

# Thermostat Care 2025 Annual Report



Per the  
California Health and Safety Code Article 10.2.2  
(Mercury Thermostat Collection Act of 2021)

Submitted to  
California Department of Toxic Substances Control

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## 1. Executive Summary

Thermostat Care is California's statewide program for the collection and proper management of mercury thermostats. Although the sale of new mercury thermostats has been prohibited in California since 2006, devices remain in some homes and structures. When these devices are uninstalled, Thermostat Care works to ensure they are safely collected and disposed of in accordance with applicable regulations to protect human health and the environment.

Thermostat Care operates in compliance with the Mercury Thermostat Collection Act of 2021 (AB707) and follow-up legislation (AB732), now California Health and Safety Code (HSC), Division 20, Chapter 6.5, Article 10.2.2. These statutes mandate a convenient program that facilitates the collection of mercury thermostats via a statewide collection network, a \$30 consumer incentive for returned mercury thermostats, and an extensive outreach and education program. Convenient standards require at least one collection location per county, in addition to a 90% population accessibility standard.

In 2025, the program exceeded these mandates, achieving the following:

- Statewide Collection Locations:
  - Continued to operate a minimum of one per county statewide
  - Provided a collection location within 15 miles for 97.44% of the state's population (exceeding the 90% requirement)
- \$30 Incentives:
  - Distributed \$15,030 in incentives
  - ~50% increase in incentive distribution as compared to 2024
- Audience Outreach:
  - Completed outreach to all mandated audiences and in multiple languages
- Annual survey
  - Surveyed 13 audiences listed in the [HSC](#), increasing response rate across each audience

### Collection Trends (2008 - 2025)

The historical trend of mercury thermostat collection in California, spanning from the start of specific mercury thermostat collection efforts through the most recent year (2008 to 2025), is best characterized as an "inverse diffusion" curve based on Everett Rogers' Diffusion of Innovations theory<sup>1</sup>. In the inversion of this model (where individuals are abandoning an old technology), the theory categorizes participants as "innovators," "early adopters," "early majority," "late majority," and "laggards" based on their propensity to adopt new ideas or technologies (and in this case abandoning the old technology - hence the inversion). This model can be applied to mercury thermostat collection through this time period broken out into the following segments:

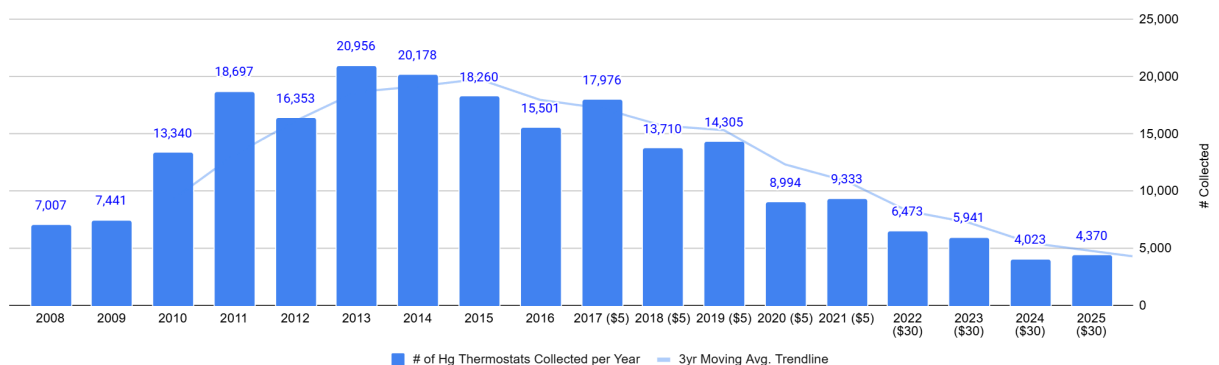
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<sup>1</sup> Rogers, Everett (16 August 2003). [Diffusion of Innovations, 5th Edition](#)

- **Early Collections (pre-2010):** Prior to and following the 2006 sales ban of mercury thermostats and the Mercury Thermostat Collection Act of 2008 (MTCA 2008), “innovators” and “early adopters” moved away from the old analog thermostat technology, shifting to digital and programmable thermostats. During this time, much of the collection was by HHW programs, with initial collection efforts by the Thermostat Recycling Corporation (TRC).
- **Peak Collections (2010–2017):** After the MTCA 2008, there was an increase in collection locations and outreach efforts put into place by TRC, increasing the number of thermostats collected by the “early majority” (a much larger segment of the population), which was retiring mercury thermostat devices via remodeling and energy efficiency efforts, which required the adoption of programmable or smart technology (first smart thermostats came on the market in 2011). This resulted in the highest annual volume collected and the peak collection period as the most accessible inventory was cleared.
- **Initial Decline (2018–2021):** As the finite pool of thermostats installed prior to 2006 diminished, collection rates naturally fell, with the harder-to-reach audiences (“late majority” and “laggards”) less willing to proactively change to a newer device.
- **The Long Tail (2022–2025+):** The program has now entered the “late majority” and “laggard” phase, despite collection locations significantly increasing across the state as compared to the peak collection period. Unlike others who were influenced by either new technology or social norms, the late majority are slow to be influenced by norms. Furthermore, laggards are traditionalists who are more likely to utilize a “run-to-fail” model, replacing technology only when absolutely necessary, such as when a thermostat stops operating or a necessary upgrade to the HVAC system requires a new thermostat. Because mercury thermostats contain no electronic components that degrade over time, they are susceptible to this run-to-fail mentality.

Mercury Thermostat Collection Rates

(Collection Incentive noted in parenthesis)



As described above, by 2025, much of the largest groups have already transitioned, leaving the laggards as the primary holders of remaining mercury thermostat inventory. This behavioral profile explains the historic trend seen in the program’s charts: an initial surge in collection as

the broader market conversion from mercury thermostats to programmable thermostats, followed by a protracted, slow decline as the remaining units are held by the most change-resistant segments of the population.

Additionally, given the long lifespan of mercury thermostats (estimated 30-50 year lifespan per Thermostat Recycling Corporation and the Product Stewardship Institute), the inverse diffusion curve exhibits a slower, extended decline or a “Long Tail” as laggards slowly replace their mercury thermostats upon failure or required HVAC upgrade.

Annual survey findings reinforce this pattern of declining mercury thermostat prevalence. In 2025, 62% of HVAC contractors reported that they rarely encounter mercury thermostats in the course of their work (1–2 times per year), compared to 57% in 2024. Furthermore, 81% of retail and wholesale stores and 64% of household hazardous waste (HHW) facilities reported collecting 0-10 mercury thermostats annually.

Despite collection steadying, engagement across audiences increased in 2025. Collection locations are actively returning containers, following program guidelines, and ensuring compliance.

Across the country in 2025, mercury thermostat collection (in terms of pounds of mercury) saw a year-over-year decline of approximately 17.4%, showing an even steeper decline than California-specific collection (which saw a 1% decline in pounds of mercury collected and a slight increase in the number of mercury thermostats collected). Maintaining collection in this diminishing environment is a testament to targeted outreach, ensuring that even as these devices become increasingly rare, they are kept out of the waste system.

## 2. Program Purpose

Thermostat Care operates pursuant to [California Health and Safety Code Article 10.2.2](#) (Mercury Thermostat Collection Act of 2021) to provide a convenient, efficient program for the collection, transportation, and disposal of mercury thermostats.

The program has two core functions:

### **Collection and Management**

The program maintains a network of public and private collection locations designed to provide sufficiently convenient access to safe mercury thermostat disposal throughout California, including rural, disadvantaged, and low-income communities.

## Education and Outreach

Thermostat Care implements a statewide education and outreach campaign to inform relevant audiences about:

- The importance of safe mercury thermostat disposal
- How and where to safely dispose of mercury thermostats
- The availability of and how to access the \$30 collection incentive per mercury thermostat

## 3. Program Performance

As the available pool of mercury thermostats continues to shrink, program effectiveness is increasingly evaluated using a suite of key performance indicators rather than collection volume alone. These measures include reach and impact on audiences, collection network strength, and compliance with regulatory requirements.

Key performance indicators include:

- Collection network accessibility
- Total mercury thermostats collected
- Estimated pounds of mercury recovered
- Container return activity
- Audience reach and engagement
- Regulatory compliance outlined in the related Health and Safety Code (HSC).

This annual report covers program activities conducted between January 1, 2025 and December 31, 2025. The 2025 results demonstrate a strong collection network and strong reach and engagement across required audiences, supporting the collection of mercury thermostats.

### 3.1 Collection Network Accessibility

[California Health and Safety Code 25214.8.11.5\(b\)\(1\)](#) requires mercury thermostat collection options to be sufficiently convenient in all parts of the state, defined as

- A collection location is located within 15 miles of at least 90% of state residents
- At least one collection location in each county (unless there is no collection location that is required to participate or willing to participate voluntarily)

As of December 31, 2025:

- 97.44% of California residents lived within 15 miles of a public collection location (a slight increase from 2024)
- All counties maintained at least one public collection location

Public collection locations consist of retail stores, wholesale stores, and more unique locations such as city or county offices. In addition to these year-round collection locations, Thermostat Care also co-hosts special collection events as additional collection opportunities. Additional proper disposal options include many HHW facilities which accept mercury and mercury thermostats (whether partnered with Thermostat Care or not) and process them as hazardous waste.

### 3.2 Collection Results

|                                                       | 2022   | 2023   | 2024  | 2025  |
|-------------------------------------------------------|--------|--------|-------|-------|
| <b>Total Containers Returned</b>                      | 356    | 319    | 308   | 359   |
| <b>Containers Returned by Contractors/Wholesalers</b> | 317    | 273    | 272   | 315   |
| <b>Mercury Switches Collected</b>                     | 11,332 | 14,784 | 8,472 | 8,378 |
| <b>Mercury Thermostats Collected</b>                  | 6,473  | 5,941  | 4,023 | 4,370 |
| <b>Estimated Pounds of Mercury Collected</b>          | 70.26  | 91.66  | 52.52 | 51.94 |

This aligns with the overall trend of steadily decreasing mercury thermostat prevalence. Annual survey findings reinforce this pattern. In 2025, 62% of HVAC contractors reported that they rarely encounter mercury thermostats in the course of their work (1–2 times per year), compared to 57% in 2024. These findings align with reduced device prevalence in the field rather than changes in program accessibility or participation. Despite decreasing mercury thermostat prevalence, however, Thermostat Care’s work to ensure collection location compliance has caused an increase in the number of containers returned in 2025.

## 3.3 Audience Reach & Engagement

Pursuant to [California Health and Safety Code 25214.8.11.5](#), the program is required to continue implementing (and updating as necessary) a statewide educational and outreach campaign to inform appropriate entities about the importance of safe disposal of mercury thermostats, where and how to access collection locations, and how to access available incentives, as well as coordinate program activities with the following stakeholders:

- Retailers
- Household hazardous waste collection programs
- Heating, ventilation, and air-conditioning contractors
- Demolition and environmental contractors, and related associations
- Rural districts
- Disadvantaged communities, as identified by the California Environmental Protection Agency pursuant to Section 39711, or low-income communities, as defined in paragraph (2) of subdivision (d) of Section 39713
- The general public
- Homeowners
- The Contractors State License Board
- Municipal utility districts
- Apartment and property management associations and organizations
- The Public Utilities Commission
- The State Energy Resources Conservation and Development Commission

In addition, [California Health and Safety Code Article 10.2.2 Section 25214.8.11.5\(f\)\(2\)](#) requires Thermostat Care to work with wholesalers of thermostats to encourage their participation in the collection and proper management of mercury thermostats.

Detailed reach and engagement metrics are provided in the individual audience sections below, but overall achievements in reach and engagement are highlighted here (totaling more than 4.5 million people reached):

- 18,764 unique users to [ThermostatCare.org](#) overall
  - 32,425 page views
  - 101,491 events (any action taken on the website, including scrolling, downloading a material, viewing a page, etc.)
- 4,214 phone calls and 1,360 emails to the 677 collection locations
- 728 people reached through the Household Hazardous Waste Information Exchange (HHWIE) Group
- 100 estimated collection event attendees
  - 6,000 reach of collection event-related advertisements
- 2,800,000 estimated impressions from public service announcements
- 118 impressions from Google Search Ads
- 8,307 reach on Instagram

- 254,279 reach on Facebook
- 371,520 reach from the Fall Engagement Campaign
- 435,000+ estimated reach from Homeowner Association/Realtor material
- 302,524 estimated reach from homeowner magazine content
- 8,703 estimated reach from contractor trade associations
- 285,000 estimated reach through Contractor State Licensing Board (CSLB) content/partnership
- 44,000+ estimated reach through MUD and private utility content
- 1,000+ estimated reach through CPUC/CEC content/partnerships
- 16,000+ estimated reach through apartment and property management associations and organizations

As evidenced, a variety of strategies were used in 2025 as a part of a multi-faceted approach to successfully reach and engage with differing required audiences.

## 4. Education and Outreach

The following subsections detail activities conducted in 2025, as well as an evaluation of the effectiveness of each strategy, with a focus given to reach, impact of strategy, and engagement datapoints.

### 4.1 Retailers

Retailers include businesses that sell thermostats or related merchandise directly to consumers across the state of California.

Retailers can participate in Thermostat Care as a voluntary collection location. Alternatively, if not interested in operating as a collection location, retailers can promote the program through point of purchase materials such as shelf talkers explaining available collection opportunities for customers.

#### 4.1.1 2025 Strategy

The 2025 strategy focused on not only maintaining compliance for retail collection locations, but also improving engagement and quality of experience for retail visitors. Tactics for this audience included:

- Outreach to existing retail collection locations
- Outreach to establish new retail collection locations
- Managing other retail partnerships (including promotional partners)
- Reviewing and updating materials relevant to retailers
- Continuing to manage [ThermostatCare.org](https://ThermostatCare.org)'s webpage relevant to retailers



## 4.1.2 2025 Results

### 4.1.2.1 Existing Location Outreach

Aligned with the 2025 strategy, engagement centered around reinforcing maximum six-month accumulation timelines (meaning a thermostat should not sit at a location longer than six months), providing more guidance and training than in previous years (e.g., packaging and shipping procedures, how to help a customer complete an incentive form, etc.), and replenishing or updating promotional materials.

Up to three reminder calls to each of the 100 retail collection locations were conducted, followed by an email when needed, and a site visit if prior communications did not receive a response. During this outreach, Thermostat Care answered questions on program operations, placed materials to educate staff, placed or restocked point of purchase materials, placed point of delivery inserts, and facilitated timely return of collected mercury thermostats. In total, this resulted in:

- 486 phone calls
- 41 emails
- 68 site visits

Beyond the minimum outreach of up to three phone calls, an email if required, and a site visit if required, 2025 introduced additional site visits to strengthen relationships, offer in-person training to retail staff, demonstrate proper packaging procedures to retail staff, provide guidance on assisting eligible customers with incentive paperwork, and ensure collection locations returned their collection containers within the six-month accumulation period. There was a decrease in needed phone calls and emails from 2024 due to the success of increased in-person visits.

During existing location outreach, Thermostat Care distributed the following materials to ensure compliance, educate staff, and promote the program to customers:

- Point of purchase (POP) materials
  - 58 window clings ([Appendix 8.4.6](#))
    - 48 English window clings
    - 10 Spanish window clings
  - 55 shelf talkers ([Appendix 8.4.5](#))
    - 42 English shelf talkers
    - 13 Spanish shelf talkers
- Collection location-facing materials
  - 111 Accumulation Start Date stickers ([Appendix 8.6.8](#))
  - 26 Universal Waste Regulation trainings ([Appendix 8.6.2](#), [Appendix 8.6.3](#))
  - 20 Storage and Shipping Requirements ([Appendix 8.6.6](#))
  - 15 Materials Guides ([Appendix 8.6.10](#))
  - 8 Collection Location Guidelines ([Appendix 8.6.1](#))

- 106 incentive forms ([Appendix 8.6.9](#))
- 15 replacement shipping labels

When retail collection locations returned their container throughout the year, it was processed and sent back to the retailer with the following materials and supplies:

- Storage and Shipping Requirements ([Appendix 8.6.6](#))
- FedEx Ground return shipping label ([Appendix 8.6.7](#))
- Large plastic bag (to line the container)
- Plastic zip ties (to seal the container)
- Accumulation Start Date sticker ([Appendix 8.6.8](#))
- Universal Waste Regulation training ([Appendix 8.6.2](#), [Appendix 8.6.3](#))
- Plastic bags (to hold each mercury thermostat)
- Incentive forms ([Appendix 8.6.9](#))
- Collection Location Guidelines ([Appendix 8.6.1](#))

#### **4.1.2.2 Potential Location Outreach**

As outlined in the Program Plan, Thermostat Care also conducted outreach to establish new retail collection locations. This outreach successfully resulted in adding two new retail collection locations.

### **4.1.2.3 Other Retail Partnerships**

#### **Point of Delivery Partners**

Thermostat Care conducted outreach to California retailers that do business online in an effort to include point of delivery inserts when shipping new thermostats. This point of delivery (POD) material ([Appendix 8.4.7](#)) promotes the program and available incentives to online retail customers. Retailers do not need to be a Thermostat Care collection location to distribute these materials. When locations receive POD materials, they are also provided with an informational resource ([Appendix 8.4.8](#)). Additionally, some partners opted to also use these inserts at checkout desks or point of purchase to further promote the program.

During 2025, six new POD partners were established, bringing the total number of retailer POD partners to 24. 179 POD inserts were printed and distributed to partners.

#### **Promotional Material Partners**

Thermostat Care offers point of purchase (POP) shelf talkers ([Appendix 8.4.5](#)) and window clings ([Appendix 8.4.6](#)) to retailers that are not collection locations. The promotional partner versions of these materials highlight the available incentives and direct customers to locate their nearest collection location. The materials are available in English, Spanish, Chinese, Korean, Vietnamese, and Tagalog. The program has 28 retail promotional partners that are not collection locations.

#### **Promotional Campaign Partners**

Thermostat Care partnered with the City of Irwindale for a collection event. To further promote the collection event, Thermostat Care conducted in-person outreach to non-partnered retailers in the surrounding area, resulting in 140 event flyers ([Appendix 8.5.7](#)) being distributed across seven retail locations in Irwindale, Azusa, and Baldwin Park. More information about the event and additional promotional tactics is provided in [Section 4.3.2.4 Collection Events](#).

### **4.1.2.4 Materials**

Thermostat Care reviewed, updated, and created materials to enhance operational clarity and ensure consistency across printed materials, digital resources, and regulatory expectations.

The following materials were updated in 2025 and relevant to retailers:

- Collection Location Guidelines ([Appendix 8.6.1](#))
- Universal Waste Regulations training ([Appendix 8.6.2](#), [Appendix 8.6.3](#))
- Safe Disposal of Mercury Thermostats ([Appendix 8.4.1](#))
- How To Prepare Mercury Thermostat ([Appendix 8.4.2](#))
- Program Overview ([Appendix 8.4.3](#))
- Promotional Toolkit for Collection Locations - Sample posts ([Appendix 8.4.4](#))
- Shelf talker ([Appendix 8.4.5](#))
- Window cling ([Appendix 8.4.6](#))
- Point of delivery insert ([Appendix 8.4.7](#))
- Point of delivery insert guide ([Appendix 8.4.8](#))
- Retailer fact sheet ([Appendix 8.6.4](#))

Thermostat Care also created social media content to promote retail collection locations on its social media accounts ([Appendix 8.5.33](#)).

## 4.1.2.5 Program Website

The “Retailer/Wholesaler” [landing page](#) on [ThermostatCare.org](#) remained available as a centralized resource hub for this audience and recorded:

- 218 unique users
- 175 file downloads

While both unique users and file downloads decreased compared to 2024, other engagement markers (such as containers returned and survey participation) stayed the same or increased. With the increased efforts of in-person and phone/email outreach, materials were distributed directly during outreach efforts and may have impacted digital downloads of materials. This well-rounded approach may instead reflect the availability of materials through multiple distribution channels. Survey findings support this interpretation, as 72% of respondents reported that the majority of their staff were sufficiently informed to process a mercury thermostat, indicating sustained familiarity with program procedures.

## 4.1.3 Collection Results

|                                              | 2022 | 2023 | 2024 | 2025 |
|----------------------------------------------|------|------|------|------|
| <b>Containers Returned</b>                   | 11   | 18   | 15   | 21   |
| <b>Mercury Thermostats Collected</b>         | 24   | 58   | 27   | 36   |
| <b>Estimated Pounds of Mercury Collected</b> | 0.24 | 0.47 | 0.21 | 0.28 |

Retailers account for a very small percentage of overall collection (<1%). Containers returned increased slightly compared to 2024 and 2023, pointing to an improvement in retailers following program guidelines of returning containers within a six-month accumulation period. Despite containers increasing, however, the average estimated pounds of mercury per container is slowly decreasing (from 0.014 pounds in 2024 to 0.013 pounds in 2025). This aligns with the Rogers' inverse diffusion model and the current stage of The Long Tail.

## 4.1.4 Evaluation

An evaluation of retailer efforts is detailed below:

- Survey: Participation increased from 32 respondents in 2024 to 50 respondents in 2025. Within the survey, most reported that staff could successfully process a mercury thermostat. Awareness of mercury health risks increased from 81% to 96%.
- Materials: Retailers identified window clings as the best point of purchase material to engage customers during the annual survey. In terms of distribution, shelf talkers were the most distributed customer-facing material.
- The increase of in-person visits have been deemed successful as they increased collection rates amongst retailers as well as ensured compliance with regulations.
- Despite the increased number of containers returned compared to 2024, the mercury collected per container decreased slightly. Additionally, only 18% of retail collection locations needed to return a container the entire year. This is also confirmed with 81% of retailers reporting during the annual survey that they come in contact with 0-10 mercury thermostats annually. This points to existing location outreach being successful in terms of encouraging timely container returns, yet also affirming the overall trend of a steady, slight decrease in mercury thermostat prevalence.
- Despite low collection for retailers, three collection locations returned a container twice. Since each container only held a small amount of mercury thermostats, this is a sign that retailers are following program guidelines of returning their containers under six months after receiving a mercury thermostat.
- Potential location outreach was deemed successful as two new retail locations were established during the year to increase collection location accessibility throughout the state.

Although collection rates for retailers are low, 2025 proved that retailers fulfill a necessary gap in terms of accessibility of locations, and are following program guidelines by returning collection containers in a timely manner and educating staff.

## 4.2 Wholesalers

Wholesalers are businesses engaged in the sale of heating, ventilation, and air-conditioning components on a wholesale level to contractors.

Pursuant to [HSC 25214.8.14](#), wholesalers that sell thermostats and maintain a physical location in California are required to act as collection locations for mercury thermostats.

## 4.2.1 2025 Strategy

The 2025 strategy focused on not only maintaining compliance for wholesalers, but also improving engagement and experience at wholesale collection locations. Tactics for this audience included:

- Outreach to existing wholesale collection locations
- Research and outreach to establish new wholesale collection locations
- Reviewing and updating materials relevant to wholesalers
- Continuing to manage [ThermostatCare.org](#)'s webpage relevant to wholesalers

## 4.2.2 2025 Results

### 4.2.2.1 Existing Location Outreach

Aligned with the 2025 strategy, wholesale collection location engagement centered around reinforcing required participation in the program (e.g., outreach when non-compliant behavior was exhibited, such as misunderstanding their requirement to participate and accept incentive forms from California residents), reinforcing maximum six-month accumulation timelines (meaning a thermostat should not sit at a location longer than six months), and replenishing or updating promotional materials.

Up to three reminder calls to each of the 448 wholesale collection locations was conducted, followed by an email when needed, and a site visit if prior communications did not receive a response. In total, this resulted in:

- 3,409 phone calls
- 1,201 emails
- 163 site visits

Beyond the minimum outreach of up to three phone calls, an email if required, and a site visit if required, 2025 introduced additional phone and email outreach to offer additional support and ensure timely return of collected mercury thermostats. As compared to 2024, more than double the amount of phone calls and more than five times the amount of emails were conducted. As wholesalers are required to participate in the program and there are a large number throughout the state, phone and email outreach was determined as the best method to pursue.

# ThermostatCare

During existing location outreach, Thermostat Care distributed the following materials to wholesalers to ensure compliance, educate staff, and promote the program to customers:

- Point of purchase (POP) materials
  - 54 window clings ([Appendix 8.4.6](#))
    - 53 English window clings
    - 1 Spanish window clings
  - 102 shelf talkers ([Appendix 8.4.5](#))
    - 100 English shelf talkers
    - 2 Spanish shelf talkers
  - 168 incentive forms ([Appendix 8.6.9](#))
  - 65 Safe Disposal of Mercury Thermostats flyers ([Appendix 8.4.1](#))
- Point of delivery (POD) inserts ([Appendix 8.4.7](#)) (to be included in any online purchase of a new thermostat)
  - 740 inserts distributed to 14 locations (each with a POD guide, [Appendix 8.4.8](#))
- Collection location-facing materials and supplies
  - 448 Accumulation Start Date stickers ([Appendix 8.6.8](#))
  - 52 Universal Waste Regulation trainings ([Appendix 8.6.2](#), [Appendix 8.6.3](#))
  - 46 Storage and Shipping Requirements ([Appendix 8.6.6](#))
  - 2 Wholesaler Non-compliant/Obligation letters ([Appendix 8.6.11](#))
  - 39 replacement shipping labels

When wholesale collection locations returned their container throughout the year, it was processed and sent back to the wholesaler with the following materials and supplies:

- Storage and Shipping Requirements ([Appendix 8.6.6](#))
- FedEx Ground return shipping label ([Appendix 8.6.7](#))
- Large plastic bag (to line the container)
- Plastic zip ties (to seal the container)
- Accumulation Start Date sticker ([Appendix 8.6.8](#))
- Universal Waste Regulation training ([Appendix 8.6.2](#))
- Plastic bags (to hold each mercury thermostat)
- Incentive forms ([Appendix 8.6.9](#))
- Collection Location Guidelines ([Appendix 8.6.1](#))

## 4.2.2.2 Potential Location Outreach

One new wholesale collection location was established during the year due to identification of a new branch of an existing wholesale location. After research, subsequent outreach communicated the requirement to participate in the program and established the wholesaler as a collection location.

## 4.2.2.3 Materials

Thermostat Care reviewed, updated, and created materials to enhance operational clarity and ensure consistency across printed materials, digital resources, and regulatory expectations. The following materials were updated in 2025 and relevant to wholesalers (some were also applicable to [section 4.1.2.4](#) Retailer Materials since they both operate similarly):

- Collection Location Guidelines ([Appendix 8.6.1](#))
- Universal Waste Regulations training ([Appendix 8.6.2](#), [Appendix 8.6.3](#))
- Safe Disposal of Mercury Thermostats ([Appendix 8.4.1](#))
- How To Prepare Mercury Thermostat ([Appendix 8.4.2](#))
- Program Overview ([Appendix 8.4.3](#))
- Promotional Toolkit for Collection Locations - Sample posts ([Appendix 8.4.4](#))
- Shelf talker ([Appendix 8.4.5](#))
- Window cling ([Appendix 8.4.6](#))
- Point of delivery insert ([Appendix 8.4.7](#))
- Point of delivery insert guide ([Appendix 8.4.8](#))
- Wholesaler Non-Compliant/Obligation letter ([Appendix 8.6.11](#))

## 4.2.2.4 Program Website

The “Retailer/Wholesaler” [landing page](#) on [ThermostatCare.org](#) remained available as a centralized resource hub for this audience (also reported in [section 4.1.2.5 Program Website](#)):

- 218 unique users
- 175 file downloads

While both unique users and file downloads decreased compared to 2024, other engagement markers (such as containers returned and phone/email outreach) stayed the same or increased. This may possibly be due to wholesalers downloading needed materials previously. Additionally, with the increase in the number of wholesale locations returning containers, total container returns, and phone/email outreach efforts, materials were distributed directly, which may have impacted digital downloads of materials. Survey findings support this interpretation, as 72% of respondents reported that the majority of their staff were sufficiently informed to process a mercury thermostat, indicating sustained familiarity with program procedures.

## 4.2.3 Collection Results

|                                              | 2022  | 2023  | 2024  | 2025  |
|----------------------------------------------|-------|-------|-------|-------|
| <b>Containers Returned</b>                   | 302   | 236   | 234   | 288   |
| <b>Mercury Thermostats Collected</b>         | 5,728 | 4,791 | 3,349 | 3,714 |
| <b>Estimated Pounds of Mercury Collected</b> | 61.14 | 67.22 | 45.30 | 46.00 |



Containers returned increased significantly compared to 2024 and 2023, pointing to an improvement in wholesalers following program guidelines of returning containers within a six-month accumulation period. Despite containers increasing significantly, however, the average estimated pounds of mercury per container is steadily decreasing (from 0.19 pounds in 2024 to 0.15 pounds in 2025). This aligns with the Rogers' inverse diffusion model and the current stage of The Long Tail.

## 4.2.4 Evaluation

An evaluation of wholesaler efforts is detailed below:

- Survey: As reported in section [4.1.4 Retailers: Evaluation](#) (since Retailers and Wholesalers are considered one audience in terms of surveying and the Health and Safety Code), participation increased from 32 respondents in 2024 to 50 respondents in 2025. Within the survey, most reported that staff were able to process a mercury thermostat. Awareness of mercury health risks increased 15% (from 81% to 96%).
- Outreach: 2025's focus on increasing wholesaler compliance through increased phone and email outreach was deemed successful as it led to an increase in containers returned by wholesalers (288 containers returned in 2025 compared to 234 containers returned in 2024).
- Collection: Estimated pounds of mercury collected stayed fairly steady compared to 2024, which is consistent with survey findings (in which 75% percent reported collecting 0–10 mercury thermostats annually both in 2024 and 2025). The number of containers increased in 2025, pointing to an increase in following program guidance yet a decrease in mercury collected per container.
- Wholesalers accounted for the majority (89%) of statewide mercury thermostat collection in 2025. 64% of wholesalers reported contractors as the primary source of their mercury thermostats in the 2025 survey.

Outreach to wholesaler collection locations has been successful this year, evidenced by the increase in all collection datapoints (containers returned, mercury thermostats collected, and estimated pounds of mercury collected). In this Long Tail section of mercury thermostat collection, wholesalers serve an important role as the majority of mercury thermostats are collected from this audience.

## 4.3 Household Hazardous Waste Collection Programs

Household Hazardous Waste (HHW) collection programs are operated by counties and municipalities to provide residents with safe disposal pathways for hazardous materials.

Many HHW facilities collect mercury-containing items (e.g., mercury thermometers, loose mercury, mercury thermostats, etc.) independently of Thermostat Care participation; however, participation in Thermostat Care provides access to no-cost mercury thermostat disposal and all related costs, coordinated transport logistics, and the \$30 incentive pathway for eligible participants. HHW facilities represent a trusted public disposal pathway and support statutory accessibility requirements across California.

## 4.3.1 2025 Strategy

The 2025 strategy focused on not only maintaining compliance for HHW collection locations, but also improving relationships with HHWs as it relates to collection events and other communications-related activities. Tactics for this audience included:

- Outreach to existing HHW collection locations
- Outreach to establish new HHW collection locations
- Managing other HHW-related partnerships (including conferences and information-sharing sessions with HHWs)
- Coordinating co-promoted collection events and collection periods
- Reviewing and updating materials relevant to HHWs
- Continuing to manage [ThermostatCare.org](https://ThermostatCare.org)'s webpage relevant to HHWs

## 4.3.2 2025 Results

### 4.3.2.1 Existing Location Outreach

Although the frequency of outreach according to the Program Plan is not as defined as other audiences since this audience has an expertise in hazardous waste management, Thermostat Care has learned through years of engagement with this audience that many HHW collection locations value check-ins to reinforce program guidelines (e.g., maximum six-month accumulation timelines, Universal Waste Regulations) and to support collection (e.g., guide container return process, support completion of incentive forms, etc.). In total, this outreach resulted in:

- 136 phone calls
- 67 emails
- 1 site visit

During existing location outreach, Thermostat Care distributed the following materials to ensure compliance, educated staff, and promote the program:

- Collection location-facing materials and supplies
  - 87 Accumulation Start Date stickers ([Appendix 8.6.8](#))
  - 3 Universal Waste Regulation trainings - English ([Appendix 8.6.2](#))
  - 3 Universal Waste Regulation trainings - Spanish ([Appendix 8.6.3](#))
  - 2 HHW fact sheets ([Appendix 8.6.16](#))
  - 2 HHW FAQs ([Appendix 8.6.17](#))
- Resident-facing materials
  - 2 How To Prepare Mercury Thermostat flyer ([Appendix 8.4.2](#))
  - 1 Metal sign placed at the City of Elk Grove Special Waste Collection Center ([Appendix 8.5.14](#))
  - 5 window clings ([Appendix 8.4.6](#))
    - 2 English window clings
    - 2 Spanish window clings
    - 1 Chinese window clings
  - 4 shelf talkers ([Appendix 8.4.5](#))
    - 2 English shelf talkers
    - 1 Spanish shelf talkers
    - 1 Chinese shelf talkers

When HHW collection locations returned their container throughout the year, it was processed and sent back with the following materials and supplies:

- Storage and Shipping Requirements ([Appendix 8.6.6](#))
- FedEx Ground return shipping label ([Appendix 8.6.7](#))
- Large plastic bag (to line the container)
- Plastic zip ties (to seal the container)
- Accumulation Start Date sticker ([Appendix 8.6.8](#))
- Universal Waste Regulation training ([Appendix 8.6.2](#), [Appendix 8.6.3](#))
- Plastic bags (to hold each mercury thermostat)
- Incentive forms ([Appendix 8.6.9](#))
- Collection Location Guidelines ([Appendix 8.6.1](#))

#### 4.3.2.2 Potential Location Outreach

Thermostat Care conducted outreach to establish new HHW collection locations. Due to a combination of in person visits, conferences and industry meeting attendance, nine new HHW collection locations were established during 2025.

### 4.3.2.3 Other HHW-Related Partnerships

#### Household Hazardous Waste Information Exchange Group

In 2025, Thermostat Care maintained active participation within California's HHW professional community (Household Hazardous Waste Information Exchange, or HHWIE) to engage in industry conversation, support collection locations, and potentially recruit new collection locations.

Thermostat Care engaged with HHWIE via:

- July 2025 in-person meeting in Elk Grove: Participated in discussion of operational challenges facing HHW programs, including facility space constraints, training demands, and increasing administrative complexity. Thermostat Care representatives communicated simple, cost-saving options to HHWs
- Two messages sent through the HHWIE (estimated 728 reach for each message), promoting the annual survey as well as program offerings (such as free mercury thermostat collection and collection event partnership) to HHW programs ([Appendix 8.5.1](#))([Appendix 8.5.2](#))

#### The Forum

Thermostat Care participated as an exhibitor at the Southern California Waste Management Forum's one-day event/conference, The Forum 2025. The program operated a booth to engage with conference attendees in a one-on-one setting. Additionally, a Thermostat Care representative delivered a conference-wide introduction about the program and various ways to partner ([Appendix 8.5.3](#)). Highlights from the event include conversations with City of Irwindale representatives, which ultimately led to a partnered collection event ([section 4.3.2.4 Collection Events](#)).

#### California Resource Recovery Association (CRRA) Conference

Thermostat Care exhibited at the CRRA Conference, staffing a booth and engaging directly with HHW professionals, transfer station operators, and local government representatives from across the state ([Appendix 8.5.4](#)). Exhibitor presence allowed for in-depth discussion of the program, various ways to partner, and connecting with existing collection locations. Conference attendance resulted in:

- Distributed promotional and informational materials such as informational handouts/postcards, flyers, FAQs
- Initiated conversations leading to partnerships with entities such as Zero Waste Silicon Valley and City of Napa

## 4.3.2.4 Collection Events

In 2025, Thermostat Care collaborated with HHW programs and other extended producer responsibility (EPR) programs on collection events, resulting in two partnered collection events or collection periods:

### City of Irwindale (6/14/25)

- Promotional methods included:
  - Contractor engagement: conducted outreach to 58 non-partnered contractors with a C20 (HVAC) CSLB license in the nearby area, alerting them to the upcoming collection event since contractors are known to collect the most mercury thermostat as compared to other audiences
  - Flyer distribution: 140 promotional flyers ([Appendix 8.5.7](#)) were distributed to nearby non-partnered retailers to alert customers to the upcoming collection event. The event-specific flyer also included information about Thermostat Care, the importance of mercury thermostat safe disposal, and how to find nearby collection locations if they can't attend the event
  - Community-based organization engagement: contacted five nearby community-based organizations about the upcoming collection event and shared the promotional flyer ([Appendix 8.5.7](#)). One social media post was created for a partner's platform
  - Digital advertising campaign: Boosted a post to both Facebook and Instagram audiences ([Appendix 8.5.8](#)), promoting the event on Thermostat Care's social media:
    - 3,349 users reached
    - 42 page engagements
    - 25 post reactions
- Thermostat Care representative attended the collection event as well ([Appendix 8.5.9](#)). While no mercury thermostats were collected at the event, there were an estimated 45 event attendees. Conversations about Thermostat Care and its incentive, the importance of mercury thermostat safe disposal, and number of collection locations in the area occurred with most attendees (30), and ended with distribution of a flyer ([Appendix 8.5.10](#)), incentive form ([Appendix 8.6.9](#)), and Thermostat Care-branded pen. The Thermostat Care representative spoke in Spanish with 75-80% of event attendees

## Inyo County Recycling and Waste (10/4/25)

- Partnered with EPR program Mattress Recycling Council
- Promotional method focused on targeted print and digital placement through *The Inyo Register* (approximately 6,000 readers/unique users), including one editorial, one quarter-page advertisement, and three digital placements ([Appendix 8.5.11](#))
- A flyer was created for and distributed during the event with information about mercury thermostats, the incentive, and named the six nearby collection locations ([Appendix 8.5.12](#))
- Thermostat Care representative attended the collection event as well ([Appendix 8.5.13](#)). Although no thermostats were collected, conversations with many of the 50-75 attendees resulted in increased knowledge and awareness of the program and nearby permanent collection locations

Despite increased, unique efforts to promote collection events in 2025, no mercury thermostats were collected at collection events. This points towards a decrease in mercury thermostat prevalence.

### 4.3.2.5 Materials

Thermostat Care reviewed and updated materials to enhance operational clarity and ensure consistency across printed materials, digital resources, and regulatory expectations. Updated materials that are relevant to HHWs (some of which are mentioned in previous sections):

- Collection Location Guidelines ([Appendix 8.6.1](#))
- Universal Waste Regulations training ([Appendix 8.6.14](#), [Appendix 8.6.15](#))
- Safe Disposal of Mercury Thermostats ([Appendix 8.4.1](#))
- How To Prepare Mercury Thermostat ([Appendix 8.4.2](#))
- Program Overview ([Appendix 8.4.3](#))
- Promotional Toolkit for Collection Locations - Sample posts ([Appendix 8.4.4](#))
- HHW fact sheet ([Appendix 8.6.16](#))
- HHW FAQ ([Appendix 8.6.17](#))

### 4.3.2.6 Program Website

The dedicated “HHW” [landing page](#) on [ThermostatCare.org](#) remained a centralized resource hub for HHW facilities to access training materials, incentive guidance, collection logistical information, and updated program documents.

In 2025, the HHW landing page recorded:

- 296 unique users
- 88 file downloads

The increase in unique users (from 171 in 2024 to 296 in 2025) reflects expanded outreach engagement, conference visibility, HHWIE participation, and growth within HHW collection locations.

### 4.3.3 Collection Results

|                                              | 2022 | 2023 | 2024 | 2025 |
|----------------------------------------------|------|------|------|------|
| <b>Containers Returned</b>                   | 22   | 20   | 17   | 19   |
| <b>Mercury Thermostats Collected</b>         | 310  | 298  | 276  | 292  |
| <b>Estimated Pounds of Mercury Collected</b> | 3.41 | 3.19 | 2.72 | 2.81 |

HHWs account for about 5% of estimated pounds of mercury collected. Containers returned, mercury thermostats collected, and estimated pounds of mercury collected all increased slightly compared to 2024. Despite these datapoints increasing, however, the average estimated pounds of mercury per container is slowly decreasing (from 0.16 pounds in 2024 to 0.15 pounds in 2025). This aligns with the Rogers' inverse diffusion model and the current stage of The Long Tail.

### 4.3.9 Evaluation

An evaluation of HHW efforts is detailed below:

- Engagement amongst HHWs increased in 2025, evidenced by an increase in survey participation (15 more respondents compared to 2024) and the sharp increase in HHW collection locations. The successes in new collection locations can be attributed to increased efforts to engage in a variety of methods with this audience, including conferences, HHWIE, and in-person networking opportunities.
- Despite engagement efforts becoming more targeted and successful, all collection data points only marginally increased, further reinforcing the leveling out of mercury thermostat prevalence. This is also evidenced by survey data in which 64% of HHWs reported collecting 0-10 mercury thermostats annually.
- Overall, HHWs account for approximately 6.7% of total mercury thermostats collected.
- Despite employing a variety of promotional strategies (including local rural newspapers, digital advertisements, social media boosting, and in-person outreach), one-day collection events continue to not collect any mercury thermostats.

2025 was extremely successful in forming new HHW partnerships through in-person events and potential location outreach which will continue to serve the program for future years. Despite significant and unique promotion, however, collection events continue to struggle in terms of collecting any mercury thermostats. HHW facilities continue to represent a stable and highly-visible collection option, evidenced by their audience mostly of residents/general public (as reported in the annual survey).

## 4.4 Contractors and Related Associations

This section includes information on two similar and related audience groups of “Heating, Ventilation, and Air-Conditioning Contractors” and “Demolition and Environmental Contractors and Related Associations”.

Heating, Ventilation, and Air-Conditioning (HVAC) contractors include contractors licensed under the Contractors State License Board (CSLB) classification C-20 “Warm-Air Heating, Ventilation and Air-Conditioning Contractor” (HVAC). This audience also includes HVAC service technicians who may not be licensed as contractors but still work in the HVAC industry. Demolition contractors are typically licensed under the Contractors State License Board (CSLB) C-21 classification and are authorized to demolish and remove structures. Environmental contractors perform environmental construction and remediation activities. While there is not a single CSLB classification specific to “environmental contractors,” many operate under specialty classifications (e.g., hazardous substance removal certification or asbestos abatement licensing). Finally, “related associations” include contractor trade associations which operate as a trusted source of information amongst many types of contractors.

All of these types of contractors and service technicians may encounter mercury thermostats during retrofits, renovation, and remediation activities and therefore represent a key audience for ensuring safe disposal of mercury thermostats. They may participate in Thermostat Care through two primary methods:

- Act as a private collection location at their home or place of business and place mercury thermostats in the container as they come across them in their line of work; or
- Collect mercury thermostats through their line of work and visit nearby public collection locations (typically wholesalers) to drop off mercury thermostats

### 4.4.1 2025 Strategy

In 2025, contractor and service technician strategy focused on increasing education and awareness levels of the program as well as ensuring compliance with current partners. Tactics for this audience included:

- Outreach to existing private collection locations
- Outreach to establish new contractor or service technician collection locations and/or educate on available nearby public collection locations



- Promoting Thermostat Care to contractors and service technicians through partnerships and content placements
- Reviewing and updating materials relevant to contractors and service technicians
- Continuing to manage [ThermostatCare.org](https://ThermostatCare.org)'s webpage relevant to contractors and service technicians

## 4.4.2 2025 Results

### 4.4.2.1 Existing Location Outreach

Aligned with the 2025 strategy, engagement centered around reinforcing maximum six-month accumulation timelines (meaning a thermostat should not sit at a location longer than six months).

Up to three reminder calls to each of the private collection locations were conducted, followed by an email when needed, and a site visit if prior communication did not receive a response. During this outreach, Thermostat Care answered questions on program operations, distributed educational materials, and facilitated timely return of collected mercury thermostats. Beyond this baseline outreach, additional outreach was also conducted to strengthen relationships, and facilitate timely return of collected mercury thermostats. In total, this resulted in:

- 163 phone calls to HVAC collection locations
- 20 phone calls to demolition and environmental collection locations
- 46 emails to HVAC collection locations
- 5 emails to demolition and environmental collection locations
- 32 site visits to HVAC collection locations
- 5 site visits to demolition and environmental collection locations

The decrease in phone calls (269 for HVAC and 41 for demolition and environmental in 2024) and emails (84 for HVAC and 10 for demolition and environmental in 2024) may be due to this audience being knowledgeable about disposal best practices and regularly returning their containers without needing to be reminded.

During existing location outreach, Thermostat Care distributed the following materials to locations to ensure compliance and promote the program to customers:

- 53 Accumulation Start Date stickers ([Appendix 8.6.8](#))
- 10 Universal Waste Regulation trainings ([Appendix 8.6.2](#))
- 9 Storage and Shipping Requirements ([Appendix 8.6.6](#))
- 15 incentive forms\* ([Appendix 8.6.9](#))
- 2 replacement shipping labels
- 7 English window clings\* ([Appendix 8.4.6](#))
- 9 English shelf talkers\* ([Appendix 8.4.5](#))

*\*Material is not typically distributed to contractor locations but was provided upon request.*

When contractors or service technicians returned their container throughout the year, it was processed and sent back with the following materials and supplies:

- Storage and shipping requirements ([Appendix 8.6.6](#))
- FedEx Ground return shipping label ([Appendix 8.6.7](#))
- Large plastic bag (to line the container)
- Plastic zip ties (to seal the container)
- Accumulation Start Date sticker ([Appendix 8.6.8](#))
- Universal Waste Regulation training ([Appendix 8.6.2](#))
- Plastic bags (to hold each mercury thermostat)
- Collection Location Guidelines ([Appendix 8.6.1](#))

#### **4.4.2.2 Potential Location Outreach**

In 2025, Thermostat Care conducted potential location outreach through in-person visits to contractors located in Southeast Los Angeles County (Paramount, Downey, and Bell Gardens). These areas were selected due to their disadvantaged communities (DAC) designation. The pilot aimed to improve engagement relative to phone outreach and gather information about how to best reach this audience. The program visited seven HVAC-related businesses and three demolition and environmental-related businesses.

While the pilot improved qualitative understanding of contractor operations and provided valuable insight into barriers this audience faces, it did not result in new private collection locations. In 2026, Thermostat Care plans to conduct more outreach targeted to the ways learned best to reach this audience.

#### **4.4.2.3 Contractor-Related Partnerships**

Thermostat Care promoted the program to contractors through established contractor trade association partnerships in 2025, building on relationships developed in prior years.

##### **Air Conditioning Trade Association (ACTA)**

This association's audience includes a reported 63 member contractors, as well as many other non-member contractors and service technicians with whom they work with on a regular basis. Partnership with ACTA resulted in:

- Website banner ad on ACTA website ([Appendix 8.5.15](#))
  - 8,703 "Home" page views (in which the banner is displayed)
  - 5 clicks on the banner ad

## American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE)

Similarly, this association speaks directly to HVAC contractors and service technicians. Partnership with ASHRAE's Southern California chapter, which includes an audience of approximately 600+ members, led to the following content placements ([Appendix 8.5.16](#)):

- 1/2 page advertisement in ASHRAE's winter newsletter (January)
  - 1,777 recipients
  - 853 opens
- Ad placed on ASHRAE website's "Advertising" page
  - 177 unique site visitors

As both of these partnerships were continued from previous years, these partners continued to reinforce Thermostat Care messaging from a professional, trusted resource.

### 4.4.2.4 Materials

Thermostat Care reviewed and updated materials relevant to contractors and service technicians to enhance clarity and ensure consistency across printed materials, digital resources, and regulatory expectations. Updated materials relevant to contractors and service technicians include:

- Collection Location Guidelines ([Appendix 8.6.1](#))
- Universal Waste Regulations training ([Appendix 8.6.2](#))
- Safe Disposal of Mercury Thermostats ([Appendix 8.4.1](#))
- How To Prepare Mercury Thermostat ([Appendix 8.4.2](#))
- Program Overview ([Appendix 8.4.3](#))
- Promotional Toolkit for Collection Locations - Sample posts ([Appendix 8.4.4](#))
- Contractor fact sheet ([Appendix 8.6.13](#))
- Contractor Trade Association ads (ad options for Contractor Trade Association Placements) ([Appendix 8.5.16](#))

### 4.4.2.5 Program Website

The "Contractors" [landing page](#) on [ThermostatCare.org](#) remained available as a centralized resource hub for this audience and recorded:

- 558 unique users
- 46 file downloads

There were declines in both unique users (down from 684 in 2024) and file downloads (down from 126 in 2024) compared to 2024. As the program matures and mercury thermostat prevalence continues to decline, contractors may rely on previously distributed materials and direct outreach support instead of re-downloading resources annually.

#### 4.4.7 Collection Results

|                                              | 2022 | 2023  | 2024 | 2025 |
|----------------------------------------------|------|-------|------|------|
| <b>Containers Returned</b>                   | 15   | 37    | 38   | 27   |
| <b>Mercury Thermostats Collected</b>         | 167  | 591   | 262  | 321  |
| <b>Estimated Pounds of Mercury Collected</b> | 1.48 | 19.39 | 3.35 | 2.78 |

Contractors account for around 5% of overall collection, but it should be noted that this only includes private collection containers. Contractors and service technicians also make use of public collection locations such as wholesalers.

#### 4.4.8 Evaluation

An evaluation of contractor and service technician efforts is detailed below:

- Containers returned and estimated pounds of mercury collected saw a decline from previous years despite collected mercury thermostats increasing slightly from 2024. It is presumed that the mercury thermostats collected contained less mercury switches than in 2024.
- Contractors' feedback through regular outreach and the annual survey indicate a decrease in mercury thermostat prevalence. In the annual survey specifically, 62% of HVAC contractors reported only encountering mercury thermostats 1-2 times per year as compared to 57% in 2024, and 80% of demolition and environmental contractors reported encountering mercury thermostats 0-6 times per year.
- Despite targeted research and outreach to service technicians and contractors, no new collection locations were established in 2025. This aligns with feedback on encounter frequency trends: as contractors encounter less mercury thermostats, they increasingly prefer to utilize public collection locations, such as wholesalers. This is also evidenced by wholesaler collection rates increasing in 2025, since many wholesaler customers are contractors (64% of wholesalers reported contractors as their primary source of mercury thermostats in the 2025 survey).
- Trade association placements in 2025 functioned primarily as professional awareness reinforcement mechanisms. These placements supported compliance messaging and program visibility and awareness amongst trusted associations.
- Overall, awareness and disposal knowledge among contractors remain strong as evidenced by the annual survey (with 100% of HVAC respondents indicating they and/or their staff were "fairly" or "very" knowledgeable about the need to safely dispose of mercury thermostats and about how to do so).

Although contractors and service technicians remain an integral audience in mercury thermostat collection, their participation in the program is shifting. As they come in contact with fewer mercury thermostats, it will be imperative to similarly adjust how Thermostat Care communicates with contractors and service technicians. For example, promoting Thermostat Care public collection locations as opposed to staying focused on encouraging contractors and service technicians to hold private collection containers.

## 4.5 Rural Districts

Rural districts are defined by the U.S. Census Bureau as geographic areas not located within an Urbanized Area (population of 50,000 or more) or Urban Cluster (population 2,500 to 50,000).

Residents in rural districts may encounter mercury thermostats during home improvement, heating system replacement, or renovation activities. Because retailer and wholesaler density may be lower in rural regions, maintaining reliable public collection access remains essential to ensure accessible disposal options.

### 4.5.1 2025 Strategy

In 2025, rural districts strategy focused on ensuring rural collection location compliance, maintaining accessibility standards, adding redundancy to ensure rural residents can access collection locations, and partnerships. Many of the tactics for this audience overlap with other audiences (e.g. DAC/LIC, general public, homeowners), but are included below to emphasize Thermostat Care's understanding of this audience's importance.

### 4.5.2 2025 Results

#### 4.5.2.1 Existing Location Outreach

In 2025, Thermostat Care conducted outreach to existing collection locations in rural districts to ensure compliance and a positive experience for rural residents when visiting a collection location. This outreach is detailed in relevant audience sections (e.g. [sections 4.1.2.1, 4.1.2.2, 4.2.2.1, 4.2.2.2](#)). Outreach included at least up to three phone calls, a reminder email (if unresponsive to phone calls), and a site visit (if unresponsive to phone calls and email).

#### 4.5.2.2 Potential Location Outreach

To ensure accessibility among rural districts, Thermostat Care conducted research and outreach to establish additional collection locations in rural districts. This outreach resulted in four new collection locations in rural districts.

- Siskiyou County: Black Butte Transfer Station (HHW)
- Siskiyou County: Oberlin Road Transfer Station (HHW)
- Trinity County: Trinity Center General Store (Retailer)
- Trinity County: Trinity County Library (Other, Public - Gov. Agency)

#### **4.5.2.3 Collection Events**

As mentioned in [section 4.3.2.4 Collection Events](#), Thermostat Care partnered with Inyo County Recycling and Waste (located within a rural district) and EPR partner Mattress Recycling Council (MRC) on a collection event 10/4/25.

#### **4.5.2.4 Community-Based Organization Partnerships**

Throughout the year, Thermostat Care researched and conducted outreach to 27 relevant community-based organizations and entities serving rural districts.

##### **Habitat for Humanity ReStore**

Through this outreach, a partnership was formed with Butte Habitat for Humanity. Initially, this partnership was focused on promotion of the program and available collection options. Upon further discussion, the Butte Habitat for Humanity ReStore became a collection location. The ReStore's established community presence supports visibility and reinforces safe disposal awareness among residents conducting home improvement activities. In addition, Thermostat Care developed social media content to promote the new collection location and promotional partner.

##### **Zero Waste Silicon Valley**

Zero Waste Silicon Valley expressed interest in promoting Thermostat Care's collection locations throughout Santa Clara and San Mateo Counties, multiple tracts of which are considered rural. As a result, 32 Thermostat Care collection locations were uploaded to the regional recycling platform, [RecycleStuff.org](https://RecycleStuff.org), improving digital discoverability of collection locations ([Appendix 8.5.6](#)).

#### **4.5.2.5 Tribal Engagement**

Building on previous years' efforts at the EPA Region 9 Tribal Conference, Thermostat Care continued relationship building in 2025 with EPA Region 9 representatives to support outreach to tribes across California, both as promotional partners and potential collection locations. Thermostat Care met with EPA staff multiple times to discuss how to best partner and align on common goals. Outreach materials were adapted to better reflect rural and tribal infrastructure variability, HHW coordination considerations, and access constraints unique to sovereign communities. Through these conversations, a webinar was planned for 2026 in which Thermostat Care and other EPR programs would present at an EPA webinar centered around EPR programs partnering with California tribes.

Tribal engagement strengthens rural access visibility and supports awareness delivery within sovereign communities.

### **4.5.3 Evaluation**

An evaluation of rural district efforts is detailed below:

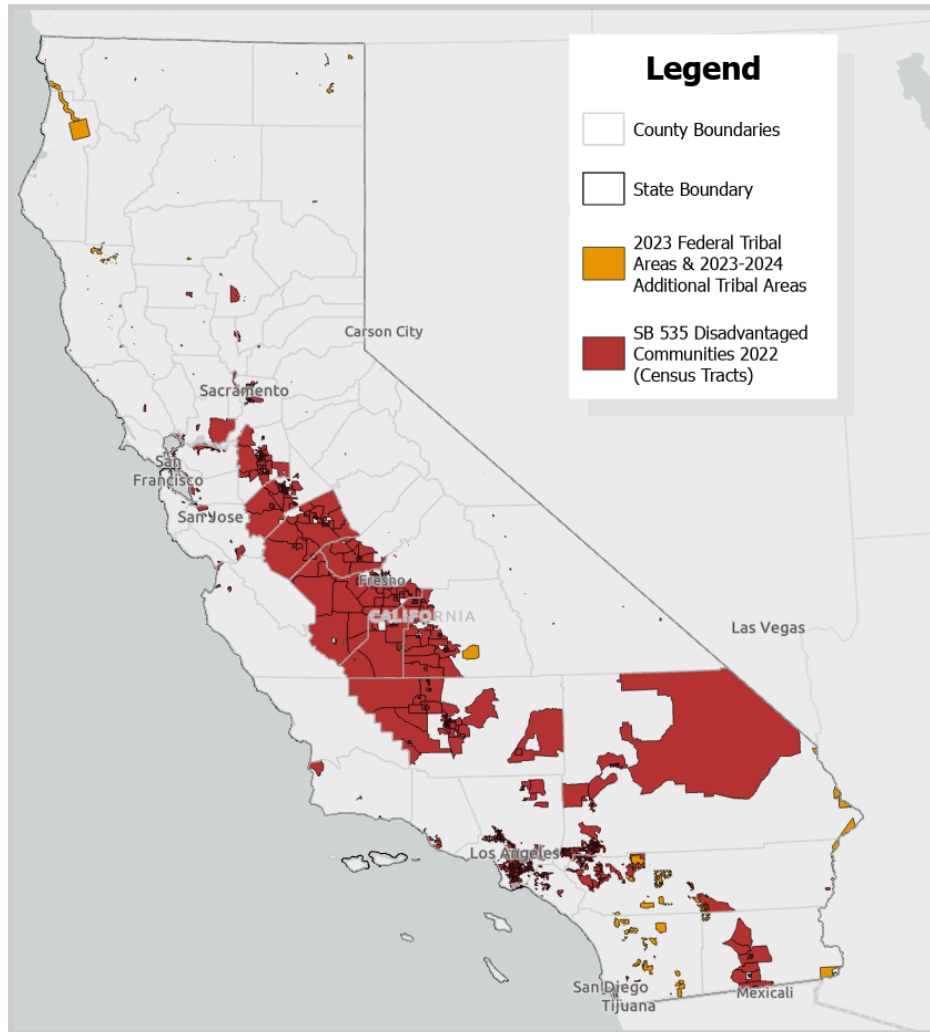
- Potential location outreach was successful in improving rural collection location accessibility with eight new collection locations in rural districts.
- Rural district partnerships saw many successes in 2025, including a growing partnership with EPA Region 9 and California tribes as well as organizations such as Zero Waste Silicon Valley and Habitat for Humanity ReStore.

Thermostat Care ensured rural district accessibility in 2025 by keeping a strong collection network as well as partnerships (both existing and newly established).

## 4.6 Disadvantaged Communities or Low-Income Communities

Disadvantaged communities (DACs) are identified by California Environmental Protection Agency (CalEPA) through the [SB 535 Disadvantaged Communities Map](https://oehha.ca.gov/sb535) ([oehha.ca.gov](https://oehha.ca.gov)).

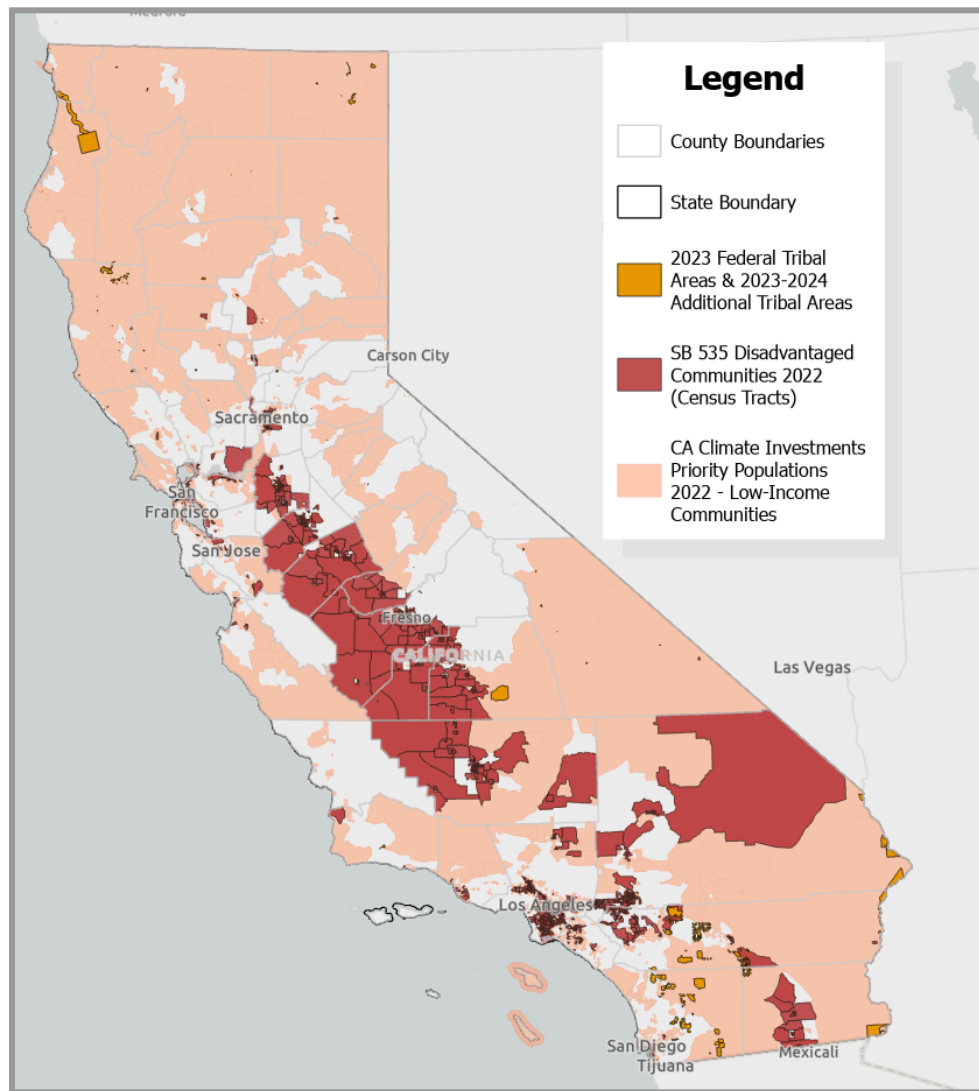
*SB 535 Disadvantaged Communities Map*



Low-income communities (LICs) are census tracts with median household incomes at or below 80% of the statewide median income or at or below the threshold designated as low income by the Department of Housing and Community Development's list of state income limits. The [California Climate Investments Priority Populations Map 4.0](#), updated in 2024 to include additional disadvantaged community Tribal land areas, was developed by the California Air Resources Board and depicts low-income communities across California.



California Climate Investments Priority Populations Map



Communities identified as disadvantaged or low-income may experience disproportionate environmental burdens and often contain older housing stock where mercury thermostats are more likely to remain in use. These communities may also face structural barriers related to language access, transportation limitations, or resource constraints.

#### 4.6.1 2025 Strategy

In 2025, this audience's strategy focused on ensuring DAC/LIC collection location compliance, maintaining accessibility standards, adding redundancy to ensure residents can access collection locations, and partnerships that may affect DAC/LIC. Many of the tactics for this audience overlap with other audiences (e.g., rural, general public), but are included below to emphasize Thermostat Care's understanding of this audience's importance.

## **4.6.2 2025 Results**

### **4.6.2.1 Existing Location Outreach**

In 2025, Thermostat Care conducted outreach to existing collection locations in DAC/LICs to ensure compliance and a positive experience for DAC/LIC residents when visiting a collection location. This outreach is detailed in relevant audience sections (e.g., retailers, wholesalers, HHW). Outreach included up to three phone calls, a reminder email (if unresponsive to phone calls), and a site visit (if unresponsive to phone calls and email).

### **4.6.2.2 Potential Location Outreach**

Potential location outreach was conducted to establish additional public collection locations for DAC/LIC residents. This outreach resulted in twelve new collection locations in DAC/LICs. This number may include some overlap between the reported new locations in rural districts as there is some geographic overlap between DAC/LIC and rural districts.

- Butte County: Butte Habitat for Humanity ReStore (Other, Public - Community-Based Organization)
- Colusa County: Messick Ace Hardware (Retailer)
- Los Angeles County: Ferguson (Wholesaler)
- Los Angeles County: Hyperion S.A.F.E. Center (HHW)
- Los Angeles County: Randall Street S.A.F.E. Center (HHW)
- Los Angeles County: Gaffey Street S.A.F.E. Center (HHW)
- Los Angeles County: Washington Blvd. S.A.F.E. Center (HHW)
- Siskiyou County: Black Butte Transfer Station (HHW)
- Siskiyou County: Oberlin Road Transfer Station (HHW)
- Trinity County: Trinity Center General Store (Retailer)
- Trinity County: Trinity County Library (Other, Public - Government Agency)
- Tulare County: Housing Authority of Tulare County (Other, Private - Apartment & Property Management Associations/Organization & Housing Authorities)

As detailed in [section 4.4.2.2](#) (Contractors - Potential Location Outreach), Thermostat Care conducted in-person contractor outreach in DAC/LIC Southeast Los Angeles County (Paramount, Downey, and Bell Gardens). The pilot included visits to licensed HVAC contractors, service technicians, and demolition contractors.

### **4.6.2.3 Non-English Content**

As many residents of DAC/LIC speak languages other than English as their primary language, distributing non-English content is outlined in the Program Plan as a tactic to lower barriers to engaging with DAC/LIC residents.

The following non-English materials were distributed in 2025:

- Point of purchase (POP) materials
  - 16 Spanish shelf talkers ([Appendix 8.4.5](#))
  - 1 Chinese shelf talker ([Appendix 8.4.5](#))
  - 13 Spanish window clings ([Appendix 8.4.6](#))
  - 1 Chinese window cling ([Appendix 8.4.6](#))
- 10 Spanish Program Overview flyers ([Appendix 8.4.3](#))
- 200 multilingual bill inserts (English, Spanish, Vietnamese, Chinese) to the City of Sunnyvale ([Appendix 8.4.9](#))
- 3 Spanish Universal Waste Regulation trainings ([Appendix 8.6.3](#))
- 6 Spanish Inyo County-specific event flyers distributed during the event ([Appendix 8.5.12](#))
- 6 Spanish posts through a social media campaign with the California Contractors State License Board (CSLB) on Meta and X accounts; posts were either combined with English or solely in Spanish ([Appendix 8.5.19](#))
- 1 Spanish radio public service announcement (PSA) placement with Gigantes Radio Network ([Appendix 8.5.31](#))
- 6,940 website clicks from 1 multilingual Meta Ads campaign ([Appendix 8.5.32](#))

[ThermostatCare.org](#) also provides a non-English language plug-in so that website information can be translated into a variety of languages such as Chinese, Vietnamese, Tagalog, Korean, and Spanish. Additionally, there are downloadable materials available on the program website available in non-English languages (such as informational/educational flyers and Universal Waste Regulation training).

#### 4.6.2.4 Collection Events

As mentioned in [section 4.3.2.4 Collection Events](#), Thermostat Care partnered with City of Irwindale (located in a DAC) on a collection event on 6/14/25.

- Approximately 75–80% of engaged participants primarily spoke Spanish
- Bilingual staff provided real-time explanation of safe disposal and incentive procedures
- Nearby collection locations were highlighted for future use

#### 4.6.2.5 Community-Based Organization Partnerships

As mentioned in [section 4.5.2.4 CBO Partnerships](#) (but also relevant to this audience), Thermostat Care researched and conducted outreach to 27 community-based organizations and entities serving disadvantaged or low-income communities and formed a partnership with Butte Habitat for Humanity ReStore.

## 4.6.3 Evaluation

An evaluation of disadvantaged and low-income community efforts is detailed below:

- Partnerships outreach was successful as it created not only a community advocate of mercury thermostat education in Butte Habitat for Humanity ReStore, but also helped to establish another collection location for local residents.
- Due to feedback from collection locations in DAC/LIC, Thermostat Care focused on making sure not only DAC/LIC residents had non-English materials, but also collection location staff had non-English materials (specifically training materials such as Universal Waste Regulation training materials).
- Potential location outreach was successful in improving DAC/LIC collection location accessibility with 12 new collection locations in DAC/LIC.

DAC/LIC residents continued to have accessible collection locations in 2025, with an increase of 12 locations. Additionally, partnerships and a focus on non-English materials helped Thermostat boost its messaging to DAC/LIC residents as well as the collection locations within DAC/LIC.

## 4.7 General Public

The general public represents Thermostat Care's broadest audience and includes all California residents.

Members of the general public may encounter mercury thermostats, either in residential or business facilities.

### 4.7.1 2025 Strategy

General public strategy in 2025 focused on increasing overall program awareness and engagement. Tactics for this audience included:

- Google Search Ads
- Social media content creation and boosting
- Public Service Announcement
- Education and outreach campaign
- Continuing to manage [ThermostatCare.org](https://ThermostatCare.org)'s website

### 4.7.2 2025 Results

#### 4.7.2.1 Google Search Ads

Thermostat Care managed Google Search ads throughout 2025, engaging people when they utilized key search words such as "thermostat" ([Appendix 8.5.30](#)). Results from those ads:

- 124 impressions
- 19 clicks to the Thermostat Care website

Search ad results declined in 2025 (down from 866 impressions and 130 clicks in 2024). As impressions are only gained when California residents search particular mercury thermostat-related terms, this may support the decrease in mercury thermostat prevalence.

## 4.7.2.2 Social Media

Social media content was developed and published on Thermostat Care's Facebook and Instagram accounts throughout 2025. Content focused on promoting collection locations, educating on the harms of mercury, and increasing awareness of the Thermostat Care program and available offerings such as collection incentives.

