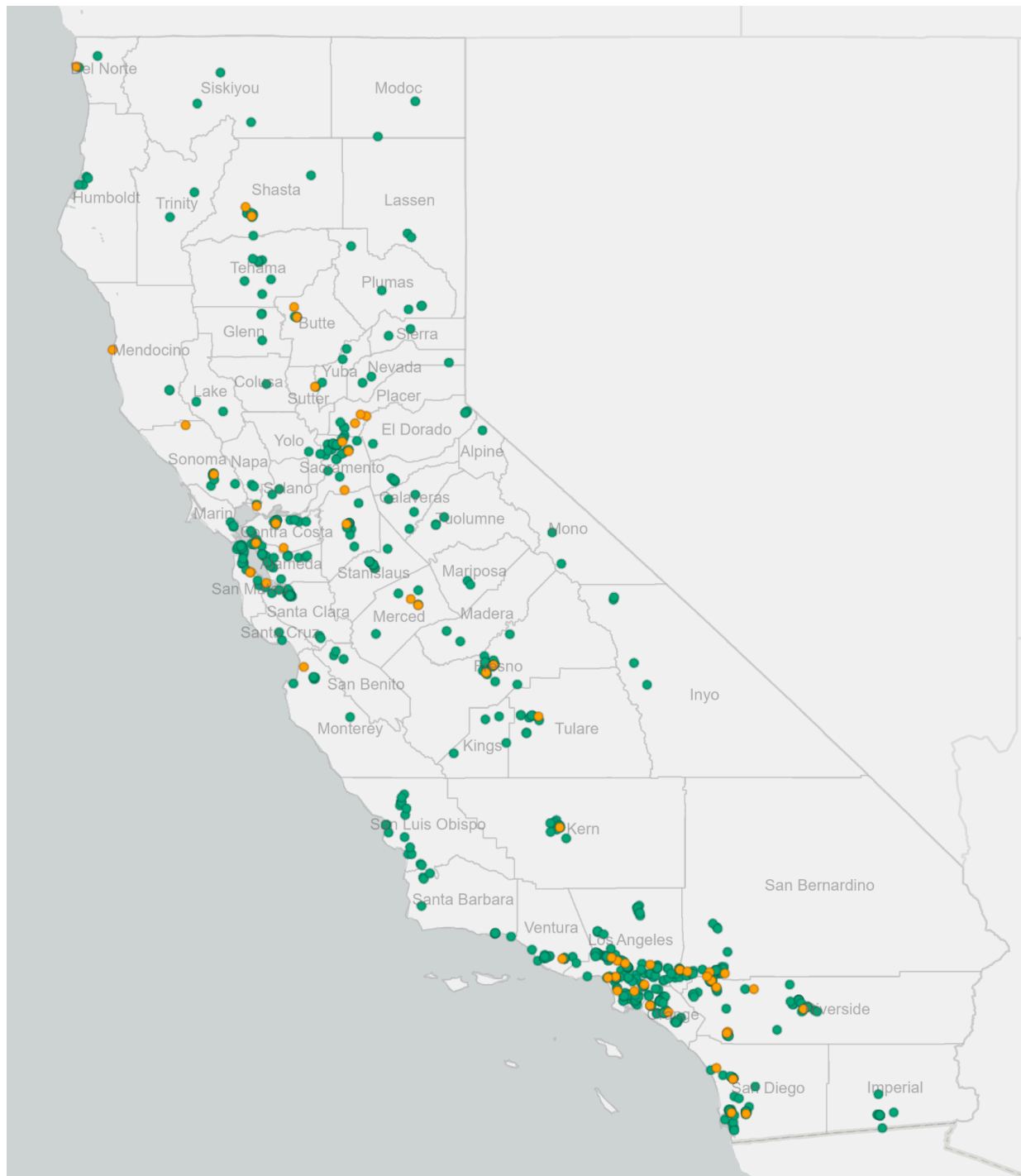
7.3.2 Map of public collection locations with 15 mile radius



7.3.3 Map of public collection locations with population density



7.3.4 Map of all collection locations (public and private)



7.4 Outreach and Educational Materials

7.4.1 Program Overview - English (digital)

WHY RECYCLE MERCURY THERMOSTATS



-  Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.
-  Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.
-  Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.
-  Mercury can bioaccumulate in the tissues of fish, which are then consumed by people.
-  A single gram of mercury can contaminate a 20-acre lake. Mercury thermostats contain approximately 3 grams each.

Find your FREE local drop-off location!

[Find Location](#)



THERMOSTAT FAQ

Q: How do I know if I have a mercury thermostat? A: Mercury thermostats use a lever or dial to control the temperature, while digital thermostats will have buttons and/or a screen.	Q: Why do mercury thermostats need to go to a special collection site? A: If tossed in the trash, mercury can leak into the environment and contaminate water, soil, and harm wildlife.	Q: My older thermostat works fine. Why should I switch? A: While fully intact mercury thermostats are safe, serious health risks can occur if they become broken or damaged.
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7.4.2 Program Overview - Translated Variations

BAKIT IRERESIKLO ANG MGA MAY MERKURYO NA THERMOSTAT



Ang merkuryo ay isang malakas na neurotoxin na maaaring makapinsala sa utak at sa sistema ng nerbiyo kahit na sa napakababang antas. Ang merkuryo ay maaaring makaapekto sa nabubuong sanggol sa sinapupunan sa pamamagitan ng pagpigil sa pagbuo ng utak at sistema ng nerbiyo. Ang merkuryo ay maaaring sanhi ng kakulangan sa katalinuhan, malabong pandinig at mahinang koordinasyon sa mga bata. Ang merkuryo at maaaring maipon sa mga tisyu ng isda na kinakain ng mga tao. Ang isang gramo ng merkuryo ay maaaring makakontamina ng 20 hektarya na lawa. Ang mga may merkuryo na thermostat ay naglalaman ng halos 3 gramo bawat isa.

Hanapin ang **LIBRENG** lokal na bagsakan nito!

Find Location



FAQ SA THERMOSTAT

T: Paano ko malalaman kung ako ay mayroong thermostat na may merkuryo?

T: Bakit kailangang dalhin sa isang espesyal na lugar ng koleksyon ang mga thermostat na may merkuryo?

T: Gumagana naman ng maayos ang luma kong thermostat. Bakit ko kailangang magpalit?

S: Ang mga may merkuryo na thermostat ay gumagamit ng isang lever o dial upang ma-kontrol ang temperatura, samantalang ang mga digital na thermostat ay mayroong mga pindutan at/o screen.

S: Kapag ito ay itinaapon sa basurahan, ang merkuryo ay maaaring kumalat sa paligid at makapinsala sa hayop.

S: Ligtas pa ang may maayos na thermostat, ngunit kapag ito ay nasira, maaari itong magdulot ng malubhang panganib sa kalusugan.

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Tagalog

POR QUÉ RECICLAR THERMOSTATOS DE MERCURIO



El mercurio es una neurotoxina potente que puede dañar el cerebro y el sistema nervioso incluso en niveles muy bajos. El mercurio puede afectar el desarrollo del feto al impedir que el cerebro y el sistema nervioso funcionen correctamente. El mercurio puede provocar disminución de la inteligencia, problemas de audición y falta de coordinación en los niños. El mercurio puede bioacumularse en los tejidos de los peces, y luego éstos son consumidos por las personas. Un solo gramo de mercurio puede contaminar un lago de 20 acres. Un termostato de mercurio contiene aproximadamente 3 gramos.

Encuentra un punto de entrega **GRATUITO**

Encontrar ubicación



THERMOSTATO: PREGUNTAS FRECUENTES

P: ¿Cómo puedo saber si tengo un termostato de mercurio?

P: ¿Por qué los termostatos de mercurio deben ir a un punto de recolección especial?

P: Mi termostato antiguo funciona bien. ¿Por qué debería cambiarlo?

R: Los termostatos de mercurio utilizan una palanca o una perilla para controlar la temperatura, mientras que los termostatos digitales tienen botones y/o una pantalla.

R: Si se tiran a la basura, el mercurio puede filtrarse al medio ambiente, contaminando el agua, el suelo y dañando la vida silvestre.

R: Aunque los termostatos de mercurio completamente intactos son seguros, pueden suponer graves riesgos para la salud si se rompen o dañan.

ThermostatCare

Spanish

为什么要回收水银温度计



汞是一种剧烈的神经毒素，少量即可重创大脑和神经系统。汞中毒会扰乱大脑和神经系统运作，从而影响发育中的胎儿。汞中毒可能损害儿童智力、听力和肢体协调。海洋中的汞可能会在鱼类体内累积，接着为人类所食用。只需一克汞，便可以污染20英亩的湖泊。每个水银温度计内共含有大约3克的汞。

寻找附近的免费回收据点！

寻找据点



温度计相关的常见问题

Q: 我怎么知道我的温度计是否含有汞？

A: 水银温度计通常使用杠杆或转盘来控制温度，而电子温度计则使用按钮或屏幕。

Q: 为什么我需要把水银温度计送到专门的回收据点？

A: 如果将水银温度计直接扔进垃圾桶，极有可能造成汞外流，进而污染水银、土壤，并危及野生动物安全。

Q: 我原来的水银温度计好好的，有必要换吗？

A: 您可以放心使用完好无缺的水银温度计，但一旦出现裂痕或损坏，请立即更换，否则将有重大安全隐患。

ThermostatCare

Chinese

수은 온도조절기 왜 재활용



수은은 매우 낮은 수준에서도 뇌와 신경계를 손상시킬 수 있는 강한 신경독입니다. 수은은 뇌와 신경계가 제대로 기능하지 못하게 함으로써 성장하는 태아에 영향을 미칠 수 있습니다. 수은은 어린이의 지능, 청각, 움직임의 조정 부족을 유발합니다. 수은은 물고기의 조직 내에 축적되어서 사람이 섭취될 수 있습니다. 1g의 수은이라도 20 에이커 이상의 호수를 오염시킬 수 있습니다. 수은 온도 조절 장치에는 각각 약 3g이 들어 있습니다..

버릴 수 있는 무료 지역 위치를 찾으세요!

위치 검색



온도조절장치 FAQ

Q: 수은 온도 조절기가 있는 지 어떻게 알 수 있습니까?

A: 온도를 조절하기 위해 수은 온도 조절기는 레버 또는 다이얼을 사용하는 반면 디지털 온도 조절기는 버튼 및/또는 화면이 있습니다.

Q: 수은 온도조절기는 왜 특수한 수거 장소로 가져가야 합니까?

A: 쓰레기통에 버리면 수은이 환경으로 누출되어 수질 및 토양을 오염시키고 야생 동물에게 해를 끼칠 수 있습니다.

Q: 기존 온도 조절기가 잘 작동하고 있습니다. 바꿀까 하는 이유?

A: 온전한 수은 온도 조절기는 안전해도 깨지거나 손상되면 심각한 건강 위험이 발생할 수 있습니다.

ThermostatCare

Korean

TẠI SAO PHẢI TÁI CHẾ BỘ ĐIỀU NHIỆT THỦY NGÂN



- Thủy ngân là một chất độc thần kinh mạnh có thể gây hại cho não và hệ thần kinh ở mức rất thấp.
- Thủy ngân có thể ảnh hưởng đến thai nhi đang phát triển bằng cách cản trở não và hệ thần kinh hoạt động bình thường.
- Thủy ngân có thể gây nên suy giảm trí thông minh, thính giác và khả năng phối hợp kém ở trẻ.
- Thủy ngân có thể tích lũy sinh học trong các mô của cá, sau đó được con người tiêu thụ.
- Một gam thủy ngân có thể làm ô nhiễm một hồ nước rộng 8 héc-ta. Bộ điều nhiệt thủy ngân chứa khoảng 3 gam mỗi cái.

Tìm điểm thu gom Miễn phí tại địa phương!



CÂU HỎI THƯỜNG GẶP VỀ BỘ ĐIỀU NHIỆT

H: Làm thế nào tôi biết được mình có bộ điều nhiệt thủy ngân hay không?

D: Bộ điều nhiệt thủy ngân dùng cần gạt hoặc núm xoay để kiểm soát nhiệt độ, trong khi bộ điều nhiệt điện tử sẽ có các nút bấm và/hoặc màn hình.

H: Tại sao các bộ điều nhiệt thủy ngân lại cần phải mang đến một điểm thu gom đặc biệt?

D: Nếu vứt vào thùng rác, thủy ngân có thể rò rỉ ra môi trường và làm ô nhiễm nước, đất và gây hại cho động vật hoang dã.

H: Bộ điều nhiệt cũ của tôi vẫn hoạt động tốt. Tại sao tôi phải thay đổi?

A: Mặc dù các bộ điều nhiệt thủy ngân khi còn nguyên vẹn hoàn toàn an toàn nhưng vẫn có thể xảy ra rủi ro sức khỏe nghiêm trọng nếu chúng bị vỡ hoặc hư hỏng.



Vietnamese

7.4.3 Program Overview (Print version for physical copies) - English

WHY RECYCLE MERCURY THERMOSTATS



-  Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.
-  Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.
-  Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.
-  Mercury can bioaccumulate in the tissues of fish, which are then consumed by people.
-  A single gram of mercury can contaminate a 20-acre lake. Mercury thermostats contain approximately 3 grams each.





Scan now to find
your **FREE** local
drop-off location!
ThermostatCare.org

THERMOSTAT FAQ

Q: How do I know if I have a mercury thermostat? A: Mercury thermostats use a lever or dial to control the temperature, while digital thermostats will have buttons and/or a screen.	Q: Why do mercury thermostats need to go to a special collection site? A: If tossed in the trash, mercury can leak into the environment and contaminate water, soil, and harm wildlife.	Q: My older thermostat works fine. Why should I switch? A: While fully intact mercury thermostats are safe, serious health risks can occur if they become broken or damaged.
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ThermostatCare

7.4.4 "How to Prepare Your Mercury Thermostat for Recycling" Flier

HOW TO PREPARE YOUR MERCURY THERMOSTAT FOR RECYCLING



- 1 Ensure your mercury thermostat is not broken or leaking as our drop-off locations cannot accept compromised thermostats.
- 2 While not mandatory, we strongly encourage you to recycle the whole thermostat with the cover attached.
- 3 Using gloves, safely place your unbroken wall-mount mercury thermostat in a sealable bag and seal tightly.
- 4 Complete your \$30 rebate form and staple to your sealable bag. Plastic bags and forms may be available at the collection location for your convenience.

HOW TO HANDLE A BROKEN THERMOSTAT



Do not attempt to dispose of your broken thermostat without first contacting your local health department, municipal waste authority, or your local fire department.



Keep children and pets away from the area during and after cleanup.



Follow your local health department's, municipal waste authority's or local fire department's instructions for proper disposal of any spilled mercury and broken glass.



After cleanup, keep the area well ventilated to the outside by keeping windows open for at least 24 hours.

[Click Here for More Information](#)

ThermostatCare

7.4.5 Customized “Upgrade Your Mercury Thermostat” Flier for MUD Partners

UPGRADE YOUR MERCURY THERMOSTAT



Save money by safely disposing your mercury thermostat and installing an energy efficient thermostat.



\$30 REBATE

provided per mercury thermostat when you recycle your thermostat at a designated drop-off location!

**Rebates will be mailed by Thermostat Care*

- 1 Place your mercury thermostat in a sealable bag and seal tightly.
- 2 Print and fill out our rebate form and staple it to your sealable bag.
- 3 Drop off your mercury thermostat(s) at the nearest location.



Scan to download the **rebate form** and to find your nearest **drop-off location**!

ThermostatCare.org

ThermostatCare

7.4.6 Customized “Why Recycle Mercury Thermostats” Flier for MUD Partners

WHY RECYCLE MERCURY THERMOSTATS





Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.



Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.



Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.



Mercury can bioaccumulate in the tissues of fish, which are then consumed by people.



A single gram of mercury can contaminate a 20-acre lake. Mercury thermostats contain approximately 3 grams each.



Scan to find your FREE local drop-off location!

ThermostatCare.org



THERMOSTAT FAQ

Q: How do I know if I have a mercury thermostat? A: Mercury thermostats use a lever or dial to control the temperature, while digital thermostats will have buttons and/or a screen.	Q: Why do mercury thermostats need to go to a special collection site? A: If tossed in the trash, mercury can leak into the environment and contaminate water, soil, and harm wildlife.	Q: My older thermostat works fine. Why should I switch? A: While fully intact mercury thermostats are safe, serious health risks can occur if they become broken or damaged.
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ThermostatCare

7.4.7 MUD Toolkit

COMMUNICATIONS CONTENT
FOR CALIFORNIA MUNICIPAL
UTILITY DISTRICTS

Mercury Thermostat Disposal

Thermostat Care (TC) is a program that helps individuals and businesses in California align with expectations from the California Department Toxic Substances Control (DTSC) to facilitate with the collection and proper disposal of mercury thermostats in California.

TC's offerings to its partners includes a free collection container with pre-paid shipping and a consumer rebate of \$30 for each mercury thermostat collected.

How to use this document:
Copy and paste the text provided and download the images on page 3.



ThermostatCare

Ready-to-use Website & Newsletter Content

Website Blurb

- 1 Want \$30 for each mercury thermostat you have? When you bring a mercury thermostat in with a completed rebate form, Thermostat Care will send you a rebate for \$30 per thermostat. It's that simple! Help us keep our communities and the environment safe, click here to learn more: sga.qrd.by/mud-locations
- 2 Old mercury thermostats are hazardous to people and the environment, so we've partnered with Thermostat Care to bring you \$30 for each mercury thermostat you drop off at our collection center. Simply print a rebate form, place it in a clear plastic bag with your thermostats, and drop them off. Click here to learn more: sga.qrd.by/mud-locations
- 3 Most manually operated thermostats contain mercury and need to be disposed of carefully and properly. Locate a safe and free collection site near you, and learn about the \$30 consumer rebate per mercury thermostat. Find out more at <http://sga.qrd.by/mud-locations>

Newsletter Blurb



ThermostatCare

DOWNLOAD ALL IMAGES

ThermostatCare

Ready-to-use Social Media Content

Facebook/Instagram Posts

- 1 Do you have any old mercury-containing thermostats in your home or place of business? Check out Thermostat Care's zip code tracker to find a thermostat collection location near you: sga.qrd.by/mud-locations #thermostatcare
- 2 Unlimited \$30 rebates? That's right! Bring old thermostats and a completed rebate form to a drop-off location near you and Thermostat Care will send you a check for \$30 per mercury thermostat. Click here to find your nearest collection site: sga.qrd.by/mud-locations #thermostatcare
- 3 We've partnered with Thermostat Care to offer \$30 rebates to any resident who brings us mercury thermostats. Just print and complete a rebate application, place it in a bag with your mercury thermostats and bring them by! Click here to learn more about this free offer: sga.qrd.by/mud #thermostatcare
- 4 With cold weather upon us you might be looking for solutions to stay warm. If you're upgrading your central air system and replacing old thermostats, make sure to recycle them properly -- it's the law! To find local drop-off locations for mercury thermostats and earn cashback in the process, click here: sga.qrd.by/mud-locations #thermostatcare
- 5 With hot weather upon us you might be looking for solutions to stay cool. If you're upgrading your central air system and replacing old thermostats, make sure to recycle them properly -- it's the law! To find local recycling locations for mercury thermostats and earn cashback in the process, click here: sga.qrd.by/mud-locations #thermostatcare



Sample Facebook post

Twitter Posts

- 1 Properly recycling mercury thermostats is the law! Find local recycling locations & earn cashback here: sga.qrd.by/mud-locations
- 2 Do you come in contact with mercury thermostats? You can get a \$30 rebate for each one you collect! Learn more: bit.ly/TRContractors
- 3 There are 350+ mercury thermostat collection sites in CA. Find the nearest one and claim rebates here: sga.qrd.by/mud-locations
- 4 Unlimited \$30 rebates in exchange for mercury thermostats? That's right! Click here to learn more: sga.qrd.by/mud

ThermostatCare

ThermostatCare

About Us & Contact Information

We hope this media kit serves as a complement to your existing communication efforts. If you would like to sign up for a free collection container, click [here](#).

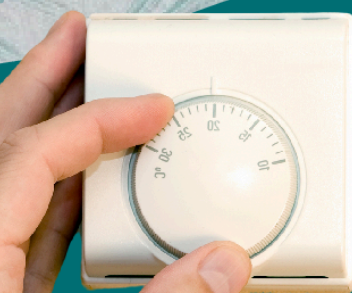
Should you have a question about this media kit, or a special request, please do not hesitate to reach out to your Thermostat Care contact.



7.4.8 Point of Delivery Insert

EARN
\$30

BY RECYCLING YOUR MERCURY-CONTAINING THERMOSTAT!



Drop off your mercury-containing manual thermostat at a local collection location and receive a \$30 mail-in rebate.

For more information, how to find your nearest collection location, or to order a contractor collection container, scan this QR code or visit thermostatcare.org.



Disposing of mercury-containing thermostats in regular trash or recycling bins is prohibited and subject to a \$70k fine per thermostat.

ThermostatCare

7.4.9 Shelf Talker Point of Purchase Material



English Shelf Talker (for location without container)



English Shelf Talker (for location with container)

**請回收含水銀的恆溫器！**

商店內免費回收含水銀的手動恆溫器。
您可以收到 **郵寄的30美元回饋金！**

如需更多詳細資訊，請諮詢銷售人員。

如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 thermostatcare.org



含水銀的恆溫器**不得**丟棄在一般垃圾或回收桶中。





Chinese Shelf Talker (for location with a container)

**請回收含水銀的恆溫器！**

商店內免費回收含水銀的手動恆溫器。
您可以收到 **郵寄的30美元回饋金！**

如需更多詳細資訊，請諮詢銷售人員。

如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 thermostatcare.org



含水銀的恆溫器**不得**丟棄在一般垃圾或回收桶中。





Chinese Shelf Talker (for location without a container)

ThermostatCare

 **수은이 포함된 온도 조절 장치를 재활용하세요!**

수은이 포함된 수동 온도 조절 장치를 매장에 무료로 반납하세요. **\$30 메일 인 리베이트**를 받으세요!

자세한 내용은 영업 담당자에게 문의하세요.

더 자세한 정보와 가장 가까운 수거 장소를 찾는 방법 또는 하청업체인 경우 수거함을 주문하는 방법을 알아보려면 이 QR 코드를 스캔하거나 thermostatcare.org를 방문하세요.



수은이 포함된 온도 조절 장치를 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 **금지됩니다.**





Korean Shelf Talker (for location with container)

 **수은이 포함된 온도 조절 장치를 재활용하세요!**

책임 있는 관리를 위해 수은이 포함된 수동 온도 조절 장치를 가까운 수거 장소에 반납하세요. **\$30 메일 인 리베이트**를 받으세요!

자세한 내용은 영업 담당자에게 문의하세요.

더 자세한 정보와 가장 가까운 수거 장소를 찾는 방법 또는 하청업체인 경우 수거함을 주문하는 방법을 알아보려면 이 QR 코드를 스캔하거나 thermostatcare.org를 방문하세요.



수은이 포함된 온도 조절 장치를 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 **금지됩니다.**





Korean Shelf Talker (for location without container)

ThermostatCare

**¡RECICLE SU TERMOSTATO CON MERCURIO!**

Entregue su termostato manual con mercurio en la tienda sin costo. ¡Reciba un **reembolso de \$30 por correo!**

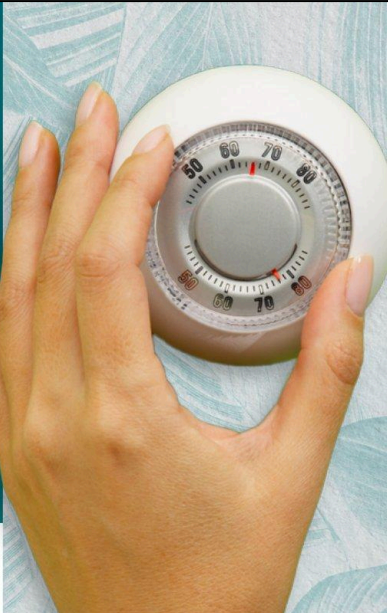
Hable con un asesor de ventas para conocer más detalles.

Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite **thermostatcare.org**



*Está **prohibido** desechar los termostatos con mercurio en los contenedores de basura o de reciclado regular.*





Spanish Shelf Talker (for location with container)

**¡RECICLE SU TERMOSTATO CON MERCURIO!**

Entregue su termostato manual con mercurio en un centro de recolección cercano para un manejo responsable. ¡Reciba un **reembolso de \$30 por correo!**

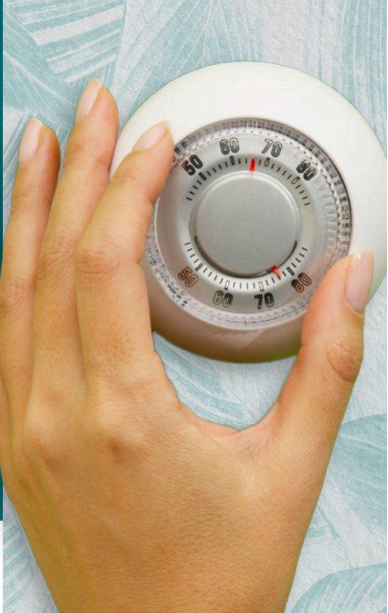
Hable con un asesor de ventas para conocer más detalles.

Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite **thermostatcare.org**



*Está **prohibido** desechar los termostatos con mercurio en los contenedores de basura o de reciclado regular.*





Spanish Shelf Talker (for location without container)

ThermostatCare

 **I-RECYCLE ANG IYONG THERMOSTAT NA NAGLALAMAN NG MERCURY!**

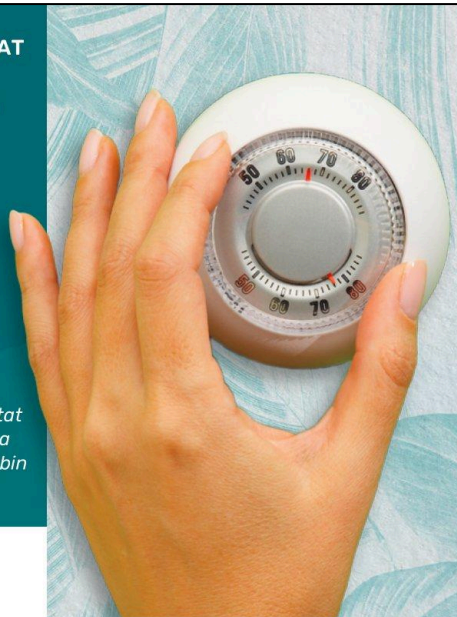
I-drop off sa store ang iyong manual thermostat na naglalaman ng mercury nang walang gastos. Makatanggap ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.

Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang thermostatcare.org



Ang pagtatapon ng mga thermostat na naglalaman ng mercury sa mga regular na basurahan o recycling bin ay *ipinagbabawal*.

ThermostatCare



Tagalog Shelf Talker (for location with container)

 **I-RECYCLE ANG IYONG THERMOSTAT NA NAGLALAMAN NG MERCURY!**

I-drop off ang iyong manual thermostat na naglalaman ng mercury sa isang malapit na lokasyon ng pagkolekta para mapamahalaan ito nang responsable. Makatanggap ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.

Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang thermostatcare.org



Ang pagtatapon ng mga thermostat na naglalaman ng mercury sa mga regular na basurahan o recycling bin ay *ipinagbabawal*.

ThermostatCare



Tagalog Shelf Talker (for location without container)

ThermostatCare



HÃY TÁI CHẾ BỘ ĐIỀU NHIỆT CHỨA THỦY NGÂN CỦA QUÝ VỊ!