### Facebook highlights

- 270 net follower growth
- 2,496 engagements (including likes, comments, and shares)
- 655,551 views
- 60 posts published

### Instagram

- 12 net follower growth
- 1,211 engagements (including likes, comments, and shares)
- 5,642 views
- 59 posts published

## 4.7.2.3 Public Service Announcement

Aligned with the Program Plan, Thermostat Care developed a media campaign to distribute a public service announcement (PSA). The PSA was available to many stations in 2025, but Thermostat Care found the most fruitful partnership to be with a previously partnered Cumulus Media station in San Francisco. Their English station (KNBR) as well as their Spanish station (Gigantes Radio Network) aired the PSA 45 times ([Appendix 8.5.31](#)), resulting in an estimated 2,800,000 impressions. The PSA raised awareness of Thermostat Care and its offerings such as available collection incentives. By focusing on the continued partnership with Cumulus Media station, Thermostat Care successfully increased total PSA impressions (up from 1,535,763 in 2024).

## 4.7.2.4 Education & Outreach Campaign

From October 17 through November 30, 2025, Thermostat Care implemented a statewide education and outreach campaign to increase awareness of safe mercury thermostat disposal and related collection incentives, as well as drive traffic to [ThermostatCare.org](https://ThermostatCare.org).

Campaign execution included targeted advertising across Meta (Facebook and Instagram) and YouTube. Creative assets emphasized the \$30 incentive, how to identify mercury thermostats, and available disposal methods ([Appendix 8.5.32](#)).

Across all channels, the campaign generated:

- 132,720+ estimated reach
- 868,297 impressions
- 8,766 website clicks from campaign-related content
- 6,940 non-English website clicks (Chinese, Korean, Spanish, Tagalog, and Vietnamese)
- 3,487 Meta engagements

Compared to 2024, website clicks from campaign-related content increased by more than 80%, reflecting improved targeting and creative performance. The 2025 transition from Google Responsive Ads to Meta display ads for non-English content improved targeting reliability and ensured consistent delivery across language audiences.

During the campaign period, [ThermostatCare.org](https://ThermostatCare.org) experienced significant behavioral increases compared to the preceding period:

- 790% increase in unique visitors
- 404% increase in total events
- 138% increase in user engagement
- 185% increase in scroll depth

#### 4.7.2.5 Program Website

The “Residents” [landing page](#) of [ThermostatCare.org](https://ThermostatCare.org) remained the primary digital information hub for the general public audience and included disposal guidance, mercury risk education, and incentive information.

2025 results:

- 18,764 unique users to overall website
- 32,425 page views to overall website
- 1,216 unique users on the “Residents” landing page
- 229 file downloads from the “Residents” landing page

## 4.7.3 Evaluation

An evaluation of general public efforts is detailed below:

- Social media engagement heavily increased (3,707 total engagements in 2025 as compared to 927 in 2024), despite fewer posts. This points to a success in finding an appropriate frequency of posts paired with boosted posts and ads. In addition, non-English ads were transitioned from Google Ads to Meta in 2025, which may also account for the increase.
- The 2025 campaign demonstrated optimized performance relative to 2024, generating greater reach and engagements. Website behavior during the campaign (including engagement and scroll depth increases) demonstrates that campaign-driven users meaningfully interacted with program information.
- Awareness of the Thermostat Care program increased according to the annual survey as compared to 2024 results (from 7% to 15%). Additionally, awareness of safe disposal options remained high (71% in 2024 and 70% in 2025). Despite these successes in awareness, collection continues to slowly decrease. Supporting this decrease, members of the general public with a mercury thermostat in their home decreased by 3% in 2025 (as reported in the annual survey).
- Continuing to run a PSA with KNBR Gigantes radio station provided a significant number of impressions and met goals outlined in the Program Plan for conducting larger-scale media outreach.

Thermostat Care successfully reached California residents in a variety of methods in 2025, successfully increasing program awareness and reach as compared to previous years.

## 4.8 Homeowners

This audience includes Californians who own or manage a residential property. This audience overlaps with many other audiences (such as general public, rural districts, DAC/LIC).

Homeowners may be replacing a mercury thermostat as they make energy efficiency improvements or renovate their home.

### 4.8.1 2025 Strategy

Homeowner strategy in 2025 focused on continuing to grow existing partnerships and relationships to increase awareness of collection locations, Thermostat Care, and available incentives amongst homeowners. As this audience overlaps with many others, the tactics listed below are only specific to homeowners (despite homeowners being reached through various other audiences as well):

- Homeowner association partnerships
- Homeowner magazine content placements
- Continuing to manage [ThermostatCare.org](https://ThermostatCare.org)'s webpage relevant to homeowners

## 4.8.2 2025 Results

### 4.8.2.1 Homeowners Associations and Related Partnerships

In 2025, Thermostat Care reached homeowners through homeowner association (HOA) engagement, publication placements, and professional network presentations. Outreach was designed to reach residents during property transactions, renovation planning, and points at which mercury thermostats are most likely to be encountered.

Direct outreach to 44 homeowner associations (HOAs) and related organizations included phone calls, emails, and in-person meetings. This outreach resulted in:

- 1 article ([Attachment 8.5.17](#)) published in the California Department of Real Estate's (DRE) Spring Bulletin (with an estimated reach of 426,567 through DRE's ListServ, website, and newsletter)
- 1 webinar ([Attachment 8.4.12](#)) presented to the North San Luis Obispo County Association of Realtors, reaching an estimated 40 realtors (combination of in-person and virtual attendees)

### 4.8.2.2 Homeowner Magazines

In 2025, Thermostat Care continued to reach homeowners through the previously partnered *The Home Improvement Guide*, home improvement magazines designed to meet homeowners when they are renovating their home and more likely to replace their mercury thermostat.

- Content placed in both Northern and Southern California versions of *The Home Improvement Guide* ([Appendix 8.5.18](#))
  - 302,524 estimated reach

### 4.8.2.3 Program Website

As required in the Program Plan and mentioned in [section 4.7.2.5 Program Website](#), the "Residents" [landing page](#) of [ThermostatCare.org](#) served as a resource hub for homeowners and recorded:

- 1,216 unique users
- 229 file downloads

## 4.8.3 Evaluation

An evaluation of homeowner efforts is detailed below:

- The amount of homeowners who reported having a mercury thermostat in their home decreased by two percent according to the annual survey, which aligns with overall prevalence and collection trends slowly decreasing.
- Continuing content partnership with *The Home Improvement Guide* was deemed successful as it met Program Plan requirements and also met homeowners at the exact point in home renovation where they may be removing a mercury thermostat.



Homeowners were successfully reached through many audiences and tactics in 2025. As they renovate their homes and potentially replace a mercury thermostat, Thermostat Care continues to meet them at key inflection points.

## 4.9 Contractors State License Board

The California Contractors State License Board (CSLB) was established in 1929 and works to protect California consumers by licensing and regulating the state's construction industry. CSLB licenses contractors across 45 classifications and serves as the primary regulatory authority for construction-related trades, including HVAC (C-20) and demolition (C-21) contractors.

Although CSLB does not have a direct correlation with mercury thermostat collection, they oversee contractors who may come across mercury thermostats through their line of work. As a trusted authority, CSLB can amplify Thermostat Care messaging and increase awareness of the program and its offerings to contractors.

### 4.9.1 2025 Strategy

In 2025, CSLB strategy focused on continuing to build the relationship with CSLB Public Affairs leadership that Thermostat Care had previously collaborated with. Outreach efforts included:

- Implementing a joint social media campaign
- Exploring opportunities for continued co-promotion of best practices

### 4.9.2 2025 Results

#### 4.9.2.1 Joint Social Media Campaign

After years of establishing and growing this relationship, Thermostat Care is able to keep open lines of communication with CSLB representatives to distribute information and materials relevant to contractors. As a result of this growing relationship, a joint social media campaign was launched on CSLB platforms ([Appendix 8.5.19](#)). The campaign included:

- Co-creating and publishing six posts during July and August 2025. Posts were in English and Spanish. Content focused on safe mercury thermostat disposal and contractor compliance responsibilities
  - Meta Posts
    - 7,100+ estimated reach
    - 2,800 views
    - 29 interactions
  - X posts
    - 3,400 followers
    - 81 views

## 4.9.2.2 Additional Partnership

Due to conversations with CSLB Chief of Public Affairs, Thermostat Care shared additional educational materials with CSLB to share across their platforms such as their newsletter, website, and social media:

- Contractors fact sheet ([Appendix 8.4.14](#))
- Universal Waste Regulation training ([Appendix 8.6.2](#))

## 4.9.3 Evaluation

An evaluation of CSLB efforts is detailed below:

- Over the years, Thermostat Care has established and nurtured a strong working relationship with CSLB that includes brainstorming how to promote the program and ensure contractor compliance. This is evidenced by the efforts and results of 2025 but also annual survey results in which a CSLB representative reported “extensive understanding” of the program (compared to “good understanding” in 2024).
- The partnered social media campaign was successful, both in terms of growing the CSLB relationship and also educating contractors via a trusted resource (resulting in a reach of over 7,100).
- Additionally, annual survey feedback from CSLB representative recommending annual reminders and trade association collaboration re-affirms Thermostat Care’s broader contractor engagement strategy.

## 4.10 Municipal Utility Districts

A Municipal Utility District (MUD) is a type of special district that provides public utility services within a defined geographic area. In accordance with the [California Special Districts Association](#) (CSDA), “special districts are local governments created by the people of a community to deliver specialized services essential to their health, safety, economy and well-being.”

MUDs communicate directly with California residents who may be replacing a mercury thermostat through utility bill communications. MUD partnerships serve to boost Thermostat Care messaging and increase awareness of the program, safe disposal options, and available incentives.

### 4.10.1 2025 Strategy

In 2025, outreach efforts focused on continued relationship-building and placement of Thermostat Care materials on MUD platforms to increase customer awareness of Thermostat Care and available incentives.

## 4.10.2 2025 Results

### 4.10.2.1 Event-Based Outreach

Thermostat Care tabled at Anaheim Public Utilities' Orange County Green Expo event, providing direct, in-person public education and engagement with utility customers ([Appendix 8.5.20](#)).

2025 Results:

- Engaged with approximately 125 individuals through one-on-one conversations
- Distributed:
  - 26 Promotional postcards/handouts ([Appendix 8.4.15](#))
  - 26 Safe Disposal of Mercury Thermostats ([Appendix 8.4.1](#))
  - 3 incentive forms ([Appendix 8.6.9](#))
  - 30 Thermostat Care-branded pens
  - 17 Thermostat Care-branded magnets ([Appendix 8.4.18](#))

Key takeaways:

- Spoke with 4 attendees who identified that they had mercury thermostats at home and were provided with incentive forms and disposal guidance
- Most attendees were unfamiliar with how to identify a mercury thermostat
- After receiving education on how to identify mercury thermostats, many attendees determined they did not have a mercury thermostat, but recognized that friends or family members may have one, and took materials to share

### 4.10.2.2 MUD Partnerships

As in prior years, website and digital resource placements remained the most efficient and sustainable form of partnership with MUDs, providing an easy method for MUDs to support program awareness among their customers.

2025 new content placements included:

- City of Healdsburg: Shared website and social media assets (including Spanish-language content), resulting in confirmed placement on utility website and social media channels ([Appendix 8.5.21](#))
- City of Banning: Shipped 50 incentive forms for local distribution ([Appendix 8.6.9](#))
- City of Sunnyvale: Shared bill insert template, then shipped 200 bill inserts, progressed translation development for Chinese and Vietnamese, and shipped 200 multilingual bill inserts (English, Spanish, Vietnamese, Chinese) ([Appendix 8.4.9](#))
- California Municipal Utilities Association (CMUA): Shared bill insert template ([Appendix 8.4.9](#)) and partnership toolkit ([Appendix 8.4.10](#)) for broader utility network visibility
- City of Napa: Following engagement at the Thermostat Care booth during CRRA, the program established:
  - Placement of a bill insert with the City of Napa Utilities Department that will be distributed at the beginning of 2026 ([Appendix 8.5.22](#))
  - A [website placement](#) with Napa Recycling and Waste Services that discussed the program and included nearby collection locations ([Appendix 8.5.5](#))
- City of Burbank: Shipped 150 Upgrade Your Mercury Thermostat program flyers for local distribution ([Appendix 8.4.19](#))
- City of Corona: Shipped 250 Upgrade Your Mercury Thermostat program flyers for customer-facing distribution ([Appendix 8.4.19](#))
- City of Long Beach Energy Resources: Shipped 100 bill inserts to support utility-based public education and featured on their Facebook account ([Appendix 8.5.23](#))

While MUD platforms serve smaller customer bases relative to investor-owned utilities, these placements provide geographically targeted visibility and localized reinforcement within specific service territories.

## 4.10.3 Evaluation

An evaluation of MUD efforts is detailed below:

- In the annual survey, 100% of MUD contacts reported “some,” “good,” or “extensive” understanding of Thermostat Care (an increase of 14% compared to 2024 results).
- In the annual survey, additional printed materials and incentive forms were suggested. Thermostat Care followed through on this request, distributing 950+ printed bill inserts, incentive forms, and informational materials.
- MUD-attributed website traffic totaled 62 unique clicks to the Thermostat Care website.
- Digital placements, including website integrations, bill inserts and multilingual material distribution remain the most efficient and effective collaboration mechanisms.

## 4.11 Apartment and Property Management Associations and Organizations

Apartment and property managers have historically been difficult to engage directly due to decentralized ownership structures, limited centralized contact pathways, and frequent staff turnover. This audience of apartment and property management associations and organizations was established as a part of the [Mercury Thermostat Collection Act of 2021](#) to indirectly reach apartment and property managers and owners through channels they already follow.

Apartment and property management associations and organizations can reach apartment and property managers and owners who may manage properties with mercury thermostats.

### 4.11.1 2025 Strategy

In 2025, Thermostat Care strategy focused on continuing to build on existing relationships with relevant associations and organizations. Tactics for this audience included:

- Placing content with apartment and property management associations and organizations
- Attending conferences to attempt to engage relevant associations as well as property managers directly
- Partnerships with housing authorities (as they sometimes manage affordable housing units)

### 4.11.2 2025 Results

#### 4.11.2.1 Content Placement with Associations and Organizations

In 2025, Thermostat Care continued to build on partnerships with the California Rental Housing Association (CalRHA) and Apartment News Publications, Inc., leveraging their established communication channels to reach multifamily housing managers and owners statewide.

Placements included:

- 6 Editorial articles published ([Appendix 8.5.26](#)) on the “News” section of the Apartment News Publications, Inc. website raising awareness of the Thermostat Care program, risks of mercury, and available incentives
- 6 Spotlight features ([Appendix 8.5.27](#)) in the monthly Apartment News Publications, Inc. newsletter in which the Thermostat Care program and a link to the previously mentioned articles were highlighted

Estimated reach included the CalRHA audience, including property owners and managers across California:

- 100,000+ for editorial articles
- 27,400+ for spotlight feature

#### 4.11.2.2 Conference Attendance

Thermostat Care operated a booth at the California Housing Community Development Conference & Expo in December 2025, whose attendees included property managers and owners, housing authority representatives, and city/county housing departments that may be renovating older buildings to be used as affordable housing. This was a unique opportunity to engage with many types of stakeholders in one place and increase awareness of mercury thermostat safe disposal and Thermostat Care's available incentives. Results included:

- 800+ reach of targeted housing-related professionals
- Developed interactive mercury thermostat quiz board to promote booth engagement ([Appendix 8.4.13](#))
- Distributed educational and promotional materials
  - 18 Safe Disposal of Mercury Thermostat flyers ([Appendix 8.4.1](#))
  - 3 Incentive forms ([Appendix 8.6.9](#))
  - 27 Branded magnets ([Appendix 8.4.18](#))
  - 16 Energy efficiency postcards ([Appendix 8.4.15](#))
  - 16 Business cards
  - 29 Thermostat Care-branded pens
- Obtained attendee list of 684 new housing-related contacts to conduct outreach with in future years

#### 4.11.2.3 Housing Authority Engagement

As housing authorities may manage or own affordable housing, 2025 efforts included a pilot of targeted research and engagement with housing authorities. Efforts included:

- Researching, identifying, and conducting outreach to 17 new housing authority contacts
- Attending the California Housing Community Development Conference & Expo (detailed above)

As a result of this outreach, Thermostat Care secured its first housing authority-operated private collection location (Housing Authority of Tulare County). The housing authority plans to have maintenance personnel use the container when they encounter mercury thermostats during renovation of publicly-managed housing units.

#### **4.11.6 Evaluation**

An evaluation of apartment and property management associations and organizations efforts is detailed below:

- During the 2025 survey, conferences were suggested as an additional tactic to pursue with this audience. This was piloted through attendance and booth tabling at the California Housing Community Development Conference & Expo. Many new contacts were made, a few of which were potentially relevant for future collaboration. Although the conference was successful in terms of trying a new tactic and increasing Thermostat Care awareness among conference attendees, many of the conference sessions and conference attendees' professional careers were focused on new construction and therefore mercury thermostats were not a priority.
- Housing authority partnerships expended much effort to research, get in contact with decision makers, and explain Thermostat Care's relevance to their programs. Some housing authorities focus on new construction with their affordable housing, but a highlight of this pilot was a successful partnership with Housing Authority of Tulare County.
- Continuing the existing partnership with CalRHA was successful, resulting in 100,000+ impressions and a high amount of reach.

#### **4.12 Public Utilities Commission**

The California Public Utilities Commission (CPUC) is a regulatory agency that oversees privately-owned utilities in California, including electric, natural gas, water, and telecommunications providers.

As CPUC oversees privately-owned utilities and utility-related programs, they can require those utilities to distribute Thermostat Care promotional and educational materials to their customers, particularly in relation to demand response or energy efficiency programs in which California residents may be replacing a mercury thermostat.

##### **4.12.1 2025 Strategy**

In 2024, Thermostat Care uncovered an alignment with not only CPUC but also CPUC-affiliated programs. In 2025, Thermostat Care continued efforts to strengthen direct engagement with CPUC representatives, Energy Division staff, and CPUC-affiliated programs.

##### **4.12.2 Results**

In 2025, Thermostat Care continued efforts to partner with the CPUC to combine outreach and incentive efforts, as outlined in the Program Plan.

Four calls and eleven emails were conducted to CPUC representatives throughout the year to discuss potential partnership and ways to collaborate. Additional relationship-building efforts included:

- Meeting with a CPUC Commissioner
- Meeting with a CPUC Energy Division staff member
- Drafting promotional newsletters about the program for sharing with Regional Energy Networks (RENs) ([Appendix 8.5.24](#))
- Identifying and emailing 34 thermostat-related programs operated by CPUC administrators
- Conversing with CPUC stakeholders at the California Energy Commission (CEC) Energy Innovation Summit

These developments reflect measurable progress in direct engagement relative to 2024 and provide clearer integration pathways within CPUC-administered programs. Specific success and further efforts are detailed below.

#### **4.12.2.1 REN Coordination**

Following introductions from CPUC staff, outreach was conducted with Regional Energy Network (REN) programs. RENs are authorized by the CPUC to serve as program administrators and deliver energy programs to local communities. Activities included:

- Conducting outreach to 3 RENs and 5 private utility contacts
- Sharing a bill insert template ([Appendix 8.4.9](#)) and website toolkit ([Appendix 8.4.17](#)) with 2 RENs
- Meetings with TECH Clean California and Clean Energy Connection to discuss partnership opportunities (that will be pursued in 2026)

This expansion builds upon 2024 efforts to collaborate with CPUC programs and utilities, further aligning Thermostat Care messaging with energy efficiency and other incentive initiatives that may intersect with thermostat replacement activity (e.g., upgrading to smart, energy-efficient thermostats).

#### **4.12.2.2 Utility Partnerships**

Through a combination of research and CPUC contact introductions, Thermostat Care also conducted outreach to utilities overseen by CPUC in an effort to place promotional content such as bill inserts. Outreach resulted in:

- MCE Clean Energy: Providing newsletter graphic inserts in English and Spanish ([Appendix 8.4.11](#))
- Pacific Gas & Electric (P&E): Program information and link added to the [demand response program web page](#) ([Appendix 8.5.29](#))



Placements with CPUC-regulated utilities generated 3,306 unique website clicks to [ThermostatCare.org](https://ThermostatCare.org).

## 4.12.3 Evaluation

An evaluation of CPUC efforts is detailed below:

- Due to years of continued efforts to get in touch with CPUC stakeholders, Thermostat Care was able to receive annual survey feedback from three CPUC representatives. These conversations continued to expand relationships and a mutual understanding of the Thermostat Care program and alignment with many CPUC programs, resulting in CPUC representatives sharing contact information for 34 thermostat-related programs (such as retrofitting programs that may be replacing mercury thermostats) for potential partnership.
- Private utility partnerships continue to be successful as they shared Thermostat Care promotional materials with their large customer reach. Additionally, many people engaged with materials (including clicking related links).

2025 engagement reflects a success of the program's strategic pivot away from direct CPUC partnership toward CPUC-funded programs and regulated utilities. As some of the CPUC programs center around decarbonization and retrofitting, replacing mercury thermostats may align well within those programs.

## 4.13 The State Energy Resources Conservation and Development Commission

The State Energy Resources Conservation and Development Commission (California Energy Commission or CEC) is California's primary energy policy and planning agency. The CEC establishes building energy efficiency standards, administers decarbonization initiatives, and oversees appliance efficiency regulations statewide.

Under California's Energy Code (Title 24, Part 6), replacement HVAC systems require digital thermostats. Engagement with CEC-administered and CEC-aligned programs therefore provides a targeted pathway to reach contractors at the point of thermostat removal.

### 4.13.1 2025 Strategy

In 2024, Thermostat Care uncovered more of an alignment with CEC-affiliated programs. In 2025, Thermostat Care continued efforts to partner with CEC-affiliated programs as well as CEC to distribute information about proper disposal of mercury thermostats and the Thermostat Care program, as outlined in the Program Plan. Tactics for this audience in 2025 included:

- Attending the CEC Energy Innovation Summit
- Direct partnership and relationship building with CEC representatives

## **4.13.2 2025 Results**

### **4.13.2.1 CEC Energy Innovation Summit**

Because the 2024 CEC Energy Innovation Summit was successful in connecting one on one with CEC-related representatives, Thermostat Care participated again in the 2025 Energy Innovation Summit in an effort to distribute information about proper disposal of mercury thermostats. Results included:

- Distributing 34 promotional postcards/handouts ([Appendix 8.4.15](#)) with specific information on energy efficiency
- Engaging in conversations with energy stakeholders, including energy-efficiency program representatives, a CPUC Commissioner, and CEC representatives

Conference participation reinforced program visibility within energy efficiency and electrification networks and supported continued integration of mercury disposal messaging within broader clean energy conversations.

### **4.13.2.2 CEC Building Standards Branch**

Based on previous recommendations to engage the Building Standards Branch (CBSC), Thermostat Care conducted further research and outreach in 2025, resulting in email outreach to three newly established contacts within the Building Standards Branch. Due to conversations with these newly established contacts, it was determined that a formal proposal process would not be applicable to the Thermostat Care program (despite previous recommendations towards this process). CBSC representatives shared guidance on Energy Code Ace, a CEC-administered platform that may be more relevant (detailed information shared below).

### **4.13.2.3 CEC Programs**

#### **Equitable Building Decarbonization Program**

In 2025, Thermostat Care conducted outreach to the CEC's Equitable Building Decarbonization Program, which implements direct-install energy efficiency upgrades in low-income households. These updates may potentially include replacing mercury thermostats, and therefore its activities directly align with Thermostat Care.

Thermostat Care representatives met with CEC staff to discuss potential partnership opportunities. As the program's direct-install setup works directly with program-hired contractors, it was determined that the best partnership opportunity was in ensuring the program contractors are sufficiently educated on Thermostat Care and its offerings if their retrofitting projects included replacement of a mercury thermostat. These conversations led to co-creation of a contractor booklet with specific guidance on safe disposal and helping customers complete incentive forms ([Appendix 8.6.18](#)). Each booklet also includes 25 incentive forms ([Appendix 8.6.9](#)) to support customer participation. The booklet will be printed and shared with Equitable Building Decarbonization Program representatives and contractors directly, making it easy to engage with the materials.

## **Energy Code Ace**

Energy Code Ace, a CEC-administered platform, provides no-cost tools and training to support compliance with California's Energy Code (Title 24, Part 6) and Title 20 Appliance Efficiency Regulations.

As a result of email outreach, a contact within the program was established. Conversations began to develop on how to best partner, and plan to continue into 2026.

## **4.13.3 Evaluation**

An evaluation of CEC efforts is detailed below:

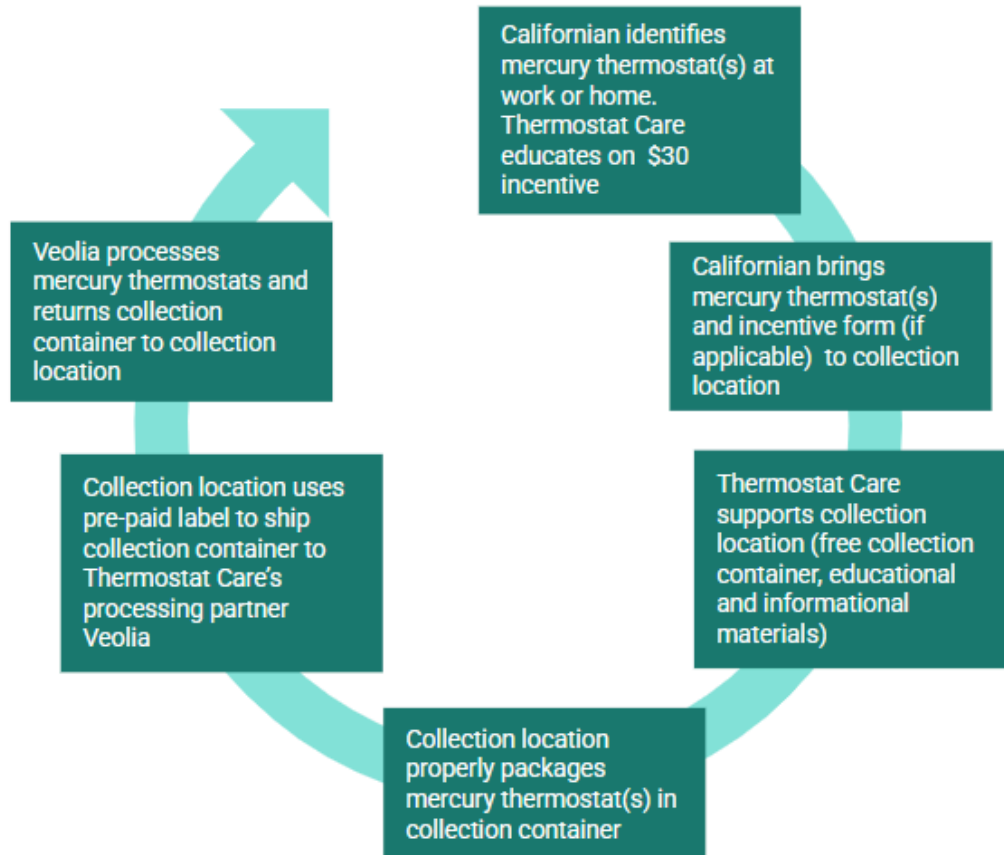
- For the second year in a row, Thermostat Care was able to connect directly with CEC representatives, both throughout the year and as a part of annual surveying. This shows the success of the yearslong process of researching, stakeholder conversations, and introductions.
- The most success has come from communication with CEC-funded programs that are relevant to mercury thermostats as noted above.

Thermostat Care has worked for years to establish a relationship with CEC to amplify the program and more recently with CEC-funded programs. Through dedicated outreach and conversations, the program has successfully made in-roads to coordinate program activities.

## 5. Collection & Management of Mercury Thermostats

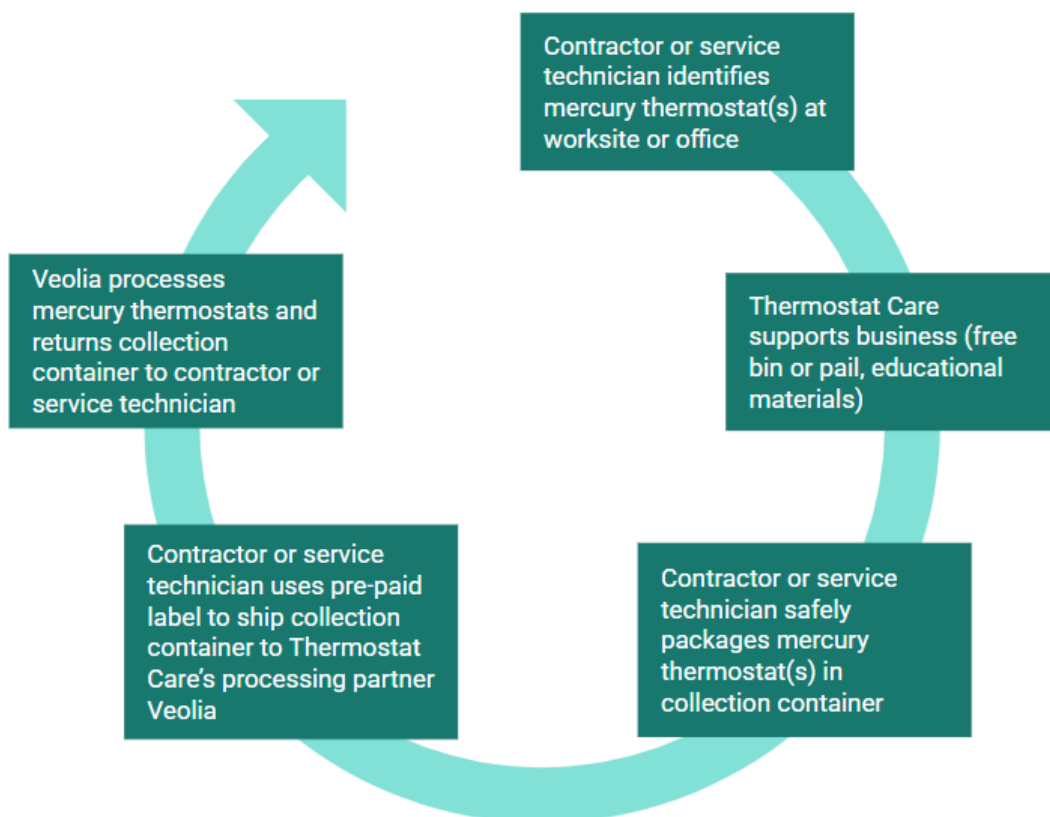
The diagrams below illustrate an overview of the collection cycle from identifying a mercury thermostat to mercury retort.

*Public Collection Location (e.g., retailers and wholesalers)*



# ThermostatCare

*Private Collection Location (e.g., contractors)*



The following sections provide further details on the collection and management of mercury thermostats step by step.

## 5.1 Collection of Mercury Thermostats

Businesses and facilities may request a no-cost collection container by completing a form on the program's website ([small pail](#) or [large bin](#)) and sending the completed form to [ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org). Container requests are fulfilled from processing partner Veolia's facility in Port Washington, Wisconsin and delivered directly to participating locations.

Each container includes:

- 1 prepaid FedEx Ground shipping label ([Appendix 8.6.7](#)) and envelope for return transport
- 1 plastic liner to secure collected mercury thermostats
- 4 plastic zip ties for safe transport
- 1 Accumulation Start Date sticker ([Appendix 8.6.8](#))
- 1 Storage and Shipping Requirements ([Appendix 8.6.6](#))
- 1 Universal Waste Regulation training ([Appendix 8.6.1](#))
- 1 Collection Location Guidelines (including instructions how to guide a customer through the incentive form, how to package a container properly, and where to go with any additional questions) ([Appendix 8.6.1](#))
- incentive forms (carbon-backed so the location can provide a copy to the customer) ([Appendix 8.6.9](#))
  - 10 inside large bins
  - 5 inside small pails
- plastic bags to package/seal the mercury thermostat
  - 30 inside large bins
  - 5 inside small pails

Collection locations then package mercury thermostats in accordance with applicable Universal Waste Regulations and return containers using the prepaid shipping label. If a location misplaces their prepaid shipping label, they email [info@thermostatcare.org](mailto:info@thermostatcare.org) and a new shipping label is re-issued and sent to the location. FedEx Ground supports pickup and transport logistics. As an additional form of support, Thermostat Care representatives also assist in scheduling a FedEx Ground pickup when helpful/needed. After processing, containers are cleaned and returned to collection locations for continued use.

## 5.2 Management and Processing of Mercury Thermostats

Upon receipt at Veolia's Port Washington Mineral Springs facility, returned containers are staged for processing in order of receipt. Collected mercury thermostats are consolidated into properly labeled drums in accordance with regulatory requirements. Drums remain sealed except when contents are added, and negative pressure ventilation is used during access to manage potential mercury vapor.

Full drums are prepared for processing. During this process:

- Mercury bulbs are removed from the thermostat housing
- Bulbs are placed into a processing vessel
- Once full, the vessel is loaded into a mercury recovery retort oven

Processing areas are designed to contain incidental breakage. If a bulb breaks and mercury is released, trained operators follow established procedures to contain and clean the area.

Processing areas are equipped with mercury vacuum equipment to manage residual contamination and support routine cleanup.

Following processing, the remaining debris primarily consists of glass ampule material. This debris is tested for residual mercury to confirm removal to levels below U.S. EPA Land Disposal Restriction (LDR) thresholds. Debris meeting applicable criteria is disposed of as non-hazardous solid waste at a permitted disposal facility.

## 6. Program Modifications

In accordance with [Health and Safety Code section 25214.8.13.5\(c\)](#), Thermostat Care reviewed annual survey responses and public comments and determined that proposals to modify the program were not warranted.

## 7. Accounting

### 7.1 Incentive Data

According to [California Health and Safety Code 25214.8.11.5](#), the program is required to provide collection incentives to consumers of no less than \$30 per mercury thermostat, as well as educate contractors, service technicians, and residents on the availability of the incentives. A collection incentive shall only be available to a consumer or service technician that attests to both their California state residency and that the returned mercury thermostat was removed from a building in California.

In 2025, 211 incentive checks were issued, totaling \$15,030. It should be noted that one incentive check can include multiple \$30 incentives since they are provided per mercury thermostat.

|                                                         | 2022    | 2023    | 2024     | 2025     |
|---------------------------------------------------------|---------|---------|----------|----------|
| <b>Number of Incentive Checks Provided to Consumers</b> | 56      | 72      | 171      | 211      |
| <b>Incentives Paid to Consumers</b>                     | \$1,680 | \$3,090 | \$10,740 | \$15,030 |

Incentive participation reflects continued engagement by eligible consumers and service technicians. Simultaneously during 2025, awareness of Thermostat Care by name among general public respondents increased from 7% in 2024 to 15% in 2025. Additionally, the percentage of the general public that has a mercury thermostat in their home decreased from 13% in 2024 to 10% in 2025.

Although licensed contractors are not eligible to receive the incentive, survey responses and outreach engagement confirm that contractors continue to play an important facilitation role by informing eligible California residents about the availability of incentives.

## 7.2 Expenditures

As required in [California Health and Safety Code Article 10.2.2.25214.8.13\(a\)\(1\)\(A\)\(vi\)\(V\)](#), below is a table and description of the qualified third party's expenditures incurred in administering the Thermostat Care program, as well as accounting of program administrative costs:

| Program Component             | Year 4 - 2025         |
|-------------------------------|-----------------------|
| Public Education and Outreach | \$1,024,767.62        |
| Program Administration        | \$171,315.32          |
| Survey                        | \$70,559.76           |
| Reporting                     | \$29,977.72           |
| <b>Total</b>                  | <b>\$1,296,620.42</b> |

Public education and outreach includes activities across audiences as described in [section 4](#) to engage with and educate relevant entities. Program administration includes administrative and project management costs incurred by the management and operation of the Thermostat Care program. Survey includes time and expenses related to conducting annual surveying across the required audiences as well as survey reporting. Reporting includes time and expenses related to annual reporting but also monthly data gathering and reporting throughout the year.

## 7.3 IRS Tax Form 990

As required in [California Health and Safety Code Article 10.2.2.25214.8.13\(a\)\(1\)\(A\)\(vi\)\(V\)](#), the most recent copy of Internal Revenue Service Form 990 for the qualified third party is available in [Appendix 8.7](#).



## 8. Appendix

### 8.1 Participating Public Collection Locations and Mercury Thermostats Collected at Each Location

#### 8.1.1 Retailer Collection Locations

| Location                                    | Address                     | City             | County       | Zip   | # of MT collected |
|---------------------------------------------|-----------------------------|------------------|--------------|-------|-------------------|
| Grand Lake Ace Hardware                     | 1221 Grand Avenue           | Piedmont         | Alameda      | 94610 | 0                 |
| Laurel Ace Hardware                         | 4024 MACARTHUR BLVD         | OAKLAND          | Alameda      | 94619 | 0                 |
| Jackson Ace Hardware and Garden             | 520 Sutter Street, Hwy 49   | Jackson          | Amador       | 95642 | 0                 |
| Meek's Lumber & Hardware                    | 10422 CA-49                 | Jackson          | Amador       | 95642 | 0                 |
| Sender's Market Inc                         | 8111 Garabaldi St           | Mountain Ranch   | Calaveras    | 95246 | 0                 |
| Sender's Market LLC Valley Springs          | 72 State Route 26           | Valley Springs   | Calaveras    | 95252 | 0                 |
| Young's Ace Hardware                        | 3505 Spangler Ln Suite 111  | Copperopolis     | Calaveras    | 95228 | 0                 |
| Close Lumber                                | 333 6th St                  | Williams         | Colusa       | 95987 | 0                 |
| Messick Ace Hardware                        | 729 Market Street           | Colusa           | Colusa       | 95932 | 0                 |
| Antioch ACE Hardware                        | 501 Sunset Dr               | Antioch          | Contra Costa | 94509 | 0                 |
| Oakley Ace Hardware                         | 3100 Main Street, Suite 266 | Oakley           | Contra Costa | 94561 | 0                 |
| Pastime Hardware                            | 10057 San Pablo Ave.        | El Cerrito       | Contra Costa | 94530 | 0                 |
| Pittsburg Ace Hardware                      | 125 E. Leland Road          | Pittsburg        | Contra Costa | 94565 | 0                 |
| Do-It-Best Hardware                         | 2514 Cameo Drive            | Cameron Park     | El Dorado    | 95682 | 0                 |
| Meek's Lumber & Hardware - South Lake Tahoe | 2763 Lake Tahoe Blvd        | South Lake Tahoe | El Dorado    | 96150 | 0                 |
| Canyon Fork Ace Hardware                    | 29181 Auberry Rd            | Prather          | Fresno       | 93651 | 0                 |
| Countrywide Building Materials              | 19 Fresno St                | Fresno           | Fresno       | 93706 | 0                 |
| Fowler Ace Hardware                         | 113 E. Main St.             | Fowler           | Fresno       | 93625 | 0                 |
| Fresno Ag Hardware                          | 4590 N First St             | Fresno           | Fresno       | 93726 | 0                 |
| Golden Valley Ace Hardware                  | 975 E. Manning Ave.         | Reedley          | Fresno       | 93654 | 0                 |
| Alsco Geyer Ace Hardware                    | 255 N Tehama St             | Willows          | Glenn        | 95988 | 0                 |
| Orland Ace Hardware                         | 820 5th St                  | Orland           | Glenn        | 95963 | 0                 |

|                                  |                        |                    |             |       |   |
|----------------------------------|------------------------|--------------------|-------------|-------|---|
| Orland Tires                     | 707 South St           | Orland             | Glenn       | 95963 | 0 |
| Carl Johnson True Value Hardware | 3950 Jacobs Ave        | Eureka             | Humboldt    | 95501 | 0 |
| Hensel's Ace Hardware            | 884 9th St             | Arcata             | Humboldt    | 95521 | 0 |
| Keenan Supply                    | 49 2nd St              | Eureka             | Humboldt    | 95501 | 0 |
| Sunny Brae Ace Hardware          | 86 Sunnybrae Ctr.      | Arcata             | Humboldt    | 95521 | 0 |
| Desert Paints                    | 623 Main Street        | El Centro          | Imperial    | 92243 | 0 |
| Holtville Ace Hardware           | 123 E 5th St           | Holtville          | Imperial    | 92250 | 0 |
| J&B Materials                    | 350 W Olive Ave        | El Centro          | Imperial    | 92243 | 0 |
| Lamont General Store             | 10405 Main Street      | Lamont             | Kern        | 93241 | 0 |
| Floyd's General Store            | 2020 S. Chester Ave    | Bakersfield        | Kern        | 93304 | 0 |
| Corcoran True Value Hardware     | 1140 Chittenden Ave    | Corcoran           | Kings       | 93212 | 0 |
| Lemoore True Value Hardware      | 217 W D St             | Lemoore            | Kings       | 93245 | 0 |
| Ervins True Value Hardware       | 735 Skyline Blvd       | Avenal             | Kings       | 93204 | 0 |
| Anawalt Lumber Co.               | 3730 Cross Creek Rd    | Malibu             | Los Angeles | 90265 | 0 |
| Ken's Ace Hardware               | 303 S Diamond Bar Blvd | Diamond Bar        | Los Angeles | 91765 | 0 |
| L B Johnson Ace Hardware         | 3600 Slauson Ave       | Maywood            | Los Angeles | 90270 | 0 |
| Merrit's Hardware                | 1302 N Hacienda Blvd   | La Puente          | Los Angeles | 91744 | 0 |
| San Dimas Ace Hardware           | 201 W Bonita Ave       | San Dimas          | Los Angeles | 91773 | 5 |
| Eno's Hardware                   | 1001 N Lake St         | Madera             | Madera      | 93638 | 0 |
| Sierra Supply                    | 5255 CA-49 N           | Mariposa           | Mariposa    | 95338 | 0 |
| Marin Ace                        | 180 Merrydale Road     | San Rafael         | Marin       | 94903 | 0 |
| Livingston True Value Hardware   | 321 2nd Street         | Livingston         | Merced      | 95334 | 0 |
| Adin Supply Store                | 104 Main St            | Adin               | Modoc       | 96006 | 0 |
| Four Seasons Supply Center       | 304 S Court St         | Alturas            | Modoc       | 96101 | 0 |
| High Country Lumber              | 243 Sierra Manor Rd    | Mammoth Lakes      | Mono        | 93546 | 0 |
| Platt Electric Supply            | 2009 Morlan Dr         | Napa               | Napa        | 94558 | 0 |
| Lake Almanor Ace Hardware        | 417 Main St            | Chester            | Plumas      | 96020 | 0 |
| Mountain Building Supply         | 1947 Lee Rd.           | Quincy             | Plumas      | 95971 | 0 |
| Mountain Hardware and Sports     | 282 Bonta St.          | Blairsden-Graeagle | Plumas      | 96103 | 0 |
| Plumas Ace Hardware              | 184 W Sierra Ave.      | Portola            | Plumas      | 96122 | 0 |
| Twain Harte Lumber & Hdwe        | 22956 Twain Harte Dr   | Twain              | Plumas      | 95383 | 0 |
| Builder's Supply                 | 66550 Pierson Blvd     | Desert Hot Springs | Riverside   | 92240 | 0 |
| Palm Desert Ace Hardware         | 74058 Highway 111      | Palm Desert        | Riverside   | 92260 | 2 |
| True Value Hardware              | 1260 4th St            | Hollister          | San Benito  | 95023 | 0 |

|                               |                          |                 |                 |       |   |
|-------------------------------|--------------------------|-----------------|-----------------|-------|---|
| Cedar Glen Trading Post       | 28946 Hook Creek Rd.     | Cedar Glen      | San Bernardino  | 92321 | 0 |
| K & L Hardware                | 26091 East Baseline      | San Bernardino  | San Bernardino  | 92410 | 0 |
| Center Hardware & Supply Co   | 3003 3rd St              | San Francisco   | San Francisco   | 94107 | 0 |
| Cole Hardware                 | 956 Cole St.             | San Francisco   | San Francisco   | 94117 | 3 |
| Cole Hardware Downtown        | 70 Fourth St.            | San Francisco   | San Francisco   | 94103 | 0 |
| Cole Hardware North Beach     | 627 Vallejo St.          | San Francisco   | San Francisco   | 94133 | 0 |
| Cole Hardware Russian Hill    | 2254 Polk St.            | San Francisco   | San Francisco   | 94109 | 0 |
| Discount Builders Supply      | 1695 Mission St          | San Francisco   | San Francisco   | 94103 | 0 |
| Fredericksen Hardware & Paint | 3029 Fillmore St         | San Francisco   | San Francisco   | 94123 | 1 |
| Progress Hardware             | 724 Irving St.           | San Francisco   | San Francisco   | 94122 | 0 |
| Standard 5 & 10 Ace           | 3545 California St       | San Francisco   | San Francisco   | 94118 | 0 |
| Universal Electric Supply Co  | 68 Converse St           | San Francisco   | San Francisco   | 94103 | 0 |
| Lockeford Ace Hardware        | 18960 N Highway 88       | Lockeford       | San Joaquin     | 95237 | 0 |
| Brisco's True Value Hardware  | 1005 El Camino Real      | Arroyo Grande   | San Luis Obispo | 93420 | 0 |
| Lowes                         | 2445 Golden Hills Rd.    | Paso Robles     | San Luis Obispo | 93446 | 0 |
| Miner's Ace Hardware          | 510 Atascadero Rd.       | Morro Bay       | San Luis Obispo | 93442 | 0 |
| Miner's Ace Hardware          | 1056 W. Grand Ave.       | Grover Beach    | San Luis Obispo | 93433 | 0 |
| Miner's Ace Hardware          | 1080 Los Osos Valley Rd. | Los Osos        | San Luis Obispo | 93402 | 0 |
| Miner's Ace Hardware          | 2034 Santa Barbara Ave.  | San Luis Obispo | San Luis Obispo | 93401 | 0 |
| Miner's Ace Hardware          | 553 W. Tefft St.         | Nipomo          | San Luis Obispo | 93444 | 0 |
| Miner's Ace Hardware          | 9370 El Camino Real      | Atascadero      | San Luis Obispo | 93422 | 0 |

|                                                    |                               |               |                 |       |   |
|----------------------------------------------------|-------------------------------|---------------|-----------------|-------|---|
| Miner's Ace Hardware (AG)                          | 186 Station Way               | Arroyo Grande | San Luis Obispo | 93420 | 0 |
| Brisbane Hardware and Supply Inc                   | 1 Visitacion                  | Brisbane      | San Mateo       | 94005 | 0 |
| Brownies Ace Hardware                              | 1563 Polk St                  | San Francisco | San Mateo       | 94109 | 0 |
| Hassett Ace Hardware                               | 282 Woodside Plaza            | Redwood City  | San Mateo       | 94061 | 4 |
| Blossom True Value Hardware                        | 1297 W El Camino Real         | Mountain View | Santa Clara     | 94040 | 0 |
| Hassett Ace Hardware                               | 875 Alma St                   | Palo Alto     | Santa Clara     | 94301 | 2 |
| Scarborough Lumber and Building Supply             | 20 El Pueblo Rd               | Scotts valley | Santa Cruz      | 95066 | 0 |
| Hovis Ace Hardware                                 | 37113 Main St.                | Burney        | Shasta          | 96013 | 0 |
| Valley West Ace Hardware                           | 20639 Gas Point Rd            | Cottonwood    | Shasta          | 96022 | 0 |
| Sierra Hardware                                    | 305 Main St                   | Downieville   | Sierra          | 95936 | 0 |
| Dollar General                                     | 15 Telco Way                  | Etna          | Siskiyou        | 96027 | 0 |
| Ramshaw Ace Hardware                               | 328 Mt Shasta Blvd            | Mt Shasta     | Siskiyou        | 96067 | 0 |
| Gate Depot                                         | 17526 CA-12                   | Sonoma        | Sonoma          | 95476 | 0 |
| Bidwell Appliance                                  | 327 Walnut St.                | Red Bluff     | Tehama          | 96080 | 5 |
| Los Molinos Ace Hardware                           | 7930 State Highway 99e        | Los Molinos   | Tehama          | 96055 | 0 |
| Red Bluff Ace Hardware                             | 22690 Antelope Blvd           | Red Bluff     | Tehama          | 96080 | 0 |
| Tractor Supply Co. - Red Bluff Distribution Center | 249 S Main St                 | Red Bluff     | Tehama          | 96080 | 0 |
| Ewing Irrigation & Landscape Supply                | 2321 S K St                   | Tulare        | Tulare          | 93274 | 0 |
| Nelson's Ace Hardware                              | 2230 W Walnut Ave             | Visalia       | Tulare          | 93277 | 0 |
| Ace Hardware of Thousand Oaks                      | 1934 E Avenida De Los Arboles | Thousand Oaks | Ventura         | 91362 | 0 |
| Ace Hardware                                       | 663 W Channel Islands Blvd    | Port Hueneme  | Ventura         | 93041 | 0 |
| Dollar General                                     | 16669 Willow Glen Rd          | Brownsville   | Yuba            | 95919 | 0 |
| Foothill Hardware (Ace Hardware)                   | 13860 Willow Glen Rd.         | Oregon House  | Yuba            | 95962 | 0 |

## 8.1.2 Wholesaler Collection Locations

| Location                                 | Address                       | City        | County       | Zip   | # of MT collected |
|------------------------------------------|-------------------------------|-------------|--------------|-------|-------------------|
| Allied Refrigeration                     | 2175 Adams Avenue             | San Leandro | Alameda      | 94577 | 0                 |
| Appliance Parts Distributor              | 6843 Dublin Blvd              | Dublin      | Alameda      | 94568 | 0                 |
| Daikin Comfort                           | 3018 Alvarado Street Suite C  | San Leandro | Alameda      | 94577 | 0                 |
| Ferguson                                 | 26999 Industrial Blvd.        | Hayward     | Alameda      | 94545 | 45                |
| Ferguson                                 | 6780 Sierra Ct. Unit Q        | Dublin      | Alameda      | 94568 | 3                 |
| Gensco                                   | 3395 ARDEN ROAD               | HAYWARD     | Alameda      | 94545 | 0                 |
| Heating & Cooling Supply, LLC            | 6510 Sierra Court             | Dublin      | Alameda      | 94568 | 0                 |
| Johnstone Supply                         | 1497 Zephyr Ave               | Hayward     | Alameda      | 94544 | 29                |
| Johnstone Supply                         | 1384 14th Street              | Oakland     | Alameda      | 94607 | 83                |
| Johnstone Supply                         | 7066 Las Postitas Rd. Suite D | Livermore   | Alameda      | 94551 | 10                |
| R. E. Michel Co.                         | 2921 Whipple Road             | Union City  | Alameda      | 94587 | 65                |
| Refrigeration Supplies Distributor (RSD) | 1376 STEALTH STREET           | LIVERMORE   | Alameda      | 94551 | 12                |
| Refrigeration Supplies Distributor (RSD) | 436 HESTER STREET             | SAN LEANDRO | Alameda      | 94577 | 10                |
| Rubenstein Supply Company                | 2800 San Pablo Avenue         | Oakland     | Alameda      | 94608 | 0                 |
| United Refrigeration                     | 3018 ALVARADO STREET SUITE A  | SAN LEANDRO | Alameda      | 94577 | 0                 |
| Us Air Conditioning Distributors (USACD) | 1995 Fairway Drive            | San Leandro | Alameda      | 94577 | 28                |
| W.W. Grainger, Inc.                      | 444 Doolittle Dr.             | San Leandro | Alameda      | 94577 | 1                 |
| Gensco                                   | 1400 SOUTH HIGHWAY 49         | JACKSON     | Amador       | 95642 | 0                 |
| Pace Supply                              | 224 MEYERS STREET             | CHICO       | Butte        | 95928 | 0                 |
| Slakey Brothers(Gensco)                  | 2301 Park Avenue              | Chico       | Butte        | 95928 | 0                 |
| Watsco                                   | 824 Cherry St.                | Chico       | Butte        | 95928 | 0                 |
| Allied Refrigeration                     | 2170 Commerce Avenue Suite U  | Concord     | Contra Costa | 94520 | 0                 |
| CFM Equipment Distributors, Inc.         | 5650 Imhoff Dr. Unit J        | Concord     | Contra Costa | 94520 | 0                 |
| Daikin Comfort                           | 4020 Nelson Ave. Suite 100    | Concord     | Contra Costa | 94520 | 0                 |

|                                          |                                    |                  |              |       |    |
|------------------------------------------|------------------------------------|------------------|--------------|-------|----|
| Gensco                                   | 2460 BATES AVENUE                  | CONCORD          | Contra Costa | 94520 | 3  |
| Hassler Heating And Air Conditioning     | 1537 South 56th Street             | El Cerrito       | Contra Costa | 94530 | 0  |
| Johnstone Supply Co                      | 1985 Arnold Industrial Way, Unit B | CONCORD          | Contra Costa | 94520 | 0  |
| Lennox                                   | 4090 Pike Lane B                   | Concord          | Contra Costa | 94520 | 0  |
| Refrigeration Supplies Distributor (RSD) | 2551 Stanwell Drive                | Concord          | Contra Costa | 94520 | 7  |
| Sigler's                                 | 1920 MARK COURT                    | CONCORD          | Contra Costa | 94520 | 19 |
| Specialty A/C Products                   | 185 mason circle suite A           | concord          | Contra Costa | 94520 | 0  |
| W.W. Grainger, Inc.                      | 2288 Pike Ct.                      | Concord          | Contra Costa | 94520 | 0  |
| Western Nevada Supply                    | 2141 JAMES AVENUE                  | South Lake Tahoe | El Dorado    | 96150 | 2  |
| CFM Equipment Distributors, Inc.         | 1744 South Pearl Ave.              | Fresno           | Fresno       | 93721 | 0  |
| Coast Appliance Parts                    | 3260 E. McKinley                   | Fresno           | Fresno       | 93703 | 0  |
| Daikin Comfort                           | 2620 East Byrd Avenue              | Fresno           | Fresno       | 93706 | 0  |
| Facsko                                   | 1528 N Thesta St.                  | Fresno           | Fresno       | 93703 | 7  |
| Geary Pacific                            | 3026 N. Business Park 102          | Fresno           | Fresno       | 93727 | 0  |
| Heating & Cooling LLC                    | 5357 E. Home Avenue                | Fresno           | Fresno       | 93703 | 0  |
| Johnstone Supply                         | 5658 E. CLINTON AVE.               | FRESNO           | Fresno       | 93727 | 0  |
| Lennox                                   | 1155 E. North Ave. Suite 102       | Fresno           | Fresno       | 93725 | 0  |
| R. E. Michel Co.                         | 5405 East Home Avenue Suite 107    | Fresno           | Fresno       | 93727 | 0  |
| Refrigeration Supplies Distributor (RSD) | 2208 EAST MCKINLEY AVENUE          | FRESNO           | Fresno       | 93703 | 0  |
| Sigler's                                 | 2345 LOS ANGELES STREET            | FRESNO           | Fresno       | 93721 | 0  |
| Slakey Brothers(Gensco)                  | 4333 NORTH EFFIE STREET            | FRESNO           | Fresno       | 93726 | 0  |
| Trane                                    | 3026 N Business Park Ave Suite 105 | Fresno           | Fresno       | 93727 | 0  |
| United Refrigeration                     | 1848 E. Griffith Way               | Fresno           | Fresno       | 93703 | 8  |
| Us Air Conditioning Distributors (USACD) | 2670 E. BYRD AVE                   | FRESNO           | Fresno       | 93706 | 12 |
| W.W. Grainger, Inc.                      | 1335 Tuolumne St                   | Fresno           | Fresno       | 93706 | 0  |
| Watsco                                   | 5449 E. Lamona Avenue              | Fresno           | Fresno       | 93727 | 0  |
| Daikin Comfort                           | 7335 East Heil Ave                 | El Centro        | Imperial     | 92243 | 0  |

|                                             |                       |                  |             |       |    |
|---------------------------------------------|-----------------------|------------------|-------------|-------|----|
| Refrigeration Supplies Distributor (RSD)    | 110 EAST MAIN STREET  | EL CENTRO        | Imperial    | 92243 | 6  |
| Us Air Conditioning Distributors (USACD)    | 1002 Industry Way     | El Centro        | Imperial    | 92243 | 0  |
| Watsco                                      | 899 Industry Way      | El Centro        | Imperial    | 92243 | 0  |
| Western Nevada Supply                       | 515 S. Main Street    | Bishop           | Inyo        | 93514 | 32 |
| Bacsco                                      | 330 East 19th Street  | BAKERSFIELD      | Kern        | 93305 | 0  |
| Coast Appliance Parts                       | 1404 29th Street      | Bakersfield      | Kern        | 93301 | 0  |
| Daikin Comfort                              | 2295 Gibson Street    | Bakersfield      | Kern        | 93308 | 0  |
| Heating & Cooling LLC                       | 2401 E. Brundage Lane | Bakersfield      | Kern        | 93307 | 4  |
| Johnstone Supply                            | 2130 "V" STREET       | Bakersfield      | Kern        | 93301 | 0  |
| Lennox                                      | 7301 Meany Avenue     | Bakersfield      | Kern        | 93308 | 1  |
| Refrigeration Supplies Distributor (RSD)    | 621 EAST 21ST STREET  | BAKERSFIELD      | Kern        | 93305 | 3  |
| Sigler's                                    | 7021 Schirra Court    | Bakersfield      | Kern        | 93313 | 1  |
| United Refrigeration                        | 3101 Gilmore Ave      | BAKERSFIELD      | Kern        | 93308 | 7  |
| Us Air Conditioning Distributors (USACD)    | 720 Williams Street   | Bakersfield      | Kern        | 93305 | 4  |
| W.W. Grainger, Inc.                         | 3900 Easton Dr        | Bakersfield      | Kern        | 93309 | 0  |
| Watsco                                      | 149 UNION AVENUE      | Bakersfield      | Kern        | 93307 | 1  |
| Kings County Pipe (Empire Supply Co., Inc.) | 500 E. Sixth St.      | Hanford          | Kings       | 93230 | 0  |
| Western Nevada Supply                       | 200 BELLA WAY         | SUSANVILLE       | Lassen      | 96130 | 0  |
| AC Pro                                      | 13409 Garvey Ave      | Baldwin Park     | Los Angeles | 91706 | 0  |
| AC Pro                                      | 170 N. Daisy Ave.     | Pasadena         | Los Angeles | 91107 | 29 |
| AC Pro                                      | 9214 Artesia Blvd     | Bellflower       | Los Angeles | 90706 | 1  |
| AC Pro                                      | 9216 Eton Ave         | Chatsworth       | Los Angeles | 91311 | 3  |
| AC Pro                                      | 149 Village Court     | San Dimas        | Los Angeles | 91773 | 0  |
| AC Pro                                      | 2875 Cherry Avenue    | Signal Hill      | Los Angeles | 90755 | 0  |
| Air Cold Supply - A Ferguson Enterprise     | 2750 S. Towne Avenue  | Pomona           | Los Angeles | 91766 | 0  |
| Allied Refrigeration                        | 1256 Price Avenue     | Pomona           | Los Angeles | 91767 | 18 |
| Allied Refrigeration                        | 15558 Cabrito Road    | Van Nuys         | Los Angeles | 91406 | 20 |
| Allied Refrigeration                        | 19220 Normandie Ave.  | Torrance         | Los Angeles | 90502 | 8  |
| Allied Refrigeration                        | 2300 E. 28th Street   | Signal Hill      | Los Angeles | 90755 | 4  |
| Allied Refrigeration                        | 306 S. Ninth Avenue   | City of Industry | Los Angeles | 91746 | 5  |

|                                 |                                 |                  |             |       |     |
|---------------------------------|---------------------------------|------------------|-------------|-------|-----|
| Allied Refrigeration            | 3650 Holdrege Avenue            | Los Angeles      | Los Angeles | 90016 | 28  |
| Allied Refrigeration            | 917 Mc Garry St.                | Los Angeles      | Los Angeles | 90021 | 16  |
| American Refrigeration Supplies | 910 Justin Avenue               | Glendale         | Los Angeles | 91201 | 13  |
| Baker Distribution              | 11636 Tuxford Street            | Sun Valley       | Los Angeles | 91352 | 0   |
| Coast Appliance Parts           | 2606 Lee Avenue                 | South El Monte   | Los Angeles | 91733 | 9   |
| Coast Appliance Parts           | 15700 S. Broadway               | Gardena          | Los Angeles | 90248 | 0   |
| Coast Appliance Parts           | 6250 Cherry Avenue              | Long Beach       | Los Angeles | 90805 | 0   |
| Coast Appliance Parts           | 5916 Kester Avenue              | Van Nuys         | Los Angeles | 91411 | 0   |
| Daikin Comfort                  | 16150 STAGG STREET              | VAN NUYS         | Los Angeles | 91406 | 25  |
| Daikin Comfort                  | 20035 E. Walnut Drive North     | City of Industry | Los Angeles | 91789 | 0   |
| Daikin Comfort                  | 23021 Normandie Avenue          | Torrance         | Los Angeles | 90501 | 3   |
| Daikin Comfort                  | 315 Cloverleaf Drive            | Baldwin Park     | Los Angeles | 91706 | 13  |
| Daikin Comfort                  | 3334 San Fernando Rd            | Los Angeles      | Los Angeles | 90065 | 10  |
| Daikin Comfort                  | 3633 Lenawee Ave. Ste 180       | Los Angeles      | Los Angeles | 90016 | 19  |
| Daikin Comfort                  | 525 PARK AVENUE SUITE A         | SAN FERNANDO     | Los Angeles | 91340 | 12  |
| Daikin Comfort                  | 9440 Lurline Ave                | Chatsworth       | Los Angeles | 91311 | 4   |
| Daikin Comfort                  | 40222-A LaQuinta Lane Suite 101 | Palmdale         | Los Angeles | 93551 | 0   |
| Daikin Comfort                  | 9834 Alburtis Avenue            | Santa Fe Springs | Los Angeles | 90670 | 0   |
| Ferguson                        | 11244 Playa Court               | Culver City      | Los Angeles | 90230 | 0   |
| Ferguson                        | 1144 West Avenue L12            | Lancaster        | Los Angeles | 93534 | 0   |
| Ferguson                        | 13500 Saticoy Street            | Van Nuys         | Los Angeles | 91402 | 15  |
| Ferguson                        | 3030 N Kenwood St Unit F        | Burbank          | Los Angeles | 91505 | 0   |
| Ferguson                        | 26470 Summit Circle             | Santa Clarita    | Los Angeles | 91350 | 6   |
| Ferguson                        | 429 MADERA ST.                  | SAN GABRIEL      | Los Angeles | 91776 | 246 |
| Ferguson                        | 640 Ayon Avenue                 | Azusa            | Los Angeles | 91702 | 3   |
| Ferguson                        | 9401 Oso Avenue                 | Chatsworth       | Los Angeles | 91311 | 12  |
| Geary Pacific                   | 16665 Arminta Street            | Van Nuys         | Los Angeles | 91406 | 9   |
| Geary Pacific                   | 16037 Foothill Blvd             | Irwindale        | Los Angeles | 91706 | 0   |
| Hajoca Corporation              | 12334 Denholm Drive             | El Monte         | Los Angeles | 91732 | 0   |
| Heating & Cooling LLC           | 139 N. Sunset Blvd              | CITY OF INDUSTRY | Los Angeles | 91744 | 0   |



|                                |                         |                  |             |       |     |
|--------------------------------|-------------------------|------------------|-------------|-------|-----|
| Heating & Cooling LLC          | 3650 N. INDUSTRY Avenue | LAKEWOOD         | Los Angeles | 90712 | 0   |
| Heating & Cooling LLC 825      | 9714 DEERING AVENUE     | CHATSWORTH       | Los Angeles | 91311 | 0   |
| Heating & Cooling Supply, LLC  | 14742 Raymer Street     | Van Nuys         | Los Angeles | 91405 | 0   |
| Hirsch Pipe & Supply Co., Inc. | 1011 N. Gower St.       | Hollywood        | Los Angeles | 90038 | 1   |
| Hirsch Pipe & Supply Co., Inc. | 2920 E. Miraloma Ave.   | Anaheim          | Los Angeles | 92806 | 0   |
| Hirsch Pipe & Supply Co., Inc. | 23023 Normandie Ave.    | Torrance         | Los Angeles | 90501 | 2   |
| Hirsch Pipe & Supply Co., Inc. | 7811 Deering Ave.       | Canoga Park      | Los Angeles | 91304 | 1   |
| Hirsch Pipe & Supply Co., Inc. | 3530 E. Anaheim St.     | Long Beach       | Los Angeles | 90804 | 0   |
| Hirsch Pipe & Supply Co., Inc. | 1330 S. Atlantic Blvd.  | Los Angeles      | Los Angeles | 90022 | 0   |
| Hirsch Pipe & Supply Co., Inc. | 2343 San Fernando Rd.   | Los Angeles      | Los Angeles | 90065 | 0   |
| Hirsch Pipe & Supply Co., Inc. | 3317 W. Jefferson Blvd. | Los Angeles      | Los Angeles | 90018 | 0   |
| Hirsch Pipe & Supply Co., Inc. | 12024 Sherman Way       | North Hollywood  | Los Angeles | 91605 | 0   |
| Hirsch Pipe & Supply Co., Inc. | 1717 19th St.           | Santa Monica     | Los Angeles | 90404 | 0   |
| Hirsch Pipe & Supply Co., Inc. | 14949 Oxnard St.        | Van Nuys         | Los Angeles | 91411 | 0   |
| Howard Industries              | 8855 WASHINGTON BLVD    | CULVER CITY      | Los Angeles | 90232 | 172 |
| Johnstone Supply               | 1433 Venice Blvd.       | Los Angeles      | Los Angeles | 90006 | 36  |
| Johnstone Supply               | 19005 Parthenia Road    | Northridge       | Los Angeles | 91324 | 32  |
| Johnstone Supply               | 25027 Anza Drive        | Valencia         | Los Angeles | 91355 | 21  |
| Johnstone Supply               | 2810 Temple Avenue      | Long Beach       | Los Angeles | 90806 | 2   |
| Johnstone Supply               | 31240 La Baya Drive     | Westlake Village | Los Angeles | 91362 | 34  |
| Johnstone Supply               | 42033 6th Street West   | Lancaster        | Los Angeles | 93534 | 38  |
| Johnstone Supply               | 11725 Inglewood Ave.    | Hawthorne        | Los Angeles | 90250 | 0   |
| Johnstone Supply               | 16147 Avenida Patilla   | Irwindale        | Los Angeles | 91706 | 0   |
| Johnstone Supply               | 9143 Perkins Street     | Pico Rivera      | Los Angeles | 90660 | 0   |
| Johnstone Supply               | 8639 Tamarack Avenue    | Sun Valley       | Los Angeles | 91352 | 0   |
| Lennox                         | 13668 Valley Blvd A     | City of Industry | Los Angeles | 91746 | 9   |
| Lennox                         | 19801 Nordhoff PI 109   | Chatsworth       | Los Angeles | 91311 | 19  |
| Lennox                         | 25217 Rye Canyon Road   | Valencia         | Los Angeles | 91355 | 1   |

|                                          |                                     |                  |             |       |    |
|------------------------------------------|-------------------------------------|------------------|-------------|-------|----|
| Lennox                                   | 3410 SAN FERNANDO ROAD, UNIT 5      | LOS ANGELES      | Los Angeles | 90065 | 10 |
| R. E. Michel Co.                         | 5370 Third Street                   | Irwindale        | Los Angeles | 91706 | 0  |
| R. E. Michel Co.                         | 155 W. Victoria Street              | Long Beach       | Los Angeles | 90805 | 0  |
| R.E. Michel Company, Inc.                | 7800 Haskell Avenue                 | Van Nuys         | Los Angeles | 91406 | 0  |
| Refrigeration Supplies Distributor (RSD) | 1201 Monterey Pass Road             | Monterey Park    | Los Angeles | 91754 | 41 |
| Refrigeration Supplies Distributor (RSD) | 14901 RAYMER ST                     | VAN NUYS         | Los Angeles | 91405 | 1  |
| Refrigeration Supplies Distributor (RSD) | 724 S. Flower Street                | Burbank          | Los Angeles | 91502 | 0  |
| Refrigeration Supplies Distributor (RSD) | 21727 NORDHOFF STREET               | CHATSWORTH       | Los Angeles | 91311 | 22 |
| Refrigeration Supplies Distributor (RSD) | 2745 Temple Avenue                  | Signal Hill      | Los Angeles | 90755 | 1  |
| Refrigeration Supplies Distributor (RSD) | 680 UNION AVE                       | POMONA           | Los Angeles | 91768 | 17 |
| Refrigeration Supplies Distributor (RSD) | 702 W. 190th Street                 | Gardena          | Los Angeles | 90248 | 75 |
| RSD                                      | 5910 BOWCROFT STREET                | LOS ANGELES      | Los Angeles | 90016 | 0  |
| Sigler's                                 | 21200 Lassen Street                 | CHATSWORTH       | Los Angeles | 91311 | 17 |
| Sigler's                                 | 3424 N San Fernando Rd Suite 100    | Los Angeles      | Los Angeles | 90065 | 0  |
| Sigler's                                 | 3648 INDUSTRY AVE                   | LAKEWOOD         | Los Angeles | 90712 | 0  |
| Sigler's                                 | 15612 FIRST ST                      | IRWINDALE        | Los Angeles | 91706 | 58 |
| Toro Aire, Inc.                          | 320 W. Cerritos Avenue              | Glendale         | Los Angeles | 91204 | 0  |
| Toro Aire, Inc.                          | 1708 Mahalo Place                   | Rancho Dominguez | Los Angeles | 90220 | 0  |
| Trane                                    | 20450 E. Walnut Dr. N               | Diamond Bar      | Los Angeles | 91765 | 2  |
| Trane                                    | 3631 SAN FERNANDO ROAD              | GLENDALE         | Los Angeles | 91204 | 6  |
| Trane                                    | 21720 Wilmington Ave. Suite 308-309 | Long Beach       | Los Angeles | 90810 | 0  |
| United Refrigeration                     | 1134 E. Dominguez Street            | Carson           | Los Angeles | 90810 | 0  |
| United Refrigeration                     | 3421 N. San Fernando Road           | Los Angeles      | Los Angeles | 90065 | 70 |
| United Refrigeration                     | 510 E. Rancho Vista Blvd.           | Palmdale         | Los Angeles | 93550 | 1  |
| United Refrigeration                     | 5345 THIRD STREET                   | Irwindale        | Los Angeles | 91706 | 0  |
| United Refrigeration                     | 16606 Schoenborn St                 | North Hills      | Los Angeles | 91343 | 0  |

|                                          |                               |                  |             |       |    |
|------------------------------------------|-------------------------------|------------------|-------------|-------|----|
| US Air Conditioning Distributors         | 2225 Colby Avenue             | Los Angeles      | Los Angeles | 90064 | 6  |
| Us Air Conditioning Distributors (USACD) | 1100 Chestnut St.             | Burbank          | Los Angeles | 91506 | 42 |
| Us Air Conditioning Distributors (USACD) | 9250 OWENSMOUTH AVENUE        | Chatsworth       | Los Angeles | 91311 | 0  |
| Us Air Conditioning Distributors (USACD) | 235 E. Avenue K-10            | Lancaster        | Los Angeles | 93535 | 19 |
| Us Air Conditioning Distributors (USACD) | 25064 Anza Dr.                | Valencia         | Los Angeles | 91355 | 47 |
| Us Air Conditioning Distributors (USACD) | 2531 S. Alameda St.           | Vernon           | Los Angeles | 90058 | 6  |
| Us Air Conditioning Distributors (USACD) | 9836 Alburtis Ave.            | Santa Fe Springs | Los Angeles | 90670 | 10 |
| Us Air Conditioning Distributors (USACD) | 2751 Temple Avenue            | Signal Hill      | Los Angeles | 90755 | 0  |
| Us Air Conditioning Distributors (USACD) | 7628 Sepulveda Blvd.          | Van Nuys         | Los Angeles | 91405 | 0  |
| W.W. Grainger, Inc.                      | 10137 S. Norwalk Blvd         | Santa Fe Springs | Los Angeles | 90670 | 3  |
| W.W. Grainger, Inc.                      | 1050 W. Walnut St             | Compton          | Los Angeles | 90220 | 0  |
| W.W. Grainger, Inc.                      | 10804 S. La Cienega Blvd      | Inglewood        | Los Angeles | 90304 | 3  |
| W.W. Grainger, Inc.                      | 8930 Winnetka Ave             | Northridge       | Los Angeles | 91324 | 0  |
| Watsco                                   | 16253 Ornelas Street          | Irwindale        | Los Angeles | 91706 | 40 |
| Ferguson                                 | 68 Belvedere St.              | San Rafael       | Marin       | 94901 | 35 |
| Johnstone Supply                         | 1755 GROGAN AVE               | MERCED           | Merced      | 95341 | 0  |
| Gensco                                   | 321 ORANGE AVENUE             | SAND CITY        | Monterey    | 93955 | 0  |
| Gensco / Slakey Brothers                 | 601 WORK STREET               | SALINAS          | Monterey    | 93901 | 8  |
| Johnstone Supply                         | 1528 Moffett Street           | SALINAS          | Monterey    | 93905 | 8  |
| Refrigeration Supplies Distributor (RSD) | 527 BRUNKEN AVENUE            | SALINAS          | Monterey    | 93901 | 1  |
| W.W. Grainger, Inc.                      | 1334 Dayton St.               | Salinas          | Monterey    | 93901 | 0  |
| Wholesale Solutions                      | 720 Sixth Street              | Napa             | Napa        | 94559 | 0  |
| Gensco                                   | 12277 LOMA RICA DRIVE SUITE E | GRASS VALLEY     | Nevada      | 95945 | 0  |
| Western Nevada Supply                    | 10990 INDUSTRIAL WAY          | Truckee          | Nevada      | 96161 | 77 |
| AC Pro                                   | 591 S. Walnut St.             | La Habra         | Orange      | 90631 | 0  |
| AC Pro                                   | 23456 South Pointe Blvd       | Laguna Hills     | Orange      | 92653 | 27 |
| AC Pro                                   | 3060 E. La Palma Avenue       | Anaheim          | Orange      | 92806 | 16 |
| AC Pro                                   | 7606 Garden Grove Blvd        | Westminster      | Orange      | 92683 | 0  |

|                                          |                            |                 |        |       |    |
|------------------------------------------|----------------------------|-----------------|--------|-------|----|
| Air Cold Supply - A Ferguson Enterprise  | 1346 S. Claudina Street    | Anaheim         | Orange | 92805 | 0  |
| Allied Refrigeration                     | 1211 E. Edinger Avenue     | Tustin          | Orange | 92780 | 10 |
| American Refrigeration Supplies          | 1086 Kraemer Place         | Anaheim         | Orange | 92806 | 0  |
| Daikin Comfort                           | 1225 N. KRAEMER BLVD       | ANAHEIM         | Orange | 92806 | 0  |
| Daikin Comfort                           | 18085 EUCLID STREET        | FOUNTAIN VALLEY | Orange | 92708 | 0  |
| Ferguson                                 | 605 E. Cerritos Avenue     | Anaheim         | Orange | 92805 | 0  |
| Geary Pacific                            | 1200 E. Cerritos Avenue    | Anaheim         | Orange | 92805 | 8  |
| Heating & Cooling LLC                    | 685 N. Poplar Street       | Orange          | Orange | 92868 | 0  |
| Hirsch Pipe & Supply Co., Inc.           | 7521 Garden Grove Blvd     | Garden Grove    | Orange | 92841 | 0  |
| Johnstone Supply                         | 23211 Del Lago Dr          | Laguna Hills    | Orange | 92653 | 0  |
| Johnstone Supply                         | 518 E BALL ROAD            | ANAHEIM         | Orange | 92805 | 17 |
| Johnstone Supply                         | 520 E. Dyer Road           | Santa Ana       | Orange | 92707 | 7  |
| Lennox                                   | 1320 South Allec Street    | Anaheim         | Orange | 92805 | 0  |
| Lennox                                   | 299 Goddard Street         | Irvine          | Orange | 92618 | 0  |
| R. E. Michel Co.                         | 1039 E. Lacy Ave.          | Anaheim         | Orange | 92805 | 74 |
| Refrigeration Supplies Distributor (RSD) | 26021 ATLANTIC OCEAN DRIVE | LAKE FOREST     | Orange | 92630 | 0  |
| Refrigeration Supplies Distributor (RSD) | 2890 E CORONADO ST         | ANAHEIM         | Orange | 92806 | 11 |
| Refrigeration Supplies Distributor (RSD) | 2100 E. WILSHIRE AVE       | SANTA ANA       | Orange | 92705 | 0  |
| RSD                                      | 6391 ORANGETHORPE AVENUE   | BUENA PARK      | Orange | 90620 | 51 |
| Sigler's                                 | 205 S. PUENTE ST           | BREA            | Orange | 92821 | 0  |
| Smardan-Hatcher Co.                      | 17273 Mt. Hermann St.      | Fountain Valley | Orange | 92708 | 1  |
| Toro Aire, Inc.                          | 3425 E. La Palma Ave       | Anaheim         | Orange | 92806 | 0  |
| Totaline                                 | 15041 Bake Pkwy Suite L    | Irvine          | Orange | 92618 | 0  |
| Trane                                    | 15551 Red Hill Avenue      | TUSTIN          | Orange | 92780 | 9  |
| United Refrigeration                     | 6150 Valley View Street    | Buena Park      | Orange | 90620 | 0  |
| United Refrigeration                     | 1920 E. McFadden Avenue    | Santa Ana       | Orange | 92705 | 16 |
| Us Air Conditioning Distributors (USACD) | 1304 S. Claudina Street    | Anaheim         | Orange | 92805 | 19 |
| Us Air Conditioning Distributors (USACD) | 22572 Shannon Circle       | Lake Forest     | Orange | 92630 | 0  |

|                                          |                                  |                |           |       |    |
|------------------------------------------|----------------------------------|----------------|-----------|-------|----|
| W.W. Grainger, Inc.                      | 12871 Western Ave Suite A        | Garden Grove   | Orange    | 92841 | 0  |
| W.W. Grainger, Inc.                      | 310 E. Ball Rd                   | Anaheim        | Orange    | 92805 | 2  |
| W.W. Grainger, Inc.                      | 1554 Brookhollow Dr.             | Santa Ana      | Orange    | 92705 | 2  |
| Watsco                                   | 3020 SOUTH KILSON DRIVE          | SANTA ANA      | Orange    | 92707 | 12 |
| Daikin Comfort                           | 8825 WASHINGTON BLVD. STE 400    | ROSEVILLE      | Placer    | 95678 | 0  |
| Lennox                                   | 1010 Winding Creek Road, Ste 100 | Roseville      | Placer    | 95678 | 0  |
| Refrigeration Supplies Distributor (RSD) | 640 COMMERCE DRIVE               | ROSEVILLE      | Placer    | 95678 | 28 |
| Jefferson Supply Company                 | 365 W Sierra Ave                 | Portola        | Plumas    | 96122 | 0  |
| AC Pro                                   | 1622 Illinois Ave.               | Perris         | Riverside | 92570 | 19 |
| AC Pro                                   | 75220 Merle Drive                | Palm Desert    | Riverside | 92211 | 0  |
| Ac Pro                                   | 1751 Malborough Avenue           | Riverside      | Riverside | 92507 | 0  |
| AC Pro                                   | 27230 Madison Ave. Suite C1      | Temecula       | Riverside | 92590 | 0  |
| Allied Refrigeration                     | 34660 Date Palm Drive            | Cathedral City | Riverside | 92234 | 14 |
| American Refrigeration Supplies          | 1337 Walker Ln                   | Corona         | Riverside | 92879 | 2  |
| Daikin Comfort                           | 1900 Compton Ave Suite 102       | Corona         | Riverside | 92881 | 0  |
| Daikin Comfort                           | 41670 Reagan Way                 | Murrieta       | Riverside | 92562 | 0  |
| Daikin Comfort                           | 7129 Old 215 Frontage Road       | Riverside      | Riverside | 92508 | 0  |
| Daikin Comfort                           | 30720 Gunther Street             | Thousand Palms | Riverside | 92276 | 0  |
| Ferguson                                 | 36283 Plaza Drive                | Cathedral City | Riverside | 92234 | 0  |
| Ferguson                                 | 81925 Industrial Place           | Indio          | Riverside | 92201 | 0  |
| Ferguson                                 | 2751 Durahart Street             | Riverside      | Riverside | 92507 | 0  |
| Geary Pacific                            | 6421 Box Springs Blvd            | Riverside      | Riverside | 92507 | 13 |
| Hajoca Corporation                       | 682 Eugene Road                  | Palm Springs   | Riverside | 92264 | 0  |
| Heating & Cooling LLC                    | 30715 FRONT ST                   | Thousand Palms | Riverside | 92276 | 2  |
| Heating & Cooling LLC                    | 12140 Magnolia Ave Unit 71       | Riverside      | Riverside | 92503 | 0  |
| Indio Cooling & Heating Supply           | 45-100 Golf Center Pkwy Suite C  | Indio          | Riverside | 92201 | 0  |
| Johnstone Supply                         | 1000 El Sobrante Rd.             | CORONA         | Riverside | 92879 | 0  |

|                                          |                                  |                |            |       |    |
|------------------------------------------|----------------------------------|----------------|------------|-------|----|
| Johnstone Supply                         | 77524 El Duna Court, Suite H     | Palm Desert    | Riverside  | 92211 | 0  |
| Johnstone Supply                         | 42655 Rio Nedo                   | Temecula       | Riverside  | 92590 | 40 |
| Lennox                                   | 1790 Iowa Avenue                 | Riverside      | Riverside  | 92507 | 0  |
| Lennox                                   | 30575 HILL ST.                   | THOUSAND PALMS | Riverside  | 92276 | 0  |
| R. E. Michel Co.                         | 43137 Business Park Drive        | Temecula       | Riverside  | 92590 | 6  |
| R. E. Michel Co.                         | 72-110 Corporate Way             | Thousand Palms | Riverside  | 92276 | 0  |
| R.E. Michel Company                      | 2350 Mulberry St                 | Riverside      | Riverside  | 92501 | 0  |
| Refrigeration Supplies Distributor (RSD) | 117 Via Trevizio                 | Corona         | Riverside  | 92879 | 0  |
| Refrigeration Supplies Distributor (RSD) | 4131 Latham Street               | Riverside      | Riverside  | 92501 | 11 |
| Refrigeration Supplies Distributor (RSD) | 43300 BUSINESS PARK DR. A102     | TEMECULA       | Riverside  | 92590 | 0  |
| Refrigeration Supplies Distributor (RSD) | 30-571 Front Street              | Thousand Palms | Riverside  | 92276 | 0  |
| Sigler's                                 | 14751 MERIDIAN PARKWAY           | RIVERSIDE      | Riverside  | 92518 | 3  |
| Sigler's                                 | 73605 Dinah Shore Drive          | Palm Desert    | Riverside  | 92211 | 3  |
| Toro Aire, Inc.                          | 301 S. California Ave            | Beaumont       | Riverside  | 92223 | 0  |
| Trane                                    | 2222 KANSAS AVE. SUITE C         | RIVERSIDE      | Riverside  | 92507 | 0  |
| United Refrigeration                     | 41573 Cherry Street              | Murrieta       | Riverside  | 92562 | 0  |
| United Refrigeration, Inc.               | 77670 Springfield Lane, Suite 5A | Palm Desert    | Riverside  | 92211 | 0  |
| Us Air Conditioning Distributors (USACD) | 39-312 Leopard Street,           | Palm Desert    | Riverside  | 92211 | 32 |
| Us Air Conditioning Distributors (USACD) | 68-713 Perez Road                | Cathedral City | Riverside  | 92234 | 4  |
| Us Air Conditioning Distributors (USACD) | 2100 Chicago Ave.                | Riverside      | Riverside  | 92507 | 0  |
| Us Air Conditioning Distributors (USACD) | 27470 Colt Court                 | Temecula       | Riverside  | 92590 | 0  |
| W.W. Grainger, Inc.                      | 1151 E. Columbia Ave             | Riverside      | Riverside  | 92507 | 0  |
| American Refrigeration Supplies          | 2703 5th Street                  | Sacramento     | Sacramento | 95818 | 4  |
| CFM Equipment Distributors, Inc.         | 1644 Main Avenue Suite 1         | Sacramento     | Sacramento | 95814 | 0  |
| Daikin Comfort                           | 4750 Lang Ave.                   | McClellan      | Sacramento | 95652 | 5  |
| Daikin Comfort                           | 840 N. 10TH ST. SUITE J          | SACRAMENTO     | Sacramento | 95811 | 0  |

|                                          |                               |                 |                |       |    |
|------------------------------------------|-------------------------------|-----------------|----------------|-------|----|
| Daikin Comfort                           | 9621 Oates Dr                 | Sacramento      | Sacramento     | 95827 | 2  |
| Ferguson                                 | 5005 Raley Blvd Suite A       | Sacramento      | Sacramento     | 95838 | 0  |
| Geary Pacific                            | 4365 Jetway Court             | North Highlands | Sacramento     | 95660 | 11 |
| Geary Pacific                            | 8541 23RD AVE                 | SACRAMENTO      | Sacramento     | 95826 | 0  |
| Gensco / Slakey Brothers                 | 2215 KAUSEN STE 1             | ELK GROVE       | Sacramento     | 95758 | 0  |
| Gianelli's Appliances & Supplies         | 10853 Folsom Blvd             | Rancho Cordova  | Sacramento     | 95670 | 0  |
| Heating & Cooling LLC                    | 7321 Roseville Road Suite 10  | SACRAMENTO      | Sacramento     | 95842 | 0  |
| Johnstone Supply                         | 3301 Orange Grove Avenue      | North Highlands | Sacramento     | 95660 | 0  |
| Lennox                                   | 2539 Mercantile Drive Suite 2 | Rancho Cordova  | Sacramento     | 95742 | 0  |
| Lennox                                   | 1021 Striker Avenue           | Sacramento      | Sacramento     | 95834 | 0  |
| Refrigeration Supplies Distributor (RSD) | 10170 Croydon Way Suite 1     | Sacramento      | Sacramento     | 95827 | 0  |
| Refrigeration Supplies Distributor (RSD) | 2350 LEXINGTON STREET         | SACRAMENTO      | Sacramento     | 95815 | 0  |
| Sigler's                                 | 1037 N. MARKET BLVD SUITE 1   | SACRAMENTO      | Sacramento     | 95834 | 0  |
| Slakey Brothers                          | 3201 Orange Grove Avenue      | North Highlands | Sacramento     | 95660 | 0  |
| Trane                                    | 4380 Warehouse Court          | North Highlands | Sacramento     | 95660 | 5  |
| United Refrigeration                     | 4330 ROSEVILLE ROAD           | North Highlands | Sacramento     | 95660 | 2  |
| Us Air Conditioning Distributors (USACD) | 3333 ORANGE GROVE             | NORTH HIGHLANDS | Sacramento     | 95660 | 6  |
| W.W. Grainger, Inc.                      | 6412 Tupelo Dr. G             | Citrus Heights  | Sacramento     | 95621 | 0  |
| Wholesale Outlet, Inc                    | 4920 RALEY BLVD               | SACRAMENTO      | Sacramento     | 95838 | 0  |
| AC Pro                                   | 12365 Central Ave. Unit A     | Chino           | San Bernardino | 91710 | 0  |
| Allied Refrigeration                     | 404 S. I Street               | San Bernardino  | San Bernardino | 92410 | 14 |
| American Refrigeration Supplies          | 399 S. Arrowhead Avenue       | San Bernardino  | San Bernardino | 92408 | 0  |
| Baker Distribution                       | 26008 Business Center Drive   | Redlands        | San Bernardino | 92374 | 0  |
| Coast Appliance Parts                    | 948 Colton Avenue             | Colton          | San Bernardino | 92324 | 0  |

|                                            |                                    |                  |                |       |    |
|--------------------------------------------|------------------------------------|------------------|----------------|-------|----|
| Daikin Comfort                             | 5160 RICHTON ST. "A"               | MONTCLAIR        | San Bernardino | 91763 | 0  |
| Daikin Comfort                             | 12520 Business Center Drive Unit B | Victorville      | San Bernardino | 92395 | 0  |
| Daikin Comfort                             | 25948 Business Center Dr.          | Redlands         | San Bernardino | 92374 | 3  |
| Ferguson                                   | 4652 E Brickell St                 | Ontario          | San Bernardino | 91761 | 0  |
| Ferguson                                   | 15220 Anacapa Road                 | Victorville      | San Bernardino | 92392 | 7  |
| Hirsch Pipe & Supply Co., Inc.             | 9004 Benson Ave.                   | Montclair        | San Bernardino | 91763 | 0  |
| Hirsch Pipe & Supply Co., Inc.             | 24583 Redlands Blvd                | Lima Linda       | San Bernardino | 92354 | 0  |
| Johnstone Supply                           | 584 Inland Center Drive            | SAN BERNARDINO   | San Bernardino | 92408 | 4  |
| Johnstone Supply                           | 2132 Aviation Drive                | Upland           | San Bernardino | 91786 | 0  |
| Karnair HVAC Supply                        | 2279 LA CROSSE AVENUE              | COLTON           | San Bernardino | 92324 | 0  |
| Lennox                                     | 5160 Richton Street Suite H        | Montclair        | San Bernardino | 91763 | 0  |
| Refrigeration Supplies Distributor (RSD)   | 1705 E Francis Street              | ONTARIO          | San Bernardino | 91761 | 0  |
| Sigler Wholesale Distributors              | 2641 LINDSAY PRIVADO DRIVE         | ONTARIO          | San Bernardino | 91761 | 0  |
| U.S. Air Conditioning Distributors (USACD) | 701 Adell Street                   | San Bernardino   | San Bernardino | 92408 | 6  |
| United Refrigeration                       | 4060 EAST AIRPORT DRIVE            | ONTARIO          | San Bernardino | 91761 | 0  |
| United Refrigeration                       | 625 S. LINCOLN AVENUE              | SAN BERNARDINO   | San Bernardino | 92408 | 0  |
| Us Air Conditioning Distributors (USACD)   | 17615 CATALPA STREET               | HESPERIA         | San Bernardino | 92345 | 0  |
| Us Air Conditioning Distributors (USACD)   | 3062 E. Inland Empire Blvd         | Ontario          | San Bernardino | 91764 | 49 |
| W.W. Grainger, Inc.                        | 9220 Hyssop Dr.                    | Rancho Cucamonga | San Bernardino | 91730 | 0  |
| AC Pro                                     | 13230 Evening Creek Dr. South      | San Diego        | San Diego      | 92128 | 3  |
| AC Pro                                     | 1402 N. Magnolia Ave               | El Cajon         | San Diego      | 92020 | 16 |



|                                            |                                |               |           |       |     |
|--------------------------------------------|--------------------------------|---------------|-----------|-------|-----|
| AC Pro                                     | 2040 Oceanside Blvd.           | Oceanside     | San Diego | 92054 | 12  |
| AC Pro                                     | 2181 Meyers Ave                | Escondido     | San Diego | 92029 | 29  |
| Allied Refrigeration                       | 199 S. Marshall Street         | El Cajon      | San Diego | 92020 | 0   |
| Allied Refrigeration                       | 7865 Ostrow Street             | San Diego     | San Diego | 92111 | 0   |
| Allied Refrigeration                       | 1928 Don Lee Place             | Escondido     | San Diego | 92029 | 15  |
| American Refrigeration Supplies            | 7874 Ronson Road               | San Diego     | San Diego | 92111 | 0   |
| Appliance Parts Center                     | 222 E. 8th Street              | National City | San Diego | 91950 | 2   |
| Coast Appliance Parts                      | 4408 Twain Avenue              | San Diego     | San Diego | 92120 | 0   |
| Daikin Comfort                             | 1890 N. Marshall Ave.          | El Cajon      | San Diego | 92020 | 0   |
| Daikin Comfort                             | 2425 auto park way Suite 200   | Escondido     | San Diego | 92029 | 0   |
| Daikin Comfort                             | 3562 Ruffin Road               | San Diego     | San Diego | 92123 | 3   |
| Ferguson                                   | 1224 NORTH MARSHALL            | EL CAJON      | San Diego | 92020 | 8   |
| Geary Pacific                              | 1161 W. Bradley Avenue         | El Cajon      | San Diego | 92020 | 9   |
| Heating & Cooling LLC                      | 11661 RIVERSIDE DRIVE STE. 185 | LAKESIDE      | San Diego | 92040 | 0   |
| Heating & Cooling LLC                      | 3970 Home Avenue               | San Diego     | San Diego | 92105 | 4   |
| Heating & Cooling LLC                      | 629 ALPINE WAY                 | ESCONDIDO     | San Diego | 92029 | 12  |
| Hirsch Pipe & Supply Co., Inc.             | 5680 Kearny Villa Rd.          | San Diego     | San Diego | 92123 | 0   |
| Johnstone Supply                           | 1903 FRIENDSHIP DRIVE          | EL CAJON      | San Diego | 92020 | 151 |
| Johnstone Supply                           | 2750 La Mirada Drive           | Vista         | San Diego | 92081 | 46  |
| Johnstone Supply Co                        | 4320 PACIFIC HWY               | SAN DIEGO     | San Diego | 92110 | 5   |
| Lennox                                     | 2250 Micro Place               | Escondido     | San Diego | 92029 | 1   |
| National Ventilating And Equipment Company | 3205 F Street                  | San Diego     | San Diego | 92102 | 0   |
| R. E. Michel Co.                           | 1437-1445 Fayette St           | El Cajon      | San Diego | 92020 | 3   |
| Refrigeration Supplies Distributor (RSD)   | 7332 CONVOY COURT              | SAN DIEGO     | San Diego | 92111 | 0   |
| Refrigeration Supplies Distributor (RSD)   | 402 WEST 35TH                  | National City | San Diego | 91950 | 2   |
| Sigler's                                   | 804-A RANCHEROS DRIVE          | San Marcos    | San Diego | 92069 | 1   |
| Toro Aire, Inc.                            | 12215 Kirkham Rd. #100         | Poway         | San Diego | 92064 | 0   |
| Trane Supply                               | 3565 Corporate Court           | San Diego     | San Diego | 92123 | 0   |
| United Refrigeration                       | 2225 Auto Park Way             | Escondido     | San Diego | 92029 | 0   |

|                                          |                               |                        |                    |       |    |
|------------------------------------------|-------------------------------|------------------------|--------------------|-------|----|
| United Refrigeration                     | 2626 SOUTHPORT WAY,<br>STE. G | NATIONAL CITY          | San Diego          | 91950 | 4  |
| United Refrigeration                     | 8841 Clairemont Mesa<br>Blvd  | San Diego              | San Diego          | 92123 | 65 |
| Us Air Conditioning Distributors (USACD) | 8717 COMPLEX DR.              | San Diego              | San Diego          | 92123 | 15 |
| Us Air Conditioning Distributors (USACD) | 1238-A Simpson Way            | Escondido              | San Diego          | 92029 | 57 |
| Us Air Conditioning Distributors (USACD) | 1250 N. Marshall Avenue       | El Cajon               | San Diego          | 92020 | 92 |
| W.W. Grainger, Inc.                      | 8001 Raytheon Rd.             | San Diego              | San Diego          | 92111 | 0  |
| Watsco                                   | 241 Market Place              | Escondido              | San Diego          | 92029 | 0  |
| American Refrigeration Supplies          | 145 11th Street               | San Francisco          | San Francisco      | 94103 | 7  |
| Gow Supply Company                       | 1492 Egbert Avenue            | San Francisco          | San Francisco      | 94124 | 60 |
| American Refrigeration Supplies          | 740 E. Hazelton Avenue        | Stockton               | San Joaquin        | 95203 | 0  |
| Daikin Comfort                           | 2601 Teepee Drive             | Stockton               | San Joaquin        | 95205 | 0  |
| Ferguson                                 | 900 Spreckels Road            | Manteca                | San Joaquin        | 95336 | 0  |
| Gensco / Slakey Brothers                 | 2540 TEEPEE DRIVE             | STOCKTON               | San Joaquin        | 95205 | 6  |
| Johnstone Supply                         | 2790 E. Cherokee Road         | Stockton               | San Joaquin        | 95205 | 0  |
| Refrigeration Supplies Distributor (RSD) | 2882 Teepee Dr                | STOCKTON               | San Joaquin        | 95205 | 0  |
| Standard Appliance Co                    | 1733 Sanguinetti Ln           | Stockton               | San Joaquin        | 95205 | 0  |
| US Air Conditioning Distributors (USACD) | 2455 Teepee Drive             | Stockton               | San Joaquin        | 95205 | 0  |
| W.W. Grainger, Inc.                      | 2501 Stagecoach Rd.           | Stockton               | San Joaquin        | 95215 | 0  |
| Ferguson                                 | 3550 LA CRUZ WAY              | PASO ROBLES            | San Luis<br>Obispo | 93446 | 0  |
| R. E. Michel Co.                         | 501 Riverside Ave             | Paso Robles            | San Luis<br>Obispo | 93446 | 0  |
| Us Air Conditioning Distributors (USACD) | 495 MARQUITA AVENUE           | PASO ROBLES            | San Luis<br>Obispo | 93446 | 0  |
| Winsupply                                | 2320-C Ramada Dr.             | Paso Robles            | San Luis<br>Obispo | 93446 | 0  |
| American Refrigeration Supplies          | 255 Harbor Way                | South San<br>Francisco | San Mateo          | 94080 | 0  |
| Johnstone Supply                         | 1445 San Mateo Avenue         | South San<br>Francisco | San Mateo          | 94080 | 0  |
| Refrigeration Supplies Distributor (RSD) | 285 LAWRENCE AVENUE           | South San<br>Francisco | San Mateo          | 94080 | 9  |

|                                          |                                     |                     |               |       |    |
|------------------------------------------|-------------------------------------|---------------------|---------------|-------|----|
| Sigler's                                 | 229 LITTLEFIELD AVENUE SUITE 1      | SOUTH SAN FRANCISCO | San Mateo     | 94080 | 0  |
| Slakey Brothers/S. San Francisco         | 242 Shaw Road                       | S. SAN FRANCISCO    | San Mateo     | 94080 | 0  |
| United Refrigeration                     | 933 WASHINGTON STREET               | SAN CARLOS          | San Mateo     | 94070 | 3  |
| Us Air Conditioning Distributors (USACD) | 291 Harbor Way                      | S San Francisco     | San Mateo     | 94080 | 19 |
| W.W. Grainger, Inc.                      | 1360 Rollins Rd.                    | Burlingame          | San Mateo     | 94010 | 9  |
| Johnstone Supply                         | 740 Cacique Street                  | SANTA BARBARA       | Santa Barbara | 93103 | 26 |
| R. E. Michel Co.                         | 3130-2 Skyway Drive Suite 201       | Santa Maria         | Santa Barbara | 93455 | 0  |
| Smardan-Hatcher Co.                      | 810 E Mason St.                     | Santa Barbara       | Santa Barbara | 93103 | 0  |
| United Refrigeration                     | 134 NOPALITAS WAY                   | SANTA BARBARA       | Santa Barbara | 93103 | 0  |
| United Refrigeration, Inc.               | 1265 W. McCoy Lane                  | Santa Maria         | Santa Barbara | 93455 | 14 |
| Us Air Conditioning Distributors (USACD) | 1 North Calle Cesar Chavez Suite 13 | Santa Barbara       | Santa Barbara | 93103 | 0  |
| Allied Refrigeration                     | 702 E. Gish Road                    | San Jose            | Santa Clara   | 95112 | 3  |
| CFM Equipment Distributors, Inc.         | 890 Service Street Suite G          | San Jose            | Santa Clara   | 95112 | 0  |
| Daikin Comfort                           | 1070 COMMERCIAL STREET STE 103      | SAN JOSE            | Santa Clara   | 95112 | 0  |
| Ferguson                                 | 200 E Trimble Rd. STE 90            | San Jose            | Santa Clara   | 95131 | 0  |
| Ferguson                                 | 7175 Chestnut St.                   | Gilroy              | Santa Clara   | 95020 | 0  |
| Fix Air                                  | 890 Service Street Suite A          | San Jose            | Santa Clara   | 95112 | 0  |
| Johnstone Supply                         | 1070 Commercial Street              | San Jose            | Santa Clara   | 95112 | 7  |
| Johnstone Supply                         | 8871 Muroaka Drive                  | Gilroy              | Santa Clara   | 95020 | 0  |
| Lennox                                   | 422 S. Abbott Avenue                | Milpitas            | Santa Clara   | 95035 | 0  |
| R.E. Michel Company, Inc.                | 1359 Oakland Road                   | San Jose            | Santa Clara   | 95112 | 3  |
| Refrigeration Supplies Distributor (RSD) | 1050 Commercial Street              | San Jose            | Santa Clara   | 95112 | 5  |
| Slakey Brothers                          | 1480 Nicora Avenue                  | San Jose            | Santa Clara   | 95133 | 0  |
| United Refrigeration                     | 904 COMMERCIAL STREET               | SAN JOSE            | Santa Clara   | 95112 | 2  |
| Us Air Conditioning Distributors (USACD) | 1233 N. 5th Street                  | San Jose            | Santa Clara   | 95112 | 14 |
| W.W. Grainger, Inc.                      | 2261 Ringwood Ave.                  | San Jose            | Santa Clara   | 95131 | 0  |

|                                          |                                 |              |             |       |    |
|------------------------------------------|---------------------------------|--------------|-------------|-------|----|
| Watsco                                   | 2138 ZANKER ROAD                | SAN JOSE     | Santa Clara | 95131 | 1  |
| Slakey                                   | 2608 Chanticleer Avenue         | Santa Cruz   | Santa Cruz  | 95065 | 0  |
| Geary Pacific                            | 8711 Airport Road               | Redding      | Shasta      | 96002 | 5  |
| Johnstone Supply                         | 940 Wall Street                 | Redding      | Shasta      | 96002 | 0  |
| Keller Supply                            | 3055 Cross Roads Drive          | Redding      | Shasta      | 96003 | 0  |
| Pace Supply                              | 3676 Old Hwy 44 Drive           | Redding      | Shasta      | 96003 | 0  |
| Refrigeration Supplies Distributor (RSD) | 915 Industrial Avenue Suite 101 | Redding      | Shasta      | 96002 | 0  |
| Slakey                                   | 1200 INDUSTRIAL STREET          | REDDING      | Shasta      | 96002 | 0  |
| Us Air Conditioning Distributors (USACD) | 3035 Crossroads Drive           | Redding      | Shasta      | 96003 | 0  |
| Slakey                                   | 1190 WESTERN STREET             | FAIRFIELD    | Solano      | 94533 | 0  |
| Us Air Conditioning Distributors (USACD) | 815 Chadbourne Road Suite 110   | Fairfield    | Solano      | 94534 | 0  |
| American Refrigeration Supplies          | 245 Sutton Place                | Santa Rosa   | Sonoma      | 95407 | 0  |
| Baker                                    | 3645 Standish Ave               | SANTA ROSA   | Sonoma      | 95407 | 0  |
| Johnstone Supply                         | 200 TALMADGE DRIVE              | SANTA ROSA   | Sonoma      | 95407 | 0  |
| Refrigeration Supplies Distributor (RSD) | 3355 McMaude Place              | Santa Rosa   | Sonoma      | 95407 | 0  |
| Slakey Brothers                          | 2845 DUKE COURT                 | SANTA ROSA   | Sonoma      | 95407 | 17 |
| Us Air Conditioning Distributors (USACD) | 258 Sutton Place Suite 104      | Santa Rosa   | Sonoma      | 95407 | 0  |
| W.W. Grainger, Inc.                      | 5760 Commerce Blvd.             | Rohnert Park | Sonoma      | 94928 | 3  |
| American Refrigeration Supplies          | 1405-2 Granite Lane             | Modesto      | Stanislaus  | 95351 | 0  |
| Baker Distributing / Watsco              | 1601 Cummins Drive, Suite E     | Modesto      | Stanislaus  | 95358 | 0  |
| CFM Equipment Distributors, Inc.         | 301 9th St. Unit E              | Modesto      | Stanislaus  | 95351 | 0  |
| Daikin Comfort                           | 1101 OATES COURT, STE 100       | MODESTO      | Stanislaus  | 95358 | 0  |
| Gensco                                   | 1001 OATES COURT                | MODESTO      | Stanislaus  | 95358 | 0  |
| Heating & Cooling LLC                    | 301 S. 9TH STREET-BLDG. C       | Modesto      | Stanislaus  | 95351 | 0  |
| Johnstone Supply                         | 1900 Blue Gum Avenue            | Modesto      | Stanislaus  | 95358 | 0  |
| Refrigeration Supplies Distributor (RSD) | 1123 LONE PALM AVENUE           | Modesto      | Stanislaus  | 95351 | 1  |

|                                          |                              |                 |            |       |    |
|------------------------------------------|------------------------------|-----------------|------------|-------|----|
| United Refrigeration                     | 1123 LONE PALM AVENUE        | MODESTO         | Stanislaus | 95351 | 1  |
| Us Air Conditioning Distributors (USACD) | 301 9th Street Bldg. D       | Modesto         | Stanislaus | 95351 | 11 |
| Slakey Brothers                          | 545 BOYD STREET              | YUBA CITY       | Sutter     | 95991 | 22 |
| Baker Distributing Company               | 695 E Paige Ave              | Tulare          | Tulare     | 93274 | 2  |
| Coast Appliance Parts                    | 312 E. Tulare Street         | Visalia         | Tulare     | 93277 | 0  |
| Empire Supply Co., Inc.                  | 700 E. Race Ave.             | Visalia         | Tulare     | 93291 | 0  |
| Johnstone Supply                         | 435 N. BURKE                 | Visalia         | Tulare     | 93292 | 0  |
| Johnstone Supply Visalia                 | 751 N. Elko St               | Visalia         | Tulare     | 93291 | 1  |
| Refrigeration Supplies Distributor (RSD) | 9946 W. Nicholas Avenue      | Visalia         | Tulare     | 93291 | 0  |
| United Refrigeration                     | 1736 Janelli Court           | Visalia         | Tulare     | 93291 | 0  |
| Gensco / Slakey Brothers                 | 19450 INDUSTRIAL DRIVE       | SONORA          | Tuolumne   | 95370 | 0  |
| Daikin Comfort                           | 846 Verdulera St Unit 102    | Camarillo       | Ventura    | 93010 | 0  |
| Ferguson                                 | 2570 Conejo Spectrum st.     | Thousand Oaks   | Ventura    | 91320 | 0  |
| Heating & Cooling Supply, LLC            | 321 Irving Drive             | Oxnard          | Ventura    | 93030 | 0  |
| Johnstone Supply                         | 1250 Graves Ave              | Oxnard          | Ventura    | 93030 | 0  |
| Lennox                                   | 2221 Eastman Avenue          | Oxnard          | Ventura    | 93030 | 1  |
| Sigler's                                 | 1415 Lawrence Drive          | Thousand Oaks   | Ventura    | 91320 | 0  |
| United Refrigeration                     | 3120 PASEO MERCADO, STE. 101 | OXNARD          | Ventura    | 93036 | 0  |
| Us Air Conditioning Distributors (USACD) | 2539 Teller Road             | Newbury Park    | Ventura    | 91320 | 0  |
| Us Air Conditioning Distributors (USACD) | 550 Del Norte Blvd           | Oxnard          | Ventura    | 93030 | 34 |
| W.W. Grainger, Inc.                      | 101 S. Rice Ave              | Oxnard          | Ventura    | 93030 | 0  |
| W.W. Grainger, Inc.                      | 3691 Industrial Blvd         | West Sacramento | Yolo       | 95691 | 0  |

### 8.1.3 Utility Collection Locations

| Location                        | Address       | City | County    | Zip   | # of MT collected |
|---------------------------------|---------------|------|-----------|-------|-------------------|
| Anza Electric Cooperative, Inc. | 58470 Hwy 371 | Anza | Riverside | 92539 | 5                 |

### 8.1.4 HHW Collection Locations

| Location                                                             | Address                    | City             | County       | Zip   | # of MT collected |
|----------------------------------------------------------------------|----------------------------|------------------|--------------|-------|-------------------|
| Alameda County Household Haz. Waste Program - Livermore HHW Facility | 5584 La Ribera St.         | Livermore        | Alameda      | 94550 | 5                 |
| Alameda County Household Haz. Waste Program - Hayward HHW Facility   | 2091 W Winton Ave          | Hayward          | Alameda      | 94545 | 0                 |
| Alameda County Household Haz. Waste Program - Oakland HHW Facility   | 2100 East 7th Street       | Oakland          | Alameda      | 94606 | 30                |
| City Of Fremont PHHWCF                                               | 41149 BOYCE ROAD           | FREMONT          | Alameda      | 94538 | 20                |
| Castro Valley Sanitary District                                      | 21040 MARSHALL STREET      | CASTRO VALLEY    | Alameda      | 94546 | 2                 |
| Amador County Waste Management Dept.                                 | 810 Court Street           | Jackson          | Amador       | 95642 | 0                 |
| Delta Diablo HHW                                                     | 2500 Pittsburg-Antioch     | Antioch          | Contra Costa | 94509 | 0                 |
| Central Contra Costa Sanitary District                               | 4797 Imhoff Place          | Martinez         | Contra Costa | 94553 | 45                |
| Del Norte County Transfer Station                                    | 1700 STATE STREET          | Crescent City    | Del Norte    | 95531 | 0                 |
| South Tahoe Refuse Transfer Station                                  | 2140 Ruth AVE.             | South Lake Tahoe | El Dorado    | 96150 | 0                 |
| County Of Fresno Dept of Public Works                                | 1327 W Dan Ronquillo Drive | Fresno           | Fresno       | 93706 | 0                 |
| El Centro HHW Facility (Imperial Valley Resource Management Agency)  | 702 E Heil Ave             | El Centro        | Imperial     | 92243 | 0                 |
| Brawley HHW Facility (Imperial Valley Resource Management Agency)    | 180 S Western Ave          | Brawley          | Imperial     | 92227 | 0                 |
| Calexico HHW Facility (Imperial Valley Resource Management Agency)   | 500 W 5th St               | Calexico         | Imperial     | 92231 | 0                 |

|                                                             |                                    |                 |             |       |    |
|-------------------------------------------------------------|------------------------------------|-----------------|-------------|-------|----|
| Bishop-Sunland Landfill                                     | 100 Sunland Reservation Rd         | Bishop          | Inyo        | 93514 | 0  |
| Independence Landfill                                       | 405 Dump Rd.                       | Independence    | Inyo        | 93526 | 0  |
| Lone Pine Landfill                                          | Sub Station Rd                     | Lone Pine       | Inyo        | 93545 | 0  |
| Kern County Special Waste Facility                          | 4951 STANDARD ST.                  | BAKERSFIELD     | Kern        | 93308 | 0  |
| Lake County Waste Solutions                                 | 230 Soda Bay Road                  | Lakeport        | Lake        | 95453 | 0  |
| C & S Waste Solutions of Lassen County                      | 471-825 Diane Drive                | Susanville      | Lassen      | 96130 | 0  |
| HHW Signal Hill                                             | 5050 Clark Ave.                    | Lakewood        | Los Angeles | 90712 | 0  |
| City Of Culver City - HHW                                   | 9770 Culver Blvd                   | Culver City     | Los Angeles | 90232 | 0  |
| Hyperion S.A.F.E. Center                                    | 7660 West Imperial Highway, Gate B | Playa Del Rey   | Los Angeles | 90293 | 0  |
| Nicole Bernson (Balboa) S.A.F.E. Center                     | 10241 N. Balboa Boulevard          | Northridge      | Los Angeles | 91325 | 0  |
| Randall Street S.A.F.E. Center                              | 11025 Randall Street               | Sun Valley      | Los Angeles | 91352 | 0  |
| Gaffey Street S.A.F.E. Center                               | 1400 N. Gaffey Street              | San Pedro       | Los Angeles | 90731 | 0  |
| Washington Blvd. S.A.F.E. Center                            | 2649 E. Washington Boulevard       | Los Angeles     | Los Angeles | 90023 | 0  |
| Madera County Household Hazardous Waste Collection Facility | 21739 ROAD 19                      | CHOWCHILLA      | Madera      | 93610 | 0  |
| Marin County Household Hazardous Waste Facility             | 565 JACOBY STREET                  | SAN RAFAEL      | Marin       | 94901 | 30 |
| County Of Mariposa                                          | 4639 Ben Hur Road                  | MARIPOSA        | Mariposa    | 95338 | 0  |
| Mendocino County at Ukiah Waste Solutions                   | 3515 Taylor Drive                  | Ukiah           | Mendocino   | 95482 | 0  |
| Mendocino Solid Waste Management Authority                  | 3200 Taylor Drive                  | Ukiah           | Mendocino   | 95482 | 21 |
| Billy Wright Landfill                                       | 17173 S Billy Wright Rd            | Los Banos       | Merced      | 93635 | 0  |
| Merced County Regional Waste Authority                      | 7040 N. Hwy. 59                    | Merced          | Merced      | 95348 | 0  |
| Pumice Valley Landfill                                      | 200 Dross Rd.                      | Lee Vining      | Mono        | 93541 | 0  |
| Napa-Vallejo Hazardous Waste Facility                       | 889A Devlin Road                   | American Canyon | Napa        | 94503 | 0  |
| Nevada County H.H.W. Facility                               | 14741 WOLF MTN. RD.                | GRASS VALLEY    | Nevada      | 95949 | 0  |

|                                                                        |                              |                 |                 |       |    |
|------------------------------------------------------------------------|------------------------------|-----------------|-----------------|-------|----|
| Recology Auburn Placer Transfer Station                                | 12305 Shale Ridge Lane       | Auburn          | Placer          | 95602 | 0  |
| Western Placer Waste Management Authority                              | 3033 Fiddymment Rd           | ROSEVILLE       | Placer          | 95648 | 13 |
| City Of Folsom Hazardous Waste                                         | 1300 Leidesdorff St          | Folsom          | Sacramento      | 95630 | 0  |
| City Of Sacramento PHHWCF                                              | 8491 FRUITRIDGE ROAD         | SACRAMENTO      | Sacramento      | 95826 | 7  |
| County Of Sacramento                                                   | 4450 Roseville Road          | North Highlands | Sacramento      | 95660 | 0  |
| City of Elk Grove Special Waste Collection Center                      | 9255 Disposal Lane           | Elk Grove       | Sacramento      | 95624 | 0  |
| San Benito Integrated Waste Management                                 | 2301 Technology Parkway      | Hollister       | San Benito      | 95023 | 0  |
| John Smith Road Landfill                                               | 2650 John Smith Road         | Hollister       | San Benito      | 95023 | 0  |
| City Of Fontana                                                        | 16489 Orange Way             | Fontana         | San Bernardino  | 92335 | 0  |
| City Of Highland                                                       | 27215 BASE LINE STREET       | HIGHLAND        | San Bernardino  | 92346 | 0  |
| San Bernadino County HHW                                               | 2824 EAST W STREET, BLDG 302 | SAN BERNADINO   | San Bernardino  | 92408 | 0  |
| City Of San Diego, HHW Transfer Facility                               | 5161 CONVOY STREET           | SAN DIEGO       | San Diego       | 92111 | 18 |
| County Of San Diego HHW Collection Facility, Ramona                    | 324 MAPLE STREET             | RAMONA          | San Diego       | 92065 | 0  |
| San Joaquin County HHW Facility                                        | 7850 R.A. BRIDGEFORD STREET  | STOCKTON        | San Joaquin     | 95206 | 36 |
| Chicago Grade Landfill Household Hazardous Waste Drop-Off              | 2290 Homestead Road          | TEMPLETON       | San Luis Obispo | 93465 | 0  |
| Cold Canyon Landfill Household Hazardous Waste Drop-Off                | HWY 227                      | SAN LUIS OBISPO | San Luis Obispo | 93401 | 0  |
| Morro Bay-Cayucos Waste Water Plant Household Hazardous Waste Drop-Off | 160 Atascadero Road          | Morro Bay       | San Luis Obispo | 93442 | 0  |
| Nipomo Household Hazardous Waste Drop-Off                              | 509 Southland Street         | Nipomo          | San Luis Obispo | 93444 | 0  |
| City Of Carpinteria                                                    | 5775 CARPINTERIA AVE.        | CARPINTERIA     | Santa Barbara   | 93013 | 0  |
| City Of Lompoc                                                         | 1585 N. V St.                | Lompoc          | Santa Barbara   | 93436 | 0  |



|                                                            |                             |             |               |       |    |
|------------------------------------------------------------|-----------------------------|-------------|---------------|-------|----|
| City Of Santa Maria HHW Facility                           | 2065 E. MAIN STREET         | SANTA MARIA | Santa Barbara | 93454 | 0  |
| Bay Counties Waste Services                                | 301 CARL ROAD               | SUNNYVAL E  | Santa Clara   | 94089 | 4  |
| Santa Clara County HHW Program                             | 1555 BERGER DR SUITE 300    | SAN JOSE    | Santa Clara   | 95112 | 0  |
| City Of Redding Solid Waste                                | 2255 ABERNATHY LANE         | Redding     | Shasta        | 96003 | 0  |
| Siskiyou County Solid Waste: Black Butte Transfer Station  | 2420 E. Oberlin Rd          | Mt. Shasta  | Siskiyou      | 96067 | 0  |
| Siskiyou County Solid Waste: Oberlin Road Transfer Station | 3710 Spring Hill Rd         | Yreka       | Siskiyou      | 96097 | 0  |
| Vallejo Materials Recovery Facility & Office               | 2021 Broadway               | Vallejo     | Solano        | 94589 | 0  |
| Sonoma County HHW - Clean Harbors                          | 500 Mecham Road, Building 5 | Petaluma    | Sonoma        | 94952 | 15 |
| Tehema County Solid Waste Management Agency                | 20000 Plymire Road          | Red Bluff   | Tehama        | 96080 | 0  |
| Cal Sierra Transfer Station                                | 19309 Industrial Dr.        | Sonora      | Tuolumne      | 95370 | 0  |
| Camarillo PHHWCF                                           | 880 Verdulera Street        | Camarillo   | Ventura       | 93010 | 0  |
| Del Norte Recycling Center                                 | 111 S. Del Norte Blvd       | Oxnard      | Ventura       | 93030 | 0  |
| Ventura Household Hazardous Waste Facility                 | 336 SAN JON ROAD            | VENTURA     | Ventura       | 93002 | 20 |
| Yolo County Central Landfill                               | 44090 COUNTY RD 28 H        | WOODLAND    | Yolo          | 95776 | 5  |
| Recology Yuba-Sutter Transfer Station and MRF              | 3001 N LEVEE ROAD           | MARYSVILLE  | Yuba          | 95901 | 0  |

### 8.1.5 Other Public Locations

| Location                           | Address              | City         | County  | Zip   | # of MT collected |
|------------------------------------|----------------------|--------------|---------|-------|-------------------|
| Alpine County Environmental Health | 75 Diamond Valley Rd | Markleeville | Alpine  | 96120 | 0                 |
| Butte Habitat for Humanity ReStore | 220 Meyers St        | Chico        | Butte   | 95928 | 0                 |
| Trinity County Library             | 315 Main St          | Weaverville  | Trinity | 96093 | 0                 |

## 8.2 Participating Private Collection Locations and Mercury Thermostats Collected at Each Location

### 8.2.1 HVAC Contractor Collection Locations

| Location                                                           | Address                     | City            | County       | Zip   | # of MT collected |
|--------------------------------------------------------------------|-----------------------------|-----------------|--------------|-------|-------------------|
| Harry Clark Plumbing                                               | 3026 Broadway               | Oakland         | Alameda      | 94612 | 9                 |
| BOB's AIR REPAIR                                                   | 132 Meyers St. Suite 100    | Chico           | Butte        | 95928 | 0                 |
| Mcclelland Air Conditioning                                        | 801 MARAUDER STREET         | CHICO           | Butte        | 95973 | 2                 |
| Express Heating & Ac                                               | 12821A ALCOSTA BLVD         | SAN RAMON       | Contra Costa | 94583 | 0                 |
| Total Environmental Power Systems                                  | 2500 Bisso Lane, Suite 500  | Concord         | Contra Costa | 94520 | 0                 |
| Chimney Kraft                                                      | 700 NORTHCREST DRIVE        | CRESCENT CITY   | Del Norte    | 95531 | 0                 |
| Synergy Companies                                                  | 5670 E Clinton Ave          | Fresno          | Fresno       | 93727 | 0                 |
| Brody Pennell Heating & Air Conditioning                           | 8599 Venice Blvd            | Los Angeles     | Los Angeles  | 90034 | 0                 |
| Bryant Heating And Air Conditioning                                | 235 W Maple Ave             | Monrovia        | Los Angeles  | 91016 | 0                 |
| Circulating Air                                                    | 7337 Varna Ave              | North Hollywood | Los Angeles  | 91605 | 0                 |
| Inter-City Energy Systems                                          | 1175 N Del Rio Pl           | Ontario         | Los Angeles  | 91764 | 0                 |
| Precise Air Systems                                                | 5467 West San Fernando Road | Los Angeles     | Los Angeles  | 90039 | 8                 |
| Reliable Energy Management Inc.                                    | 6829 Walthall Way           | Paramount       | Los Angeles  | 90723 | 0                 |
| Tommy's Refrigeration Service                                      | 8617 S Norwalk Blvd         | Whittier        | Los Angeles  | 90606 | 0                 |
| Westside Heating & Ac                                              | 2621 Pico Blvd Suite J      | Santa Monica    | Los Angeles  | 90405 | 2                 |
| AIR AND ENERGY SOLUTIONS INC                                       | 558 N Cloverdale Blvd.      | Cloverdale      | Mendocino    | 95425 | 1                 |
| North Coast Plumbing, Heating & Sheet Metal INC                    | 161 N Main St.              | Fort Bragg      | Mendocino    | 95437 | 0                 |
| Blaine Inc. A/C 1                                                  | 196 Riggs Avenue            | Merced          | Merced       | 95341 | 0                 |
| Forster Heating                                                    | 9410 Crater Hill Rd.        | Auburn          | Placer       | 95603 | 2                 |
| Lee's Air Heating and Plumbing (AKA: A & P Heating & Cooling Inc.) | 3299 Swetzer Road, Suite A  | Loomis          | Placer       | 95650 | 0                 |

|                                                               |                                 |                |                |       |    |
|---------------------------------------------------------------|---------------------------------|----------------|----------------|-------|----|
| Maki Heating & Air Conditioning, Inc.                         | 105 GUM LANE                    | AUBURN         | Placer         | 95603 | 0  |
| Anthony's Heating And Air Conditioning Inc                    | 41615 Date St Ste 107           | Murrieta       | Riverside      | 92562 | 0  |
| John Harrison Contracting                                     | 1143 W. Lincoln Street          | Banning        | Riverside      | 92220 | 20 |
| Palm Desert Air Conditioning Co                               | 42081 Beacon Hill               | Palm Desert    | Riverside      | 92211 | 1  |
| R K M Heating & Ac                                            | 6236 Rivercrest Drive, Suite A  | Riverside      | Riverside      | 92507 | 0  |
| Select Acr Inc.                                               | 1541 Marlborough Ave            | Riverside      | Riverside      | 92507 | 0  |
| We Care Heating And A/C                                       | 41085 Goldengate Circle         | Murrieta       | Riverside      | 92562 | 0  |
| Buckley Parnell Heat & Air                                    | 5990 DEVECCHI AVE               | CITRUS HEIGHTS | Sacramento     | 95621 | 20 |
| Giddens Brothers Inc                                          | 604 N Lincoln Way               | Galt           | Sacramento     | 95632 | 0  |
| J R Putman Inc                                                | 11330 SUNRISE PARK DR           | Rancho Cordova | Sacramento     | 95742 | 0  |
| Air One Air Conditioning Heating & Plumbing                   | 491 Wildrose Ave.               | Colton         | San Bernardino | 92324 | 6  |
| All Air Appliance Masters                                     | 34 N. Central Ave               | Upland         | San Bernardino | 91786 | 0  |
| Burgesons Heating & Ac                                        | 620 TENNESSEE ST                | Redlands       | San Bernardino | 92374 | 6  |
| Bill Howe Plumbing                                            | 9085 AERO DRIVE B               | San Diego      | San Diego      | 92123 | 0  |
| Mhs Heating And Air Conditioning                              | 912 S. Andreasen Dr, Suite 103  | Escondido      | San Diego      | 92029 | 0  |
| Seaside Heating & Air Conditioning, Inc.                      | 1359 Rocky Point Dr             | Oceanside      | San Diego      | 92056 | 0  |
| Synergy Companies                                             | 9630 Black Mountain Rd, Suite L | San Diego      | San Diego      | 92126 | 19 |
| Synergy Companies                                             | 2626 West Ln, #100              | Stockton       | San Joaquin    | 95205 | 6  |
| CP Mechanical<br>(old name: Bayside Heating Air Conditioning) | 720 S Amphlett Blvd             | San Mateo      | San Mateo      | 94402 | 3  |
| Izmirian Roofing & Sheet Metal                                | 229 S Railraod Ave              | San Mateo      | San Mateo      | 94401 | 11 |
| Western Allied Mechanical                                     | 1180 O'Brien Drive              | Menlo Park     | San Mateo      | 94025 | 0  |
| A R Heating Air Conditioning                                  | 20275 Skypark Dr ste C          | Redding        | Shasta         | 96002 | 0  |
| Gibson Heating And Air                                        | 1153 Prestige Way               | Redding        | Shasta         | 96003 | 0  |
| A-1 Guaranteed                                                | 1768 BROADWAY ST.               | VALLEJO        | Solano         | 94589 | 3  |
| John Burger Heating Air                                       | 710 Cooper Ave                  | Yuba City      | Sutter         | 95991 | 2  |
| Temp-Tec Corporation                                          | 3769 Old Conejo Road            | Newbury Park   | Ventura        | 91320 | 0  |

## 8.2.2 Demolition and Environmental Contractors, and Related Associations Collection Locations

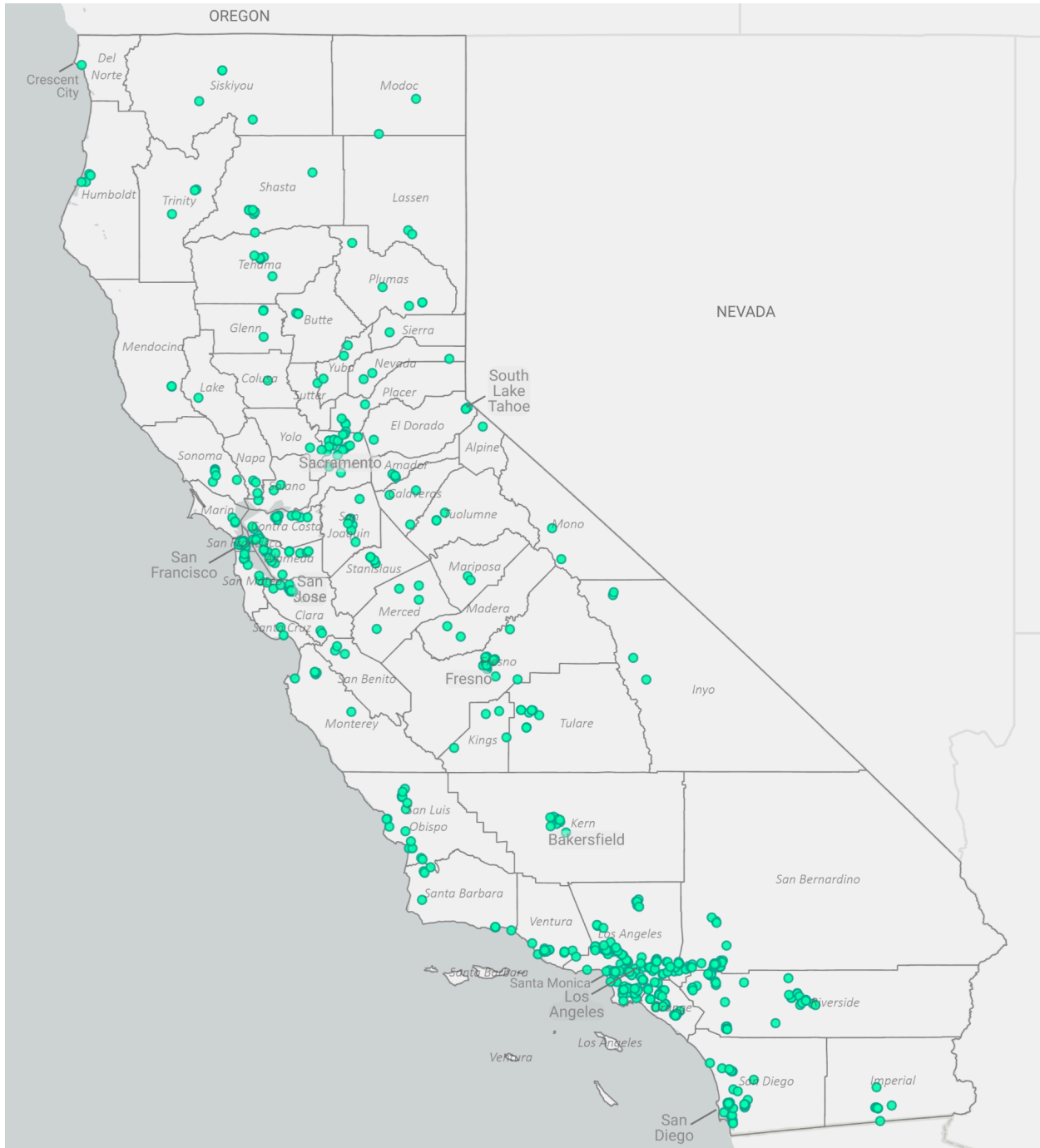
| Location                                                       | Address                  | City        | County         | Zip   | # of MT collected |
|----------------------------------------------------------------|--------------------------|-------------|----------------|-------|-------------------|
| Professional Asbestos Removal Corporation (PARC Environmental) | 2864 East Dorothy Avenue | Fresno      | Fresno         | 93706 | 4                 |
| Sierra Recycling & Demolition Inc.                             | 1620 E Brundage Ln Front | Bakersfield | Kern           | 93307 | 0                 |
| Shofani Construction Group                                     | 13528 Inglewood Ave      | Hawthorne   | Los Angeles    | 90250 | 0                 |
| Randazzo Enterprises, Inc.                                     | 13550 Blackie Rd         | Castroville | Monterey       | 95012 | 5                 |
| Precision Demolition Inc                                       | 12125 Cedar Ave          | Bloomington | San Bernardino | 92316 | 0                 |
| Universal Waste Disposal Company                               | 515 Raleigh Ave          | El Cajon    | San Diego      | 92020 | 88                |
| GreenLynx                                                      | 3220 Santa Rosa Ave.     | Santa Rosa  | Sonoma         | 95407 | 0                 |

## 8.2.3 Other Private Collection Locations

| Location                           | Address                  | City    | County | Zip   | # of MT collected | # of Intact Switches | # of Loose Switches | Total Mercury Volume |
|------------------------------------|--------------------------|---------|--------|-------|-------------------|----------------------|---------------------|----------------------|
| Housing Authority of Tulare County | 5140 West Cypress Avenue | Visalia | Tulare | 93277 | 0                 | 0                    | 0                   | 0                    |

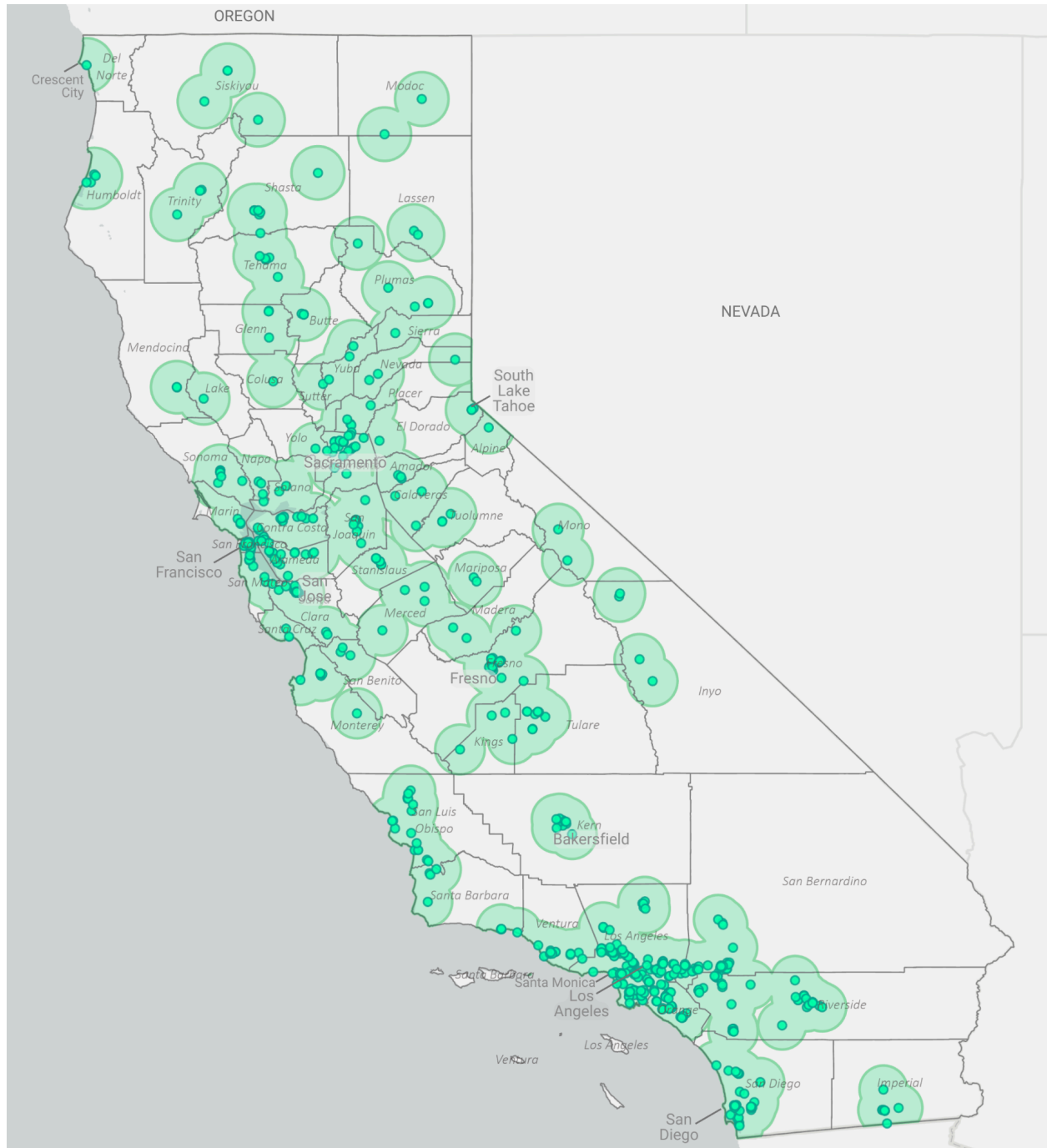
### 8.3 Figures Showing Convenience Standard Met

### 8.3.1 Map of Public Collection Locations<sup>2</sup>

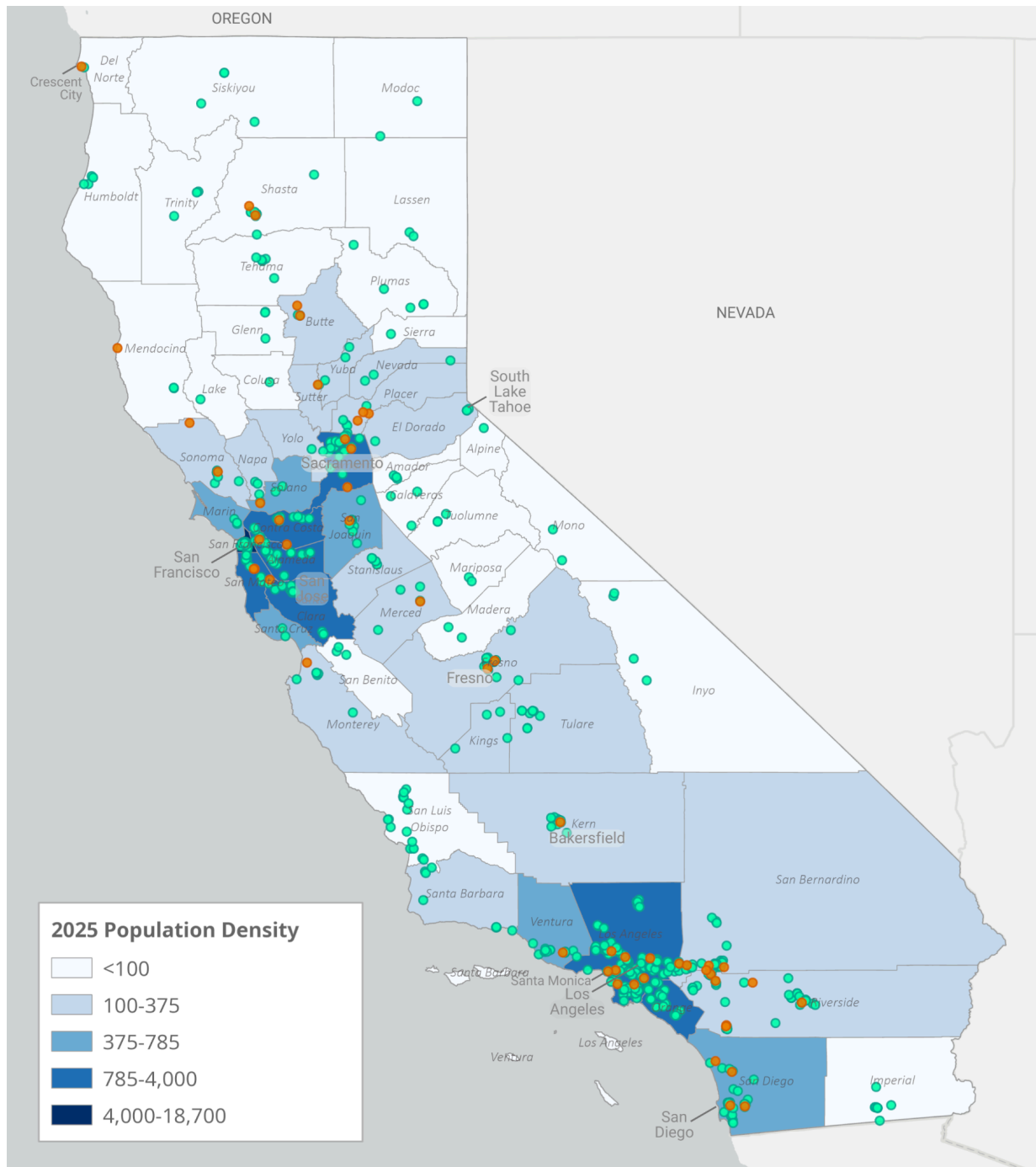


<sup>2</sup> Publicly-accessible collection locations are any location that the public is free to access and drop off their mercury thermostats, such as HHW facilities, wholesalers and retailers. Private collection locations are managed by audiences (such as contractors, property managers, utility energy upgrade staff/contractors, school districts, etc.) that take in mercury thermostats from their work where they encounter mercury thermostats either in their internal operations or during services provided to external audiences (e.g., residents, commercial businesses or other organizations).