Mang bộ điều nhiệt chứa thủy ngân của quý vị đến cửa hàng mà không mất phí. Nhận **phiếu giảm giá gửi qua đường bưu điện trị giá \$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.

Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang thermostatcare.org



Nghiêm cấm thải bỏ bộ điều nhiệt chứa thủy ngân vào thùng rác thông thường hoặc thùng tái chế.

ThermostatCare



Vietnamese Shelf Talker (for location with container)



HÃY TÁI CHẾ BỘ ĐIỀU NHIỆT CHỨA THỦY NGÂN CỦA QUÝ VỊ!

Mang bộ điều nhiệt chứa thủy ngân của quý vị đến một địa điểm thu gom gần đó để quản lý một cách có trách nhiệm. Nhận **phiếu giảm giá gửi qua đường bưu điện trị giá \$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.

Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang thermostatcare.org



Nghiêm cấm thải bỏ bộ điều nhiệt chứa thủy ngân vào thùng rác thông thường hoặc thùng tái chế.

ThermostatCare

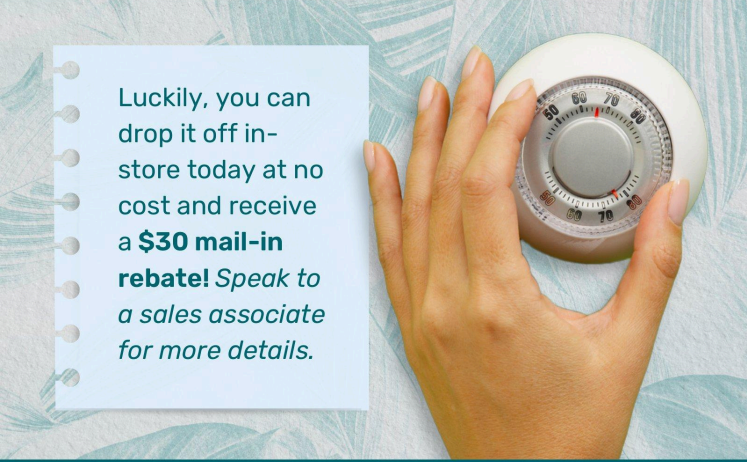


Vietnamese Shelf Talker (for location without container)

7.4.10 Window Cling Point of Purchase Material



Most manual thermostats contain mercury and must go through a proper disposal process. Disposing of them in regular trash or recycling bins is **prohibited**.



Luckily, you can drop it off in-store today at no cost and receive a **\$30 mail-in rebate!** *Speak to a sales associate for more details.*



For more information and how to find your nearest collection location or order your own collection bin if you're a contractor, scan this QR code or visit thermostatcare.org

ThermostatCare

English Window Cling (for location with a container)



Most manual thermostats contain mercury and must go through a proper disposal process. Disposing of them in regular trash or recycling bins is **prohibited**.



Luckily, you can visit a nearby location to drop off the thermostat at no cost, and receive a **\$30 mail-in rebate!** *Speak to a sales associate for more details.*



For more information and how to find your nearest collection location or order your own collection bin if you're a contractor, scan this QR code or visit thermostatcare.org

ThermostatCare

English Window Cling (for location without a container)

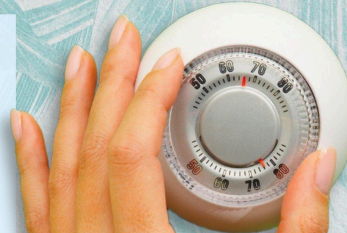
ThermostatCare



大多數的手動恆溫器都含有水銀，必須經過妥善的處理程序。這些恆溫器**不得**丟棄在一般垃圾或回收桶中。

幸好，您現在可以免費將它們帶來店裡，並且收到郵寄的**30美元回饋金**！

如需更多詳細資訊，請諮詢銷售人員。



如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 thermostatcare.org

ThermostatCare

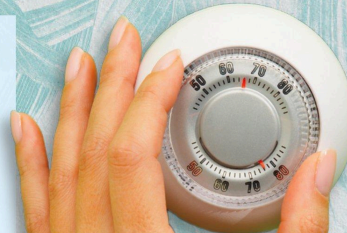
Chinese Window Cling (for location with a container)



大多數的手動恆溫器都含有水銀，必須經過妥善的處理程序。這些恆溫器**不得**丟棄在一般垃圾或回收桶中。

幸好，您現在可以免費將恆溫器帶到附近的地點，並且收到郵寄的**30美元回饋金**！

如需更多詳細資訊，請諮詢銷售人員。



如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 thermostatcare.org

ThermostatCare

Chinese Window Cling (for location without a container)

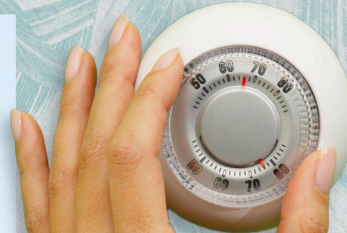
ThermostatCare



대부분의 수동 온도 조절 장치에는 수은이 포함되어 있으며, 적절한 폐기 절차를 거쳐야 합니다. 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 **금지됩니다**.

오늘 매장을 방문
해 무료로 반납하
고 **\$30 메일 인 리
베이트**를 받을 수
있습니다!

자세한 내용은 영
업 담당자에게 문
의하세요.



더 자세한 정보와 가장 가까운 수거 장소를 찾는
방법 또는 하청업체인 경우 수거함을 주문하는
방법을 알아보려면 이 QR 코드를 스캔하거나
thermostatcare.org를 방문하세요.

ThermostatCare

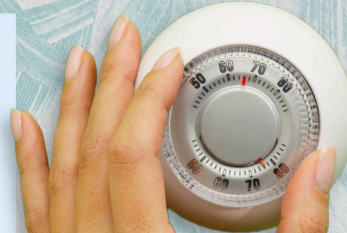
Korean Window Cling (for location with a container)



대부분의 수동 온도 조절 장치에는 수은이 포함되어 있으며, 적절한 폐기 절차를 거쳐야 합니다. 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 **금지됩니다**.

가까운 수거 장소를
방문하여 온도 조절
장치를 무료로 반납
하고 **\$30 메일 인 리
베이트**를 받을 수 있
습니다!

자세한 내용은 영업 담
당자에게 문의하세요.



더 자세한 정보와 가장 가까운 수거 장소를 찾는
방법 또는 하청업체인 경우 수거함을 주문하는
방법을 알아보려면 이 QR 코드를 스캔하거나
thermostatcare.org를 방문하세요.

ThermostatCare

Korean Window Cling (for location without a container)

ThermostatCare



La mayoría de los termostatos manuales contienen mercurio y se deben desechar siguiendo un proceso adecuado. Está **prohibido** desecharlos en los contenedores de basura o de reciclado regular.

Afortunadamente, ¡puede pasar a dejarlos en el establecimiento hoy mismo sin costo y recibir un **reembolso de \$30 por correo!** Hable con un asesor de ventas para conocer más detalles.



Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite thermostatcare.org

ThermostatCare

Spanish Window Cling (for location with a container)



La mayoría de los termostatos manuales contienen mercurio y se deben desechar siguiendo un proceso adecuado. Está **prohibido** desecharlos en los contenedores de basura o de reciclado regular.

Afortunadamente, ¡puede visitar una ubicación cercana para entregar el termostato sin costo y recibir un **reembolso de \$30 por correo!** Hable con un asesor de ventas para conocer más detalles.



Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite thermostatcare.org

ThermostatCare

Spanish Window Cling (for location without a container)

ThermostatCare



Karamihan ng manual thermostat ay naglalaman ng mercury at kailangang sumailalim sa wastong proseso ng pagtatapon. Ang pagtatapon ng mga ito sa mga regular na basurahan o recycling bin ay **ipinagbabawal**.

Mabuti na lang, puwede mo itong i-drop off sa store ngayon nang walang gastos at makakatanggap ka ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.



Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang thermostatcare.org

ThermostatCare

Tagalog Window Cling (for location with a container)



Karamihan ng manual thermostat ay naglalaman ng mercury at kailangang sumailalim sa wastong proseso ng pagtatapon. Ang pagtatapon ng mga ito sa mga regular na basurahan o recycling bin ay **ipinagbabawal**.

Mabuti na lang, puwede kang bumisita sa isang malapit na lokasyon para i-drop off ang thermostat nang walang gastos, at makakatanggap ka ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.



Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang thermostatcare.org

ThermostatCare

Tagalog Window Cling (for location without a container)

ThermostatCare



Hầu hết bộ điều nhiệt thủ công đều chứa thủy ngân và phải trải qua quy trình thải bỏ đúng cách. **Nghiêm cấm** thải bỏ vào thùng rác thông thường hoặc thùng tái chế.

May mắn thay, quý vị có thể mang chúng đến cửa hàng ngay hôm nay mà không mất phí và nhận **phiếu giảm giá gửi qua đường bưu điện trị giá \$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.



Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang thermostatcare.org

ThermostatCare

Vietnamese Window Cling (for location with a container)



Hầu hết bộ điều nhiệt thủ công đều chứa thủy ngân và phải trải qua quy trình thải bỏ đúng cách. **Nghiêm cấm** thải bỏ vào thùng rác thông thường hoặc thùng tái chế.

May mắn thay, quý vị có thể mang bộ điều nhiệt đến một địa điểm gần đó mà không mất phí và **phiếu giảm giá gửi qua đường bưu điện trị giá \$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.



Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang thermostatcare.org

ThermostatCare

Vietnamese Window Cling (for location without a container)

7.4.11 "Recycle Your Mercury Thermostat" Flier

RECYCLE YOUR MERCURY THERMOSTAT



Keep your friends, family, and community safe by properly disposing of your mercury thermostats.



\$30 REBATE

provided per thermostat when you recycle your thermostat at a designated drop-off location!

**Rebates will be mailed by Thermostat Care upon verification of mercury thermostat and incentive form at processing center.*

HOW IT WORKS



- 1 Place your mercury thermostat in a sealable bag and seal tightly.
- 2 Print and fill out our rebate form and staple it to your sealable bag.
- 3 Drop off your mercury thermostat(s) at the nearest location.

[Rebate Form](#)[Find Location](#)

**Plastic bags and forms may be available at the collection location for your convenience.*

Thermostat Care (TC) is a non-profit (501c6) stewardship organization that facilitates and manages the collection and proper disposal of mercury-containing thermostats.

ThermostatCare

7.4.12 Russian, Armenian, and Hebrew Materials ("Why Recycle" flier, shelf talker, and window cling)

מדוע למחזר תרמוסטטים עם כספית

כספית הינה רעל עצבים חזק, העלול להזיק למוח ולמערכת העצבים אפילו ברמות מאוד נמוכות.

כספית עלולה להזיק לעובר מתפתח ע"י מניעת התפקוד הנכון של המוח ושל מערכת העצבים.

כספית עלולה לגרום בילדים לתבונה (אינטליגנציה) נמוכה יותר, לקות שמיעה ופגיעה בקואורדינציה.

כספית יכולה להצטבר בתהליכים ביולוגיים ברקמות של דגים, אשר נאכלים אחר כך ע"י אנשים.

גרם אחד של כספית עלול לזוהם אגם בגודל 20 אקר (80 דונם). בתרמוסטטים המכילים כספית יש בערך 3 גרם בכל אחד.

מצא את נקודת האיסוף חינם המקומית שלך!

ThermostatCare.org

שאלות נפוצות על תרמוסטטים

ש: איך אדע האם יש לי תרמוסטט כספית? ת: בתרמוסטט כספית יש מגוף או חוגה לויסות הטמפרטורה. בזמן שעל תרמוסטט דיגיטלי יהיו כפתורים /או מסך.	ש: מדוע יש לקחת תרמוסטט כספית למרכז איסוף מיוחד? ת: אם משליכים אותו לאשפה, הכספית עלולה לחדור אל הסביבה ולזוהם את המים, את הקרקע, ולפגוע בחיות הבר.	ש: התרמוסטט הישן שלי עובד? למה עלי להחליף? ת: אם כי תרמוסטט שלם הינו בסוח לשימוש, אם הוא נשבר או ניזוק הוא עלול לגרום לנזקי בריאות משמעותיים.
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רוב התרמוסטטים הידניים מכילים כספית, וחובה להיפטר מהם בתהליך נכון. אסור להשליך אותם אל האשפה הרגילה או אל מכלי איסוף

למזלנו, אפשר למסור אותו היום בחנו, ללא עלות - ולקבל הנחה \$30 בדרישה בדואר! בקש פרטים נוספים מאחד המוכרים.

למידע נוסף, כולל כיצד למצוא את נקודת האיסוף הקרובה, או כדי לבקש מיכל איסוף עבורך, או הור קבל QR סרוק את קוד

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Ձեր հին թերմոստատները պարունակում են ծծմբաջրած գոյականներ, որոնք վնասում են մարմանը և միջավայրը: Նրանք պետք է հանձնվեն միայն հատուկ կետերում:

Բարեբախտաբար, այն օրը երբ կհանձնեք Ձեր հին թերմոստատը, կստանաք 30 դոլարի փոխհատուցում: Պահանջեք 30 դոլարի փոխհատուցումը, երբ հանձնեք Ձեր թերմոստատը:

Ահա մի քանի կետեր, որտեղ կարող եք հանձնել Ձեր թերմոստատը: Եթե Ձեր թերմոստատը հին է, կարող եք հանձնել այն միայն հատուկ կետերում: Քանի որ թերմոստատները պարունակում են ծծմբաջրած գոյականներ, նրանք պետք է հանձնվեն միայն հատուկ կետերում:

ThermostatCare

Վերականգնե՛ք Ձեր հին թերմոստատը:

Անվտանգ հանձնե՛ք Ձեր հին թերմոստատը հատուկ կետերում: Ստացե՛ք 30 դոլարի փոխհատուցում:

Մասնաճյուղերում համար կտրեսք վաճառքի խորհրդատուների հետ:

Երբ ինչպես և թե՛ հանձնե՛ք Ձեր հին թերմոստատը հատուկ կետերում, կարող եք ստանալ 30 դոլարի փոխհատուցում: Եթե Ձեր թերմոստատը հին է, կարող եք հանձնել այն միայն հատուկ կետերում:

Անդրադարձե՛ք Ձեր հին թերմոստատը, որը առկա է միայն հատուկ կետերում: Եթե Ձեր թերմոստատը հին է, կարող եք հանձնել այն միայն հատուկ կետերում:

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מחזור את התרמוסטט המכיל כספית!

השאר את התרמוסטט הידני שלך, המכיל כספית, בחנות - ללא עלות, וקבל הנחה \$30 בדרישה בדואר! בקש פרטים מאחד המוכרים.

למידע נוסף, כולל כיצד למצוא את נקודת האיסוף הקרובה, או כדי לבקש מיכל איסוף עבורך, או הור קבל QR סרוק את קוד זה כנס אל

ThermostatCare

Большинство ручных терморегуляторов содержат ртуть и должны быть надлежащим образом утилизированы. Их утилизация вместе с обычным мусором или в обычный контейнер для мусора запрещена.

К счастью, вы можете сдать терморегулятор в магазин прямо сегодня – бесплатно, а также получить скидку в \$30 на пересылку! За подробностями обращайтесь к продавцу.

Чтобы получить дополнительную информацию и узнать о том, как найти ближайший пункт приема на утилизацию или заказать индивидуальную тару для утилизации (если вы подрядчик), сканируйте этот QR-код или посетите

ThermostatCare

ПОЧЕМУ НЕОБХОДИМО СДАВАТЬ РТУТЬСОДЕРЖАЩИЕ ТЕРМОРЕГУЛЯТОРЫ НА

- Ртуть – сильный нейротоксин, который даже в очень низких концентрациях может привести к повреждениям головного мозга и нервной системы.
- Ртуть может отрицательно сказаться на развитии нерожденного ребенка, нарушая нормальное функционирование головного мозга и нервную систему плода.
- Ртуть может вызывать умственную отсталость, нарушения слуха и координацию движений у детей.
- У рыб ртуть может биоаккумулироваться в тканях и затем попасть в организм человека при употреблении рыбы в пищу.
- Один грамм ртути может загрязнить озеро площадью 20 акров. В одном ртутном терморегуляторе содержится около 3 г ртути.

Найдите **БЕСПЛАТНЫЙ** пункт приема в своем районе!

ThermostatCare.org

ԻՆՉՈՒ ՎԵՐԱՄՇԱԿԵԼ ՄՆԴԻԿՈՎ ԹԵՐՄՈՍԱՏՆԵՐԸ

- Մնդիկը հզոր նեյրոտոքսին է, որը կարող է վնասել ուղեղը և նյարդային համակարգը շատ ցածր մակարդակներում:
- Մնդիկը կարող է ազդել զարգացող պտղի վրա՝ դառնալով անվտանգ աշխատանք:
- Մնդիկը կարող է առաջացնել ինտելեկտի նվազում, խոլորային խանգարում և վատ համակարգում երեխաների շրջանում:
- Մնդիկը կարող է կենսակուտակվել ձկան հյուսվածքներում, որոնք հետո սպառվում են մարդկանց կողմից:
- Մնդիկը մեկ գրամը կարող է աղտոտել 20 ակր տարածքով լիճը: Մնդիկով թերմոստատները մոտավորապես 3 գրամ մնդիկ են պարունակում:

Գտեք ձեր ԱՆՎՃԱՐ հանձնման վայրը:

ThermostatCare.org

ԹԵՐՄՈՍԱՏՆԵՐԻ ՀՏՀ

Հարց. Ինչպե՞ս իմանամ, րե՞ս արդյոք մնդիկով թերմոստատ ունե՞մ:

Պատասխան. Մնդիկով թերմոստատները ունեն ծակ կամ թվառանցում՝ ջերմությունը վերահսկելու համար, իսկ թվային թերմոստատները ունեն կոճակներ և/կամ էկրան:

Հարց. Ինչո՞ւ մնդիկով թերմոստատները պետք է հանձնվեն հատուկ հավաքման վայրում:

Պատասխան. Եթե այն դնեք է մետղյակ արքանիկի մեջ, մնդիկը կարող է արտաճնուել շրջակա միջավայր և աղտոտել ջուրը, հողը և վնասել վայրի բնությունը:

Հարց. Ի՞նչ հին թերմոստատն ընտրել աշխատում է Ինչո՞ւ պետք է վրդանք այն:

Պատասխան. Ամբողջովին ձեռք չավան մնդիկով թերմոստատներն անվտանգ են, քանի որ առողջապահ ինժեներներ կարող են առաջանալ, եթե դրանք կոտրվում կամ վնասվում են:

Вопросы и ответы о ТЕРМОРЕГУЛЯТОРАХ

В: Как можно определить, является ли мой терморегулятор ртутьсодержащим?

О: В ртутьсодержащих приборах температура устанавливается при помощи рычага или дискового регулятора, тогда как в цифровых терморегуляторах для управления используются кнопки и (или) экран.

В: Почему ртутьсодержащие терморегуляторы нужно сдавать в специальные пункты сбора?

О: Если выбросить терморегулятор в обычный мусорный контейнер, ртуть может попасть в окружающую среду и привести к загрязнению воды, почвы, а также причинить вред дикой природе.

В: Мой старый терморегулятор работает без нареканий. Почему я должен (-на) от него отказываться?

О: Несмотря на то, что неповрежденные ртутьсодержащие терморегуляторы неопасны, разлив ртути при повреждении прибора может представлять серьезный риск для здоровья.

ThermostatCare

СДАЙТЕ НА ПЕРЕРАБОТКУ РТУТЬСОДЕРЖАЩИЙ ТЕРМОРЕГУЛЯТОР!

Вы можете бесплатно сдать ручной ртутьсодержащий терморегулятор в магазин. Получите **скидку в \$30 на пересылку!**

Подробности можно узнать у продавца.

Чтобы получить дополнительную информацию и узнать о том, как найти ближайший пункт приема на утилизацию или заказать индивидуальную тару для утилизации (если вы подрядчик), сканируйте этот QR-код или посетите

Утилизация ртутьсодержащих терморегуляторов вместе с обычным мусором или в обычный контейнер для мусора запрещена

ThermostatCare

7.4.13 Safe Mercury Thermostat Disposal for California Contractors (English)

SAFE MERCURY THERMOSTAT DISPOSAL *for California Contractors*



Thermostat Care is a stewardship program specializing in the safe disposal of mercury thermostats. We want to ensure our valued collection location partners are aware of their obligations under Universal Waste Regulations, remain in compliance, and that we answer any questions they may have.

! Key steps and reminders for proper mercury thermostat disposal include:

-  Submit a request for a pail or bin to ContainerRequests@ThermostatCare.org
-  Accept mercury thermostats from customers & ensure they are in a sealed bag
-  NEVER remove the mercury ampule from the thermostat
-  Be knowledgeable about the location of your mercury thermostat container to ensure safe storage of mercury thermostats you collect while working
-  Do not store mercury-containing thermostats for longer than six months
-  If your bin or pail contains thermostats, schedule a FedEx pickup and use the premade return address label to safely send back your container within six months of the first thermostat being included in your container

Thermostat Care takes care of all shipping logistics to ensure regulations are met.

For more information on how to order an *additional collection container* (for a vehicle or second working location), scan the QR code or visit ThermostatCare.org.

Please direct any questions to:

Info@ThermostatCare.org





Disposing of mercury-containing thermostats in regular trash or recycling bins is prohibited by state law and can cause serious harm to our communities and environment. As a collection location partner with Thermostat Care, you can ensure that your business remains compliant with state regulations and protects the health of your community and customers from harmful exposure to mercury, which can occur from improper handling and/or disposal of mercury-containing thermostats.

ThermostatCare

7.4.14 Safe Mercury Thermostat Disposal for California Contractors (Spanish)

DESECHO SEGURO DE TERMOSTATO DE MERCURIO *para Contratistas de California*

Thermostat Care es un programa de administración especializado en el desecho seguro de termostatos de mercurio. Queremos asegurarnos de que nuestros valiosos socios de ubicación de recolección conozcan sus obligaciones en virtud de las Regulaciones Universales de Residuos, permanezcan en cumplimiento, y que respondamos cualquier pregunta que puedan tener.



Los pasos y recordatorios clave para el desecho adecuado del termostato de mercurio incluyen:



Envíe una solicitud de un cubo o contenedor a ContainerRequests@ThermostatCare.org



Acepte termostatos de mercurio de los clientes y asegúrese de que estén en una bolsa sellada



NUNCA retire la ampolla de mercurio del termostato



Conozca la ubicación del contenedor del termostato de mercurio para garantizar el desecho seguro de los termostatos de mercurio que recolecte mientras trabaja



No almacene termostatos que contengan mercurio por más de seis meses



Si su contenedor o cubo contiene termostatos, programe una recolección de FedEx y use la etiqueta de dirección de devolución prefabricada para devolver su contenedor de manera segura dentro de los seis meses posteriores a la inclusión del primer termostato en su contenedor.

Thermostat Care se encarga de toda la logística de envío para garantizar que se cumplan las regulaciones.

Para obtener más información sobre cómo solicitar un contenedor de recolección adicional (para un vehículo o un segundo lugar de trabajo), escanee el código QR a continuación o visite ThermostatCare.org.

Por favor dirija cualquier pregunta a:

Info@ThermostatCare.org



La ley estatal prohíbe desechar los termostatos que contienen mercurio en la basura regular o en los contenedores de reciclaje y puede causar daños graves a nuestras comunidades y al medio ambiente. Como socio de ubicación de recolección con Thermostat Care, puede asegurarse de que su negocio cumpla con las regulaciones estatales y proteja la salud de su comunidad y sus clientes de la exposición dañina al mercurio, que puede ocurrir por el manejo y/o el desecho inadecuado de termostatos que contienen mercurio.

7.4.15 Universal Waste Regulations Training for Retailer/Wholesaler/Contractor Locations - English

ThermostatCare



UNIVERSAL WASTE REGULATIONS TRAINING

A Guideline For Your Staff to be Safe and Compliant

TACKLING THE PROBLEM TOGETHER

Did You Know?

Mercury thermostats are considered universal waste and are subject to certain compliance requirements.

.....



We want to ensure our valued collection location partners across the state of California are fully educated, aware of their obligations under UWR (Universal Waste Regulations), and remain in compliance.

Please share the following requirements with your staff members.

ThermostatCare 1

WHY WE CARE



Did You Know?

Exposure to a broken mercury thermostat can quickly and easily cause harm those nearby.

Mercury thermostats, if not managed properly, can become a major health concern. Because of mercury's effects, these thermostats must be carefully removed and handled.



Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.



Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.



Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.

ThermostatCare 2

UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



General Requirements

- Universal waste such as mercury-containing thermostats can be stored for up to **one year** only. However, **Thermostat Care requests returning within 6 months** for rebate participants to receive their \$30 per mercury thermostat incentive sooner, which is recommended based on feedback.
- Mercury thermostats are not required to be shipped by a hazardous waste transporter.
- Mercury thermostats must be managed in a way that prevents releases to the environment. For example, in a sealed bag inside a sealed bin or pail (which is achieved as a part of the Thermostat Care program).
- Mercury thermostats must be shipped to a permitted hazardous waste facility to be managed, such as the one Thermostat Care partners with and utilizes.
- It is prohibited to dispose of mercury thermostats, dilute, or treat in any way.

ThermostatCare 3

UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



Requirements Continued

- You must disclose in all applicable business and use permitting applications that mercury is being handled (such as hazardous materials business plans).
- This training must be provided to new employees and redistributed annually.
- You must be knowledgeable about the location of the mercury thermostat container at this business. Location of this location's container: _____
- You must maintain a written record of all personnel who have received either initial or annual training, including names of personnel and date of training. Keep this record for at least 3 years.
- You must identify all hazardous waste generated and generator type. This can be achieved by completing a log of received mercury thermostats. A template is attached for ease of use. This log must be kept on site for 3 years.
- Thermostat Care provides a prepaid shipping label with FedEx Ground. Always ask the FedEx carrier for a "shipping receipt" whenever they pick up your container, which will note information regarding the container's contents. Locations must save the FedEx shipping receipts and keep a log onsite of collections that span 3 years.

ThermostatCare 4

UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



Requirements Continued

- Keep thermostats in the provided container and keep it closed when not adding thermostats. The provided container is properly labeled with "Universal Waste--Mercury-Containing Equipment" and an accumulation start date sticker (date first mercury thermostat was received), which must be affixed to the outside of the container and written on once a mercury thermostat has been received.
- Ship the collection container within 6 months of the first thermostat regardless of how many thermostats are collected.
- You must ensure that hazardous waste is delivered to a person or facility who is authorized to manage it. For mercury thermostats, this is achieved by sending the collected thermostats to Thermostat Care.

Thermostat Care takes care of all shipping logistics to ensure general regulations are met. All we ask is that if your bin or pail contains mercury thermostats, you send it back within 6 months even if it is not full.

ThermostatCare 5

UNIVERSAL WASTE REGULATION TRAINING LOG

- Must keep this log onsite for 3 years

Location name/address:

Date of Training	Printed Name of Trainer/Manager	Printed Name & Signature of Trainee

ThermostatCare 6

MERCURY COLLECTION LOG

- Types of Generators:
 - Household (from a single detached residence or single unit)
 - CESQUWG (Conditionally Exempt Small Quantity Generator, meaning generates <100 kg of hazardous and universal waste monthly).
- Use first row date to update accumulation start date sticker on your container.
- Must keep this log onsite for 3 years

Location name/address:

	Date received	Description of mercury received	Type of generator	Staff member name/signature
Example	02/01/24	2 mercury thermostats	household generator	<i>Sabrina Baker</i>
Example	03/01/24	20 mercury thermostats	CESQUWG	<i>Sabrina Baker</i>

ThermostatCare 7

HOW TO HANDLE A MERCURY SPILL

BEFORE CLEANUP



Collection locations should not accept a broken thermostat. If a small amount of mercury spills while at your location, follow these instructions from the California Department of Toxic Substances Control (DTSC):

- 1 Young children and pregnant women should leave the area during cleanup.
- 2 Open all doors and windows to ventilate the area for at least 15 minutes, and turn off your AC/fan/heater to prevent circulation of any mercury vapor.
- 3 Collect all materials needed for the cleanup. These include: Dust mask and gloves; Airtight container (e.g., glass container, resealable bag); Stiff paper such as index cards or cardboard; Duct tape, masking tape, or packing tape; Damp cloth; Marker to label the airtight container; Optional: Commercial mercury spill kit.