### 8.3.2 Map of Public Collection Locations with 15 Mile Radius



### 8.3.3 Map of Public Collection Locations with Population Density



## 8.4 Outreach and Educational Materials

### 8.4.1 Safe Disposal of Mercury Thermostats Flyers

# SAFE DISPOSAL OF MERCURY THERMOSTATS



 Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.

 Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.

 Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.

 Mercury can bioaccumulate in the tissues of fish, which are then consumed by people.

 A single gram of mercury can contaminate a 20-acre lake. Mercury thermostats contain approximately 3 grams each.

**Find your FREE local drop-off location!**

[Find Location](#)

## THERMOSTAT FAQ

|                                                                                                                                                                                                                  |                                                                                                                                                                                                                     |                                                                                                                                                                                                          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Q:</b> How do I know if I have a mercury thermostat?</p> <p><b>A:</b> Mercury thermostats use a lever or dial to control the temperature, while digital thermostats will have buttons and/or a screen.</p> | <p><b>Q:</b> Why do mercury thermostats need to go to a special collection site?</p> <p><b>A:</b> If tossed in the trash, mercury can leak into the environment and contaminate water, soil, and harm wildlife.</p> | <p><b>Q:</b> My older thermostat works fine. Why should I switch?</p> <p><b>A:</b> While fully intact mercury thermostats are safe, serious health risks can occur if they become broken or damaged.</p> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

# ThermostatCare



## SAFE DISPOSAL OF MERCURY THERMOSTATS



Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.



Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.



Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.



Mercury can bioaccumulate in the tissues of fish, which are then consumed by people.



A single gram of mercury can contaminate a 20-acre lake. Mercury thermostats contain approximately 3 grams each.



Scan now to find  
your **FREE** local  
drop-off location!

[ThermostatCare.org](http://ThermostatCare.org)



### THERMOSTAT FAQ

**Q:** How do I know if I have a mercury thermostat?

**A:** Mercury thermostats use a lever or dial to control the temperature, while digital thermostats will have buttons and/or a screen.

**Q:** Why do mercury thermostats need to go to a special collection site?

**A:** If tossed in the trash, mercury can leak into the environment and contaminate water, soil, and harm wildlife.

**Q:** My older thermostat works fine. Why should I switch?

**A:** While fully intact mercury thermostats are safe, serious health risks can occur if they become broken or damaged.

## Translated Variations

### BAKIT IRERESIKLO ANG MGA MAY MERKURYO NA TERMOSTAT



- Ang merkuryo ay isang malakas na neurotoxin na maaaring makapinsala sa utak at sa sistema ng nerbiyo kahit na sa napakababang antas.
- Ang merkuryo ay maaaring makaapekto sa nabubuong sanggol sa sinapupunan sa pamamagitan ng pagpigil sa pagbuo ng utak at sistema ng nerbiyo.
- Ang merkuryo ay maaaring sanhi ng kakulangan sa katalinuhan, malabong pandinig at mahinang koordinasyon sa mga bata.
- Ang merkuryo at maaaring maipon sa mga tisyu ng isda na kinakain ng mga tao.
- Ang isang gramo ng merkuryo ay maaaring maka-kontamina ng 20 ektarya na lawa. Ang mga may merkuryo na termostat ay naglalaman ng halos 3 gramo bawat isa.

Hanapin ang **LIBRENG** lokal na bagsakan nito!

[Find Location](#)



#### FAQ SA TERMOSTAT

**T:** Paano ko malalaman kung ako ay mayroong termostat na may merkuryo?

**T:** Bakit kailangang dalhin sa isang espesyal na lugar ng koleksyon ang mga termostat na may merkuryo?

**S:** Ang mga may merkuryo na termostat ay gumagamit ng isang lever o dial upang ma-kontrol ang temperatura, samantalang ang mga digital na termostat ay mayroong mga pindutan at/o screen.

**T:** Bakit kailangang dalhin sa isang espesyal na lugar ng koleksyon ang mga termostat na may merkuryo?

**S:** Kapag ito ay itinaon sa basurahan, ang merkuryo ay maaaring kumalat sa paligid at kumalat sa tubig, lupa, at makapinsala sa hayop.

**T:** Gumagana naman ng maayos ang luma kong termostat. Bakit ko kailangang magpalit?

**S:** Ligtas pa ang may maayos na termostat, ngunit kapag ito ay nasira, maaari itong magdulot ng malubhang panganib sa kalusugan.

**ThermostatCare**

Tagalog

### POR QUÉ RECICLAR TERMOSTATOS DE MERCURIO



- El mercurio es una neurotoxina potente que puede dañar el cerebro y el sistema nervioso incluso en niveles muy bajos.
- El mercurio puede afectar el desarrollo del feto al impedir que el cerebro y el sistema nervioso funcionen correctamente.
- El mercurio puede provocar disminución de la inteligencia, problemas de audición y falta de coordinación en los niños.
- El mercurio puede bioacumularse en los tejidos de los peces, y luego éstos son consumidos por las personas.
- Un solo gramo de mercurio puede contaminar un lago de 20 acres. Un termostato de mercurio contiene aproximadamente 3 gramos.

Encuentra un punto de entrega **GRATUITO**

[Encontrar ubicación](#)



#### TERMOSTATO: PREGUNTAS FRECUENTES

**P:** ¿Cómo puedo saber si tengo un termostato de mercurio?

**R:** Los termostatos de mercurio utilizan una palanca o una perilla para controlar la temperatura, mientras que los termostatos digitales tienen botones y/o una pantalla.

**P:** ¿Por qué los termostatos de mercurio deben ir a un punto de recolección especial?

**R:** Si se tiran a la basura, el mercurio puede filtrarse al medio ambiente, contaminando el agua, el suelo y dañando la vida silvestre.

**P:** Mi termostato antiguo funciona bien. ¿Por qué debería cambiarlo?

**R:** Aunque los termostatos de mercurio completamente intactos son seguros, pueden suponer graves riesgos para la salud si se rompen o dañan.

**ThermostatCare**

Spanish

### 为什么要回收水银温度计



- 汞是一种剧烈的神经毒素，少量即可重创大脑和神经系统。
- 汞中毒会扰乱大脑和神经系统运作，从而影响发育中的胎儿。
- 汞中毒可能损害儿童智力、听力和肢体协调。
- 海洋中的汞可能会在鱼类体内累积，接着为人类所食用。
- 只需一克汞，便可以污染20英亩的湖泊。每个水银温度计内共含有大约3克的汞。

寻找附近的免费回收据点!

[寻找据点](#)



#### 温度计相关的常见问题

**Q:** 我怎么知道我的温度计是否含有汞?

**A:** 水银温度计通常使用杠杆或拨盘来调控温度，而电子温度计则使用按钮或屏幕。

**Q:** 为什么我需要把水银温度计送到专门的回收据点?

**A:** 如果将水银温度计直接扔进垃圾桶，极有可能会造成金属外流，进而污染水质、土壤，并危及野生动物安全。

**Q:** 我原来的水银温度计好好的，有必要换吗?

**A:** 您可以放心使用完好无缺的水银温度计，但一旦出现裂痕或损坏，请立即更换，否则将有重大安全隐患。

**ThermostatCare**

Chinese

### 수은 온도조절기 왜 재활용



- 수은은 매우 낮은 수준에서도 뇌와 신경계를 손상시킬 수 있는 강한 신경독입니다.
- 수은은 뇌와 신경계가 제대로 기능하지 못하게 함으로써 성장하는 태아에 영향을 미칠 수 있습니다.
- 수은은 어린이의 지능저하, 청각장애, 움직임의 조정 부족을 유발합니다.
- 수은은 물고기의 조직 내에 축적되어서 사람은 섭취할 수 있습니다.
- 1g의 수은이라도 20 에이커 이상의 호수를 오염시킬 수 있습니다. 수은 온도 조절 장치에는 각각 약 3g이 들어 있습니다..

바꿀 수 있는 무료 지역 위치를 찾으세요!

[위치 검색](#)



#### 온도조절장치 FAQ

**Q:** 수은 온도 조절기가 있는지 어떻게 알 수 있습니까?

**A:** 온도를 조절하기 위해 수은 온도 조절기는 레버 또는 다이얼을 사용하는 반면 디지털 온도 조절기는 버튼 및/또는 화면이 있습니다.

**Q:** 수은 온도조절기는 왜 특수한 수가 장소로 가져가야 합니까?

**A:**쓰레기통에 버리면 수은이 환경으로 누출되어 수질 및 토양을 오염시키고 야생 동물에게 해를 끼칠 수 있습니다.

**Q:** 기존 온도조절기가 잘 작동하고 있습니다. 바꾸어야 하는 이유?

**A:** 안전한 수은 온도 조절기는 안전해도 깨지거나 손상되면 심각한 건강 위험이 발생할 수 있습니다.

**ThermostatCare**

Korean

## TẠI SAO PHẢI TÁI CHẾ BỘ ĐIỀU NHIỆT THỦY NGÂN



 Thủy ngân là một chất độc thần kinh mạnh có thể gây hại cho não và hệ thần kinh ở mức rất thấp.

 Thủy ngân có thể ảnh hưởng đến thai nhi đang phát triển bằng cách cản trở não và hệ thần kinh hoạt động bình thường.

 Thủy ngân có thể gây nên suy giảm trí thông minh, thính giác và khả năng phối hợp kém ở trẻ.

 Thủy ngân có thể tích lũy sinh học trong các mô của cá, sau đó được con người tiêu thụ.

 Một gam thủy ngân có thể làm ô nhiễm một hồ nước rộng 8 héc-ta. Bộ điều nhiệt thủy ngân chứa khoảng 3 gam mỗi cái.

Tìm điểm thu gom Miễn phí tại địa phương!



### CÂU HỎI THƯỜNG GẶP VỀ BỘ ĐIỀU NHIỆT

**H:** Làm thế nào tôi biết được mình có bộ điều nhiệt thủy ngân hay không?

**D:** Bộ điều nhiệt thủy ngân dùng cán gạt hoặc nút xoay để kiểm soát nhiệt độ, trong khi bộ điều nhiệt điện tử sẽ có các nút bấm và/hoặc màn hình.

**H:** Tại sao các bộ điều nhiệt thủy ngân lại cần phải mang đến một điểm thu gom đặc biệt?

**D:** Nếu vứt vào thùng rác, thủy ngân có thể rò rỉ ra môi trường và làm ô nhiễm nước, đất và gây hại cho động vật hoang dã.

**H:** Bộ điều nhiệt cũ của tôi vẫn hoạt động tốt. Tại sao tôi phải thay đổi?

**A:** Mặc dù các bộ điều nhiệt thủy ngân khi còn nguyên vẹn hoàn toàn an toàn nhưng vẫn có thể xảy ra rủi ro sức khỏe nghiêm trọng nếu chúng bị vỡ hoặc hư hỏng.



Vietnamese

## 8.4.2 How To Prepare Mercury Thermostat Flyer

### HOW TO PREPARE YOUR MERCURY THERMOSTAT FOR DISPOSAL



- 1 Check that your mercury thermostat is not broken or leaking. Our drop-off sites cannot accept compromised thermostats.
- 2 Keep the cover attached. This will protect the mercury bulbs inside during transportation.
- 3 Using gloves, safely place your mercury thermostat(s) in a sealable bag and seal tightly.
- 4 Complete your \$30 rebate form, take a photo of it for your reference, and place it inside of the sealable collection bag.

*Plastic bags and forms may be available at the drop-off sites.*

### HOW TO HANDLE A BROKEN THERMOSTAT



First, contact your local health department, municipal waste authority, or local fire department to alert them of a potential mercury spill.



Keep children and pets away from the area during and after cleanup.



Follow the instructions of your local health department, municipal waste authority, or local fire department for proper disposal of any spilled mercury and broken glass.



Before, during, and after cleanup, keep the area well ventilated to the outside by having windows open.

[Review More Steps from DTSC](#)

# ThermostatCare

English - Digital

## HOW TO PREPARE YOUR MERCURY THERMOSTAT FOR DISPOSAL



- 1 Check that your mercury thermostat is not broken or leaking. Our drop-off sites cannot accept compromised thermostats.
- 2 Keep the cover attached. This will protect the mercury bulbs inside during transportation.
- 3 Using gloves, safely place your unbroken mercury thermostat(s) in a sealable bag and seal tightly.
- 4 Complete your \$30 rebate form, take a photo of it for your reference, and place it inside of the sealable collection bag.

*Plastic bags and forms may be available at the drop-off site.*

## HOW TO HANDLE A BROKEN THERMOSTAT



First, contact your local health department, municipal waste authority, or local fire department to alert them of a potential mercury spill.



Keep children and pets away from the area during and after cleanup.



Follow the instructions of your local health department, municipal waste authority, or local fire department for proper disposal of any spilled mercury and broken glass.



Before, during, and after cleanup, keep the area well ventilated to the outside by having windows open.



**Review More  
Steps from DTSC**

## 8.4.3 Program Overview Flyer

# DROP OFF YOUR MERCURY THERMOSTAT



Keep your friends, family, and community safe



## \$30 REBATE

per thermostat when you drop off at a designated Thermostat Care partner!

*\*Mailed upon verification of mercury thermostat(s) and incentive form at processing center.*

## HOW IT WORKS



- 1 Place your mercury thermostat(s) in a sealable bag and seal tightly.
- 2 Print and fill out our rebate form and place it inside your sealable bag.
- 3 Find a nearby site at [ThermostatCare.org](http://ThermostatCare.org) and drop off your mercury thermostat(s).
- 4 Receive your check in the mail within 1 year!

Questions? Email [info@ThermostatCare.org](mailto:info@ThermostatCare.org)

*\*Plastic bags and forms may be available at the collection site.*

Location Map



# ThermostatCare

#### 8.4.4 Promotional Toolkit for Collection Locations - Sample Posts

Therm@statCare

## Promotional Toolkit - Collection Locations

Social media posts that recognize your  
business for its service to your local  
community's residents and ecosystems

Therm@statCare

# Context

Being part of the Thermostat Care program, you're doing more than running a business—you're pitching in to keep our California communities **clean and vibrant**. We see you, and we thank you!

Let's celebrate your efforts and let people know about your positive impact!

## Goals of this toolkit

Highlight your business as a steward of your local community

Encourage people to drop off mercury thermostats at your location

Inspire other businesses to participate



## Here you will find posts for different social media

Meta (Facebook and Instagram):

- Vertical image for feed: 1080 x 1350 pixels
- Vertical image (for Instagram Stories): 1080 x 1920 pixels

Twitter/Nextdoor

- 1200 x 630 pixels

Remember to tag us at  
[@thermostat\\_care](#) whenever you post  
on [Instagram](#) and [Facebook](#).

This way we can also share your post  
so that it reaches a larger audience.

## Content

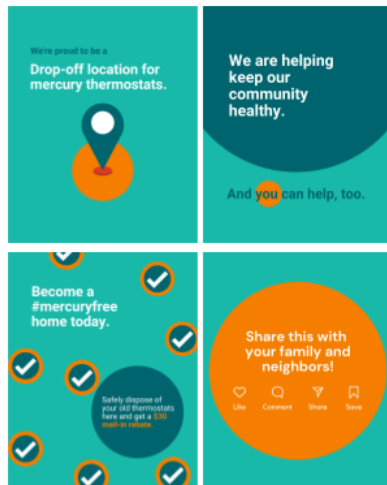
### Instagram Feed Post

#### Images

Download images here

Create one post in carousel version with all these pictures.

Notice the names of the cards suggest the correct order to post them.



#### Copy

Copy & paste this caption

Feel free to make changes

#### 🌟 Proud to Serve Our Community

As your trusted local **[business type]**, we're taking another step to protect our community's health and environment. We now offer free, safe disposal of mercury thermostats through our partnership with Thermostat Care.

Have a mercury thermostat? Stop by during business hours to safely dispose of it and learn more about modern, energy-efficient options that we offer. Plus, you'll receive a \$30 mail-in rebate for each mercury thermostat that you drop off!

Visit [ThermostatCare.org](https://ThermostatCare.org) to learn more.

#ShopLocal #CommunityFirst #ThermostatCare

## Facebook Feed Post

Video

Copy

🌟 Proud to Serve Our Community

As your trusted local **[business type]**, we're taking another step to protect our community's health and environment. We now offer free, safe disposal of mercury thermostats through our partnership with Thermostat Care.

Have a mercury thermostat? Stop by during business hours to safely dispose of it and learn more about modern, energy-efficient options that we offer. Plus, you'll receive a \$30 mail-in rebate for each mercury thermostat that you drop off!

Visit [ThermostatCare.org](https://ThermostatCare.org) to learn more.

#ShopLocal #CommunityFirst #ThermostatCare

## Instagram Stories Post

Images

Copy

No need for copy on this one.

98

## X/Nextdoor

For optimal frequency on X, here are a couple of separate posts that can be rotated regularly.

Download images here

Copy & paste text

Feel free to make changes

### Tweet 1

Did you know that old mercury thermostats pose a risk to your family's health and our precious water sources? We're proud to be a designated drop-off location for these hazardous devices.

#SafeDisposal  
#ProtectOurCommunity

### Tweet 2

If your thermostat was made before 2006, chances are it contains mercury. But don't worry, we've partnered with Thermostat Care to ensure safe disposal and to protect our community.

Visit our location today and drop off your old thermostat.

#SafeDisposal #ProtectOurCommunity

## Badge

### Badge

Our badge can be used by partner drop-off locations as an official indication of their role in our project.

Please feel free to affix this badge to your website, any social media, or reach out to us at [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) for a window cling, shelf talker or stickers.



## 8.4.5 Shelf Talkers



**DROP OFF YOUR  
MERCURY  
THERMOSTAT HERE!**

No cost to residents of California.  
Resident or service technician?  
You're also eligible to receive a  
**\$30 mail-in rebate!**

*Speak to a sales associate for details.*

For more information, scan the QR  
code or visit **ThermostatCare.org**



*Disposing of mercury  
thermostats in regular trash  
or recycling bins is  
prohibited.*

**ThermostatCare**



English (for location with a container)



**DROP OFF YOUR  
MERCURY  
THERMOSTAT!**

No cost for California residents or  
contractors. **Resident or service  
technician?** You're also eligible to  
receive a **\$30 mail-in rebate!**

Scan the QR code to find your  
nearest location or visit  
**ThermostatCare.org**



*Disposing of mercury  
thermostats in regular trash  
or recycling bins is  
prohibited.*

**ThermostatCare**



English (for location without a container)



## 将您的水银恒温器送至这里

加州居民和承包商免费

如果您是加州居民或服务技师，则也符合获得**30美元**邮寄返款的资格！

与销售顾问交谈了解详情。

如需更多信息，请扫描二维码或访问 **ThermostatCare.org**



将水银恒温器丢弃在普通垃圾箱或回收箱是被禁止的。

## ThermostatCare



Chinese (for location with a container)

## 将您的水银恒温器送来

加州居民和承包商免费。  
如果您是加州居民或服务技师，则也符合获得**30美元**邮寄返款的资格！

扫描此二维码或访问  
**ThermostatCare.org**  
找到离您最近的收集点



将水银恒温器丢弃在普通垃圾箱或回收箱是被禁止的。

## ThermostatCare



Chinese (for location without a container)



## 수은 온도조절기를 반납하세요

캘리포니아 거주자 및 계약자에게는 무료입니다.

거주자 또는 서비스 기술자라면 **우편으로 30달러의 환급금**을 받으실 수 있습니다!

자세한 내용은 영업 담당자에게 문의하세요.

자세한 내용은 이 QR 코드를 스캔하거나 **ThermostatCare.org**를 방문하세요



수은 온도조절기를 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 금지되어 있습니다.

ThermostatCare



Korean (for location with a container)



## 수은 온도 조절 장 치를 반품하세요.

캘리포니아 거주자 및 계약자에게는 무료입니다. 거주자 또는 서비스 기술자라면 **우편으로 30달러의 환급금**을 받으실 수 있습니다!

이 QR 코드를 스캔하여 가장 가까운 수거 장소를 찾으시거나 **ThermostatCare.org**를 방문하세요



수은 온도조절기를 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 금지되어 있습니다.

ThermostatCare



Korean (for location without a container)



# ThermostatCare



## ¡DESCARGUE AQUÍ SU THERMOSTATO DE MERCURIO!

Sin costo alguno para los  
residentes y contratistas de  
California.

Si usted es residente o técnico de  
servicio, ¡también puede recibir un  
**reembolso por correo de 30 \$!**

*Hable con un agente de ventas para  
obtener más información.*

Para más información, escanee este  
código QR o visite **ThermostatCare.org**



*Se prohíbe tirar los  
termostatos de mercurio a la  
basura normal o en los  
contenedores de reciclaje.*

# ThermostatCare



Spanish (for location with a container)



## DESCARGUE SU THERMOSTATO DE MERCURIO

Sin costo para residentes o  
contratistas de California. Si usted  
es **residente o técnico de  
servicio**, ¡también puede recibir  
**un reembolso por correo de 30 \$!**

Encuentre el punto de colección  
más cercano escaneando este  
código QR o visite  
**ThermostatCare.org.**



*Se prohíbe tirar los  
termostatos de mercurio a la  
basura normal o en los  
contenedores de reciclaje.*

# ThermostatCare



Spanish (for location without a container)

# ThermostatCare



## PAKILAGAY RITO ANG IYONG MERCURY THERMOSTAT

Libre para sa mga residente at  
kontraktor ng California.

Kung residente o service technician ka,  
maaari ka ring makatanggap ng **\$30  
mail-in na rebate!**

*Kumausap ng sales associate para sa  
mga detalye.*

Para sa karagdagang impormasyon, i-  
scan ang QR code na ito o magpunta sa  
**ThermostatCare.org**



*Ipinagbabawal ang pagtatapon  
ng mga mercury thermostat sa  
regular na basurahan o  
sisidlang panresiklo.*





Tagalog (for location with a container)



## MAGDALANG IYONG MERCURY THERMOSTAT

Libre para sa mga residente at  
kontraktor ng California. Kung  
**residente o service technician**  
ka, maaari ka ring makatanggap  
ng **\$30 mail-in na rebate!**

Hanapin ang pinakamalapit na  
lokasyon ng koleksiyon sa  
pamamagitan ng pag-scan ng QR  
code na ito o pagpunta sa  
**ThermostatCare.org**



*Ipinagbabawal ang  
pagtatapon ng mga mercury  
thermostat sa regular na  
basurahan o sisidlang  
panresiklo.*





Tagalog (for location without a container)



# ThermostatCare



## BỎ BỘ ĐIỀU NHIỆT THỦY NGÂN CỦA QUÝ VỊ TẠI ĐÂY

Miễn phí cho cư dân và nhà thầu California.

Nếu là cư dân hoặc kỹ thuật viên dịch vụ, quý vị cũng đủ điều kiện nhận **khoản chiết khấu 30 đô-la gửi qua đường bưu điện!**

*Hãy trao đổi với nhân viên bán hàng để biết thêm chi tiết.*

Để biết thêm thông tin, vui lòng quét mã QR này hoặc truy cập **ThermostatCare.org**



*Nghiêm cấm vứt bỏ bộ điều nhiệt thủy ngân vào thùng rác thông thường hoặc thùng tái chế.*



# ThermostatCare

Vietnamese (for location with a container)



## BỎ BỘ ĐIỀU NHIỆT THỦY NGÂN CỦA QUÝ

Miễn phí cho cư dân và nhà thầu California. Nếu là **cư dân hoặc kỹ thuật viên dịch vụ**, quý vị cũng đủ điều kiện nhận **khoản chiết khấu 30 đô-la gửi qua đường bưu điện!**

Hãy quét mã QR này hoặc truy cập **ThermostatCare.org** để tìm điểm thu gom gần nhất.



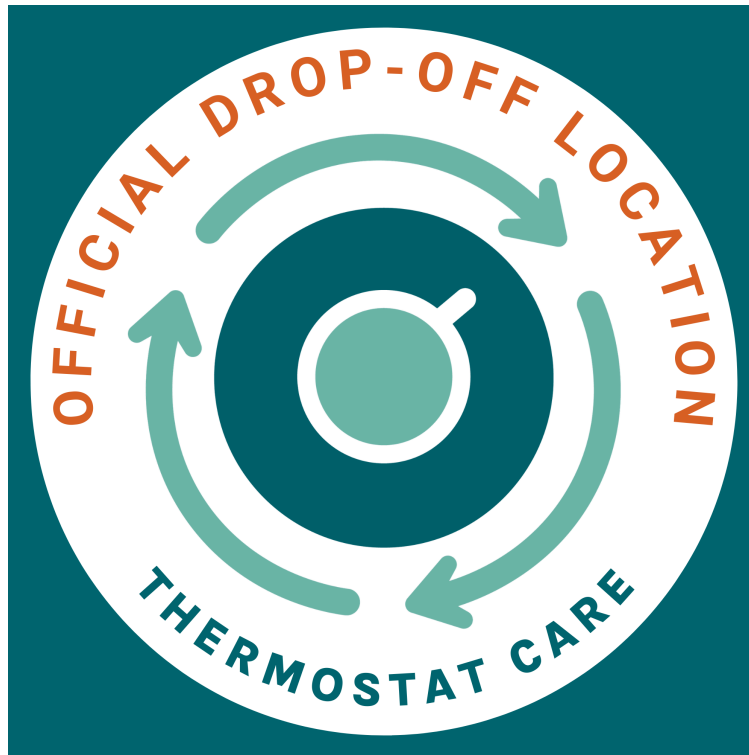
*Nghiêm cấm vứt bỏ bộ điều nhiệt thủy ngân vào thùng rác thông thường hoặc thùng tái chế.*



# ThermostatCare

Vietnamese (for location without a container)

#### 8.4.6 Window Clings



English (for location with a container)

Most manual thermostats contain mercury and must go through a proper disposal process. Disposing of them in regular trash or recycling bins is **prohibited**.

Luckily, you can visit a nearby location to drop off the thermostat at no cost, and receive a **\$30 mail-in rebate!** *Speak to a sales associate for more details.*

For more information and how to find your nearest collection location or order your own collection bin if you're a contractor, scan this QR code or visit [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

English (for location without a container)

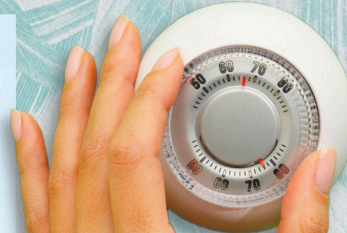
# ThermostatCare



大多數的手動恆溫器都含有水銀，必須經過妥善的處理程序。這些恆溫器**不得**丟棄在一般垃圾或回收桶中。

幸好，您現在可以免費將它們帶來店裡，並且收到郵寄的**30美元回饋金**！

如需更多詳細資訊，請諮詢銷售人員。



如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

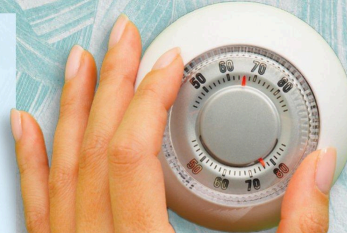
Chinese (for location with a container)



大多數的手動恆溫器都含有水銀，必須經過妥善的處理程序。這些恆溫器**不得**丟棄在一般垃圾或回收桶中。

幸好，您現在可以免費將恆溫器帶到附近的地點，並且收到郵寄的**30美元回饋金**！

如需更多詳細資訊，請諮詢銷售人員。



如需更多資訊，和了解如何找到距離最近的回收地點，或是訂購您自己的收集桶 (如果您是承包商)，請掃描這個QR碼，或造訪 [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

Chinese (for location without a container)

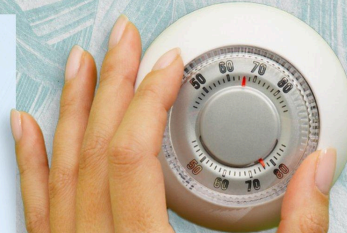


# ThermostatCare



대부분의 수동 온도 조절 장치에는 수은이 포함되어 있으며, 적절한 폐기 절차를 거쳐야 합니다. 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 **금지됩니다**.

오늘 매장을 방문  
해 무료로 반납하  
고 **\$30 메일 인 리  
베이트**를 받을 수  
있습니다!  
  
자세한 내용은 영  
업 담당자에게 문  
의하세요.



더 자세한 정보와 가장 가까운 수거 장소를 찾는  
방법 또는 하청업체인 경우 수거함을 주문하는  
방법을 알아보려면 이 QR 코드를 스캔하거나  
[thermostatcare.org](http://thermostatcare.org)를 방문하세요.

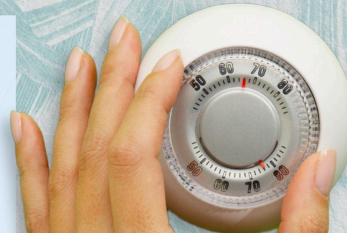
ThermostatCare

Korean (for location with a container)



대부분의 수동 온도 조절 장치에는 수은이 포함되어 있으며, 적절한 폐기 절차를 거쳐야 합니다. 일반 쓰레기통이나 재활용 쓰레기통에 버리는 것은 **금지됩니다**.

가까운 수거 장소를  
방문하여 온도 조절  
장치를 무료로 반납  
하고 **\$30 메일 인 리  
베이트**를 받을 수 있  
습니다!  
  
자세한 내용은 영업 담  
당자에게 문의하세요.



더 자세한 정보와 가장 가까운 수거 장소를 찾는  
방법 또는 하청업체인 경우 수거함을 주문하는  
방법을 알아보려면 이 QR 코드를 스캔하거나  
[thermostatcare.org](http://thermostatcare.org)를 방문하세요.

ThermostatCare

Korean (for location without a container)

# ThermostatCare



La mayoría de los termostatos manuales contienen mercurio y se deben desechar siguiendo un proceso adecuado. Está **prohibido** desecharlos en los contenedores de basura o de reciclado regular.

Afortunadamente, ¡puede pasar a dejarlos en el establecimiento hoy mismo sin costo y recibir un **reembolso de \$30 por correo!** Hable con un asesor de ventas para conocer más detalles.



Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

Spanish (for location with a container)



La mayoría de los termostatos manuales contienen mercurio y se deben desechar siguiendo un proceso adecuado. Está **prohibido** desecharlos en los contenedores de basura o de reciclado regular.

Afortunadamente, ¡puede visitar una ubicación cercana para entregar el termostato sin costo y recibir un **reembolso de \$30 por correo!** Hable con un asesor de ventas para conocer más detalles.



Para recibir más información y encontrar su centro de recolección más cercano o hacer un pedido de su propio contenedor de recolección si es un contratista, escanee este código QR o visite [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

Spanish (for location without a container)



# ThermostatCare



Karamihan ng manual thermostat ay naglalaman ng mercury at kailangang sumailalim sa wastong proseso ng pagtatapon. Ang pagtatapon ng mga ito sa mga regular na basurahan o recycling bin ay **ipinagbabawal**.

Mabuti na lang, puwede mo itong i-drop off sa store ngayon nang walang gastos at makakatanggap ka ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.



Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

Tagalog (for location with a container)



Karamihan ng manual thermostat ay naglalaman ng mercury at kailangang sumailalim sa wastong proseso ng pagtatapon. Ang pagtatapon ng mga ito sa mga regular na basurahan o recycling bin ay **ipinagbabawal**.

Mabuti na lang, puwede kang bumisita sa isang malapit na lokasyon para i-drop off ang thermostat nang walang gastos, at makakatanggap ka ng **\$30 na mail-in rebate!** Makipag-usap sa isang sales associate para sa higit pang detalye.



Para sa higit pang impormasyon at alamin kung paano hanapin ang pinakamalapit mong lokasyon ng pagkolekta o kung paano mag-order ng sarili mong bin sa pagkolekta kung isa kang kontratista, i-scan ang QR code na ito o bisitahin ang [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

Tagalog (for location without a container)



# ThermostatCare



Hầu hết bộ điều nhiệt thủ công đều chứa thủy ngân và phải trải qua quy trình thải bỏ đúng cách. **Nghiêm cấm** thải bỏ vào thùng rác thông thường hoặc thùng tái chế.

May mắn thay, quý vị có thể mang chúng đến cửa hàng ngay hôm nay mà không mất phí và nhận **phiếu giảm giá gửi qua đường bưu điện trị giá \$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.



Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

Vietnamese (for location with a container)



Hầu hết bộ điều nhiệt thủ công đều chứa thủy ngân và phải trải qua quy trình thải bỏ đúng cách. **Nghiêm cấm** thải bỏ vào thùng rác thông thường hoặc thùng tái chế.

May mắn thay, quý vị có thể mang bộ điều nhiệt đến một địa điểm gần đó mà không mất phí và **phiếu giảm giá gửi qua đường bưu điện trị giá \$30!** Trò chuyện với cộng tác viên bán hàng để biết thêm chi tiết.



Để biết thêm thông tin và cách tìm địa điểm thu gom gần nhất hoặc đặt mua riêng thùng thu gom nếu quý vị là nhà thầu, hãy quét mã QR này hoặc truy cập trang [thermostatcare.org](http://thermostatcare.org)

ThermostatCare

Vietnamese (for location without a container)

## 8.4.7 Point of Delivery Insert

### EARN \$30

## BY DROPPING OFF YOUR MERCURY THERMOSTAT!



Take your mercury thermostat to a local drop off site and receive a mail-in rebate of \$30 per thermostat.

To find your nearest location or for more information (or order a private collection container if you're a contractor), scan this QR code or visit [ThermostatCare.org](http://ThermostatCare.org)



Disposing of mercury-containing thermostats in regular trash or recycling bins is prohibited.

**ThermostatCare**

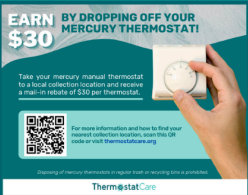
## 8.4.8 Point of Delivery Insert Guide



## THERMOSTAT CARE DELIVERY INSERTS

### Delivery insert

**Size:** 5.5" x 4.25"



**Description:** A promotional card that is placed in the packaging of relevant phone and/or online orders.

**How to Use:** Use this item while fulfilling delivery orders. When packaging items **related to thermostats, HVAC, or a similar product**, place this insert into the box.



We offer promotional materials in any language. If you have questions about the Thermostat Care program or would like more materials, please email:

[Info@ThermostatCare.org](mailto:Info@ThermostatCare.org)

**ThermostatCare**

## 8.4.9 Bill Inserts - City of Sunnyvale (English, Spanish, Vietnamese, Chinese)

### MERCURY THERMOSTAT?



*Drop off and receive a*  
**\$30 mail-in rebate!**

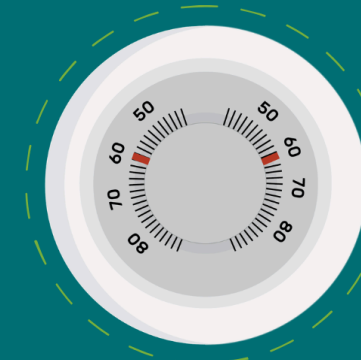
|                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Blossom True Value Hardware</b><br/>1297 W El Camino Real<br/>Mountain View, CA 94040</p> <p><b>Ferguson</b><br/>200 E. Trimble Rd.<br/>Suite 90<br/>San Jose, CA 95131</p> <p><b>Ferguson</b><br/>206 Commercial St.<br/>San Jose, CA 95112</p> <p><b>Baker Distributing Co.</b><br/>2138 Zanker Rd.<br/>San Jose, CA 95131</p> <p><b>U.S. Air Conditioning Distributors (USACD)</b><br/>1233 9th St.<br/>San Jose, CA 95112</p> | <p><b>Allied Refrigeration</b><br/>702 E. Gish Rd.<br/>San Jose, CA 95112</p> <p><b>Johnstone Supply</b><br/>1070 Commercial St.<br/>Suite 104<br/>San Jose, CA 95112</p> <p><b>United Refrigeration</b><br/>904 Commercial St.<br/>San Jose, CA 95112</p> <p><b>Hassett Ace Hardware</b><br/>875 Alma St.<br/>Palo Alto, CA 94301</p> <p><b>Lennox Stores</b><br/>422 S. Abbott Ave.<br/>Milpitas, CA 95035</p> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



Scan to find your nearest drop-off site and download the rebate form  
**ThermostatCare.org**


Sunnyvale


### ¿TERMOSTATO DE MERCURIO?



*¡Entrégalo y recibe un reembolso*  
**de \$30 por correo!**

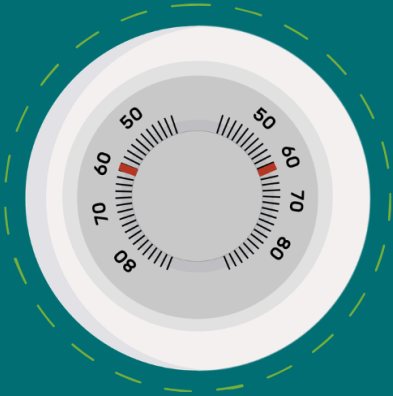
|                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Blossom True Value Hardware</b><br/>1297 W El Camino Real<br/>Mountain View, CA 94040</p> <p><b>Ferguson</b><br/>200 E. Trimble Rd.<br/>Suite 90<br/>San Jose, CA 95131</p> <p><b>Ferguson</b><br/>206 Commercial St.<br/>San Jose, CA 95112</p> <p><b>Baker Distributing Co.</b><br/>2138 Zanker Rd.<br/>San Jose, CA 95131</p> <p><b>U.S. Air Conditioning Distributors (USACD)</b><br/>1233 9th St.<br/>San Jose, CA 95112</p> | <p><b>Allied Refrigeration</b><br/>702 E. Gish Rd.<br/>San Jose, CA 95112</p> <p><b>Johnstone Supply</b><br/>1070 Commercial St.<br/>Suite 104<br/>San Jose, CA 95112</p> <p><b>United Refrigeration</b><br/>904 Commercial St.<br/>San Jose, CA 95112</p> <p><b>Hassett Ace Hardware</b><br/>875 Alma St.<br/>Palo Alto, CA 94301</p> <p><b>Lennox Stores</b><br/>422 S. Abbott Ave.<br/>Milpitas, CA 95035</p> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



Escanea para ver el sitio más cercano y descargar el formulario de reembolso.  
**ThermostatCare.org**


Sunnyvale


## 水银恒温器?



寄回产品即可获得  
30美元邮寄返利!

**Blossom True Value  
Hardware**  
1297 W El Camino Real  
Mountain View, CA 94040

**Ferguson**  
200 E. Trimble Rd.  
Suite 90  
San Jose, CA 95131

**Ferguson**  
206 Commercial St.  
San Jose, CA 95112

**Baker Distributing Co.**  
2138 Zanker Rd.  
San Jose, CA 95131

**U.S. Air Conditioning  
Distributors (USACD)**  
1233 9th St.  
San Jose, CA 95112

**Allied Refrigeration**  
702 E. Gish Rd.  
San Jose, CA 95112

**Johnstone Supply**  
1070 Commercial St.  
Suite 104  
San Jose, CA 95112

**United Refrigeration**  
904 Commercial St.  
San Jose, CA 95112

**Hassett Ace  
Hardware**  
875 Alma St.  
Palo Alto, CA 94301

**Lennox Stores**  
422 S. Abbott Ave.  
Milpitas, CA 95035



扫码查找最近的寄送点并下载返利申请表。

**ThermostatCare.org**



Sunnyvale

ThermostatCare

## Có bộ điều nhiệt thủy ngân?



Gửi ngay cho chúng tôi để nhận  
\$30!

**Blossom True Value  
Hardware**  
1297 W El Camino Real  
Mountain View, CA 94040

**Ferguson**  
200 E. Trimble Rd.  
Suite 90  
San Jose, CA 95131

**Ferguson**  
206 Commercial St.  
San Jose, CA 95112

**Baker Distributing Co.**  
2138 Zanker Rd.  
San Jose, CA 95131

**U.S. Air Conditioning  
Distributors (USACD)**  
1233 9th St.  
San Jose, CA 95112

**Allied Refrigeration**  
702 E. Gish Rd.  
San Jose, CA 95112

**Johnstone Supply**  
1070 Commercial St.  
Suite 104  
San Jose, CA 95112

**United Refrigeration**  
904 Commercial St.  
San Jose, CA 95112

**Hassett Ace  
Hardware**  
875 Alma St.  
Palo Alto, CA 94301

**Lennox Stores**  
422 S. Abbott Ave.  
Milpitas, CA 95035



Quét để tìm điểm tiếp nhận gần bạn nhất và tải về mẫu đơn hoàn tiền.

**ThermostatCare.org**



Sunnyvale

ThermostatCare



## 8.4.10 MUD Partnership Toolkit



### Why Use This Toolkit?

Installing a **smart thermostat** can **reduce household energy consumption by up to 10%**. Thermostat Care makes upgrading to an energy-efficient thermostat more affordable by offering residents a **\$30 mail-in rebate** for each **mercury thermostat** disposed of through the program.

#### How to use this toolkit:

1. Add our preformatted content to your **website and social media accounts**
2. Print or request for us to print and deliver **bill inserts, fliers, or postcards** to you for distribution
3. Share this toolkit with others you think would want to aid in this initiative



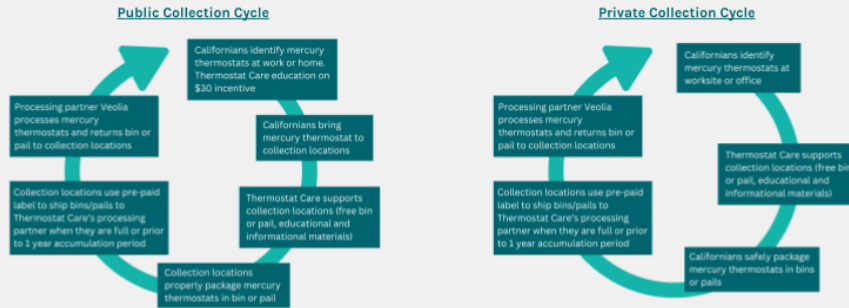
# ThermostatCare

## What is Thermostat Care?

Thermostat Care is a program aimed at avoiding mercury contamination risk by collecting and safely disposing of mercury thermostats in California.

## How Does it Work?

The program facilitates the collection and safe disposal of mercury thermostats throughout California, ensuring convenient access to drop-off locations. Once collected, thermostats are processed safely. Participants are also incentivized with a \$30 mail-in rebate for each mercury thermostat they return, encouraging both environmental stewardship and active community participation.



## Health Issues Caused by Mercury Exposure



Cardiovascular effects such as **increased blood pressure** and heart rate



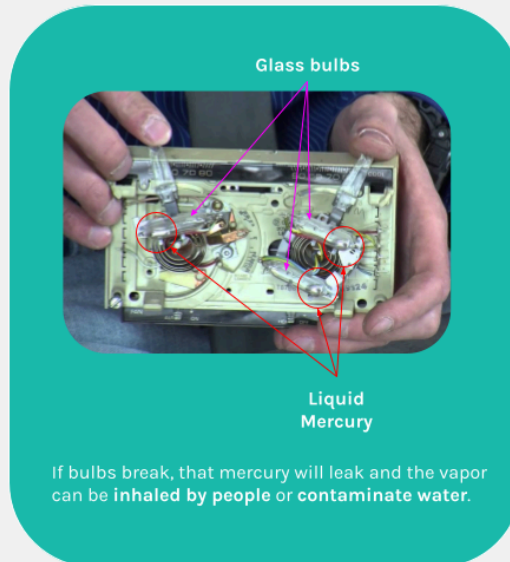
Respiratory problems such as **coughing and shortness of breath**



Kidney damage and dysfunction



Gastrointestinal problems such as **stomach pain, diarrhea, and vomiting**



## Website Blurb or Newsletter

1. Copy the text and download the image
2. When citing ThermostatCare.org, please hyperlink using: <https://sga.qrd.by/muc>. This allows us to monitor click traffic effectively.
3. Publish to your website's relevant resource page or your next newsletter



**SAVE MONEY & ENERGY**

Safely dispose of your old mercury thermostats and get a \$30 mail-in rebate per unit.

Install a smart thermostat to save on your energy bills.

**Copy Option #1**

Keep your friends, family, and community safe by properly disposing of your mercury thermostats.

ThermostatCare offers a \$30 mail-in rebate per mercury thermostat when you recycle your thermostat at a designated drop-off location!

How to Recycle Your Mercury Thermostat:

1. Place your mercury thermostat in a sealable bag and seal tightly.
2. Print and fill out the Thermostat Care [rebate form](#) and staple it to your sealable bag.
3. Drop off your mercury thermostat(s) at your nearest [drop-off location](#).

**Copy Option #2**

Switching to a smart thermostat could slash your home energy use by as much as 10%.

Here's how to make the switch safely and effectively:

- Dispose of your old thermostat safely. If it contains mercury, find your nearest Thermostat Care drop-off location [here](#) for safe disposal and to earn a \$30 mail-in rebate!
- Invest in a smart thermostat for energy efficiency and savings

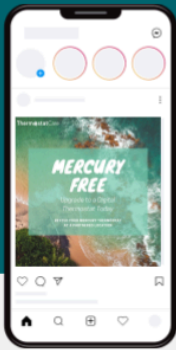
[Download here](#)

## Social Media Posts

1. Copy the text and download the images
2. Feel free to edit the captions
3. Publish on your social media channels and tag us in your posts

  @thermostatcare

**Option #1**



[Download here](#)

Stuck in the past with that old mercury thermostat? It's time to break free and embrace a brighter future for your home and the environment! 🌟

By properly disposing of it and upgrading to a newer, energy-efficient thermostat, you not only elevate your home's comfort but also reduce your carbon footprint.

Learn more by visiting [ThermostatCare.org](#)! Step into modern sustainability and make a change today! 🌱

**Option #2**



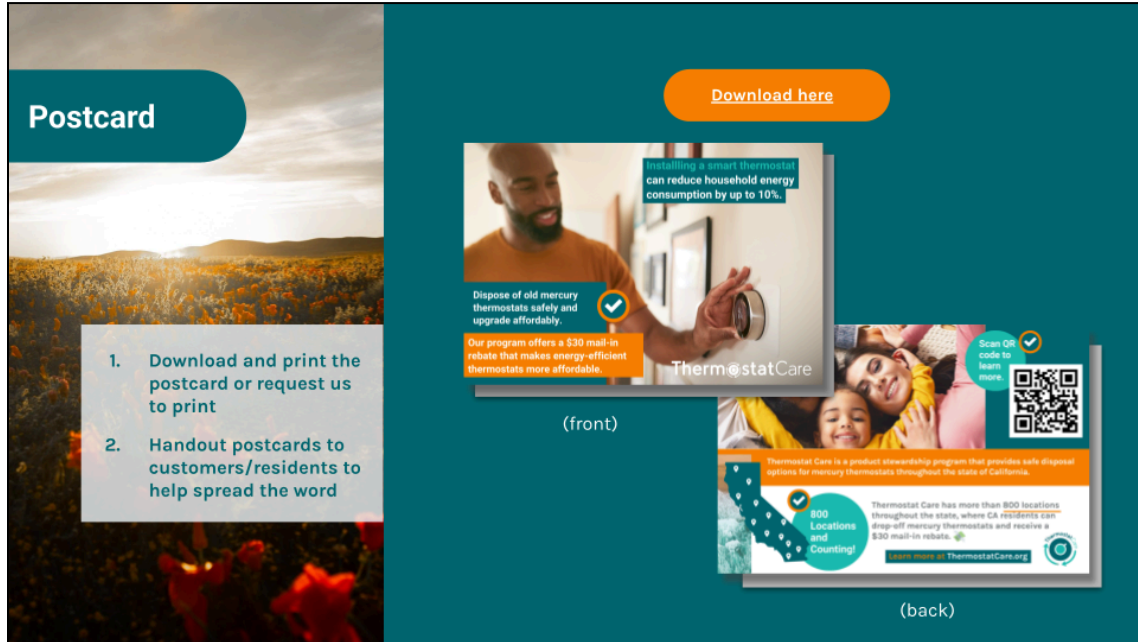
Upgrading your home with more energy-efficient appliances? 🌟 If you're upgrading to a smart thermostat, you can receive a rebate for properly disposing of your old mercury-containing thermostat!

Visit [ThermostatCare.org](#) to find your nearest drop-off location. By upgrading to an energy-efficient smart thermostat and properly disposing of your old thermostat, you're helping keep your community safe and protecting the environment.

**Hashtags:** #MercuryFree #SmartThermostat #EnergyEfficiency #EnergyEfficientHome #EnergySavings







## Q&A

**Is the mail-in incentive \$30 per Thermostat?** 💰

Yes. Every mercury thermostat dropped off grants \$30.

**Are there other ways to get rid of Mercury Thermostats?** 🗑️

Not really. Taking it to a drop-off location is the best option. In fact, disposing any sort of mercury in common trash is illegal.

**How long until the rebate is mailed?** 📧

**It can take from 1 to 7 months.**  
After they drop-off a mercury thermostat, it will stay in such location for up to 6 months or until the collection container is full. Once the collection container is sent for processing, it could take a month or so to process your incentive form before the check is mailed to your address. (It used to take 12 months but we have been making efforts to shrink that window!)

**Is it possible to recycle Mercury Thermostats?**

**Not really.**  
This whole program is aimed at making sure they can be safely disposed, which is the best option for the safety of the environment.



## 8.4.11 Newsletter Inserts



English



ThermostatCare

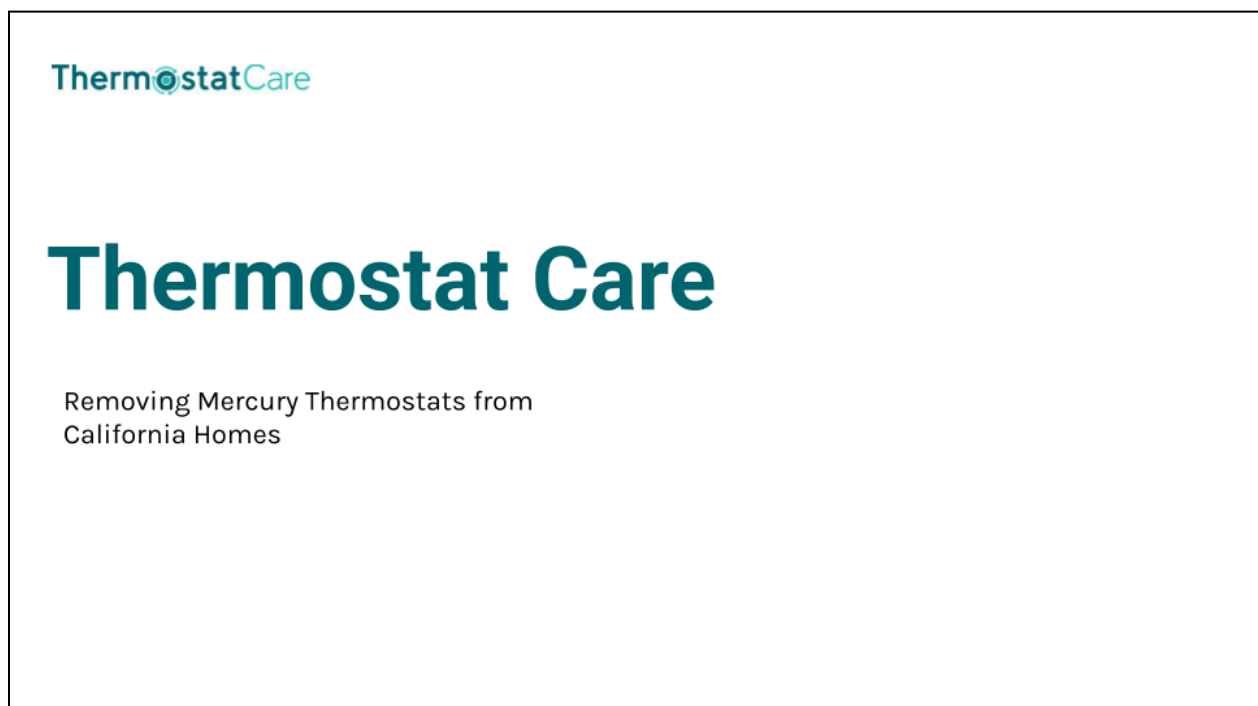
**AHORRA ENERGÍA Y DINERO**

✓  
Desecha de forma segura tus termostatos de mercurio viejos y recibe un reembolso por correo de \$30 por unidad.

✓  
Instala un termostato inteligente y ahorra en tu factura de electricidad.

Spanish

#### 8.4.12 Informational Webinar



ThermostatCare

# Thermostat Care

Removing Mercury Thermostats from California Homes

## Overview

- 1 — Potential Hazards of Mercury
- 2 — Thermostat Care Overview
- 3 — How Our Program Works
- 4 — Our Collaborators
- 5 — FAQs
- 6 — Q&A

## Potential Hazards of Mercury

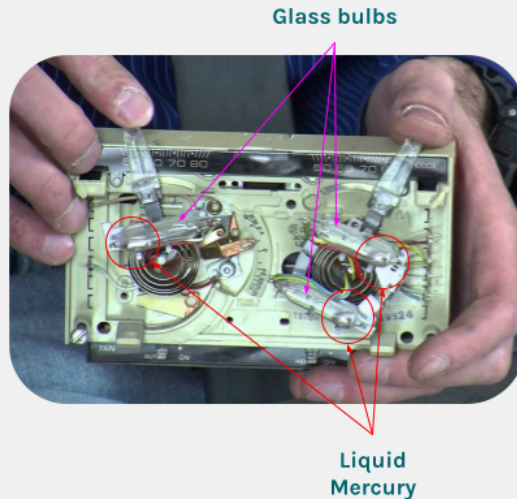


# ThermostatCare

ThermostatCare

Many thermostats purchased before 2006 contain **liquid mercury**.

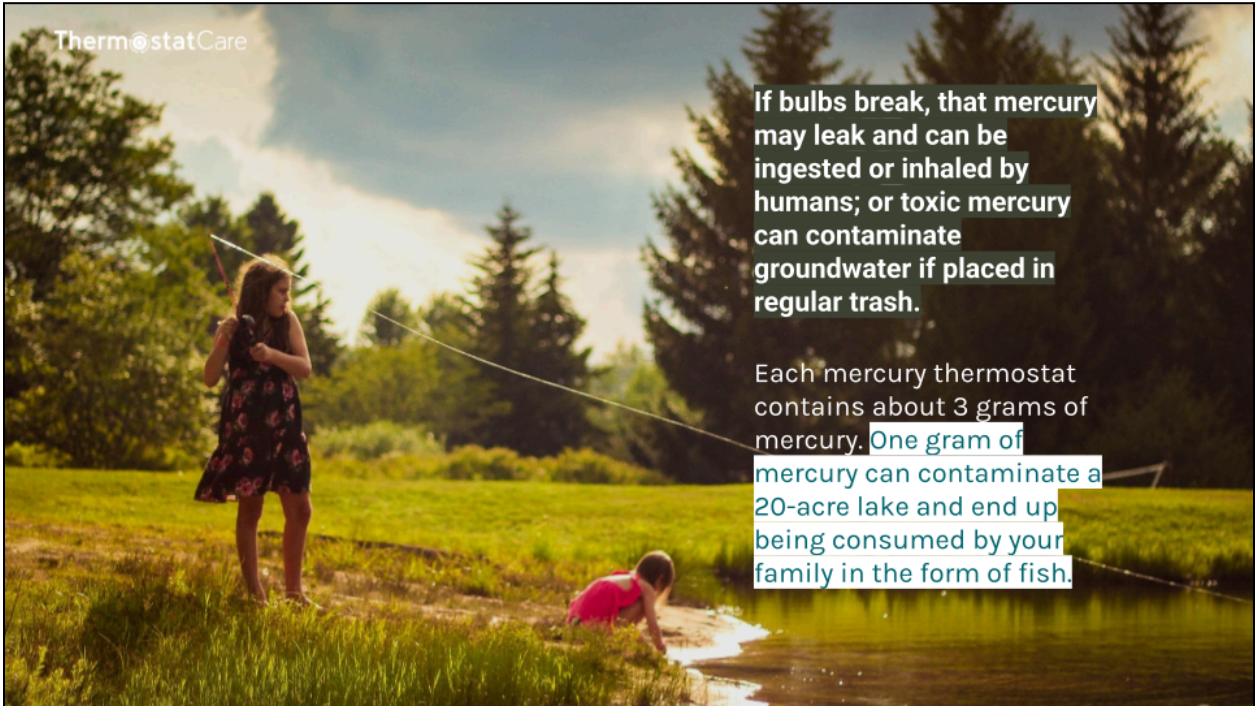
Homes, apartments, and other complexes built prior to 2006 likely still have mercury thermostats, posing a risk to communities and the environment.



ThermostatCare

If bulbs break, that mercury may leak and can be ingested or inhaled by humans; or toxic mercury can contaminate groundwater if placed in regular trash.

Each mercury thermostat contains about 3 grams of mercury. One gram of mercury can contaminate a 20-acre lake and end up being consumed by your family in the form of fish.



**Mercury exposure can also have many adverse effects on humans - particularly when exposure occurs at high levels or over an extended period.**

1. **Neurological disorders** such as Minamata disease, that causes **sensory disturbances, muscle weakness, and impaired speech and hearing.**
2. **Developmental problems** including cognitive deficits, learning disabilities, and delays in language and motor skills.
3. **Damage to the central nervous system** potentially resulting in **tremors, irritability, memory loss, and difficulty concentrating.**
4. **Peripheral neuropathy** characterized by tingling, muscle weakness, and loss of coordination.
5. **Behavioral and emotional changes** such as **irritability, depression, anxiety, and emotional instability.**



# ThermostatCare

ThermostatCare

## What is Thermostat Care?

Thermostat Care is an extended producer responsibility (EPR) program tasked by the California Department of Toxic Substances Control (DTSC) to safely dispose of mercury-containing thermostats to protect the health of California communities and the environment.



ThermostatCare

## History of Mercury Thermostats

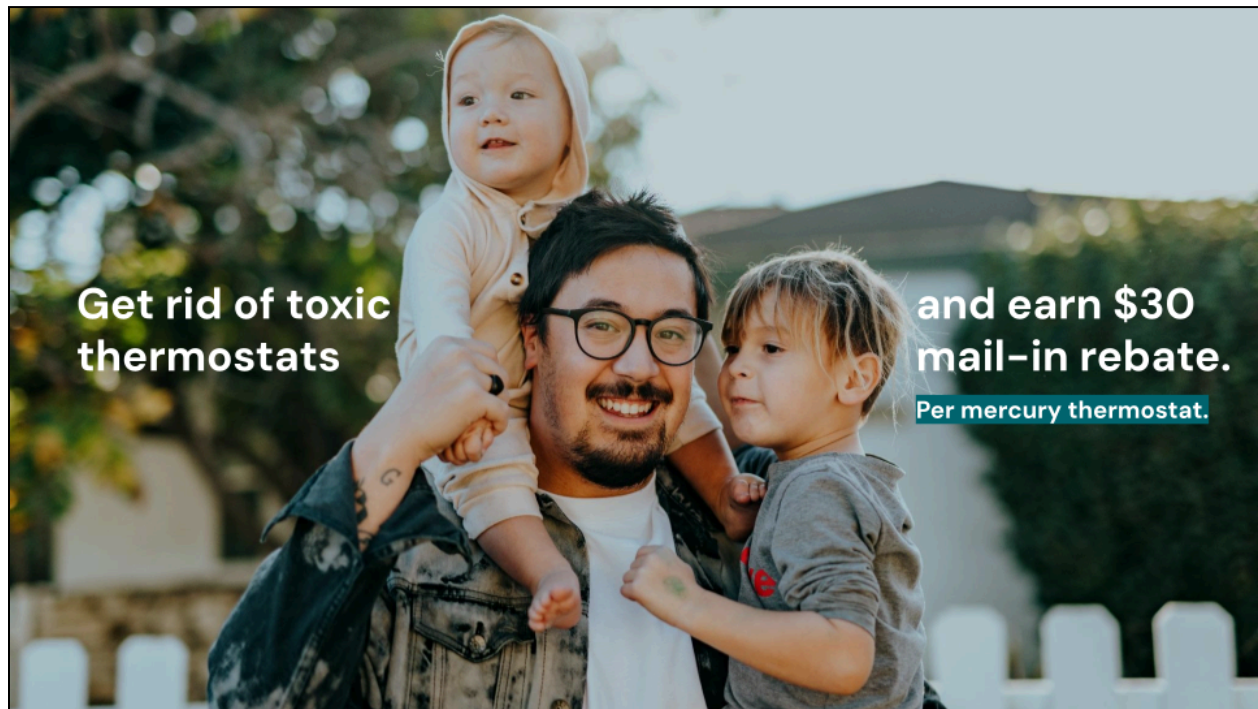
- 2006 - Production and sale of mercury thermostats were banned
- 2008 - California legislation ordering safe disposal of mercury thermostats and HVAC wholesaler involvement
- 2021 - Mercury Thermostat Collection Act increased scope of the program, including outreach to 13 different audience groups
- 2022 - Previous Act implemented, rebranding the more robust program as "Thermostat Care"

## How Our Program Works

### Who is this relevant to?

- **California Public**
  - Homeowners
  - Property managers
- **California Private Entities**
  - Licensed contractors (that property owners/managers hire)
  - Service technicians





STEP 1

### Identify Mercury Thermostat

They usually look like this



#### 🔥 Do this

Check your thermostat to see if it contains mercury. It must be manual and have no digital screen of any kind.

Safely remove it from your home and take it to a drop off site.

#### 🚫 Not this

Hold onto it and plan to substitute it only when it breaks.

It's just not worth the risk.

STEP 3

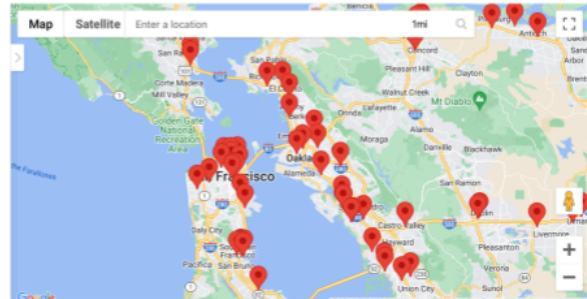
## Find Your Closest Thermostat Care Location

Scan to find a location near you.



Or go to [ThermostatCare.org/Locations](https://ThermostatCare.org/Locations)

Use the search bar to enter your zip code and find the closest drop-off locations around you. The dropdown allows you to filter by county.



STEP 4

## Drop off your mercury thermostat



At the drop-off site, you will fill out an incentive form and place it in the bag with the thermostat.



Or scan this QR code to print and complete the form at home.



The thermostat will be processed and the \$30 rebate will be mailed to you.

STEP 5

## Receive your \$30 in the mail

It may take up to 12 months for the rebate to arrive at your address.

Make sure your address is correct when you fill out the form.

Take a picture of your incentive form for your records.

If your address or any information changes, please let us know by emailing [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org)



## Our Collaborators



## Public & Private Drop-off Sites

- **Private**
  - Contractors
- **Public**
  - Household Hazardous Waste (HHW) facilities
  - Retail locations
  - Community-based organizations



## Outreach Partners

These partners spread the word about why safe disposal is important, how to participate, and educate on the \$30 incentive

- Apartment and Property Management Organizations & Associations
- Homeowners Associations (HOAs)
- Municipal Utility Districts and energy providers



## FAQs

### Is the rebate \$30 per mercury thermostat?

Yes. Every mercury thermostat you drop off (including an attached incentive form) grants you \$30. You may fill out one form for multiple thermostats.



## Are there other ways to get rid of mercury thermostats?

There may be other mercury waste collection programs at your local HHW facility, but taking it to a Thermostat Care drop-off site is the only way you'll be granted the \$30 mail-in rebate. In fact, **disposing any sort of mercury in common trash is illegal.**

## How long until the rebate is mailed-in?

**It can take up to 12 months.**

After you drop-off your thermostat, it will stay in that location for up to 6 months. After your thermostat has been mailed, verified and processed, you will receive your rebate in the mail. If you are ever curious on the status of your mercury thermostat and related incentive check, email [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) with a copy of your incentive form.

## What thermostats are eligible for the \$30?

### Only mercury thermostats.

These would be thermostats that were manufactured prior to 2006 and have no screen of any kind. Even if a thermostat is older, if it has a display or screen of any kind it does not contain mercury.

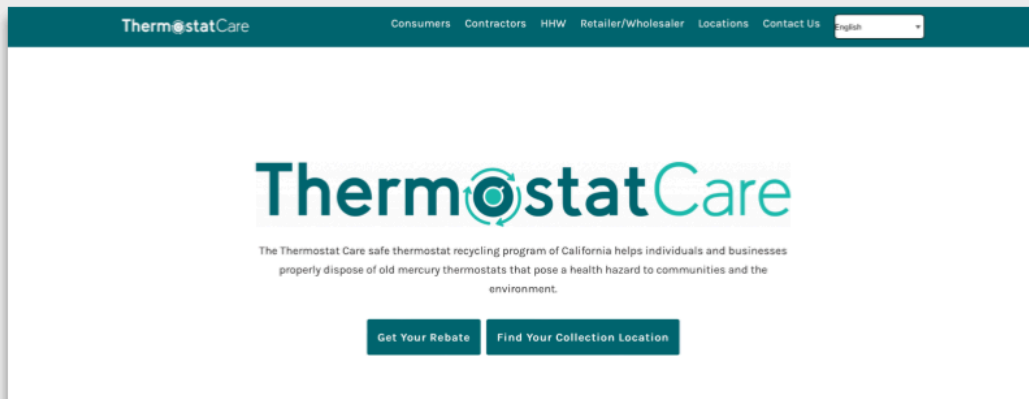
## Q&A

# ThermostatCare

Visit [ThermostatCare.org](https://ThermostatCare.org)  
or scan the code to learn more.

Questions or interested in spreading awareness of proper mercury  
thermostat disposal?

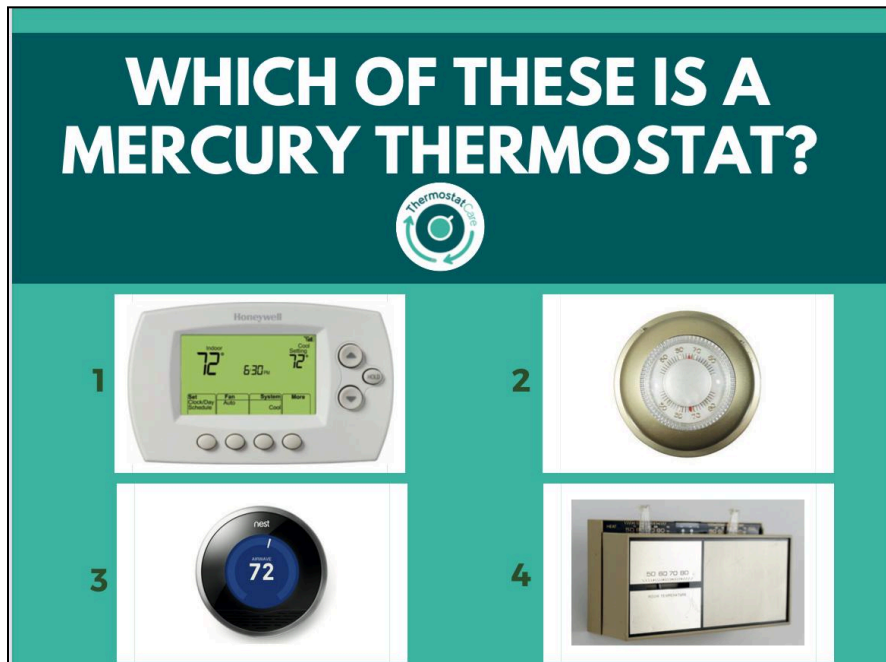
E-mail us at [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org)



ThermostatCare

**Thank you for caring about  
your community.**

### 8.4.13 Mercury Thermostat Quiz Board



## 8.4.14 Contractors Fact Sheet

### Mercury Thermostat Disposal Made **Simple.**

**Free containers. Prepaid shipping. Full compliance.**

#### Order.

Request a free container at  
**ThermostatCare.org.**  
It will be delivered to you at **no cost.**



#### Collect.

Place intact thermostats in sealed bags inside your container. Keep until full or 6 months, whichever comes first.

Your customers AND unlicensed service technicians qualify for a **\$30 mail-in rebate** per thermostat.

#### Ship.

Use prepaid FedEx label to return container. Replacement container sent automatically, at **no cost.**



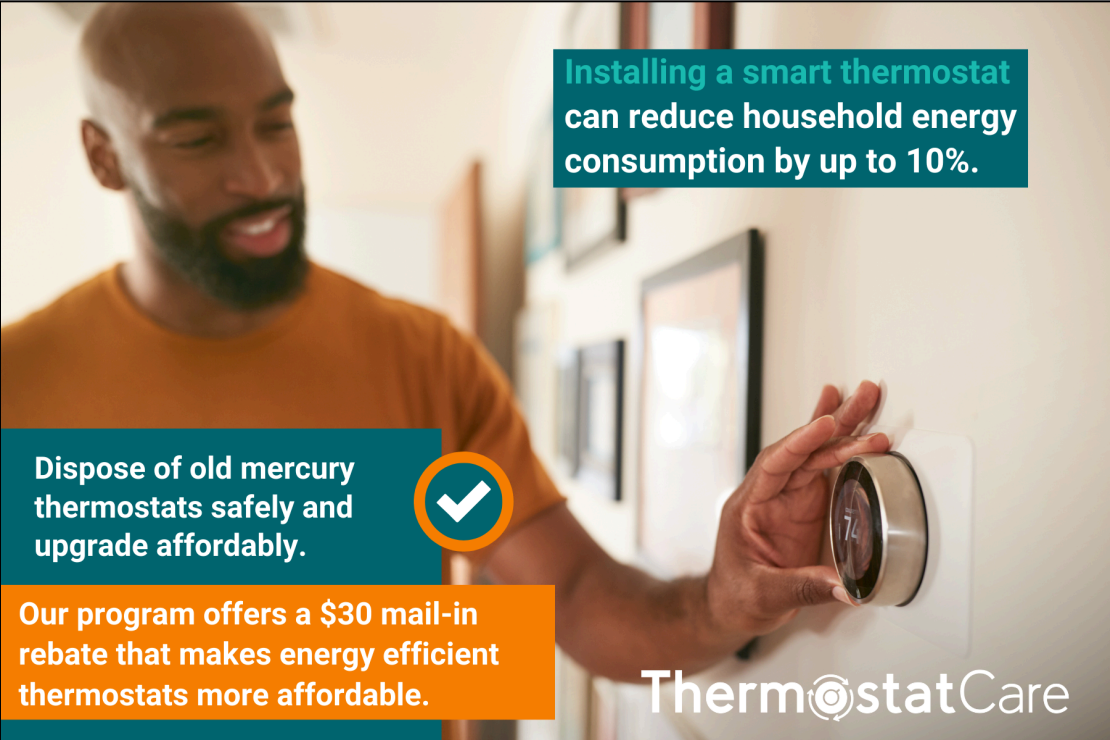
#### Two ways to participate:

- 1) **Need a container?** Email completed request form to [ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org)  
(Form available at [ThermostatCare.org](http://ThermostatCare.org))
- 2) **Prefer a drop-off location?** Visit any HVAC wholesaler or find locations at [ThermostatCare.org/Locations](http://ThermostatCare.org/Locations)

Questions?  
[Info@ThermostatCare.org](mailto:Info@ThermostatCare.org)

ThermostatCare

## 8.4.15 Promotional Postcard/Handout



**Installing a smart thermostat can reduce household energy consumption by up to 10%.**

**Dispose of old mercury thermostats safely and upgrade affordably.**

**Our program offers a \$30 mail-in rebate that makes energy efficient thermostats more affordable.**

**ThermostatCare**

---



**✓ LET'S CONNECT!**

Scan to learn more.



**Thermostat Care provides safe mercury thermostat disposal options and educational resources to help protect our lands, waters, and communities in California from the hazards of mercury exposure.**



**675+ Collection Locations!**

California residents and service technicians are eligible to receive a **\$30 mail-in rebate** for each mercury thermostat safely disposed of at a Thermostat Care collection location.



**ThermostatCare.org**



## 8.4.16 Contractor Trade Association Advertisements

**! Stay in compliance and dispose of mercury thermostats safely and easily**

Visit a public drop-off site or use a private collection container - either way, no cost to you!

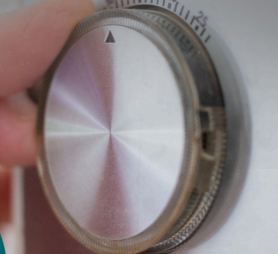


  Request your **FREE** collection container: [ThermostatCare.org](http://ThermostatCare.org)

ThermostatCare

**! Your business can protect public health by safely disposing of mercury thermostats.**

Be a part of the solution by visiting a drop-off site or requesting a private collection container.



  Request your **FREE** collection container at [ThermostatCare.org](http://ThermostatCare.org)

ThermostatCare

**! Safely dispose of mercury thermostats: it's the law.**

Protect yourself from mercury exposure and use one of our 500+ drop-off sites across California



  Request your **FREE** collection container [ThermostatCare.org](http://ThermostatCare.org)

ThermostatCare

**Protect your health**

Drop off a mercury thermostat safely and easily to avoid mercury exposure

**! Mercury exposure can lead to:**

- Increased blood pressure and heart rate
- Respiratory problems such as shortness of breath



  Request your **FREE** collection container by visiting [ThermostatCare.org](http://ThermostatCare.org)

ThermostatCare

**Help keep your community safe for years to come.**

Drop off a mercury thermostat safely and easily

**! Proper disposal of mercury thermostats can protect our most vulnerable, including:**

- Pregnant women
- Young children



  Request your **FREE** collection container by visiting [ThermostatCare.org](http://ThermostatCare.org)

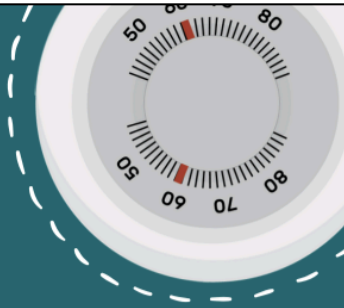
ThermostatCare



## 8.4.17 Website Toolkit

# Website Toolkit

## Thermostat Care



### Logos

Click [here](#) to download

### Links

When referencing the ThermostatCare.org website, please ensure to hyperlink using the URL: **<https://sga.qrd.by/utilities>**. This allows us to monitor click traffic effectively.

### Images

Click [here](#) to download

### Copy Option #1

*Keep your friends, family, and community safe by properly disposing of your mercury thermostats.*

*[Thermostat Care](#) offers a **\$30 mail-in rebate** per mercury thermostat when you recycle your thermostat at a designated drop-off location!*

*How to Recycle Your Mercury Thermostat*

- 1. Place your mercury thermostat in a sealable bag and seal tightly.*
- 2. Print and fill out the [Thermostat Care rebate form](#) and staple it to your sealable bag.*
- 3. Drop off your mercury thermostat(s) at your nearest [drop-off location](#).*

### Copy Option #2

*Switching to a smart thermostat could slash your home energy use by as much as 10%.*

*Here's how to make the switch safely and effectively:*

- Dispose of your old thermostat safely. If it contains mercury, find your nearest Thermostat Care drop-off location [here](#) for safe disposal and to earn a **\$30 mail-in rebate!***
- Invest in a smart thermostat and start saving on your energy bills. Make the smart choice for energy efficiency and savings.*

# ThermostatCare

#### 8.4.18 Branded Magnets



## 8.4.19 Upgrade Your Mercury Thermostat Flyer

# UPGRADE YOUR MERCURY THERMOSTAT



Save money by safely disposing your mercury thermostat and installing an energy efficient thermostat.



## \$30 REBATE

provided per mercury thermostat when you recycle your thermostat at a designated drop-off location!

*\*Rebates will be mailed by Thermostat Care*

- 1** Place your mercury thermostat in a sealable bag and seal tightly.
- 2** Print and fill out our rebate form and staple it to your sealable bag.
- 3** Drop off your mercury thermostat(s) at the nearest location.



Scan to download the **rebate form** and to find your nearest **drop-off location!**

[ThermostatCare.org](http://ThermostatCare.org)

ThermostatCare

## 8.5 Content Placements

### 8.5.1 Household Hazardous Waste Information Exchange (HHWIE) Message #1

Thermostat Care Annual Survey | Help Us Improve 10 views



Allie Shields | SGA

to HHWIE

Jun 24, 2025, 12:36:49 PM ☆ ↶ ⋮

Hi everyone,

We are conducting our annual Thermostat Care survey of HHWs now until July 1st and want your feedback (whether you're currently partnered with us or not)! We are continuously looking for ways to improve Thermostat Care (a mercury thermostat safe disposal program) and would love input from the experts closest to the issue and managing programs across California.

[Our survey](#) should only take a few minutes to complete and your responses will be entirely anonymous.

Additionally, we'd like to help promote any upcoming special collection event or efforts that includes mercury thermostats, regardless of your status with Thermostat Care. If this interests you, please email me ([AShi...@SGAMarketing.com](mailto:AShi...@SGAMarketing.com)) or [in...@ThermostatCare.org](mailto:in...@ThermostatCare.org). In the past, we've produced physical signage, run digital ad campaigns, and created media toolkits to help inform the local community.

[Click here to complete the survey](#). We truly appreciate your time and effort to provide us with your valuable feedback.

Allie Shields  
Project Manager  
Thermostat Care  
[ThermostatCare.org](https://www.ThermostatCare.org)

### 8.5.2 Household Hazardous Waste Information Exchange (HHWIE) Message #2

Recycle Your Mercury Thermostat Day 4 views



Allie Shields | SGA

to HHWIE

Oct 24, 2025, 2:18:40 PM ☆ ↶ ⋮

Today marks **National Recycle Your Mercury Thermostat Day** and a great day to remind everyone about [Thermostat Care](#). Our state-mandated mercury thermostat disposal program is fully funded by mercury thermostat manufacturers, and takes the burden of cost off HHWs. A few options for partnership:

- Educational and informational materials in 13+ languages: from flyers to social media toolkit, we offer materials to help your staff and residents identify a mercury thermostat and safely dispose of it
- Partnered collection events: If your event accepts mercury thermostats, we can potentially offer free marketing and promotion to encourage area residents to participate
- Free collection container and all related shipping costs: Request a large bin or small pail, and it will come with free return shipping label and all needed collection supplies. You'll also be added to our website Collection Locations map.

If you're interested, please reach out to me at [AShi...@ThermostatCare.org](mailto:AShi...@ThermostatCare.org) or [in...@ThermostatCare.org](mailto:in...@ThermostatCare.org). You can also request printed copies of materials to share with your community.

Visit the [HHW section of our website](#) to learn more.

Thank you for your time and for all that you do to keep California's communities healthy and informed.

Allie Shields  
Project Manager  
Thermostat Care  
[www.ThermostatCare.org](https://www.ThermostatCare.org)



## 8.5.3 The Forum Photos



#### 8.5.4 CRRA Conference Photos





## 8.5.5 Napa Recycling and Waste Services Website Placement

[Sort Guide](#)
[Customer Portal](#)
[Bill Pay Portal](#)
[Tips & News](#)
[Contact Us](#)



[Facilities](#)
[Residents](#)
[Businesses](#)
[Schools](#)
[Resources](#)
[Our Products](#)
[Language](#)

What do I do with...

Recycling Cart

- Newspapers
- Junk Mail
- Catalogs and Magazines
- Envelopes
- Notebooks
- Glass Bottles
- Plastic Bottles
- Beer and Malt Beverages
- Aluminum Trays and Pans
- Metal Bottle Caps
- Food Cans - Metal
- Utensils - Metal
- Coffee Pods - Metal
- Aerosol Cans
- Aluminum Cans

Show Remaining Guides ( 72 )

Compost Cart

- Food Scraps
- Yard Waste
- Pizza Boxes
- Untreated Wood
- Chopsticks and Skewers
- Animal Bedding

[< All Topics](#)
[Guide Home](#)
[Hazardous Waste](#)
[Thermostats](#)



### Thermostats


**HAZARDOUS WASTE**

If your old thermostat contains mercury, you can take it to one of the facilities listed below. You can check for mercury by removing the thermostat's cover – if you see a bulb or vial that contains a silver, metallic liquid, it has mercury. Smart and digital thermostats are e-waste – schedule a free [Recycle More](#) pickup or drop off at [the facility](#). You can check with [Thermostat Care](#) for more info and details.



Platt Electric Supply

2009 Morlan Drive, Napa | (707) 257-1872

Wholesale Solutions

1785 Tanen Street, Suite C, Napa | (707) 224-4600

Hazardous Waste Collection Facility

889A Devlin Road, American Canyon | 1-800-984-9661

Every Friday & Saturday 9 AM – 4 PM

Households: no appointment or fees

Business: appointment only; fees charged

By turning in your mercury thermostat, you may be eligible for a rebate! Check with the [Thermostat Care](#) program for more details.



## 8.5.6 Zero Waste Silicon Valley Website Placement

The screenshot shows a web browser displaying the recyclestuff.org website. The browser's address bar shows the URL "recyclestuff.org/company/johnstone-supply-94080". The website has a yellow header with contact information for Santa Clara County (800-533-8414) and San Mateo County (888-442-2666). Below the header, the recyclestuff.org logo is on the left, and navigation links for "RECYCLING SEARCH", "LOCAL RESOURCES", and "ABOUT US" are on the right. The main content area features a listing for "Johnstone Supply" with the address "1445 San Mateo Ave, South San Francisco, CA 94080" and phone number "650-589-5800". A map of the area is shown on the left. To the right of the map, the "Hours" are listed as "Mon-Fri 7am-4:30pm Sat 8am-12pm Sun Closed". Below the hours, a "Notes" section explains the Thermostat Care safe disposal program. Further down, there are tabs for "Commercial", "Drop-off", "Money Back", and "Residential". A "Materials Accepted" section lists "Mercury Thermostats" with an exclamation point icon. On the right side, there are sections for "Cities Served" (South San Francisco), "San Mateo County Cities Served" (San Mateo), and "Santa Clara County Cities Served" (Santa Clara). A "SHARE LISTING" button is also present.

**recyclestuff.org**

**Johnstone Supply**

1445 San Mateo Ave  
South San Francisco, CA 94080

650-589-5800

**Hours**  
Mon-Fri 7am-4:30pm Sat 8am-12pm Sun Closed

**Notes**  
The Thermostat Care safe disposal program of California helps individuals and businesses properly dispose of old mercury thermostats that pose a health hazard to communities and the environment. Complete the rebate form to get a money back incentive at this website <https://thermostatcare.org/>

**Materials Accepted**  
Mercury Thermostats

**Cities Served**  
South San Francisco

**San Mateo County Cities Served**  
San Mateo

**Santa Clara County Cities Served**  
Santa Clara

recyclestuff.org

Santa Clara County 800-533-8414 San Mateo County 888-442-2666

a collaboration of SANTA CLARA COUNTY • SAN MATEO COUNTY • SAN JOSE CONSERVATION CORPS

RECYCLING SEARCH LOCAL RESOURCES ABOUT US

SEARCH RESULTS

Search by Material: Mercury Thermostats

Search by Company: Company / Organization

Search by Location: City or Postal Code

Filter by Service Type: Change Commercial CUV Curbside Drop-off Large Item Pick-up Mail-in Money Back Pick-up Recycle Residential Reuse/donate Tax Deductible Trash

Reset Submit

Mercury Thermostats

33 listings

Household Hazardous Waste Program Palo Alto

Make Apt. for address  
Palo Alto, CA 94306

(650) 496-5910  
zerowaste@cityofpaloalto.org  
cityofpaloalto.org

Hours  
HOTLINE: Mon-Fri 7am-4:30pm  
DROP OFF HOURS: Every Sat 9am-11am, First Friday of Each Month 3pm-5pm

Drop-off Residential

view full listing >

Johnstone Supply

1445 San Mateo Ave  
South San Francisco, CA 94080

650-589-5800

Hours  
Mon-Fri 7am-4:30pm Sat 8am-12pm  
Sun Closed

Commercial Drop-off Money Back Residential

Map Satellite

recyclestuff.org

Santa Clara County 800-533-8414 San Mateo County 888-442-2666

a collaboration of SANTA CLARA COUNTY • SAN MATEO COUNTY • SAN JOSE CONSERVATION CORPS

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HOTLINE: Mon-Fri 7am-4:30pm; DROP OFF HOURS: Every Sat 9am-11am, First Friday of Each Month 3pm-5pm

Drop-off Residential

view full listing >

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South San Francisco, CA 94080

650-589-5800

Hours  
Mon-Fri 7:30am-4:30pm Sat 8am-12pm Sun Closed

Commercial Drop-off Money Back Residential

view full listing >

Baker Distributing Company

2139 Zanker Rd  
San Jose, CA 95131

408-436-4950

Hours  
Mon-Fri 7am-5pm Sat Sun Closed

Commercial Drop-off Money Back Residential

view full listing >

Sigler Wholesale Distributors

229 Industrial Ave Unit 1  
South San Francisco, CA 94080

415-338-6600

Hours  
Mon-Fri 7am-4pm Sat Sun Closed

Commercial Drop-off Money Back Residential

view full listing >

Grainger Industrial Supply

2741 Ringwood Ave  
San Jose, CA 95131

408-433-8200

Hours  
Mon-Fri 7:30am-4:30pm Sat Sun Closed

Commercial Drop-off Money Back Residential

view full listing >

Slakey Brothers

242 Shaw Rd  
South San Francisco, CA 94080

650-742-8860

Hours  
Mon-Fri 7am-5pm Sat Sun Closed

Residential Money Back Commercial Drop-off

view full listing >

Lennox Stores (Parts Plus)

422 S Alhambra Ave  
Milpitas, CA 95035

408-273-7366

Hours  
Mon-Fri 7:30am-4:30pm Sat 7:30am-11:30am Sun Closed

Commercial Drop-off Money Back Residential

view full listing >

American Refrigeration Supplies

215 Harbor Wy  
South San Francisco, CA 94080

650-583-1194

Hours  
Mon-Fri 9:00am-5:00pm Sat Sun Closed

Residential Money Back Commercial Drop-off

view full listing >

Allied Refrigeration Inc

703 F Guad Rd  
San Jose, CA 95112

408-286-7674

Hours  
Mon-Fri 7am-5pm Sat Sun Closed

Commercial Drop-off Money Back Residential

view full listing >

San Mateo County Household Hazardous Waste Collection Program

Make appointment for address

view full listing >

RSD - Refrigeration Supplies Distributor

285 Lawrence Ave  
South San Francisco, CA 94080

view full listing >

Johnstone Supply

8871 Maricopa Dr  
Gilroy, CA 95020

view full listing >

8.5.7 City of Irwindale - Collection Event Promotional Flyer

ThermostatCare



# Got A Mercury Thermostat?

Visit the City of Irwindale's 2025 Recycling Day and earn a \$30 mail-in rebate when you bring your old mercury thermostat for safe disposal!



**Irwindale Park**  
(corner of Calle De  
Paseo and Allen Drive)



**June 14th**



**8am - 11am**

## Who are we?

Thermostat Care is a stewardship program that provides safe disposal options for mercury thermostats throughout the state of California.



## Can't make the event?

Find a collection location near you, available always.



**Did you know?** Exposure to a broken mercury thermostat can cause health issues, especially for young children and pregnant women.

1 mercury thermostat

can contaminate a 60-acre lake





Disposing of mercury thermostats in regular trash or recycling bins is prohibited by law.

# ThermostatCare

## 8.5.8 City of Irwindale - Collection Event Digital Advertisement Examples

**Thermostat Care**  
Ad -

Hey San Gabriel Valley! This Saturday, you can bring your old mercury thermostat to the 5th Annual Irwindale Recycling Event. [...See more](#)

**ThermostatCare**

**Got A Mercury Thermostat?**

Visit the [City of Irwindale's 2025 Recycling Day](#) and earn a \$30 mail-in rebate when you bring your old mercury thermostat for safe disposal!

**Irwindale Park**  
(corner of Calle De Paseo and Allen Drive)

**June 14th** **8am - 11am**

**Who are we?**  
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**Can't make the event?**  
Find a collection location near you, available always.

**Did you know?** Exposure to a broken mercury thermostat can cause health issues, especially for young children and pregnant women.

**1 mercury thermostat = 100 more like**

**Disposing of mercury thermostats in regular trash or recycling bins is prohibited by law.**

**5**

**Like Comment Share**

**Instagram**

**thermostat\_care**  
Ad

**ThermostatCare**

**Got A Mercury Thermostat?**

Visit the [City of Irwindale's 2025 Recycling Day](#) and earn a \$30 mail-in rebate when you bring your old mercury thermostat for safe disposal!

**Irwindale Park**  
(corner of Calle De Paseo and Allen Drive)

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**1 mercury thermostat = 100 more like**

**Disposing of mercury thermostats in regular trash or recycling bins is prohibited by law.**

**Learn more**

**thermostat\_care** Hey San Gabriel Valley! This Saturday, you can bring your old mercury thermostat to th... more



### 8.5.9 City of Irwindale Collection Event



## 8.5.10 City of Irwindale - Collection Event Promotional Flyer

# ThermostatCare



## Ready to Say Goodbye to Your Mercury Thermostat?



We have **six drop-off locations in Irwindale**. Safe disposal is free, convenient, and helps keep communities healthy!

Thermostat Care is a stewardship program that provides safe disposal options for mercury thermostats throughout the state of California.



**Did you know?** Exposure to a broken mercury thermostat can cause health issues, especially for young children and pregnant women.

When mercury thermostats end up in household trash, they can break, posing health risks and contaminating water and soil. Each mercury thermostat contains 3 grams of mercury!

1 gram  
of  
mercury

can  
contaminate  
a 20-acre  
lake



Disposing of mercury thermostats in regular trash or recycling bins is prohibited.

## Rebate Eligibility



California residents and service technicians (not licensed contractors) are eligible for a **\$30 mail-in rebate per mercury thermostat!** Please visit our website to learn more about eligibility and find your local collection site.

[ThermostatCare.org](https://ThermostatCare.org)



Help us protect our community by properly disposing of your mercury thermostats!



## 8.5.11 The Inyo Register Advertisements

en Billy Pierson sepa-  
 the person who  
 ounty Sheriff's Office  
 a request for comment

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 nd icy Wintun  
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 ispo County man —  
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 nal Park came upon  
 ight without food,  
 e had lost his pack  
 outs found him

## MERCURY THERMOSTAT?

# GET \$30.

**Was your property built before 2006?**  
**You might have a mercury thermostat.**

**Safe Disposal Is Easy!**

1. Seal mercury thermostat in bag
2. Fill out rebate form at drop-off
3. Get \$30 check in mail

## ThermostatCare

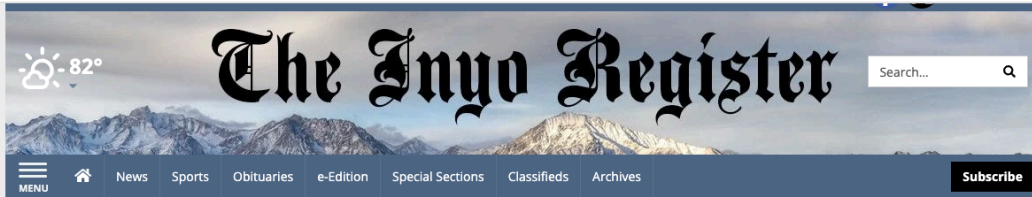
**Collection Event**  
**Saturday, October 4<sup>th</sup>, 9am-12pm**  
**Bishop-Sunland Landfill**  
**100 Sunland Res Rd, Bishop CA**

**Drop off anytime at these locations:**

| Mono County                                                   | Inyo County                                               |
|---------------------------------------------------------------|-----------------------------------------------------------|
| High County Lumber<br>243 Sierra Manor Road,<br>Mammoth Lakes | Bishop-Sunland Landfill<br>100 Sunland Res Rd, Bishop,    |
| Pumice Valley Landfill<br>200 Dross Road,<br>Lee Vining       | Western Nevada Supply<br>515 S. Main Street, Bishop       |
|                                                               | Independence Landfill<br>405 Dump Rd, Independence        |
|                                                               | Lone Pine Landfill<br>End of Sub Station Rd,<br>Lone Pine |

**Visit [ThermostatCare.org](http://ThermostatCare.org) to learn more**

1/4 page print advertisement



# Mercury thermostats disposed at Bishop Landfill Saturday eligible for rebate

Register Staff 5 hrs ago



Residents can bring their mercury thermostats to the Bishop-Sunland Landfill, 100 Sunland Reservation Road on Saturday, Oct. 4 and possibly qualify for a \$30 mail-in rebate as part of an Inyo County Household Hazardous Waste collection event.

A representative from Thermostat Care, a state-mandated program for safe disposal of mercury thermostats, will be on-hand to help locals identify mercury vs. non-mercury thermostats, safely dispose of them, fill out a \$30 mail-in incentive form and answer any related questions.

In addition, residents can bring as many as 25 gallons of various types of HHW like used batteries and fluorescent tubes.

According to [thermostatcare.org](http://thermostatcare.org), thermostats purchased before 2006 may contain as many as 3 grams of mercury.

Even small amounts of mercury from broken or improperly disposed thermostats can contaminate indoor air and persist on surfaces for years, posing significant health risks.

When thermostats are tossed in the landfill, the mercury can seep into surrounding areas, potentially contaminating nearby waterways. Mercury persists indefinitely in soil and water systems, where it enters the food chain and accumulates in fish, birds and people. One gram of mercury can contaminate fish in a 20-acre lake to levels exceeding EPA consumption advisories.



The final result is not guaranteed. The amount you can obtain is subject to the rules published in the APP or website. [Paf2Choices](#)

Residents who cannot attend Saturday's event can bring their mercury thermostats to the landfill during normal business hours, or to the following locations in Inyo and Mono counties:

- Western Nevada Supply, 515 S. Main St. in Bishop
- Independence Landfill, 405 Dump Road in Independence
- Lone Pine Landfill, End of Sub Station Road in Lone Pine
- High Country Lumber, 243 Sierra Manor Road in Mammoth Lakes
- Pumice Valley Landfill, 200 Dross Road in Lee Vining

## Latest Headlines

- Spartans to invade Mammoth Lakes
- Greenberg, county announce mutual decision to part ways
- Preventing a medical desert 'bigger than Death Valley'
- BUHS Foundation for Excellence to host October events
- Mercury thermostats disposed at Bishop Landfill Saturday eligible for rebate
- Shots fired on Parker Lake Trail in Mono County were target shooters
- St. Vincent de Paul receives help from 100 Women Who Care
- Two paddlers rescued on Mono Lake



## Popular Content

Articles

- One killed in fatal Chalfant collision
- Restaurant damaged in Highway 395 big rig crash
- In-home healthcare providers continue to push for fair contract
- 'A devastating blow': Southern Inyo residents lament closure of IMACA food distribution program
- A-frame receives an 'F': Engineering report on Bishop Visitor Center says it may be nearing the end of its life
- Greenberg's future with county riles staff, residents
- Celebrating heritage and culture
- Football, tennis teams get back in win column
- Smoke on the horizon
- Bishop water, sewer rates could see significant increases





"Billboard" Website Advertisement



"Leaderboard" Website Advertisement



"Box" Website Advertisement

8.5.12 Inyo County - Collection Event Flyer





## MERCURY THERMOSTAT?

**GET \$30.**

If your property was **built before 2006**, you might have a mercury thermostat.



### Safe Disposal is Easy!

**Six drop-off locations near you:**

| Inyo County                                                     | Mono County                                                        |
|-----------------------------------------------------------------|--------------------------------------------------------------------|
| <b>Bishop-Sunland Landfill</b><br>100 Sunland Res Rd<br>Bishop  | <b>High Country Lumber</b><br>243 Sierra Manor Rd<br>Mammoth Lakes |
| <b>Western Nevada Supply</b><br>515 S. Main St<br>Bishop        | <b>Pumice Valley Landfill</b><br>200 Dross Rd<br>Lee Vining        |
| <b>Independence Landfill</b><br>405 Dump Rd<br>Independence     |                                                                    |
| <b>Lone Pine Landfill</b><br>End of Sub Station Rd<br>Lone Pine |                                                                    |

## Get your \$30! Scan to learn more.

Visit our website to learn more about the \$30 mail-in rebate and to find a location near you.

**ThermostatCare.org**



**Thank you for keeping your family and community safe!**

# ThermostatCare



## ¿TERMOSTATO DE MERCURIO?

**RECIBA \$30.**

Si su propiedad fue construida antes del 2006, es posible que tenga un termostato de mercurio.

### ¡La Eliminación Segura es Fácil!

#### Seis lugares de entrega cerca de usted:

##### Inyo County

Bishop-Sunland Landfill  
100 Sunland Res Rd  
Bishop

Western Nevada Supply  
515 S. Main St  
Bishop

Independence Landfill  
405 Dump Rd  
Independence

Lone Pine Landfill  
End of Sub Station Rd  
Lone Pine

##### Mono County

High Country Lumber  
243 Sierra Manor Rd  
Mammoth Lakes

Pumice Valley Landfill  
200 Dross Rd  
Lee Vining

### ¡Obtenga sus \$30! Escanee para aprender más.

Visite nuestro sitio web para aprender más sobre el reembolso por correo de \$30 y para encontrar un lugar cerca de usted.

**ThermostatCare.org**



**¡Gracias por mantener a su familia y comunidad seguras!**

Back (Spanish)

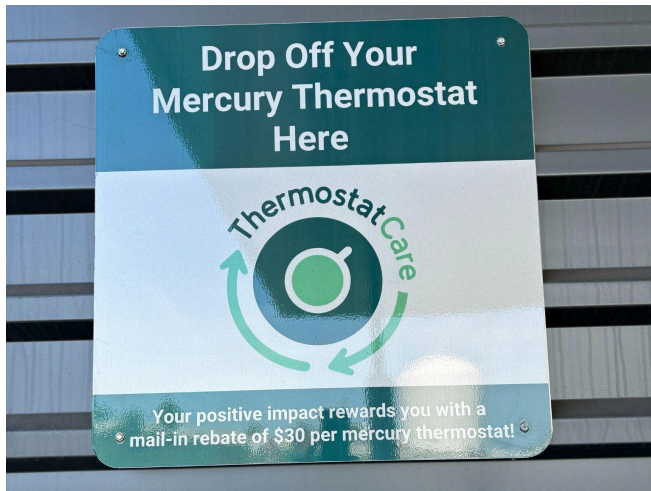


## 8.5.13 Inyo County Collection Event





## 8.5.14 Elk Grove Special Waste Collection Center Metal Sign



## 8.5.15 Air Conditioning Trade Association (ACTA) Website Advertisement



- Home
- Contractors
- Apprenticeship Training
- Other Training
- Services
- Why Train?
- Join Now
- Events/Sponsorships
- Contact Us
- Log In





Air Conditioning Trade Association  
*Working for you*

**Welcome to ACTA - Working for You!**

Who we are:  
Air Conditioning Trade Association (ACTA) is a non-profit, contractor member association. We serve free enterprise non-union HVAC, Mechanical, and Service Contractors, as well as their employees and the industrial suppliers that service them.

What we do:  
ACTA specializes in training in the HVAC industry through its state- and federally-approved Sheet Metal Apprenticeship Program, Service Technician Training, and other industry related training...for both contractor employees and individuals.

About ACTA:  
Since 1972, ACTA has had one goal: *"To promote free enterprise Sheet Metal and HVAC Contractors"*.

ACTA members are united in their commitment to the ideals of free enterprise, fair and open competition, less government, increased quality training opportunities, and the awarding of contracts to the lowest responsible bidder.

ACTA assists contractors by providing HVAC Sheet Metal classes, Service Technician classes, and EPA Certification testing. These services provide contractors with well trained employees to help create a competitive workforce.

CONTRACTOR SERVICES

BECOME AN APPRENTICE

If you would like more information about our services or would like to be added to our email list, please click "contact us" below.

CONTACT US

California Mailing Address  
1112 N. Main St. #386  
Manitex, CA 95336

**Upcoming Classes**

[Service Training Yr. 1 Sem. 2 - Jan 2025](#)

Enroll Now

**Upcoming EPA 608 and NATE Testing Dates**

Online Testing Dates (EPA Only):

May 13, 2025 - 9a (pst)

August 12, 2025 - 9a (pst)

November 18, 2025 - 9a (pst)

In Person Testing Dates:

## 8.5.16 American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE) Advertisements

### Thank you to our sponsor!

ThermostatCare

We Care About California Contractors and Communities

Mercury thermostats are considered universal waste and can pose a serious health hazard to our communities and environment if they are mishandled, broken, or are discarded in regular household trash.

ThermostatCare works with California DTSC to ensure that mercury thermostats are disposed of safely. We help contractors and service technicians comply with regulations by providing access to free drop-off locations or a free private collection container.

Request your free collection container today by completing a [bin or pallet request form](#) and emailing it to the team at [ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org). All costs including the actual container, pre-paid return shipping, and collection materials are free of charge.

Service technicians are eligible to receive a \$30 mail-in rebate per mercury thermostat if they are a CA resident and the returned mercury thermostat(s) were removed from a building in CA. Please note that licensed CA contractors are not eligible for the rebate.



Please visit [ThermostatCare.org/Contractors](http://ThermostatCare.org/Contractors) to learn more

A background image for the ASHRAE advertisement showing a serene winter forest. Tall, thin trees are covered in snow, and a bright light source, possibly the sun, is visible through the trees, creating a warm glow. The scene is captured in a slightly desaturated, artistic style.

*Gift Yourself an Ad!*

# \$500

Advertise on our website and monthly newsletter

Email [elyse.mcbride@ifactor.com](mailto:elyse.mcbride@ifactor.com) to sign up today!

06 SPONSORSHIPS

ASHRAE Southern California Chapter

January Newsletter



Log In

Shaping Tomorrow's Built Environment Today

Join in f t y

HomeChapter MeetingsUpcoming EventsMeet the BoardScholarshipNewsletterAdvertisementMore

ADVERTISING BOARD

ThermostatCare

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[Click here to visit ThermostatCare.org/Contractors](#)





Website Advertisement

## 8.5.17 California Department of Real Estate (DRE) Content Placement

Spring 2025

# Out with the Old

## Why Removing Old Mercury Thermostats Enhances Safety and Reduces Energy Costs

By: California Department of Toxic Substances Control

Nowadays, with mercury-containing products few and far between, most people may not remember how potent mercury is. Just one gram of mercury is capable of polluting a twenty-acre lake. A single mercury thermostat contains around three grams of mercury.

Do any of the homes you manage or own still have mercury-containing thermostats? If you're replacing a manual thermostat with a smart thermostat, chances are that the old thermostat contains liquid mercury, especially if it was manufactured before 2006.

Removing mercury thermostats and upgrading your property with smart thermostats can have multiple benefits:

- Protect your community from mercury exposure and associated repercussions
- Cut energy costs
- Potentially leverage higher rent to tenants for upgraded units by including smart thermostat benefits, such as scheduling

Plus, there is an opportunity for you to get paid for dropping off your old mercury thermostat. Keep reading to learn how you can get \$30 for every mercury thermostat you replace.



DTSC  
Department of Toxic  
Substances Control

17

WWW.DRE.CA.GOV

Spring Bulletin



8.5.18 *The Home Improvement Guide* Placement

# MERCURY THERMOSTAT? GET \$30.

Was your property built before  
2006? You might have a  
mercury thermostat.



## ThermostatCare

### Safe Disposal Is Easy!

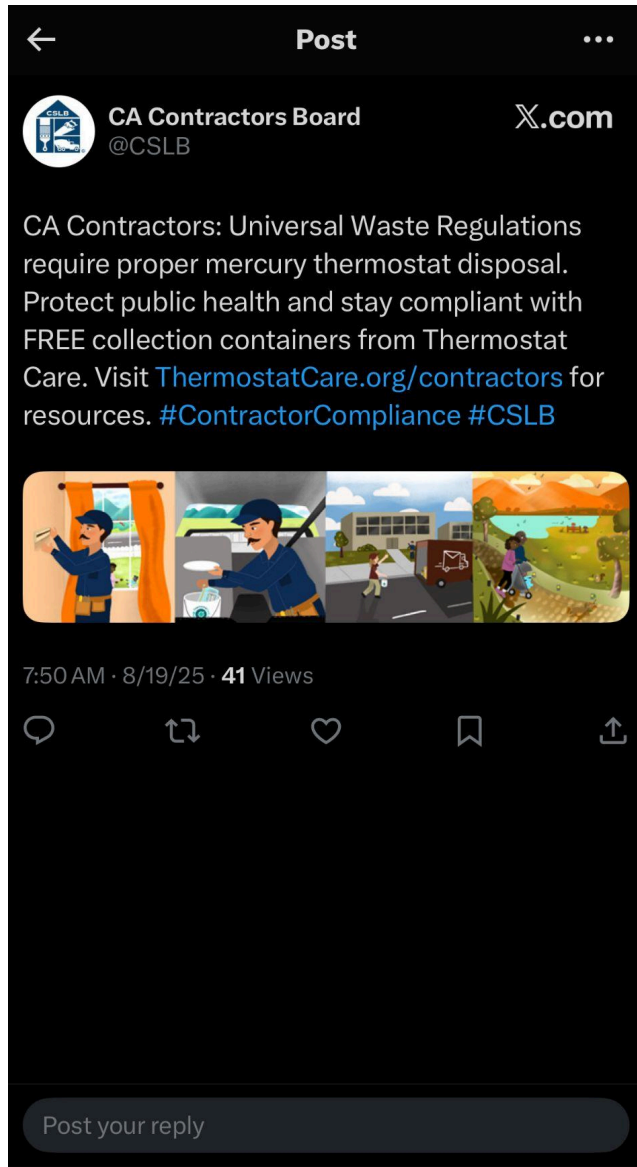
- 1 Place your mercury thermostat in a sealable bag. Seal tightly.
- 2 Print and fill out your **\$30 rebate** form at **ThermostatCare.org**.
- 3 Find at a location nearest to you at **ThermostatCare.org/Locations**.



Scan to learn more or visit  
**ThermostatCare.org**



## 8.5.19 CSLB Partnered Social Media Posts



**Contractors State License Board · Follow**  
July 30 · 🌐

**CALIFORNIA CONTRACTORS: Protecting Communities One Thermostat at a Time**  
Swipe through to see how contractors help protect California's communities:

- 1 When replacing old mercury thermostats with modern smart options, licensed California contractors are the first line of defense against toxic mercury exposure.
- 2 Safety matters! Properly secure mercury thermostats in free Thermostat Care collection containers to keep everyone safe.
- 3 Thermostat Care free collection containers and prepaid shipping for safe disposal.
- 4 Your responsible actions protect the health and safety of California families.

Download our contractor best practices factsheet and request your FREE collection container today at [ThermostatCare.org/contractors](https://ThermostatCare.org/contractors). Or bring mercury thermostats to your trusted wholesaler.

Learn more about contractor requirements and best practices at [CSLB.ca.gov](https://CSLB.ca.gov)  
[#ContractorSafety](#) [#CaliforniaLicensedContractors](#)

---

**CONTRATISTAS DE CALIFORNIA: Protegiendo Comunidades Un Termostato a la Vez**  
Navegue para ver cómo los contratistas ayudan a proteger las comunidades de California:

- 1 Al reemplazar los viejos termostatos de mercurio por opciones inteligentes modernas, los contratistas autorizados de California son la primera línea de defensa contra la exposición al mercurio tóxico.
- 2 ¡La seguridad es importante! Deposite correctamente los termostatos de mercurio en los recipientes de recolección gratuitos de Thermostat Care para mantener la seguridad de todos.
- 3 Recipientes de recolección gratuitos de Thermostat Care y envío prepago para una eliminación segura.
- 4 Sus acciones responsables protegen la salud y la seguridad de las familias de California.

Descargue nuestra hoja informativa sobre prácticas recomendadas para contratistas y solicite hoy mismo su recipiente de recolección GRATUITO en [ThermostatCare.org/contractors](https://ThermostatCare.org/contractors). O lleve termostatos de mercurio a su mayorista de confianza.

Para más información sobre los requisitos y prácticas recomendadas para los contratistas, visite [CSLB.ca.gov](https://CSLB.ca.gov)  
[#SeguridadDelContratista](#) [#ContratistasLicenciadosdeCalifornia](#)

**Thermostat Care**  
See translation



**Contractors State License Board · Follow**  
August 13 · 🌐

Check out the best ways to safely dispose of mercury.



**Thermostat Care**  
August 12 · 🌐

**CALIFORNIA CONTRACTORS: Safe Mercury Disposal Made EASY**  
Swipe to see how quick proper mercury thermostat disposal can be:

- 1 When your Thermostat Care container is full, prepare it for return shipping.
- 2 Seal your container securely and attach the pre-paid shipping label that came with your kit.
- 3 FREE pickup by carrier - no trip to the shipping center required!
- 4 Thermostat Care will send your empty container back to you so you're ready to safely collect more thermostats.

Thermostat Care makes regulatory compliance simple and FREE for licensed California contractors. Request your container today: [ThermostatCare.org/contractors](https://ThermostatCare.org/contractors)

Learn more about your responsibilities at [CSLB.ca.gov](https://CSLB.ca.gov)  
[#ContractorResources](#) [#EasyCompliance](#) [#CaliforniaContractors](#) [Contractors State License Board](#)

++++

**CONTRATISTAS DE CALIFORNIA: Eliminación Segura y Fácil del Mercurio**  
Navegue para ver lo rápido y sencillo que puede ser la eliminación correcta del termostato de mercurio:

- 1 Cuando su recipiente de Thermostat Care esté lleno, prepárelo para el envío de devolución.
- 2 Selle bien el recipiente y pegue la etiqueta de envío prepagada que viene con el kit.
- 3 La recogida por el transportista es GRATUITA: ¡no es necesario viajar al centro de envíos!
- 4 Thermostat Care le devolverá el recipiente vacío para que pueda recolectar más termostatos de forma segura.

Thermostat Care hace que el cumplimiento de la regulación sea sencillo y GRATUITO para los contratistas con licencia de California. Solicite su recipiente hoy mismo: [ThermostatCare.org/contractors](https://ThermostatCare.org/contractors)

Infórmese sobre sus responsabilidades en [CSLB.ca.gov](https://CSLB.ca.gov)  
[#RecursosParaContratistas](#) [#CumplimientoFácil](#) [#ContratistasdeCalifornia](#)

See translation

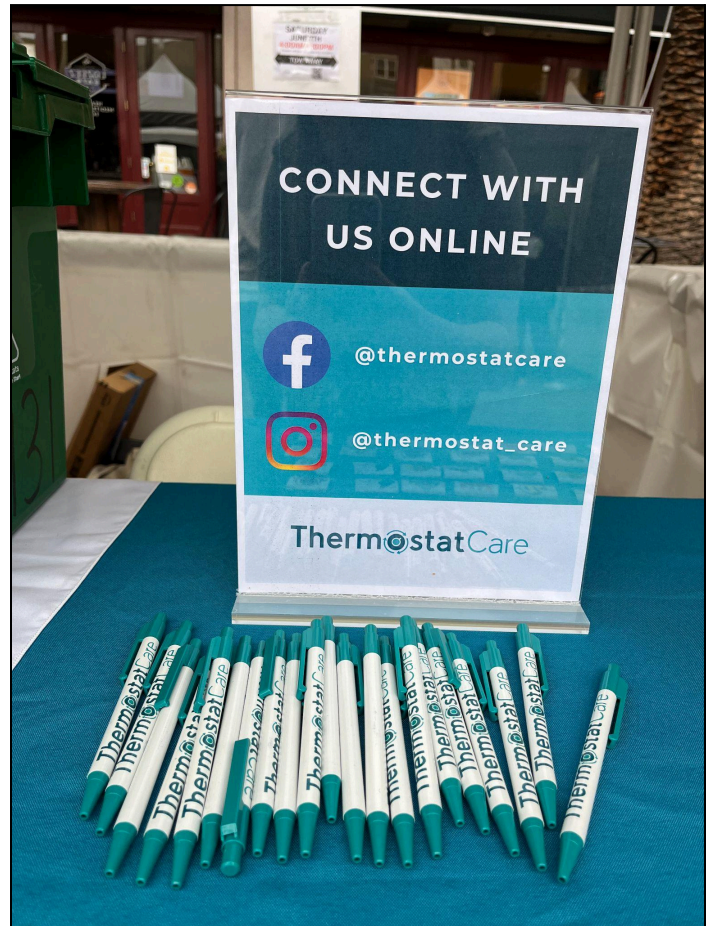


## 8.5.20 Anaheim Public Utilities Orange County Green Expo Event





# ThermostatCare



## 8.5.21 City of Healdsburg Promotional Social Media Post

**City of Healdsburg**   
April 16 at 11:00 AM · 

Upgrading your home with more energy-efficient appliances? ⚡💚 If you're upgrading to a smart thermostat, you can receive a rebate for dropping off your old mercury thermostat!

Visit [www.ThermostatCare.org](http://www.ThermostatCare.org) to find your nearest drop-off site. By upgrading to an energy-efficient smart thermostat and properly disposing of your old thermostat, you're helping keep your community safe and protecting your loved ones from mercury exposure.

Also, consider enrolling your new smart th... [See more](#)

[See Translation](#)

### UPGRADE

YOUR MERCURY THERMOSTAT

SAVE ON ELECTRICITY BILLS

KEEP YOUR FAMILY SAFE

RECEIVE \$30 REBATE



### ACTUALIZA

TU TERMOSTATO DE MERCURIO

AHORRA EN FACTURAS DE ELECTRICIDAD

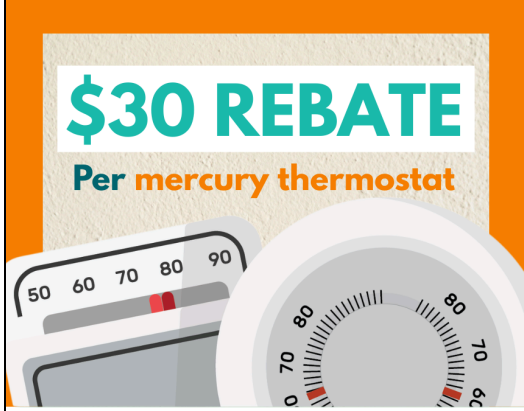
MANTÉN A TU FAMILIA A SALVO

RECIBE UN REEMBOLSO DE \$30 POR CORREO



 Thermostat Care

## 8.5.22 City of Napa Bill Insert



### \$30 REBATE

Per mercury thermostat

ThermostatCare

#### 3 Easy Steps:

- 1 Bag it:**  
Place your **mercury thermostat** in a sealed plastic bag
- 2 Drop it off:**  
Napa-Vallejo Household  
Hazardous Waste Facility  
889A Devlin Road  
American Canyon  
  
Friday & Saturday, 9am-4pm  
(707) 259-8608 / 1-800-984-9661
- 3 Get your \$30:**  
Fill out rebate form and receive a \$30 check in the mail



Download the rebate form  
and find a location  
[ThermostatCare.org](https://ThermostatCare.org)



## 8.5.23 City of Long Beach Energy Resources Promotional Content

**City of Long Beach Energy Resources** ✓  
July 22 at 9:02 AM · 🌐

Old thermostats are hazardous to people and the environment, so we've partnered with Thermostat Care to bring you \$30 for each mercury thermostat you drop off at collection centers throughout Long Beach. Simply print a rebate form, place it in a clear plastic bag with your thermostats, and drop them off. Click here to learn more about Thermostat Care's program: [bit.ly/tc-dropoffs](https://bit.ly/tc-dropoffs)



**DO YOU HAVE A  
MERCURY  
THERMOSTAT IN  
YOUR HOME?**

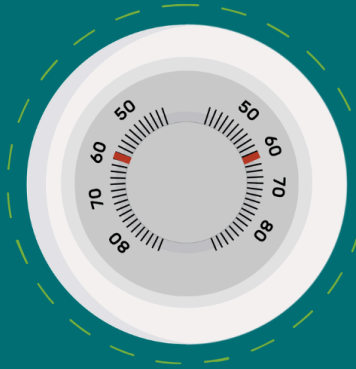
ThermostatCare

We Energize Long Beach  **LONG BEACH**  
ENERGY RESOURCES

 Like     Comment     Share

Social Media Post

## MERCURY THERMOSTAT?



*Drop off and receive a  
**\$30 mail-in rebate!***

**Johnstone**  
2810 Temple Avenue  
Long Beach, CA 90806

**Hirsch Pipe & Supply**  
Co.3530 E. Anaheim St.  
Long Beach, CA 90804

**Allied Refrigeration**  
2300 E. 28th Street  
Signal Hill, CA 90755

**RSD**  
2745 Temple Ave.  
Signal Hill, CA 90755

**Ac Pro**  
1198 E. Willow St.  
Signal Hill, CA 90755

**R.E. Michel Company Inc.**  
155 W. Victoria St.  
Long Beach, CA 90805

**HHW Signal Hill**  
5050 Clark Ave.  
Lakewood, CA 90712

**Trane**  
21720 Wilmington Ave.  
Ste 308  
Carson, CA 90810



Scan to find your nearest drop-off  
site and download the rebate form

**ThermostatCare.org**



ThermostatCare

Newsletter Insert

## 8.5.24 REN Newsletter Content

### What is Thermostat Care?

- [Thermostat Care](#) is a stewardship program regulated by the [California Department of Toxic Substances Control](#) to safely dispose of mercury thermostats to protect human and environmental health in California. The program offers a \$30 mail-in rebate to California residents and service technicians for properly disposing of mercury thermostats at [participating collection locations](#). In tandem with other rebates, the Thermostat Care rebate can be used to increase the affordability of energy-efficient appliance upgrades such as smart thermostats.

Thanks,

George

George Tagnipes (he/him) | Program Manager | Energy Efficiency Branch | 415-703-2451

## 8.5.25 CPUC Contractor Newsletter Content

### Mercury Thermostats? Free Disposal, Zero Hassle

If you're still seeing mercury thermostats on jobs, you're not alone. California banned the sale of mercury thermostats in 2006, but they may still be in older homes. Thermostat Care offers a simple, no-cost solution for safe disposal.

#### Why Safe Disposal Matters

Mercury thermostats contain 1-3 grams of mercury each. If a thermostat breaks during handling, transport, or improper disposal, it can release mercury vapor that poses neurological and respiratory risks, particularly to children and pregnant women. That's why California law requires these thermostats to be disposed of safely rather than thrown in the trash.

#### What Thermostat Care Provides

Thermostat Care is a safe disposal program that helps California individuals and businesses dispose of old mercury thermostats at no cost. The program provides free collection containers and prepaid return shipping, local drop-off locations, and handles proper disposal entirely. There's no cost to participate, no need to make trips to hazardous waste facilities, and Thermostat Care guides you through the collection and shipping log requirements to keep you compliant.



#### Why It Matters for Your Business

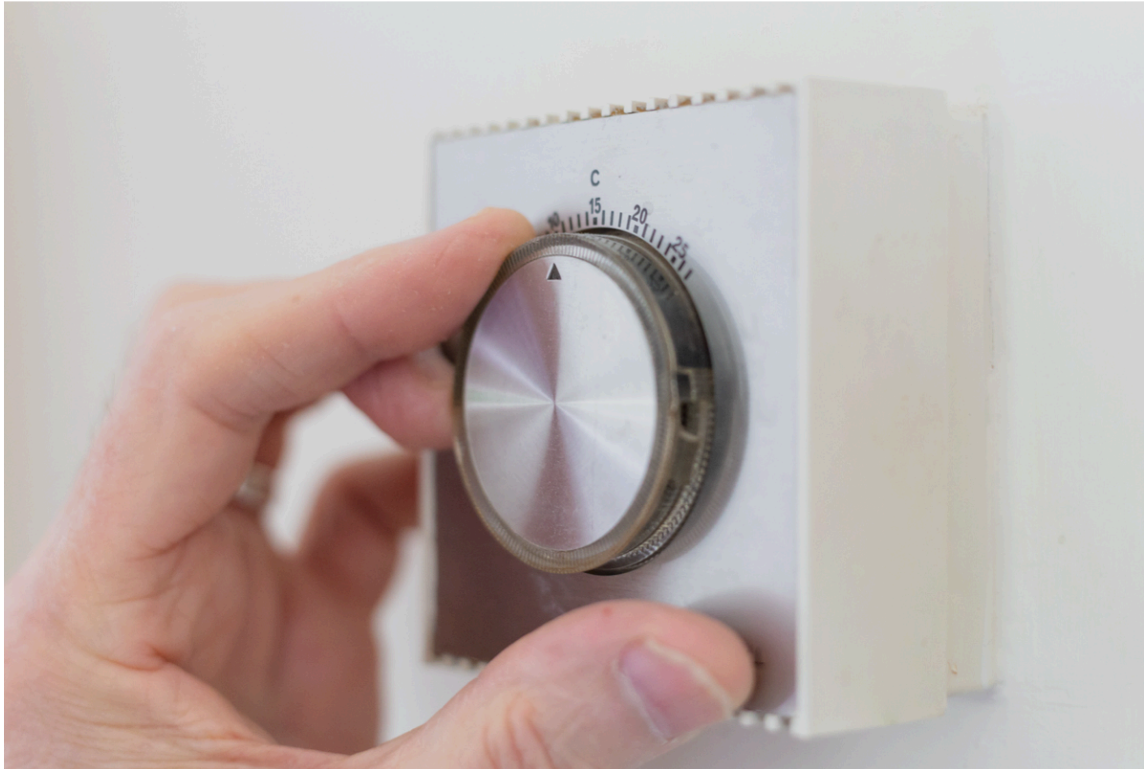
When you remove an old mercury thermostat during an upgrade or replacement, you're responsible for ensuring it's disposed of properly. Thermostat Care is a free and easy way for your business to remain compliant.

#### How to Get Started

Request a free collection container by emailing a completed [bin](#) or [pail](#) request form to [ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org) with. If you don't want a container of your own, simply bring mercury thermostats to your trusted HVAC wholesaler. For more details or to find the closest drop-off site near you, visit [ThermostatCare.org](http://ThermostatCare.org).

ThermostatCare

## 8.5.26 Apartment News Publications, Inc. Web Content



### Out With The Old: Why Removing Old Mercury Thermostats Enhances Safety And Reduces Energy Costs

Last Updated: June 11, 2025 By Apartment Management Magazine

Nowadays, with mercury-containing products few and far between, most people may not remember how potent mercury is. Just one gram of mercury is capable of polluting a twenty-acre lake. A single mercury thermostat contains around three grams of mercury.

Do any of the homes you manage or own still have mercury-containing thermostats? If you're replacing a manual

Musi

## 8.5.27 Advertorial Spotlight in Apartment News Publications, Inc. Newsletter

INDUSTRY NEWS & INSIGHTS

### Out with the Old: Why Removing Old Mercury Thermostats Enhances Safety and Reduces Energy Costs

Source: [AptNewsInc.com](https://www.apartmentnews.com)

[Thermostat Care](#), a free mercury thermostat disposal program [mandated by California legislation](#), incentivizes California residents to safely dispose of mercury thermostats by offering a \$30 mail-in rebate for each mercury thermostat dropped off at a Thermostat Care location.

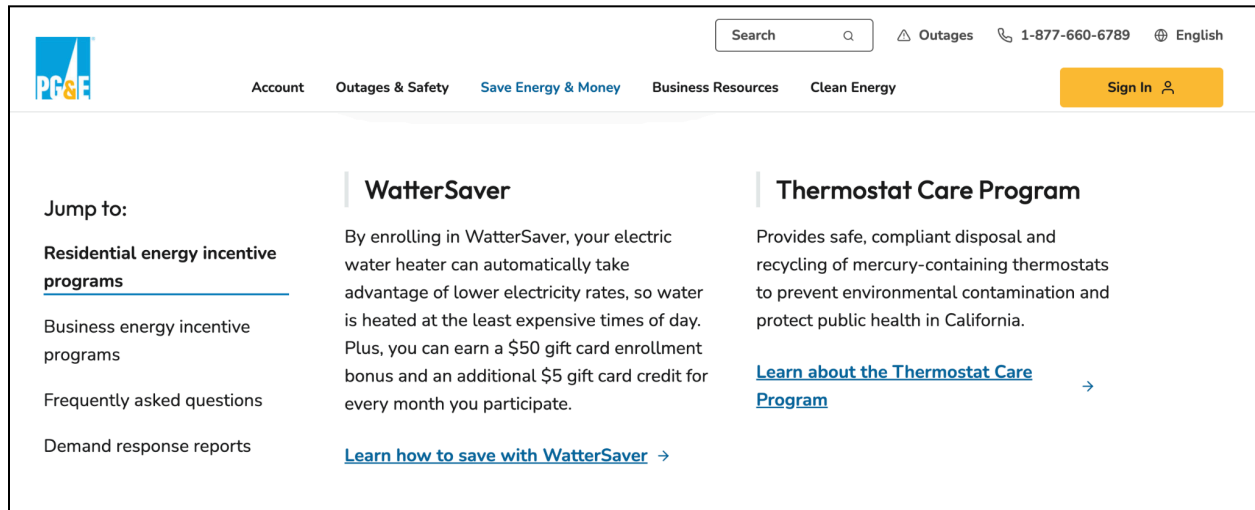
READ MORE

## 8.5.28 California Housing Community Development Conference & Expo

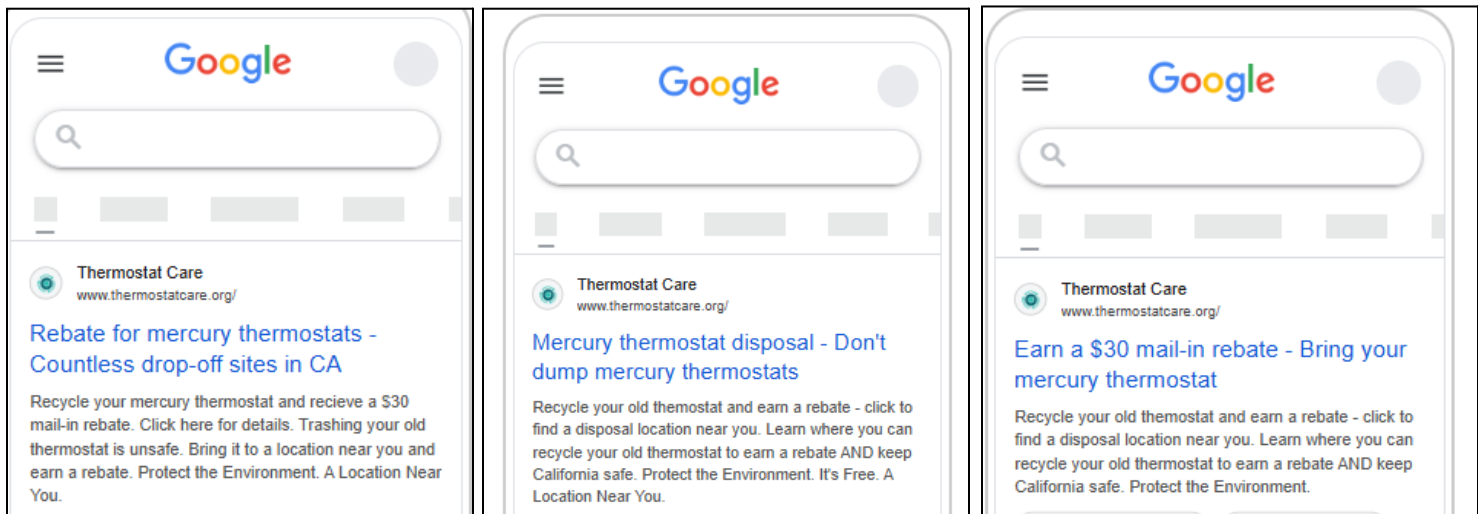




## 8.5.29 PG&E Website Placement



## 8.5.30 Google Search Ads - Examples



### 8.5.31 Public Service Announcement (PSA) Scripts

AUDIO

VO: DO YOU HAVE A THERMOSTAT FROM BEFORE 2006 IN YOUR HOME OR BUSINESS? IT MAY HAVE MERCURY - REPLACING IT COULD PUT CASH BACK IN YOUR POCKET.

AFTER SAFELY REMOVING YOUR OLD THERMOSTAT, BRING IT TO ANY FREE THERMOSTAT CARE COLLECTION SITE ACROSS CALIFORNIA AND RECEIVE A \$30 MAIL-IN REBATE PER MERCURY THERMOSTAT.

DON'T LET THAT OLD THERMOSTAT GO TO WASTE, TURN IT INTO SAVINGS TODAY!

FIND YOUR NEAREST COLLECTION SITE AT THERMOSTAT CARE DOT ORG.

English

## Spanish Script

AUDIO

VO: ¿HAY MERCURIO EN SU CASA O EMPRESA?

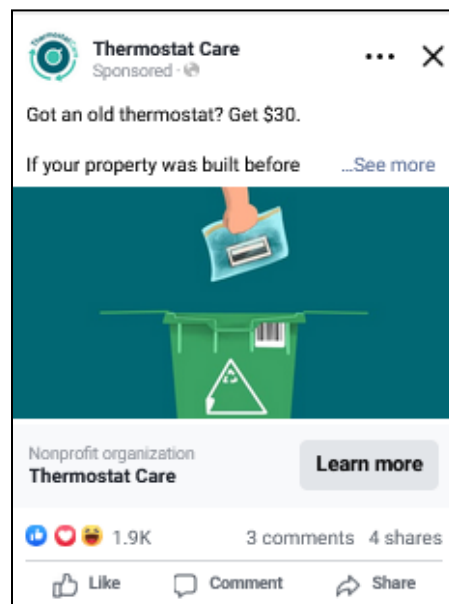
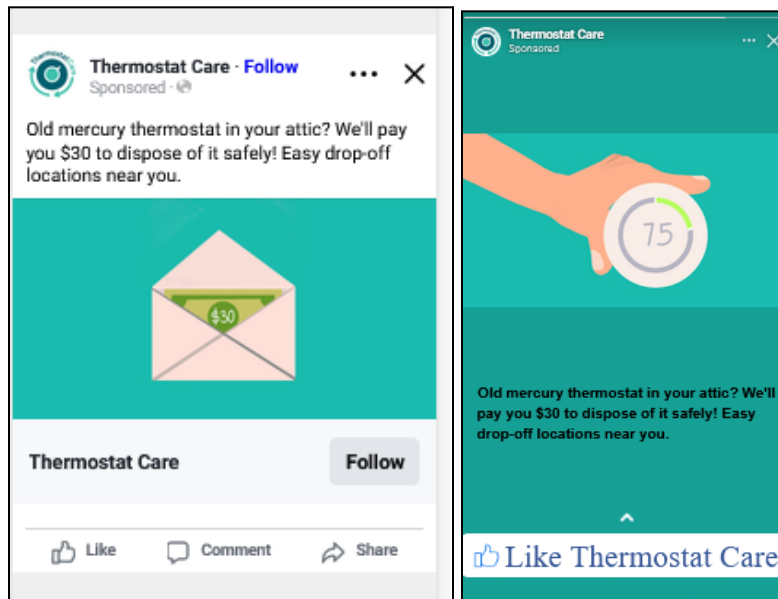
SI OBTUVO SU TERMOSTATO ANTES DEL 2006, ES POSIBLE QUE CONTENGA MERCURIO. DESECHARLO MAL REPRESENTA UN RIESGO PARA SU SALUD Y EL AMBIENTE.

DESPUÉS DE QUITARLO CON CUIDADO, LLÉVELO A UNO DE LOS CENTROS DE RECOLECCIÓN GRATUITA QUE HAY EN CALIFORNIA.

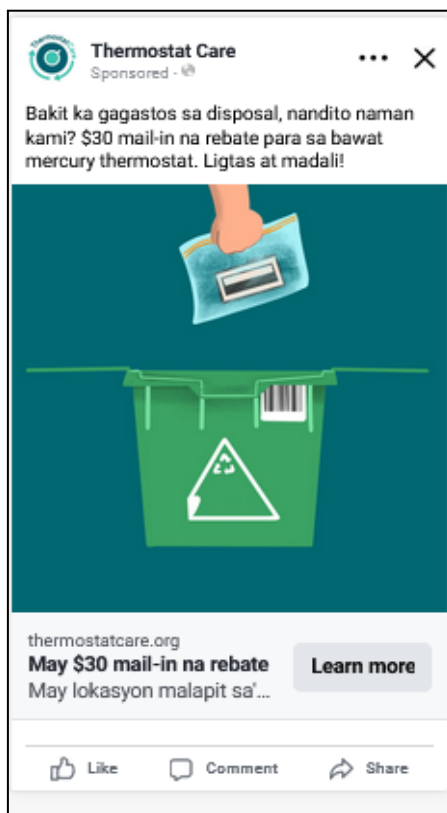
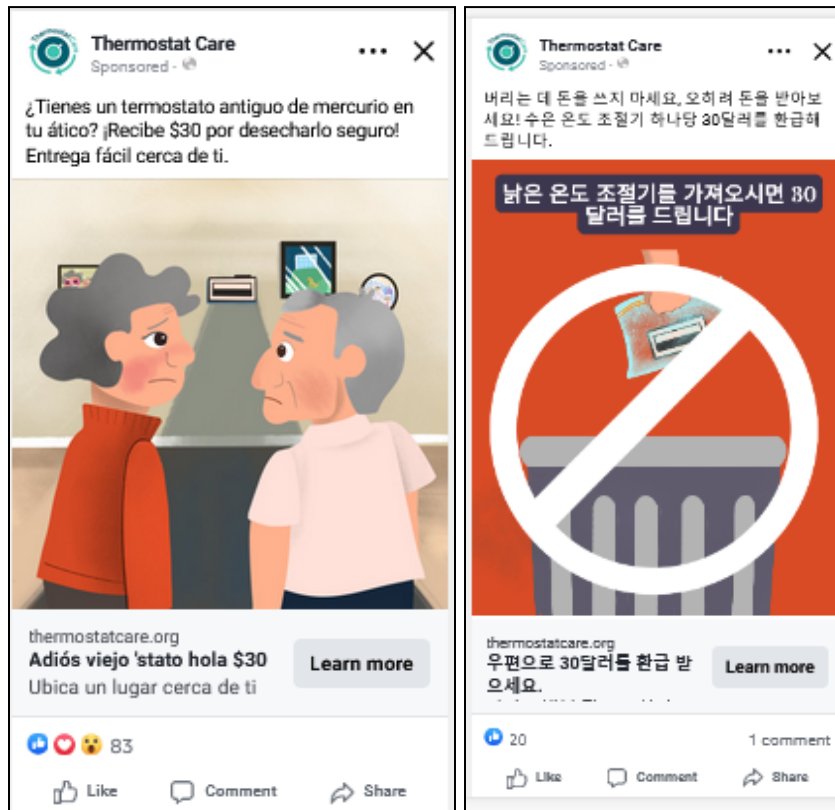
¡PUEDE RECIBIR UN INCENTIVO DE \$30 SI VIVE EN CALIFORNIA!

Spanish

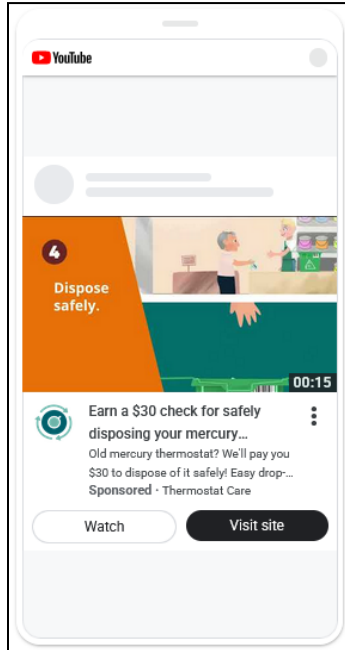
## 8.5.32 Education and Outreach Campaign Materials



English Meta Ad Examples



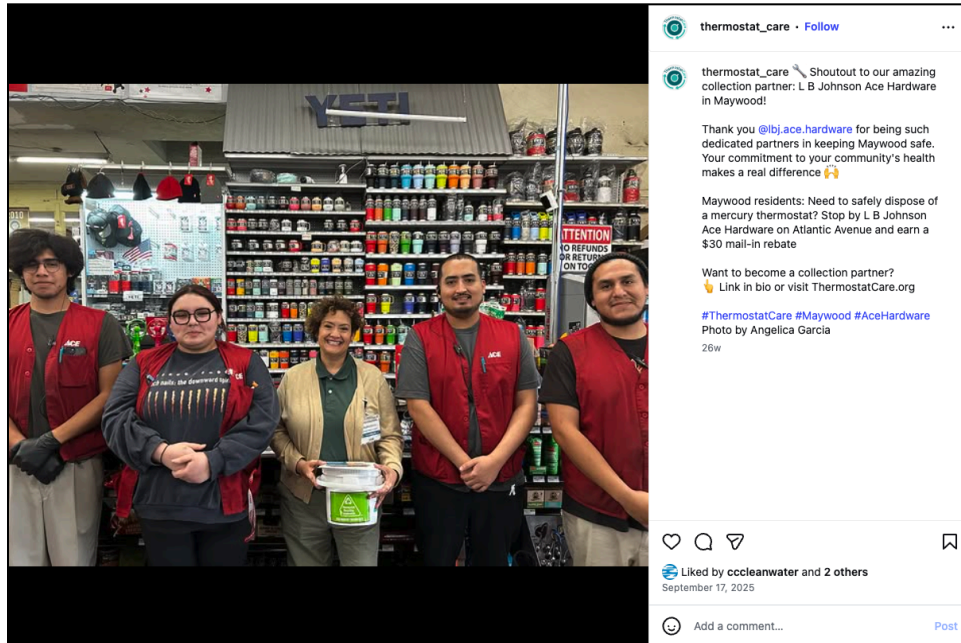
Non-English Meta Ad Examples



YouTube Ad Example



## 8.5.33 Sample Social Media Posts Promoting Retailer Collection Locations



**Thermostat Care** is at **Cedar Glen Trading Post**.  
December 3, 2025 · Cedar Glen · 

...

Looking to dispose of an old mercury thermostat in the Lake Arrowhead area? Cedar Glen Trading Post has you covered!

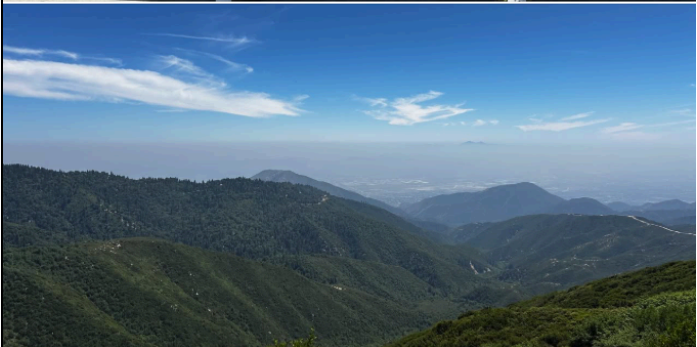
This local hardware store has been a trusted mountain community staple and a Neighborhood Favorite award winner for years running. They're helping protect the San Bernardino Mountains by safely collecting old mercury thermostats.