DO NOT VACUUM. Vacuuming is not recommended since it could spread mercury-containing powder or mercury vapor.

ThermostatCare 8

HOW TO HANDLE A MERCURY SPILL

DURING CLEANUP



Instructions Continued

- 4 Wear appropriate personal protective equipment (e.g., dust mask and gloves) to keep dust and glass from being inhaled or contacting your skin.
- 5 Carefully remove the larger pieces and place them in a secure, airtight container. Begin thoroughly collecting the smaller pieces and dust and put all material into the airtight container. Pat the area with the sticky side of duct, packing, or masking tape to pick up any remaining pieces.
- 6 Wipe the area with a damp cloth.
- 7 Put all waste and clean up materials in the airtight container and label it "Universal Waste – Mercury-Containing Equipment". Avoid leaving any fragments or cleanup materials indoors.

ThermostatCare 9

HOW TO HANDLE A MERCURY SPILL

AFTER CLEANUP



Instructions Continued

- 8 Take the container for recycling at the household hazardous waste (HHW) facility nearest you.
- 9 If practical, continue to air out the room where the mercury-containing device was broken and leave the heating/air conditioning system shut off for several hours.
- 10 The next several times you vacuum, shut off the heating/air conditioning system if you have one, close the doors to other rooms, and open a window or door to the outside before vacuuming. Empty the vacuum after each use in this area.
- 11 If possible after vacuuming, keep the heating/air conditioning system shut off and the window or door to the outside open for several hours.

ThermostatCare 10

HOW TO HANDLE A MERCURY SPILL



Instructions Continued

These instructions are for small spills only. Thermostat Care recommends contacting a remediation company for larger spills. These instructions are subject to change by DTSC. Please visit the DTSC website for the most up-to-date instructions:

Visit the link below for more information.

<https://dtsc.ca.gov/toxics-in-products/products-and-devices-that-contain-mercury/>

ThermostatCare 11

ThermostatCare

Thank you for your continued partnership!

We appreciate your participation and efforts in helping to ensure your community remains safe and aware of mercury thermostats.

If you have any questions or need more information, please visit our website below.

ThermostatCare.org

Disclaimer: This training material does not constitute legal advice or replace any regulations or laws. Collection location should refer to relevant actual legislation and/or Health and Safety Codes.



7.4.16 Universal Waste Regulations Training for Retailer/Wholesaler/Contractor Locations - Spanish





Capacitación Sobre la Regulación de los Residuos Universales

Guía para el personal sobre la seguridad y el cumplimiento

RESOLVIENDO EL PROBLEMA JUNTOS



¿Lo Sabía?

Los termostatos de mercurio son considerados residuos universales y su manejo está sujeto a cumplir ciertos requisitos.

.....

 Queremos asegurarnos que las valiosas locaciones de recolección participando a lo largo del estado de California, estén bien capacitadas y al tanto de sus obligaciones bajo la Norma de Residuos Universales (UWR), y se mantengan en cumplimiento.

Por favor, comparta los siguientes requisitos con los miembros de su equipo de trabajo.



POR QUÉ NOS IMPORTA



¿Lo Sabía?

La exposición a un termostato de mercurio roto puede perjudicar rápida y fácilmente a las personas cercanas.

Si los termostatos de mercurio no se manipulan correctamente, pueden convertirse en un riesgo para la salud. Debido a los efectos del mercurio en el cuerpo humano, estos termostatos deben ser retirados y manipulados cuidadosamente.



El mercurio es una neurotoxina potente que puede dañar el cerebro y el sistema nervioso, incluso en niveles muy bajos.



El mercurio puede afectar el desarrollo del feto al impedir que el cerebro y el sistema nervioso funcionen correctamente.



El mercurio puede provocar disminución de la inteligencia, problemas de audición y falta de coordinación en los niños.

ThermostatCare 2

REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



Requisitos Generales

- Los residuos universales como los termostatos de mercurio pueden ser almacenados hasta por un año únicamente. Sin embargo, **Thermostat Care requiere que los aliados envíen sus contenedores dentro de los 6 meses** de haber recibido el primer termostato. De esta forma, los participantes recibirán su incentivo de 30\$ más rápido, lo cual es recomendado tras la retroalimentación del público.
- Los termostatos de mercurio no requieren ser enviados a través de un transportista de desechos peligrosos.
- Los termostatos que contienen mercurio deben ser manipulados cuidadosamente para prevenir su liberación al medio ambiente. Por ejemplo, deben meterse en una bolsa de plástico cerrada y luego almacenarse dentro de un contenedor sellado, el cual puede adquirirse siendo parte del programa de Thermostat Care.
- Los termostatos de mercurio deben ser enviados a un centro de procesamiento apropiado que permita el manejo de desechos peligrosos, como por ejemplo el aliado que Thermostat Care utiliza para este propósito.
- Está prohibido desechar regularmente termostatos de mercurio, diluirlos o tratarlos de cualquier forma.

ThermostatCare 3

REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



Continuación de los Requisitos

- El establecimiento debe informar en todas las solicitudes de permisos de negocios y usos aplicables que está manipulando mercurio (como en los planes del negocio para el manejo de materiales peligrosos).
- Esta capacitación debe ser enviada a los nuevos empleados y redistribuida anualmente a todo el personal.
- Usted debe conocer la locación de almacenamiento del contenedor de termostatos de mercurio dentro del establecimiento. El contenedor está ubicado en: _____
- El establecimiento debe mantener un registro escrito de todo el personal que ha recibido la capacitación inicial o anual. El registro debe incluir el nombre del empleado y la fecha de la capacitación. El archivo del registro debe mantenerse hasta por tres años.
- El establecimiento debe identificar todos los desechos peligrosos generados y el tipo de generador. Esto puede realizarse completando el registro de termostatos de mercurio recibidos. Para asistirle en este proceso, hemos preparado una plantilla. El archivo del registro debe mantenerse hasta por tres años.
- Thermostat Care proporciona una etiqueta de envío de FedEx Ground prepagada. Asegúrese de solicitar al representante de FedEx el "recibo de envío" cada vez que recojan su contenedor. Su contenedor tendrá información sobre el contenido del mismo. El establecimiento debe almacenar los recibos de envío de FedEx y mantener un archivo con las recolecciones de los últimos tres años.

ThermostatCare 4

REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



Continuación de los Requisitos

- Mantenga los termostatos dentro del contenedor proporcionado y manténgalo cerrado cuando no se estén agregando termostatos. El contenedor proporcionado por el programa está debidamente identificado con la frase "Universal Waste--Mercury-Containing Equipment", y tiene una etiqueta de registro con la fecha de inicio de acumulación (anote la fecha en la cual recibió el primer termostato). La etiqueta de registro debe estar desplegada en la parte exterior del contenedor y debe mostrar la fecha de recolección del primer termostato.
- Envíe el contenedor al cumplirse 6 meses de haber recibido el primer termostato sin importar la cantidad de dispositivos recolectados hasta ese momento.
- El establecimiento debe asegurarse de que los desechos tóxicos sean entregados a la persona o al centro de procesamiento correcto. En el caso de termostatos de mercurio, esto se logra fácilmente enviando los termostatos recolectados al programa de Thermostat Care.

Thermostat Care se encarga de toda la logística de envío para asegurarse de que las regulaciones generales son cumplidas. Lo único que le solicitamos es que si su contenedor tiene un termostato almacenado, lo envíe al centro de procesamiento al cumplirse 6 meses de haberlo recibido, aunque el contenedor no esté lleno.

ThermostatCare 5

REGISTRO DE CAPACITACIÓN SOBRE LA REGULACIÓN DE DESECHOS UNIVERSALES

- El establecimiento debe mantener este registro en los archivos por tres años

Nombre/dirección del establecimiento:

Fecha de capacitación	Nombre del capacitador/encargado	Nombre y firma del empleado capacitado

REGISTRO DE RECOLECCIÓN DE TERMOSTATOS DE MERCURIO

- Tipo de Generador:
 - Residencial (desechos residuales generados por una vivienda o apartamento)
 - CESQUWG (Generadores de Pequeñas Cantidades Exentas Condicionalmente [CESQUWG, por sus siglas en inglés] son aquellos que producen menos de 100 kg de desechos tóxicos o residuales al mes)
- Utilice la información del primer región para actualizar la fecha en la etiqueta de registro de inicio de acumulación de su contenedor.
- El establecimiento debe mantener este registro en los archivos por tres años

Nombre del establecimiento/dirección:

	Fecha de recepción	Descripción del mercurio recibido	Tipo de generador	Nombre y firma del asociado del establecimiento
Ejemplo	02/01/24	2 termostatos de mercurio	Uso residencial	<i>Sabrina Baker</i>
Ejemplo	03/01/24	20 termostatos de mercurio	CESQUWG	<i>Sabrina Baker</i>

QUÉ HACER DURANTE UN DERRAME DE MERCURIO

ANTES DE LIMPIAR



Los establecimientos afiliados al programa no deben aceptar termostatos rotos. En el caso de que se derrame una pequeña cantidad de mercurio en su establecimiento, siga estas instrucciones del Departamento de Control de Sustancias Tóxicas de California (DTSC):

- 1 Los niños y las mujeres embarazadas deben abandonar el área durante la limpieza.
- 2 Abra todas las puertas y ventanas para ventilar el área por al menos 15 minutos. Apague el sistema de aire acondicionado, ventilación o calefacción para impedir la propagación de vapores de mercurio.
- 3 Reúna todos los materiales necesarios para la limpieza. Esto incluye: Cubrebocas industrial y guantes; un contenedor hermético (ejemplo: un envase de vidrio, o una bolsa de plástico resellable); un trozo de papel resistente o un pedazo de cartón; cinta adhesiva; un trapo húmedo; Marcador para identificar el envase de vidrio; Opcional: Kit comercial para derrames de mercurio.

NO ASPIRE. Evite aspirar el derrame, ya que esto puede esparcir polvo contaminado con mercurio o vapores de mercurio en el aire.

ThermostatCare 8

QUÉ HACER DURANTE UN DERRAME DE MERCURIO

DURANTE LA LIMPIEZA



Continuación de las instrucciones

- 4 Utilice el equipo de protección personal apropiado (cubrebocas industrial y guantes) para evitar que el polvo sea inhalado o que los restos de vidrio entren en contacto con su piel.
- 5 Recoja cuidadosamente las piezas de vidrio más grandes y colóquelas dentro del contenedor hermético. Sea meticuloso recogiendo las piezas pequeñas y el polvo alrededor y colóquelos dentro del mismo contenedor. Luego, usando el área pegajosa de la cinta adhesiva, cuidadosamente recoja cualquier resto que pudiera quedar en el área.
- 6 Limpie el área con el trapo húmedo.
- 7 Coloque todos los desechos y los materiales usados durante la limpieza, dentro del contenedor hermético y etiquételo con la frase "Universal Waste - Mercury-Containing Equipment". Evite dejar cualquier resto del derrame o los materiales de limpieza dentro del establecimiento.

ThermostatCare 9

QUÉ HACER DURANTE UN DERRAME DE MERCURIO

DESPUÉS DE LIMPIAR



Continuación de las instrucciones

- 8** Lleve el contenedor al Centro de Recolección de Desechos Peligrosos más cercano a su establecimiento para su debido manejo.
- 9** Si es práctico, continúe permitiendo el flujo de aire natural en la habitación donde ocurrió el derrame y evite usar el sistema de aire acondicionado o calefacción durante varias horas.
- 10** La próximas veces que vaya a aspirar el área donde ocurrió el derrame, apague su sistema de aire acondicionado o calefacción y cierre las puertas que den a otras habitaciones. Deje abierta una puerta o ventana que dé al exterior de la habitación antes de comenzar a aspirar. Recuerde vaciar la aspiradora completamente al finalizar la limpieza del área afectada.
- 11** Si es posible, mantenga la puerta o ventana que da al exterior de la habitación abierta y apague el sistema de aire acondicionado o calefacción durante varias horas.

QUÉ HACER DURANTE UN DERRAME DE MERCURIO



Continuación de las instrucciones

Estas instrucciones son para controlar derrames pequeños únicamente. Thermostat Care recomienda contactar a una compañía de remediación en caso de derrames grandes. Estas instrucciones están sujetas a cambios por parte de la DTSC. Visite la página web de DTSC para obtener la información más actualizada:

Visite el enlace para más información

<https://dtsc.ca.gov/toxics-in-products/products-and-devices-that-contain-mercury/>

ThermostatCare 11

ThermostatCare

¡Gracias por ser parte del programa!

Apreciamos su participación y sus esfuerzos para ayudar a mantener a su comunidad segura y al tanto de los riesgos de los termostatos de mercurio.

Si tiene alguna pregunta o necesita más información, por favor, visite nuestro sitio web.

ThermostatCare.org

Descargo de Responsabilidad: Esta capacitación no constituye una asesoría legal, ni reemplaza las leyes o regulaciones. Los centros de recolección aliados deben referirse a la legislación más actual y relevante y/o a los Códigos de Salud y Seguridad.



7.4.17 Universal Waste Regulations Training for HHW Locations - English

ThermostatCare



UNIVERSAL WASTE REGULATIONS TRAINING

A Guideline For Your Staff to be Safe and Compliant

TACKLING THE PROBLEM TOGETHER

Did You Know?

Mercury thermostats are considered universal waste and are subject to certain compliance requirements.



We want to ensure our valued collection location partners across the state of California are fully educated, aware of their obligations under UWR (Universal Waste Regulations), and remain in compliance.

Please share the following requirements with your staff members.

ThermostatCare 1

WHY WE CARE



Did You Know?

Exposure to a broken mercury thermostat can quickly and easily cause harm those nearby.

Mercury thermostats, if not managed properly, can become a major health concern. Because of mercury's effects, these thermostats must be carefully removed and handled.



Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.



Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.



Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.

ThermostatCare 2

UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



General Requirements

- Universal waste such as mercury-containing thermostats can be stored for up to **one year** only.
- Mercury thermostats are not required to be shipped by a hazardous waste transporter.
- Mercury thermostats must be managed in a way that prevents releases to the environment. For example, in a sealed bag inside a sealed bin or pail (which is achieved as a part of the Thermostat Care program).
- Mercury thermostats must be shipped to a permitted hazardous waste facility to be managed, such as the one Thermostat Care partners with and utilizes.
- It is prohibited to dispose of mercury thermostats, dilute, or treat in any way.

ThermostatCare 3

UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



Requirements Continued

- You must disclose in all applicable business and use permitting applications that mercury is being handled (such as hazardous materials business plans).
- This training must be provided to new employees and redistributed annually.
- You must be knowledgeable about the location of the mercury thermostat container at this business. Location of this location's container: _____
- You must maintain a written record of all personnel who have received either initial or annual training, including names of personnel and date of training. Keep this record for at least 3 years.
- You must identify all hazardous waste generated and generator type. This can be achieved by completing a log of received mercury thermostats. A template is attached for ease of use. This log must be kept on site for 3 years.
- Thermostat Care provides a prepaid shipping label with FedEx Ground. Always ask the FedEx carrier for a "shipping receipt" whenever they pick up your container, which will note information regarding the container's contents. Locations must save the FedEx shipping receipts and keep a log onsite of collections that span 3 years.

ThermostatCare 4

UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



Requirements Continued

- Keep thermostats in the provided container and keep it closed when not adding thermostats. The provided container is properly labeled with "Universal Waste--Mercury-Containing Equipment" and an accumulation start date sticker (date first mercury thermostat was received), which must be affixed to the outside of the container and written on once a mercury thermostat has been received.
- Ship the collection container within 1 year of the first thermostat regardless of how many thermostats are collected.
- You must ensure that hazardous waste is delivered to a person or facility who is authorized to manage it. For mercury thermostats, this is achieved by sending the collected thermostats to Thermostat Care.

Thermostat Care takes care of all shipping logistics to ensure general regulations are met. All we ask is that if your bin or pail contains mercury thermostats, you send it back within 1 year even if it is not full.

ThermostatCare 5

UNIVERSAL WASTE REGULATION TRAINING LOG

- Must keep this log onsite for 3 years

Location name/address:

Date of Training	Printed Name of Trainer/Manager	Printed Name & Signature of Trainee

ThermostatCare 6

MERCURY COLLECTION LOG

- Types of Generators:
 - Household (from a single detached residence or single unit)
 - CESQUWG (Conditionally Exempt Small Quantity Generator, meaning generates <100 kg of hazardous and universal waste monthly).
- Use first row date to update accumulation start date sticker on your container.
- Must keep this log onsite for 3 years

Location name/address:

	Date received	Description of mercury received	Type of generator	Staff member name/signature
Example	02/01/24	2 mercury thermostats	household generator	<i>Sabrina Baker</i>
Example	03/01/24	20 mercury thermostats	CESQUWG	<i>Sabrina Baker</i>

ThermostatCare 7

HOW TO HANDLE A MERCURY SPILL

BEFORE CLEANUP



Collection locations should not accept a broken thermostat. If a small amount of mercury spills while at your location, follow these instructions from the California Department of Toxic Substances Control (DTSC):

- 1 Young children and pregnant women should leave the area during cleanup.
- 2 Open all doors and windows to ventilate the area for at least 15 minutes, and turn off your AC/fan/heater to prevent circulation of any mercury vapor.
- 3 Collect all materials needed for the cleanup. These include: Dust mask and gloves; Airtight container (e.g., glass container, resealable bag); Stiff paper such as index cards or cardboard; Duct tape, masking tape, or packing tape; Damp cloth; Marker to label the airtight container; Optional: Commercial mercury spill kit.

DO NOT VACUUM. Vacuuming is not recommended since it could spread mercury-containing powder or mercury vapor.

ThermostatCare 8

HOW TO HANDLE A MERCURY SPILL

DURING CLEANUP



Instructions Continued

- 4 Wear appropriate personal protective equipment (e.g., dust mask and gloves) to keep dust and glass from being inhaled or contacting your skin.
- 5 Carefully remove the larger pieces and place them in a secure, airtight container. Begin thoroughly collecting the smaller pieces and dust and put all material into the airtight container. Pat the area with the sticky side of duct, packing, or masking tape to pick up any remaining pieces.
- 6 Wipe the area with a damp cloth.
- 7 Put all waste and clean up materials in the airtight container and label it "Universal Waste – Mercury-Containing Equipment". Avoid leaving any fragments or cleanup materials indoors.

ThermostatCare 9

HOW TO HANDLE A MERCURY SPILL

AFTER CLEANUP



Instructions Continued

- 8 Take the container for recycling at the household hazardous waste (HHW) facility nearest you.
- 9 If practical, continue to air out the room where the mercury-containing device was broken and leave the heating/air conditioning system shut off for several hours.
- 10 The next several times you vacuum, shut off the heating/air conditioning system if you have one, close the doors to other rooms, and open a window or door to the outside before vacuuming. Empty the vacuum after each use in this area.
- 11 If possible after vacuuming, keep the heating/air conditioning system shut off and the window or door to the outside open for several hours.

ThermostatCare 10

HOW TO HANDLE A MERCURY SPILL



Instructions Continued

These instructions are for small spills only. Thermostat Care recommends contacting a remediation company for larger spills. These instructions are subject to change by DTSC. Please visit the DTSC website for the most up-to-date instructions:

Visit the link below for more information.

<https://dtsc.ca.gov/toxics-in-products/products-and-devices-that-contain-mercury/>

ThermostatCare 11

ThermostatCare

Thank you for your continued partnership!

We appreciate your participation and efforts in helping to ensure your community remains safe and aware of mercury thermostats.

If you have any questions or need more information, please visit our website below.

ThermostatCare.org

Disclaimer: This training material does not constitute legal advice or replace any regulations or laws. Collection location should refer to relevant actual legislation and/or Health and Safety Codes.



7.4.18 Universal Waste Regulations Training for HHW Locations - Spanish

ThermostatCare



Capacitación Sobre la Regulación de los Residuos Universales

Guía para el personal sobre la seguridad y el cumplimiento

RESOLVIENDO EL PROBLEMA JUNTOS

¿Lo Sabía?

Los termostatos de mercurio son considerados residuos universales y su manejo está sujeto a cumplir ciertos requisitos.



Queremos asegurarnos de que las valiosas locaciones de recolección participantes a lo largo del estado de California estén bien capacitadas y al tanto de sus obligaciones bajo la norma de Residuos Universales (UWR), y se mantengan en cumplimiento.

Por favor, comparta los siguientes requisitos con los miembros de su equipo de trabajo.

ThermostatCare 1

POR QUÉ NOS IMPORTA



¿Lo Sabía?

La exposición a un termostato de mercurio roto puede perjudicar rápida y fácilmente a las personas cercanas.

Si los termostatos de mercurio no se manipulan correctamente, pueden convertirse en un riesgo para la salud. Debido a los efectos del mercurio en el cuerpo humano, estos termostatos deben ser retirados y manipulados cuidadosamente.



El mercurio es una neurotoxina potente que puede dañar el cerebro y el sistema nervioso incluso en niveles muy bajos.



El mercurio puede afectar el desarrollo del feto al impedir que el cerebro y el sistema nervioso funcionen correctamente.



El mercurio puede provocar disminución de la inteligencia, problemas de audición y falta de coordinación en los niños.

ThermostatCare 2

REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



Requisitos Generales

- Los residuos universales, como los termostatos de mercurio, pueden almacenarse por un máximo de un año.
- Los termostatos de mercurio no requieren ser enviados a través de un transportista de desechos peligrosos.
- Los termostatos que contienen mercurio deben ser manipulados cuidadosamente para prevenir su liberación al medio ambiente. Por ejemplo, deben colocarse en una bolsa de plástico hermética y luego almacenarse dentro de un contenedor sellado, el cual puede adquirirse siendo parte del programa de Thermostat Care.
- Los termostatos de mercurio deben ser enviados a un centro de procesamiento apropiado que permita el manejo de desechos peligrosos, como por ejemplo el aliado que Thermostat Care utiliza para este propósito.
- Está prohibido desechar regularmente termostatos de mercurio, diluirlos o tratarlos de cualquier forma.

ThermostatCare 3

REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



Continuación de los Requisitos

- El establecimiento debe informar en todas las solicitudes de permisos de negocios y usos aplicables que está manipulando y/o almacenando mercurio (como en los planes del negocio para el manejo de materiales peligrosos).
- Esta capacitación debe ser enviada a los nuevos empleados y redistribuida anualmente entre todo el personal.
- Usted debe conocer la locación de almacenamiento del contenedor de termostatos de mercurio dentro del establecimiento. El contenedor está ubicado en: _____
- El establecimiento debe identificar todos los desechos peligrosos generados y el tipo de generador. Esto puede realizarse completando el registro de termostatos de mercurio recibidos. Para asistirle en este proceso, hemos preparado una plantilla. El archivo del registro debe mantenerse hasta por tres años.
- El establecimiento debe identificar todos los desechos peligrosos generados y el tipo de generador. Esto puede realizarse completando el registro de termostatos de mercurio recibidos. Para asistirle en este proceso, hemos preparado una plantilla. El archivo del registro debe mantenerse hasta por tres años.
- Thermostat Care proporciona una etiqueta de envío de FedEx Ground prepagada. Asegúrese de solicitar al representante de FedEx el "recibo de envío" cada vez que recojan su contenedor. Su contenedor tendrá información sobre el contenido del mismo. El establecimiento debe almacenar los recibos de envío de FedEx y mantener un archivo con las recolecciones de los últimos tres años.

ThermostatCare 4

REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



Continuación de los Requisitos

- Mantenga los termostatos dentro del contenedor proporcionado y manténgalo cerrado cuando no se estén agregando termostatos. El contenedor proporcionado por el programa está debidamente identificado con la frase "Universal Waste--Mercury-Containing Equipment", y tiene una etiqueta de registro con la fecha de inicio de acumulación (anote la fecha en la cual recibió el primer termostato). La etiqueta de registro debe estar desplegada en la parte exterior del contenedor y debe mostrar la fecha de recolección del primer termostato.
- Envíe el contenedor al cumplirse 1 año de haber recibido el primer termostato sin importar la cantidad de dispositivos recolectados hasta ese momento.
- El establecimiento debe asegurarse de que los desechos tóxicos sean entregados a la persona o al centro de procesamiento correcto. En el caso de termostatos de mercurio, esto se logra fácilmente enviando los termostatos recolectados al programa de Thermostat Care.

Thermostat Care se encarga de toda la logística de envío para asegurarse de que las regulaciones generales son cumplidas. Lo único que le solicitamos es que si su contenedor tiene un termostato almacenado, lo envíe al centro de procesamiento al cumplirse 1 año de haberlo recibido, aunque el contenedor no esté lleno.

ThermostatCare 5

REGISTRO DE CAPACITACIÓN SOBRE LA REGULACIÓN DE DESECHOS UNIVERSALES

- El establecimiento debe mantener este registro en los archivos por tres años

Nombre del establecimiento/dirección:

Fecha de capacitación	Nombre del capacitador/encargado	Nombre y firma del empleado capacitado

REGISTRO DE RECOLECCIÓN DE TERMOSTATOS DE MERCURIO

- Tipo de Generador:
 - Residencial (desechos residuales generados por una vivienda o apartamento)
 - CESQUWG (Generadores de Pequeñas Cantidades Exentas Condicionamente [CESQUWG, por sus siglas en inglés] son aquellos que producen menos de 100 kg de desechos tóxicos o residuales al mes)
- Utilice la información del primer región para actualizar la fecha en la etiqueta de registro de inicio de acumulación de su contenedor.
- El establecimiento debe mantener este registro en los archivos por tres años

Nombre del establecimiento/dirección:

	Fecha de recepción	Descripción del mercurio recibido	Tipo de generador:	Nombre y firma del asociado del establecimiento
Ejemplo	02/01/24	2 termostatos de mercurio	Uso residencial	<i>Sabrina Baker</i>
Ejemplo	03/01/24	20 termostatos de mercurio	CESQUWG	<i>Sabrina Baker</i>

QUÉ HACER DURANTE UN DERRAME DE MERCURIO

ANTES DE LIMPIAR



Los establecimientos afiliados al programa no deben aceptar termostatos rotos. En el caso de que se derrame una pequeña cantidad de mercurio en su establecimiento, siga estas instrucciones del Departamento de Control de Sustancias Tóxicas de California (DTSC):

- 1 Los niños y las mujeres embarazadas deben abandonar el área durante la limpieza.
- 2 Abra todas las puertas y ventanas para ventilar el área por al menos 15 minutos. Apague el sistema de aire acondicionado, ventilación o calefacción para impedir la propagación de vapores de mercurio.
- 3 Reúna todos los materiales necesarios para la limpieza. Esto incluye: Cubrebocas industrial y guantes; un contenedor hermético (ejemplo: un envase de vidrio o una bolsa de plástico resellable); un trozo de papel resistente o un pedazo de cartón; cinta adhesiva; un trapo húmedo; Marcador para identificar el envase de vidrio; Opcional: Kit comercial para derrames de mercurio.

NO ASPIRE. Evite aspirar el derrame, ya que esto puede esparcir polvo contaminado con mercurio o vapores de mercurio en el aire.

ThermostatCare 8

QUÉ HACER DURANTE UN DERRAME DE MERCURIO

DURANTE LA LIMPIEZA



Continuación de las instrucciones

- 4 Utilice el equipo de protección personal apropiado (cubrebocas industrial y guantes) para evitar que el polvo sea inhalado o que los restos de vidrio entren en contacto con su piel.
- 5 Recoja cuidadosamente las piezas de vidrio más grandes y colóquelas dentro del contenedor hermético. Sea meticuloso recogiendo las piezas pequeñas y el polvo alrededor y colóquelos dentro del mismo contenedor. Luego, usando el área pegajosa de la cinta adhesiva, cuidadosamente recoja cualquier resto que pudiera quedar en el área.
- 6 Limpie el área con el trapo húmedo.
- 7 Coloque todos los desechos y los materiales usados durante la limpieza, dentro del contenedor y etiquetelo con la frase "Residuos Universales - Dispositivo con restos de mercurio". Evite dejar cualquier resto del derrame o los materiales de limpieza dentro del establecimiento.

ThermostatCare 9

QUÉ HACER DURANTE UN DERRAME DE MERCURIO

DESPUÉS DE LIMPIAR



Continuación de las instrucciones

- 8** Lleve el contenedor al Centro de Recolección de Desechos Peligrosos más cercano a su establecimiento para su debido manejo.
- 9** Si es práctico, continúe permitiendo el flujo de aire natural en la habitación donde ocurrió el derrame y evite usar el sistema de aire acondicionado o calefacción durante varias horas.
- 10** Las próximas veces que vaya a aspirar el área donde ocurrió el derrame, apague su sistema de aire acondicionado o calefacción y cierre las puertas que den a otras habitaciones. Deje abierta una puerta o ventana que dé al exterior de la habitación antes de comenzar a aspirar. Recuerde vaciar la aspiradora completamente al finalizar la limpieza del área afectada.
- 11** Si es posible, mantenga la puerta o ventana que da al exterior de la habitación abierta y apague el sistema de aire acondicionado o calefacción durante varias horas.

QUÉ HACER DURANTE UN DERRAME DE MERCURIO



Continuación de las instrucciones

Estas instrucciones son para controlar derrames pequeños únicamente. Thermostat Care recomienda contactar a una compañía de remediación en caso de derrames grandes. Estas instrucciones están sujetas a cambios por parte de la DTSC. Visite la página web de DTSC para obtener la información más actualizada:

Visite el enlace para más información

<https://dtsc.ca.gov/toxics-in-products/products-and-devices-that-contain-mercury/>

ThermostatCare 11

ThermostatCare

¡Gracias por ser parte del programa!

Apreciamos su participación y sus esfuerzos para ayudar a mantener a su comunidad segura y al tanto de los riesgos de los termostatos de mercurio.

Si tiene alguna pregunta o necesita más información, por favor, visite nuestro sitio web.

ThermostatCare.org

Descargo de Responsabilidad: Esta capacitación no constituye una asesoría legal, ni reemplaza las leyes o regulaciones. Los centros de recolección aliados deben referirse a la legislación más actual y relevante y/o a los Códigos de Salud y Seguridad.



PROGRAM OVERVIEW

Thank you for your participation in the Thermostat Care program to keep your community safe from toxic mercury. You're receiving these guidelines because you agreed to be a collection location. It's important that your staff reviews this information and follows the requested expectations to ensure safe collection of mercury thermostats in your community.

On January 1, 2006, the State of California banned the sale of new mercury-containing thermostats due to public health and safety concerns. California's Mercury Thermostat Collection Act of 2008 required manufacturers to establish a collection, recycling, and disposal program for out-of-service mercury-containing thermostats.

Assembly Bill No. 707 (AB 707) recast this as the Mercury Thermostat Collection Act of 2021. This required each manufacturer of mercury thermostats or group of manufacturers to on or before March 1, 2022, contract with a qualified third party to develop and implement a convenient, cost-effective, and efficient program for the collection, transportation, recycling, and disposal of mercury thermostats, including public education and outreach. The Mercury Thermostat Collection Act of 2021 aims to ensure that everyone who comes into contact with mercury thermostats understands the risks of mercury thermostats, how to dispose of mercury thermostats properly, and the availability of a \$30 incentive to recycle mercury thermostats.

Any business or facility that would like to participate, whether it be retail, contractor, household hazardous waste program, or any other organization, can request a free container and Thermostat Care covers the shipping costs to receive the container, as well as send back a new one. There is a mail-in rebate form that consumers can use to receive \$30 per mercury thermostat dropped off at a Thermostat Care collection location as well.

ThermostatCare 5

How Collection Works:

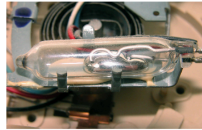
- 1) Collection location orders a collection container (bin or pail) from Thermostat Care
 - If locations need an additional container, let the Program know.
- 2) The collection container(s) is sent to location free of charge
- 3) Californian drops off mercury thermostat(s) to collection location
- 4) Collection location safely puts the mercury thermostat in a plastic bag supplied by Thermostat Care and places it into their Thermostat Care collection container.
- 5) Staff member at collection location offers the consumer to complete the \$30/mercury thermostat incentive form if desired.
- 6) Once the container is full, or within 6 months of receiving your container (whichever comes first), schedule a FedEx Ground pickup to return the container to Thermostat Care free of charge.
 - See "Steps to Collecting Mercury Thermostats" section below for more details on this process.
- 7) Mercury thermostat(s) in the container get processed at our disposal facility
- 8) Incentive payment gets sent via mail to relevant rebate participants

To access more information about Thermostat Care, visit our website (thermostatcare.org) or contact us via email (info@ThermostatCare.org)

ThermostatCare 6

HOW TO DISTINGUISH A MERCURY THERMOSTAT

Thermostat Care will only accept **mercury thermostats**, which are a type of universal waste. According to DTSC, "Universal wastes are hazardous wastes that were determined to pose a lower immediate risk to people and the environment compared to other hazardous wastes. These universal wastes are widely produced by households and many different types of businesses".



According to DTSC, a mercury-added thermostat is a product or device that uses a mercury switch to sense and control room temperature through communication with heating, ventilating, or air-conditioning equipment. As it moves within the glass switch (see right), the mercury opens and closes an electrical circuit, which turns on and off a furnace or air conditioner to maintain a desired room temperature.

Mercury thermostats operate by using a manual dial or knob to control the temperature. Therefore, any digital thermostats (even older ones) do not contain mercury. Mercury thermostats were banned from being manufactured or sold in 2006, so most likely any thermostats purchased 2006 or later do not contain mercury.

Below are some visual examples of mercury thermostats:



ThermostatCare 7

Thermostat Care will accept wall-mounted mercury thermostats, which means it was affixed to the wall. This does not include portable heating, ventilation, and air conditioning (HVAC) units, which are often placed on a window or elsewhere in a home (see right).



Digital thermostats are also not accepted by Thermostat Care, as they do not contain mercury (see below for examples). These have digital sensors to measure temperature in a room. Unlike manual (analog) thermostats, digital thermostats can be identified by the digital display for the settings and temperature. They're also programmable, allowing the user to program a schedule of when they want heating or air conditioning in the room, which often saves energy and money.



ThermostatCare 8

COLLECTION CONTAINER OPTIONS

Thermostat Care offers two different options for collection containers, a bin and pail. Locations can choose either size that works best for their collection frequency and space availability, as well as order an additional pail while their main bin or pail is being sent to the processing facility.

Option 1: Green Bin (Holds up to 100 thermostats)



Option 2: 1 Gallon White Pail (Holds up to 6 thermostats)



ThermostatCare 9

STEPS TO COLLECTING MERCURY THERMOSTATS



Step 1: Order a Container

Order a mercury thermostat collection bin or pail by emailing a completed form to ContainerRequests@ThermostatCare.org. Forms may be found at <https://thermostatcare.org/retailer-wholesaler/>.

What Happens Next?

The requested bin or pail will be sent to you at no charge. If you have any questions during this period, please contact info@thermostatcare.org.



Step 2: Collect Thermostats

Once you've received your collection container, cut the zip tie and open the container to verify that the relevant materials are included. Make sure the container is placed in an area accessible to all employees but out of direct reach from customers.

Ensure that mercury thermostats are individually placed and sealed in provided Ziploc bags. DO NOT remove the mercury ampule from the thermostat. Broken thermostats will not be accepted at drop-off locations.

Assist consumers (not contractors) with filling out a rebate form prior to them dropping off the mercury thermostat to participate in the \$30 per mercury thermostat mail-in rebate. If the consumer completes a form, staple it to the outside of the Ziploc bag that contains their mercury thermostat to keep those items together for processing.

When a mercury thermostat is dropped off, record relevant information in the mercury collection log (included in our Universal Waste Regulation training material, which is provided in your container). This tracking log needs to be kept at your location and covers the collection records spanning three years. When it's the first time a mercury thermostat is collected for this current container, you must place the date it was dropped off on the accumulation date sticker provided – this is the start of your "accumulation period" for that container.

ThermostatCare 10



Step 3: Spread the Word

Let your customers know that they can safely dispose of old mercury thermostats at your location! You can also let them know that they will receive a \$30 mail-in rebate per mercury thermostat dropped off to you. We have developed educational materials that you can display in your store. They are available for download and print through thermostatcare.org/retailer-wholesaler/. If you'd like these materials mailed to you free of charge, contact us via info@thermostatcare.org. See the next section regarding what these materials look like.



Step 4: Schedule a Pickup

Once the container is full, or 6 months after receiving your first thermostat (whichever comes first), schedule a FedEx Ground pickup to return the container free of charge. Your container was shipped with the pre-paid label already inside. If you misplaced the label, contact info@thermostatcare.org for a replacement.

To schedule: Visit the FedEx website section to "Schedule a Ground Return Package Pickup" (fedex.com/grd/rpp/ShowRPP.do) or call FedEx customer service to schedule a pickup at 1 (800) 463-3339.

- If calling, the call will be automated, then it will transfer to a customer service representative.
- Schedule the pickup with "FedEx Ground" and not "FedEx Express" (our labels are with "Ground").

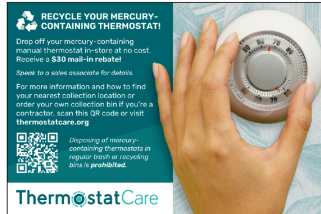
Once a pickup order is received by our processing partner (Veolia), a replacement container will automatically be sent back. If you have any questions about the arrival of your replacement container or would like to order a small pail to have on-hand for mercury thermostat collection while your container is being processed, please contact info@thermostatcare.org.

ThermostatCare 11

IN-STORE EDUCATIONAL MATERIALS AVAILABLE

Educational materials are available free of charge that you can display in your store (available in various languages). They are available for download and print through thermostatcare.org/retailer-wholesaler/. If you'd like these materials mailed to you free of charge, contact us via info@thermostatcare.org. We currently have materials available in English, Spanish, Chinese, Korean, Vietnamese, Tagalog, Russian, Armenian, and Hebrew. If there are any additional languages that would better support your community's language needs, you're welcome to let us know.

Shelf talker material:
Placed on the shelf where thermostats are sold to communicate to your customers that they can bring their old mercury thermostat to this location.



Window cling material: Sticks to the window at the front of your store to communicate to current and future purchasers of a new thermostat about the free disposal service for mercury thermostats and relevant rebate. Due to this reaching the "future" purchasers, it can help encourage the behavior to upgrade their thermostat at your location. It gives extra value to your store for supporting the health of the community through this accessible service.

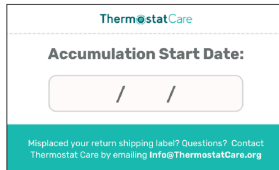
ThermostatCare 12

WHAT TO EXPECT

Ensure staff is aware of the items/supplies that should arrive in your bin or pail when it is delivered. In the event that an item is missing, please reach out to Info@ThermostatCare.org.

Items/supplies Included in Your Collection Container:

- 1 [Storage and Shipping Requirements Infosheet](#)
- 2 FedEx Ground return shipping label and plastic sticky envelope
- 3 One plastic bag for lining the collection container
- 4 Four zip ties to seal the liner and container.
- 5 Accumulation Start Date Sticker - Immediately after receiving the container, please affix this sticker to the outside. When you receive a mercury thermostat, write the date on this sticker to help keep track of when to return:



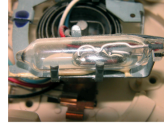
- 6 Universal Waste Regulation Training / Overview
- 7 Plastic bags (to place individual mercury thermostats)
- 8 Printed incentive forms

ThermostatCare 13

HOW TO STORE YOUR COLLECTION CONTAINER SAFELY

Ensure your staff is being safe when handling mercury thermostats by sharing the following steps for proper container maintenance.

- 1 Do not accept loose mercury bulbs (see below), liquid mercury, or leaking thermostats.



- 2 Only accept wall-mount mercury switch thermostats.
- 3 Line the container with the provided plastic liner before placing any mercury thermostats into the container.
- 4 Affix the provided accumulation start date sticker to the outside of the container and write the date you first received a mercury thermostat on the label.
- 5 Ship the container within six months of your accumulation start date (the date you first received a mercury thermostat), regardless if it is full or not (as long as there is at least 1 mercury thermostat in the container). Ensure the liner is sealed with the tie wraps before shipping.



NOTE: Do NOT allow public access to the collection area without supervision. The collection container is not intended for self-drop-off. Do not let customers leave items or place items directly in the collection container without reviewing them with your staff first.

The collection container should be placed in an area that is easy to access for staff only and on relatively flat, solid ground to prevent accidentally dropping the container.

ThermostatCare 14

HOW TO PROPERLY SEND BACK YOUR CONTAINER

Ensure your staff is being safe when handling the return of the mercury thermostat-filled container. Doing so also ensures the safety of our staff members receiving the containers.

- 1 Fold the plastic bag liner closed and seal the bag with the provided bag tie to prepare for shipment.
- 2 Close the container and ensure the container "jaws" overlap properly for a tight close.
- 3 Place tie wraps through the holes on each end of the container to ensure it stays closed during shipping.
- 4 Fill out the shipping label with your business name and address.
- 5 Place the shipping label inside of the pouch, seal it, and apply the sticky side of the pouch directly on the outside of your container.
- 6 Contact FedEx Ground for pickup or include the container in your next FedEx Ground outgoing shipment.
 - To schedule: Visit the FedEx website section to "Schedule a Ground Return Package Pickup" (fedex.com/grd/rpp/ShowRPP.do) or call FedEx customer service to schedule a pickup at 1 (800) 463-3339
 - If calling, the call will be automated, then it will transfer to a customer service representative.
 - Schedule the pickup with "FedEx Ground" and not "FedEx Express" (our labels are with "Ground")



NOTE:

Never overfill the collection container. Your lid should sit flat on top. If the lid does not sit flat, please email us at Info@ThermostatCare.org to immediately receive a second container. All containers are FREE and partners may request as many as they deem necessary.

ThermostatCare 15

HOW TO FILL OUT AN INCENTIVE FORM

There is an incentive available for California consumers to receive a \$30 mail-in rebate per mercury thermostat brought to a Thermostat Care collection location. The financial incentive is offered to help encourage the action of safe disposal. The \$30 amount was introduced with the Mercury Thermostat Collection Act of 2021, which was an increase from the prior \$5 iteration.

Note: Only wall-mounted mercury-containing thermostats qualify for the incentive. See the "HOW TO DISTINGUISH A MERCURY THERMOSTAT" section for more information.

Although your employees won't need to fill out an incentive form, they should be aware of how to do so in case a customer requires assistance or has any questions. Incentive form copies should be provided to anyone who requests (incentive forms are carbon-backed to assist with this). After completion of the form, secure onto the sealed bag containing the thermostat. Without this attached incentive form, we will not be able to mail the \$30 rebate per mercury thermostat to those participating in the disposal service.

All collection locations have been sent incentive forms and bags. Help your customers secure their \$30 per mercury thermostat by teaching your staff how to fill out the incentive form.

See below for the incentive form and information about the responses.

ThermostatCare 16

7.4.20 Safe Mercury Thermostat Disposal for Retailers Factsheet

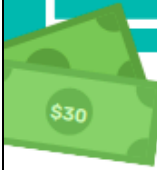
SAFE MERCURY THERMOSTAT DISPOSAL *For Retailers*



As a Thermostat Care collection partner, your location provides a nearby drop-off spot for customers to safely dispose of their mercury thermostats. Thank you for helping to prevent mercury contamination across California!

! Mercury Thermostat Collection Steps:

-  Once you've received your collection container, cut the zip tie and open the container to verify that the relevant materials are included. Make sure the container is placed in an area accessible to all employees but out of direct reach from customers.
-  Ensure that mercury thermostats are individually placed and sealed in provided Ziploc bags.
-  Ensure all consumers (not contractors) are filling out a rebate form prior to handing off the mercury thermostat to participate in the \$30 per mercury thermostat mail-in rebate. If the consumer completes an incentive form, place it inside the Ziploc bag with their mercury thermostat to keep those items together for processing.
-  When a mercury thermostat is dropped off in your container, record relevant information in the mercury collection log (included in our Universal Waste Regulation training material, which also comes with each new container sent to your location). This tracking log needs to be kept at your location and covers the collection records spanning three years.
-  6 months after you receive a thermostat, schedule a FedEx Ground pickup.
-  To schedule a FedEx Ground pickup, visit their website (fedex.com/grd/rpp/ShowRPP.do) or call (800) 463-3339. Your container has a prepaid FedEx shipping label and envelope inside to send back free of charge. After the thermostats have been processed, you will receive the same container back. If you do not receive a replacement container within 4 weeks, please contact Info@ThermostatCare.org.
-  When the FedEx carrier picks up your container, make sure you receive a shipping receipt from them, which will have information about the container contents. To be in compliance with program guidelines, you must keep a record at your location about the shipments for at least three years.



California consumers who safely turn in their mercury thermostats to your location are eligible for a \$30 mail-in rebate for each mercury thermostat they bring in!

! Reminders for Proper Mercury Thermostat Disposal:

- Mercury thermostats must be managed in a way that prevents releases to the environment (e.g., in a sealed bag inside a sealed container)
- NEVER** remove the mercury ampule from the thermostat

For more information on how to order an additional collection container or review our materials, scan this QR code or visit

ThermostatCare.org/retailer-wholesaler/

We appreciate your participation and efforts in helping to ensure your community remains safe and aware of risks associated with mercury thermostats.





7.4.21 Frequently Asked Questions for HHW Programs Flyer



FAQ's
for HHW Programs

Q: Does Thermostat Care properly dispose of all types of thermostats?

A: No - this program is intended to safely dispose of mercury-containing thermostats only. Non-mercury thermostats are to be managed outside of the Thermostat Care program.

Q: I have a container labeled Thermostat Recycling Corporation (TRC) and/or I participated in the Thermostat Recycling Corporation mercury thermostat program, is this the same program?

A: Thermostat Care was formed in 2022 from state legislation (AB707) and is operated by PCA Product Stewardship (also known as Product Care). TRC operated the previous CA program, which was related to prior legislation. The TRC-branded bins and pails are still used as a part of the Thermostat Care program.

Q: When should I return my container?

A: Following Universal Waste Regulations in California, the maximum storage is one year. However, if your container is full and you don't have an additional bin or pail for collection, it should be scheduled for pickup by FedEx Ground as soon as possible. If you want an additional container, contact Info@ThermostatCare.org.

Q: Someone is asking when they'll receive their incentive check. What should I tell them?

A: California residents and service technicians who dropped off a mercury thermostat and completed an incentive form can email Info@ThermostatCare.org to inquire about the status of their check. A Thermostat Care representative will provide information on the status of their incentive check.

Q: I don't collect many mercury thermostats - are there other options than the large bin?

A: Yes! We also offer a small pail that can hold up to 9 mercury thermostats. View the free order form linked on our "HHW" web page (ThermostatCare.org/HHW) and email the form to ContainerRequests@ThermostatCare.org. As with the large bin, there is no cost for the small pail.

Q: Why should I participate in Thermostat Care as a collection location?

A:

- Helps save money by not needing to pay a hazardous waste contractor to dispose of mercury thermostats.
- Your collection container and its shipping back to our partner facility are free of charge.
- Residents and service technicians in your community will receive \$30 per mercury thermostat through our incentive form, which encourages them to conduct responsible disposal and helps prevent mercury from impacting environmental and public health in your area.

1

Q: Does it cost me to participate in the program or obtain Thermostat Care promotional materials?

A: No - all containers and shipping costs are absorbed by Thermostat Care and are offered free of charge to any collection locations. Thermostat Care also covers the cost of all promotional materials offered to partners.

Q: Are the mercury thermostats properly managed?

A: Yes - the collected mercury thermostats are sent to a licensed facility to be processed and retorted.

Q: How do I ship the container?

A: Once the container reaches your designated location, you will find a pre-paid return FedEx Ground shipping label included with the package. When you are ready to return the container, you can easily arrange a free pickup by contacting FedEx Ground. There is no charge associated with the collection service. You will automatically be sent a replacement collection container.

Q: What do I do if I've misplaced my collection container(s)?

A: Contact Info@ThermostatCare.org and a Thermostat Care team member will assist you in ordering a replacement container.

Q: Does my collection container need to be full in order for me to ship it back?

A: No, your container does not need to be full. Following Universal Waste regulations in California, the maximum storage is one year.

Q: What do I do if I need more incentive forms or collection supplies?

A: Contact Info@ThermostatCare.org and a Thermostat Care team member will assist you.

Q: How can I participate in the Thermostat Care program?

A: You can request a [large bin](#) or [small pail](#) by sending a completed form to our container processing email address (ContainerRequests@ThermostatCare.org).

- Email the Thermostat Care team with any additional questions Info@ThermostatCare.org
- Download educational materials and/or learn more on our "HHW" web page (thermostatcare.org/hhw)

Q: Besides participating as a collection location, is there any other way of participating in or promoting the program?

A: Yes! We would greatly appreciate any HHWs to distribute informational/promotional materials, furthering the mission of removing mercury thermostats from California homes and businesses. Alternatively, you can include a link to ThermostatCare.org to support your community in learning more about mercury thermostat safe disposal. View ThermostatCare.org for easily downloadable materials, or email Info@ThermostatCare.org to request printed and shipped materials to your location. We are also looking to promote collection events/periods related to your location and can cover the cost of running targeted digital ad campaigns. Contact Info@ThermostatCare.org to inquire about this opportunity.

Q: What is the relationship between Thermostat Recycling Corporation (TRC) and Thermostat Care?

A: TRC continues to fund the Thermostat Care program but has relinquished the development, administration, and management of the program. The TRC-branded bins and pails are still usable as a part of the Thermostat Care program.

Q: Where do I go if I have a question or request?

A: For support, please email us at Info@ThermostatCare.org and a Thermostat Care team member will assist you.

Q: How does the \$30 rebate work?

A: The \$30 rebate will be mailed to the address listed on the completed rebate form once the form is received and verified. It is important to note that rebate disbursement time varies depending on when our team receives these forms along with the collection container containing the mercury thermostats.

Q: How does my community find out that my HHW program is a drop off location?

A: A page on our website (thermostatcare.org/locations) has an interactive and searchable map to locate all public drop off locations registered with Thermostat Care. Below the map, locations are listed by county through a drop-down feature when clicking on the county. Communicate with Info@ThermostatCare.org about which landfill(s) or transfer station(s) should be listed that is publicly-accessible and has a Thermostat Care container if it won't be your program's address.

Q: How does the rebate get back to individuals?

A: When an individual drops off an incentive form at your location, it's placed inside of a provided plastic bag with the mercury thermostat(s) to keep those items together for processing. The facility we're partnered with (Veolia) will review the incentive form alongside the mercury thermostat(s) in the plastic bag to confirm it's mercury-containing. They will then mail the rebate to the address on the incentive form that is provided by the individual who dropped off their mercury thermostat(s).

Q: If my HHW program is interested in having a collection event or period promoted by Thermostat Care, would you do the outreach?

A: Thermostat Care will help support HHW programs that operate collection events (that accept mercury thermostats) with promotion of the event. Or, Thermostat Care can promote mercury thermostat collection at your location and the advertising support will occur over a specified period of time. For the event or period, we would assist in promoting through the method(s) that make the most sense for your community, whether that be outdoor signage, Google Ads, social media content, or another form. Thermostat Care handles all design, copywriting, etc. for these advertisements.

7.4.22 Factsheet for California Contractors (CSLB)

ThermostatCare

Mercury thermostats are considered universal waste and can pose a serious health hazard to our communities and environment. In 2006, the State of California banned the sale of new mercury-containing thermostats due to these public health and safety concerns, but there are still old mercury thermostats in circulation across the state.



Impact on Public Health

If mercury-containing thermostats are mishandled or improperly disposed in household trash, they can easily break, become a health risk, and contaminate water and soil. Each mercury thermostat contains about 3 grams of mercury, and according to the California Department of Toxic Substances Control, one gram of mercury can contaminate a 20-acre lake.



1 gram
of
mercury

can
contaminate
a 20-acre
lake



Contractor Compliance and Responsibility

Contractors licensed through the Contractors State License Board (CSLB) play a crucial role in ensuring the safe disposal of these thermostats because you are likely to come across mercury thermostats in your various projects. For example, contractors assisting a resident in replacing a manual mercury thermostat with a digital or smart energy-saving thermostat must adhere to Universal Waste Regulations concerning proper handling and disposal.

The Program

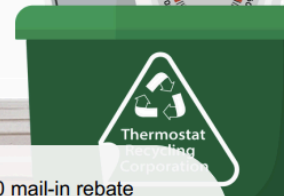
Thermostat Care is a stewardship program regulated by the California Department of Toxic Substances Control to keep mercury thermostats out of our landfills and ensure they are disposed of safely. Thermostat Care helps contractors across California comply with regulations by providing a free collection container with pre-paid shipping to send mercury thermostats to Thermostat Care for safe and proper management.



60+
Contractor
Partners!

How to Participate in the Program

- **Request a free collection container:** Send completed request form (found on ThermostatCare.org) to ContainerRequests@ThermostatCare.org. All shipping and return shipping costs are at no charge.
- **Drop off mercury thermostats at a public site:** Visit any HVAC wholesaler or visit ThermostatCare.org/Locations for a list of nearby sites.



Rebate Eligibility: California residents who are not licensed contractors are eligible for a \$30 mail-in rebate per mercury thermostat. When you collect mercury thermostats from clients, we advise you to let them know they may be eligible for the rebate. Unlicensed service technicians who are California residents may also be eligible. Please visit ThermostatCare.org to learn more about eligibility.

7.5 Content Placements

7.5.1 City of Sunnyvale - Website Blurb

The screenshot shows the City of Sunnyvale website. The header includes the Sunnyvale logo, a search bar, and navigation tabs: Your Government, Recreation and Community, Homes, Streets and Property (selected), News Center and Events Calendar, Business and Development, and City Services. The left sidebar lists various services, with 'How to Get Rid of Anything' highlighted under 'RECYCLING AND GARBAGE'. A red arrow points to the 'STREETS AND PROPERTY' menu item. The main content area is titled 'How to Get Rid of Anything' and includes a breadcrumb trail: 'Homes, Streets and Property » Recycling and Garbage »'. Below the title are links for 'Font Size', 'Share & Bookmark', and 'Print'. A secondary navigation bar includes 'Calendar', 'Get Rid Of', 'On-Call Pickup', 'Request Clean Cart Replacement', and 'Need help?'. The main content area features a blurb about 'Thermostat Care' which is highlighted with a red box. The blurb states: 'Thermostat Care is a stewardship program that was tasked by the California Department of Toxic Substances Control to safely dispose of mercury-containing thermostats to protect human and environmental health in the state. Make sure to properly dispose of it at a drop-off location and earn a \$30 mail-in rebate per mercury thermostat in the process. Web site: https://thermostatcare.org/'. At the bottom, there are links for 'Privacy', 'Terms of Service', 'Cookie Policy', 'List of Materials', and 'Powered by R&Collect'.