Mercury thermostats (common in pre-2006 homes) contain 1-3 grams of mercury that can harm humans, water and wildlife if not disposed of properly. Bring yours to Cedar Glen Trading Post and get a \$30 mail-in rebate while supporting a local business that truly cares about this community.

📍 Cedar Glen Trading Post  
28946 Hook Creek Rd, Cedar Glen, CA 92321  
☎ (909) 337-3310

Not in the Lake Arrowhead area? Visit [ThermostatCare.org](https://www.thermostatcare.org) to find a location near you!

Photos by Angelica Garcia  
[#LakeArrowhead](#) [#SanBernardinoMountains](#) [#ShopLocal](#)



## ABOUT THERMOSTAT CARE

*Thermostat Care* is a stewardship program that was tasked by the California Department of Toxic Substances Control to safely dispose of mercury-containing thermostats to protect human and environmental health in the state. Our goal is to form partnerships across the state of California to remove mercury thermostats from circulation, send them to a safe containment facility, and to also educate the public on how to prevent contamination.

Prior to 2022, Thermostat Recycling Corporation (also known as TRC) managed the program. In 2022, following updated legislation (AB 707), the program came under the management of a qualified third party, PCA Product Stewardship Inc., and launched under the name Thermostat Care.

While the program has gone through some changes in recent years (including new branding and name), for the most part the program remains the same. Collection locations should not be affected by these changes and should see minimal operational changes.

Please direct all questions to [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org).

If you need a new container, please email a completed [Bin or Pail Order Form](#) ([thermostatcare.org/retailer-wholesaler](http://thermostatcare.org/retailer-wholesaler)) to [ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org).

*Note: These guidelines do not supersede any regulations or law. Collection locations need to follow all applicable local, state and federal regulations and laws.*

 4

## PROGRAM OVERVIEW

Thank you for participating in the Thermostat Care program and helping keep your community safe from toxic mercury. You're receiving these guidelines because you agreed to be a collection location. It's important that your staff reviews this information and follows the requested expectations to ensure safe collection of mercury thermostats in your community.

On January 1, 2006, the State of California banned the sale of new mercury-containing thermostats due to public health and safety concerns. California's Mercury Thermostat Collection Act of 2008 required manufacturers to establish a collection, transportation, and disposal program for out-of-service mercury-containing thermostats.

Assembly Bill No. 707 (AB 707) recast this as the Mercury Thermostat Collection Act of 2021. This required each manufacturer of mercury thermostats or group of manufacturers to on or before March 1, 2022, contract with a qualified third party to develop and implement a convenient, cost-effective, and efficient program for the collection, transportation, and disposal of mercury thermostats, including public education and outreach. The Mercury Thermostat Collection Act of 2021 aims to ensure that everyone who comes into contact with mercury thermostats understands the risks of mercury thermostats, how to dispose of mercury thermostats properly, and about the \$30 incentive to properly dispose of mercury thermostats.

Any business or facility that would like to participate - whether it be a retailer, contractor, household hazardous waste program, or any other organization - can request a free container. Thermostat Care covers the shipping costs to receive the container as well as the shipping costs to send it back. Mail-in rebate forms will also be provided. Consumers can use these to receive \$30 per mercury thermostat dropped off at a Thermostat Care collection location.

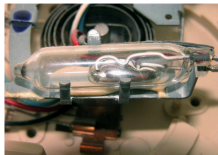
## How Collection Works:

1. The collection location orders a container (bin or pail) from Thermostat Care.
  - a. If locations need an additional container, they can let us know by emailing [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org).
2. The collection container(s) is sent to the location, free of charge.
3. Program participants drop off mercury thermostat(s) at the collection location.
4. The collection location safely puts the mercury thermostat(s) in a plastic bag supplied by Thermostat Care and places it into their Thermostat Care collection container.
5. Staff member at the collection location offers residents and service technicians (not licensed contractors) the opportunity to complete the \$30 per mercury thermostat incentive form.
  - a. The completed rebate form should be placed in the same plastic bag as the participant's mercury thermostat(s) to keep their items together for processing.
6. Once the container is full, or within 6 months of receiving a mercury thermostat (whichever comes first), schedule a FedEx Ground pickup to return the container to Thermostat Care free of charge.
  - a. See "Steps to Collecting Mercury Thermostat" section below for more details on this process.
7. Mercury thermostat(s) in the container get processed at a disposal facility.
8. Incentive payment gets sent via mail to eligible rebate participants.

To access more information about Thermostat Care, visit our website ([thermostatcare.org](http://thermostatcare.org)) or contact us via email ([Info@ThermostatCare.org](mailto:Info@ThermostatCare.org))

## HOW TO DISTINGUISH A MERCURY THERMOSTAT

Thermostat Care will only accept **mercury thermostats**, which are a type of universal waste. According to DTSC, "Universal wastes are hazardous wastes that were determined to pose a lower immediate risk to people and the environment compared to other hazardous wastes. These universal wastes are widely produced by households and many different types of businesses".



According to DTSC, a mercury-added thermostat is a product or device that uses a mercury switch to sense and control room temperature through communication with heating, ventilating, or air-conditioning equipment. As it moves within the glass switch (see above), the mercury opens and closes an electrical circuit, which turns on and off a furnace or air conditioner to maintain a desired room temperature.

Mercury thermostats operate by using a manual dial or knob to control the temperature. Therefore, any digital thermostats (even older ones) do not contain mercury. Mercury thermostats were banned from being manufactured or sold in 2006. Most likely, any thermostats purchased 2006 or later do not contain mercury.

Below are some visual examples of mercury thermostats:



Thermostat Care will accept wall-mounted mercury thermostats, which means it was affixed to the wall. This does not include portable heating, ventilation, and air conditioning (HVAC) units, which are often placed on a window or elsewhere in a home (see right).



Digital thermostats (see below for examples) are also not accepted by Thermostat Care as they do not contain mercury. These have digital sensors to measure temperature in a room. Unlike manual (analog) thermostats, digital thermostats can be identified by the digital display for the settings and temperature. They're also programmable, allowing the user to program a schedule of when they want heating or air conditioning in the room, which often saves energy and money.





## COLLECTION CONTAINER OPTIONS

ThermostatCare offers **two** different options for collection containers, a bin and pail. Locations can choose either size that works best for their collection frequency and space availability. They can also choose to order an additional pail for when their main bin or pail is being sent to the processing facility.

Option 1: Green Bin (Holds up to 33 thermostats)



Option 2: 1-Gallon White Pail (Holds up to 9 thermostats)



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## STEPS TO COLLECTING MERCURY THERMOSTATS



### Step 1: Order a Container

Order a mercury thermostat collection bin or pail by emailing a completed form to [ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org). Forms may be found at <https://thermostatcare.org/retailer-wholesaler/>.

#### What Happens Next?

The requested bin or pail will be sent to you at no charge. If you have any questions during this period, please contact [info@thermostatcare.org](mailto:info@thermostatcare.org).



### Step 2: Collect Thermostats

Once you've received your collection container, cut the zip tie and open the container to verify that all relevant materials are included. Make sure the container is placed in an area accessible to all employees but out of direct reach from customers.

Ensure that mercury thermostats are individually placed and sealed in the provided plastic bags. DO NOT remove the mercury ampule from the thermostat.

#### Steps to Collecting Mercury Thermostats

1. Ensure all residents and service technicians (not licensed contractors) are filling out a rebate form prior to handing off the mercury thermostat to participate in the \$30 per mercury thermostat mail-in rebate. If they complete an incentive form, place it inside a plastic bag with their mercury thermostat(s) to keep those items together for processing. Bags are provided with each container. Provide the yellow carbon-backed version of the rebate form to them as a copy or receipt.
2. When a mercury thermostat is dropped off in your container, record relevant information in the mercury collection log (included in our Universal Waste Regulation training booklet) which also comes with each new container sent to your location). This tracking log needs to be kept at your location and covers the collection records spanning three years. When it's the first time a mercury thermostat is collected for this current container, you must place the date it was dropped off on the accumulation date sticker provided – this is the start of your "accumulation period" for that container.

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### Step 3: Spread the Word

Start letting your customers know that they can safely dispose of old mercury thermostats at your location! You can also let them know that they can receive a \$30 mail-in rebate per mercury thermostat. We have developed educational materials that you can display in your store. They are available for download and print in English, Spanish, Chinese, Korean, Tagalog, and Vietnamese through [thermostatcare.org/retailer-wholesaler/](https://thermostatcare.org/retailer-wholesaler/). If you'd like any of these materials mailed to you, contact us via [info@thermostatcare.org](mailto:info@thermostatcare.org). See the next section regarding what these materials look like.



### Step 4: Schedule a Pickup

Once the container is full, or 6 months after receiving your first thermostat (whichever comes first), schedule a FedEx Ground pickup to return the container free of charge. Your container was shipped with the pre-paid label already inside. If you misplaced the label, contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) for a replacement.

To schedule: Visit the FedEx website section to "Schedule a Ground Return Package Pickup" ([fedex.com/grd/rpp/ShowRPP.do](https://fedex.com/grd/rpp/ShowRPP.do)) or call FedEx customer service to schedule a pickup at 1 (800) 463-3339.

- If calling, the call will be automated, then it will transfer to a customer service representative.
- Schedule the pickup with "FedEx Ground" and not "FedEx Express" (our labels are with "Ground").

When the FedEx carrier picks up your container, make sure you receive a shipping receipt from them, which will have information about the container contents. To follow Program expectations, you must keep a record at your location about the shipments for at least three years.

Once a pickup order is received by our processing partner (Veolia), a replacement container will automatically be sent back. If you have any questions about the arrival of your replacement container or would like to order a small pail to have on-hand for mercury thermostat collection while your container is being processed, please contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org).

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## IN-STORE EDUCATIONAL MATERIALS AVAILABLE

Educational materials are available free of charge that you can display in your store (available in various languages). They are available for download and print through [thermostatcare.org/retailer-wholesaler/](https://thermostatcare.org/retailer-wholesaler/). If you'd like these materials mailed to you free of charge, contact us via [info@thermostatcare.org](mailto:info@thermostatcare.org). We currently have materials available in English, Spanish, Chinese, Korean, Vietnamese, Tagalog, Russian, Armenian, and Hebrew. If there are any additional languages that would better support your community's language needs, you're welcome to let us know.

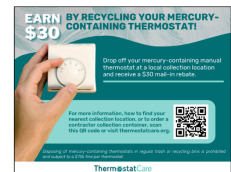
#### Shelf talker material:

Placed on the shelf where thermostats are sold to communicate to your customers that they can bring their old mercury thermostat to this location.



#### Window cling material:

Sticks to the window at the front of your store to communicate to current and future purchasers of a new thermostat about the free disposal service for mercury thermostats and relevant rebate.



#### Delivery Insert:

A promotional card that is placed in the packaging of relevant phone and/or online orders. Can also be handed out directly to customers.

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## WHAT TO EXPECT

Ensure staff is aware of the items/supplies that should arrive in your bin or pail when it is delivered. In the event that an item is missing, please reach out to [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org).

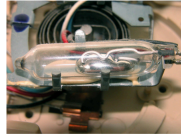
### Items/supplies Included in Your Collection Container:

- 1 [Storage and Shipping Requirements Infosheet](#)
- 2 FedEx Ground return shipping label and plastic sticky envelope
- 3 One plastic bag for lining the collection container
- 4 Four zip ties to seal the liner and container.
- 5 Accumulation Start Date Sticker - Immediately after receiving the container, please affix this sticker to the outside. When you receive a mercury thermostat, write the date on this sticker to help keep track of when to return:

- 6 Universal Waste Regulation Training / Overview
- 7 Plastic bags (to place individual mercury thermostats)
- 8 Printed incentive forms
- 9 Collection Location Guidelines

## HOW TO STORE YOUR COLLECTION CONTAINER SAFELY

Ensure your staff is being safe when handling mercury thermostats by sharing the following steps for proper container maintenance.

- 1 Do not accept loose mercury bulbs (see below), liquid mercury, or leaking thermostats.
- 
- 2 Only accept wall-mount mercury switch thermostats.
  - 3 Line the container with the provided plastic liner before placing any mercury thermostats into the container.
  - 4 Affix the provided accumulation start date sticker to the outside of the container and write the date you first received a mercury thermostat on the label.
  - 5 Ship the container within six months of your accumulation start date (the date you first received a mercury thermostat), regardless of whether it is full or not (as long as there is at least 1 mercury thermostat in the container). Ensure the liner is sealed with the tie wraps before shipping.



**NOTE:** Do NOT allow public access to the collection area without supervision. The collection container is not intended for self-drop-off. Do not let customers leave items or place items directly in the collection container without reviewing them with your staff first. The collection container should be placed in an area that is easy to access for staff only and on a relatively flat, solid ground to prevent accidentally dropping the container.

## HOW TO PROPERLY SEND BACK YOUR CONTAINER

Ensure your staff is being safe when handling the return of the mercury thermostat-filled container. Doing so also ensures the safety of our staff members receiving the containers.

- 1 Fold the plastic bag liner closed and seal the bag with the provided bag tie to prepare for shipment.
- 2 Close the container and ensure the container "jaws" overlap properly for a tight close.
- 3 Place tie wraps through the holes on each end of the container to ensure it stays closed during shipping.
- 4 Fill out the shipping label with your business name and address.
- 5 Place the shipping label inside of the pouch, seal it, and apply the sticky side of the pouch directly on the outside of your container.
- 6 Contact FedEx Ground for pickup. To schedule: Visit the FedEx website section to "Schedule a Ground Return Package Pickup" ([fedex.com/grd/rpp/ShowRPP.do](https://fedex.com/grd/rpp/ShowRPP.do)) or call FedEx customer service to schedule a pickup at 1 (800) 463-3339.
  - If calling, the call will be automated, then it will transfer to a customer service representative.
  - Schedule the pickup with "FedEx Ground" and not "FedEx Express" (our labels are with "Ground").



**NOTE:** Never overfill the collection container. Your lid should sit flat on top. If the lid does not sit flat, please email us at [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) to immediately receive a second container. All containers are FREE and partners may request as many as they deem necessary.

## HOW TO FILL OUT AN INCENTIVE FORM

There is an incentive available for California residents and service technicians (not licensed contractors) to receive a \$30 mail-in rebate per mercury thermostat brought to a Thermostat Care collection location. The \$30 amount was introduced with the Mercury Thermostat Collection Act of 2021, which was an increase from the prior \$5 iteration. *Note: Only wall-mounted mercury-containing thermostats qualify for the incentive. See the "HOW TO DISTINGUISH A MERCURY THERMOSTAT" section for more information.*

Although your employees won't need to fill out an incentive form, they should be aware of how to do so in case a customer requires assistance or has any questions.

Incentive form copies should be provided to the rebate participant (incentive forms are carbon-backed to assist with this). If they bring a print-out of the form from our website, tell them to take a photo of their completed form for their records. Place their completed form in the sealed plastic bag containing their thermostat(s). Without this incentive form, we will not be able to mail the \$30 rebate per mercury thermostat to eligible participants.

All collection locations have been sent incentive forms and bags. Help your customers who are residents and service technicians (not licensed contractors) receive their \$30 per mercury thermostat by training your staff to:

1. **Mention the incentive at drop-off,**
  2. **Assist with completing the form, and**
  3. **Ensure the form is sealed in the same bag as the mercury thermostat(s).**—
- Forms should never be left loose in the container or forgotten.

See below for the incentive form and information about the responses.



**ThermostatCare**

**CALIFORNIA CONSUMER \$30 INCENTIVE FORM**

Form must be completed clearly and to the best of your ability.

Only listed mercury thermostats are eligible. Mercury thermostats must be sealed in a plastic bag with completed form and shipped off at participating collection location. TC will send a check to consumer after processing the mercury thermostats.

DATE: \_\_\_\_\_

Collection Location: \_\_\_\_\_ Street Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: CA Zip: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Consumer Name (Payable To): \_\_\_\_\_  
 Mailing Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: CA Zip: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Email: \_\_\_\_\_  
 Physical Address: \_\_\_\_\_  
(where mercury thermostat was removed)

Count of Mercury Thermostats Returned \_\_\_\_\_ x \$30.00 = \$ \_\_\_\_\_

Thermostats returned must be sealed in plastic bag.

Thermostats will be counted and sealed in bags with labels (mercury).

I certify that the mercury thermostats returned for recycling were removed from the place of residence stated above during the course of maintenance or repair in California.

Signature of Payee \_\_\_\_\_ Name (Please Print) \_\_\_\_\_ Date \_\_\_\_\_

Payment is contingent upon TC's receipt of TC recycling fee from collection location.  
 If the collection location was required to return the bags to TC for processing.

Please contact TC for more information at 1-800-888-8888 or info@thermostatcare.org

TC © 2024. All Rights Reserved. Form No. 100000

Leave this top right section blank, to be filled out by Thermostat Care team

Date: Today's Date

Collection Location: Name of your business  
 Address/City/ZIP/Phone: Contact info for your business

Consumer Name/Address/Phone: Participant's information  
 Physical Address: address of where thermostat was removed from

Count of Mercury Thermostats: Number of mercury thermostats which the customer is submitting.  
 Multiply by \$30 to calculate the amount due to each participant.  
 Name/Signature of Payee: Signature and printed name of the participant submitting the thermostat.

## UNIVERSAL WASTE REGULATION TRAINING

A Universal Waste Regulations training material is included in each collection container, but can also be found on the Thermostat Care website at <https://thermostatcare.org/wp-content/uploads/2024/08/UWR-Training-Presentation-Retailer-and-Wholesaler.pdf>.

Thank you for your time reviewing these guidelines and your participation in the Thermostat Care program to support the health of your community.

Questions? Email [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) or visit our website [ThermostatCare.org](https://ThermostatCare.org)

## 8.6.2 Universal Waste Regulations Training for Retailer/Wholesaler/Contractor - English

ThermostatCare



### UNIVERSAL WASTE REGULATIONS TRAINING

A Guideline For Your Staff to be Safe and Compliant

### TACKLING THE PROBLEM TOGETHER

#### Did You Know?

Mercury thermostats are considered universal waste and are subject to certain compliance requirements.



We want to ensure our valued collection location partners across the state of California are fully educated, aware of their obligations under UWR (Universal Waste Regulations), and remain in compliance.

Please share the following requirements with your staff members.

## WHY WE CARE



### Did You Know?

Exposure to a broken mercury thermostat can quickly and easily cause harm those nearby.

Mercury thermostats, if not managed properly, can become a major health concern. Because of mercury's effects, these thermostats must be carefully removed and handled.



Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.



Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.



Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.

ThermostatCare 2

## UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



### General Requirements

- Universal waste such as mercury-containing thermostats can be stored for up to **one year** only. However, **Thermostat Care requests returning within 6 months** for rebate participants to receive their \$30 per mercury thermostat incentive sooner, which is recommended based on feedback.
- Mercury thermostats are not required to be shipped by a hazardous waste transporter.
- Mercury thermostats must be managed in a way that prevents releases to the environment. For example, in a sealed bag inside a sealed bin or pail (which is achieved as a part of the Thermostat Care program).
- Mercury thermostats must be shipped to a permitted hazardous waste facility to be managed, such as the one Thermostat Care partners with and utilizes.
- It is prohibited to dispose of mercury thermostats, dilute, or treat in any way.

ThermostatCare 3

## UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



### Requirements Continued

- You must disclose in all applicable business and use permitting applications that mercury is being handled (such as hazardous materials business plans).
- This training must be provided to new employees and redistributed annually.
- You must be knowledgeable about the location of the mercury thermostat container at this business. Location of this location's container: \_\_\_\_\_
- You must maintain a written record of all personnel who have received either initial or annual training, including names of personnel and date of training. Keep this record for at least 3 years.
- You must identify all hazardous waste generated and generator type. This can be achieved by completing a log of received mercury thermostats. A template is attached for ease of use. This log must be kept on site for 3 years.
- Thermostat Care provides a prepaid shipping label with FedEx Ground. Always ask the FedEx carrier for a "shipping receipt" whenever they pick up your container, which will note information regarding the container's contents. Locations must save the FedEx shipping receipts and keep a log onsite of collections that span 3 years.

## UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



### Requirements Continued

- Keep thermostats in the provided container and keep it closed when not adding thermostats.
- Each container includes a combined sticker that labels the container as "Universal Waste-Mercury-Containing Equipment" and provides space for the accumulation start date. The sticker must be affixed to the outside of the container immediately upon receiving it.
- When the first mercury thermostat is received at your location, write the drop-off date in the "Accumulation Start Date" area on the sticker.
- Ship the collection container within 6 months of the first thermostat regardless of how many thermostats are collected.
- You must ensure that hazardous waste is delivered to a person or facility authorized to manage it. For mercury thermostats, this is achieved by sending the thermostats to Thermostat Care.

**Thermostat Care takes care of all shipping logistics to ensure general regulations are met. All we ask is that if your bin or pail contains mercury thermostats, you send it back within 6 months even if it is not full.**

## UNIVERSAL WASTE REGULATION TRAINING LOG

- Must keep this log onsite for 3 years

Location name/address:

| Date of Training | Printed Name of Trainer/Manager | Printed Name & Signature of Trainee |
|------------------|---------------------------------|-------------------------------------|
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## UNIVERSAL WASTE REGULATION TRAINING LOG

- Must keep this log onsite for 3 years

Location name/address:

| Date of Training | Printed Name of Trainer/Manager | Printed Name & Signature of Trainee |
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## MERCURY COLLECTION LOG

- Types of Generators:
  - Household (from a single detached residence or single unit)
  - CESQUWG (Conditionally Exempt Small Quantity Generator, meaning generates <100 kg of hazardous and universal waste monthly).
- Use first row date to update accumulation start date sticker on your container.
- Must keep this log onsite for 3 years

Location name/address:

| Date received    | Description of mercury received | Type of generator   | Staff member name/signature |
|------------------|---------------------------------|---------------------|-----------------------------|
| Example 02/01/26 | 2 mercury thermostats           | household generator | <i>Sabrina Baker</i>        |
| Example 03/01/26 | 20 mercury thermostats          | CESQUWG             | <i>Sabrina Baker</i>        |
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## MERCURY COLLECTION LOG

- Types of Generators:
  - Household (from a single detached residence or single unit)
  - CESQUWG (Conditionally Exempt Small Quantity Generator, meaning generates <100 kg of hazardous and universal waste monthly).
- Use first row date to update accumulation start date sticker on your container.
- Must keep this log onsite for 3 years

Location name/address:

| Date received | Description of mercury received | Type of generator | Staff member name/signature |
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## MERCURY COLLECTION LOG

- Types of Generators:
  - Household (from a single detached residence or single unit)
  - CESQUWG (Conditionally Exempt Small Quantity Generator, meaning generates <100 kg of hazardous and universal waste monthly).
- Use first row date to update accumulation start date sticker on your container.
- Must keep this log onsite for 3 years

Location name/address:

| Date received | Description of mercury received | Type of generator | Staff member name/signature |
|---------------|---------------------------------|-------------------|-----------------------------|
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## HOW TO HANDLE A MERCURY SPILL

### BEFORE CLEANUP



Collection locations should not accept a broken thermostat. If a small amount of mercury spills while at your location, follow these instructions from the California Department of Toxic Substances Control (DTSC):

.....

- 1 Young children and pregnant women should leave the area during cleanup.
- 2 Open all doors and windows to ventilate the area for at least 15 minutes, and turn off your AC/fan/heater to prevent circulation of any mercury vapor.
- 3 Collect all materials needed for the cleanup. These include: Dust mask and gloves; Airtight container (e.g., glass container, resealable bag); Stiff paper such as index cards or cardboard; Duct tape, masking tape, or packing tape; Damp cloth; Marker to label the airtight container; Optional: Commercial mercury spill kit.

**DO NOT VACUUM.** Vacuuming is not recommended since it could spread mercury-containing powder or mercury vapor.

## HOW TO HANDLE A MERCURY SPILL

### DURING CLEANUP



#### Instructions Continued

- 4 Wear appropriate personal protective equipment (e.g., dust mask and gloves) to keep dust and glass from being inhaled or contacting your skin.
- 5 Carefully remove the larger pieces and place them in a secure, airtight container. Begin thoroughly collecting the smaller pieces and dust and put all material into the airtight container. Pat the area with the sticky side of duct, packing, or masking tape to pick up any remaining pieces.
- 6 Wipe the area with a damp cloth.
- 7 Put all waste and clean up materials in the airtight container and label it "Universal Waste – Mercury-Containing Equipment". Avoid leaving any fragments or cleanup materials indoors.

## HOW TO HANDLE A MERCURY SPILL

### AFTER CLEANUP



#### Instructions Continued

- 8 Take the container for recycling at the household hazardous waste (HHW) facility nearest you.
- 9 If practical, continue to air out the room where the mercury-containing device was broken and leave the heating/air conditioning system shut off for several hours.
- 10 The next several times you vacuum, shut off the heating/air conditioning system if you have one, close the doors to other rooms, and open a window or door to the outside before vacuuming. Empty the vacuum after each use in this area.
- 11 If possible after vacuuming, keep the heating/air conditioning system shut off and the window or door to the outside open for several hours.

## HOW TO HANDLE A MERCURY SPILL



### Instructions Continued

These instructions are for small spills only. Thermostat Care recommends contacting a remediation company for larger spills. These instructions are subject to change by DTSC. Please visit the DTSC website for the most up-to-date instructions:

Visit the link below for more information.

<https://dtsc.ca.gov/toxics-in-products/products-and-devices-that-contain-mercury/>

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# ThermostatCare

### Thank you for your continued partnership!

We appreciate your participation and efforts in helping to ensure your community remains safe and aware of mercury thermostats.

If you have any questions or need more information, please visit our website below.

[ThermostatCare.org](https://ThermostatCare.org)



*Disclaimer: This training material does not constitute legal advice or replace any regulations or laws. Collection location should refer to relevant actual legislation and/or Health and Safety Codes.*

### 8.6.3 Universal Waste Regulations Training for Retailer/Wholesaler/Contractor Locations - Spanish

ThermostatCare



**Capacitación Sobre la Regulación de los Residuos Universales**

Guía para el personal sobre la seguridad y el cumplimiento

## RESOLVIENDO EL PROBLEMA JUNTOS

### ¿Lo Sabía?

Los termostatos de mercurio son considerados residuos universales y su manejo está sujeto a cumplir ciertos requisitos.



Queremos asegurarnos que las valiosas locaciones de recolección participando a lo largo del estado de California, estén bien capacitadas y al tanto de sus obligaciones bajo la Norma de Residuos Universales (UWR), y se mantengan en cumplimiento.

Por favor, comparta los siguientes requisitos con los miembros de su equipo de trabajo.

ThermostatCare 1

## POR QUÉ NOS IMPORTA



### ¿Lo Sabía?

La exposición a un termostato de mercurio roto puede perjudicar rápida y fácilmente a las personas cercanas.

Si los termostatos de mercurio no se manipulan correctamente, pueden convertirse en un riesgo para la salud. Debido a los efectos del mercurio en el cuerpo humano, estos termostatos deben ser retirados y manipulados cuidadosamente.



El mercurio es una neurotoxina potente que puede dañar el cerebro y el sistema nervioso, incluso en niveles muy bajos.



El mercurio puede afectar el desarrollo del feto al impedir que el cerebro y el sistema nervioso funcionen correctamente.



El mercurio puede provocar disminución de la inteligencia, problemas de audición y falta de coordinación en los niños.

ThermostatCare 2

## REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



### Requisitos Generales

- Los residuos universales como los termostatos de mercurio pueden ser almacenados hasta por un año únicamente. Sin embargo, **Thermostat Care requiere que los aliados envíen sus contenedores dentro de los 6 meses** de haber recibido el primer termostato. De esta forma, los participantes recibirán su incentivo de 30\$ más rápido, lo cual es recomendado tras la retroalimentación del público.
- Los termostatos de mercurio no requieren ser enviados a través de un transportista de desechos peligrosos.
- Los termostatos que contienen mercurio deben ser manipulados cuidadosamente para prevenir su liberación al medio ambiente. Por ejemplo, deben meterse en una bolsa de plástico cerrada y luego almacenarse dentro de un contenedor sellado, el cual puede adquirirse siendo parte del programa de Thermostat Care.
- Los termostatos de mercurio deben ser enviados a un centro de procesamiento apropiado que permita el manejo de desechos peligrosos, como por ejemplo el aliado que Thermostat Care utiliza para este propósito.
- Está prohibido desechar regularmente termostatos de mercurio, diluirlos o tratarlos de cualquier forma.

ThermostatCare 3

## REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



### Continuación de los Requisitos

- El establecimiento debe informar en todas las solicitudes de permisos de negocios y usos aplicables que está manipulando mercurio (como en los planes del negocio para el manejo de materiales peligrosos).
- Esta capacitación debe ser enviada a los nuevos empleados y redistribuida anualmente a todo el personal.
- Usted debe conocer la locación de almacenamiento del contenedor de termostatos de mercurio dentro del establecimiento. El contenedor está ubicado en: \_\_\_\_\_
- El establecimiento debe mantener un registro escrito de todo el personal que ha recibido la capacitación inicial o anual. El registro debe incluir el nombre del empleado y la fecha de la capacitación. El archivo del registro debe mantenerse hasta por tres años.
- El establecimiento debe identificar todos los desechos peligrosos generados y el tipo de generador. Esto puede realizarse completando el registro de termostatos de mercurio recibidos. Para asistirle en este proceso, hemos preparado una plantilla. El archivo del registro debe mantenerse hasta por tres años.
- Thermostat Care proporciona una etiqueta de envío de FedEx Ground prepagada. Asegúrese de solicitar al representante de FedEx el "recibo de envío" cada vez que recojan su contenedor. Su contenedor tendrá información sobre el contenido del mismo. El establecimiento debe almacenar los recibos de envío de FedEx y mantener un archivo con las recolecciones de los últimos tres años.

ThermostatCare 4

## REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



### Continuación de los Requisitos

- Mantenga los termostatos dentro del contenedor proporcionado y manténgalo cerrado cuando no se estén agregando termostatos. El contenedor proporcionado por el programa está debidamente identificado con la frase "Universal Waste--Mercury-Containing Equipment", y tiene una etiqueta de registro con la fecha de inicio de acumulación (anote la fecha en la cual recibió el primer termostato). La etiqueta de registro debe estar desplegada en la parte exterior del contenedor y debe mostrar la fecha de recolección del primer termostato.
- Envíe el contenedor al cumplirse 6 meses de haber recibido el primer termostato sin importar la cantidad de dispositivos recolectados hasta ese momento.
- El establecimiento debe asegurarse de que los desechos tóxicos sean entregados a la persona o al centro de procesamiento correcto. En el caso de termostatos de mercurio, esto se logra fácilmente enviando los termostatos recolectados al programa de Thermostat Care.

**Thermostat Care se encarga de toda la logística de envío para asegurarse de que las regulaciones generales son cumplidas. Lo único que le solicitamos es que si su contenedor tiene un termostato almacenado, lo envíe al centro de procesamiento al cumplirse 6 meses de haberlo recibido, aunque el contenedor no esté lleno.**

ThermostatCare 5



## REGISTRO DE CAPACITACIÓN SOBRE LA REGULACIÓN DE DESECHOS UNIVERSALES

- El establecimiento debe mantener este registro en los archivos por tres años

Nombre/dirección del establecimiento:

| Fecha de capacitación | Nombre del capacitador/encargado | Nombre y firma del empleado capacitado |
|-----------------------|----------------------------------|----------------------------------------|
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ThermostatCare 6

## REGISTRO DE RECOLECCIÓN DE TERMOSTATOS DE MERCURIO

- Tipo de Generador:
  - Residencial (desechos residuales generados por una vivienda o apartamento)
  - CESQUWG (Generadores de Pequeñas Cantidades Exentas Condicionalmente [CESQUWG, por sus siglas en inglés] son aquellos que producen menos de 100 kg de desechos tóxicos o residuales al mes)
- Utilice la información del primer región para actualizar la fecha en la etiqueta de registro de inicio de acumulación de su contenedor.
- El establecimiento debe mantener este registro en los archivos por tres años

Nombre del establecimiento/dirección:

| Fecha de recepción | Descripción del mercurio recibido | Tipo de generador | Nombre y firma del asociado del establecimiento |
|--------------------|-----------------------------------|-------------------|-------------------------------------------------|
| Ejemplo 02/01/26   | 2 termostatos de mercurio         | Uso residencial   | <i>Sabrina Baker</i>                            |
| Ejemplo 03/01/26   | 20 termostatos de mercurio        | CESQUWG           | <i>Sabrina Baker</i>                            |
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ThermostatCare 7

## QUÉ HACER DURANTE UN DERRAME DE MERCURIO

### ANTES DE LIMPIAR



Los establecimientos afiliados al programa no deben aceptar termostatos rotos. En el caso de que se derrame una pequeña cantidad de mercurio en su establecimiento, siga estas instrucciones del Departamento de Control de Sustancias Tóxicas de California (DTSC):

- 1 Los niños y las mujeres embarazadas deben abandonar el área durante la limpieza.
- 2 Abra todas las puertas y ventanas para ventilar el área por al menos 15 minutos. Apague el sistema de aire acondicionado, ventilación o calefacción para impedir la propagación de vapores de mercurio.
- 3 Reúna todos los materiales necesarios para la limpieza. Esto incluye: Cubrebocas industrial y guantes; un contenedor hermético (ejemplo: un envase de vidrio, o una bolsa de plástico resellable); un trozo de papel resistente o un pedazo de cartón; cinta adhesiva; un trapo húmedo; Marcador para identificar el envase de vidrio; Opcional: Kit comercial para derrames de mercurio.

**NO ASPIRE.** Evite aspirar el derrame, ya que esto puede esparcir polvo contaminado con mercurio o vapores de mercurio en el aire.

ThermostatCare 8

## QUÉ HACER DURANTE UN DERRAME DE MERCURIO

### DURANTE LA LIMPIEZA



Continuación de las instrucciones

- 4 Utilice el equipo de protección personal apropiado (cubrebocas industrial y guantes) para evitar que el polvo sea inhalado o que los restos de vidrio entren en contacto con su piel.
- 5 Recoja cuidadosamente las piezas de vidrio más grandes y colóquelas dentro del contenedor hermético. Sea meticuloso recogiendo las piezas pequeñas y el polvo alrededor y colóquelos dentro del mismo contenedor. Luego, usando el área pegajosa de la cinta adhesiva, cuidadosamente recoja cualquier resto que pudiera quedar en el área.
- 6 Limpie el área con el trapo húmedo.
- 7 Coloque todos los desechos y los materiales usados durante la limpieza, dentro del contenedor hermético y etiquételo con la frase "Universal Waste - Mercury-Containing Equipment". Evite dejar cualquier resto del derrame o los materiales de limpieza dentro del establecimiento.

ThermostatCare 9

## QUÉ HACER DURANTE UN DERRAME DE MERCURIO

## DESPUÉS DE LIMPIAR



### Continuación de las instrucciones

- 8** Lleve el contenedor al Centro de Recolección de Desechos Peligrosos más cercano a su establecimiento para su debido manejo.
- 9** Si es práctico, continúe permitiendo el flujo de aire natural en la habitación donde ocurrió el derrame y evite usar el sistema de aire acondicionado o calefacción durante varias horas.
- 10** La próximas veces que vaya a aspirar el área donde ocurrió el derrame, apague su sistema de aire acondicionado o calefacción y cierre las puertas que den a otras habitaciones. Deje abierta una puerta o ventana que dé al exterior de la habitación antes de comenzar a aspirar. Recuerde vaciar la aspiradora completamente al finalizar la limpieza del área afectada.
- 11** Si es posible, mantenga la puerta o ventana que da al exterior de la habitación abierta y apague el sistema de aire acondicionado o calefacción durante varias horas.

## QUÉ HACER DURANTE UN DERRAME DE MERCURIO



### Continuación de las instrucciones

Estas instrucciones son para controlar derrames pequeños únicamente. Thermostat Care recomienda contactar a una compañía de remediación en caso de derrames grandes. Estas instrucciones están sujetas a cambios por parte de la DTSC. Visite la página web de DTSC para obtener la información más actualizada:

**Visite el enlace para más información**

<https://dtsc.ca.gov/toxics-in-products/products-and-devices-that-contain-mercury/>

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# ThermostatCare

### ¡Gracias por ser parte del programa!

Apreciamos su participación y sus esfuerzos para ayudar a mantener a su comunidad segura y al tanto de los riesgos de los termostatos de mercurio.

Si tiene alguna pregunta o necesita más información, por favor, visite nuestro sitio web.

[ThermostatCare.org](https://ThermostatCare.org)

*Descargo de Responsabilidad: Esta capacitación no constituye una asesoría legal, ni reemplaza las leyes o regulaciones. Los centros de recolección aliados deben referirse a la legislación más actual y relevante y/o a los Códigos de Salud y Seguridad.*



## 8.6.4 Retailer Fact Sheet



### SAFE MERCURY THERMOSTAT DISPOSAL *For Retailers*

As a Thermostat Care partner, you provide a nearby spot for customers to safely dispose of their mercury thermostats. Thank you for helping to prevent mercury contamination across California!



#### Mercury Thermostat Collection Steps:

- 

Open collection container to verify that the relevant materials are included. Make sure the container is placed in an area accessible to employees but out of direct reach from customers. Affix the "Accumulation Start Date" sticker to the outside of the container.
- 

Ensure that mercury thermostats are individually placed and sealed in provided Ziploc bags.
- 

Ensure all consumers (not contractors) are filling out a rebate form prior to handing off the mercury thermostat to participate in the \$30 per mercury thermostat mail-in rebate. If the consumer completes an incentive form, place it inside the Ziploc bag with their mercury thermostat to keep those items together for processing.
- 

When a mercury thermostat is dropped off, record relevant information in the mercury collection log (included in our Universal Waste Regulation training material, which also comes with each new container sent to your location). This tracking log needs to be kept at your location and covers the collection records spanning three years. If it is the first thermostat in the container, also write the date on the Accumulation Start Date sticker.
- 

6 months after you receive a thermostat, schedule a FedEx Ground pickup by visiting [FedEx.com/grd/rpp/ShowRPP.do](https://www.fedex.com/grd/rpp/ShowRPP.do) or calling (800) 463-3339. Your container has a prepaid FedEx shipping label and envelope inside to send back free of charge.
- 

After the thermostats have been processed, you will receive the same container back. If you do not receive a replacement container within 4 weeks, please contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org).
- 

When the FedEx carrier picks up your container, make sure you receive a shipping receipt from them, which will have information about the container contents. You must keep a record at your location about the shipments for at least three years.



California consumers who safely turn in their mercury thermostats to your location are eligible for a \$30 mail-in rebate for each mercury thermostat they bring in!



#### Reminders for Proper Mercury Thermostat Disposal:

- Mercury thermostats must be managed in a way that prevents releases to the environment (e.g., in a sealed bag inside a sealed container)
- NEVER** remove the mercury ampule from the thermostat

For more information on how to order an additional collection container or review our materials, scan this QR code or visit

[ThermostatCare.org/retailer-wholesaler/](https://ThermostatCare.org/retailer-wholesaler/)

We appreciate your participation and efforts in helping to ensure your community remains safe and aware of risks associated with mercury thermostats.





### 8.6.5 Explainer Postcard - Guidance for Accumulation Start Date/"Universal Waste – Mercury-Containing Equipment" Sticker



#### **Important Information About the "Accumulation Start Date/Mercury-Containing" Sticker:**

---

Upon receiving your collection container from the processing facility, please affix the sticker to the outside of the container right away.

The sticker should always be affixed to the outside of your collection container, even if no mercury thermostats are currently inside.

When the first mercury thermostat is received at your location, write the drop-off date in the Accumulation Start Date area on the sticker.

This package includes an extra copy of the sticker. If your container does not already have the current version affixed, please replace it now.

Have questions about returning your container? Need materials?  
Contact Thermostat Care by emailing **Info@ThermostatCare.org**



## 8.6.6 Storage and Shipping Requirements

# ThermostatCare

### Mercury Thermostat Collection Storage and Shipping Requirements

#### Safety Requirements

The storage and transport of waste mercury thermostats is regulated by state and federal authorities. Personnel who manage waste thermostats at your facility should be familiar with proper universal waste management procedures. Certain precautions **MUST BE** taken to protect waste mercury thermostats during storage and transport and to comply with state and federal regulations.

- Do not accept mercury bulbs, liquid mercury, leaking thermostats or any other product that contains mercury. **NOTHING GOES IN THE BIN OTHER THAN WALL-MOUNT MERCURY SWITCH THERMOSTATS!**
- Strongly encourage your customers to recycle the whole thermostat with the cover attached. However, the cover is not required.
- Mark the bin with the accumulation start date on the provided label.
- At minimum ship the bin within six months of the accumulation start date.

**FAILURE TO COMPLY WITH POLICIES MAY RESULT IN THE TERMINATION OF YOUR  
LOCATION'S PARTICIPATION IN THE PROGRAM**

#### Containers

Check your mercury thermostat collection/shipping container. **Inside you should find the following items:**

- One plastic bag liner for lining the collection box.
- In an envelope attached to the inside are three tie wraps to seal the liner and bin, one Authorized Return Service (ARS) shipping label, and one Accumulation Start Date Label.
- Sealable plastic bags to provide to customers for placement of their mercury thermostats.
- Carbon-backed rebate forms for customers to complete while dropping off their mercury thermostat. Please assist them in completing this form if needed, and provide a completed copy to the customer as a receipt.

**To use the recycling container, follow these steps:**

1. Unfold the plastic bag liner and use it to line the collection/shipping container.
2. Monitor collections closely to ensure compliance with state regulations.
3. To prepare to ship, fold the plastic bag liner closed and use the bag tie to seal the bag.
4. Flip the container lid closed, taking care to overlap the "jaws" properly. Secure by placing tie wraps through the holes on each end of the container.
5. Fill in your company name and address on the top of the ARS shipping label.
6. Place the red and white FedEx label inside of the pouch and zip it shut. Apply the sticky side of the pouch directly to your collection container. Include the collection container with your next outgoing shipment or call the carrier for pickup. Retain the tracking numbers in the event you need to confirm receipt by Thermostat Care.
7. The container will be returned empty in approximately 3 weeks.

#### **NEED HELP?**

Contact Thermostat Care at [info@ThermostatCare.org](mailto:info@ThermostatCare.org).

Para la versión en español de este documento, envíe un correo electrónico a [info@ThermostatCare.org](mailto:info@ThermostatCare.org).

*This document was developed for informational purposes only, and does not represent legal advice. Thermostat Care expressly disclaim any liability, including but not limited to, consequential or other damages arising out of the use of information contained herein.*

### 8.6.7 FedEx Ground Shipping Label Example

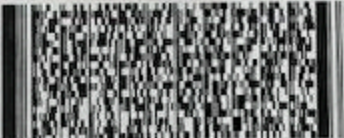
| Shipper Receipt  | Receipt          | Shipper Number |
|------------------|------------------|----------------|
| 0476337 00550226 | 0476337 00550226 | 0476337        |

**FedEx Ground® Package Returns Program**

**From:**  
From \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State/Prov \_\_\_\_\_  
ZIP/Postal \_\_\_\_\_ RMA# \_\_\_\_\_

**Turn Over for Instructions**

**Ship To:** Veolia ES Tech Sol/TRC PRP  
215 South Park St  
Port Washington WI 53074

 **FedEx®**  
Ground  
**PRP**



(9612018) 0476337 00550226

8.6.8 Accumulation Start Date/"Universal Waste -- Mercury-Containing Equipment" Sticker

!

**Universal Waste --  
Mercury-Containing Equipment**

**Accumulation Start Date:**

Date first mercury thermostat placed in container

/

/

MM/DD/YY

Misplaced your return shipping label? Questions? Contact  
Thermostat Care by emailing **Info@ThermostatCare.org**

## 8.6.9 Incentive Form

| ADMINISTRATIVE USE ONLY |  |
|-------------------------|--|
| Hg T-STAT COUNT         |  |
| INELIGIBLE T-STAT COUNT |  |
| OTHER PRODUCT (Y/N)     |  |
| BIN OR PAIL NUMBER      |  |



### CALIFORNIA RESIDENT/SERVICE TECHNICIAN \$30 INCENTIVE FORM

Form must be completed clearly and in its entirety.

*Only intact mercury thermostats are eligible. Mercury thermostats must be sealed in a plastic bag with completed form and dropped off at a participating collection location. A check will be sent to the resident/service technician after processing the mercury thermostats.*

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Collection Location: \_\_\_\_\_ Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: **CA** Zip: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Resident/Service Technician Name (Payable To) : \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
(For Payment)

City: \_\_\_\_\_ State: **CA** Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Physical Address: \_\_\_\_\_  
(where mercury thermostat was removed)

Count of Mercury Thermostats Returned: \_\_\_\_\_ x \$ 30.00 = \$ \_\_\_\_\_

(5 thermostats maximum per bag, per form.)

Thermostats will be counted and checked to verify each contains mercury.)

Estimate Due to  
Resident/Service Technician

*"I certify that the mercury thermostats returned for proper disposal were removed from the place of residence stated above during the course of maintenance or repair in California."*

Signature of Payee

Name (Please Print)

Date

Payment is contingent upon receipt of container from collection location.  
By law, collection locations are required to return container once a year for processing.

Retain a COPY of this form for your records.

Learn more about the collection process: [ThermostatCare.org/Consumers](https://ThermostatCare.org/Consumers)

To Contact: [ThermostatCare.org](https://ThermostatCare.org) | [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org)

## 8.6.10 Materials Guide



# THERMOSTAT CARE MATERIALS GUIDE

### Shelf talker



**Size:** 5" x 4"

**Description:** A small sign that is placed where thermostats are sold in your store.

**How to Use:** Remove the sticker-guard from the flap of the shelf talker. Fold down the flap, and press the adhesive against the top of the product shelf.

### Window cling

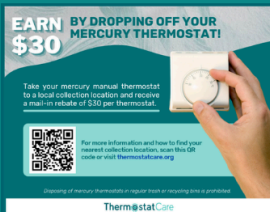


**Size:** 8" x 8"

**Description:** A sticker that is placed on the inside of a window.

**How to Use:** Clean the section of the window where you will place the material. Remove the backing. Carefully press the sticky side against the window - start from the top and work your way down, smoothing it with a credit card or similar item as you go.

### Delivery insert



**Size:** 5.5" x 4.25"

**Description:** A promotional card that is placed in the packaging of relevant phone and/or online orders.

**How to Use:** Use this item while fulfilling delivery orders. When packaging items related to thermostats, HVAC, or a similar product, place this insert into the box.

We can offer our promotional materials in any language. If you have any questions about the Thermostat Care program or would like more materials, email:

[Info@ThermostatCare.org](mailto:Info@ThermostatCare.org)





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## 8.6.11 Wholesaler Non-Compliant/Obligation Letter

### ThermostatCare

Dear Wholesaler,

We have had an unsuccessful communication with your location regarding participation as a collection site for Thermostat Care, the California mercury thermostat collection and safe disposal program. Because wholesalers are mandated participants under state law, we want to ensure you have the correct information about your responsibilities and the requirements that apply to your business.

The [Mercury Thermostat Collection Act of 2008](#) §25214.8.11, defines a Wholesaler as “engaged in the distribution and wholesale selling of heating, ventilation, and air-conditioning components to contractors who install heating, ventilation, and air-conditioning components, and whose total wholesale sales account for 80 percent or more of total sales. A manufacturer, as defined in subdivision (c), is not a wholesaler.”

As a reminder, the Mercury Thermostat Collection Act of 2008 §25214.8.14 and Mercury Thermostat Care Act of 2021 §25214.8.11.5 requires:

- **Wholesalers that have a physical location and sell new thermostats to “act as a collection location for out-of-service mercury-added thermostats.”**
  - **As part of acting as a collection location, you are responsible for offering and assisting residents and service technicians with returning a mercury thermostat by having them complete a rebate form and including it in the thermostat collection container provided by Thermostat Care.** Note that beyond including the completed form in the collection container, it is not your responsibility to process the form or issue any incentive payments
- Wholesalers that distribute “new thermostats by mail to buyers in the state,” are expected to include “an Internet Web site address and toll-free telephone number with instructions on obtaining a prepaid mail-in label that a consumer may use to send an out-of-service mercury-added thermostat to a collection location” with the sale. Contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) for copies of a delivery insert.
- A “wholesaler that distributes new thermostats shall distribute the educational and outreach materials developed by the qualified third party pursuant to §25214.8.11.5 to the wholesaler’s customers” as well as “Written materials, signage, and other advertising and promotional materials that provide information to consumers about how to access the available out-of-service mercury-added thermostat collection incentives.” Contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) to receive these materials.

**Collection containers should be sent back to the processing facility no later than 6 months after the first thermostat is collected in your container.**

The following materials have been developed to assist you in complying with these mandates:

- Universal Waste Regulation Guidelines (including template mercury and training logs)
- Collection Location Guidelines, including information on how to promote and complete the “out-of-service mercury-added thermostat collection incentive” form
- Shelf talkers to include where new thermostats are sold
- Window clings for the outside door or window to your location
- Informational flyers for point of purchase
- Delivery inserts to include in orders placed online

It is your responsibility to ensure all staff members are trained in accepting mercury thermostats and rebate forms properly, as well as keeping accurate mercury and training logs onsite. If you need additional materials (or materials in other languages), or if you have any questions on program operations, please email [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org). Thank you in advance for helping to keep your community safe.

Sincerely,

Thermostat Care team ([ThermostatCare.org](http://ThermostatCare.org))



## 8.6.12 Wholesaler Fact Sheet

### SAFE MERCURY THERMOSTAT DISPOSAL *For Wholesalers*



As a Thermostat Care collection partner, your location provides a nearby drop-off spot for customers to safely dispose of their mercury thermostats. Thank you for helping to prevent mercury contamination across California!



#### Mercury Thermostat Collection Steps:



Once you've received your collection container, cut the zip tie and open the container to verify that the relevant materials are included. Make sure the container is placed in an area accessible to all employees but out of direct reach from customers.



Ensure that mercury thermostats are individually placed and sealed in provided Ziploc bags.



Ensure all consumers (not contractors) are filling out a rebate form prior to handing off the mercury thermostat to participate in the \$30 per mercury thermostat mail-in rebate. If the consumer completes an incentive form, place it inside the Ziploc bag with their mercury thermostat to keep those items together for processing.



When a mercury thermostat is dropped off in your container, record relevant information in the mercury collection log (included in our Universal Waste Regulation training material, which also comes with each new container sent to your location). This tracking log needs to be kept at your location and covers the collection records spanning three years.



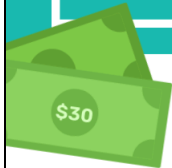
6 months after you receive a thermostat, schedule a FedEx Ground pickup.



To schedule a FedEx Ground pickup, visit their website ([fedex.com/grd/rpp/ShowRPP.do](https://fedex.com/grd/rpp/ShowRPP.do)) or call (800) 463-3339. Your container has a prepaid FedEx shipping label and envelope inside to send back free of charge. After the thermostats have been processed, you will receive the same container back. If you do not receive a replacement container within 4 weeks, please contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org).



When the FedEx carrier picks up your container, make sure you receive a shipping receipt from them, which will have information about the container contents. To be in compliance with program guidelines, you must keep a record at your location about the shipments for at least three years.



California consumers who safely turn in their mercury thermostats to your location are eligible for a \$30 mail-in rebate for each mercury thermostat they bring in!



#### Reminders for Proper Mercury Thermostat Disposal:

- Mercury thermostats must be managed in a way that prevents releases to the environment (e.g., in a sealed bag inside a sealed container)
- **NEVER** remove the mercury ampule from the thermostat

For more information on how to order an additional collection container or review our materials, scan this QR code or visit

[ThermostatCare.org/retailer-wholesaler/](https://ThermostatCare.org/retailer-wholesaler/)

We appreciate your participation and efforts in helping to ensure your community remains safe and aware of risks associated with mercury thermostats.



## 8.6.13 Contractor Fact Sheet

### Mercury Thermostat Disposal Made Simple.

Free containers. Prepaid shipping. **Full compliance.**

#### Order.

Request a free container at  
**ThermostatCare.org.**  
It will be delivered to you at **no cost.**



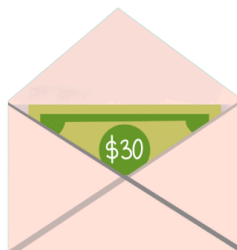
#### Collect.

Place intact thermostats in sealed bags inside your container. Keep until full or 6 months, whichever comes first.

Your customers AND unlicensed service technicians qualify for a **\$30 mail-in rebate** per thermostat.

#### Ship.

Use prepaid FedEx label to return container. Replacement container sent automatically, at **no cost.**



#### Two ways to participate:

- 1) **Need a container?** Email completed request form to [ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org)  
(Form available at [ThermostatCare.org](http://ThermostatCare.org))
- 2) **Prefer a drop-off location?** Visit any HVAC wholesaler or find locations at [ThermostatCare.org/Locations](http://ThermostatCare.org/Locations)

Questions?  
[Info@ThermostatCare.org](mailto:Info@ThermostatCare.org)

# ThermostatCare

8.6.14 Universal Waste Regulations Training for HHW Locations - English

ThermostatCare



## UNIVERSAL WASTE REGULATIONS TRAINING

A Guideline For Your Staff to be Safe and Compliant

### TACKLING THE PROBLEM TOGETHER

#### Did You Know?

Mercury thermostats are considered universal waste and are subject to certain compliance requirements.



We want to ensure our valued collection location partners across the state of California are fully educated, aware of their obligations under UWR (Universal Waste Regulations), and remain in compliance.

Please share the following requirements with your staff members.

ThermostatCare 1

## WHY WE CARE



### Did You Know?

Exposure to a broken mercury thermostat can quickly and easily cause harm those nearby.

Mercury thermostats, if not managed properly, can become a major health concern. Because of mercury's effects, these thermostats must be carefully removed and handled.



Mercury is a potent neurotoxin that can damage the brain and nervous system at very low levels.



Mercury can affect a developing fetus by stopping the brain and nervous system from properly functioning.



Mercury can cause lowered intelligence, impaired hearing and poor coordination in children.

ThermostatCare 2

## UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



### General Requirements

- Universal waste such as mercury-containing thermostats can be stored for up to **one year** only.
- Mercury thermostats are not required to be shipped by a hazardous waste transporter.
- Mercury thermostats must be managed in a way that prevents releases to the environment. For example, in a sealed bag inside a sealed bin or pail (which is achieved as a part of the Thermostat Care program).
- Mercury thermostats must be shipped to a permitted hazardous waste facility to be managed, such as the one Thermostat Care partners with and utilizes.
- It is prohibited to dispose of mercury thermostats, dilute, or treat in any way.

ThermostatCare 3

## UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



### Requirements Continued

- You must disclose in all applicable business and use permitting applications that mercury is being handled (such as hazardous materials business plans).
- This training must be provided to new employees and redistributed annually.
- You must be knowledgeable about the location of the mercury thermostat container at this business. Location of this location's container: \_\_\_\_\_
- You must maintain a written record of all personnel who have received either initial or annual training, including names of personnel and date of training. Keep this record for at least 3 years.
- You must identify all hazardous waste generated and generator type. This can be achieved by completing a log of received mercury thermostats. A template is attached for ease of use. This log must be kept on site for 3 years.
- Thermostat Care provides a prepaid shipping label with FedEx Ground. Always ask the FedEx carrier for a "shipping receipt" whenever they pick up your container, which will note information regarding the container's contents. Locations must save the FedEx shipping receipts and keep a log onsite of collections that span 3 years.

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## UNIVERSAL WASTE REGULATIONS YOUR STAFF SHOULD KNOW



### Requirements Continued

- Keep thermostats in the provided container and keep it closed when not adding thermostats.
- Each container includes a combined sticker that labels the container as "Universal Waste-Mercury-Containing Equipment" and provides space for the accumulation start date. The sticker must be affixed to the outside of the container immediately upon receiving it.
- When the first mercury thermostat is received at your location, write the drop-off date in the "Accumulation Start Date" area on the sticker.
- Ship the collection container within 1 year of the first thermostat regardless of how many thermostats are collected.
- You must ensure that hazardous waste is delivered to a person or facility authorized to manage it. For mercury thermostats, this is achieved by sending the thermostats to Thermostat Care.

**Thermostat Care takes care of all shipping logistics to ensure general regulations are met. All we ask is that if your bin or pail contains mercury thermostats, you send it back within 1 year even if it is not full.**

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## UNIVERSAL WASTE REGULATION TRAINING LOG

- Must keep this log onsite for 3 years

Location name/address:

| Date of Training | Printed Name of Trainer/Manager | Printed Name & Signature of Trainee |
|------------------|---------------------------------|-------------------------------------|
|                  |                                 |                                     |
|                  |                                 |                                     |
|                  |                                 |                                     |
|                  |                                 |                                     |
|                  |                                 |                                     |
|                  |                                 |                                     |
|                  |                                 |                                     |
|                  |                                 |                                     |
|                  |                                 |                                     |
|                  |                                 |                                     |

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## MERCURY COLLECTION LOG

- Types of Generators:
  - Household (from a single detached residence or single unit)
  - CESQUWG (Conditionally Exempt Small Quantity Generator, meaning generates <100 kg of hazardous and universal waste monthly).
- Use first row date to update accumulation start date sticker on your container.
- Must keep this log onsite for 3 years

Location name/address:

|         | Date received | Description of mercury received | Type of generator   | Staff member name/signature |
|---------|---------------|---------------------------------|---------------------|-----------------------------|
| Example | 02/01/26      | 2 mercury thermostats           | household generator | <i>Sabrina Baker</i>        |
| Example | 03/01/26      | 20 mercury thermostats          | CESQUWG             | <i>Sabrina Baker</i>        |
|         |               |                                 |                     |                             |
|         |               |                                 |                     |                             |
|         |               |                                 |                     |                             |
|         |               |                                 |                     |                             |
|         |               |                                 |                     |                             |
|         |               |                                 |                     |                             |
|         |               |                                 |                     |                             |
|         |               |                                 |                     |                             |

ThermostatCare 7



## HOW TO HANDLE A MERCURY SPILL

### BEFORE CLEANUP



Collection locations should not accept a broken thermostat. If a small amount of mercury spills while at your location, follow these instructions from the California Department of Toxic Substances Control (DTSC):

- 1 Young children and pregnant women should leave the area during cleanup.
- 2 Open all doors and windows to ventilate the area for at least 15 minutes, and turn off your AC/fan/heater to prevent circulation of any mercury vapor.
- 3 Collect all materials needed for the cleanup. These include: Dust mask and gloves; Airtight container (e.g., glass container, resealable bag); Stiff paper such as index cards or cardboard; Duct tape, masking tape, or packing tape; Damp cloth; Marker to label the airtight container; Optional: Commercial mercury spill kit.

**DO NOT VACUUM.** Vacuuming is not recommended since it could spread mercury-containing powder or mercury vapor.

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## HOW TO HANDLE A MERCURY SPILL

### DURING CLEANUP



#### Instructions Continued

- 4 Wear appropriate personal protective equipment (e.g., dust mask and gloves) to keep dust and glass from being inhaled or contacting your skin.
- 5 Carefully remove the larger pieces and place them in a secure, airtight container. Begin thoroughly collecting the smaller pieces and dust and put all material into the airtight container. Pat the area with the sticky side of duct, packing, or masking tape to pick up any remaining pieces.
- 6 Wipe the area with a damp cloth.
- 7 Put all waste and clean up materials in the airtight container and label it "Universal Waste – Mercury-Containing Equipment". Avoid leaving any fragments or cleanup materials indoors.

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## HOW TO HANDLE A MERCURY SPILL

## AFTER CLEANUP



### Instructions Continued

- 8 Take the container for recycling at the household hazardous waste (HHW) facility nearest you.
- 9 If practical, continue to air out the room where the mercury-containing device was broken and leave the heating/air conditioning system shut off for several hours.
- 10 The next several times you vacuum, shut off the heating/air conditioning system if you have one, close the doors to other rooms, and open a window or door to the outside before vacuuming. Empty the vacuum after each use in this area.
- 11 If possible after vacuuming, keep the heating/air conditioning system shut off and the window or door to the outside open for several hours.

## HOW TO HANDLE A MERCURY SPILL



### Instructions Continued

These instructions are for small spills only. Thermostat Care recommends contacting a remediation company for larger spills. These instructions are subject to change by DTSC. Please visit the DTSC website for the most up-to-date instructions:

**Visit the link below for more information.**

<https://dtsc.ca.gov/toxics-in-products/products-and-devices-that-contain-mercury/>

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# ThermostatCare

### **Thank you for your continued partnership!**

We appreciate your participation and efforts in helping to ensure your community remains safe and aware of mercury thermostats.

If you have any questions or need more information, please visit our website below.

[ThermostatCare.org](https://ThermostatCare.org)



*Disclaimer: This training material does not constitute legal advice or replace any regulations or laws. Collection location should refer to relevant actual legislation and/or Health and Safety Codes.*

## 8.6.15 Universal Waste Regulations Training for HHW Locations - Spanish





### Capacitación Sobre la Regulación de los Residuos Universales

Guía para el personal sobre la seguridad y el cumplimiento

### RESOLVIENDO EL PROBLEMA JUNTOS

#### ¿Lo Sabía?

Los termostatos de mercurio son considerados residuos universales y su manejo está sujeto a cumplir ciertos requisitos.



Queremos asegurarnos de que las valiosas locaciones de recolección participantes a lo largo del estado de California estén bien capacitadas y al tanto de sus obligaciones bajo la norma de Residuos Universales (UWR), y se mantengan en cumplimiento.

**Por favor, comparta los siguientes requisitos con los miembros de su equipo de trabajo.**

ThermostatCare 1

## POR QUÉ NOS IMPORTA



### ¿Lo Sabía?

La exposición a un termostato de mercurio roto puede perjudicar rápida y fácilmente a las personas cercanas.

Si los termostatos de mercurio no se manipulan correctamente, pueden convertirse en un riesgo para la salud. Debido a los efectos del mercurio en el cuerpo humano, estos termostatos deben ser retirados y manipulados cuidadosamente.



El mercurio es una neurotoxina potente que puede dañar el cerebro y el sistema nervioso incluso en niveles muy bajos.



El mercurio puede afectar el desarrollo del feto al impedir que el cerebro y el sistema nervioso funcionen correctamente.



El mercurio puede provocar disminución de la inteligencia, problemas de audición y falta de coordinación en los niños.

ThermostatCare 2

## REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



### Requisitos Generales

- Los residuos universales, como los termostatos de mercurio, pueden almacenarse por un máximo de un año.
- Los termostatos de mercurio no requieren ser enviados a través de un transportista de desechos peligrosos.
- Los termostatos que contienen mercurio deben ser manipulados cuidadosamente para prevenir su liberación al medio ambiente. Por ejemplo, deben colocarse en una bolsa de plástico hermética y luego almacenarse dentro de un contenedor sellado, el cual puede adquirirse siendo parte del programa de Thermostat Care.
- Los termostatos de mercurio deben ser enviados a un centro de procesamiento apropiado que permita el manejo de desechos peligrosos, como por ejemplo el aliado que Thermostat Care utiliza para este propósito.
- Está prohibido desechar regularmente termostatos de mercurio, diluirlos o tratarlos de cualquier forma.

ThermostatCare 3

## REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



### Continuación de los Requisitos

- El establecimiento debe informar en todas las solicitudes de permisos de negocios y usos aplicables que está manipulando y/o almacenando mercurio (como en los planes del negocio para el manejo de materiales peligrosos).
- Esta capacitación debe ser enviada a los nuevos empleados y redistribuida anualmente entre todo el personal.
- Usted debe conocer la locación de almacenamiento del contenedor de termostatos de mercurio dentro del establecimiento. El contenedor está ubicado en: \_\_\_\_\_
- El establecimiento debe identificar todos los desechos peligrosos generados y el tipo de generador. Esto puede realizarse completando el registro de termostatos de mercurio recibidos. Para asistirle en este proceso, hemos preparado una plantilla. El archivo del registro debe mantenerse hasta por tres años.
- El establecimiento debe identificar todos los desechos peligrosos generados y el tipo de generador. Esto puede realizarse completando el registro de termostatos de mercurio recibidos. Para asistirle en este proceso, hemos preparado una plantilla. El archivo del registro debe mantenerse hasta por tres años.
- Thermostat Care proporciona una etiqueta de envío de FedEx Ground prepagada. Asegúrese de solicitar al representante de FedEx el "recibo de envío" cada vez que recojan su contenedor. Su contenedor tendrá información sobre el contenido del mismo. El establecimiento debe almacenar los recibos de envío de FedEx y mantener un archivo con las recolecciones de los últimos tres años.

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## REGULACIONES SOBRE RESIDUOS UNIVERSALES QUE SU PERSONAL DEBE CONOCER



### Continuación de los Requisitos

- Mantenga los termostatos dentro del contenedor proporcionado y manténgalo cerrado cuando no se estén agregando termostatos. El contenedor proporcionado por el programa está debidamente identificado con la frase "Universal Waste--Mercury-Containing Equipment", y tiene una etiqueta de registro con la fecha de inicio de acumulación (anote la fecha en la cual recibió el primer termostato). La etiqueta de registro debe estar desplegada en la parte exterior del contenedor y debe mostrar la fecha de recolección del primer termostato.
- Envíe el contenedor al cumplirse 1 año de haber recibido el primer termostato sin importar la cantidad de dispositivos recolectados hasta ese momento.
- El establecimiento debe asegurarse de que los desechos tóxicos sean entregados a la persona o al centro de procesamiento correcto. En el caso de termostatos de mercurio, esto se logra fácilmente enviando los termostatos recolectados al programa de Thermostat Care.

**Thermostat Care se encarga de toda la logística de envío para asegurarse de que las regulaciones generales son cumplidas. Lo único que le solicitamos es que si su contenedor tiene un termostato almacenado, lo envíe al centro de procesamiento al cumplirse 1 año de haberlo recibido, aunque el contenedor no esté lleno.**

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## REGISTRO DE CAPACITACIÓN SOBRE LA REGULACIÓN DE DESECHOS UNIVERSALES

- El establecimiento debe mantener este registro en los archivos por tres años

Nombre del establecimiento/dirección:

| Fecha de capacitación | Nombre del capacitador/encargado | Nombre y firma del empleado capacitado |
|-----------------------|----------------------------------|----------------------------------------|
|                       |                                  |                                        |
|                       |                                  |                                        |
|                       |                                  |                                        |
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|                       |                                  |                                        |
|                       |                                  |                                        |

## REGISTRO DE RECOLECCIÓN DE TERMOSTATOS DE MERCURIO

- Tipo de Generador:
  - Residencial (desechos residuales generados por una vivienda o apartamento)
  - CESQUWG (Generadores de Pequeñas Cantidades Exentas Condicionalmente [CESQUWG, por sus siglas en inglés] son aquellos que producen menos de 100 kg de desechos tóxicos o residuales al mes)
- Utilice la información del primer región para actualizar la fecha en la etiqueta de registro de inicio de acumulación de su contenedor.
- El establecimiento debe mantener este registro en los archivos por tres años

Nombre del establecimiento/dirección:

| Fecha de recepción | Descripción del mercurio recibido | Tipo de generador: | Nombre y firma del asociado del establecimiento |
|--------------------|-----------------------------------|--------------------|-------------------------------------------------|
| Ejemplo 02/01/26   | 2 termostatos de mercurio         | Uso residencial    | <i>Sabrina Baker</i>                            |
| Ejemplo 03/01/26   | 20 termostatos de mercurio        | CESQUWG            | <i>Sabrina Baker</i>                            |
|                    |                                   |                    |                                                 |
|                    |                                   |                    |                                                 |
|                    |                                   |                    |                                                 |
|                    |                                   |                    |                                                 |
|                    |                                   |                    |                                                 |
|                    |                                   |                    |                                                 |
|                    |                                   |                    |                                                 |

## QUÉ HACER DURANTE UN DERRAME DE MERCURIO

### ANTES DE LIMPIAR



Los establecimientos afiliados al programa no deben aceptar termostatos rotos. En el caso de que se derrame una pequeña cantidad de mercurio en su establecimiento, siga estas instrucciones del Departamento de Control de Sustancias Tóxicas de California (DTSC):

- 1 Los niños y las mujeres embarazadas deben abandonar el área durante la limpieza.
- 2 Abra todas las puertas y ventanas para ventilar el área por al menos 15 minutos. Apague el sistema de aire acondicionado, ventilación o calefacción para impedir la propagación de vapores de mercurio.
- 3 Reúna todos los materiales necesarios para la limpieza. Esto incluye: Cubrebocas industrial y guantes; un contenedor hermético (ejemplo: un envase de vidrio o una bolsa de plástico resellable); un trozo de papel resistente o un pedazo de cartón; cinta adhesiva; un trapo húmedo; Marcador para identificar el envase de vidrio; Opcional: Kit comercial para derrames de mercurio.

**NO ASPIRE.** Evite aspirar el derrame, ya que esto puede esparcir polvo contaminado con mercurio o vapores de mercurio en el aire.

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## QUÉ HACER DURANTE UN DERRAME DE MERCURIO

### DURANTE LA LIMPIEZA



Continuación de las instrucciones

- 4 Utilice el equipo de protección personal apropiado (cubrebocas industrial y guantes) para evitar que el polvo sea inhalado o que los restos de vidrio entren en contacto con su piel.
- 5 Recoja cuidadosamente las piezas de vidrio más grandes y colóquelas dentro del contenedor hermético. Sea meticuloso recogiendo las piezas pequeñas y el polvo alrededor y colóquelos dentro del mismo contenedor. Luego, usando el área pegajosa de la cinta adhesiva, cuidadosamente recoja cualquier resto que pudiera quedar en el área.
- 6 Limpie el área con el trapo húmedo.
- 7 Coloque todos los desechos y los materiales usados durante la limpieza, dentro del contenedor y etiquetelo con la frase "Residuos Universales - Dispositivo con restos de mercurio". Evite dejar cualquier resto del derrame o los materiales de limpieza dentro del establecimiento.

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## QUÉ HACER DURANTE UN DERRAME DE MERCURIO

## DESPUÉS DE LIMPIAR



### Continuación de las instrucciones

- 8** Lleve el contenedor al Centro de Recolección de Desechos Peligrosos más cercano a su establecimiento para su debido manejo.
- 9** Si es práctico, continúe permitiendo el flujo de aire natural en la habitación donde ocurrió el derrame y evite usar el sistema de aire acondicionado o calefacción durante varias horas.
- 10** Las próximas veces que vaya a aspirar el área donde ocurrió el derrame, apague su sistema de aire acondicionado o calefacción y cierre las puertas que den a otras habitaciones. Deje abierta una puerta o ventana que dé al exterior de la habitación antes de comenzar a aspirar. Recuerde vaciar la aspiradora completamente al finalizar la limpieza del área afectada.
- 11** Si es posible, mantenga la puerta o ventana que da al exterior de la habitación abierta y apague el sistema de aire acondicionado o calefacción durante varias horas.

## QUÉ HACER DURANTE UN DERRAME DE MERCURIO



### Continuación de las instrucciones

Estas instrucciones son para controlar derrames pequeños únicamente. Thermostat Care recomienda contactar a una compañía de remediación en caso de derrames grandes. Estas instrucciones están sujetas a cambios por parte de la DTSC. Visite la página web de DTSC para obtener la información más actualizada:

**Visite el enlace para más información**

<https://dtsc.ca.gov/toxics-in-products/products-and-devices-that-contain-mercury/>

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# ThermostatCare

### ¡Gracias por ser parte del programa!

Apreciamos su participación y sus esfuerzos para ayudar a mantener a su comunidad segura y al tanto de los riesgos de los termostatos de mercurio.

Si tiene alguna pregunta o necesita más información, por favor, visite nuestro sitio web.

[ThermostatCare.org](https://ThermostatCare.org)

*Descargo de Responsabilidad: Esta capacitación no constituye una asesoría legal, ni reemplaza las leyes o regulaciones. Los centros de recolección aliados deben referirse a la legislación más actual y relevante y/o a los Códigos de Salud y Seguridad.*



## 8.6.16 HHW Fact Sheet

### SAFE MERCURY THERMOSTAT DISPOSAL *For HHWs*

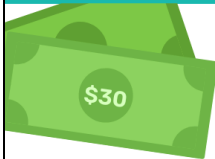


As a Thermostat Care partner, your facility prevents mercury contamination by offering a collection location for residents to safely dispose of their mercury thermostats.



#### Mercury Thermostat Collection Steps:

-  Once you've received your collection container, open the container to find helpful materials
-  Accept mercury thermostats & ensure they are each in a sealed bag
-  Schedule a FedEx Ground pickup <1 year after accumulation start date
-  Use the pre-paid return label to safely send back your container and a replacement container will be sent to you. If you do not receive another container within 4 weeks, please contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org)
-  Thermostat Care takes care of all shipping logistics to ensure regulations are met



Residents and service technicians who safely turn in their **mercury thermostat(s)** to your location are eligible for a **\$30 mail-in rebate!** Get rebate forms at [ThermostatCare.org](http://ThermostatCare.org).



#### Reminders for Proper Mercury Thermostat Disposal:

- Mercury thermostats must be managed in a way that prevents release to the environment (e.g., in a sealed bag inside a sealed bin or pail)
- NEVER** remove the mercury ampule from the thermostat
- Universal waste such as mercury-containing thermostats can be stored for up to a year only
- Improperly disposing of mercury-containing thermostats in trash is prohibited and subject to a fines

For more information, scan this QR code or visit

**[ThermostatCare.org/HHW](http://ThermostatCare.org/HHW)**

Thank you for your partnership in protecting our community through safe mercury thermostat collection and disposal!



**ThermostatCare**

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## 8.6.17 HHW FAQ



### Frequently Asked Questions

#### for HHW Programs

**Q:** Does Thermostat Care properly dispose of all types of thermostats?

**A:** No — this program is intended to safely dispose of mercury-containing thermostats only.

**Q:** I have a container labeled Thermostat Recycling Corporation (TRC) and/or I participated in the Thermostat Recycling Corporation mercury thermostat program, is this the same program?

**A:** Thermostat Care was formed in 2022 from state legislation (AB707). Thermostat Care is still partners with TRC, and the TRC-branded green bins and white pails are still used as a part of the Thermostat Care program.

**Q:** When should I return my container?

**A:** Following Universal Waste Regulations in California, the maximum storage is one year. However, if your container is full and you don't have an additional bin or pail for collection, it should be scheduled for pickup by FedEx Ground as soon as possible. If you want an additional container, contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org).

**Q:** Someone is asking when they'll receive their \$30 check. What should I tell them?

**A:** California residents and service technicians who dropped off a mercury thermostat and completed an incentive form can email [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) to inquire about the status of their check. A Thermostat Care representative will provide information on the status of their incentive check.

**Q:** I don't collect many mercury thermostats — are there other options than the large bin?

**A:** Yes! We also offer a small pail that can hold up to 9 mercury thermostats. View the free order form linked on our "HHW" web page ([ThermostatCare.org/HHW](https://ThermostatCare.org/HHW)) and email the form to [ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org). As with the large bin, there is no cost for the small pail (including return shipping).

**Q:** Why should I participate in Thermostat Care as a collection location?

**A:** It helps save money by not needing to pay a hazardous waste contractor to dispose of mercury thermostats.

- Your collection container and its shipping back to our partner facility are free of charge.
- Residents and service technicians in your community will receive \$30 per mercury thermostat through our incentive form, which encourages them to conduct responsible disposal and helps prevent mercury from impacting environmental and public health in your area.

**Q:** Does it cost me to participate in the program or obtain Thermostat Care promotional materials?

**A:** No — all containers and shipping costs are absorbed by Thermostat Care and are offered free of charge to any collection locations. Thermostat Care also covers the cost of all promotional materials offered to partners.

Front Side



**Q: Are the mercury thermostats properly managed?**

**A:** Yes — the collected mercury thermostats are sent to a licensed facility to be processed and retorted.

**Q: How do I ship the container?**

**A:** Once the container reaches your designated location, you will find a pre-paid return FedEx Ground shipping label included with the package. When you are ready to return the container, you can easily arrange a free pickup by contacting FedEx Ground. There is no charge associated with the collection service. You will automatically be sent a replacement collection container in a few weeks.

**Q: What do I do if I've misplaced my collection container(s)?**

**A:** Contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) and a Thermostat Care team member will assist you in ordering a replacement container.

**Q: Does my collection container need to be full in order for me to ship it back?**

**A:** No, your container does not need to be full. Following Universal Waste regulations in California, the maximum storage is one year and you can send back your container any time before that window closes.

**Q: What do I do if I need more incentive forms or collection supplies?**

**A:** Contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) and a Thermostat Care team member will assist you.

**Q: How can I participate in the Thermostat Care program?**

**A:** Request a [large bin](#) or [small pail](#) by sending a completed form to our container processing email address ([ContainerRequests@ThermostatCare.org](mailto:ContainerRequests@ThermostatCare.org)).

**Q: Besides participating as a collection location, are there other ways of partnering with the program?**

**A:** Yes!

- Distribute informational/promotional materials ([ThermostatCare.org](http://ThermostatCare.org) for easily downloadable materials, or email [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) to request printed and shipped materials to your location)
- Include a link to [ThermostatCare.org](http://ThermostatCare.org) to support your community in learning more
- Collection events: the program offers paid advertising for any collection event in which you accept mercury thermostats. Contact [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) to inquire about this opportunity.

**Q: How does the \$30 rebate work?**

**A:** After the container is sent to our processing partner, mercury thermostats will be verified. A check for \$30 per mercury thermostat will be mailed to the address listed on the completed rebate form.

**Q: How does my community find out that my HHW program is a drop off location?**

**A:** A page on our website ([thermostatcare.org/locations](http://thermostatcare.org/locations)) has an interactive and searchable map to locate all public drop off locations registered with Thermostat Care. Communicate with [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) about which location should be listed that is publicly-accessible and has a Thermostat Care container if it won't be your program's address.

**Q: Where do I go if I have a question or request?**

**A:** For support, please email [Info@ThermostatCare.org](mailto:Info@ThermostatCare.org) and a Thermostat Care team member will assist you.

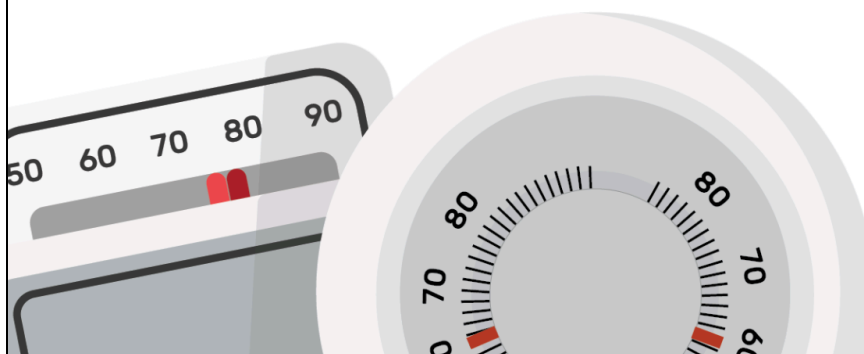
8.6.18 Contractors Incentive Notepad - Cover Page

# Help Customers Get \$30 per Mercury Thermostat

**Stay compliant. Customers save money.**

## HOW IT WORKS

- 1** Customer or service technician completes an incentive form.
- 2** Keep the yellow copy for records. Place the white copy in sealable bag with mercury thermostat(s).
- 3** Drop off at a Thermostat Care location near you. To find locations, visit [ThermostatCare.org/Locations](https://ThermostatCare.org/Locations)
- 4** After verification, a **\$30 check** is mailed directly to the resident or unlicensed service technician.



Scan to learn more.



ThermostatCare

## 8.7 Form 990

| Form <b>990</b>                                                                                                                                                                                                                                                                                                       |  | EXTENDED TO NOVEMBER 17, 2025<br><b>Return of Organization Exempt From Income Tax</b>                                                                                                                                                                                                                                                                               |  | OMB No. 1545-0047<br><b>2024</b><br>Open to Public Inspection                                                                                                                                                                                                                          |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Department of the Treasury<br>Internal Revenue Service                                                                                                                                                                                                                                                                |  | Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except private foundations)<br>Do not enter social security numbers on this form as it may be made public.<br>Go to <a href="http://www.irs.gov/Form990">www.irs.gov/Form990</a> for instructions and the latest information.                                                                |  |                                                                                                                                                                                                                                                                                        |  |
| <b>A For the 2024 calendar year, or tax year beginning and ending</b>                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>B</b> Check if applicable:<br><input type="checkbox"/> Address change<br><input type="checkbox"/> Name change<br><input type="checkbox"/> Initial return<br><input type="checkbox"/> Final return/terminated<br><input type="checkbox"/> Amended return<br><input type="checkbox"/> Application pending            |  | <b>C</b> Name of organization<br>PCA PRODUCT STEWARDSHIP INC<br>C/O PRODUCT CARE ASSOCIATION OF CANADA<br><br>Doing business as<br>Number and street (or P.O. box if mail is not delivered to street address) Room/suite<br>420 - 2238 YUKON STREET<br><br>City or town, state or province, country, and ZIP or foreign postal code<br>VANCOUVER, BC CANADA V5Y 3P2 |  | <b>D</b> Employer identification number<br>27-2076305                                                                                                                                                                                                                                  |  |
|                                                                                                                                                                                                                                                                                                                       |  | <b>E</b> Telephone number<br>888-772-9772                                                                                                                                                                                                                                                                                                                           |  | <b>G</b> Gross receipts \$ 1,578,685.                                                                                                                                                                                                                                                  |  |
|                                                                                                                                                                                                                                                                                                                       |  | <b>F</b> Name and address of principal officer: BRIAN BASTIEN<br>SAME AS C ABOVE                                                                                                                                                                                                                                                                                    |  | <b>H(a)</b> Is this a group return for subordinates? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No<br><b>H(b)</b> Are all subordinates included? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No<br>If "No," attach a list. See instructions |  |
| <b>I</b> Tax-exempt status: <input checked="" type="checkbox"/> 501(c)(3) <input type="checkbox"/> 501(c) ( ) (insert no.) <input type="checkbox"/> 4947(a)(1) or <input type="checkbox"/> 527                                                                                                                        |  | <b>H(c)</b> Group exemption number                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                                                                                                                                                        |  |
| <b>J</b> Website: WWW.LIGHTRECYCLE.ORG                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>K</b> Form of organization: <input checked="" type="checkbox"/> Corporation <input type="checkbox"/> Trust <input type="checkbox"/> Association <input type="checkbox"/> Other                                                                                                                                     |  | <b>L</b> Year of formation: 2010                                                                                                                                                                                                                                                                                                                                    |  | <b>M</b> State of legal domicile: OR                                                                                                                                                                                                                                                   |  |
| <b>Part I Summary</b>                                                                                                                                                                                                                                                                                                 |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>1</b> Briefly describe the organization's mission or most significant activities: SEE SCHEDULE O                                                                                                                                                                                                                   |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>2</b> Check this box <input type="checkbox"/> if the organization discontinued its operations or disposed of more than 25% of its net assets.                                                                                                                                                                      |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>3</b> Number of voting members of the governing body (Part VI, line 1a) <span style="float: right;">3 7</span>                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>4</b> Number of independent voting members of the governing body (Part VI, line 1b) <span style="float: right;">4 5</span>                                                                                                                                                                                         |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>5</b> Total number of individuals employed in calendar year 2024 (Part V, line 2a) <span style="float: right;">5 0</span>                                                                                                                                                                                          |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>6</b> Total number of volunteers (estimate if necessary) <span style="float: right;">6 85</span>                                                                                                                                                                                                                   |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>7a</b> Total unrelated business revenue from Part VIII, column (C), line 12 <span style="float: right;">7a 0.</span>                                                                                                                                                                                               |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>7b</b> Net unrelated business taxable income from Form 990-T, Part I, line 11 <span style="float: right;">7b 0.</span>                                                                                                                                                                                             |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>Revenue</b>                                                                                                                                                                                                                                                                                                        |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>8</b> Contributions and grants (Part VIII, line 1h) <span style="float: right;">0.</span>                                                                                                                                                                                                                          |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>9</b> Program service revenue (Part VIII, line 2g) <span style="float: right;">1,621,406.</span>                                                                                                                                                                                                                   |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>10</b> Investment income (Part VIII, column (A), lines 3, 4, and 7d) <span style="float: right;">98,404.</span>                                                                                                                                                                                                    |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>11</b> Other revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, and 11e) <span style="float: right;">0.</span>                                                                                                                                                                                              |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>12</b> Total revenue - add lines 8 through 11 (must equal Part VIII, column (A), line 12) <span style="float: right;">1,719,810.</span>                                                                                                                                                                            |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>Expenses</b>                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>13</b> Grants and similar amounts paid (Part IX, column (A), lines 1-3) <span style="float: right;">0.</span>                                                                                                                                                                                                      |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>14</b> Benefits paid to or for members (Part IX, column (A), line 4) <span style="float: right;">0.</span>                                                                                                                                                                                                         |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>15</b> Salaries, other compensation, employee benefits (Part IX, column (A), lines 5-10) <span style="float: right;">0.</span>                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>16a</b> Professional fundraising fees (Part IX, column (A), line 11e) <span style="float: right;">0.</span>                                                                                                                                                                                                        |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>b</b> Total fundraising expenses (Part IX, column (D), line 25) <span style="float: right;">0.</span>                                                                                                                                                                                                              |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>17</b> Other expenses (Part IX, column (A), lines 11a-11d, 11f-24e) <span style="float: right;">2,097,910.</span>                                                                                                                                                                                                  |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>18</b> Total expenses. Add lines 13-17 (must equal Part IX, column (A), line 25) <span style="float: right;">2,097,910.</span>                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>19</b> Revenue less expenses. Subtract line 18 from line 12 <span style="float: right;">-378,100.</span>                                                                                                                                                                                                           |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>Net Assets or Fund Balances</b>                                                                                                                                                                                                                                                                                    |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>20</b> Total assets (Part X, line 16) <span style="float: right;">2,579,965.</span>                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>21</b> Total liabilities (Part X, line 26) <span style="float: right;">331,029.</span>                                                                                                                                                                                                                             |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>22</b> Net assets or fund balances. Subtract line 21 from line 20 <span style="float: right;">2,248,936.</span>                                                                                                                                                                                                    |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>Part II Signature Block</b>                                                                                                                                                                                                                                                                                        |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than officer) is based on all information of which preparer has any knowledge. |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| <b>Sign Here</b>                                                                                                                                                                                                                                                                                                      |  | Signature of officer<br>BRIAN BASTIEN, PRESIDENT                                                                                                                                                                                                                                                                                                                    |  | Date                                                                                                                                                                                                                                                                                   |  |
|                                                                                                                                                                                                                                                                                                                       |  | Type or print name and title                                                                                                                                                                                                                                                                                                                                        |  |                                                                                                                                                                                                                                                                                        |  |
| <b>Paid Preparer Use Only</b>                                                                                                                                                                                                                                                                                         |  | Preparer's name<br>WENDY CAMPOS                                                                                                                                                                                                                                                                                                                                     |  | Preparer's signature<br>WENDY CAMPOS                                                                                                                                                                                                                                                   |  |
|                                                                                                                                                                                                                                                                                                                       |  | Date<br>06/12/25                                                                                                                                                                                                                                                                                                                                                    |  | Check if self-employed <input type="checkbox"/> PTIN<br>P00448102                                                                                                                                                                                                                      |  |
|                                                                                                                                                                                                                                                                                                                       |  | Firm's name<br>BAKER TILLY ADVISORY GROUP, LP                                                                                                                                                                                                                                                                                                                       |  | Firm's EIN<br>39-0859910                                                                                                                                                                                                                                                               |  |
|                                                                                                                                                                                                                                                                                                                       |  | Firm's address<br>805 SW BROADWAY STE 1400<br>PORTLAND, OR 97205                                                                                                                                                                                                                                                                                                    |  | Phone no. 503-242-1447                                                                                                                                                                                                                                                                 |  |
| May the IRS discuss this return with the preparer shown above? See instructions <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                   |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |
| LHA For Paperwork Reduction Act Notice, see the separate instructions. 432001 12-10-24 Form 990 (2024)                                                                                                                                                                                                                |  |                                                                                                                                                                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                        |  |

**Part III Statement of Program Service Accomplishments**

Check if Schedule O contains a response or note to any line in this Part III ☐

- 1 Briefly describe the organization's mission:  
 TO OPERATE ENVIRONMENTALLY SOUND AND COST-EFFECTIVE PRODUCT STEWARDSHIP PROGRAMS WHICH INCLUDE THE COLLECTION, TRANSPORTATION AND PROCESSING OF POST-CONSUMER PRODUCTS FOR END-OF-PRODUCT-LIFE MANAGEMENT.
  - 2 Did the organization undertake any significant program services during the year which were not listed on the prior Form 990 or 990-EZ? ☐ Yes ☒ No  
 If "Yes," describe these new services on Schedule O.
  - 3 Did the organization cease conducting, or make significant changes in how it conducts, any program services? ☐ Yes ☒ No  
 If "Yes," describe these changes on Schedule O.
  - 4 Describe the organization's program service accomplishments for each of its three largest program services, as measured by expenses. Section 501(c)(3) and 501(c)(4) organizations are required to report the amount of grants and allocations to others, the total expenses, and revenue, if any, for each program service reported.
- 4a** (Code: ) (Expenses \$ 1,868,322. including grants of \$ ) (Revenue \$ 1,474,116. )  
 OUR SPECIFIC PURPOSES ARE TO: (A) OPERATE ENVIRONMENTALLY SOUND AND COST-EFFECTIVE ARCHITECTURAL PRODUCT STEWARDSHIP PROGRAMS, WHICH INCLUDE THE COLLECTION, TRANSPORTATION, AND PROCESSING OF POST-CONSUMER PRODUCTS, SUCH AS LAMPS, FOR END-OF-PRODUCT-LIFE MANAGEMENT; (B) ASSIST IN THE DEVELOPMENT AND IMPLEMENTATION OF STRATEGIES TO REDUCE THE GENERATION OF POST-CONSUMER HOUSEHOLD WASTE; AND (C) ENGAGE IN ANY OTHER LAWFUL RELATED PURPOSE. TO ADVANCE SUCH PURPOSES, THE ORGANIZATION MAY ALSO: (D) PROMOTE THE REUSE OF POST-CONSUMER PRODUCTS, AND (E) EDUCATE CONSUMERS ABOUT COLLECTION OPPORTUNITIES FOR POST-CONSUMER PRODUCTS AND PROMOTE WASTE PREVENTION, REUSE AND RECYCLING.
- 4b** (Code: ) (Expenses \$ including grants of \$ ) (Revenue \$ )
- 4c** (Code: ) (Expenses \$ including grants of \$ ) (Revenue \$ )
- 4d** Other program services (Describe on Schedule O.)  
 (Expenses \$ including grants of \$ ) (Revenue \$ )
- 4e** Total program service expenses 1,868,322.

Form **990** (2024)



PCA PRODUCT STEWARDSHIP INC

Form 990 (2024)

C/O PRODUCT CARE ASSOCIATION OF CANADA

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**Part IV Checklist of Required Schedules**

|                                                                                                                                                                                                                                                                                                                           | Yes | No |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1</b> Is the organization described in section 501(c)(3) or 4947(a)(1) (other than a private foundation)?<br><i>If "Yes," complete Schedule A</i>                                                                                                                                                                      | X   |    |
| <b>2</b> Is the organization required to complete <i>Schedule B, Schedule of Contributors</i> ? See instructions                                                                                                                                                                                                          |     | X  |
| <b>3</b> Did the organization engage in direct or indirect political campaign activities on behalf of or in opposition to candidates for public office? <i>If "Yes," complete Schedule C, Part I</i>                                                                                                                      |     | X  |
| <b>4</b> <b>Section 501(c)(3) organizations.</b> Did the organization engage in lobbying activities, or have a section 501(h) election in effect during the tax year? <i>If "Yes," complete Schedule C, Part II</i>                                                                                                       |     | X  |
| <b>5</b> Is the organization a section 501(c)(4), 501(c)(5), or 501(c)(6) organization that receives membership dues, assessments, or similar amounts as defined in Rev. Proc. 98-19? <i>If "Yes," complete Schedule C, Part III</i>                                                                                      |     | X  |
| <b>6</b> Did the organization maintain any donor advised funds or any similar funds or accounts for which donors have the right to provide advice on the distribution or investment of amounts in such funds or accounts? <i>If "Yes," complete Schedule D, Part I</i>                                                    |     | X  |
| <b>7</b> Did the organization receive or hold a conservation easement, including easements to preserve open space, the environment, historic land areas, or historic structures? <i>If "Yes," complete Schedule D, Part II</i>                                                                                            |     | X  |
| <b>8</b> Did the organization maintain collections of works of art, historical treasures, or other similar assets? <i>If "Yes," complete Schedule D, Part III</i>                                                                                                                                                         |     | X  |
| <b>9</b> Did the organization report an amount in Part X, line 21, for escrow or custodial account liability; serve as a custodian for amounts not listed in Part X; or provide credit counseling, debt management, credit repair, or debt negotiation services? <i>If "Yes," complete Schedule D, Part IV</i>            |     | X  |
| <b>10</b> Did the organization, directly or through a related organization, hold assets in donor-restricted endowments or in quasi-endowments? <i>If "Yes," complete Schedule D, Part V</i>                                                                                                                               |     | X  |
| <b>11</b> If the organization's answer to any of the following questions is "Yes," then complete Schedule D, Parts VI, VII, VIII, IX, or X, as applicable.                                                                                                                                                                |     |    |
| <b>a</b> Did the organization report an amount for land, buildings, and equipment in Part X, line 10? <i>If "Yes," complete Schedule D, Part VI</i>                                                                                                                                                                       | X   |    |
| <b>b</b> Did the organization report an amount for investments - other securities in Part X, line 12, that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part VII</i>                                                                                                  |     | X  |
| <b>c</b> Did the organization report an amount for investments - program related in Part X, line 13, that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part VIII</i>                                                                                                  |     | X  |
| <b>d</b> Did the organization report an amount for other assets in Part X, line 15, that is 5% or more of its total assets reported in Part X, line 16? <i>If "Yes," complete Schedule D, Part IX</i>                                                                                                                     |     | X  |
| <b>e</b> Did the organization report an amount for other liabilities in Part X, line 25? <i>If "Yes," complete Schedule D, Part X</i>                                                                                                                                                                                     |     | X  |
| <b>f</b> Did the organization's separate or consolidated financial statements for the tax year include a footnote that addresses the organization's liability for uncertain tax positions under FIN 48 (ASC 740)? <i>If "Yes," complete Schedule D, Part X</i>                                                            | X   |    |
| <b>12a</b> Did the organization obtain separate, independent audited financial statements for the tax year? <i>If "Yes," complete Schedule D, Parts XI and XII</i>                                                                                                                                                        | X   |    |
| <b>b</b> Was the organization included in consolidated, independent audited financial statements for the tax year?<br><i>If "Yes," and if the organization answered "No" to line 12a, then completing Schedule D, Parts XI and XII is optional</i>                                                                        |     | X  |
| <b>13</b> Is the organization a school described in section 170(b)(1)(A)(ii)? <i>If "Yes," complete Schedule E</i>                                                                                                                                                                                                        |     | X  |
| <b>14a</b> Did the organization maintain an office, employees, or agents outside of the United States?                                                                                                                                                                                                                    |     | X  |
| <b>b</b> Did the organization have aggregate revenues or expenses of more than \$10,000 from grantmaking, fundraising, business, investment, and program service activities outside the United States, or aggregate foreign investments valued at \$100,000 or more? <i>If "Yes," complete Schedule F, Parts I and IV</i> |     | X  |
| <b>15</b> Did the organization report on Part IX, column (A), line 3, more than \$5,000 of grants or other assistance to or for any foreign organization? <i>If "Yes," complete Schedule F, Parts II and IV</i>                                                                                                           |     | X  |
| <b>16</b> Did the organization report on Part IX, column (A), line 3, more than \$5,000 of aggregate grants or other assistance to or for foreign individuals? <i>If "Yes," complete Schedule F, Parts III and IV</i>                                                                                                     |     | X  |
| <b>17</b> Did the organization report a total of more than \$15,000 of expenses for professional fundraising services on Part IX, column (A), lines 6 and 11e? <i>If "Yes," complete Schedule G, Part I. See instructions</i>                                                                                             |     | X  |
| <b>18</b> Did the organization report more than \$15,000 total of fundraising event gross income and contributions on Part VIII, lines 1c and 8a? <i>If "Yes," complete Schedule G, Part II</i>                                                                                                                           |     | X  |
| <b>19</b> Did the organization report more than \$15,000 of gross income from gaming activities on Part VIII, line 9a? <i>If "Yes," complete Schedule G, Part III</i>                                                                                                                                                     |     | X  |
| <b>20a</b> Did the organization operate one or more hospital facilities? <i>If "Yes," complete Schedule H</i>                                                                                                                                                                                                             |     | X  |
| <b>b</b> If "Yes" to line 20a, did the organization attach a copy of its audited financial statements to this return?                                                                                                                                                                                                     |     |    |
| <b>21</b> Did the organization report more than \$5,000 of grants or other assistance to any domestic organization or domestic government on Part IX, column (A), line 1? <i>If "Yes," complete Schedule I, Parts I and II</i>                                                                                            |     | X  |

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PCA PRODUCT STEWARDSHIP INC

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**Part IV Checklist of Required Schedules** (continued)

|                                                                                                                                                                                                                                                                                                                                                                                                   | Yes | No |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>22</b> Did the organization report more than \$5,000 of grants or other assistance to or for domestic individuals on Part IX, column (A), line 2? <i>If "Yes," complete Schedule I, Parts I and III</i>                                                                                                                                                                                        |     | X  |
| <b>23</b> Did the organization answer "Yes" to Part VII, Section A, line 3, 4, or 5, about compensation of the organization's current and former officers, directors, trustees, key employees, and highest compensated employees? <i>If "Yes," complete Schedule J</i>                                                                                                                            | X   |    |
| <b>24a</b> Did the organization have a tax-exempt bond issue with an outstanding principal amount of more than \$100,000 as of the last day of the year, that was issued after December 31, 2002? <i>If "Yes," answer lines 24b through 24d and complete Schedule K. If "No," go to line 25a</i>                                                                                                  |     | X  |
| <b>24b</b> Did the organization invest any proceeds of tax-exempt bonds beyond a temporary period exception?                                                                                                                                                                                                                                                                                      |     |    |
| <b>24c</b> Did the organization maintain an escrow account other than a refunding escrow at any time during the year to defease any tax-exempt bonds?                                                                                                                                                                                                                                             |     |    |
| <b>24d</b> Did the organization act as an "on behalf of" issuer for bonds outstanding at any time during the year?                                                                                                                                                                                                                                                                                |     |    |
| <b>25a</b> <b>Section 501(c)(3), 501(c)(4), and 501(c)(29) organizations.</b> Did the organization engage in an excess benefit transaction with a disqualified person during the year? <i>If "Yes," complete Schedule L, Part I</i>                                                                                                                                                               |     | X  |
| <b>25b</b> Is the organization aware that it engaged in an excess benefit transaction with a disqualified person in a prior year, and that the transaction has not been reported on any of the organization's prior Forms 990 or 990-EZ? <i>If "Yes," complete Schedule L, Part I</i>                                                                                                             |     | X  |
| <b>26</b> Did the organization report any amount on Part X, line 5 or 22, for receivables from or payables to any current or former officer, director, trustee, key employee, creator or founder, substantial contributor, or 35% controlled entity or family member of any of these persons? <i>If "Yes," complete Schedule L, Part II</i>                                                       |     | X  |
| <b>27</b> Did the organization provide a grant or other assistance to any current or former officer, director, trustee, key employee, creator or founder, substantial contributor or employee thereof, a grant selection committee member, or to a 35% controlled entity (including an employee thereof) or family member of any of these persons? <i>If "Yes," complete Schedule L, Part III</i> |     | X  |
| <b>28</b> Was the organization a party to a business transaction with one of the following parties? (See the Schedule L, Part IV, instructions for applicable filing thresholds, conditions, and exceptions):                                                                                                                                                                                     |     |    |
| <b>a</b> A current or former officer, director, trustee, key employee, creator or founder, or substantial contributor? <i>If "Yes," complete Schedule L, Part IV</i>                                                                                                                                                                                                                              |     | X  |
| <b>b</b> A family member of any individual described in line 28a? <i>If "Yes," complete Schedule L, Part IV</i>                                                                                                                                                                                                                                                                                   |     | X  |
| <b>c</b> A 35% controlled entity of one or more individuals and/or organizations described in line 28a or 28b? <i>If "Yes," complete Schedule L, Part IV</i>                                                                                                                                                                                                                                      |     | X  |
| <b>29</b> Did the organization receive more than \$25,000 in noncash contributions? <i>If "Yes," complete Schedule M</i>                                                                                                                                                                                                                                                                          |     | X  |
| <b>30</b> Did the organization receive contributions of art, historical treasures, or other similar assets, or qualified conservation contributions? <i>If "Yes," complete Schedule M</i>                                                                                                                                                                                                         |     | X  |
| <b>31</b> Did the organization liquidate, terminate, or dissolve and cease operations? <i>If "Yes," complete Schedule N, Part I</i>                                                                                                                                                                                                                                                               |     | X  |
| <b>32</b> Did the organization sell, exchange, dispose of, or transfer more than 25% of its net assets? <i>If "Yes," complete Schedule N, Part II</i>                                                                                                                                                                                                                                             |     | X  |
| <b>33</b> Did the organization own 100% of an entity disregarded as separate from the organization under Regulations sections 301.7701-2 and 301.7701-3? <i>If "Yes," complete Schedule R, Part I</i>                                                                                                                                                                                             |     | X  |
| <b>34</b> Was the organization related to any tax-exempt or taxable entity? <i>If "Yes," complete Schedule R, Part II, III, or IV, and Part V, line 1</i>                                                                                                                                                                                                                                         | X   |    |
| <b>35a</b> Did the organization have a controlled entity within the meaning of section 512(b)(13)?                                                                                                                                                                                                                                                                                                |     | X  |
| <b>b</b> If "Yes" to line 35a, did the organization receive any payment from or engage in any transaction with a controlled entity within the meaning of section 512(b)(13)? <i>If "Yes," complete Schedule R, Part V, line 2</i>                                                                                                                                                                 |     |    |
| <b>36</b> <b>Section 501(c)(3) organizations.</b> Did the organization make any transfers to an exempt non-charitable related organization? <i>If "Yes," complete Schedule R, Part V, line 2</i>                                                                                                                                                                                                  |     | X  |
| <b>37</b> Did the organization conduct more than 5% of its activities through an entity that is not a related organization and that is treated as a partnership for federal income tax purposes? <i>If "Yes," complete Schedule R, Part VI</i>                                                                                                                                                    |     | X  |
| <b>38</b> Did the organization complete Schedule O and provide explanations on Schedule O for Part VI, lines 11b and 19?                                                                                                                                                                                                                                                                          | X   |    |

**Note:** All Form 990 filers are required to complete Schedule O

**Part V Statements Regarding Other IRS Filings and Tax Compliance**

Check if Schedule O contains a response or note to any line in this Part V ☐

|                                                                                                                                                                   | Yes | No |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1a</b> Enter the number reported in box 3 of Form 1096. Enter -0- if not applicable                                                                            | 1   |    |
| <b>1b</b> Enter the number of Forms W-2G included on line 1a. Enter -0- if not applicable                                                                         | 0   |    |
| <b>c</b> Did the organization comply with backup withholding rules for reportable payments to vendors and reportable gaming (gambling) winnings to prize winners? | X   |    |

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C/O PRODUCT CARE ASSOCIATION OF CANADA

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**Part V Statements Regarding Other IRS Filings and Tax Compliance** (continued)

|                                                                                                                                                                                                                                                      | Yes | No |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>2a</b> Enter the number of employees reported on Form W-3, Transmittal of Wage and Tax Statements, filed for the calendar year ending with or within the year covered by this return                                                              | 2a  | 0  |
| <b>b</b> If at least one is reported on line 2a, did the organization file all required federal employment tax returns?                                                                                                                              | 2b  |    |
| <b>3a</b> Did the organization have unrelated business gross income of \$1,000 or more during the year?                                                                                                                                              | 3a  | X  |
| <b>b</b> If "Yes," has it filed a Form 990-T for this year? If "No" to line 3b, provide an explanation on Schedule O                                                                                                                                 | 3b  |    |
| <b>4a</b> At any time during the calendar year, did the organization have an interest in, or a signature or other authority over, a financial account in a foreign country (such as a bank account, securities account, or other financial account)? | 4a  | X  |
| <b>b</b> If "Yes," enter the name of the foreign country                                                                                                                                                                                             |     |    |
| See instructions for filing requirements for FinCEN Form 114, Report of Foreign Bank and Financial Accounts (FBAR).                                                                                                                                  |     |    |
| <b>5a</b> Was the organization a party to a prohibited tax shelter transaction at any time during the tax year?                                                                                                                                      | 5a  | X  |
| <b>b</b> Did any taxable party notify the organization that it was or is a party to a prohibited tax shelter transaction?                                                                                                                            | 5b  | X  |
| <b>c</b> If "Yes" to line 5a or 5b, did the organization file Form 8886-T?                                                                                                                                                                           | 5c  |    |
| <b>6a</b> Does the organization have annual gross receipts that are normally greater than \$100,000, and did the organization solicit any contributions that were not tax deductible as charitable contributions?                                    | 6a  | X  |
| <b>b</b> If "Yes," did the organization include with every solicitation an express statement that such contributions or gifts were not tax deductible?                                                                                               | 6b  |    |
| <b>7 Organizations that may receive deductible contributions under section 170(c).</b>                                                                                                                                                               |     |    |
| <b>a</b> Did the organization receive a payment in excess of \$75 made partly as a contribution and partly for goods and services provided to the payor?                                                                                             | 7a  | X  |
| <b>b</b> If "Yes," did the organization notify the donor of the value of the goods or services provided?                                                                                                                                             | 7b  |    |
| <b>c</b> Did the organization sell, exchange, or otherwise dispose of tangible personal property for which it was required to file Form 8282?                                                                                                        | 7c  | X  |
| <b>d</b> If "Yes," indicate the number of Forms 8282 filed during the year                                                                                                                                                                           | 7d  |    |
| <b>e</b> Did the organization receive any funds, directly or indirectly, to pay premiums on a personal benefit contract?                                                                                                                             | 7e  | X  |
| <b>f</b> Did the organization, during the year, pay premiums, directly or indirectly, on a personal benefit contract?                                                                                                                                | 7f  | X  |
| <b>g</b> If the organization received a contribution of qualified intellectual property, did the organization file Form 8899 as required?                                                                                                            | 7g  |    |
| <b>h</b> If the organization received a contribution of cars, boats, airplanes, or other vehicles, did the organization file a Form 1098-C?                                                                                                          | 7h  |    |
| <b>8 Sponsoring organizations maintaining donor advised funds.</b> Did a donor advised fund maintained by the sponsoring organization have excess business holdings at any time during the year?                                                     | 8   |    |
| <b>9 Sponsoring organizations maintaining donor advised funds.</b>                                                                                                                                                                                   |     |    |
| <b>a</b> Did the sponsoring organization make any taxable distributions under section 4966?                                                                                                                                                          | 9a  |    |
| <b>b</b> Did the sponsoring organization make a distribution to a donor, donor advisor, or related person?                                                                                                                                           | 9b  |    |
| <b>10 Section 501(c)(7) organizations.</b> Enter:                                                                                                                                                                                                    |     |    |
| <b>a</b> Initiation fees and capital contributions included on Part VIII, line 12                                                                                                                                                                    | 10a |    |
| <b>b</b> Gross receipts, included on Form 990, Part VIII, line 12, for public use of club facilities                                                                                                                                                 | 10b |    |
| <b>11 Section 501(c)(12) organizations.</b> Enter:                                                                                                                                                                                                   |     |    |
| <b>a</b> Gross income from members or shareholders                                                                                                                                                                                                   | 11a |    |
| <b>b</b> Gross income from other sources. (Do not net amounts due or paid to other sources against amounts due or received from them.)                                                                                                               | 11b |    |
| <b>12a Section 4947(a)(1) non-exempt charitable trusts.</b> Is the organization filing Form 990 in lieu of Form 1041?                                                                                                                                | 12a |    |
| <b>b</b> If "Yes," enter the amount of tax-exempt interest received or accrued during the year                                                                                                                                                       | 12b |    |
| <b>13 Section 501(c)(29) qualified nonprofit health insurance issuers.</b>                                                                                                                                                                           |     |    |
| <b>a</b> Is the organization licensed to issue qualified health plans in more than one state?                                                                                                                                                        | 13a |    |
| <b>Note:</b> See the instructions for additional information the organization must report on Schedule O.                                                                                                                                             |     |    |
| <b>b</b> Enter the amount of reserves the organization is required to maintain by the states in which the organization is licensed to issue qualified health plans                                                                                   | 13b |    |
| <b>c</b> Enter the amount of reserves on hand                                                                                                                                                                                                        | 13c |    |
| <b>14a</b> Did the organization receive any payments for indoor tanning services during the tax year?                                                                                                                                                | 14a | X  |
| <b>b</b> If "Yes," has it filed a Form 720 to report these payments? If "No," provide an explanation on Schedule O                                                                                                                                   | 14b |    |
| <b>15</b> Is the organization subject to the section 4960 tax on payment(s) of more than \$1,000,000 in remuneration or excess parachute payment(s) during the year?                                                                                 | 15  | X  |
| If "Yes," see the instructions and file Form 4720, Schedule N.                                                                                                                                                                                       |     |    |
| <b>16</b> Is the organization an educational institution subject to the section 4968 excise tax on net investment income?                                                                                                                            | 16  | X  |
| If "Yes," complete Form 4720, Schedule O.                                                                                                                                                                                                            |     |    |
| <b>17 Section 501(c)(21) organizations.</b> Did the trust, or any disqualified or other person engage in any activities that would result in the imposition of an excise tax under section 4951, 4952 or 4953?                                       | 17  |    |
| If "Yes," complete Form 6069.                                                                                                                                                                                                                        |     |    |

432005 12-10-24

Form 990 (2024)

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2024.03050 PCA PRODUCT STEWARDSHIP I 615869\_1

PCA PRODUCT STEWARDSHIP INC

Form 990 (2024)

C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

Page 6

**Part VI Governance, Management, and Disclosure.** For each "Yes" response to lines 2 through 7b below, and for a "No" response to line 8a, 8b, or 10b below, describe the circumstances, processes, or changes on Schedule O. See instructions.

Check if Schedule O contains a response or note to any line in this Part VI ☒ X

**Section A. Governing Body and Management**

|                                                                                                                                                                                                                                           | Yes | No |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1a</b> Enter the number of voting members of the governing body at the end of the tax year ..... <b>1a</b> 7                                                                                                                           |     |    |
| If there are material differences in voting rights among members of the governing body, or if the governing body delegated broad authority to an executive committee or similar committee, explain on Schedule O.                         |     |    |
| <b>b</b> Enter the number of voting members included on line 1a, above, who are independent ..... <b>1b</b> 5                                                                                                                             |     |    |
| <b>2</b> Did any officer, director, trustee, or key employee have a family relationship or a business relationship with any other officer, director, trustee, or key employee? ..... <b>2</b>                                             |     | X  |
| <b>3</b> Did the organization delegate control over management duties customarily performed by or under the direct supervision of officers, directors, trustees, or key employees to a management company or other person? ..... <b>3</b> | X   |    |
| <b>4</b> Did the organization make any significant changes to its governing documents since the prior Form 990 was filed? ..... <b>4</b>                                                                                                  |     | X  |
| <b>5</b> Did the organization become aware during the year of a significant diversion of the organization's assets? ..... <b>5</b>                                                                                                        |     | X  |
| <b>6</b> Did the organization have members or stockholders? ..... <b>6</b>                                                                                                                                                                | X   |    |
| <b>7a</b> Did the organization have members, stockholders, or other persons who had the power to elect or appoint one or more members of the governing body? ..... <b>7a</b>                                                              | X   |    |
| <b>b</b> Are any governance decisions of the organization reserved to (or subject to approval by) members, stockholders, or persons other than the governing body? ..... <b>7b</b>                                                        |     | X  |
| <b>8</b> Did the organization contemporaneously document the meetings held or written actions undertaken during the year by the following:                                                                                                |     |    |
| <b>a</b> The governing body? ..... <b>8a</b>                                                                                                                                                                                              | X   |    |
| <b>b</b> Each committee with authority to act on behalf of the governing body? ..... <b>8b</b>                                                                                                                                            | X   |    |
| <b>9</b> Is there any officer, director, trustee, or key employee listed in Part VII, Section A, who cannot be reached at the organization's mailing address? If "Yes," provide the names and addresses on Schedule O ..... <b>9</b>      |     | X  |

**Section B. Policies** (This Section B requests information about policies not required by the Internal Revenue Code.)

|                                                                                                                                                                                                                                                                                                                        | Yes | No |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>10a</b> Did the organization have local chapters, branches, or affiliates? ..... <b>10a</b>                                                                                                                                                                                                                         |     | X  |
| <b>b</b> If "Yes," did the organization have written policies and procedures governing the activities of such chapters, affiliates, and branches to ensure their operations are consistent with the organization's exempt purposes? ..... <b>10b</b>                                                                   |     |    |
| <b>11a</b> Has the organization provided a complete copy of this Form 990 to all members of its governing body before filing the form? ..... <b>11a</b>                                                                                                                                                                |     | X  |
| <b>b</b> Describe on Schedule O the process, if any, used by the organization to review this Form 990.                                                                                                                                                                                                                 |     |    |
| <b>12a</b> Did the organization have a written conflict of interest policy? If "No," go to line 13 ..... <b>12a</b>                                                                                                                                                                                                    | X   |    |
| <b>b</b> Were officers, directors, or trustees, and key employees required to disclose annually interests that could give rise to conflicts? ..... <b>12b</b>                                                                                                                                                          | X   |    |
| <b>c</b> Did the organization regularly and consistently monitor and enforce compliance with the policy? If "Yes," describe on Schedule O how this was done ..... <b>12c</b>                                                                                                                                           | X   |    |
| <b>13</b> Did the organization have a written whistleblower policy? ..... <b>13</b>                                                                                                                                                                                                                                    |     | X  |
| <b>14</b> Did the organization have a written document retention and destruction policy? ..... <b>14</b>                                                                                                                                                                                                               |     | X  |
| <b>15</b> Did the process for determining compensation of the following persons include a review and approval by independent persons, comparability data, and contemporaneous substantiation of the deliberation and decision?                                                                                         |     |    |
| <b>a</b> The organization's CEO, Executive Director, or top management official ..... <b>15a</b>                                                                                                                                                                                                                       |     | X  |
| <b>b</b> Other officers or key employees of the organization ..... <b>15b</b>                                                                                                                                                                                                                                          |     | X  |
| If "Yes" to line 15a or 15b, describe the process on Schedule O. See instructions.                                                                                                                                                                                                                                     |     |    |
| <b>16a</b> Did the organization invest in, contribute assets to, or participate in a joint venture or similar arrangement with a taxable entity during the year? ..... <b>16a</b>                                                                                                                                      |     | X  |
| <b>b</b> If "Yes," did the organization follow a written policy or procedure requiring the organization to evaluate its participation in joint venture arrangements under applicable federal tax law, and take steps to safeguard the organization's exempt status with respect to such arrangements? ..... <b>16b</b> |     |    |

**Section C. Disclosure**

**17** List the states with which a copy of this Form 990 is required to be filed OR

**18** Section 6104 requires an organization to make its Forms 1023 (1024 or 1024-A, if applicable), 990, and 990-T (section 501(c)(3)s only) available for public inspection. Indicate how you made these available. Check all that apply.  
☐ Own website ☐ Another's website ☒ Upon request ☐ Other (explain on Schedule O)

**19** Describe on Schedule O whether (and if so, how) the organization made its governing documents, conflict of interest policy, and financial statements available to the public during the tax year.

**20** State the name, address, and telephone number of the person who possesses the organization's books and records  
 BRIAN BASTIEN/PRODUCT CARE ASSOCIATION - 604-592-2972  
 420 - 2238 YUKON STREET, VANCOUVER, BC CANADA V5Y 3P2

432006 12-10-24

Form 990 (2024)

**Part VII Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors**

Check if Schedule O contains a response or note to any line in this Part VII

## **Section A. Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees**

**1a** Complete this table for all persons required to be listed. Report compensation for the calendar year ending with or within the organization's tax year.

• List all of the organization's **current** officers, directors, trustees (whether individuals or organizations), regardless of amount of compensation. Enter -0- in columns (D), (E), and (F) if no compensation was paid.

- List all of the organization's **current** key employees, if any. See the instructions for definition of "key employee."

• List the organization's five **current** highest compensated employees (other than an officer, director, trustee, or key employee) who received reportable compensation (box 5 of Form W-2, box 6 of Form 1099-MISC, and/or box 1 of Form 1099-NEC) of more than \$100,000 from the organization and any related organizations.

- List all of the organization's **former** officers, key employees, and highest compensated employees who received more than \$100,000 of reportable compensation from the organization and any related organizations.

- List all of the organization's **former directors or trustees** that received, in the capacity as a former director or trustee of the organization, more than \$10,000 of reportable compensation from the organization and any related organizations.

See the instructions for the order in which to list the persons above.

☐ Check this box if neither the organization nor any related organization compensated any current officer, director, or trustee.

[illegible]

432007 12-10-24

Form 990 (2024)

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## Part VIII Statement of Revenue

Check if Schedule O contains a response or note to any line in this Part VIII ☐

|                                                           |                                                    |                                                                                                                             | (A)<br>Total revenue | (B)<br>Related or exempt<br>function revenue | (C)<br>Unrelated<br>business revenue | (D)<br>Revenue excluded<br>from tax under<br>sections 512 - 514 |
|-----------------------------------------------------------|----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------------------------------|--------------------------------------|-----------------------------------------------------------------|
| Contributions, Gifts, Grants<br>and Other Similar Amounts | 1 a                                                | Federated campaigns                                                                                                         |                      |                                              |                                      |                                                                 |
|                                                           | 1 b                                                | Membership dues                                                                                                             |                      |                                              |                                      |                                                                 |
|                                                           | 1 c                                                | Fundraising events                                                                                                          |                      |                                              |                                      |                                                                 |
|                                                           | 1 d                                                | Related organizations                                                                                                       |                      |                                              |                                      |                                                                 |
|                                                           | 1 e                                                | Government grants (contributions)                                                                                           |                      |                                              |                                      |                                                                 |
|                                                           | 1 f                                                | All other contributions, gifts, grants, and<br>similar amounts not included above                                           |                      |                                              |                                      |                                                                 |
|                                                           | 1 g                                                | Noncash contributions included in lines 1a-1f                                                                               |                      |                                              |                                      |                                                                 |
|                                                           | 1 g                                                | \$                                                                                                                          |                      |                                              |                                      |                                                                 |
| Program Service<br>Revenue                                | 2 a                                                | THERMOSTAT RECYCLING                                                                                                        | 562000               | 1,200,000.                                   | 1,200,000.                           |                                                                 |
|                                                           | 2 b                                                | LIGHT RECYCLING                                                                                                             | 562000               | 274,116.                                     | 274,116.                             |                                                                 |
|                                                           | 2 c                                                |                                                                                                                             |                      |                                              |                                      |                                                                 |
|                                                           | 2 d                                                |                                                                                                                             |                      |                                              |                                      |                                                                 |
|                                                           | 2 e                                                |                                                                                                                             |                      |                                              |                                      |                                                                 |
|                                                           | 2 f                                                | All other program service revenue                                                                                           |                      |                                              |                                      |                                                                 |
|                                                           | 2 g                                                | Total. Add lines 2a-2f                                                                                                      |                      | 1,474,116.                                   |                                      |                                                                 |
|                                                           | 3                                                  | Investment income (including dividends, interest, and<br>other similar amounts)                                             |                      | 104,569.                                     |                                      | 104,569.                                                        |
| 4                                                         | Income from investment of tax-exempt bond proceeds |                                                                                                                             |                      |                                              |                                      |                                                                 |
| 5                                                         | Royalties                                          |                                                                                                                             |                      |                                              |                                      |                                                                 |
| Other Revenue                                             | 6 a                                                | Gross rents                                                                                                                 | (i) Real             | (ii) Personal                                |                                      |                                                                 |
|                                                           | 6 b                                                | Less: rental expenses                                                                                                       |                      |                                              |                                      |                                                                 |
|                                                           | 6 c                                                | Rental income or (loss)                                                                                                     |                      |                                              |                                      |                                                                 |
|                                                           | 6 d                                                | Net rental income or (loss)                                                                                                 |                      |                                              |                                      |                                                                 |
|                                                           | 7 a                                                | Gross amount from sales of<br>assets other than inventory                                                                   | (i) Securities       | (ii) Other                                   |                                      |                                                                 |
|                                                           | 7 b                                                | Less: cost or other basis<br>and sales expenses                                                                             |                      |                                              |                                      |                                                                 |
|                                                           | 7 c                                                | Gain or (loss)                                                                                                              |                      |                                              |                                      |                                                                 |
|                                                           | 7 d                                                | Net gain or (loss)                                                                                                          |                      |                                              |                                      |                                                                 |
|                                                           | 8 a                                                | Gross income from fundraising events (not<br>including \$ of<br>contributions reported on line 1c). See<br>Part IV, line 18 | 8a                   |                                              |                                      |                                                                 |
|                                                           | 8 b                                                | Less: direct expenses                                                                                                       | 8b                   |                                              |                                      |                                                                 |
|                                                           | 8 c                                                | Net income or (loss) from fundraising events                                                                                |                      |                                              |                                      |                                                                 |
|                                                           | 9 a                                                | Gross income from gaming activities. See<br>Part IV, line 19                                                                | 9a                   |                                              |                                      |                                                                 |
|                                                           | 9 b                                                | Less: direct expenses                                                                                                       | 9b                   |                                              |                                      |                                                                 |
|                                                           | 9 c                                                | Net income or (loss) from gaming activities                                                                                 |                      |                                              |                                      |                                                                 |
|                                                           | 10 a                                               | Gross sales of inventory, less returns<br>and allowances                                                                    | 10a                  |                                              |                                      |                                                                 |
|                                                           | 10 b                                               | Less: cost of goods sold                                                                                                    | 10b                  |                                              |                                      |                                                                 |
| 10 c                                                      | Net income or (loss) from sales of inventory       |                                                                                                                             |                      |                                              |                                      |                                                                 |
| Miscellaneous<br>Revenue                                  | 11 a                                               |                                                                                                                             | Business Code        |                                              |                                      |                                                                 |
|                                                           | 11 b                                               |                                                                                                                             |                      |                                              |                                      |                                                                 |
|                                                           | 11 c                                               |                                                                                                                             |                      |                                              |                                      |                                                                 |
|                                                           | 11 d                                               | All other revenue                                                                                                           |                      |                                              |                                      |                                                                 |
|                                                           | 11 e                                               | Total. Add lines 11a-11d                                                                                                    |                      |                                              |                                      |                                                                 |
| 12                                                        | Total revenue. See instructions                    |                                                                                                                             | 1,578,685.           | 1,474,116.                                   | 0.                                   | 104,569.                                                        |

**Part IX Statement of Functional Expenses**

Section 501(c)(3) and 501(c)(4) organizations must complete all columns. All other organizations must complete column (A).

Check if Schedule O contains a response or note to any line in this Part IX ☒ X

| Do not include amounts reported on lines 6b, 7b, 8b, 9b, and 10b of Part VIII.                                                                                                                                                                   | (A)<br>Total expenses | (B)<br>Program service expenses | (C)<br>Management and general expenses | (D)<br>Fundraising expenses |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|---------------------------------|----------------------------------------|-----------------------------|
| <b>1</b> Grants and other assistance to domestic organizations and domestic governments. See Part IV, line 21                                                                                                                                    |                       |                                 |                                        |                             |
| <b>2</b> Grants and other assistance to domestic individuals. See Part IV, line 22                                                                                                                                                               |                       |                                 |                                        |                             |
| <b>3</b> Grants and other assistance to foreign organizations, foreign governments, and foreign individuals. See Part IV, lines 15 and 16                                                                                                        |                       |                                 |                                        |                             |
| <b>4</b> Benefits paid to or for members                                                                                                                                                                                                         |                       |                                 |                                        |                             |
| <b>5</b> Compensation of current officers, directors, trustees, and key employees                                                                                                                                                                |                       |                                 |                                        |                             |
| <b>6</b> Compensation not included above to disqualified persons (as defined under section 4958(f)(1)) and persons described in section 4958(c)(3)(B)                                                                                            |                       |                                 |                                        |                             |
| <b>7</b> Other salaries and wages                                                                                                                                                                                                                |                       |                                 |                                        |                             |
| <b>8</b> Pension plan accruals and contributions (include section 401(k) and 403(b) employer contributions)                                                                                                                                      |                       |                                 |                                        |                             |
| <b>9</b> Other employee benefits                                                                                                                                                                                                                 |                       |                                 |                                        |                             |
| <b>10</b> Payroll taxes                                                                                                                                                                                                                          |                       |                                 |                                        |                             |
| <b>11</b> Fees for services (nonemployees):                                                                                                                                                                                                      |                       |                                 |                                        |                             |
| <b>a</b> Management                                                                                                                                                                                                                              | 170,480.              |                                 | 170,480.                               |                             |
| <b>b</b> Legal                                                                                                                                                                                                                                   |                       |                                 |                                        |                             |
| <b>c</b> Accounting                                                                                                                                                                                                                              | 11,701.               |                                 | 11,701.                                |                             |
| <b>d</b> Lobbying                                                                                                                                                                                                                                |                       |                                 |                                        |                             |
| <b>e</b> Professional fundraising services. See Part IV, line 17                                                                                                                                                                                 |                       |                                 |                                        |                             |
| <b>f</b> Investment management fees                                                                                                                                                                                                              |                       |                                 |                                        |                             |
| <b>g</b> Other. (If line 11g amount exceeds 10% of line 25, column (A), amount, list line 11g expenses on Sch O.)                                                                                                                                | 1,312,573.            | 1,312,573.                      |                                        |                             |
| <b>12</b> Advertising and promotion                                                                                                                                                                                                              | 537,950.              | 537,950.                        |                                        |                             |
| <b>13</b> Office expenses                                                                                                                                                                                                                        | 1,902.                | 1,902.                          |                                        |                             |
| <b>14</b> Information technology                                                                                                                                                                                                                 | 9,377.                | 9,377.                          |                                        |                             |
| <b>15</b> Royalties                                                                                                                                                                                                                              |                       |                                 |                                        |                             |
| <b>16</b> Occupancy                                                                                                                                                                                                                              |                       |                                 |                                        |                             |
| <b>17</b> Travel                                                                                                                                                                                                                                 |                       |                                 |                                        |                             |
| <b>18</b> Payments of travel or entertainment expenses for any federal, state, or local public officials                                                                                                                                         |                       |                                 |                                        |                             |
| <b>19</b> Conferences, conventions, and meetings                                                                                                                                                                                                 |                       |                                 |                                        |                             |
| <b>20</b> Interest                                                                                                                                                                                                                               |                       |                                 |                                        |                             |
| <b>21</b> Payments to affiliates                                                                                                                                                                                                                 |                       |                                 |                                        |                             |
| <b>22</b> Depreciation, depletion, and amortization                                                                                                                                                                                              |                       |                                 |                                        |                             |
| <b>23</b> Insurance                                                                                                                                                                                                                              | 6,520.                | 6,520.                          |                                        |                             |
| <b>24</b> Other expenses. Itemize expenses not covered above. (List miscellaneous expenses on line 24e. If line 24e amount exceeds 10% of line 25, column (A), amount, list line 24e expenses on Schedule O.)                                    |                       |                                 |                                        |                             |
| <b>a</b>                                                                                                                                                                                                                                         |                       |                                 |                                        |                             |
| <b>b</b>                                                                                                                                                                                                                                         |                       |                                 |                                        |                             |
| <b>c</b>                                                                                                                                                                                                                                         |                       |                                 |                                        |                             |
| <b>d</b>                                                                                                                                                                                                                                         |                       |                                 |                                        |                             |
| <b>e</b> All other expenses                                                                                                                                                                                                                      |                       |                                 |                                        |                             |
| <b>25</b> Total functional expenses. Add lines 1 through 24e                                                                                                                                                                                     | 2,050,503.            | 1,868,322.                      | 182,181.                               | 0.                          |
| <b>26</b> Joint costs. Complete this line only if the organization reported in column (B) joint costs from a combined educational campaign and fundraising solicitation. Check here <input type="checkbox"/> if following SOP 98-2 (ASC 958-720) |                       |                                 |                                        |                             |



**Part X Balance Sheet**

Check if Schedule O contains a response or note to any line in this Part X ☐

|                                                                                  |                                                                                                                                                                                                                                | (A)<br>Beginning of year |            | (B)<br>End of year |
|----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------|--------------------|
| <b>Assets</b>                                                                    | <b>1</b> Cash - non-interest-bearing .....                                                                                                                                                                                     | 2,531,612.               | <b>1</b>   | 1,963,596.         |
|                                                                                  | <b>2</b> Savings and temporary cash investments .....                                                                                                                                                                          |                          | <b>2</b>   |                    |
|                                                                                  | <b>3</b> Pledges and grants receivable, net .....                                                                                                                                                                              |                          | <b>3</b>   |                    |
|                                                                                  | <b>4</b> Accounts receivable, net .....                                                                                                                                                                                        | 47,853.                  | <b>4</b>   | 15,619.            |
|                                                                                  | <b>5</b> Loans and other receivables from any current or former officer, director, trustee, key employee, creator or founder, substantial contributor, or 35% controlled entity or family member of any of these persons ..... |                          | <b>5</b>   |                    |
|                                                                                  | <b>6</b> Loans and other receivables from other disqualified persons (as defined under section 4958(f)(1)), and persons described in section 4958(c)(3)(B) .....                                                               |                          | <b>6</b>   |                    |
|                                                                                  | <b>7</b> Notes and loans receivable, net .....                                                                                                                                                                                 |                          | <b>7</b>   |                    |
|                                                                                  | <b>8</b> Inventories for sale or use .....                                                                                                                                                                                     |                          | <b>8</b>   |                    |
|                                                                                  | <b>9</b> Prepaid expenses and deferred charges .....                                                                                                                                                                           | 500.                     | <b>9</b>   | 6,959.             |
|                                                                                  | <b>10a</b> Land, buildings, and equipment: cost or other basis. Complete Part VI of Schedule D .....                                                                                                                           | 31,083.                  |            |                    |
|                                                                                  | <b>b</b> Less: accumulated depreciation .....                                                                                                                                                                                  | 31,083.                  |            |                    |
|                                                                                  | <b>11</b> Investments - publicly traded securities .....                                                                                                                                                                       | 0.                       | <b>10c</b> | 0.                 |
|                                                                                  | <b>12</b> Investments - other securities. See Part IV, line 11 .....                                                                                                                                                           |                          | <b>11</b>  |                    |
|                                                                                  | <b>13</b> Investments - program-related. See Part IV, line 11 .....                                                                                                                                                            |                          | <b>12</b>  |                    |
|                                                                                  | <b>14</b> Intangible assets .....                                                                                                                                                                                              |                          | <b>13</b>  |                    |
| <b>15</b> Other assets. See Part IV, line 11 .....                               |                                                                                                                                                                                                                                | <b>14</b>                |            |                    |
| <b>16</b> <b>Total assets.</b> Add lines 1 through 15 (must equal line 33) ..... | 2,579,965.                                                                                                                                                                                                                     | <b>15</b>                | 1,986,174. |                    |
| <b>Liabilities</b>                                                               | <b>17</b> Accounts payable and accrued expenses .....                                                                                                                                                                          | 331,029.                 | <b>16</b>  | 209,056.           |
|                                                                                  | <b>18</b> Grants payable .....                                                                                                                                                                                                 |                          | <b>17</b>  |                    |
|                                                                                  | <b>19</b> Deferred revenue .....                                                                                                                                                                                               |                          | <b>18</b>  |                    |
|                                                                                  | <b>20</b> Tax-exempt bond liabilities .....                                                                                                                                                                                    |                          | <b>19</b>  |                    |
|                                                                                  | <b>21</b> Escrow or custodial account liability. Complete Part IV of Schedule D .....                                                                                                                                          |                          | <b>20</b>  |                    |
|                                                                                  | <b>22</b> Loans and other payables to any current or former officer, director, trustee, key employee, creator or founder, substantial contributor, or 35% controlled entity or family member of any of these persons .....     |                          | <b>21</b>  |                    |
|                                                                                  | <b>23</b> Secured mortgages and notes payable to unrelated third parties .....                                                                                                                                                 |                          | <b>22</b>  |                    |
|                                                                                  | <b>24</b> Unsecured notes and loans payable to unrelated third parties .....                                                                                                                                                   |                          | <b>23</b>  |                    |
|                                                                                  | <b>25</b> Other liabilities (including federal income tax, payables to related third parties, and other liabilities not included on lines 17-24). Complete Part X of Schedule D .....                                          |                          | <b>24</b>  |                    |
|                                                                                  | <b>26</b> <b>Total liabilities.</b> Add lines 17 through 25 .....                                                                                                                                                              | 331,029.                 | <b>25</b>  | 209,056.           |
| <b>Net Assets or Fund Balances</b>                                               | <b>Organizations that follow FASB ASC 958, check here</b> <input checked="" type="checkbox"/> <b>and complete lines 27, 28, 32, and 33.</b>                                                                                    |                          |            |                    |
|                                                                                  | <b>27</b> Net assets without donor restrictions .....                                                                                                                                                                          | 2,248,936.               | <b>26</b>  | 209,056.           |
|                                                                                  | <b>28</b> Net assets with donor restrictions .....                                                                                                                                                                             |                          | <b>27</b>  |                    |
|                                                                                  | <b>Organizations that do not follow FASB ASC 958, check here</b> <input type="checkbox"/> <b>and complete lines 29 through 33.</b>                                                                                             |                          |            |                    |
|                                                                                  | <b>29</b> Capital stock or trust principal, or current funds .....                                                                                                                                                             |                          | <b>28</b>  |                    |
|                                                                                  | <b>30</b> Paid-in or capital surplus, or land, building, or equipment fund .....                                                                                                                                               |                          | <b>29</b>  |                    |
|                                                                                  | <b>31</b> Retained earnings, endowment, accumulated income, or other funds .....                                                                                                                                               |                          | <b>30</b>  |                    |
|                                                                                  | <b>32</b> Total net assets or fund balances .....                                                                                                                                                                              | 2,248,936.               | <b>31</b>  | 1,777,118.         |
| <b>33</b> Total liabilities and net assets/fund balances .....                   | 2,579,965.                                                                                                                                                                                                                     | <b>32</b>                | 1,986,174. |                    |

Form **990** (2024)

## Part XI Reconciliation of Net Assets

Check if Schedule O contains a response or note to any line in this Part XI ☐

|    |                                                                                                                |    |            |
|----|----------------------------------------------------------------------------------------------------------------|----|------------|
| 1  | Total revenue (must equal Part VIII, column (A), line 12)                                                      | 1  | 1,578,685. |
| 2  | Total expenses (must equal Part IX, column (A), line 25)                                                       | 2  | 2,050,503. |
| 3  | Revenue less expenses. Subtract line 2 from line 1                                                             | 3  | -471,818.  |
| 4  | Net assets or fund balances at beginning of year (must equal Part X, line 32, column (A))                      | 4  | 2,248,936. |
| 5  | Net unrealized gains (losses) on investments                                                                   | 5  |            |
| 6  | Donated services and use of facilities                                                                         | 6  |            |
| 7  | Investment expenses                                                                                            | 7  |            |
| 8  | Prior period adjustments                                                                                       | 8  |            |
| 9  | Other changes in net assets or fund balances (explain on Schedule O)                                           | 9  | 0.         |
| 10 | Net assets or fund balances at end of year. Combine lines 3 through 9 (must equal Part X, line 32, column (B)) | 10 | 1,777,118. |

## Part XII Financial Statements and Reporting

Check if Schedule O contains a response or note to any line in this Part XII ☐

|                                                                                                                                                                                                                                                                                                                        | Yes | No |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| 1 Accounting method used to prepare the Form 990: <input type="checkbox"/> Cash <input checked="" type="checkbox"/> Accrual <input type="checkbox"/> Other                                                                                                                                                             |     |    |
| If the organization changed its method of accounting from a prior year or checked "Other," explain on Schedule O.                                                                                                                                                                                                      |     |    |
| 2a Were the organization's financial statements compiled or reviewed by an independent accountant?                                                                                                                                                                                                                     |     | X  |
| If "Yes," check a box below to indicate whether the financial statements for the year were compiled or reviewed on a separate basis, consolidated basis, or both:<br><input type="checkbox"/> Separate basis <input type="checkbox"/> Consolidated basis <input type="checkbox"/> Both consolidated and separate basis |     |    |
| b Were the organization's financial statements audited by an independent accountant?                                                                                                                                                                                                                                   | X   |    |
| If "Yes," check a box below to indicate whether the financial statements for the year were audited on a separate basis, consolidated basis, or both:<br><input checked="" type="checkbox"/> Separate basis <input type="checkbox"/> Consolidated basis <input type="checkbox"/> Both consolidated and separate basis   |     |    |
| c If "Yes" to line 2a or 2b, does the organization have a committee that assumes responsibility for oversight of the audit, review, or compilation of its financial statements and selection of an independent accountant?                                                                                             | X   |    |
| If the organization changed either its oversight process or selection process during the tax year, explain on Schedule O.                                                                                                                                                                                              |     |    |
| 3a As a result of a federal award, was the organization required to undergo an audit or audits as set forth in the Uniform Guidance, 2 C.F.R. Part 200, Subpart F?                                                                                                                                                     |     | X  |
| b If "Yes," did the organization undergo the required audit or audits? If the organization did not undergo the required audit or audits, explain why on Schedule O and describe any steps taken to undergo such audits                                                                                                 |     |    |

Form **990** (2024)





**Part II Support Schedule for Organizations Described in Sections 170(b)(1)(A)(iv) and 170(b)(1)(A)(vi)**  
(Complete only if you checked the box on line 5, 7, or 8 of Part I or if the organization failed to qualify under Part III. If the organization fails to qualify under the tests listed below, please complete Part III.)