Sunnyvale

Enter Search Keywords

Your Government **Recreation and Community** **Homes, Streets and Property** **News Center and Events Calendar** **Business and Development** **City Services**

- RECYCLING AND GARBAGE

- How to Get Rid of Anything

Recycling's Dirty Dozen

Extra Garbage

SMaRT Station Recycling Center

+ Food Scrap Recycling

Household Hazardous Waste

+ HOUSING

+ UTILITY BILLING

+ WATER AND SEWER

+ FIRE

+ STREETS AND PROPERTY

+ TRANSPORTATION AND TRAFFIC SAFETY

+ NEIGHBORHOOD RESOURCES

Homes, Streets and Property » Recycling and Garbage »

How to Get Rid of Anything

Font Size: + - + Share & Bookmark Print

How To Get Rid Of Anything English Share

Calendar Get Rid Of On-Call Pickup Request Clean Cart Replacement Need help?

← Thermostat Care

Thermostat Care

Thermostat Care is a stewardship program that was tasked by the [California Department of Toxic Substances Control](#) to safely dispose of mercury-containing thermostats to protect human and environmental health in the state.

Make sure to properly dispose of it at a drop-off location and earn a \$30 mail-in rebate per mercury thermostat in the process.

Web site: <https://thermostatcare.org/>

Privacy | Terms of Service | Cookie Policy

List of Materials

Powered by R&Collect

7.5.2 City of Colton - Website Link

The screenshot shows the City of Colton website. The header includes the City of Colton logo and navigation links: OUR CITY, CITY SERVICES, DOING BUSINESS, and HOW DO I...?. A blue sidebar on the left contains a menu with the following items: Commercial / Industrial Programs, Conservation Tips, Residential Programs (highlighted with a red arrow), and Residential Energy Audit. The main content area is titled 'CONSERVATION PROGRAMS & REBATES' and features a 'Free Residential Online Energy Assessment' section. Below this, a yellow button reads 'Take Our Online Energy Audit To Start Saving Today'. A red box highlights a section titled '\$30.00 Mail-in Rebate' with the text 'Recycle old Thermostats for free with Thermostat Care'. Below this, there is a list of links for 'Evaluation, Measurement & Verification Reports'.

Create a Website Account - Manage notification subscriptions, save form progress and more. Website Sign In

THE CITY OF COLTON California

OUR CITY CITY SERVICES DOING BUSINESS HOW DO I...? How can we help?

Commercial / Industrial Programs

Conservation Tips

Residential Programs

Residential Energy Audit

Home » City Services » Electric » Conservation Programs & Rebates

CONSERVATION PROGRAMS & REBATES

Free Residential Online Energy Assessment

Welcome to Colton Electric Utility's new online energy assessment tool to help you find ways to save energy and money! The MyEnergyXpert is easy to use and designed to be simple enough to complete in just a few minutes. This assessment tool will provide an easy to follow improvement plan that helps make your energy decisions easy. You will also get connected to rebates available immediately! Know the incentives available to you while going through the assessment so you can evaluate your options when you follow the improvement plan.

Take Our Online Energy Audit To Start Saving Today

\$30.00 Mail-in Rebate
[Recycle old Thermostats for free with Thermostat Care](#)

Evaluation, Measurement & Verification Reports

- [Residential Direct Install Program \(PDF\)](#)
- [AC/DC 12 Ductless Mini-Split Air Conditioner Report \(PDF\)](#)
- [Commercial Keep Your Cool Program \(PDF\)](#)

7.5.3 Lassen Municipal Utility District - Website Blurb

Start or Stop Service

Outage Center

Rebates & Solar

Residential Rebates

Clothes Washer

Clothes Dryer

Dishwasher

Refrigerator

Hybrid Water Heater

Air Source Heat Pump

Geothermal Heat Pump

Central Air Conditioner

Smart Thermostat

Room Air Conditioner

Whole House Fan

New or Used EV Purchase

Holiday LED Strands

Business Rebates

Distributed/Customer Generation

Federal and State Reports

About Us

Rates

Smart Thermostat

Offered to Lassen Municipal Utility District (LUMD) residential customers for the purchase and installation of a new, ENERGY STAR certified Smart Thermostat.

Application must be submitted within six months of purchase or installation date.

All rebates are limited to 50% of cost.

Limit of one thermostat rebate per household.

Rebate and conditions

\$50 per unit, to be paid as a credit to the customer's utility account.

- New device must have ENERGY STAR certification
- Smart Thermostat must control Central Air Conditioner, Heat Pump, or Electric Forced Air Furnace.
- Rebate is for the replacement of an existing non-connected, manual, or programmable thermostat only.

Proof of purchase required

Upload your final invoice/receipt using the form below.

If assistance is needed with this application, call 855-516-2105 or email rebate@esgrouppllc.com.

"*" indicates required fields

1 Eligibility

2 Submit Application

What type of thermostat is the old unit you are replacing? *

☐ Manual
☐ Programmable
☐ Wi-Fi connected (Smart)

Next

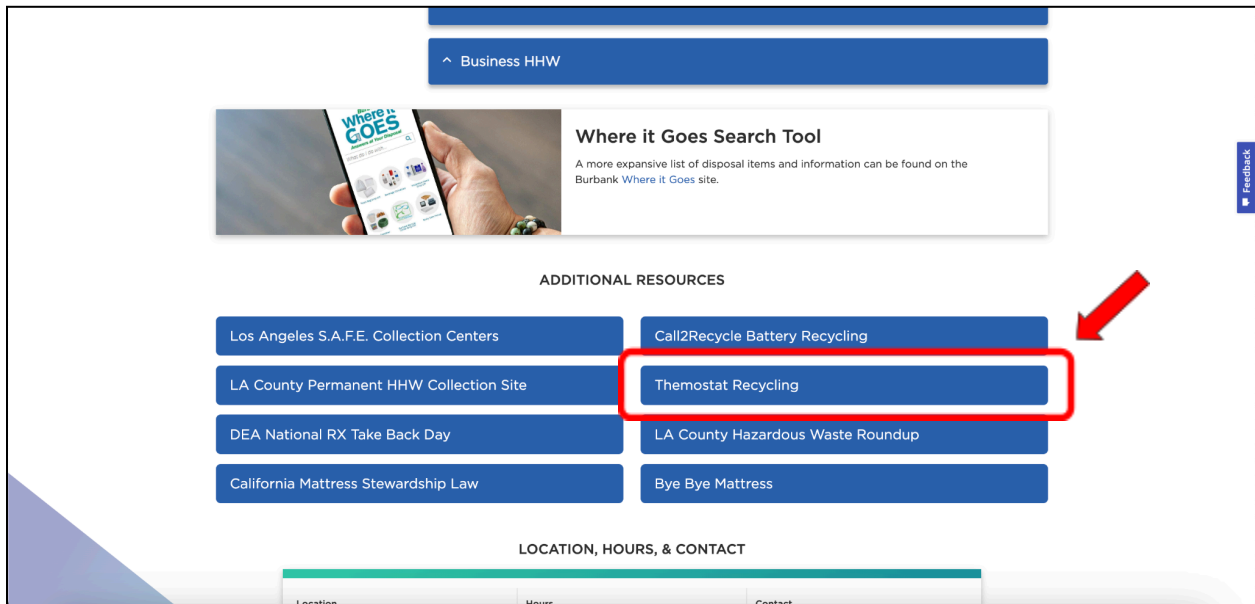
Allow 8 to 10 weeks to receive the rebate, if all qualifications are met.

[Rebate Terms & Conditions](#)

Last Update: 12/18/23

Are you replacing an old, mercury thermostat? You may be eligible for a \$30, mail-in rebate. Visit, [Home - Thermostat Care](#) for details.

7.5.4 City of Burbank - Website Link



7.5.5 City of Moreno Valley - Website Link



February 8: Free Dump Day Event
 Moreno Valley residents are invited to get rid of trash and bulky items on this free dump day! Please bring appropriate footwear, sandals are not permitted. Please check the flyer for additional rules and a list of accepted and not accepted items.

 [Free Dump Day Flyer](#)

When: Saturday, February 8, 2025
Time: 8 am - 12 pm
Location: WM Transfer Station: 17700 Indian Street, Moreno Valley

For more information call 951.413.3109



2025 Household Hazardous & Electronic Waste Collection Events
 See the 2025 flyer for details about this year's Household Hazardous & Electronic Waste collection event March 22 and October 26.

 [2025 Household Hazardous & Electronic Waste Collection Events](#)



City Residents Can Get FREE Mulch
 City residents can get free mulch from Monday to Saturday at the City Yard on Perris Blvd. [Learn more...](#)

Resources

Recycling Links

- [Battery Recycling - Call to Recycle](#)
- [Bottles and Cans](#)
- [Carpet Recovery](#)
- [Mattress Recycling](#)
- [Paint Recycling](#)
- [Refuel and Reuse Propane Cylinders](#)
- [Thermostat Recycling](#)
- [Tire Recycling](#)
- [WM Recycle Often, Recycle Right](#)

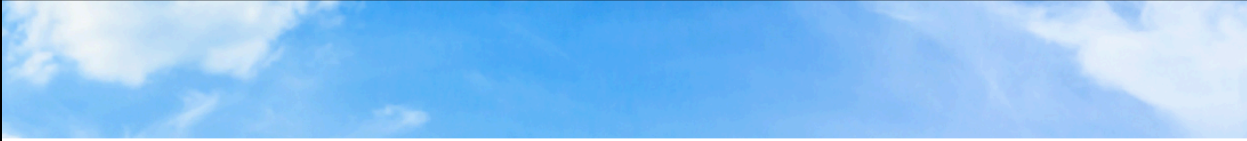
Government Agencies

- [California Department of Conservation](#)
- [Environmental Protection Agency](#)
- [Riverside County Department of Waste Resources](#)

Useful Contacts

Waste Management of the Inland Empire	Riverside County Waste Management Department	Moreno Valley Recycling and Waste Program
800.423.9986	951.486.3200	951.413.3109

7.5.6 Valley Clean Energy - Promotional Graphic and Website Blurb



Thermostat Care

Keep your friends, family, and community safe by properly disposing of your mercury thermostats.

Thermostat Care offers a \$30 mail-in rebate per mercury thermostat when you recycle your thermostat at a designated drop-off location!

How to Recycle Your Mercury Thermostat:

- Place your mercury thermostat in a sealable bag and seal tightly.
- Print and fill out the [Thermostat Care rebate form](#) and staple it to your sealable bag.
- Drop off your mercury thermostat(s) at your nearest drop-off location.
 - There are two in Yolo County:
 - W.W. Grainger, Inc. 3691 Industrial Blvd West Sacramento, CA 95691
 - Yolo County Central Landfill, 44090 County Road, 28H, Woodland, CA 95776

[Contact Thermostat Care](#) with any questions.



The promotional graphic features a smiling man with glasses and a beard, wearing a camouflage jacket, holding a baby on his shoulders and a young child in front of him. They are outdoors in front of a white picket fence. The ThermostatCare logo is in the top left. An orange banner in the top right says 'SAVE MONEY & ENERGY'. Two teal circular callouts with white checkmarks contain the following text:

- Left callout: 'Safely dispose of your old mercury thermostats and get a \$30 mail-in rebate per unit.'
- Right callout: 'Install a smart thermostat to save on your energy bills.'

[Lea esta página en español](#)

7.5.7 The Home Improvement Guide Magazine

BEAUTIFUL PAVERS

- COMPLETE BACKYARDS • DRIVEWAYS
- WALKWAYS • OUTDOOR KITCHENS
- FIREPLACES & BBQs • RETAINING WALLS

20% OFF
ANY COMPLETE PAVERS JOB
Restrictions apply. Call for details.

SPECIAL PRICE \$14 per ft.
Restrictions apply. Call for details.

BBP PAVERS Inc.

CALL NOW!
Lic #1076976
925.521.8452

WWW.BBPPAVERS.COM

Keep your family and community safe.

Become a #mercuryfree home today.

Therm@statCare

Safely dispose of your old mercury thermostats and get a **\$30 mail-in rebate per unit.**

Scan to find the drop-off location closest to you.

FALL SPECIAL

UP TO 20% OFF

HOUSE FOUNDATION REPAIR + FREE INSPECTION

First time customer. With a complete foundation inspection. Some restrictions apply. Call for details.

FUTURE V REMODELING

OUR REPUTATION

- Water Drainage Issues
- Uneveled Floors & Stairs
- Windows & Doors
- Gaps Between Bricks

EARTHQUAKE REPAIR

FOUNDATION REPAIR

HOUSE LEVELING

HELICAL PIERS

Facebook Twitter

7.5.8 AAA/Westways Magazine

CROSSWORD

SPONSORED BY



			1	2	3		4	5	6		7	8	9
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14							15						
16						17			18				
19									20				
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39								40					
41						42	43		44				
45									46				
47					48				49				

Across

1. Amniotic _____
4. School transportation
7. "Much _____ About Nothing"
10. Sound of disbelief
12. Aimed high
14. Foolish
15. Properties built before 2006 may have thermostats that contain _____.
16. Heaps of rocky debris
18. Protection
19. Salsa chunk
20. Showy displays
21. Dwarf buffalo
24. Delight
25. "Old" nickname for Zachary Taylor
30. Marine eagle
31. Dissolute man, in French
32. Catalogs
34. Light bracket
39. Playing marble
40. Business magnate
41. Greek cafe
44. Key combination
45. Abrasive substances
46. Advances
47. Completed
48. To the _____ degree
49. Before, in poetry

Down

1. False flattery
2. Sleep disorder
3. Fastest land animal
4. Collision sound
5. Consume
6. Wedge placed under a wheel
7. Pungent salad green
8. Put down
9. Amazing adventure
10. H.S. subject: Abbr.
11. Strange, in Scotland
13. when mammoths roamed
17. Submarine detector
22. Singer Yoko
23. Scorched
25. In the same family
26. Japanese art of paper folding
27. Not backed up on disk
28. Go-_____ (achiever)
29. Be eco-friendly and _____ your old thermostat. Thermostat Care can help safely dispose mercury-containing thermostats to protect human and environmental health.
33. Small finch
35. Earthy pigment
36. Everybody's opposite
37. Part of a parachute
38. Concludes
42. Tennis court divider
43. Volcano output

ANSWERS ON PAGE 63

Earn a \$30 mail-in rebate per mercury thermostat!

3 EASY STEPS TO QUALIFY

- 1 Place your mercury thermostat in a sealable bag. Seal tightly.
- 2 Print and fill out your rebate form located on our website.
- 3 Locate a nearby drop-off location by scanning the QR code or visiting our site.



[ThermostatCare.org](https://www.thermostatcare.org)

Was your property built before 2006? Your building might contain a mercury thermostat.

Mercury can be extremely harmful to people and the environment. They cannot go in regular trash and must be disposed of safely.



7.5.9 Sycamore Homes Association Advertisement

[Home](#)
[The Community](#)
[Owners](#)
[Calendar](#)
[Clubhouse Rentals](#)
[Pool](#)
[Resources](#)

UPCOMING EVENTS

No Events at this time.
[View Calendar](#)

SYCAMORE STINGRAYS


Sycamore Stingrays Swim Team, also known as SSST, offers a summer swimming program for youth between the ages of 5 and 18. The goal is to provide a rewarding program for all swimmers, from the youngest to the oldest and from the beginner to the County Qualifier. We work together to succeed as a team and we measure personal success through individual improvement. We believe that when any swimmer improves and has a feeling of accomplishment, everyone wins!

CLASSIFIEDS

MERCURY THERMOSTAT? DISPOSE SAFELY.

Was your property built before 2007? Your building might contain a mercury thermostat. Mercury can be extremely harmful to people and the environment. Don't let! Mercury thermostats cannot go in regular trash and must be disposed of safely. Learn how.

ThermostatCare

3 EASY STEPS FOR SAFE DISPOSAL

1. Place your mercury thermostat in a reusable bag. Seal tightly.
2. Print and fill out your rebate form at [ThermostatCare.org](#)
3. Locate a nearby drop-off location by scanning the QR code or visiting [ThermostatCare.org/locations](#).



Earn a \$50 mail-in rebate per mercury thermostat!

Scan the QR code or visit [ThermostatCare.org](#) to learn more.

635 Old Orchard Dr
635 Old Orchard Dr Danville, CA



7.5.10 BPOA Newsletter Editorial Placement

Public Service Announcement

thermostatcare.org

Protect Your Property and Health When Upgrading to Energy-Efficient Thermostats



Get rid of toxic
thermostats

and earn \$30
mail-in rebate.
Per mercury thermostat.

Are you upgrading your property to more energy-efficient appliances? If you're replacing your old thermostat with a smart thermostat, chances are that the old thermostat contains liquid mercury, especially if it was manufactured before 2006.

The Silent Threat: Understanding Mercury Exposure

Mercury, a toxic heavy metal, can be found in older thermostats as a key component of the temperature control mechanism. When these thermostats age or break, they pose a significant risk of releasing mercury vapor. Inhalation of mercury vapor can have detrimental effects on both immediate and long-term health, making it crucial to address this potential threat proactively.

Take Control: Steps to Ensure Safety

Step 1: Replace Your Mercury Thermostat

Step 2: Safely Dispose of Your Mercury Thermostat at a Drop-Off Location

Once you've replaced your old thermostat, it's crucial to ensure proper disposal of it. Go to <https://thermostatcare.org/> to find the drop-off location nearest you in California.

At the drop-off location, fill out a form and place it in the bag with your old mercury thermostat. The bag will then be processed and the \$30 mail-in rebate will be sent to you.

Join the Movement: Spread Awareness and Take Action

By learning about the risks associated with mercury thermostats and sharing this knowledge with others, you can promote a safer living environment for all. Encourage friends, family, and neighbors to check their thermostats, replace them with newer models, and responsibly dispose

7.5.11 Blog for CalRHA

[Join](#) | [Login](#)



[About CalRHA](#)
[Advocacy](#)
[Donate](#)
[Membership](#)
[Events](#)
[News](#)
[Resources](#)
[Contact Us](#)

Protect Your Property and Health When Upgrading to Energy-Efficient Thermostats

October 2, 2024
in [Breaking News](#)

Are you upgrading your property to more energy-efficient appliances? If you're replacing your old thermostat with a smart thermostat, chances are that the old thermostat contains liquid mercury, especially if it was manufactured before 2006.

The Silent Threat: Understanding Mercury Exposure

Mercury, a toxic heavy metal, can be found in older thermostats as a key component of the temperature control mechanism. When these thermostats age or break, they pose a significant risk of releasing mercury vapor. Inhalation of mercury vapor can have detrimental effects on both immediate and long-term health, making it crucial to address this potential threat proactively.



LAUNCH YOUR BUSINESS
WITH CALRHA & VELOCITY AMS

[LEARN HOW](#)

Categories

[Breaking News](#)

7.5.12 Apartment and Property Management Associations & Organizations Partner Directories

Contact | 🔍



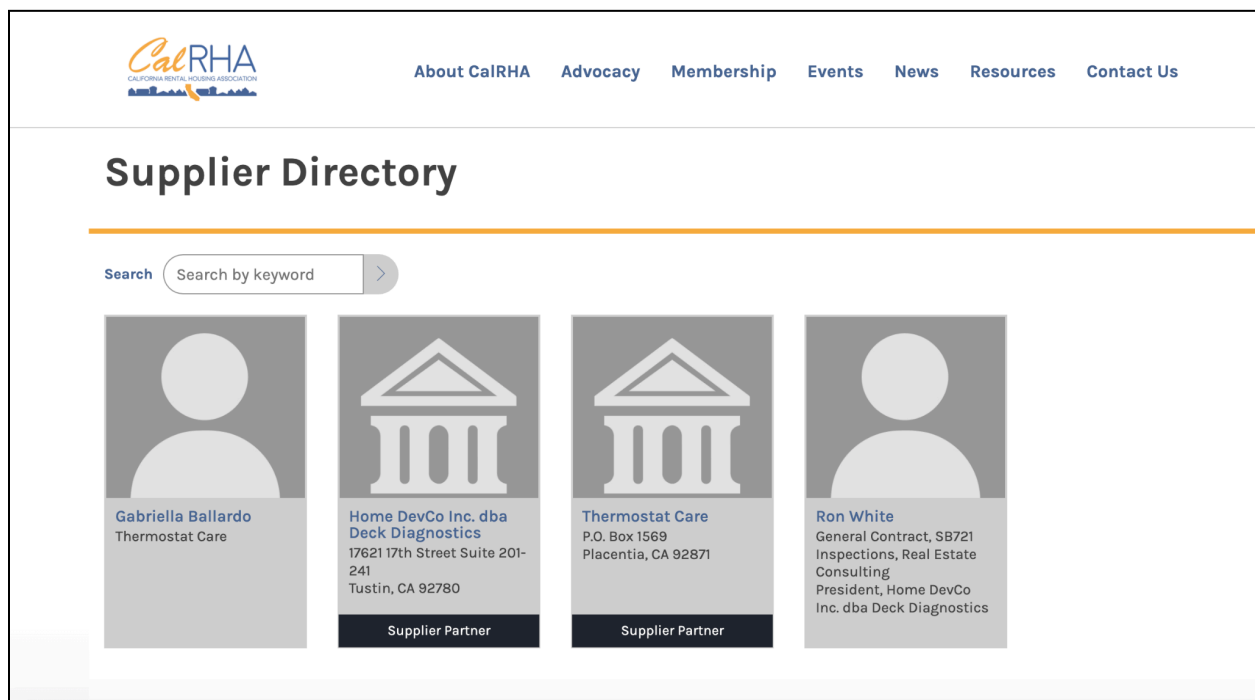
[About](#)
[Calendar](#)
[Resources](#)
[Content Library](#)
[Join BPOA!](#)

Associate Member	Associate Member	Associate Member	Associate Member	Associate
 Thermostat Care PO Box 1569 Placentia, CA 92871	 Marichals Pest Control 2211 San Antonio Avenue Alameda, CA 94501-4901	 Premium Properties Consulting 2941 Telegraph Avenue Berkeley, CA 94705-2017	 Total Integrity Insurance Service 1480 Moraga Rd. Ste 1-222 Moraga, CA 94556	
Associate Member	Associate Member	Associate Member	Associate Member	

Berkeley Property Owners Association (BPOA)



East Bay Rental Housing Association (EBRHA)



California Rental Housing Association (CalRHA)

7.5.13 CalRHA Blog (Apartment News Publications, Inc.)

APARTMENT
NEWS PUBLICATIONS, INC.

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Protect Your Property And Health When Upgrading To Energy-Efficient Thermostats

Last Updated: October 4, 2024 By Apartment Management Magazine

Are you upgrading your property to more energy-efficient appliances? If you're replacing your old thermostat with a smart thermostat, chances are that the old thermostat contains liquid mercury, especially if it was manufactured before 2006.

The Silent Threat: Understanding Mercury Exposure

Mercury, a toxic heavy metal, can be found in older thermostats as a key component of the temperature control mechanism. When these thermostats age or break, they pose a significant risk of releasing mercury vapor. Inhalation

Protect Your Property And Health When Upgrading To Energy-Efficient Thermostats

Cash-For-Keys: Owner Move-Ins

Temporarily Relocating San Francisco Tenants To Effectuate Repairs

7.5.14 CalRHA Advertisements

[About CalRHA](#)
[Advocacy](#)
[Donate](#)
[Membership](#)
[Events](#)
[News](#)
[Resources](#)
[Contact Us](#)

News

News

News

[What Is Proposition 33? Learn](#)

[CalRHA Public Policy Update -](#)

[Opinion: The Hidden Costs Of](#)

Website Banner Ad



**Keep California Communities
Mercury-Free**

Share to Show You Care →

ADVERTISEMENT

Safe Mercury Thermostat Disposal for California Residents and Service Technicians

ThermostatCare

If you are a California resident looking to upgrade your old mercury thermostat or a service technician removing one or multiple from a building or facility in the state, make sure to properly dispose of it at a drop-off location and earn a \$30 mail-in rebate per mercury thermostat in the process.

[Read more →](#)

New ad features Kamala Harris blasting landlords. But she didn't endorse the spot.

POLITICO

The initial version was removed Thursday after POLITICO inquired about it — roughly half a day after it was first posted. The campaign claimed it had been

Newsletter Ad

7.5.15 ECHO Newsletter Banner

ECHOinsight | *The resounding voice for HOA homeowners*

[Join Echo](#) | [Education](#) | [Events](#) | [Professional Directory](#)

 **Keep California Communities Mercury-Free**

[Share to Show You Care](#)

NOVEMBER 2024

The Benefits of Engaging a Project Manager for HOA Repairs

The banner features a central illustration of a large clock face surrounded by various gears and smaller clock faces. In the foreground, several people are seated at a long table, working on laptops, suggesting a collaborative meeting or project management session. The overall theme is related to time management and project coordination in the context of HOA repairs.

7.5.16 Heritage Oaks/Park HOA Advertisements

Heritage Oaks **HANDYMAN**

30+ years' experience---Located in nearby Sun City Roseville



Home Handyman

Boyd Hutchison

916-812-5017

Experienced, Professional

Plumbing, Electrical, Lighting,
Fencing, Sheetrock repairs,
Cabinet and door hardware,
and much more!

Heritage Oaks references include:

Jennifer Hilton, Coldwell Banker Sun Ridge Real Estate
(916) 275-4438

Nancy Walia
(916) 871-7020

 NATIONAL NOTARY ASSOCIATION
NOTARY SIGNING AGENT
CERTIFIED AND BACKGROUND SCREENED

Janie A. Ayooob

916-203-2868
jaayooob@aol.com

 **INSPIRED COMPASS**
— JOURNEYS —

Your Bucket List Specialist
Ocean & River Cruise
Land Tours
Celebrations
Spiritual Journeys

(916) 426-8445

An Independent Affiliate of Global Travel Networks—a Virtuoso Member
Global Travel Network endorsed by Forbes Travel Guide

www.inspiredcompassjourneys.com

**SAFELY DISPOSE OF
YOUR MERCURY
THERMOSTAT TODAY!**



**Earn a \$30 mail-in
rebate per mercury
thermostat!**

 Visit www.ThermostatCare.org

SCAN TO LEARN MORE


Advertisers Wanted

If you know a top-notch service provider, your neighbors probably want to know about them. The business will benefit by advertising in the Herald. Send the contact information to jamesh@hpoa.biz and Management will contact them.

HERITAGE PARK Service Directory

GUTTER AND WINDOW CLEANING

Home Detail Services
916-500-4314

Best Window Cleaning Service
530-342-4747

HANDYMAN

Affordable Handyman Service
916-838-1247

HOME ORGANIZER

Vicki Boes
916-215-1585

HOUSEKEEPING

Laura Lynn's Cleaning Service
916-430-7774

NOTARY

Karen Baldigo
916-662-0544

PAINTER

Clean Edge Painting
916-790-4342

PEST CONTROL

Direct Hit Pest Control
916-992-6870

PLUMBER

Tinkey Plumbing
916-400-1517

REAL ESTATE

Karen Baldigo
916-662-0544

Robert Zargaryan
Lyon Real Estate
916-893-9914



**SAFELY DISPOSE OF
YOUR MERCURY
THERMOSTAT TODAY!**

**Earn a \$30 mail-in
rebate per mercury
thermostat!**

Visit www.ThermostatCare.org

SCAN TO LEARN MORE



HOME SALES AND LISTINGS
OCT. 1 TO NOV. 17

Submitted by Raj Bassi DRE #01295902

ACTIVE:

2320 Rose Arbor Dr	1296 sf	\$415,000
2344 Ryedale Ln	1344 sf	\$425,000
2223 Ryedale Ln	1399 sf	\$439,900
2685 San Marin Ln	1399 sf	\$449,900
2326 Ryedale Ln	1454 sf	\$456,000
381 Pelican Bay Cir	1454 sf	\$498,000
2357 Ryedale Ln	1797 sf	\$499,000
2777 San Marin Ln	1738 sf	\$535,000
170 Pelican Bay Cir	1797 sf	\$560,000
2818 Rockaway Ln	2538 sf	\$725,000

PENDING/BACKUP:

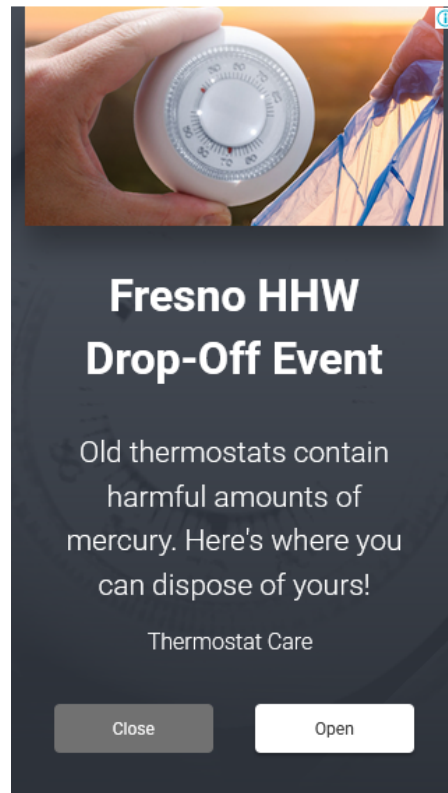
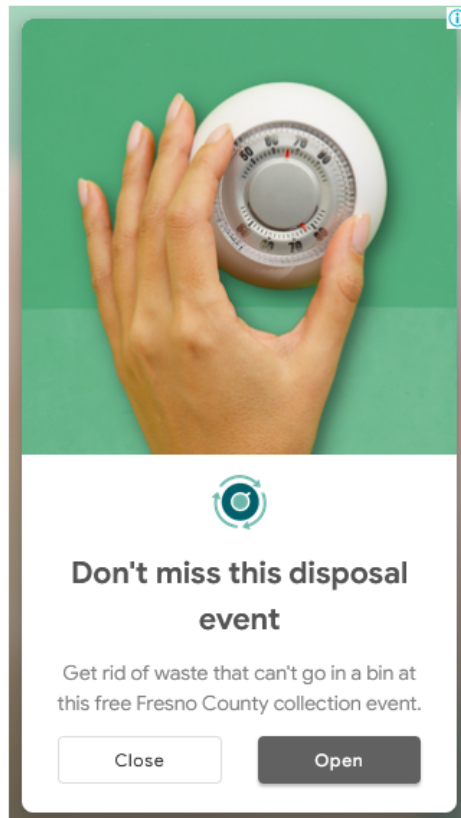
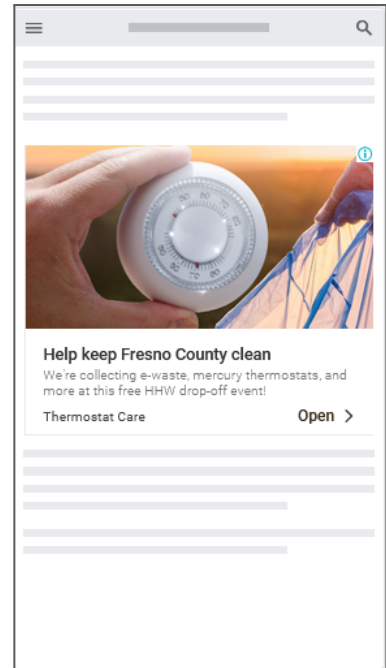
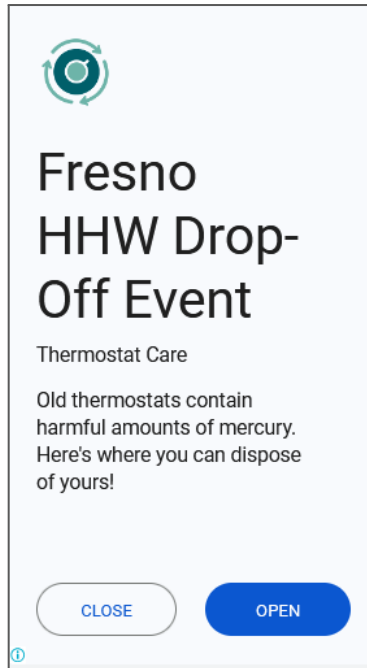
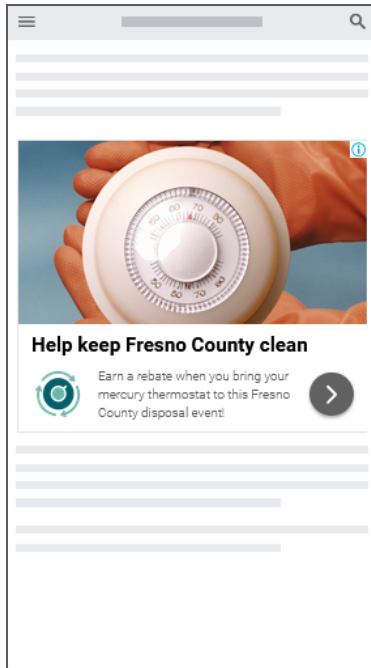
131 Rock House Cir	1797 sf	\$560,000
2518 San Marin Ln	2710 sf	\$749,000

SOLD:

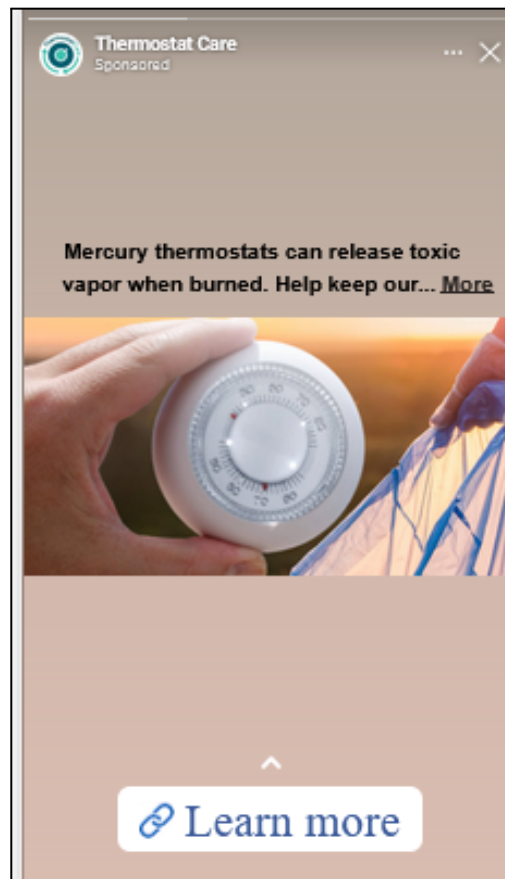
2260 Ryedale Ln	1738 sf	\$502,500
237 Mill Valley Cir S	2089 sf	\$535,000
5742 Palmera Ln	2040 sf	\$595,000

Submitted by Raj Bassi DRE #01295902
from MLS Statistics dated Nov. 17
www.BassiRealEstateTeam.com

7.5.17 Ads with Fresno County Dept of Public Works



7.5.18 Ads with Del Norte County Sold Waste Management Authority and PaintCare



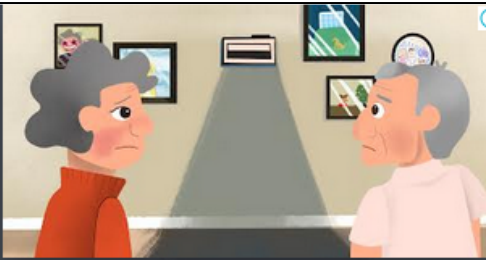
7.5.19 Ads with Imperial Valley Resource Management Agency



Upgrading your HVAC system?

Stop by your nearest HHW facility for safe, easy, and free mercury thermostat disposal

[Close](#) [Open](#)



Help keep our community safe

Earn a \$30 mail-in rebate when you dispose of your mercury thermostat the right way

Thermostat Care

[Close](#) [Open](#)



Keeping Imperial County clean

Three convenient locations in Imperial County now accept mercury thermostats

Thermostat Care

[>](#)

7.5.20 Ads with Alpine County Environmental Health



Help Alpine be mercury-free.

Locations near you in Alpine County - come drop-off your old mercury thermostat.

Thermostat Care

Close Open



Upgrading your thermostat?

Earn a rebate - bring your mercury thermostat to the local environmental health department

Close Open



Help Alpine be mercury-free.

 Upgraded your thermostat recently? Bring the old one to Markleeville and get a \$30 rebate

>

7.5.21 Southern California Household Hazardous Waste Information Exchange (HHWIE) Meeting Agenda

2024 Southern California Household Hazardous Waste Information Exchange

Thursday September 26, 2024

9:00 am - 1:30 pm

**Robinson Park Recreation Center
1081 N Fair Oaks Ave, Pasadena, CA 91103**

9:00 am – 9:40 am	Registration, breakfast
9:40 am – 9:50 am	Opening remarks Thanos Gauthier, City of Pasadena
9:50 am – 10:30 am	Grant and Legislative Updates and Battery EPR program Annabel Farrall, CalRecycle
	Summary of 2023 Annual Reporting for Pharmaceutical and Sharps Waste Stewardship Programs Morgan Buchan, CalRecycle
	Paint Stewardship Program Rulemaking Update Stephanie Fernandes, CalRecycle
10:30 am - 11:30 am	PaintCare Updates Iranzu Morras, PaintCare
	City of LA's SAFE Center Program Yasi Lozano, LA Sanitation & Environment
	HHW and Stormwater Management Dawn Petschauer, City of Pasadena
11:30 am – 12:30 pm	Lunch
12:30 pm – 1:00 pm	Roundtable discussions
1:00 pm – 1:20 pm	HHW and Emergency Operations Fernando Florez, LA County Fire Department
1:20 pm – 1:30 pm	Closing remarks

7.5.22 Northern California Household Hazardous Waste Information Exchange (HHWIE) Meeting Agenda

2024 Northern California HHWIE

TUESDAY, NOVEMBER 12, 2024
9:00am - 2:00pm



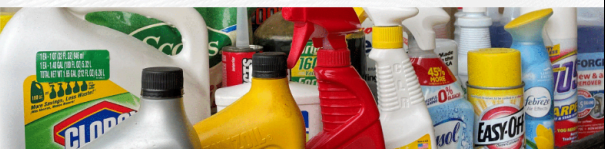
San Mateo County Regional Operations Center (ROC).
501 Winslow St, Redwood City, CA 94063

9:00-9:50am	Registration, Continental Breakfast, and Networking
9:50-10:00am	Welcome and Opening Remarks Charles Ice, Deputy Director, SMC Environmental Health Services
10:00-10:30am	Tobacco and Vaping Waste Jeremiah Mock, PhD, UCSF Center for Tobacco Research & Education
10:30-11:00am	San Mateo County HHW School Education Program Emilie Dirck, Pollution Prevention Program
11:00-11:30am	NSAC-Sponsored Bills Update Heidi Sanborn and Jordan Wells, NSAC
11:30am-12:00pm	Roundtable and Local Program Updates
12:00-1:00pm	Lunch and Networking
1:00-1:20pm	CPSC-Sponsored Bills Update, Doug Kobold, CPSC
1:20-2:00pm	CalRecycle Updates
2:00 pm End	Closing Remarks Polly Helm, HHW Program Supervisor

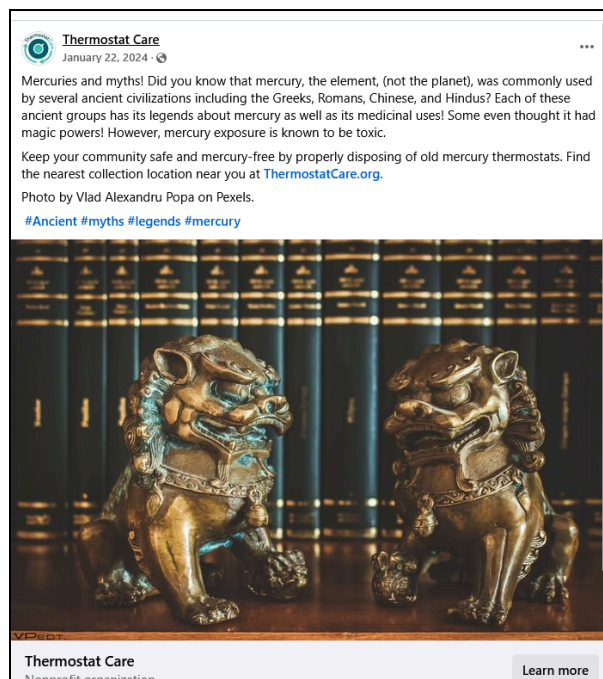
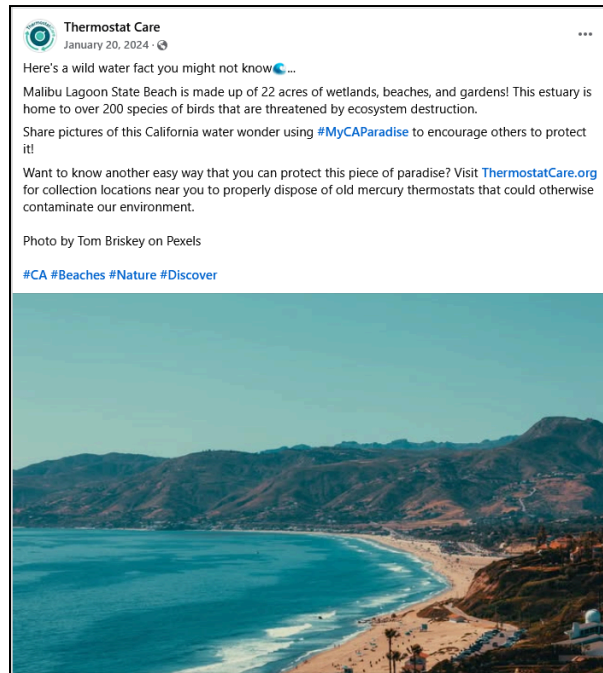



SAN MATEO COUNTY HEALTH

ENVIRONMENTAL
HEALTH SERVICES



7.5.23 Select Boosted Meta Posts



7.5.24 Google Search Ad Examples

Sponsored

 **Thermostat Care**
www.thermostatcare.org/

Recycle old thermostats right - Don't dump mercury thermostats

Recycle your mercury thermostat and receive a \$30 mail-in rebate. Click here for details. Trashing your old thermostat is unsafe. Bring it to a location near you and earn a rebate. It's Free.

[Collection Location Map](#) [Contact Us](#) [Contractor Info](#)

Sponsored

 **Thermostat Care**
www.thermostatcare.org/

We'll take your old thermostat - Old thermostats have mercury

Recycle your mercury thermostat and receive a \$30 mail-in rebate. Click here for details.
Recycle your old thermostat and earn a rebate - click to find a disposal location near you. A Location Near You. Protect the Environment.

[Contractor Info](#) · [Collection Location Map](#)

7.5.25 Spanish Google Search Ad Examples

Patrocinado

 **Thermostat Care**
www.thermostatcare.org/

Encontrar una ubicación - Recicla termostato de mercurio

Recicla termostato y obten reembolso; has clic para encontrar sitio de desecho cerca de ti. California te pagará por deshacerte de tu termostato de mercurio en uno de estos lugares. Proteger la naturaleza.

[Contact Us](#) [Collection Location Map](#)

Patrocinado

 **Thermostat Care**
www.thermostatcare.org/

Sitios de entrega cerca de ti - Protege tu hogar del mercurio

Entrega tu termostato para recibir reembolso por correo de \$30; busca sitios cerca de ti. Descubre dónde reciclar tu termostato viejo para obtener reembolso y mantener a CA verde. Proteger la naturaleza.

Patrocinado

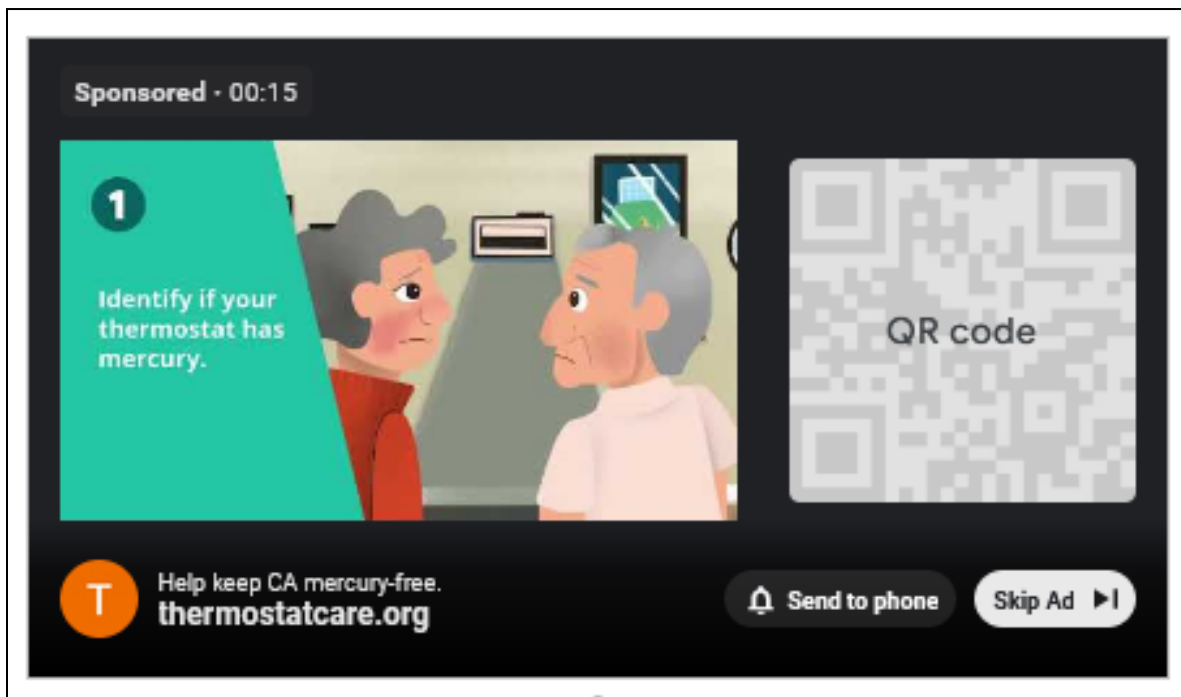
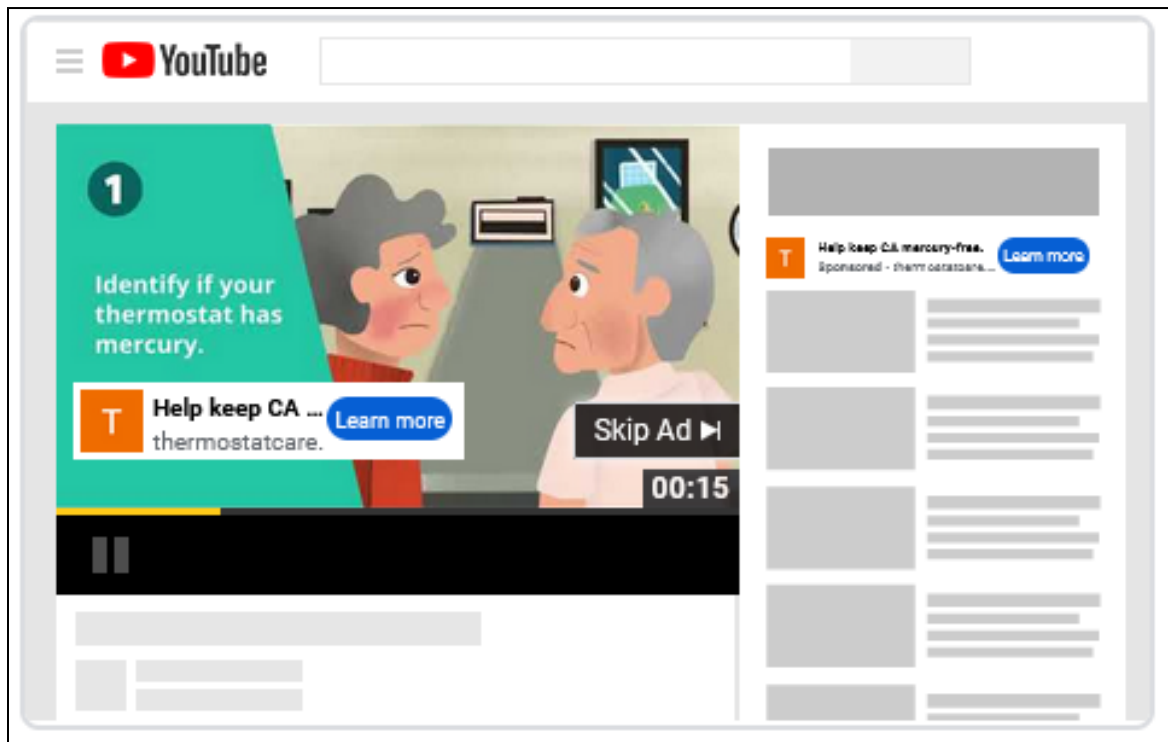
 **Thermostat Care**
www.thermostatcare.org/

Desecha termostato de mercurio - Trae tu termostato de mercurio

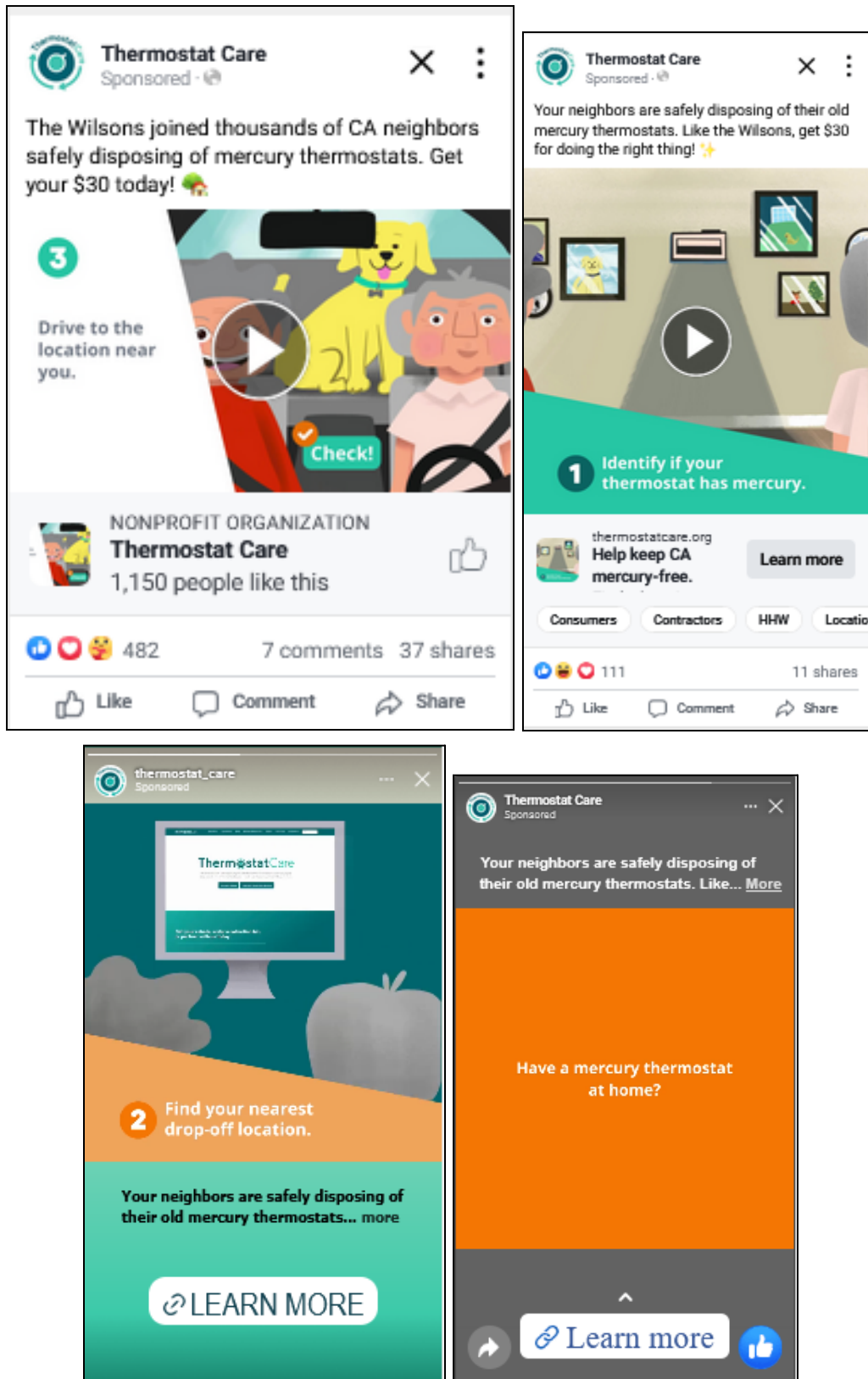
Recicla termostato y obten reembolso; has clic para encontrar sitio de desecho cerca de ti. California te pagará por deshacerte de tu termostato de mercurio en uno de estos lugares. Es gratis.