**Section A. Public Support**

| Calendar year (or fiscal year beginning in)                                                                                                                                                           | (a) 2020 | (b) 2021 | (c) 2022 | (d) 2023 | (e) 2024 | (f) Total |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|----------|----------|----------|-----------|
| 1 Gifts, grants, contributions, and membership fees received. (Do not include any "unusual grants.")                                                                                                  |          |          |          |          |          |           |
| 2 Tax revenues levied for the organization's benefit and either paid to or expended on its behalf                                                                                                     |          |          |          |          |          |           |
| 3 The value of services or facilities furnished by a governmental unit to the organization without charge                                                                                             |          |          |          |          |          |           |
| 4 <b>Total.</b> Add lines 1 through 3                                                                                                                                                                 |          |          |          |          |          |           |
| 5 The portion of total contributions by each person (other than a governmental unit or publicly supported organization) included on line 1 that exceeds 2% of the amount shown on line 11, column (f) |          |          |          |          |          |           |
| 6 <b>Public support.</b> Subtract line 5 from line 4.                                                                                                                                                 |          |          |          |          |          |           |

**Section B. Total Support**

| Calendar year (or fiscal year beginning in)                                                                                                                                                 | (a) 2020 | (b) 2021 | (c) 2022 | (d) 2023 | (e) 2024 | (f) Total                |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|----------|----------|----------|--------------------------|
| 7 Amounts from line 4                                                                                                                                                                       |          |          |          |          |          |                          |
| 8 Gross income from interest, dividends, payments received on securities loans, rents, royalties, and income from similar sources                                                           |          |          |          |          |          |                          |
| 9 Net income from unrelated business activities, whether or not the business is regularly carried on                                                                                        |          |          |          |          |          |                          |
| 10 Other income. Do not include gain or loss from the sale of capital assets (Explain in Part VI.)                                                                                          |          |          |          |          |          |                          |
| 11 <b>Total support.</b> Add lines 7 through 10                                                                                                                                             |          |          |          |          |          |                          |
| 12 Gross receipts from related activities, etc. (see instructions)                                                                                                                          |          |          |          |          | 12       |                          |
| 13 <b>First 5 years.</b> If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and <b>stop here</b> |          |          |          |          |          | <input type="checkbox"/> |

**Section C. Computation of Public Support Percentage**

|                                                                                                                                                                                                                                                                                                                                                                                                          |    |                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----|--------------------------|
| 14 Public support percentage for 2024 (line 6, column (f), divided by line 11, column (f))                                                                                                                                                                                                                                                                                                               | 14 | %                        |
| 15 Public support percentage from 2023 Schedule A, Part II, line 14                                                                                                                                                                                                                                                                                                                                      | 15 | %                        |
| 16a <b>33 1/3% support test - 2024.</b> If the organization did not check the box on line 13, and line 14 is 33 1/3% or more, check this box and <b>stop here.</b> The organization qualifies as a publicly supported organization                                                                                                                                                                       |    | <input type="checkbox"/> |
| b <b>33 1/3% support test - 2023.</b> If the organization did not check a box on line 13 or 16a, and line 15 is 33 1/3% or more, check this box and <b>stop here.</b> The organization qualifies as a publicly supported organization                                                                                                                                                                    |    | <input type="checkbox"/> |
| 17a <b>10%-facts-and-circumstances test - 2024.</b> If the organization did not check a box on line 13, 16a, or 16b, and line 14 is 10% or more, and if the organization meets the facts-and-circumstances test, check this box and <b>stop here.</b> Explain in Part VI how the organization meets the facts-and-circumstances test. The organization qualifies as a publicly supported organization    |    | <input type="checkbox"/> |
| b <b>10%-facts-and-circumstances test - 2023.</b> If the organization did not check a box on line 13, 16a, 16b, or 17a, and line 15 is 10% or more, and if the organization meets the facts-and-circumstances test, check this box and <b>stop here.</b> Explain in Part VI how the organization meets the facts-and-circumstances test. The organization qualifies as a publicly supported organization |    | <input type="checkbox"/> |
| 18 <b>Private foundation.</b> If the organization did not check a box on line 13, 16a, 16b, 17a, or 17b, check this box and see instructions                                                                                                                                                                                                                                                             |    | <input type="checkbox"/> |

Schedule A (Form 990) 2024

PCA PRODUCT STEWARDSHIP INC

Schedule A (Form 990) 2024

C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

Page 3

**Part III Support Schedule for Organizations Described in Section 509(a)(2)**

(Complete only if you checked the box on line 10 of Part I or if the organization failed to qualify under Part II. If the organization fails to qualify under the tests listed below, please complete Part II.)

**Section A. Public Support**

| Calendar year (or fiscal year beginning in)                                                                                                                                       | (a) 2020   | (b) 2021   | (c) 2022   | (d) 2023   | (e) 2024   | (f) Total  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|------------|------------|------------|------------|
| <b>1</b> Gifts, grants, contributions, and membership fees received. (Do not include any "unusual grants.")                                                                       |            |            |            |            |            |            |
| <b>2</b> Gross receipts from admissions, merchandise sold or services performed, or facilities furnished in any activity that is related to the organization's tax-exempt purpose | 1,310,831. | 1,202,175. | 2,606,831. | 1,621,406. | 1,474,116. | 8,215,359. |
| <b>3</b> Gross receipts from activities that are not an unrelated trade or business under section 513                                                                             |            |            |            |            |            |            |
| <b>4</b> Tax revenues levied for the organization's benefit and either paid to or expended on its behalf                                                                          |            |            |            |            |            |            |
| <b>5</b> The value of services or facilities furnished by a governmental unit to the organization without charge                                                                  |            |            |            |            |            |            |
| <b>6 Total.</b> Add lines 1 through 5                                                                                                                                             | 1,310,831. | 1,202,175. | 2,606,831. | 1,621,406. | 1,474,116. | 8,215,359. |
| <b>7a</b> Amounts included on lines 1, 2, and 3 received from disqualified persons                                                                                                |            |            |            |            |            | 0.         |
| <b>b</b> Amounts included on lines 2 and 3 received from other than disqualified persons that exceed the greater of \$5,000 or 1% of the amount on line 13 for the year           |            |            |            |            |            | 0.         |
| <b>c</b> Add lines 7a and 7b                                                                                                                                                      |            |            |            |            |            | 0.         |
| <b>8 Public support.</b> (Subtract line 7c from line 6.)                                                                                                                          |            |            |            |            |            | 8,215,359. |

**Section B. Total Support**

| Calendar year (or fiscal year beginning in)                                                                                                | (a) 2020   | (b) 2021   | (c) 2022   | (d) 2023   | (e) 2024   | (f) Total  |
|--------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|------------|------------|------------|------------|
| <b>9</b> Amounts from line 6                                                                                                               | 1,310,831. | 1,202,175. | 2,606,831. | 1,621,406. | 1,474,116. | 8,215,359. |
| <b>10a</b> Gross income from interest, dividends, payments received on securities loans, rents, royalties, and income from similar sources |            |            |            | 98,404.    | 104,569.   | 202,973.   |
| <b>b</b> Unrelated business taxable income (less section 511 taxes) from businesses acquired after June 30, 1975                           |            |            |            |            |            |            |
| <b>c</b> Add lines 10a and 10b                                                                                                             |            |            |            | 98,404.    | 104,569.   | 202,973.   |
| <b>11</b> Net income from unrelated business activities not included on line 10b, whether or not the business is regularly carried on      |            |            |            |            |            |            |
| <b>12</b> Other income. Do not include gain or loss from the sale of capital assets (Explain in Part VI.)                                  |            |            |            |            |            |            |
| <b>13 Total support.</b> (Add lines 9, 10c, 11, and 12.)                                                                                   | 1,310,831. | 1,202,175. | 2,606,831. | 1,719,810. | 1,578,685. | 8,418,332. |

**14 First 5 years.** If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and **stop here** ☐

**Section C. Computation of Public Support Percentage**

|                                                                                                   |           |         |
|---------------------------------------------------------------------------------------------------|-----------|---------|
| <b>15</b> Public support percentage for 2024 (line 8, column (f), divided by line 13, column (f)) | <b>15</b> | 97.59 % |
| <b>16</b> Public support percentage from 2023 Schedule A, Part III, line 15                       | <b>16</b> | 98.83 % |

**Section D. Computation of Investment Income Percentage**

|                                                                                                        |           |        |
|--------------------------------------------------------------------------------------------------------|-----------|--------|
| <b>17</b> Investment income percentage for 2024 (line 10c, column (f), divided by line 13, column (f)) | <b>17</b> | 2.41 % |
| <b>18</b> Investment income percentage from 2023 Schedule A, Part III, line 17                         | <b>18</b> | 1.17 % |

**19a 33 1/3% support tests - 2024.** If the organization did not check the box on line 14, and line 15 is more than 33 1/3%, and line 17 is not more than 33 1/3%, check this box and **stop here**. The organization qualifies as a publicly supported organization ☒

**b 33 1/3% support tests - 2023.** If the organization did not check a box on line 14 or line 19a, and line 16 is more than 33 1/3%, and line 18 is not more than 33 1/3%, check this box and **stop here**. The organization qualifies as a publicly supported organization ☐

**20 Private foundation.** If the organization did not check a box on line 14, 19a, or 19b, check this box and see instructions ☐

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Schedule A (Form 990) 2024

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## Part IV Supporting Organizations

(Complete only if you checked a box on line 12 of Part I. If you checked box 12a, Part I, complete Sections A and B. If you checked box 12b, Part I, complete Sections A and C. If you checked box 12c, Part I, complete Sections A, D, and E. If you checked box 12d, Part I, complete Sections A and D, and complete Part V.)

### Section A. All Supporting Organizations

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Yes | No |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1</b> Are all of the organization's supported organizations listed by name in the organization's governing documents? <i>If "No," describe in Part VI how the supported organizations are designated. If designated by class or purpose, describe the designation. If historic and continuing relationship, explain.</i>                                                                                                                                                                                                                    |     |    |
| <b>2</b> Did the organization have any supported organization that does not have an IRS determination of status under section 509(a)(1) or (2)? <i>If "Yes," explain in Part VI how the organization determined that the supported organization was described in section 509(a)(1) or (2).</i>                                                                                                                                                                                                                                                 |     |    |
| <b>3a</b> Did the organization have a supported organization described in section 501(c)(4), (5), or (6)? <i>If "Yes," answer lines 3b and 3c below.</i>                                                                                                                                                                                                                                                                                                                                                                                       |     |    |
| <b>b</b> Did the organization confirm that each supported organization qualified under section 501(c)(4), (5), or (6) and satisfied the public support tests under section 509(a)(2)? <i>If "Yes," describe in Part VI when and how the organization made the determination.</i>                                                                                                                                                                                                                                                               |     |    |
| <b>c</b> Did the organization ensure that all support to such organizations was used exclusively for section 170(c)(2)(B) purposes? <i>If "Yes," explain in Part VI what controls the organization put in place to ensure such use.</i>                                                                                                                                                                                                                                                                                                        |     |    |
| <b>4a</b> Was any supported organization not organized in the United States ("foreign supported organization")? <i>If "Yes," and if you checked box 12a or 12b in Part I, answer lines 4b and 4c below.</i>                                                                                                                                                                                                                                                                                                                                    |     |    |
| <b>b</b> Did the organization have ultimate control and discretion in deciding whether to make grants to the foreign supported organization? <i>If "Yes," describe in Part VI how the organization had such control and discretion despite being controlled or supervised by or in connection with its supported organizations.</i>                                                                                                                                                                                                            |     |    |
| <b>c</b> Did the organization support any foreign supported organization that does not have an IRS determination under sections 501(c)(3) and 509(a)(1) or (2)? <i>If "Yes," explain in Part VI what controls the organization used to ensure that all support to the foreign supported organization was used exclusively for section 170(c)(2)(B) purposes.</i>                                                                                                                                                                               |     |    |
| <b>5a</b> Did the organization add, substitute, or remove any supported organizations during the tax year? <i>If "Yes," answer lines 5b and 5c below (if applicable). Also, provide detail in Part VI, including (i) the names and EIN numbers of the supported organizations added, substituted, or removed; (ii) the reasons for each such action; (iii) the authority under the organization's organizing document authorizing such action; and (iv) how the action was accomplished (such as by amendment to the organizing document).</i> |     |    |
| <b>b</b> <b>Type I or Type II only.</b> Was any added or substituted supported organization part of a class already designated in the organization's organizing document?                                                                                                                                                                                                                                                                                                                                                                      |     |    |
| <b>c</b> <b>Substitutions only.</b> Was the substitution the result of an event beyond the organization's control?                                                                                                                                                                                                                                                                                                                                                                                                                             |     |    |
| <b>6</b> Did the organization provide support (whether in the form of grants or the provision of services or facilities) to anyone other than (i) its supported organizations, (ii) individuals that are part of the charitable class benefited by one or more of its supported organizations, or (iii) other supporting organizations that also support or benefit one or more of the filing organization's supported organizations? <i>If "Yes," provide detail in Part VI.</i>                                                              |     |    |
| <b>7</b> Did the organization provide a grant, loan, compensation, or other similar payment to a substantial contributor (as defined in section 4958(c)(3)(C)), a family member of a substantial contributor, or a 35% controlled entity with regard to a substantial contributor? <i>If "Yes," complete Part I of Schedule L (Form 990).</i>                                                                                                                                                                                                  |     |    |
| <b>8</b> Did the organization make a loan to a disqualified person (as defined in section 4958) not described on line 7? <i>If "Yes," complete Part I of Schedule L (Form 990).</i>                                                                                                                                                                                                                                                                                                                                                            |     |    |
| <b>9a</b> Was the organization controlled directly or indirectly at any time during the tax year by one or more disqualified persons, as defined in section 4946 (other than foundation managers and organizations described in section 509(a)(1) or (2))? <i>If "Yes," provide detail in Part VI.</i>                                                                                                                                                                                                                                         |     |    |
| <b>b</b> Did one or more disqualified persons (as defined on line 9a) hold a controlling interest in any entity in which the supporting organization had an interest? <i>If "Yes," provide detail in Part VI.</i>                                                                                                                                                                                                                                                                                                                              |     |    |
| <b>c</b> Did a disqualified person (as defined on line 9a) have an ownership interest in, or derive any personal benefit from, assets in which the supporting organization also had an interest? <i>If "Yes," provide detail in Part VI.</i>                                                                                                                                                                                                                                                                                                   |     |    |
| <b>10a</b> Was the organization subject to the excess business holdings rules of section 4943 because of section 4943(f) (regarding certain Type II supporting organizations, and all Type III non-functionally integrated supporting organizations)? <i>If "Yes," answer line 10b below.</i>                                                                                                                                                                                                                                                  |     |    |
| <b>b</b> Did the organization have any excess business holdings in the tax year? <i>(Use Schedule C, Form 4720, to determine whether the organization had excess business holdings.)</i>                                                                                                                                                                                                                                                                                                                                                       |     |    |



**Part IV Supporting Organizations** (continued)

|                                                                                                                                                                                    | Yes | No |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>11</b> Has the organization accepted a gift or contribution from any of the following persons?                                                                                  |     |    |
| <b>a</b> A person who directly or indirectly controls, either alone or together with persons described on lines 11b and 11c below, the governing body of a supported organization? |     |    |
| <b>b</b> A family member of a person described on line 11a above?                                                                                                                  |     |    |
| <b>c</b> A 35% controlled entity of a person described on line 11a or 11b above? If "Yes" to line 11a, 11b, or 11c, provide detail in <b>Part VI</b> .                             |     |    |
| <b>11a</b>                                                                                                                                                                         |     |    |
| <b>11b</b>                                                                                                                                                                         |     |    |
| <b>11c</b>                                                                                                                                                                         |     |    |

**Section B. Type I Supporting Organizations**

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Yes | No |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1</b> Did the governing body, members of the governing body, officers acting in their official capacity, or membership of one or more supported organizations have the power to regularly appoint or elect at least a majority of the organization's officers, directors, or trustees at all times during the tax year? If "No," describe in <b>Part VI</b> how the supported organization(s) effectively operated, supervised, or controlled the organization's activities. If the organization had more than one supported organization, describe how the powers to appoint and/or remove officers, directors, or trustees were allocated among the supported organizations and what conditions or restrictions, if any, applied to such powers during the tax year. |     |    |
| <b>1</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |     |    |
| <b>2</b> Did the organization operate for the benefit of any supported organization other than the supported organization(s) that operated, supervised, or controlled the supporting organization? If "Yes," explain in <b>Part VI</b> how providing such benefit carried out the purposes of the supported organization(s) that operated, supervised, or controlled the supporting organization.                                                                                                                                                                                                                                                                                                                                                                         |     |    |
| <b>2</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |     |    |

**Section C. Type II Supporting Organizations**

|                                                                                                                                                                                                                                                                                                                                                                                      | Yes | No |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1</b> Were a majority of the organization's directors or trustees during the tax year also a majority of the directors or trustees of each of the organization's supported organization(s)? If "No," describe in <b>Part VI</b> how control or management of the supporting organization was vested in the same persons that controlled or managed the supported organization(s). |     |    |
| <b>1</b>                                                                                                                                                                                                                                                                                                                                                                             |     |    |

**Section D. All Type III Supporting Organizations**

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Yes | No |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1</b> Did the organization provide to each of its supported organizations, by the last day of the fifth month of the organization's tax year, (i) a written notice describing the type and amount of support provided during the prior tax year, (ii) a copy of the Form 990 that was most recently filed as of the date of notification, and (iii) copies of the organization's governing documents in effect on the date of notification, to the extent not previously provided? |     |    |
| <b>1</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |     |    |
| <b>2</b> Were any of the organization's officers, directors, or trustees either (i) appointed or elected by the supported organization(s) or (ii) serving on the governing body of a supported organization? If "No," explain in <b>Part VI</b> how the organization maintained a close and continuous working relationship with the supported organization(s).                                                                                                                       |     |    |
| <b>2</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |     |    |
| <b>3</b> By reason of the relationship described on line 2, above, did the organization's supported organizations have a significant voice in the organization's investment policies and in directing the use of the organization's income or assets at all times during the tax year? If "Yes," describe in <b>Part VI</b> the role the organization's supported organizations played in this regard.                                                                                |     |    |
| <b>3</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |     |    |

**Section E. Type III Functionally Integrated Supporting Organizations**

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |     |    |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1</b> Check the box next to the method that the organization used to satisfy the Integral Part Test during the year (see instructions).                                                                                                                                                                                                                                                                                                                                                                                              |     |    |
| <input type="checkbox"/> The organization satisfied the Activities Test. Complete <b>line 2</b> below.                                                                                                                                                                                                                                                                                                                                                                                                                                  |     |    |
| <b>b</b> <input type="checkbox"/> The organization is the parent of each of its supported organizations. Complete <b>line 3</b> below.                                                                                                                                                                                                                                                                                                                                                                                                  |     |    |
| <b>c</b> <input type="checkbox"/> The organization supported a governmental entity. Describe in <b>Part VI</b> how you supported a governmental entity (see instructions).                                                                                                                                                                                                                                                                                                                                                              |     |    |
| <b>2</b> Activities Test. Answer lines <b>2a</b> and <b>2b</b> below.                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |     |    |
| <b>a</b> Did substantially all of the organization's activities during the tax year directly further the exempt purposes of the supported organization(s) to which the organization was responsive? If "Yes," then in <b>Part VI</b> identify those supported organizations and explain how these activities directly furthered their exempt purposes, how the organization was responsive to those supported organizations, and how the organization determined that these activities constituted substantially all of its activities. | Yes | No |
| <b>2a</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |     |    |
| <b>b</b> Did the activities described on line 2a, above, constitute activities that, but for the organization's involvement, one or more of the organization's supported organization(s) would have been engaged in? If "Yes," explain in <b>Part VI</b> the reasons for the organization's position that its supported organization(s) would have engaged in these activities but for the organization's involvement.                                                                                                                  |     |    |
| <b>2b</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |     |    |
| <b>3</b> Parent of Supported Organizations. Answer lines <b>3a</b> and <b>3b</b> below.                                                                                                                                                                                                                                                                                                                                                                                                                                                 |     |    |
| <b>a</b> Did the organization have the power to regularly appoint or elect a majority of the officers, directors, or trustees of each of the supported organizations? If "Yes" or "No," provide details in <b>Part VI</b> .                                                                                                                                                                                                                                                                                                             |     |    |
| <b>3a</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |     |    |
| <b>b</b> Did the organization exercise a substantial degree of direction over the policies, programs, and activities of each of its supported organizations? If "Yes," describe in <b>Part VI</b> the role played by the organization in this regard.                                                                                                                                                                                                                                                                                   |     |    |
| <b>3b</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |     |    |

**Part V Type III Non-Functionally Integrated 509(a)(3) Supporting Organizations**

1 ☐ Check here if the organization satisfied the Integral Part Test as a qualifying trust on Nov. 20, 1970 ( *explain in Part VI*). See instructions.  
All other Type III non-functionally integrated supporting organizations must complete Sections A through E.

| Section A - Adjusted Net Income |                                                                                                                                                                                                          | (A) Prior Year | (B) Current Year (optional) |
|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-----------------------------|
| 1                               | Net short-term capital gain                                                                                                                                                                              | 1              |                             |
| 2                               | Recoveries of prior-year distributions                                                                                                                                                                   | 2              |                             |
| 3                               | Other gross income (see instructions)                                                                                                                                                                    | 3              |                             |
| 4                               | Add lines 1 through 3.                                                                                                                                                                                   | 4              |                             |
| 5                               | Depreciation and depletion                                                                                                                                                                               | 5              |                             |
| 6                               | Portion of operating expenses paid or incurred for production or collection of gross income or for management, conservation, or maintenance of property held for production of income (see instructions) | 6              |                             |
| 7                               | Other expenses (see instructions)                                                                                                                                                                        | 7              |                             |
| 8                               | <b>Adjusted Net Income</b> (subtract lines 5, 6, and 7 from line 4)                                                                                                                                      | 8              |                             |

| Section B - Minimum Asset Amount |                                                                                                                                 | (A) Prior Year | (B) Current Year (optional) |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------|----------------|-----------------------------|
| 1                                | Aggregate fair market value of all non-exempt-use assets (see instructions for short tax year or assets held for part of year): |                |                             |
| a                                | Average monthly value of securities                                                                                             | 1a             |                             |
| b                                | Average monthly cash balances                                                                                                   | 1b             |                             |
| c                                | Fair market value of other non-exempt-use assets                                                                                | 1c             |                             |
| d                                | <b>Total</b> (add lines 1a, 1b, and 1c)                                                                                         | 1d             |                             |
| e                                | <b>Discount</b> claimed for blockage or other factors ( <i>explain in detail in Part VI</i> ):                                  |                |                             |
| 2                                | Acquisition indebtedness applicable to non-exempt-use assets                                                                    | 2              |                             |
| 3                                | Subtract line 2 from line 1d.                                                                                                   | 3              |                             |
| 4                                | Cash deemed held for exempt use. Enter 0.015 of line 3 (for greater amount, see instructions).                                  | 4              |                             |
| 5                                | Net value of non-exempt-use assets (subtract line 4 from line 3)                                                                | 5              |                             |
| 6                                | Multiply line 5 by 0.035.                                                                                                       | 6              |                             |
| 7                                | Recoveries of prior-year distributions                                                                                          | 7              |                             |
| 8                                | <b>Minimum Asset Amount</b> (add line 7 to line 6)                                                                              | 8              |                             |

| Section C - Distributable Amount |                                                                                                                                                                           |   | Current Year |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|--------------|
| 1                                | Adjusted net income for prior year (from Section A, line 8, column A)                                                                                                     | 1 |              |
| 2                                | Enter 0.85 of line 1.                                                                                                                                                     | 2 |              |
| 3                                | Minimum asset amount for prior year (from Section B, line 8, column A)                                                                                                    | 3 |              |
| 4                                | Enter greater of line 2 or line 3.                                                                                                                                        | 4 |              |
| 5                                | Income tax imposed in prior year                                                                                                                                          | 5 |              |
| 6                                | <b>Distributable Amount.</b> Subtract line 5 from line 4, unless subject to emergency temporary reduction (see instructions).                                             | 6 |              |
| 7                                | <input type="checkbox"/> Check here if the current year is the organization's first as a non-functionally integrated Type III supporting organization (see instructions). |   |              |

Schedule A (Form 990) 2024

PCA PRODUCT STEWARDSHIP INC

Schedule A (Form 990) 2024

C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

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**Part V Type III Non-Functionally Integrated 509(a)(3) Supporting Organizations** (continued)

| Section D - Distributions |                                                                                                                                            | Current Year |
|---------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| 1                         | Amounts paid to supported organizations to accomplish exempt purposes                                                                      | 1            |
| 2                         | Amounts paid to perform activity that directly furthers exempt purposes of supported organizations, in excess of income from activity      | 2            |
| 3                         | Administrative expenses paid to accomplish exempt purposes of supported organizations                                                      | 3            |
| 4                         | Amounts paid to acquire exempt-use assets                                                                                                  | 4            |
| 5                         | Qualified set-aside amounts (prior IRS approval required - provide details in Part VI)                                                     | 5            |
| 6                         | Other distributions (describe in Part VI). See instructions.                                                                               | 6            |
| 7                         | <b>Total annual distributions.</b> Add lines 1 through 6.                                                                                  | 7            |
| 8                         | Distributions to attentive supported organizations to which the organization is responsive (provide details in Part VI). See instructions. | 8            |
| 9                         | Distributable amount for 2024 from Section C, line 6                                                                                       | 9            |
| 10                        | Line 8 amount divided by line 9 amount                                                                                                     | 10           |

| Section E - Distribution Allocations (see instructions)                                                                                                                   | (i)<br>Excess Distributions | (ii)<br>Underdistributions<br>Pre-2024 | (iii)<br>Distributable<br>Amount for 2024 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|----------------------------------------|-------------------------------------------|
| 1 Distributable amount for 2024 from Section C, line 6                                                                                                                    |                             |                                        |                                           |
| 2 Underdistributions, if any, for years prior to 2024 (reasonable cause required - explain in Part VI). See instructions.                                                 |                             |                                        |                                           |
| 3 Excess distributions carryover, if any, to 2024                                                                                                                         |                             |                                        |                                           |
| a From 2019                                                                                                                                                               |                             |                                        |                                           |
| b From 2020                                                                                                                                                               |                             |                                        |                                           |
| c From 2021                                                                                                                                                               |                             |                                        |                                           |
| d From 2022                                                                                                                                                               |                             |                                        |                                           |
| e From 2023                                                                                                                                                               |                             |                                        |                                           |
| f <b>Total</b> of lines 3a through 3e                                                                                                                                     |                             |                                        |                                           |
| g Applied to under distributions of prior years                                                                                                                           |                             |                                        |                                           |
| h Applied to 2024 distributable amount                                                                                                                                    |                             |                                        |                                           |
| i Carryover from 2019 not applied (see instructions)                                                                                                                      |                             |                                        |                                           |
| j Remainder. Subtract lines 3g, 3h, and 3i from line 3f.                                                                                                                  |                             |                                        |                                           |
| 4 Distributions for 2024 from Section D, line 7: \$                                                                                                                       |                             |                                        |                                           |
| a Applied to underdistributions of prior years                                                                                                                            |                             |                                        |                                           |
| b Applied to 2024 distributable amount                                                                                                                                    |                             |                                        |                                           |
| c Remainder. Subtract lines 4a and 4b from line 4.                                                                                                                        |                             |                                        |                                           |
| 5 Remaining underdistributions for years prior to 2024, if any. Subtract lines 3g and 4a from line 2. For result greater than zero, explain in Part VI. See instructions. |                             |                                        |                                           |
| 6 Remaining underdistributions for 2024. Subtract lines 3h and 4b from line 1. For result greater than zero, explain in Part VI. See instructions.                        |                             |                                        |                                           |
| 7 <b>Excess distributions carryover to 2025.</b> Add lines 3j and 4c.                                                                                                     |                             |                                        |                                           |
| 8 Breakdown of line 7:                                                                                                                                                    |                             |                                        |                                           |
| a Excess from 2020                                                                                                                                                        |                             |                                        |                                           |
| b Excess from 2021                                                                                                                                                        |                             |                                        |                                           |
| c Excess from 2022                                                                                                                                                        |                             |                                        |                                           |
| d Excess from 2023                                                                                                                                                        |                             |                                        |                                           |
| e Excess from 2024                                                                                                                                                        |                             |                                        |                                           |

Schedule A (Form 990) 2024

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## Part VI

**Supplemental Information.** Provide the explanations required by Part II, line 10; Part II, line 17a or 17b; Part III, line 12; Part IV, Section A, lines 1, 2, 3b, 3c, 4b, 4c, 5a, 6, 9a, 9b, 9c, 11a, 11b, and 11c; Part IV, Section B, lines 1 and 2; Part IV, Section C, line 1; Part IV, Section D, lines 2 and 3; Part IV, Section E, lines 1c, 2a, 2b, 3a and 3b; Part V, line 1; Part V, Section B, line 1e; Part V, Section D, lines 5, 6, and 8; and Part V, Section E, lines 2, 5, and 6. Also complete this part for any additional information.  
(See instructions.)



**SCHEDULE D**  
**(Form 990)**  
(Rev. December 2024)

Department of the Treasury  
Internal Revenue Service

**Supplemental Financial Statements**

Complete if the organization answered "Yes" on Form 990,  
Part IV, line 6, 7, 8, 9, 10, 11a, 11b, 11c, 11d, 11e, 11f, 12a, or 12b.

Attach to Form 990.

Go to [www.irs.gov/Form990](http://www.irs.gov/Form990) for instructions and the latest information.

OMB No. 1545-0047

**Open to Public  
Inspection**

Name of the organization PCA PRODUCT STEWARDSHIP INC  
C/O PRODUCT CARE ASSOCIATION OF CANADA  
Employer identification number 27-2076305

**Part I Organizations Maintaining Donor Advised Funds or Other Similar Funds or Accounts.** Complete if the organization answered "Yes" on Form 990, Part IV, line 6.

|                                                                                                                                                                                                                                                                                                                                | (a) Donor advised funds | (b) Funds and other accounts |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------|
| 1 Total number at end of year                                                                                                                                                                                                                                                                                                  |                         |                              |
| 2 Aggregate value of contributions to (during year)                                                                                                                                                                                                                                                                            |                         |                              |
| 3 Aggregate value of grants from (during year)                                                                                                                                                                                                                                                                                 |                         |                              |
| 4 Aggregate value at end of year                                                                                                                                                                                                                                                                                               |                         |                              |
| 5 Did the organization inform all donors and donor advisors in writing that the assets held in donor advised funds are the organization's property, subject to the organization's exclusive legal control? <input type="checkbox"/> Yes <input type="checkbox"/> No                                                            |                         |                              |
| 6 Did the organization inform all grantees, donors, and donor advisors in writing that grant funds can be used only for charitable purposes and not for the benefit of the donor or donor advisor, or for any other purpose conferring impermissible private benefit? <input type="checkbox"/> Yes <input type="checkbox"/> No |                         |                              |

**Part II Conservation Easements.** Complete if the organization answered "Yes" on Form 990, Part IV, line 7.

1 Purpose(s) of conservation easements held by the organization (check all that apply).

|                                                                                                     |                                                                             |
|-----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| <input type="checkbox"/> Preservation of land for public use (for example, recreation or education) | <input type="checkbox"/> Preservation of a historically important land area |
| <input type="checkbox"/> Protection of natural habitat                                              | <input type="checkbox"/> Preservation of a certified historic structure     |
| <input type="checkbox"/> Preservation of open space                                                 |                                                                             |

2 Complete lines 2a through 2d if the organization held a qualified conservation contribution in the form of a conservation easement on the last day of the tax year.

|                                                                                                                                                      | Held at the End of the Tax Year |
|------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| a Total number of conservation easements                                                                                                             | 2a                              |
| b Total acreage restricted by conservation easements                                                                                                 | 2b                              |
| c Number of conservation easements on a certified historic structure included on line 2a                                                             | 2c                              |
| d Number of conservation easements included on line 2c acquired after July 25, 2006, and not on a historic structure listed in the National Register | 2d                              |

3 Number of conservation easements modified, transferred, released, extinguished, or terminated by the organization during the tax year

4 Number of states where property subject to conservation easement is located

5 Does the organization have a written policy regarding the periodic monitoring, inspection, handling of violations, and enforcement of the conservation easements it holds? ☐ Yes ☐ No

6 Staff and volunteer hours devoted to monitoring, inspecting, handling of violations, and enforcing conservation easements during the year

7 Amount of expenses incurred in monitoring, inspecting, handling of violations, and enforcing conservation easements during the year

8 Does each conservation easement reported on line 2d above satisfy the requirements of section 170(h)(4)(B)(i) and section 170(h)(4)(B)(ii)? ☐ Yes ☐ No

9 In Part XIII, describe how the organization reports conservation easements in its revenue and expense statement and balance sheet, and include, if applicable, the text of the footnote to the organization's financial statements that describes the organization's accounting for conservation easements.

**Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets.**

Complete if the organization answered "Yes" on Form 990, Part IV, line 8.

1a If the organization elected, as permitted under FASB ASC 958, not to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide in Part XIII the text of the footnote to its financial statements that describes these items.

b If the organization elected, as permitted under FASB ASC 958, to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide the following amounts relating to these items.

(i) Revenue included on Form 990, Part VIII, line 1 \$

(ii) Assets included in Form 990, Part X \$

2 If the organization received or held works of art, historical treasures, or other similar assets for financial gain, provide the following amounts required to be reported under FASB ASC 958 relating to these items:

a Revenue included on Form 990, Part VIII, line 1 \$

b Assets included in Form 990, Part X \$

For Paperwork Reduction Act Notice, see the Instructions for Form 990.

Schedule D (Form 990) (Rev. 12-2024)

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PCA PRODUCT STEWARDSHIP INC

Schedule D (Form 990) (Rev. 12-2024) C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

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**Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets** (continued)

3 Using the organization's acquisition, accession, and other records, check any of the following that make significant use of its collection items (check all that apply).

- a ☐ Public exhibition d ☐ Loan or exchange program  
b ☐ Scholarly research e ☐ Other \_\_\_\_\_  
c ☐ Preservation for future generations

4 Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Part XIII.

5 During the year, did the organization solicit or receive donations of art, historical treasures, or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection? ☐ Yes ☐ No

**Part IV Escrow and Custodial Arrangements** Complete if the organization answered "Yes" on Form 990, Part IV, line 9, or reported an amount on Form 990, Part X, line 21.

1a Is the organization an agent, trustee, custodian, or other intermediary for contributions or other assets not included on Form 990, Part X? ☐ Yes ☐ No

b If "Yes," explain the arrangement in Part XIII and complete the following table:

|                                 | Amount |
|---------------------------------|--------|
| c Beginning balance             | 1c     |
| d Additions during the year     | 1d     |
| e Distributions during the year | 1e     |
| f Ending balance                | 1f     |

2a Did the organization include an amount on Form 990, Part X, line 21, for escrow or custodial account liability? ☐ Yes ☐ No

b If "Yes," explain the arrangement in Part XIII. Check here if the explanation has been provided in Part XIII ☐

**Part V Endowment Funds** Complete if the organization answered "Yes" on Form 990, Part IV, line 10.

|                                                  | (a) Current year | (b) Prior year | (c) Two years back | (d) Three years back | (e) Four years back |
|--------------------------------------------------|------------------|----------------|--------------------|----------------------|---------------------|
| 1a Beginning of year balance                     |                  |                |                    |                      |                     |
| b Contributions                                  |                  |                |                    |                      |                     |
| c Net investment earnings, gains, and losses     |                  |                |                    |                      |                     |
| d Grants or scholarships                         |                  |                |                    |                      |                     |
| e Other expenditures for facilities and programs |                  |                |                    |                      |                     |
| f Administrative expenses                        |                  |                |                    |                      |                     |
| g End of year balance                            |                  |                |                    |                      |                     |

2 Provide the estimated percentage of the current year end balance (line 1g, column (a)) held as:

- a Board designated or quasi-endowment \_\_\_\_\_ %  
b Permanent endowment \_\_\_\_\_ %  
c Term endowment \_\_\_\_\_ %

The percentages on lines 2a, 2b, and 2c should equal 100%.

3a Are there endowment funds not in the possession of the organization that are held and administered for the organization by:

|                                                                                            | Yes    | No |
|--------------------------------------------------------------------------------------------|--------|----|
| (i) Unrelated organizations?                                                               | 3a(i)  |    |
| (ii) Related organizations?                                                                | 3a(ii) |    |
| b If "Yes" on line 3a(ii), are the related organizations listed as required on Schedule R? | 3b     |    |

4 Describe in Part XIII the intended uses of the organization's endowment funds.

**Part VI Land, Buildings, and Equipment**

Complete if the organization answered "Yes" on Form 990, Part IV, line 11a. See Form 990, Part X, line 10.

| Description of property                                                                        | (a) Cost or other basis (investment) | (b) Cost or other basis (other) | (c) Accumulated depreciation | (d) Book value |
|------------------------------------------------------------------------------------------------|--------------------------------------|---------------------------------|------------------------------|----------------|
| 1a Land                                                                                        |                                      |                                 |                              |                |
| b Buildings                                                                                    |                                      |                                 |                              |                |
| c Leasehold improvements                                                                       |                                      |                                 |                              |                |
| d Equipment                                                                                    |                                      | 31,083.                         | 31,083.                      | 0.             |
| e Other                                                                                        |                                      |                                 |                              |                |
| Total. Add lines 1a through 1e. (Column (d) must equal Form 990, Part X, line 10c, column (B)) |                                      |                                 |                              | 0.             |

Schedule D (Form 990) (Rev. 12-2024)



PCA PRODUCT STEWARDSHIP INC

Schedule D (Form 990) (Rev. 12-2024) C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

Page **3****Part VII Investments - Other Securities**

Complete if the organization answered "Yes" on Form 990, Part IV, line 11b. See Form 990, Part X, line 12.

| (a) Description of security or category (including name of security) | (b) Book value | (c) Method of valuation: Cost or end-of-year market value |
|----------------------------------------------------------------------|----------------|-----------------------------------------------------------|
| (1) Financial derivatives .....                                      |                |                                                           |
| (2) Closely held equity interests .....                              |                |                                                           |
| (3) Other .....                                                      |                |                                                           |
| (A) .....                                                            |                |                                                           |
| (B) .....                                                            |                |                                                           |
| (C) .....                                                            |                |                                                           |
| (D) .....                                                            |                |                                                           |
| (E) .....                                                            |                |                                                           |
| (F) .....                                                            |                |                                                           |
| (G) .....                                                            |                |                                                           |
| (H) .....                                                            |                |                                                           |
| Total. (Col. (b) must equal Form 990, Part X, line 12, col. (B))     |                |                                                           |

**Part VIII Investments - Program Related.**

Complete if the organization answered "Yes" on Form 990, Part IV, line 11c. See Form 990, Part X, line 13.

| (a) Description of investment                                    | (b) Book value | (c) Method of valuation: Cost or end-of-year market value |
|------------------------------------------------------------------|----------------|-----------------------------------------------------------|
| (1) .....                                                        |                |                                                           |
| (2) .....                                                        |                |                                                           |
| (3) .....                                                        |                |                                                           |
| (4) .....                                                        |                |                                                           |
| (5) .....                                                        |                |                                                           |
| (6) .....                                                        |                |                                                           |
| (7) .....                                                        |                |                                                           |
| (8) .....                                                        |                |                                                           |
| (9) .....                                                        |                |                                                           |
| Total. (Col. (b) must equal Form 990, Part X, line 13, col. (B)) |                |                                                           |

**Part IX Other Assets**

Complete if the organization answered "Yes" on Form 990, Part IV, line 11d. See Form 990, Part X, line 15.

| (a) Description                                                    | (b) Book value |
|--------------------------------------------------------------------|----------------|
| (1) .....                                                          |                |
| (2) .....                                                          |                |
| (3) .....                                                          |                |
| (4) .....                                                          |                |
| (5) .....                                                          |                |
| (6) .....                                                          |                |
| (7) .....                                                          |                |
| (8) .....                                                          |                |
| (9) .....                                                          |                |
| Total. (Column (b) must equal Form 990, Part X, line 15, col. (B)) |                |

**Part X Other Liabilities**

Complete if the organization answered "Yes" on Form 990, Part IV, line 11e or 11f. See Form 990, Part X, line 25.

| 1. (a) Description of liability                                    | (b) Book value |
|--------------------------------------------------------------------|----------------|
| (1) Federal income taxes .....                                     |                |
| (2) .....                                                          |                |
| (3) .....                                                          |                |
| (4) .....                                                          |                |
| (5) .....                                                          |                |
| (6) .....                                                          |                |
| (7) .....                                                          |                |
| (8) .....                                                          |                |
| (9) .....                                                          |                |
| Total. (Column (b) must equal Form 990, Part X, line 25, col. (B)) |                |

2. Liability for uncertain tax positions. In Part XIII, provide the text of the footnote to the organization's financial statements that reports the organization's liability for uncertain tax positions under FASB ASC 740. Check here if the text of the footnote has been provided in Part XIII ☒

Schedule D (Form 990) (Rev. 12-2024)

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PCA PRODUCT STEWARDSHIP INC

Schedule D (Form 990) (Rev. 12-2024) C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

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## Part XI Reconciliation of Revenue per Audited Financial Statements With Revenue per Return

Complete if the organization answered "Yes" on Form 990, Part IV, line 12a.

|   |                                                                                 |    |            |
|---|---------------------------------------------------------------------------------|----|------------|
| 1 | Total revenue, gains, and other support per audited financial statements        | 1  | 1,578,685. |
| 2 | Amounts included on line 1 but not on Form 990, Part VIII, line 12:             |    |            |
| a | Net unrealized gains (losses) on investments                                    | 2a |            |
| b | Donated services and use of facilities                                          | 2b |            |
| c | Recoveries of prior year grants                                                 | 2c |            |
| d | Other (Describe in Part XIII.)                                                  | 2d |            |
| e | Add lines 2a through 2d                                                         | 2e | 0.         |
| 3 | Subtract line 2e from line 1                                                    | 3  | 1,578,685. |
| 4 | Amounts included on Form 990, Part VIII, line 12, but not on line 1:            |    |            |
| a | Investment expenses not included on Form 990, Part VIII, line 7b                | 4a |            |
| b | Other (Describe in Part XIII.)                                                  | 4b |            |
| c | Add lines 4a and 4b                                                             | 4c | 0.         |
| 5 | Total revenue. Add lines 3 and 4c. (This must equal Form 990, Part I, line 12.) | 5  | 1,578,685. |

## Part XII Reconciliation of Expenses per Audited Financial Statements With Expenses per Return

Complete if the organization answered "Yes" on Form 990, Part IV, line 12a.

|   |                                                                                  |    |            |
|---|----------------------------------------------------------------------------------|----|------------|
| 1 | Total expenses and losses per audited financial statements                       | 1  | 2,050,503. |
| 2 | Amounts included on line 1 but not on Form 990, Part IX, line 25:                |    |            |
| a | Donated services and use of facilities                                           | 2a |            |
| b | Prior year adjustments                                                           | 2b |            |
| c | Other losses                                                                     | 2c |            |
| d | Other (Describe in Part XIII.)                                                   | 2d |            |
| e | Add lines 2a through 2d                                                          | 2e | 0.         |
| 3 | Subtract line 2e from line 1                                                     | 3  | 2,050,503. |
| 4 | Amounts included on Form 990, Part IX, line 25, but not on line 1:               |    |            |
| a | Investment expenses not included on Form 990, Part VIII, line 7b                 | 4a |            |
| b | Other (Describe in Part XIII.)                                                   | 4b |            |
| c | Add lines 4a and 4b                                                              | 4c | 0.         |
| 5 | Total expenses. Add lines 3 and 4c. (This must equal Form 990, Part I, line 18.) | 5  | 2,050,503. |

## Part XIII Supplemental Information

Provide the descriptions required for Part II, lines 3, 5, and 9; Part III, lines 1a and 4; Part IV, lines 1b and 2b; Part V, line 4; Part X, line 2; Part XI, lines 2d and 4b; and Part XII, lines 2d and 4b. Also complete this part to provide any additional information.

PART X, LINE 2:

INCOME TAXES PCAPSI IS EXEMPT FROM FEDERAL AND STATE INCOME TAXES UNDER SECTION 501(C)(3) OF THE INTERNAL REVENUE CODE AND IS FURTHER CLASSIFIED AS A PUBLIC CHARITY UNDER SECTION 509(A)(2) AND NOT AS A PRIVATE FOUNDATION. NO PROVISION FOR INCOME TAXES IS MADE IN THE ACCOMPANYING FINANCIAL STATEMENTS, AS THE ORGANIZATION HAS NO ACTIVITIES SUBJECT TO UNRELATED BUSINESS INCOME TAX.

PCAPSI RECOGNIZES THE TAX BENEFIT FROM UNCERTAIN TAX POSITIONS ONLY IF IT IS MORE LIKELY THAN NOT THAT THE TAX POSITIONS WILL BE SUSTAINED ON EXAMINATION BY THE TAX AUTHORITIES BASED ON THE TECHNICAL MERITS OF THE POSITION. THE TAX BENEFIT IS MEASURED BASED ON THE LARGEST BENEFIT THAT HAS A GREATER THAN 50% LIKELIHOOD OF BEING REALIZED UPON ULTIMATE SETTLEMENT. PCAPSI RECOGNIZES INTEREST AND PENALTIES RELATED TO INCOME TAX MATTERS, IF ANY, IN GENERAL AND ADMINISTRATIVE EXPENSE. PCAPSI HAD NO UNCERTAIN TAX POSITIONS AS OF DECEMBER 31, 2024.

PCAPSI HAD NO UNRECOGNIZED TAX BENEFITS AS OF DECEMBER 31, 2024. NO INTEREST AND PENALTIES WERE ACCRUED FOR THE YEAR ENDED DECEMBER 31, 2024. PCAPSI FILES AN EXEMPT ORGANIZATION RETURN IN THE U.S. FEDERAL JURISDICTION.

432054 01-02-25

Schedule D (Form 990) (Rev. 12-2024)

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PCA PRODUCT STEWARDSHIP INC

Schedule D (Form 990) (Rev. 12-2024) C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

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|                  |                                                    |
|------------------|----------------------------------------------------|
| <b>Part XIII</b> | <b>Supplemental Information</b> <i>(continued)</i> |
|------------------|----------------------------------------------------|

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Schedule D (Form 990) (Rev. 12-2024)

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## SCHEDULE J (Form 990)

(Rev. December 2024)  
Department of the Treasury  
Internal Revenue Service

## Compensation Information

For certain Officers, Directors, Trustees, Key Employees, and Highest  
Compensated Employees  
Complete if the organization answered "Yes" on Form 990, Part IV, line 23.  
Attach to Form 990.  
Go to [www.irs.gov/Form990](http://www.irs.gov/Form990) for instructions and the latest information.

OMB No. 1545-0047

Open to Public  
Inspection

Name of the organization

PCA PRODUCT STEWARDSHIP INC  
C/O PRODUCT CARE ASSOCIATION OF CANADA

Employer identification number

27-2076305

### Part I Questions Regarding Compensation

**1a** Check the appropriate box(es) if the organization provided any of the following to or for a person listed on Form 990, Part VII, Section A, line 1a. Complete Part III to provide any relevant information regarding these items.

- |                                                                    |                                                                            |
|--------------------------------------------------------------------|----------------------------------------------------------------------------|
| <input type="checkbox"/> First-class or charter travel             | <input type="checkbox"/> Housing allowance or residence for personal use   |
| <input type="checkbox"/> Travel for companions                     | <input type="checkbox"/> Payments for business use of personal residence   |
| <input type="checkbox"/> Tax indemnification and gross-up payments | <input type="checkbox"/> Health or social club dues or initiation fees     |
| <input type="checkbox"/> Discretionary spending account            | <input type="checkbox"/> Personal services (such as maid, chauffeur, chef) |

**b** If any of the boxes on line 1a are checked, did the organization follow a written policy regarding payment or reimbursement or provision of all of the expenses described above? If "No," complete Part III to explain

**2** Did the organization require substantiation prior to reimbursing or allowing expenses incurred by all directors, trustees, and officers, including the CEO/Executive Director, regarding the items checked on line 1a?

**3** Indicate which, if any, of the following the organization used to establish the compensation of the organization's CEO/Executive Director. Check all that apply. Do not check any boxes for methods used by a related organization to establish compensation of the CEO/Executive Director, but explain in Part III.

- |                                                              |                                                                          |
|--------------------------------------------------------------|--------------------------------------------------------------------------|
| <input type="checkbox"/> Compensation committee              | <input type="checkbox"/> Written employment contract                     |
| <input type="checkbox"/> Independent compensation consultant | <input type="checkbox"/> Compensation survey or study                    |
| <input type="checkbox"/> Form 990 of other organizations     | <input type="checkbox"/> Approval by the board or compensation committee |

**4** During the year, did any person listed on Form 990, Part VII, Section A, line 1a, with respect to the filing organization or a related organization:

**a** Receive a severance payment or change-of-control payment?

**b** Participate in or receive payment from a supplemental nonqualified retirement plan?

**c** Participate in or receive payment from an equity-based compensation arrangement?

If "Yes" to any of lines 4a-c, list the persons and provide the applicable amounts for each item in Part III.

**Only section 501(c)(3), 501(c)(4), and 501(c)(29) organizations must complete lines 5-9.**

**5** For persons listed on Form 990, Part VII, Section A, line 1a, did the organization pay or accrue any compensation contingent on the revenues of:

**a** The organization?

**b** Any related organization?

If "Yes" on line 5a or 5b, describe in Part III.

**6** For persons listed on Form 990, Part VII, Section A, line 1a, did the organization pay or accrue any compensation contingent on the net earnings of:

**a** The organization?

**b** Any related organization?

If "Yes" on line 6a or 6b, describe in Part III.

**7** For persons listed on Form 990, Part VII, Section A, line 1a, did the organization provide any nonfixed payments not described on lines 5 and 6? If "Yes," describe in Part III

**8** Were any amounts reported on Form 990, Part VII, paid or accrued pursuant to a contract that was subject to the initial contract exception described in Regulations section 53.4958-4(a)(3)? If "Yes," describe in Part III

**9** If "Yes" on line 8, did the organization also follow the rebuttable presumption procedure described in Regulations section 53.4958-6(c)?

Yes No

1b

2

4a

4b

4c

5a

5b

6a

6b

7

8

9

For Paperwork Reduction Act Notice, see the Instructions for Form 990.

Schedule J (Form 990) (Rev. 12-2024)

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PCA PRODUCT STEWARDSHIP INC

Schedule J (Form 990) (Rev. 12-2024) C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

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## Part III Supplemental Information

Provide the information, explanation, or descriptions required for Part I, lines 1a, 1b, 3, 4a, 4b, 4c, 5a, 5b, 6a, 6b, 7, and 8, and for Part II. Also complete this part for any additional information.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Schedule J (Form 990) (Rev. 12-2024)

432113 01-15-25



SCHEDULE O  
(Form 990)  
(Rev. December 2024)  
Department of the Treasury  
Internal Revenue Service

Supplemental Information to Form 990 or 990-EZ

Complete to provide information for responses to specific questions on Form 990 or 990-EZ or to provide any additional information.  
Attach to Form 990 or Form 990-EZ.  
Go to [www.irs.gov/Form990](https://www.irs.gov/Form990) for instructions and the latest information.

OMB No. 1545-0047

Open to Public Inspection

|                          |                                                                       |                                |            |
|--------------------------|-----------------------------------------------------------------------|--------------------------------|------------|
| Name of the organization | PCA PRODUCT STEWARDSHIP INC<br>C/O PRODUCT CARE ASSOCIATION OF CANADA | Employer identification number | 27-2076305 |
|--------------------------|-----------------------------------------------------------------------|--------------------------------|------------|

FORM 990, PART I, LINE 1, DESCRIPTION OF ORGANIZATION MISSION:

TO OPERATE ENVIRONMENTALLY SOUND AND COST-EFFECTIVE PRODUCT STEWARDSHIP PROGRAMS WHICH INCLUDE THE COLLECTION, TRANSPORTATION AND PROCESSING OF POST-CONSUMER PRODUCTS FOR END-OF-PRODUCT-LIFE MANAGEMENT.

FORM 990, PART VI, SECTION A, LINE 3:

PCA PRODUCT STEWARDSHIP INC. HAS DELEGATED CONTROL OVER ALL MANAGEMENT DUTIES TO PRODUCT CARE ASSOCIATION (EIN 98-0701785) - SEE SCH R PART II.

THE SERVICES PROVIDED BY PRODUCT CARE ASSOCIATION TO PCA PRODUCT STEWARDSHIP INC. INCLUDE BOTH MANAGEMENT AND ADMINISTRATIVE FUNCTIONS, SUCH AS PLANNING AND EXECUTING BUDGETS AND FINANCIAL OPERATIONS AND HANDLING ALL ACCOUNTING AND BOOKKEEPING FUNCTIONS.

BRIAN BASTIEN, PRESIDENT OF PCA PRODUCT STEWARDSHIP INC., AS LISTED IN PART VII, SECTION A, IS THE PRESIDENT OF PRODUCT CARE ASSOCIATION. HIS TOTAL COMPENSATION AND BENEFITS PAID BY PRODUCT CARE ASSOCIATION FOR HIS SERVICES PROVIDED TO PCA PRODUCT STEWARDSHIP INC. ARE REPORTED IN PART VII.

FORM 990, PART VI, SECTION A, LINE 6:

THE ORGANIZATION'S SOLE MEMBER IS PRODUCT CARE ASSOCIATION.

FORM 990, PART VI, SECTION A, LINE 7A:

PRODUCT CARE ASSOCIATION IS ENTITLED TO VOTE ON ALL MATTERS.

FORM 990, PART VI, SECTION B, LINE 11B:

FORM 990 IS REVIEWED BY THE PRESIDENT PRIOR TO FILING.

FORM 990, PART VI, SECTION B, LINE 12C:

INTERESTED PERSONS HAVE A DUTY TO DISCLOSE ALL MATERIAL FACTS TO THE GOVERNING BODY REGARDING POTENTIAL FINANCIAL INTERESTS. AFTER SUCH DISCLOSURE AND SUBSEQUENT DISCUSSION, THE INTERESTED PERSON IS EXCUSED FROM THE DISCUSSION AND THE REMAINING BOARD OR COMMITTEE MEMBERS DECIDE IF A CONFLICT OF INTEREST EXISTS. IF A CONFLICT EXISTS, THE GOVERNING BODY DETERMINES IF THE TRANSACTION OR ARRANGEMENT IS IN THE BEST INTEREST OF THE ORGANIZATION AND INVESTIGATES ALTERNATIVES TO ENGAGING IN SUCH TRANSACTION. THE INTERESTED PERSON IS EXCLUDED FROM ALL VOTES RELATED TO SUCH TRANSACTIONS. RECORDS OF THESE PROCEEDINGS AND DISCUSSIONS ARE KEPT, INCLUDING THE NAMES OF ALL INTERESTED PERSONS, THE NATURE OF THE FINANCIAL INTEREST AND ACTIONS TAKEN BY THE GOVERNING BODY TO DETERMINE IF A CONFLICT IN FACT EXISTED. IN ADDITION, THE ORGANIZATION PERFORMS PERIODIC REVIEWS OF COMPENSATION, JOINT VENTURES AND ARRANGEMENTS WITH MANAGEMENT ORGANIZATIONS TO ENSURE THEY CONFORM TO THE ORGANIZATION'S POLICIES AND REFLECT REASONABLE PAYMENT FOR GOODS AND SERVICES PROVIDED.

FORM 990, PART VI, SECTION C, LINE 19:

GOVERNING DOCUMENTS AND CONFLICT OF INTEREST POLICY ARE MADE AVAILABLE UPON REQUEST. FINANCIAL STATEMENTS ARE NOT MADE AVAILABLE TO THE PUBLIC.

FORM 990, PART IX, LINE 11G, OTHER FEES:

PROCESSING:

|                                 |          |
|---------------------------------|----------|
| PROGRAM SERVICE EXPENSES        | 347,779. |
| MANAGEMENT AND GENERAL EXPENSES | 0.       |

For Paperwork Reduction Act Notice, see the Instructions for Form 990 or 990-EZ.

Schedule O (Form 990) (Rev. 12-2024)

LHA 432211 01-15-25

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Schedule O (Form 990) 2024

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|                                                        |  |                                        |                                |
|--------------------------------------------------------|--|----------------------------------------|--------------------------------|
| Name of the organization                               |  | PCA PRODUCT STEWARDSHIP INC            | Employer identification number |
|                                                        |  | C/O PRODUCT CARE ASSOCIATION OF CANADA | 27-2076305                     |
| FUNDRAISING EXPENSES                                   |  | 0.                                     |                                |
| TOTAL EXPENSES                                         |  | 347,779.                               |                                |
| TRANSPORTATION:                                        |  |                                        |                                |
| PROGRAM SERVICE EXPENSES                               |  | 215,661.                               |                                |
| MANAGEMENT AND GENERAL EXPENSES                        |  | 0.                                     |                                |
| FUNDRAISING EXPENSES                                   |  | 0.                                     |                                |
| TOTAL EXPENSES                                         |  | 215,661.                               |                                |
| REGULATORY COMPLIANCE:                                 |  |                                        |                                |
| PROGRAM SERVICE EXPENSES                               |  | 139,046.                               |                                |
| MANAGEMENT AND GENERAL EXPENSES                        |  | 0.                                     |                                |
| FUNDRAISING EXPENSES                                   |  | 0.                                     |                                |
| TOTAL EXPENSES                                         |  | 139,046.                               |                                |
| COLLECTION:                                            |  |                                        |                                |
| PROGRAM SERVICE EXPENSES                               |  | 610,087.                               |                                |
| MANAGEMENT AND GENERAL EXPENSES                        |  | 0.                                     |                                |
| FUNDRAISING EXPENSES                                   |  | 0.                                     |                                |
| TOTAL EXPENSES                                         |  | 610,087.                               |                                |
| TOTAL OTHER FEES ON FORM 990, PART IX, LINE 11G, COL A |  | 1,312,573.                             |                                |

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Schedule O (Form 990) 2024

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**SCHEDULE R**  
**(Form 990)**  
(Rev. January 2025)  
Department of the Treasury  
Internal Revenue Service

**Related Organizations and Unrelated Partnerships**  
Complete if the organization answered "Yes" on Form 990, Part IV, line 33, 34, 35b, 36, or 37.  
Attach to Form 990.  
Go to [www.irs.gov/Form990](https://www.irs.gov/Form990) for instructions and the latest information.

OMB No. 1545-0047  
**Open to Public Inspection**

Name of the organization PCA PRODUCT STEWARDSHIP INC  
C/O PRODUCT CARE ASSOCIATION OF CANADA  
Employer identification number 27-2076305

**Part I Identification of Disregarded Entities.** Complete if the organization answered "Yes" on Form 990, Part IV, line 33.

| (a)<br>Name, address, and EIN (if applicable)<br>of disregarded entity | (b)<br>Primary activity | (c)<br>Legal domicile (state or<br>foreign country) | (d)<br>Total income | (e)<br>End-of-year assets | (f)<br>Direct controlling<br>entity |
|------------------------------------------------------------------------|-------------------------|-----------------------------------------------------|---------------------|---------------------------|-------------------------------------|
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |
|                                                                        |                         |                                                     |                     |                           |                                     |

**Part II Identification of Related Tax-Exempt Organizations.** Complete if the organization answered "Yes" on Form 990, Part IV, line 34, because it had one or more related tax-exempt organizations during the tax year.

| (a)<br>Name, address, and EIN<br>of related organization                                                      | (b)<br>Primary activity                 | (c)<br>Legal domicile (state or<br>foreign country) | (d)<br>Exempt Code<br>section | (e)<br>Public charity<br>status (if section<br>501(c)(3)) | (f)<br>Direct controlling<br>entity | (g)<br>Section 512(b)(13)<br>controlled<br>entity? |    |
|---------------------------------------------------------------------------------------------------------------|-----------------------------------------|-----------------------------------------------------|-------------------------------|-----------------------------------------------------------|-------------------------------------|----------------------------------------------------|----|
|                                                                                                               |                                         |                                                     |                               |                                                           |                                     | Yes                                                | No |
| PRODUCT CARE ASSOCIATION OF CANADA -<br>98-0701785, 420 - 2238 YUKON STREET,<br>VANCOUVER, BC, CANADA V5Y 3P2 | HOUSEHOLD WASTE<br>STEWARDSHIP PROGRAMS | CANADA                                              | 501(C)(3)                     | LINE 10                                                   | N/A                                 |                                                    | X  |
|                                                                                                               |                                         |                                                     |                               |                                                           |                                     |                                                    |    |
|                                                                                                               |                                         |                                                     |                               |                                                           |                                     |                                                    |    |
|                                                                                                               |                                         |                                                     |                               |                                                           |                                     |                                                    |    |
|                                                                                                               |                                         |                                                     |                               |                                                           |                                     |                                                    |    |
|                                                                                                               |                                         |                                                     |                               |                                                           |                                     |                                                    |    |
|                                                                                                               |                                         |                                                     |                               |                                                           |                                     |                                                    |    |
|                                                                                                               |                                         |                                                     |                               |                                                           |                                     |                                                    |    |

For Paperwork Reduction Act Notice, see the Instructions for Form 990.

Schedule R (Form 990) (Rev. 1-2025)



**Part V Transactions With Related Organizations.** Complete if the organization answered "Yes" on Form 990, Part IV, line 34, 35b, or 36.

**Note:** Complete line 1 if any entity is listed in Parts II, III, or IV of this schedule.

|                                                                                                                                                              | Yes | No |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----|
| <b>1</b> During the tax year, did the organization engage in any of the following transactions with one or more related organizations listed in Parts II-IV? |     |    |
| <b>a</b> Receipt of (i) interest, (ii) annuities, (iii) royalties, or (iv) rent from a controlled entity                                                     | 1a  | X  |
| <b>b</b> Gift, grant, or capital contribution to related organization(s)                                                                                     | 1b  | X  |
| <b>c</b> Gift, grant, or capital contribution from related organization(s)                                                                                   | 1c  | X  |
| <b>d</b> Loans or loan guarantees to or for related organization(s)                                                                                          | 1d  | X  |
| <b>e</b> Loans or loan guarantees by related organization(s)                                                                                                 | 1e  | X  |
| <b>f</b> Dividends from related organization(s)                                                                                                              | 1f  | X  |
| <b>g</b> Sale of assets to related organization(s)                                                                                                           | 1g  | X  |
| <b>h</b> Purchase of assets from related organization(s)                                                                                                     | 1h  | X  |
| <b>i</b> Exchange of assets with related organization(s)                                                                                                     | 1i  | X  |
| <b>j</b> Lease of facilities, equipment, or other assets to related organization(s)                                                                          | 1j  | X  |
| <b>k</b> Lease of facilities, equipment, or other assets from related organization(s)                                                                        | 1k  | X  |
| <b>l</b> Performance of services or membership or fundraising solicitations for related organization(s)                                                      | 1l  | X  |
| <b>m</b> Performance of services or membership or fundraising solicitations by related organization(s)                                                       | 1m  | X  |
| <b>n</b> Sharing of facilities, equipment, mailing lists, or other assets with related organization(s)                                                       | 1n  | X  |
| <b>o</b> Sharing of paid employees with related organization(s)                                                                                              | 1o  | X  |
| <b>p</b> Reimbursement paid to related organization(s) for expenses                                                                                          | 1p  | X  |
| <b>q</b> Reimbursement paid by related organization(s) for expenses                                                                                          | 1q  | X  |
| <b>r</b> Other transfer of cash or property to related organization(s)                                                                                       | 1r  | X  |
| <b>s</b> Other transfer of cash or property from related organization(s)                                                                                     | 1s  | X  |

**2** If the answer to any of the above is "Yes," see the instructions for information on who must complete this line, including covered relationships and transaction thresholds.

| (a)<br>Name of related organization | (b)<br>Transaction type (a-s) | (c)<br>Amount involved | (d)<br>Method of determining amount involved |
|-------------------------------------|-------------------------------|------------------------|----------------------------------------------|
| (1)                                 |                               |                        |                                              |
| (2)                                 |                               |                        |                                              |
| (3)                                 |                               |                        |                                              |
| (4)                                 |                               |                        |                                              |
| (5)                                 |                               |                        |                                              |
| (6)                                 |                               |                        |                                              |







PCA PRODUCT STEWARDSHIP INC

Schedule R (Form 990) (Rev. 1-2025) C/O PRODUCT CARE ASSOCIATION OF CANADA

27-2076305

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|                 |                                 |
|-----------------|---------------------------------|
| <b>Part VII</b> | <b>Supplemental Information</b> |
|-----------------|---------------------------------|

Provide additional information for responses to questions on Schedule R. See instructions.

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Schedule R (Form 990) (Rev. 1-2025)

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## 8.8 Compliance Checklist

In 2025, Thermostat Care continued measures to comply with all of the program's legislative requirements. A summary of these requirements and related compliance measures is included in the table below:

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Compliance Measures in 2025                                                                                                                                                                                                     | Link to Report Section                                                            |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
| AB707: Make available collection incentives to consumers and service technicians                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Incentives of thirty dollars per mercury thermostat were made available. Consumers and service technicians were educated about the incentives through a variety of methods, including PoP materials and the program website.    | <a href="#">Incentive Data</a>                                                    |
| AB707: Collect, handle, and arrange for the appropriate management of out-of-service mercury thermostats                                                                                                                                                                                                                                                                                                                                                                                                                                  | Thermostat Care has a convenient collection network that allows for the return and collection of mercury thermostats and has arrangements in place for the collected mercury thermostats to be appropriately managed.           | <a href="#">Handling and Collection Data</a>                                      |
| AB707: Ensure locations and collection methods are sufficiently convenient in all parts of the state, with sufficiently convenient being defined as: <ul style="list-style-type: none"> <li>For at least 90 percent of state residents, a collection location is located within 15 miles of their residence.</li> <li>At least one collection location in each county in the state, unless there is no collection location in the county that is required to participate under this act or willing to participate voluntarily.</li> </ul> | Accessibility analysis shows collection locations in every county and within 15 miles of 97.44% of residents.                                                                                                                   | <a href="#">Collection Network Accessibility</a> and <a href="#">Appendix 8.3</a> |
| Annual report requirements: <ul style="list-style-type: none"> <li>The number of mercury thermostats collected in the State during the previous calendar year</li> <li>The estimated total amount of mercury contained in the collected mercury thermostats</li> <li>The number of incentives provided to consumers and the total amount of incentives paid to consumers pursuant to the program during the previous calendar year.</li> </ul>                                                                                            | <ul style="list-style-type: none"> <li>4,370 mercury thermostats collected</li> <li>51.94 estimated lbs. mercury</li> <li>211 incentives provided to consumers</li> <li>\$15,030 in incentives provided to consumers</li> </ul> | <a href="#">Collection Results and Incentive Data</a>                             |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                 |                                                                                   |

| Requirement                                                                                                                                                                                                                                                                                                                                                                               | Compliance Measures in 2025                                                                                                                                                                                                                                     | Link to Report Section                                                                                                                                                                                                                                                                                                                                                                                                          |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Annual report requirements: A description of education and outreach strategies and elements conducted for each audience group; date and form of education and outreach conducted; and evaluation of the effectiveness of the program and the extent to which each element of the planned activities has been successful or could be modified to improve the effectiveness of the program. | Tactics included outreach to existing and potential collection locations, updating/creating informational materials as needed, partnering with related entities, and more. A complete summary can be found in audience sections, organized by type of audience. | <a href="#">Retailers</a> / <a href="#">Wholesalers</a> / <a href="#">HHW</a> / <a href="#">HVAC</a> , <a href="#">Demo</a> , <a href="#">Env.</a> <a href="#">Contractors</a> / <a href="#">Rural</a> / <a href="#">DAC/LIC</a> / <a href="#">Gen. Pub.</a> / <a href="#">Homeowners</a> / <a href="#">CSLB</a> / <a href="#">MUD</a> / <a href="#">Apt &amp; Prop. Mgmt Assn</a> / <a href="#">CPUC</a> / <a href="#">CEC</a> |
| Annual report requirements: Examples of outreach and educational materials used, including scope and medium of online, digital, social, print, broadcast, or other media                                                                                                                                                                                                                  | A sampling of materials created and platforms used included printed point-of-purchase materials, Google Search Ads, and more. A complete summary and examples can be viewed in each audience section, as well as in the appendix.                               | <a href="#">Appendix</a>                                                                                                                                                                                                                                                                                                                                                                                                        |
| Annual report requirements: An accounting of program administrative costs, including the most recent copy of Internal Revenue Service Form 990 for the qualified third party, as well as a description of the qualified third party's expenditures incurred in developing and implementing the program.                                                                                   | See "Accounting" section link for more detailed information.                                                                                                                                                                                                    | <a href="#">Accounting</a>                                                                                                                                                                                                                                                                                                                                                                                                      |
| Annual report requirements: Names and locations of all participating mercury thermostat collection locations and the number of out-of-service mercury-added thermostats collected at each collection location.                                                                                                                                                                            | See "Participating Collection Locations" section of appendix                                                                                                                                                                                                    | <a href="#">Appendix</a>                                                                                                                                                                                                                                                                                                                                                                                                        |
| Annual report requirements: The address for the internet website created by the qualified third party pursuant to subdivision (e) of Section 25214.8.11.5 where the annual report may be viewed online.                                                                                                                                                                                   | Once submitted, report will be available on <a href="https://ThermostatCare.org/Reports">ThermostatCare.org/Reports</a>                                                                                                                                         | <a href="#">Link</a>                                                                                                                                                                                                                                                                                                                                                                                                            |
| Annual report requirements: A description of how the collected mercury thermostats were managed.                                                                                                                                                                                                                                                                                          | See "Collection and Management" section for more detailed information                                                                                                                                                                                           | <a href="#">Collection/Management</a>                                                                                                                                                                                                                                                                                                                                                                                           |