[Contact Us](#) · [Collection Location Map](#)

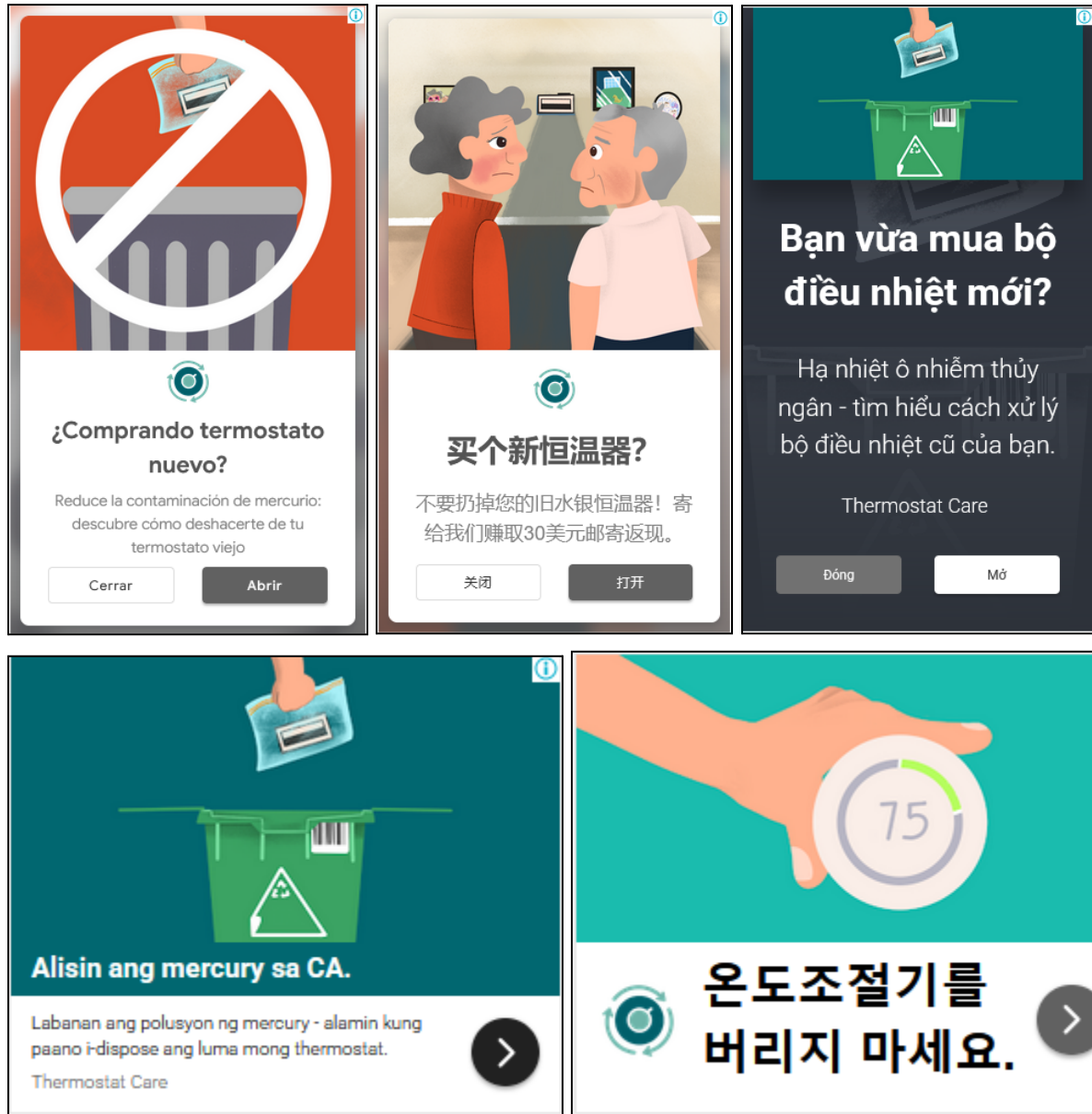
7.5.26 Fall Education and Awareness Campaign YouTube Ads



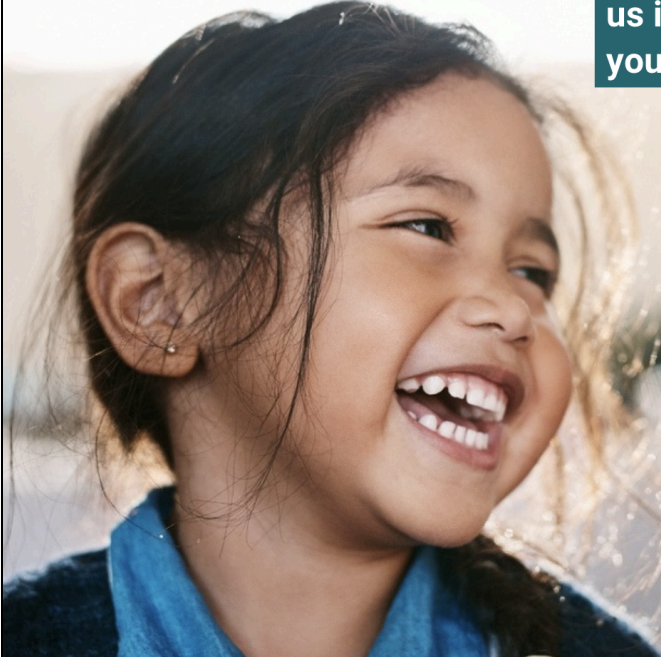
7.5.27 Fall Education and Awareness Campaign Meta Ads



7.5.28 Fall Education and Awareness Campaign Google Responsive Ad Examples



7.5.29 Air Conditioning Trade Association (ACTA) Event Postcard - May



Take our short survey to help us improve the program and you could win a \$200 gift card!

✓ Scan QR code to take the survey.

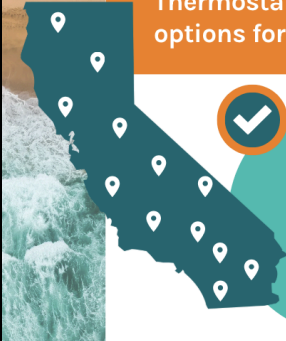


ThermostatCare



✓ Thermostat Care cares about California contractors and communities.

Thermostat Care is a product stewardship program that provides safe disposal options for mercury thermostats throughout the state of California.



✓ 60 Locations and Counting!

Thermostat Care helps contractors throughout the state easily and safely remove mercury thermostats from communities and comply with state hazardous waste regulations.

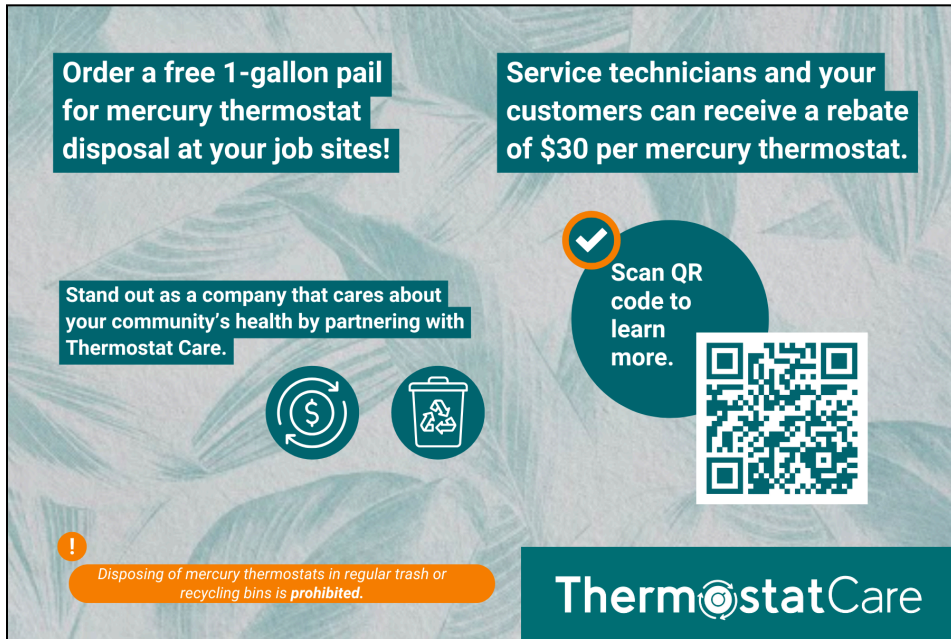
Learn more at ThermostatCare.org



7.5.30 Air Conditioning Trade Association (ACTA) Fundraiser Event Display with
Thermostat Care Logo - May



7.5.31 Air Conditioning Trade Association (ACTA) Event Materials - October



Order a free 1-gallon pail for mercury thermostat disposal at your job sites!

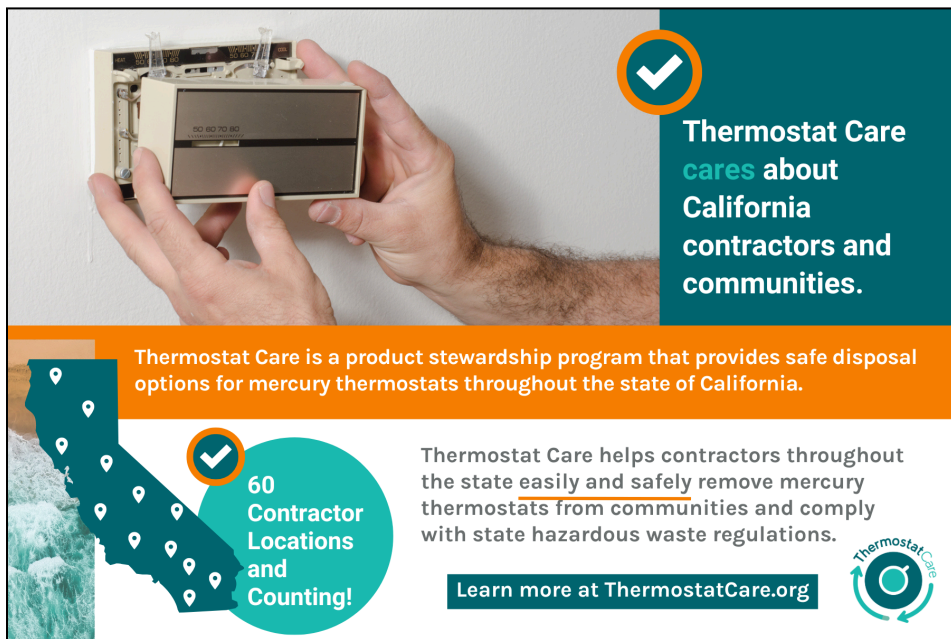
Service technicians and your customers can receive a rebate of \$30 per mercury thermostat.

Stand out as a company that cares about your community's health by partnering with Thermostat Care.

Scan QR code to learn more.

Disposing of mercury thermostats in regular trash or recycling bins is *prohibited*.

ThermostatCare



Thermostat Care cares about California contractors and communities.

Thermostat Care is a product stewardship program that provides safe disposal options for mercury thermostats throughout the state of California.

60 Contractor Locations and Counting!

Thermostat Care helps contractors throughout the state easily and safely remove mercury thermostats from communities and comply with state hazardous waste regulations.

Learn more at ThermostatCare.org

Postcard-sized handout



Thermostat Care table including collection pail and handouts

7.5.32 Air Conditioning Trade Association (ACTA) Newsletter Ad

ThermostatCare

We Care About California Contractors and Communities

Mercury thermostats are considered universal waste and can pose a serious health hazard to our communities and environment if they are mishandled, broken, or are discarded in regular household trash.

Thermostat Care works with California DTSC to ensure that mercury thermostats are disposed of safely. We help contractors and service technicians comply with regulations by providing access to free drop-off locations or a free private collection container.

Request your free collection container today by completing a [bin](#) or [pail](#) request form and emailing it to the team at ContainerRequests@ThermostatCare.org. All costs including the actual container, pre-paid return shipping, and collection materials are free of charge.

Service technicians are eligible to receive a \$30 mail-in rebate per mercury thermostat if they are a CA resident and the returned mercury thermostat(s) were removed from a building in CA. Please note that licensed CA contractors are not eligible for the rebate.



Please visit ThermostatCare.org/Contractors to learn more

THANK YOU TO OUR ANNUAL

SPONSORS & PARTNERS!

**Gallagher**
Insurance | Risk Management | Consulting





**ubiquity**
retirement + savings™

**LIG**

SOLUTIONS
MEMBERS • COMMUNITY • MARKETS

**BookingCommunity**
Community Travel Solutions

AIR CONDITIONING TRADE ASSOCIATION

5

7.5.33 Air Conditioning Trade Association (ACTA) Website Rotating Banner Ad



- Home
- Contractors
- Apprenticeship Training
- Other Training
- Services
- Why Train?
- Join Now
- Become a Sponsor
- Contact Us
- Log In



ThermostatCare
Request your **FREE** collection container
or find a drop-off site near you
ThermostatCare.org



ACTA
Air Conditioning Trade Association
Working for you

Welcome to ACTA - Working for You!

Who we are:
Air Conditioning Trade Association (ACTA) is a non-profit, contractor member association. We serve free enterprise non-union HVAC, Mechanical, and Service Contractors, as well as their employees and the industrial suppliers that service them.

What we do:
ACTA specializes in training in the HVAC industry through its state- and federally-approved Sheet Metal Apprenticeship Program, Service Technician Training, and other industry related training...for both contractor employees and individuals.

About ACTA:
Since 1972, ACTA has had one goal: **"To promote free enterprise Sheet Metal and HVAC Contractors"**.

ACTA members are united in their commitment to the ideals of free enterprise, fair and open competition, less government, increased quality training opportunities, and the awarding of contracts to the lowest responsible bidder.

ACTA assists contractors by providing HVAC Sheet Metal classes, Service Technician classes, and EPA Certification testing. These services provide contractors with well trained employees to help create a competitive workforce.

California Mailing Address
1112 N. Main St. #386
Manteca, CA 95336

Upcoming Classes

[Service Training Yr. 1 Sem. 2 - Jan 2025](#)

Enroll Now

Upcoming EPA 608 and NATE Testing Dates

7.5.34 American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE) - LA/Socal Chapter Website Ad

The screenshot shows the ASHRAE Southern California Chapter website. The header includes the ASHRAE logo, the text "Southern California Chapter", a "Log In" link, and the tagline "Shaping Tomorrow's Built Environment Today". A navigation bar contains links for Home, Chapter Meetings, Upcoming Events, About Us, Meet the Board, Newsletter, Advertisement, and Contact Us. The main content area features a large blue banner for the "ADVERTISING BOARD". The advertisement for ThermostatCare includes the following text:

ThermostatCare
We Care About California Contractors and Communities

Mercury thermostats are considered universal waste and can pose a serious health hazard to our communities and environment if they are mishandled, broken, or are discarded in regular household trash.

ThermostatCare works with California DTSC to ensure that mercury thermostats are disposed of safely. We help contractors and service technicians comply with regulations by providing access to free drop-off locations or a free private collection container.

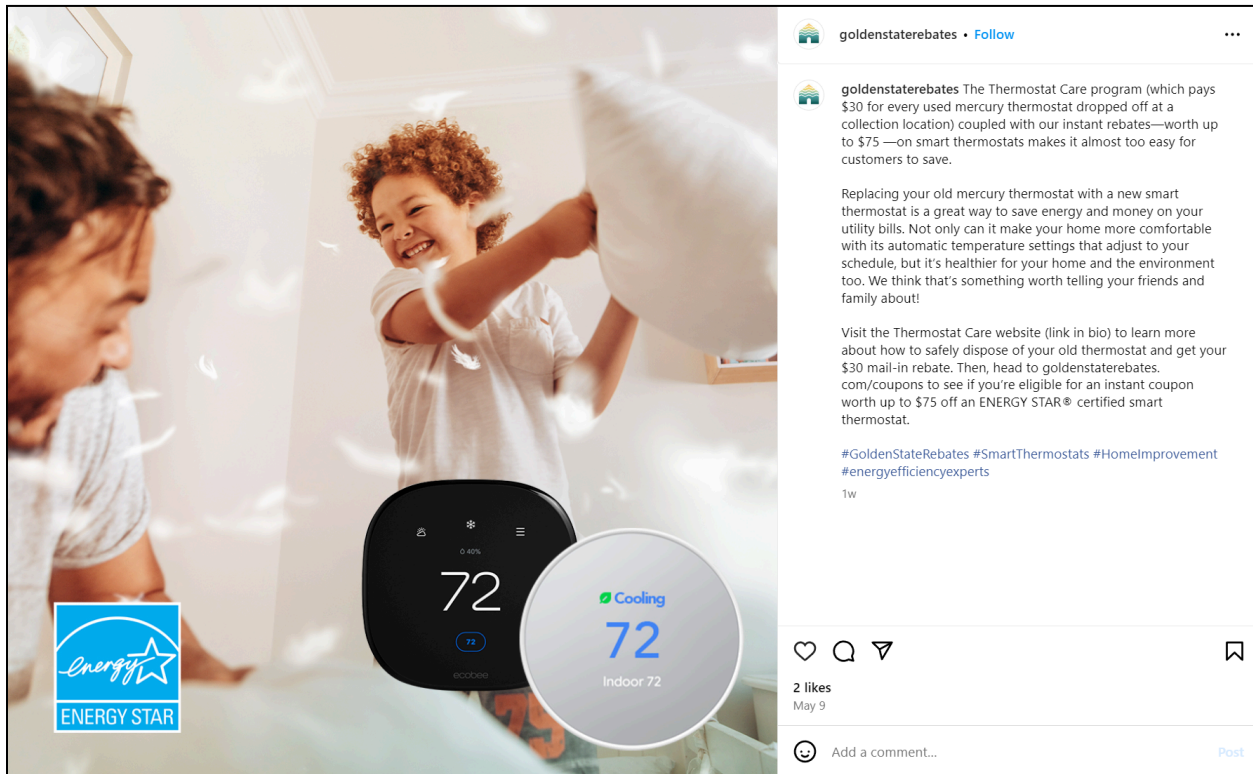
Request your free collection container today by completing a [bin or pallet request form](#) and emailing it to the team at ContainerRequests@ThermostatCare.org. All costs including the actual container, pre-paid return shipping, and collection materials are free of charge.

Service technicians are eligible to receive a \$30 mail-in rebate per mercury thermostat if they are a CA resident and the returned mercury thermostat(s) were removed from a building in CA. Please note that licensed CA contractors are not eligible for the rebate.

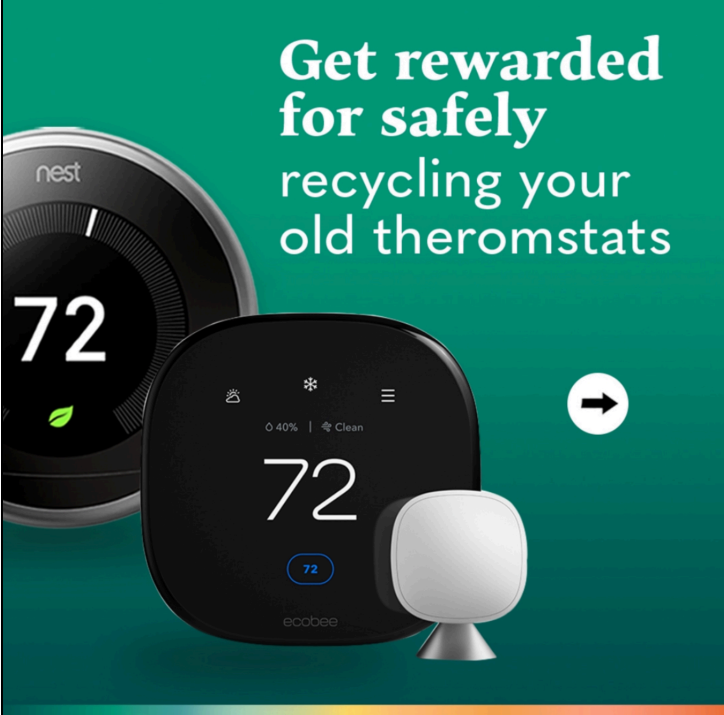
[Click here to visit ThermostatCare.org/Contractors](https://www.thermostatcare.org/Contractors)

The advertisement also features an image of a hand pressing a button on a white thermostat.

7.5.35 Golden State Rebate Instagram Posts



ThermostatCare



Get rewarded for safely recycling your old theromstats

goldenstaterrebates · Follow

goldenstaterrebates So, what happens when you discover that it might actually be time to toss out your old mercury-ridden thermostat? Glad you asked.

When you choose to participate in the Thermostat Care program, they'll help you properly dispose of your old one. Best part? You get a \$30 mail-in rebate.

The process is easy. Here's what you do:

- 🌱 Remove the thermostat from the wall and put it in a sealed plastic baggie.
- 🌱 Complete your \$30 rebate incentive form and throw it in the baggie.
- 🌱 Find a participating ThermostatCare drop-off location and get your rebate!

Voila! Cleaner, happier earth loading...🌍

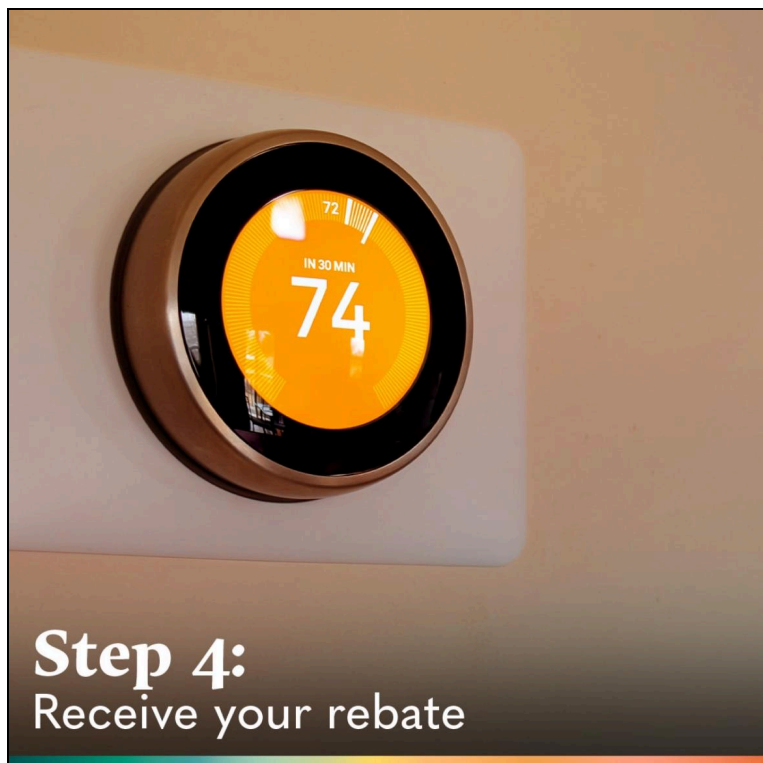
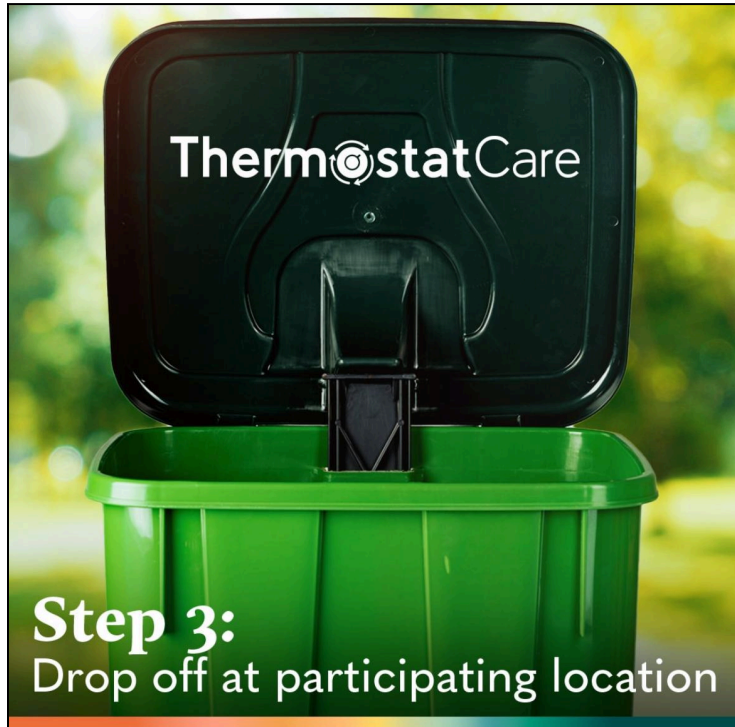
Visit the Thermostat Care website (link in bio) to learn more about how to safely dispose of your old thermostat and get your \$30 mail-in rebate. Then, head to goldenstaterrebates.com/coupons to see if you're eligible for an instant coupon worth up to \$75 off an ENERGY STAR® certified smart thermostat.

#GoldenStateRebates #SmartThermostats
#HomeImprovement #EnergyEfficiency

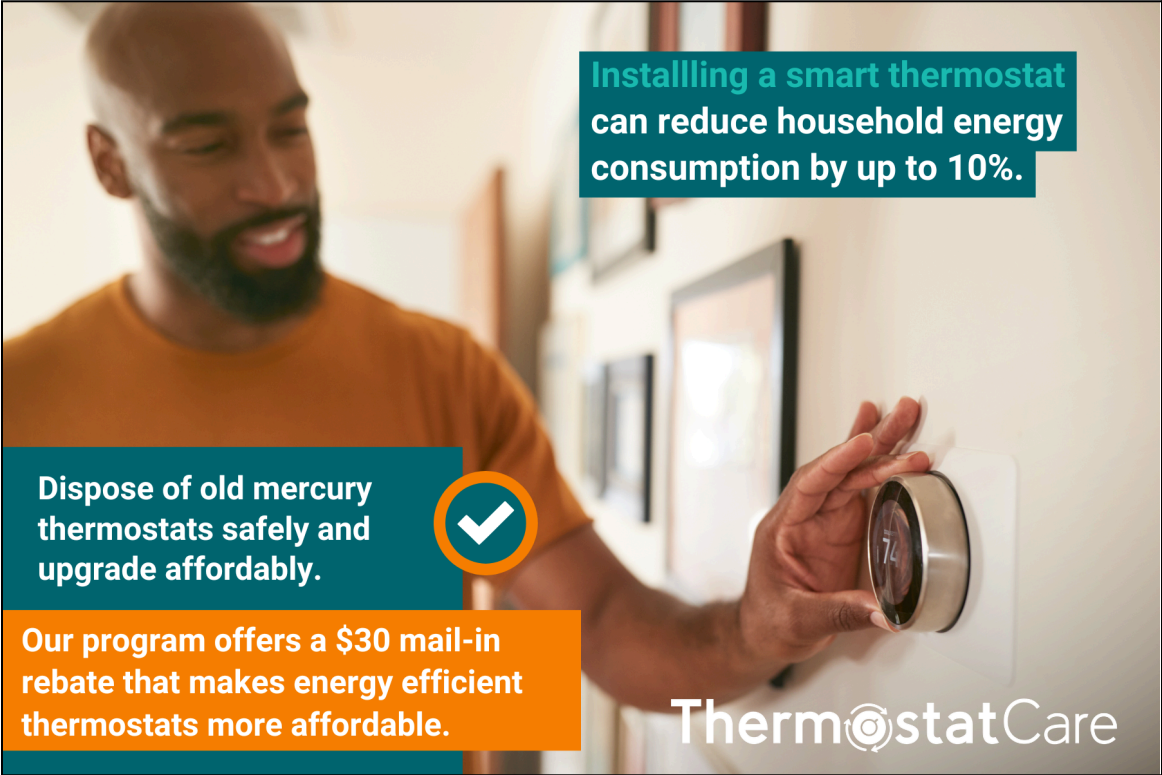
42w

3 likes
May 8, 2024





7.5.36 Stanford CEC Energy Innovation Summit Postcard



Installing a smart thermostat can reduce household energy consumption by up to 10%.

Dispose of old mercury thermostats safely and upgrade affordably.

Our program offers a \$30 mail-in rebate that makes energy efficient thermostats more affordable.

ThermostatCare



Scan QR code to learn more.



Thermostat Care is a product stewardship program that provides safe disposal options for mercury thermostats throughout the state of California.

800 Locations and Counting!

Thermostat Care has more than 800 locations throughout the state, where CA residents can drop-off mercury thermostats and receive a \$30 mail-in rebate.

Learn more at ThermostatCare.org



7.5.37 Alpine County Environmental Health Toolkit Asset Examples



Website Blurb & Badge

Suggested Text (feel free to shorten/adapt as needed):

The Alpine County Environmental Health office is now a designated drop-off location for mercury thermostats.

Residents can now safely dispose of old thermostats and receive a \$30 mail-in rebate from our partner, Thermostat Care.

For step-by-step guidance on uninstalling your mercury thermostat, check out <https://thermostatcare.org/>



Download
badge
here

Our badge can be used by partner drop-off locations as an official indication of their role in our project.

Please feel free to affix this badge to your website and social media posts.

7.5.38 Tabletop Flyer for Alpine County Environmental Health

ThermostatCare



We've Teamed Up with Thermostat Care for Easy Mercury Thermostat Disposal!

 Ask us how you can dispose of yours here at Alpine County Environmental Health!

Thermostat Care is a stewardship program that provides safe disposal options for mercury thermostats throughout the state of California.



Did you know? Exposure to a broken mercury thermostat can cause health issues, especially for young children and pregnant women.

When mercury thermostats end up in household trash, they can break, posing health risks and contaminating water and soil. Each mercury thermostat contains 3 grams of mercury!

1 gram of mercury

can contaminate a 20-acre lake



 *Disposing of mercury thermostats in regular trash or recycling bins is prohibited.*

Rebate Eligibility



California residents and service technicians (not licensed contractors) are eligible for a **\$30 mail-in rebate per mercury thermostat!** Please visit our website to learn more about eligibility.

ThermostatCare.org



Help us protect our community and environment by properly disposing of your mercury thermostats!

7.5.39 Collection Event signage



7.5.40 Imperial Valley Resource Management Agency Social Media Content







7.5.41 Public Service Announcement (PSA) Script

**THERMOSTAT CARE
RADIO PSA SCRIPT
6/8/21**

TRT: :30 slowly read

AUDIO

VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?

IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.

AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.

CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!

FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE, VISIT THERMOSTATCARE.ORG.

TRT: :15 slowly read

AUDIO

VO: DO YOU HAVE MERCURY IN YOUR HOME?

IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A HEALTH RISK IF IMPROPERLY DISPOSED OF.

FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE, VISIT THERMOSTATCARE.ORG.

7.5.42 Public Service Announcement (PSA) Script Translations

THERMOSTAT CARE PSA SCRIPT - VIETNAMESE		
Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22
TRT: :30 slowly read	TRT: :30	TRT: :30 slowly read
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	VO: BẠN CÓ DÙNG THỦY NGÂN Ở NHÀ HAY CƠ QUAN KHÔNG?	VO: DO YOU USE MERCURY AT HOME OR BUSINESS?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	NẾU NHIỆT KẾ BẠN DÙNG ĐƯỢC BÁN TRƯỚC NĂM 2006, NÓ CÓ THỂ CHỨA THỦY NGÂN VÀ GÂY RỦI RO CHO SỨC KHỎE CỦA BẠN VÀ MÔI TRƯỜNG NẾU THẢI BỎ KHÔNG ĐÚNG CÁCH.	IF THE THERMOMETER YOU USE WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	HÃY LẤY NHIỆT KẾ THEO CÁCH AN TOÀN, VÀ MANG NÓ TỚI ĐIỂM THU GOM XỬ LÝ NHIỆT KẾ MIỄN PHÍ Ở KHẮP CALIFORNIA.	SAFELY GRAB THE THERMOMETER, AND BRING IT TO A FREE THERMOMETER CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	CƯ DÂN CALIFORNIA ĐƯỢC NHẬN KHOẢN TIỀN KHÍCH LỆ LÀ \$30!	CALIFORNIA RESIDENTS RECEIVE AN INCENTIVE OF \$30!
FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE,	ĐỂ BIẾT THÊM THÔNG TIN VÀ TÌM ĐIỂM THU GOM GẦN BẠN, HÃY TRUY CẬP	FOR MORE INFORMATION AND TO FIND A COLLECTION SITE NEAR YOU, VISIT

VISIT THERMOSTATCARE.ORG.	THERMOSTATCARE.ORG.	THERMOSTATCARE.ORG.
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Vietnamese

Thermostat Care PSA Script - Chinese

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22
TRT: :30 slowly read	TRT: :30	TRT: :30 slowly read
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	VO: 您家中或公司是否存在 汞？	VO: Whether mercury is present in your home or business?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	您在 2006 年前所購買的恆 溫器可能含汞，如果處理不 當，將危害您的健康和環境。	Thermostats you bought before 2006 may contain mercury, which can harm your health and the environment if not handled properly.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	安全拆除後，請將其交到加 州免費的恆溫器回收站。	Once it's safely removed, take it to a free thermostat recycling facility in California.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	加州居民可收到 \$30 獎勵！	California residents could receive a \$30 reward!
FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE,	請在 THERMOSTATCARE.ORG 查找更多資訊以及附近 回收站的地址。	Please find more information and addresses of nearby recycling stations at

VISIT
THERMOSTATCARE.ORG.

THERMOSTATCARE.ORG.

Chinese

THERMOSTAT CARE PSA SCRIPT - SPANISH

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22
TRT: :30 slowly read	TRT: :30	TRT: :30
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	¿HAY MERCURIO EN SU CASA O EMPRESA?	DO YOU HAVE MERCURY AT HOME OR IN YOUR BUSINESS?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	SI OBTUVO SU THERMOSTATO ANTES DEL 2006, ES POSIBLE QUE CONTENGA MERCURIO. DESECHARLO MAL REPRESENTA UN RIESGO PARA SU SALUD Y EL AMBIENTE.	IF YOUR THERMOSTAT WAS PURCHASED BEFORE 2006, IT MAY CONTAIN MERCURY. IF DISPOSED OF INCORRECTLY, IT MAY POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	DESPUÉS DE QUITARLO CON CUIDADO, LLÉVELO A UNO DE LOS CENTROS DE RECOLECCIÓN GRATUITA QUE HAY EN CALIFORNIA.	AFTER THE THERMOSTAT IS SAFELY REMOVED, BRING IT TO ONE OF THE FREE COLLECTION CENTERS IN CALIFORNIA.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	¿PUEDE RECIBIR UN INCENTIVO DE \$30 SI VIVE EN CALIFORNIA!	YOU MAY BE ELIGIBLE FOR A \$30 INCENTIVE IF YOU LIVE IN CALIFORNIA.

FOR MORE
INFORMATION AND TO
FIND YOUR NEARBY
COLLECTION SITE, VISIT
THERMOSTATCARE.ORG.

EN
THERMOSTATCARE.ORG,
ENCONTRARÁ
INFORMACIÓN Y LOS
CENTROS DE
RECOLECCIÓN.

FOR MORE
INFORMATION AND TO
FIND THE NEAREST
COLLECTION CENTER
PLEASE VISIT
THERMOSTATCARE.ORG.

Spanish

THERMOSTAT CARE PSA SCRIPT - KOREAN

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/22
TRT: :30 slowly read	TRT: :30	TRT: :30 slowly read
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	가정이나 회사에 수은 있으신가요?	Do you have mercury at home or at work?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	2006년 이전에 판매된 온도계가 있으시다면 안에 수은이 들어 있을 수도 있습니다. 잘못 버리면 사람이 다치거나 환경 오염이 일어날 수도 있습니다.	If you have a thermometer sold before 2006, it may contain mercury. Improper disposal may result in personal injury or environmental pollution.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	온도계를 안전하게 수거한 후에 캘리포니아 곳곳에 위치해 있는 무료 온도계 관리 수거처로 가져오시기 바랍니다.	After you have safely collected your thermometer, please bring it to the free thermometer management collection sites located throughout California.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	캘리포니아 거주자에게는 \$30 인센티브를 드립니다.	California residents receive \$30 incentives.
FOR MORE INFORMATION AND TO FIND YOUR NEARBY COLLECTION SITE, VISIT THERMOSTATCARE.ORG.	자세한 내용과 가까운 수거처 확인온 THERMOSTATCARE.ORG을 참조해 주십시오.	For more information and to find a collection sites near you, please visit THERMOSTATCARE.ORG.

Korean

THERMOSTAT CARE PSA SCRIPT - TAGALOG

Source	Transcreation	Back Translation
THERMOSTAT CARE RADIO PSA SCRIPT 6/8/21	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/21	THERMOSTAT CARE RADIO PSA SCRIPT 6/8/21
TRT: :30 slowly read	TRT: :30 slowly read	TRT: :30 slowly read
Audio	Audio	Audio
VO: DO YOU HAVE MERCURY IN YOUR HOME OR BUSINESS?	VO: MAY MERCURY KA BA SA BAHAY O NEGOSYO MO?	VO: DO YOU HAVE MERCURY AT YOUR HOME OR BUSINESS?
IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY CONTAIN MERCURY AND POSE A RISK TO YOUR HEALTH AND THE ENVIRONMENT IF IMPROPERLY DISPOSED OF.	KUNG NAIBENTA ANG THERMOSTAT MO BAGO ANG 2006, POSIBLENG MAY MERCURY AT MAPANGANIB ITO SA KALUSUGAN MO AT SA KAPALIGIRAN KUNG ITATAPON SA MALING PARAAN.	IF YOUR THERMOSTAT WAS SOLD BEFORE 2006, IT MAY HAVE MERCURY AND THIS IS HARMFUL TO YOUR HEALTH AND THE ENVIRONMENT IF DISPOSED IMPROPERLY.
AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE LOCATED ACROSS CALIFORNIA.	PAGKATAPOS ALISIN NANG LIGTAS ANG THERMOSTAT. DALHIN ITO SA ANUMANG LIBRENG THERMOSTAT CARE COLLECTION SITE SA CALIFORNIA.	AFTER SAFELY REMOVING THE THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE IN CALIFORNIA.
CALIFORNIA RESIDENTS ARE ELIGIBLE TO RECEIVE AN INCENTIVE OF \$30!	KWALIPIKADO ANG MGA RESIDENTE NG CALIFORNIA NA MAKATANGGAP NG \$30 NA INCENTIVE!	CALIFORNIA RESIDENTS ARE QUALIFIED TO RECEIVE AN \$30 INCENTIVE!
FOR MORE INFORMATION AND TO FIND YOUR NEARBY	PARA SA DAGDAG NA IMPORMASYON AT PARA MAHANAP ANG	FOR EXTRA INFORMATION AND TO FIND A COLLECTION

COLLECTION SITE, VISIT THERMOSTATCARE.ORG.	COLLECTION SITE NA MALAPIT SA IYO, BUMISITA SA THERMOSTATCARE.ORG.	SITE NEAR YOU, VISIT AT THERMOSTATCARE.ORG.
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Tagalog

7.5.43 Social Media Posts Promoting Incentive (Tagged CPUC)

Thermostat Care's Post



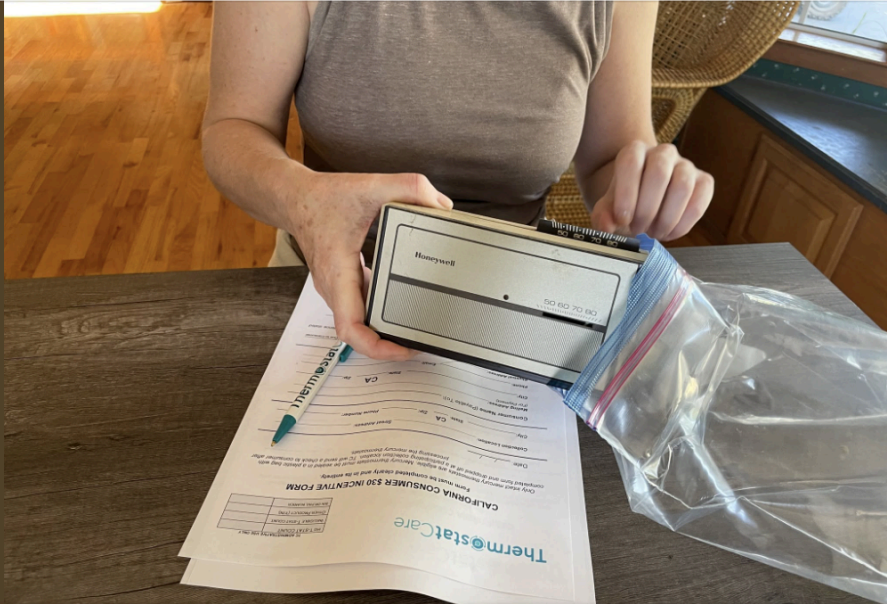
Thermostat Care
September 29, 2024 · 🌐

It's the law! Older, mercury-containing thermostats should never be thrown in the trash.

Luckily, Thermostat Care has a solution to prevent mercury pollution! Did you know you can drop off your old, mercury thermostat at several participating retail stores for free AND receive a mail-in rebate?

Visit thermostatcare.org to learn more.

[California Public Utilities Commission](#) [California Energy Commission](#)



7.5.44 OhMConnect Website Promotion


[How it Works](#)
[About Us](#)
[Store](#)
[Help](#)
[Log In](#)
[Sign Up](#)

[Welcome](#)
[Connect Utility](#)
[Rewards](#)
[Smart Plugs](#)
[Thermostats](#)
[Events](#)
[Orders](#)

[Help Center > Thermostats > More](#)



How to Recycle an Old Thermostat

Why it's important to recycle mercury thermostats!

Mercury thermostats are no longer in production, however many still remain in buildings that have not yet updated to smarter and more environmentally conscious HVAC systems. When buildings do make the move to update, this leaves residents with the task of recycling their previous thermostats. Mercury is toxic and hazardous to human health, and improper disposal can expose sanitation workers, soil, and groundwater to toxic contamination. Below is a guide on how to decipher what type of thermostat you have, and how to properly recycle it.

First you will need to identify if your thermostat is mercury or digital. A mercury thermostat will typically have a dial that controls the temperature, while a digital thermostat will have buttons. If you are unsure, remove the thermostat's cover and check if you see a bulb, or vial that contains a silver, metallic liquid. If you see the latter, that is mercury!

How to Recycle Your Thermostat

1. Visit the Thermostat Care site [here](#) to find a mercury thermostat recycling drop-off location near you.
2. Enclose your thermostat in a sealable bag and seal tightly.
3. Print and fill out [this rebate form](#) and staple it to your sealable bag to get a \$30 recycling rebate.

Tip: Recycling a digital thermostat is even easier. Visit [this site](#) to find an e-waste recycling center near you!

[Acti](#)

205

English

(866) 258-4937 or Email Us

[ABOUT](#)
[INSTANT REBATES](#)
[PARTNERS](#)
[Get coupons](#)

Smart thermostats (ENERGY STAR® certified)

[Home](#) > [Smart thermostats \(ENERGY STAR certified\)](#)

Up to \$75 instant rebate

Smart thermostats keep you comfortable when you're home and save energy and money when you're away. Plus, you can adjust your settings from anywhere with a user-friendly app. It's an easy upgrade that gives you extra control over your comfort and energy costs.

[Get retail coupon](#)

Smart thermostat benefits

- Easy to install and program
- Saves energy and lowers heating and cooling costs
- Learns and adjusts to your preferences
- Control remotely from anywhere

What makes smart thermostats smart?

They learn! Smart thermostats save energy by automatically adjusting to your schedule and favorite temperatures. Some models can even program themselves.

They also let you control the comfort of your home right from your phone, tablet, laptop and even voice-activated smart home assistants. Returning on a hot day? Cool your home in advance. Away on vacation? Adjust your settings from afar to save energy.

Additionally, smart thermostats provide basic demand response capabilities that allow remote connection with utilities for adjusting thermostat settings during peak demand periods.

Eligibility

Smart Thermostat	Rebate
Amazon Smart Thermostat	\$40
ENERGY STAR Certified Smart Thermostat	\$75

Must be ENERGY STAR certified. Home must have either (a) air conditioning and gas furnace or (b) heat pump. Must be replacing an existing non-smart thermostat.

Smart thermostat must be on the [Qualified Products List](#) at the time of purchase.

In-store only coupons must be used at a location on the [Participating Retail Store List](#).

Thermostat must be installed within 60 days of purchase.

[Get retail coupon](#)

Thermostat Recycling

Most thermostats from earlier than 2006 contain mercury, which is highly toxic and can harm you and your family if it breaks. Safely remove it and take it to the drop-off location closest to you. Get a \$30 mail-in rebate per mercury thermostat and keep your whole community safe. At Golden State Rebates, we support the #mercuryfree movement. Find out more at [thermostatcare.org](#).

Must be a residential customer on a residential rate with an active meter serviced by a Participating California Utility for the installation address. Participating Utilities include San Diego Gas & Electric Company (SDG&E), Pacific Gas and Electric Company (PG&E), Southern California Gas Company (SoCalGas) or Southern California Edison Company (SCE).

CONTACT US

(866) 258-4937

8:00 am - 5:00 pm Pacific

Email Us

Privacy Policy

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7.5.46 The Switch is On Incentive Finder

INCENTIVE LOOKUP FOR CUSTOMERS

INCENTIVE TYPE ▾

☐ REBATE

EQUIPMENT TYPE ▾

INCENTIVE PROVIDER ▾

Thermostat Recycling Corporation

BUILDING TYPE ▾

☐ SINGLE-FAMILY
☐ MULTI-FAMILY

INCOME QUALIFYING? ▾

☐ NO

WHO CAN APPLY? ▾

☐ HOMEOWNERS

 THE SWITCH IS ON

Zipcode

Home Function ▾

SEARCH

SEARCH

for local incentives by location, specialty and more.

CONNECT

with trusted contractors, in our contractor directory

ENJOY

the benefits of your new electric appliance.

(-) THERMOSTAT RECYCLING CORPORATION

ThermostatCare

Save \$30 - Rebate On Safely Disposed Mercury Thermostat

GET REBATE

LEARN MORE

REQUIREMENTS

The Thermostat Care program offers a \$30 mail-in rebate to California residents and service technicians for each mercury thermostat safely disposed of at a Thermostat Care collection location.

To find a Thermostat Care location near you, please visit our website at ThermostatCare.org.

WHO CAN APPLY

 Homeowners

BUILDING TYPE

 Multi-family
 Single-family

207

7.5.48 Southern California Edison Informational/Editorial Content

Energy for What's Ahead™
Search
Log In / Register

Quick Services

Your Home

Demand Response

Rebates & Incentives

Smart Energy Program

Summer Discount Plan

Multifamily Property Resources

Mobile Home Upgrade Program

Home & Business Area Network

Ways to Save with Time-of-Use Plans

Integrated Distributed Energy Resources Partnership Pilot

Residential Direct Install Program

Help Paying Your Bill

Home Efficiency Guide

Electric Vehicles

Generating Your Own Power

Energy Education Centers

Workforce Development Programs and Resources

Smart Energy Program

Home > Your Home > Rebates & Incentives > Smart Energy Program

Save up to \$115 with a Smart Thermostat

Enroll your [qualifying smart thermostat](#) in our Smart Energy Program to get up to \$115 in bill credits when you participate in program energy events.

How does a smart thermostat work?

A smart thermostat connects your heating and cooling systems to your smartphone, smart speaker, or other device. Depending on the thermostat, you can schedule your temperature settings, change the temperature remotely, and set reminders for scheduled maintenance. Some smart thermostats also use machine learning to understand your heating and cooling preferences and then adjust your settings based on those learnings.

Get a \$75 Bill Credit for Enrolling

Sign up for the Smart Energy Program through one of our authorized service providers¹ and receive a one-time \$75 bill credit.² Read [disclaimer](#) for details.

Earn Bill Credits Through the Year

You can earn up to \$40 in bill credits³ for participating in the program from June 1 through September 30 each year. Read [disclaimer](#) for details.

Recycle Your Old Thermostat for a Rebate

Don't throw your old thermostat in the trash. Dispose of it safely at the nearest [Thermostat Care drop-off location](#) and get a \$30 rebate.

Recycle Your Old Thermostat for a Rebate

Don't throw your old thermostat in the trash. Dispose of it safely at the nearest [Thermostat Care drop-off location](#) and get a \$30 rebate.

209

7.5.49 Contractor State License Board's Winter 2024 Newsletter Insert



Reminder to Contractors About Proper Disposal of Mercury Thermostats

Mercury thermostats are considered universal waste and can pose a serious health hazard to our communities and environment. In 2006, the State of California banned the sale of mercury-containing thermostats due to public health and safety concerns, but there are still old mercury thermostats in circulation across the state.

California licensed contractors, particularly in the C-20 Warm-Air Heating, Ventilating and Air-Conditioning and C-21 Building Moving and Demolition classifications, play a crucial role in ensuring the safe disposal of these thermostats because they are likely to come across mercury thermostats in their projects. For example, contractors assisting a resident in replacing a manual mercury thermostat with a digital or smart energy-saving thermostat must adhere to Universal Waste Regulations concerning proper handling and disposal.

If mercury-containing thermostats are mishandled, they can easily

break, become a health risk, and contaminate water and soil. With this in mind, mercury thermostats cannot be discarded in regular



household trash. The improper disposal of just one mercury thermostat can have a significant impact on public health.

Thermostat Care is a nonprofit program tasked by the **California Department of Toxic Substances Control** with keeping mercury thermostats out of our landfills

and ensuring they are disposed of safely. Thermostat Care helps contractors across California comply with regulations by providing a free collection container with pre-paid shipping to send mercury thermostats to Thermostat Care for safe and proper management.

Contractors can request a free collection container with pre-paid shipping by completing a **large bin** or **small pail** request form and emailing it to the Thermostat Care team at ContainerRequests@ThermostatCare.org.

For more information on safe disposal, visit Thermostat Care's contractors page at thermostatcare.org/contractors.



7.6 Operational Forms and Materials

7.6.1 Container Request Forms



MERCURY THERMOSTAT SMALL PAIL PARTICIPATION FORM

Use this form to order a Thermostat Care small pail(s) for waste mercury thermostats. The container(s) are supplied with everything needed to return out-of-service mercury thermostats to Thermostat Care. Each small pail holds a maximum of 6 thermostats. Thermostat Care assumes all recurring costs to ship and process waste mercury thermostats.

DO NOT INCLUDE ANY OTHER PRODUCT OR MERCURY SWITCHES REMOVED FROM THERMOSTATS IN THE CONTAINER(S). SHIPMENT OF ELEMENTAL MERCURY IS STRICTLY PROHIBITED. DOING SO MAY FORFEIT YOUR PARTICIPATION IN THIS PROGRAM.



Contact Information for Order				
Type (must check one): ☐ Wholesaler ☐ Retailer ☐ Contractor ☐ HHW ☐ Other _____				
Location Name:			Website:	
Address:		City:	State:	Zip:
Contact Name:	Phone:	Email:		

Total Number of Small Pails: _____

Collection Location Information (One line per location)						
[TC will publish this information on its website directory of collection locations]						
☐ check if same as above						
Bin Bar Code (TC use ONLY)	# of Containers	Location Name	Collection Container Shipping Address/City/State/Zip [No PO Box]	Contact	Phone #	Email

Email completed form to ContainerRequests@ThermostatCare.org
Questions? Email info@ThermostatCare.org

Revised 10/09/2022

Small pail order form

ThermostatCare

MERCURY THERMOSTAT LARGE BIN PARTICIPATION FORM

Use this form to order a Thermostat Care large bin(s) for waste mercury thermostats. The container(s) are supplied with everything needed to return out-of-service mercury thermostats to Thermostat Care. Each large bin holds approximately 100 thermostats. Thermostat Care assumes all recurring costs to ship and process waste mercury thermostats.

DO NOT INCLUDE ANY OTHER PRODUCT OR MERCURY SWITCHES REMOVED FROM THERMOSTATS IN THE CONTAINER(S). SHIPMENT OF ELEMENTAL MERCURY IS STRICTLY PROHIBITED. DOING SO MAY FORFEIT YOUR PARTICIPATION IN THIS PROGRAM.



Contact Information for Order				
Type (must check one): ☐ Wholesaler ☐ Retailer ☐ Contractor ☐ HHW ☐ Other _____				
Location Name:			Website:	
Address:			City:	State: Zip:
Contact Name:	Phone:		Email:	

Total Number of Large Bins: _____

Collection Location Information (One line per location)						
[TC will publish this information on its website directory of collection locations]						
☐ check if same as above						
Bin Bar Code (TC use ONLY)	# of Containers	Location Name (Number if applicable)	Collection Container Shipping Address/City/State/Zip [No PO Box]	Contact Name	Phone #	Email

Email completed form to ContainerRequests@ThermostatCare.org
Questions? Email info@ThermostatCare.org

Revised 10/09/2022

Large bin order form

7.6.2 Incentive Form

ADMINISTRATIVE USE ONLY

Hg T-STAT COUNT	
INELIGIBLE T-STAT COUNT	
OTHER PRODUCT (Y/N)	
BIN OR PAIL NUMBER	



CALIFORNIA RESIDENT/SERVICE TECHNICIAN \$30 INCENTIVE FORM

Form must be completed clearly and in its entirety.

Only intact mercury thermostats are eligible. Mercury thermostats must be sealed in a plastic bag with completed form and dropped off at a participating collection location. A check will be sent to the resident/service technician after processing the mercury thermostats.

Date: ____/____/____

Collection Location: _____ Street Address: _____

City: _____ State: **CA** Zip: _____ Phone Number: _____

Resident/Service Technician Name (Payable To) : _____

Mailing Address: _____
(For Payment)

City: _____ State: **CA** Zip: _____

Phone: _____ Email: _____

Physical Address: _____
(where mercury thermostat was removed)

Count of Mercury Thermostats Returned: _____ X **\$ 30.00** = \$ _____

(5 thermostats maximum per bag, per form.)

Thermostats will be counted and checked to verify each contains mercury.)

Estimate Due to
Resident/Service Technician

"I certify that the mercury thermostats returned for proper disposal were removed from the place of residence stated above during the course of maintenance or repair in California."

Signature of Payee

Name (Please Print)

Date

Payment is contingent upon receipt of container from collection location.
By law, collection locations are required to return container once a year for processing.

Retain a COPY of this form for your records.

Learn more about the collection process: ThermostatCare.org/Consumers

To Contact: ThermostatCare.org | Info@ThermostatCare.org

7.6.3 Storage and Shipping Requirements

ThermostatCare

Mercury Thermostat Collection Storage and Shipping Requirements

Safety Requirements

The storage and transport of waste mercury thermostats is regulated by state and federal authorities. Personnel who manage waste thermostats at your facility should be familiar with proper universal waste management procedures. Certain precautions **MUST BE** taken to protect waste mercury thermostats during storage and transport and to comply with state and federal regulations.

- Do not accept mercury bulbs, liquid mercury, leaking thermostats or any other product that contains mercury. **NOTHING GOES IN THE BIN OTHER THAN WALL-MOUNT MERCURY SWITCH THERMOSTATS!**
- Strongly encourage your customers to recycle the whole thermostat with the cover attached. However, the cover is not required.
- Mark the bin with the accumulation start date on the provided label.
- At minimum ship the bin within six months of the accumulation start date.

**FAILURE TO COMPLY WITH POLICIES MAY RESULT IN THE TERMINATION OF YOUR
LOCATION'S PARTICIPATION IN THE PROGRAM**

Containers

Check your mercury thermostat collection/shipping container. Inside you should find the following items:

- One plastic bag liner for lining the collection box.
- In an envelope attached to the inside are three tie wraps to seal the liner and bin, one Authorized Return Service (ARS) shipping label, and one Accumulation Start Date Label.
- Sealable plastic bags to provide to customers for placement of their mercury thermostats.
- Carbon-backed rebate forms for customers to complete while dropping off their mercury thermostat. Please assist them in completing this form if needed, and provide a completed copy to the customer as a receipt.

To use the recycling container, follow these steps:

1. Unfold the plastic bag liner and use it to line the collection/shipping container.
2. Monitor collections closely to ensure compliance with state regulations.
3. To prepare to ship, fold the plastic bag liner closed and use the bag tie to seal the bag.
4. Flip the container lid closed, taking care to overlap the "jaws" properly. Secure by placing tie wraps through the holes on each end of the container.
5. Fill in your company name and address on the top of the ARS shipping label.
6. Place the red and white FedEx label inside of the pouch and zip it shut. Apply the sticky side of the pouch directly to your collection container. Include the collection container with your next outgoing shipment or call the carrier for pickup. Retain the tracking numbers in the event you need to confirm receipt by Thermostat Care.
7. The container will be returned empty in approximately 3 weeks.

NEED HELP?

Contact Thermostat Care at info@ThermostatCare.org.

Para la versión en español de este documento, envíe un correo electrónico a info@ThermostatCare.org.

This document was developed for informational purposes only, and does not represent legal advice. Thermostat Care expressly disclaim any liability, including but not limited to, consequential or other damages arising out of the use of information contained herein.